

M&A Insights Q4 2021

HUMAN CAPITAL INDUSTRY UPDATE

M&A TRENDS



The fourth quarter of 2021 closed out what was an exceptionally strong year for human capital M&A activity. After deal activity plummeted by ~50% as a result of the COVID-19 pandemic in early 2020, activity has recovered to pre-pandemic levels.

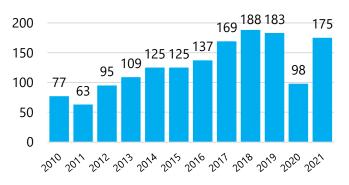
This drastic recovery was spurred on by several positive macro-economic trends, paired with beneficial, industry specific tailwinds. The first contributing macro-economic trend was the significant amount of excess cash that investors had stockpiled in 2020 and were ready to deploy towards attractive targets in 2021.

Another macro-economic/industry specific trend that supported the M&A growth in 2021 was the labor shortage experienced across almost every industry and end market. Companies depended on human capital providers more than ever in 2021 to fill empty positions and outsource responsibilities that were previously held in house. This increase in market demand led to increased profitability for a plethora of human capital businesses and created a more willing group of sellers looking to capitalize on strong financial performance.

When analyzing the specific sectors within the human capital industry that were most active in 2021, HR outsourcing and healthcare recruiting firms were by far and away the most active. The likely cause of the significant amount of activity in the HR outsourcing sector is the recent increase in demand for outsourced HR services as a response to the labor shortage. The activity in the healthcare space is related to the COVID-19 pandemic that created significant labor demand in the healthcare space.

Lastly, 2021 saw a resurgence in corporate/platform acquisitions in comparison to add on acquisitions. As general demand in the human capital industry continues to rise, it is likely that more investors will be willing to purchase platform investments in the space that can stand alone rather than just investing in add on opportunities.

Human Capital Deal Count

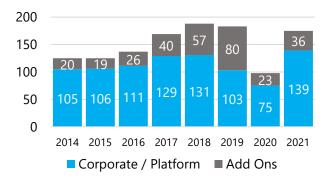


LTM Q4 2021 Deals by Sector

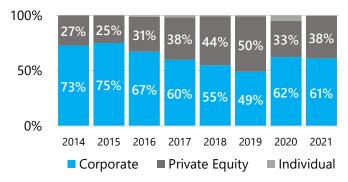
HR Outsourcing	49	Executi
Healthcare	35	IT Staff
HR Consulting	18	Other
Technical	19	PEO
IT Services	17	Educat
Light Industrial	12	Finance

Executive Search	12
IT Staffing	6
Other	5
PEO	1
Education	1
Finance/Accounting	0

Transaction Type



Buyer Type



Source: Pew Research, Reuters

HUMAN CAPITAL INDUSTRY UPDATE SELECTED TRANSACTIONS



Date	Target	Buyer	Description
12/23/2021	Pierce Group Benefits	AssuredPartners (GTCR)	HR Outsourcing
12/22/2021	MBA	DecisionHR	HR Outsourcing
12/20/2021	DevBase	FinTech Automation	IT Staffing
12/15/2021	24 Seven	Glendower Capital; Pantheon Ventures	HR Outsourcing
12/15/2021	Leadership Alliance	Chapman & Co. Leadership Institute	HR Consulting
12/13/2021	General Healthcare Resources	MidOcean Partners	Healthcare
12/8/2021	Taylor Hopkinson	Brunel International (AMS: BRNL)	HR Outsourcing
12/7/2021	Dental Power (Dental Power Staffing Division)	HireQuest (NAS: HQI)	Healthcare
12/7/2021	Hobbs & Towne	True (LLR Partners)	Executive Search
12/2/2021	Whiteboard Higher Education	Huron Consulting Group (NAS: HURN)	HR Outsourcing
12/1/2021	DSS	Gulf Island Fabrication (NAS: GIFI)	Light Industrial
12/1/2021	ESR	ClearStar (Hanover Investors)	HR Outsourcing
12/1/2021	Shields Meneley Partners	Felix Global	HR Consulting
11/29/2021	HealthCare Support	Ingenovis Health (Cornell Capital; Trilantic North America)	Healthcare
11/22/2021	AHSG	Littlejohn & Co.	Healthcare
11/22/2021	Hire Dynamics	EmployBridge (Apollo Global Management)	HR Outsourcing
11/11/2021	Ensearch	Private Investor	Healthcare
11/4/2021	BDV Solutions	Astara Capital	Other
11/3/2021	Bay State Search	Vaco (Olympus Partners)	HR Outsourcing
11/1/2021	Cisive	GTCR	HR Outsourcing
11/1/2021	Karani	Hudson Global (NAS: HSON)	HR Outsourcing
11/1/2021	Medical Solutions	Centerbridge Partners; CDPQ	Healthcare
10/29/2021	The Daniel Group	Hire Dynamics (MSouth Equity Partners)	HR Outsourcing
10/27/2021	ReCreation (Talent Acquisition Division)	Blue Rock Search	Executive Search
10/26/2021	Southerland Group	Focus Search Partners	Executive Search
10/25/2021	Interim HealthCare	Wellspring Capital Management	Healthcare
10/21/2021	American Personnel & Temps	The HT Group	HR Outsourcing
10/21/2021	Lucas Group	Korn Ferry (NYS: KFY)	Executive Search
10/20/2021	Workforce Logiq	PRO Unlimited (EQT)	HR Consulting
10/18/2021	Resource Staffing	The Reserves Network	HR Outsourcing
10/12/2021	Cornerstone	Clearlake Capital Group; Vector Capital	HR Consulting
10/11/2021	Acclivity Healthcare	Health Advocates Network	Healthcare
10/7/2021	TNR Staffing	InHomeTherapy	Healthcare
10/6/2021	Hiring Manager	Fourth Enterprises (Marlin Equity Partners)	Other
10/1/2021	Blue Communications	Alera Group	HR Consulting
10/1/2021	Ettain Group	ManpowerGroup	HR Outsourcing
10/1/2021	IBM (Talent Acquisition Division)	Infinite Computer Solutions	HR Outsourcing
10/1/2021	Pinnacle HR	GTM Payroll Services	HR Consulting
10/1/2021	Riverside Staffing Services	Ascend Staffing	HR Outsourcing
	Select Staff	Hire Dynamics (MSouth Equity Partners)	HR Outsourcing

Source: Pitchbook

PUBLIC TRADING DATA



Executive staffing and healthcare staffing are currently leading the industry in terms of profitability, while commercial and professional staffing continue a slow recovery from the pandemic.

Operating Statistics

	LTM Revenues		LTM EBITDA		LTM EBIT		LTM Net Income		LTM Capex		Debt /		Net Debt/	
	\$(mm)	3yr CAGR	\$(mm)	Margin	3yr CAGR	\$(mm)	Margin	\$(mm)	Margin	\$(mm)	% Sales	EBITDA	Capital	EBITDA
Commercial Staffing														
ManpowerGroup	\$20,397	(5.1%)	\$645	3.2%	(11.9%)	\$575	2.8%	\$348	1.7%	\$60	0.3%	1 8x	36.7%	(0.2x
TrueBlue	2,070	(9.7%)	75	3.6%	, ,	47	2.3%	49	2.4%	40	1.9%		12.5%	0.3
Kelly Services	4,901	(5.6%)	77	1.6%	. ,	49	1.0%	107	2.2%	11	0.2%	0.7x	6.1%	0.5
Randstad	23,574	(3.8%)	1,010	4.3%	` ,	990	4.2%	727	3.1%	58	0.2%		16.7%	0.2
		, ,	978	4.8%	, ,	995	4.2%	551	2.7%	127	0.2%		42.0%	1.0
Adecco Group Mean	20,475	(6.1%)	910		` '	993		331		127			42.0% 22.8%	
		(6.1%)		3.5%	` ,		3.0%		2.4%		0.7%			0.4
Median		(5.6%)		3.6%	(10.0%)		2.8%		2.4%		0.3%	U.OX	16.7%	0.3
	LTM Revenues		LTM EBITDA			LTM	EBIT	LTM Net Income		LTM	Capex	Debt /		Net Debt
	\$(mm)	3yr CAGR	\$(mm)	Margin	3yr CAGR	\$(mm)	Margin	\$(mm)	Margin			EBITDA		EBITDA
Professional Staffing	#F 00 C	(1.00()	¢.coo	11 50/	2.20/	¢c22	10.50/	¢ F 2 F	0.00/	¢20	0.50/	0.2	17.00/	(0.5
Robert Half Intl.	\$5,996	(1.0%)	\$690	11.5%		\$632	10.5%	\$525	8.8%	\$29	0.5%		17.0%	(0.5x
Kforce Inc.	1,524	3.7%	109	7.1%		106	6.9%	73	4.8%	6	0.4%		38.6%	0.0
PageGroup	1,416	(1.6%)	87	6.2%	, ,	81	5.7%	34	2.4%	5	0.4%		20.8%	(0.8x
Hays	5,648	(0.6%)	117	2.1%	. ,	94	1.7%	62	1.1%	9	0.2%		18.7%	(1.8x
Mean		0.1%		6.7%			6.2%		4.3%		0.4%		23.8%	(0.8x
Median		(0.8%)		6.6%	(5.5%)		6.3%		3.6%		0.4%	0.9x	19.8%	(0.7x
	I TM E	Revenues LTM EBITDA			LTM EBIT LTM Net Incom			Hincomo	LTM	Capex	Debt /		Net Debt	
	LTM Revenues \$(mm) 3yr CAGR								Margin			EBITDA		EBITDA
	_ Ψ(ιιιιι)	Jyr CHOR	Ψ(ιιιιι)	wargin	Jyr CHOR	Ψ(11111)	wargin	Ψ(ιιιιι)	<u>iviargiii</u>	<u> </u>	70 Suics	LDITOR	Cupitui	LDITOA
IT Staffing														
ASGN Incorporated	\$4,305	14.6%	\$450	10.5%	8.9%	\$359	8.3%	\$237	5.5%	\$30	0.7%	2.1x	37.4%	0.9
Computer Task Group	381	6.7%	14	3.7%	25.7%	11	3.0%	7	1.8%	2	0.6%	1.1x	21.4%	(0.6x
RCM Technologies	180	(7.0%)	(1)	(0.6%)	nmf	(2)	(1.3%)	3	1.8%	1	0.3%	13.7x	33.4%	(8.6x
Mean		4.8%	, ,	4.5%	17.3%	, ,	3.3%		3.1%		0.5%	5.6x	30.7%	(2.8x
Median		6.7%		3.7%			3.0%		1.8%		0.6%		33.4%	(0.6x
											_			
		Revenues		Margin	3yr CAGR		Margin		Margin		Capex % Sales	Deb EBITDA		Net Debt, EBITDA
						⊅(!!!!!!)	iviargiii	(111111)	iviargiii	-\$(111111)	% Jaies	EBIIDA	Сарітаі	EBITUA
	Ψ(ιιιιι)	3yr CAGK	\$(mm)	a. g	<u> </u>									
Healthcare Staffing	Ψ(11111)	<u>syr CAGR</u>	\$(mm)	<u> </u>	<u> </u>									
		6.4%	\$(mm)	13.7%		\$346	10.6%	\$220	6.8%	\$49	1.5%	1.9x	45.5%	1.6
AMN Healthcare Services	\$3,252	6.4%		13.7%	20.4%			\$220 59		\$49 6				
AMN Healthcare Services CrossCountry Healthcare		6.4% (1.1%)	\$446	13.7% 6.8%	20.4% 35.6%	\$346	6.0%		4.7%		0.5%	1.3x	35.4%	1.4
AMN Healthcare Services CrossCountry Healthcare Mean	\$3,252	6.4%	\$446	13.7%	20.4% 35.6% 28.0%	\$346						1.3x 1.6x		
AMN Healthcare Services CrossCountry Healthcare Mean	\$3,252 1,252	6.4% (1.1%) 2.6% 2.6%	\$446 85	13.7% 6.8% 10.2% 10.2%	20.4% 35.6% 28.0% 28.0%	\$346 75	6.0% 8.3% 8.3%	59	4.7% 5.7% 5.7%	6	0.5% 1.0% 1.0%	1.3x 1.6x 1.6x	35.4% 40.5% 40.5%	1.4: 1.5: 1.5:
AMN Healthcare Services CrossCountry Healthcare Mean	\$3,252 1,252	6.4% (1.1%) 2.6% 2.6%	\$446 85	13.7% 6.8% 10.2% 10.2% LTM EBIT	20.4% 35.6% 28.0% 28.0%	\$346 75 LTM	6.0% 8.3% 8.3% EBIT	59	4.7% 5.7% 5.7% tIncome	LТМ	0.5% 1.0% 1.0% Capex	1.3x 1.6x 1.6x	35.4% 40.5% 40.5%	1.4: 1.5: 1.5: Net Debt
AMN Healthcare Services CrossCountry Healthcare Mean	\$3,252 1,252	6.4% (1.1%) 2.6% 2.6%	\$446 85	13.7% 6.8% 10.2% 10.2% LTM EBIT	20.4% 35.6% 28.0% 28.0%	\$346 75 LTM	6.0% 8.3% 8.3% EBIT	59	4.7% 5.7% 5.7% tIncome	LТМ	0.5% 1.0% 1.0% Capex	1.3x 1.6x 1.6x	35.4% 40.5% 40.5%	1.4: 1.5: 1.5: Net Debt
AMN Healthcare Services CrossCountry Healthcare Mean Median	\$3,252 1,252	6.4% (1.1%) 2.6% 2.6%	\$446 85	13.7% 6.8% 10.2% 10.2% LTM EBIT	20.4% 35.6% 28.0% 28.0%	\$346 75 LTM	6.0% 8.3% 8.3% EBIT	59	4.7% 5.7% 5.7% tIncome	LТМ	0.5% 1.0% 1.0% Capex	1.3x 1.6x 1.6x	35.4% 40.5% 40.5%	1.4: 1.5: 1.5: Net Debt
AMN Healthcare Services CrossCountry Healthcare Mean Median Executive Staffing	\$3,252 1,252 LTM F \$(mm)	6.4% (1.1%) 2.6% 2.6% Revenues 3yr CAGR	\$446 85	13.7% 6.8% 10.2% 10.2% LTM EBIT	20.4% 35.6% 28.0% 28.0% IDA 3yr CAGR	\$346 75 LTM \$(mm)	6.0% 8.3% 8.3% EBIT Margin	LTM Ne \$(mm)	4.7% 5.7% 5.7% tIncome Margin	LTM \$(mm)	0.5% 1.0% 1.0% Capex % Sales	1.3x 1.6x 1.6x Deb	35.4% 40.5% 40.5% ot / Capital	1.4: 1.5: 1.5: Net Debt, EBITDA
Healthcare Staffing AMN Healthcare Services CrossCountry Healthcare Mean Median Executive Staffing Heidrick&Struggles Intl. Korn Ferry	\$3,252 1,252	6.4% (1.1%) 2.6% 2.6%	\$446 85 (mm)	13.7% 6.8% 10.2% 10.2% LTM EBIT	20.4% 35.6% 28.0% 28.0% TDA 3yr CAGR	\$346 75 LTM	6.0% 8.3% 8.3% EBIT Margin	59	4.7% 5.7% 5.7% tIncome	LТМ	0.5% 1.0% 1.0% Capex	1.3x 1.6x 1.6x Deb EBITDA	35.4% 40.5% 40.5%	1.4: 1.5: 1.5: Net Debt
AMN Healthcare Services CrossCountry Healthcare Mean Median Executive Staffing Heidrick&Struggles Intl.	\$3,252 1,252 LTM F \$(mm)	6.4% (1.1%) 2.6% 2.6% Revenues 3yr CAGR	\$446 85 \$(mm) \$113 389	13.7% 6.8% 10.2% 10.2% LTM EBIT Margin	20.4% 35.6% 28.0% 28.0% 10A 3yr CAGR 14.4% 13.6%	\$346 75 LTM \$(mm)	6.0% 8.3% 8.3% EBIT Margin	59 LTM Ne \$(mm)	4.7% 5.7% 5.7% tIncome Margin	LTM \$(mm)	0.5% 1.0% 1.0% Capex % Sales	1.3x 1.6x 1.6x Deb EBITDA	35.4% 40.5% 40.5% ot / Capital	1.4: 1.53 1.53 Net Debt, EBITDA

Source: Bloomberg, Capital IQ and Company Filings

PUBLIC TRADING DATA



The fourth quarter of 2021 was another strong quarter for staffing companies as trading multiples as market caps remain bolstered.

Trading Multiples

(\$ in millions, except per share amounts)

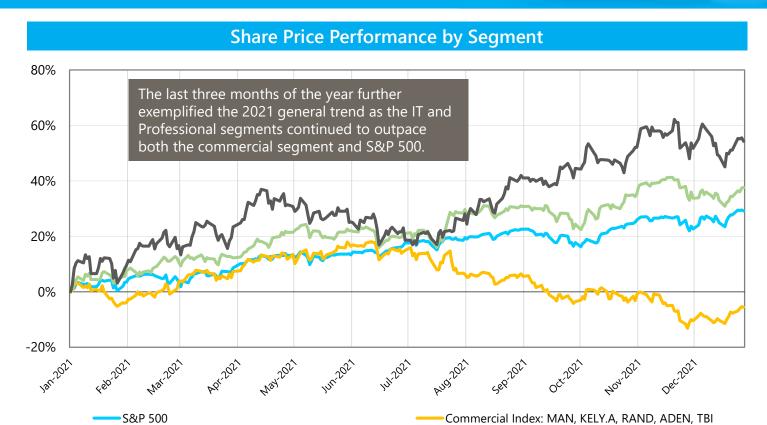
(\$ III IIIIIIOIIS, except p				Tot	al Enter									
	Price	% 52-Wk	Market	Net	Tot. Ent.					EB	SIT	P/E		Price /
	12/31/21	High	Сар	Debt	Value	LTM	NFY	LTM	NFY	LTM	NFY	LTM	NFY	Book
Commercial Staffing														
ManpowerGroup	\$97.33	78%	\$5,279	(\$161)	\$5,118	0.3x	0.4x	7.9x	3.5x	8.9x	4.2x	15.7x	58.8x	2.3x
TrueBlue	27.67	84%	982	20	1,002	0.5x		13.3x	8.7x	21.3x	11.8x	19.8x	36.3x	
Kelly Services	16.77	62%	661	39	700	0.1x		9.0x	6.6x	14.2x	7.9x	6.2x	22.6x	
Randstad	60.04	90%		243	11,287	0.1x		11.2x	na	11.4x	na	15.3x	na	2.4x
Adecco Group	46.60	70%	8,096	999	9,095	0.4x		9.3x	na	9.1x	na	15.1x	na	2.1x
Mean	40.00	70% 77%		333	9,093		0.5x			13.0x	8.0x	14.4x	39.2x	
Median		78%				0.4x		9.3x		11.4x	7.9x	15.3x	36.3x	
Micaluli		1070				U.TA	U.TA	J.J.	U.UA	11,77	1.51	13.34	30.3X	2,17
							Total Enterprise Value /							
	Price	% 52-Wk	Market	Net	Tot. Ent.	Reve	nues	EBI	ΓDA	EB	SIT	P/	E	Price /
	12/31/21	High	Сар	Debt	<u>Value</u>	LTM	NFY	_LTM_	NFY_	_LTM_	NFY_	LTM	NFY_	_Book
Professional Staffing														
Robert Half Intl.	\$111.52	92%	\$12,208	(\$365)	\$11,843	2.0x	5.0x	17.2x	51.0x	18.7x	na	23.8x	145.2x	9.3x
Kforce Inc.	75.22	92%		(\$303)	1,530	1.0x		14.1x	8.5x	14.5x	9.6x	22.0x	26.4x	7.6x
PageGroup	6.34	92%		(73)	1,929	1.4x		22.1x	14.3x		na	58.8x	6.7x	
Hays	1.46	81%		(210)	2,235	0.4x		19.2x	28.3x			40.2x	1.7x	3.0x
Mean	1.40	89%		(210)	2,233				25.5x			36.2x	45.0x	6.4x
Median		92%							21.3x			32.0x	16.5x	
Median		3270					1.57	10.2%	x	x	x	52.0X	10.5%	0.0%
							Tot	al Enter	prise V	alue /				
	Price	% 52-Wk	Market	Net	Tot. Ent.	Revenues EBITDA			EB	SIT	P/	E	Price /	
	12/31/21	High	Сар	Debt	<u>Value</u>	LTM	NFY	_LTM_	NFY_	LTM	NFY_	LTM	NFY_	Book
IT Staffing														
ASGN Incorporated	\$123.40	94%	\$6,429	\$417	\$6,846	1.6x	0.4x	15.2x	9.9x	19.1x	11.0x	27.9x	31.1x	3.3x
Computer Task Group	9.97	85%		(8)	145	0.4x	0.0x	10.3x	0.3x	12.8x	0.4x	21.2x	4.5x	1.5x
RCM Technologies	7.12	57%		9	84			nmf	0.4x	nmf	0.5x	24.8x	8.3x	
Mean		79%						12.8x		15.9x	4.0x	24.7x	14.6x	
Median		85%				0.5x	0.0x	12.8x	0.4x	15.9x	0.5x	24.8x	8.3x	2.9x
						Total Enterprise Value /								
	Price	% 52-Wk		Net	Tot. Ent.	Reve		EBI		EB		P/		Price /
	12/31/21	High	Cap	Debt	<u>Value</u>	LTM	NFY	<u>LTM</u>	NFY_	<u>LTM</u>	NFY_	LTM	NFY_	<u>Book</u>
Healthcare Staffing														
AMN Healthcare	#400.00	050/	¢ = 700	4724	¢6.540	2.0	0.6	446	42.4	100	467	26.6	00.6	4.0
Services	\$122.33	95%	\$5,783	\$734	\$6,518	2.0x	0.6x	14.6x	13.4x	18.9x	16.7x	26.6x	88.6x	4.9x
Cross Country	27.76	010/	1.055	110	1 172	0.0	0.1	12 0	1	1	1 4	17 4	240	2.7
Healthcare	27.76	91%	1,055	118	1,173	0.9x	0.1x	13.8x	1.5x	15.5x	1.4x	17.4x	24.0x	3.7x
Mean		93%				1.5x	0.3x	14.2x	7.4x	17.2x	9.1x	22.0x	56.3x	4.3x
Median		93%				1.5x	0.3x	14.2x	7.4x	17.2x	9.1x	22.0x	56.3x	4.3x
							T-4	-	i.a.a. V	alua /				
	Dui	0/ 52 14/1-	NAl 4	NI-4	T-4 F-4	Total Enterprise Value / Revenues EBITDA EBIT						ъ.		D-1 /
	Price 12/31/21	% 52-Wk		Net Debt	Value			LTM	NFY	LTM		<u>P /</u> LTM	NFY	Price / Book
	12/31/21	<u>High</u>	Сар	Debt_	<u>value</u>	LIIVI	INFT	LIIVI	<u>INFT</u>	LIIVI	_INFT	LIN	<u>INFT</u>	DUOK
Executive Staffing														
Heidrick&Struggles Intl.	\$43.73	87%	\$857	(\$266)	\$591	0.7x	0.1x	5.2x	1.2x	6.0x	1.5x	13.3x	31.7x	2.7x
Korn Ferry	75.73	89%	4,121	(209)	3,912	1.7x	0.3x	10.1x	5.0x	11.1x	4.8x	15.5x	65.5x	2.6x
Mean		88%				1.2x	0.2x	7.6x	3.1x	8.6x	3.2x	14.4x	48.6x	
Median		88%				1.2x	0.2x	7.6x	3.1x	8.6x	3.2x	14.4x	48.6x	2.7x

Source: Bloomberg, Capital IQ and Company Filings

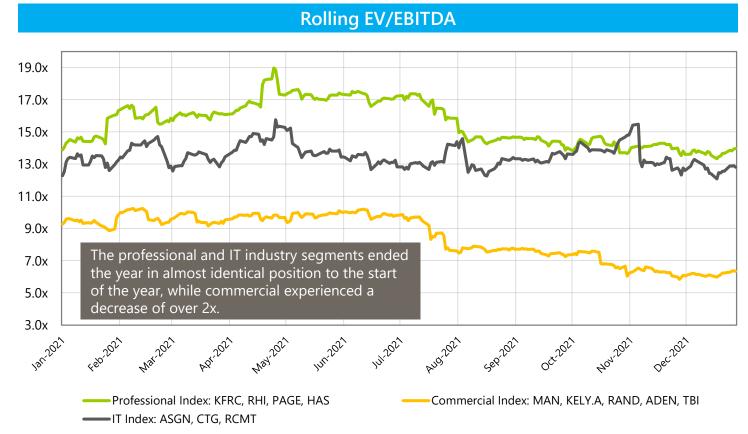
PUBLIC VALUATION TRENDS

Professional Index: KFRC, RHI, PAGE, HAS





IT Index: ASGN, CTG, RCMT



Source: S&P Capital IQ



About Charter

Founded in 1989, Charter Capital Partners is a premier investment banking firm headquartered in Grand Rapids, Michigan. We offer a comprehensive range of investment banking and private capital investing advisory services, including buy-side and sell-side M&A, succession planning, business valuation, and capital raise.

Charter was named one of the top 100 most referred middle-market advisory firms in the US, according to a survey of 1,000 private equity firms, strategic acquirers, and family offices compiled by Axial, a network of middle market investors, advisors, and CEOs. Our mission is to deliver superior professional guidance to both business owners and investors throughout the complete business lifecycle.

Human Capital Industry Expertise

Our human capital industry practice team provides targeted merger and acquisition advisory and capital raising expertise to the industry. By maintaining a strong focus on staffing companies, our industry bankers have a deep understanding of trends and value drivers across the sector and maintain ongoing dialogue with the acquirer and investor universe. Our human capital industry practice has a growing track record of helping clients sell to strategic acquirers and value-added private equity groups across the industry landscape.

Broker dealer services offered through M&A Securities Group, Inc., Member FINRA/SiPC, a separate entity from Charter Capital Partners.

Human Capital Industry Practice Team



Mike Palm

Managing Director

mpalm@chartercapitalpartners.com



Elisa Berger Vice President eberger@chartercapitalpartners.com



Mike Welch Senior Associate mwelch@chartercapitalpartners.com