



Egypt: Horses & Hieroglyphs - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Horses & Hieroglyphs
Ramlah Village West Bank,
Kornish Al Nile,
Al Aqaletah,
Al Qarna,
Luxor Governorate 1345122,
Egypt

Horses & Hieroglyphs Booking Terms and Conditions

Horseback riding is a risky sport and activity, and can be dangerous. We train our horses to be friendly, confident, and have a good understanding of their surroundings. However, they are released with the understanding that the rider does so at their own risk.

Riding Level

Our tours are primarily aimed at intermediate and advanced riders, but we can accommodate beginners with advance notice. To ensure everyone's safety, please be honest about your riding level when booking so that we can organize the group accordingly. If necessary, we may use multiple guides or divide the group according to level to ensure a safe and enjoyable experience for everyone. Please note that we reserve the right to refuse or exclude anyone from any outing or activity at our discretion if we believe it is necessary for the safety of our horses and other participants.

Tour Restrictions

The following restrictions are in place to protect our guests, guides, and horses:

Maximum group size: 8 riders (+ any number of non-riders)

Age requirement: 14 years or older (young riders may be considered; they must have sufficient riding skills and adequate control over a horse)

Weight limit: 91 kg

Horses are selected based on the guests' riding experience. It is necessary to provide us with accurate information about your previous experience so that we can match you with the appropriate horse.

Appropriate boots and helmets must be worn during all equestrian activities. Staff may inspect headgear and footwear brought by guests.

For safety reasons, our staff's instructions must be followed throughout the ride, as well as when mounting and dismounting.

All guests are strongly encouraged to purchase personal accident insurance.

By signing these terms and conditions, Horses & Hieroglyphs or our staff will not be held liable for any injury, loss, or damage, regardless of the cause.

By accepting these terms and conditions, I certify that I (and each person in my group accompanying me) am in good health to participate in the horseback riding and that I do not suffer from any medical condition that may affect me (or any person in my group). I do not (and no one in my group does) take any prescription medication or consume alcohol that may impair my (or their) ability to ride.

I agree that photographs or recorded images may be taken during equestrian activities. These may depict me or my child, and may be used to promote this activity.

I, the parent or legal guardian of the minor child, understand the nature of horseback riding and related activities. I understand and accept the risks associated with riding and being around horses.

This does not affect your statutory rights.