



Spain: Cabacci Horse Trails - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Cabacci Horse Trails
Carretera Entrada, s/n,
04118 San José,
Almería, Spain

Cabacci Horse Trails Booking Conditions

1. Reservation confirmation

Bookings are considered confirmed once we have received and accepted written confirmation from the agency by email. Payment must be made upon receipt of our invoice, or at least one week before the start of the activity.

2. Prices

Prices include: accommodation, the specified meal plan, guided horse riding routes, use of riding equipment, and water during the rides. Meals at hotels or restaurants include water and one additional soft drink, beer or glass of wine.

Not included: transfers, flights, or insurance.

We strongly recommend purchasing cancellation insurance.

4. Booking modifications

We will do our best to accommodate changes in dates at no extra charge, depending on availability. For modifications requested less than 30 days before the start date, a fee may apply

5. Cancellation by the organisation

We reserve the right to cancel an activity due to force majeure, such as extreme weather, health issues affecting staff or horses. In such cases, we will offer an alternative date or a full refund of the amount

paid.

6. Participant requirements

Minimum age: 12 years old (exceptions may apply based on experience, ability, and the specific activity).
Maximum weight: 90 kg, unless previously agreed. Rider weight is a key factor in the welfare of our horses.
We reserve the right to weigh participants upon arrival. If a rider exceeds the limit, participation may be refused with no refund.

Unless otherwise indicated on our calendar (rides marked as suitable for intermediate or beginner levels), participants must be in good physical condition, feel comfortable at all three gaits in open terrain, and be able to trot or canter for up to 10 minutes. If a rider does not meet the required level and cannot keep up with the group, they may be excluded from the ride. Whenever possible, an alternative will be offered, with an additional cost. We need to be informed in advance of any physical condition, special needs, or specific dietary requirements. We cater for vegetarian diets and medical-related dietary restrictions (allergies, intolerances). We do not provide other personalised diets.

7. Insurance and liability

Mandatory insurance for participation in our equestrian activities (all insurance policies must explicitly cover equestrian activities in Spain)

- Civil liability insurance.
- Medical insurance:
EU citizens must carry the European Health Insurance Card (EHIC), or have private health insurance valid in Spain. Non-EU participants must have valid international medical insurance.
- Assistance and repatriation insurance (required for equestrian activities in Spain). This must cover:

Medical emergencies (hospitalisation, consultations, medication).

Medical transport (ambulance, helicopter, etc.).

Repatriation in case of serious illness or accident.

24/7 assistance (translation, medical coordination, family contact).

Repatriation of the body in case of death.

We also recommend that each traveller has personal travel insurance covering cancellations, baggage loss, trip interruption, etc.

8. Communication and documentation

The agency is responsible for providing us with all the relevant information about the final client, including details of the equipment, required physical condition, insurance, and so on. The agency is also responsible for ensuring that its clients understand and accept these booking conditions, and that they have the required insurance coverage.