



France: Cheval Voyages - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Cheval Voyages
Ferme équestre de Tourette
47290 LOUGRATTE
FRANCE

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Cheval Voyages reserves the right to change or amend pricing information at any time in order to accommodate unforeseen transportation and/or other costs.

The price for each tour includes for one person: 6 Days horseback riding, 7 nights' accommodations (double occupancy, additional supplement for solo/single room) in various guesthouses along the trail. All meals from evening of Day 1 to morning of Day 7 are included, however, additional drinks, alcohol, snacks, cultural visits, wine tastings, or any other activities or transportation are not included. Guests will be collected from the appropriate train station on the late afternoon of Day 1 and returned to the train station on the morning of Day 7 after breakfast. The location of the train stations are determined by the starting and ending points of the chosen tour.

A minimum of eight (8) guests are required for all tours, however, smaller groups may be arranged and the total price or price per person will be determined based on the number of guests participating.

Tips are not included in the tour price. Tips are not expected in restaurants, but other services and the tour employees do appreciate acknowledgement of their good services by tipping.

Single Supplement

If you wish to have a private room (one person), a supplement charge will be applied. Riders must be a minimum of sixteen (16) years of age. For unaccompanied minors (under age 18) a Parental Consent Form is required to be submitted with the registration form.

French law does not require adults to wear helmets. Riding helmets are required for minors (under age 18). All riders are advised to wear a certified riding helmet, particularly beginners. However, anyone of the age 18 or more, is free to choose to wear a helmet or not. You are hereby advised that riding is a risky sport and risk of head injury is possible. Each rider is responsible for assuming this risk of his own accord. Cheval Voyages does not provide helmets or other riding gear.

Insurances

Cheval Voyages is insured by Cabinet Pezant, a third party riding school, liability insurance provider, which covers the business operations of the tour riding company.

Personal medical insurance is compulsory. If you do not purchase through this offering, you are required to provide evidence of personal medical insurance and you will be required to sign a Release Form for Cheval Voyages. Trip Cancellation insurance is also strongly recommended.

Cancellation By Us

If Cheval Voyages cancels a tour departure for any reason whatsoever, the guest(s) will receive 100% refund of tour fees. Cheval Voyage is not responsible for any other compensation for travel or other expenses incurred by the guest(s). If the minimum number of participants registered for the tour falls below the minimum required, the tour can be cancelled. However, the tour may be reinstated if the remaining participants agree to pay an adjusted tour price and you are informed about the change no less than 21 days prior to departure.

Cheval Voyages is not responsible for cancellations, delays, or the necessity of restricting riding or other activities due to adverse weather conditions. No refunds will be made due to such conditions. Cheval Voyages will make every effort to offer an alternative to cancellation, such as: different routes or locations, alternative activities, or alternative dates.

• RIDING ABILITY

The required level is "confirmed rider" classical English style

Experienced rider who masters the 3 paces ((walk, rising trot, canter in a forward seat) on a varied terrain, in open spaces and for long distances. Regular riding, good physical condition.

Riders on a day ride for 5 to 6 hours a day.

1. If we judge that a rider does not have the required level, he/she will not continue riding and will be able to continue the trip with the logistics. A 300 Euro fee for the repatriation of his horse, will be charged without any refund of the stay.
2. We ask the riders to send us their exact weight, height, riding level and physical condition in order to respect the safety of the group and the health of our horses.
3. Be autonomous to get on a horse using with a horse-block
4. Rider weight limit : 198 lbs/90 kg (depending on height, physical condition and riding ability). Pay attention to the weight/size ratio

• HORSEBACK RIDING

Group size minimum 5 and maximum 10 riders + the guide and the translator.

Rides are cancelled if less than 5 riders register.

The itinerary can be changed at any time due to safety reasons, weather conditions or events beyond our control.

We will always look for the best solution adapted to the situation.

The names of hotels, accommodations, tours and tastings are given for information only and, subject to availability, may be changed without notice and replaced by another of the same standard.