



South Africa: Wild Coast Horse Riding - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Wild Coast Horse Riding Adventures
Kei Mouth, 5260, South Africa

Booking Terms & Conditions

Booking form Emailed booking forms are regarded as properly signed.

Group booking One person is responsible for the correspondence and collection and payment of any outstanding trail fees. Each person in the group is required to complete the riders' details and sign an indemnity form.

Media Release: On booking and signing the indemnity release, I hereby grant Wild Coast Horse Trails permission to use any photographs, video recordings, or other media taken of me during activities for promotional purposes, including but not limited to social media, advertising, and marketing materials, without further notice, acknowledgment, or compensation. We highly recommend that you take trip cancellation insurance when booking your flights and to cover your holiday.

The cost of your holiday

Wild Coast Horse Trails reserves the right to increase or decrease the prices previously quoted for holiday arrangements before a booking is confirmed. External factors beyond our control may affect the holiday costs such as accommodation tariff increases, taxes (e.g. VAT), exchange rate fluctuations etc. A booking is only confirmed once a deposit has been received.

Insurance

Riding horses, and outdoor activities involve a certain amount of risk. Therefore, for your own benefit and ours, we have made participation in our adventures, trails & safaris subject to you taking out a suitable travel insurance covering you for medical expenses, injury, evacuation and liability for the entire duration of your trip. When booking you confirm that such insurance will be in place. Please make sure that no exclusion clauses limit protection for the type of activities included in your holiday.

Please note: In the unlikely event of you having to go to hospital during your stay with us, the local private hospitals may have delays in accepting overseas medical insurance. You will be required to pay a deposit within 24 hours or be transferred to a government facility. Please ensure that you travel with a valid credit card – this is the most effective way of paying for your treatment, and it is easy for your family/insurance to transfer money to cover your medical treatment. It also gives your insurance company time to contact the hospital and guarantee payments etc.

Liability

Whilst riding or in the vicinity of horses in the care of the operator or guide you must comply with the instructions of that person. You accept that the aforementioned operator or guide is entitled to require you to dismount or to refuse to allow you to ride if for any reason they consider that you may endanger the safety or welfare of any person or horses. If so required you have no claim and will not be entitled to any compensation or refund.

You understand and accept that you will be required to sign our standard “liability waiver” on arrival. A copy of our [indemnity form](#) is found on this web site or we can send you one by email.

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All possible disputes arising from our terms and conditions are subject to South African Law and any hearing of cases will take place in a South African Court of Law.

BOOKING NOTES

Prices quoted exclude flights to and from South Africa & internal flights to East London (SA) as well as transfers to Kei Mouth. There is an ATM machines at the local shop to draw cash (master/visa card). You will generally only need money for curios, drinks at the bar and gratuities and a day trips including game drives. Unless otherwise stated road transfers from the airport to and from the Wild Coast resorts are charged separately.

Unless otherwise stated, the price of your trail includes all meals, accommodation, horse riding and equipment, the service of a experienced guide, and a back-up vehicle to transfer your luggage from point to point. Drinks and alcoholic beverages are to be paid separately; we do however provide water bottles for the saddle bags. Our clients on overnight trails do not lift a finger; unless they choose to and they are welcome to help out with the horses. Novice riders can be catered for by prior arrangement and on separate dates unless booking as a single group.

The riding is paced according to the rider's abilities. Generally walking along cattle paths and cliff tops, long trots and canters on sandy tracks, with fast canters and an occasional gallop along the beaches. Riders must be comfortable in a rising trot and light seat standing canter. We generally ride 2 to 3 hours in the morning and again 1 ½ to 2 hours in the afternoon, depending on the weather, sea tides and what the riders can manage. Sometimes it is a little shorter, and sometimes a little longer.

Our horses are relaxed, easy to ride, fit and forward going, most have snaffle mouths; we ride in Liversage trail & endurance saddles.

The horses are a selection of Boerperd, Part Arab, Anglo Arab, TB, Percheron crosses. They stand between 14.2 hh and 16 hh. The average being 15.2 hh. Riders over 95 kg can be accommodated, but will be required to alternate their riding between two horses while on longer trails. This is at the guide's discretion and is judged on rider fitness and riding experience. We normally have 2 to 8 riders per trail which may include riders who are with us on our volunteer program.

Groups can be accommodated on private trails - minimum 4 riders maximum 12 riders (riding clubs, family groups and friends). A private trail supplement is payable if there are less than 4 riders. Please note that there may be a surcharge on standard rates if the trail is taking place in peak or high season. Price will be confirmed when booking. All confirmed bookings with deposits received will be honoured at the quoted rate. Wild Coast Horse Trails reserves the right to increase or decrease the prices previously quoted for holiday arrangements before a booking is confirmed. External factors beyond our control may affect the holiday costs such as accommodation tariff increases, taxes (e.g. VAT), exchange rate fluctuations etc.

We will endeavour to keep to the ride itinerary as stated, but factors beyond our control (especially the weather, flooding rivers & sea tides!) could mean that we have to make alternative accommodation arrangements, or change the ride plan on any given day. Whatever happens, you our client will still get a great riding holiday!

SAFETY REGULATIONS

All persons, when mounted, must wear protective head gear. We recommend that you bring your own protective riding hats; we have a selection available if you do not have one. We also recommend that riders wear long riding boots or short boots with half chaps to prevent chafing on the legs. In the interest of general safety, the guide's decision in any given situation is final as the well being of the horses and riders is paramount.