



France: Cap Rando - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Cap Rando
Mas de Recaute
Chemin de Bonnieux
84360 Lauris
France

Cap Rando Booking Conditions

Provider cancellation : Please note: stays are confirmed subject to a minimum number of participants. Any stay may be canceled by the service provider in the event of an insufficient number of participants: up to 20 days before the date of a stay of more than 6 day stays, 7 days for a stay of 2 to 5 days. We advise you to wait for the final confirmation of the registration to book your transports, or to book refundable transports. In case of cancellation by the provider, we will offer you an alternative stay, if this proposal does not suit you we will make a full refund (excluding insurance, registration fees, and nonrefundable transportation) of the amounts paid without compensation.

INSURANCES : Cap Rando is covered for its professional civil liability: GENERALI contract n ° AL974010. Any accident for which the organizer is held responsible is covered by the organizer's civil liability insurance (contract on request). To register for a Cap Rando holiday, you must be covered by an individual liability insurance covering your activity, an individual accident, assistance, repatriation, and possibly cancellation (strongly recommended not to lose your payment in the event of unexpected unforeseen circumstances). Any accident falling under the responsibility of the organizer, is covered by its civil liability insurance (contract on request).

RESPONSABILITIES : The rates indicated on our website or communicated before registration, may change on the date of registration. Cap Rando reserves the right to modify prices upwards or downwards up to 21 days before departure, depending on variations in transport prices, exchange rates, the number of participants registered for the stay. The

programs are given as an indication and may be subject to change if necessary by the organizer (weather, natural hazards, levels of participants, availability of accommodation in particular). Each participant must comply with the rules of prudence and security given by the guide. The organizer reserves the right to expel at any time a person whose behavior compromises the safety or well-being of the group and to modify, if the circumstances so require, the itineraries or certain services of the program, directly or indirectly, through the accompanist who remains the only judge. No compensation can be due.

The level of practice provided at registration, as well as your personal items (date of birth, height, weight, health information), are contractual elements: the service provider reserves the right to exclude on the spot and without any financial compensation, any person whose findings differ from the information provided on the registration form, do not correspond to the conditions of access and the smooth running of the program for the client and/or other participants.

The consequences of incidents that may occur during the performance of air transport are governed by the provisions of the Warsaw Convention. If your trip is changed due to a disruption or change in air traffic, or in case of change of airport Cap Rando could not be held responsible. The resulting costs will be your responsibility. Transports to the meeting point remain the responsibility of the customer. The consequences of incidents that may occur during the performance of air transport are governed by the provisions of the Warsaw Convention (Article 9). If your trip is modified due to a disruption or modification of air traffic, or in the event of a change of airport, Cap Rando cannot be held responsible. The resulting costs would remain your responsibility. Failure to show up or delay at the time and place of appointment, by you or by the carriers, is similar to the case of cancellation by the customer with the costs indicated.

Free transfers: you must take into account possible delays in your transport to be on time for the pick-up. Also, make sure you have plenty of time for your check-out after drop-off time. Pick-up and drop-off times cannot be changed.

Luggage and personal effects: The seller, the organizer, the carriers, the hosts, cannot be held responsible in the event of loss, theft or damage to personal effects.

Pictures: Photos or videos can be taken during your stay. Unless stated in writing, you accept the use of these images for the possible illustration of stays. The processing of your personal data is done in compliance with the law relating to data, files and freedoms of January 6, 1978. These data are for Cap Rando and its providers. You have at any time, a right of access and rectification or opposition to personal data about you, by contacting Cap Rando

CLAIMS : Any claim relating to one of our programs must be sent to Cap Rando, by registered mail, accompanied by original proof, within 30 days after the return.