



Patagonia: RIO QUILLEN - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30%
less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Rio Quillen Patagonia
JR8R+MRP Quillen,
Neuquén, Argentina
info@rioquillen.ar
0054 911 2670 6335

Rio Quillen Booking Conditions:

With a booking you are confirming that you understand and accept the terms and conditions, that you appreciate that horse riding and being around horses is a high risk activity, that we cannot accept liability for any injury to your person or loss or damage to property, and you decided to go for a ride with your own will.

Staff of Rio Quillen reserve the right to refuse customers to ride at any time, before or during the ride.

Horses are chosen for customers by their riding experience. It's necessary to provide us with real information about previous riding experience to match the customer with the right horse.

Appropriate horse riding gear should be worn at all times for your safety, horses and fellow riders.

In the interest of safety, Instructions from our staff must be followed for the duration of the ride and during the mounting and dismounting off the saddle.

All our customers are strongly advised to have their own personal accident Insurance.

By booking this holiday you accept these terms and conditions, no liability shall attach to Rio Quillen or our staff, for any injuries, loss or damage however sustained.

By booking this holiday I certify, I am (and every one in a group coming with me) in full health to be able to participate in horse riding and not suffer from any medical conditions that may affect me (or anyone from group coming with me), I am not (or anybody from my group coming with me) taking any prescription drugs, or alcohol that may affect my (or anybody from my group coming with me) ability to ride a horse.

I accept that photographs or recorded images may be taken during equestrian activities. These may include me or my child, and may be used in the promotion of this equestrian activity

I the minor's parent and / or legal guardian understand the nature of riding and its associated activities. I understand and am aware of and accept the risk involved in riding and being around horses.

This does not affect your statutory rights.