



Iceland: Eldhestar - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30%
less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Eldhestar
816 Sveitarfélagið Ölfus,
Iceland

Cheval Voyages Booking Conditions

INSURANCE: Individual travel insurance is not included in the tour prices. We strongly recommend that you purchase a travel insurance policy in your home country that covers your cost should you have to cancel your travel reservation with short notice. These kind of travel insurances are not expensive and frequently cover other risks.

OTHER

All complaints must reach Eldhestar within 5 days from departure from Iceland. Otherwise possible compensation is not valid.

Note: Eldhestar reserve the right to alter tours and itineraries due to weather or road conditions. All programs can be changed or cancelled at any moment during the trip to assure the safety of the clients and staff of Eldhestar and other business partners in case of combo tours. No responsibility is accepted for losses, expenses due to delays, changes of flights, or other services or because of strikes, accidents, sickness, damage, negligence, weather, war, changes in schedules, or other similar causes. Eldhestar and other partners in case of combo tours do not assume responsibility for accidents or death that can be traced to the participant's negligence, acts of third parties or exterior circumstances such as weather, natural occurrences, war or other similar causes.

