



Banff Trail Riders - Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows:

- 42 days or more before booking date - 50%
- 30 days or more - 30%
- less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Banff Trail Riders
Warner Stables
100 Sundance Rd,
Banff,
AB T1L 1B9,
Canada
Tel: 001 403 762 4551

Banff Trail Riders Booking Conditions

Your booking is with the ride operator, Banff Trail Riders and these are their booking conditions:

- Rates are based on double occupancy and a single room supplement is available for an additional fee.
- Riders must be at least 9 years old.
- Riders aged 17 and under must be accompanied on the ride by a legal guardian.
- Riders must weigh less than 230lbs / 104kg, fully dressed (your weight may need to be verified on our scales).
- Riders must wear fully enclosed shoes (no heels).
- Each rider must be able to speak and understand fluent English.
- Riders must be in good physical condition.
- Helmets are mandatory and to be worn by all riders under 18 years. Helmets are optional but recommended for riders aged 18 years and over.
- All adult riders must sign a waiver prior to the tour. A waiver must also be completed by the parent or legal guardian of any rider under the age of 18 (documentation may be required to confirm the signatory's authority).
- COVID-19: Guests should not attend our tour if showing any signs or symptoms of illness.
- COVID-19: Guests must wear a non-surgical face covering when checking in for their activity.

Refunds are not issued if guests are disqualified from riding due to not meeting these requirements.