



Bulgaria: Horse Riding Asparuh- Booking conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages on offer. Instead, we connect customers with third-party operators who independently organise all aspects of the travel packages, including accommodations, horse riding activities, and transport. Our role is limited to facilitating the booking only.

Payment & Cancellation Terms

Holidays are confirmed with a 20% non-refundable deposit. The full balance is due 56 days before the start date. If you cancel your booking less than 56 days before the start date of your trail we are entitled to receive full payment, less refunds as follows: 42 days or more before booking date - 50%, 30 days or more - 30% less than 30 days - nil

Insurance

All customers are required to take out appropriate travel insurance that covers horse riding and holiday cancellation. Proof of insurance details will be required during the booking process.

This riding package is organised by:

Sport Travel Maroc
154 bd Mohamed V,
Marrakech 40000, Morocco

Horse Riding Asparuh Terms and Conditions

Horseback riding is a risky sport and activity, and can be dangerous. We train our horses to be friendly, confident, and have a good understanding of their surroundings. However, they are released with the understanding that the rider does so at their own risk.

1. Payment Terms

A booking is confirmed after the intermediary company sends written confirmation that the client has made the payment according to its payment policy.

All cancellations must be made in writing. The cancellation date is the date when the organizer or intermediary receives the written notice. The intermediary is obliged to inform the Organizer about the cancellation Immediately.

3. Insurance

Before the trail begins, all participants must have valid insurance covering:

- Horse riding;
- Mountain activities;
- Mountain rescue service costs;
- Medical transport costs, including a medical helicopter if needed;
- Emergency medical assistance in case of an accident.

The organizer may request proof of valid insurance before the event starts.

4. Organizer

Horse Riding Asparuh
 Biozhoresh Ltd.
 15 Vasil Levski Street
 Hvoyna Village, 4890
 Chepelare Municipality, Bulgaria

5. Changes to a Booking

After making a booking, the client may submit written requests for changes.

Requests will be reviewed and accepted when possible. No administrative fees are charged for changes.

6. Informed Consent and Liability Waiver

Each participant confirms that they voluntarily choose to take part in the horse trail and fully understand that horse riding, handling horses, and mountain activities involve increased risks of accidents, injuries, temporary or permanent disability, and risks to life and health.

The participant accepts these risks and agrees to follow all instructions given by the organizer and guides.

7. General Participation Conditions

7.1 Prices

The listed prices are valid at the time of publication and are set annually.

Prices may only change in exceptional and unforeseen circumstances, including but not limited to:

- Hyperinflation;
- Major economic crisis;
- Significant increases in fuel, transport, accommodation, or food costs;
- Legal or regulatory changes causing substantial increases in event organization costs.

7.2 Liability

The organizer is not responsible for losses, property damage, illness, or injuries occurring during the event.

7.3 Program Changes

The organizer reserves the right to change the route, accommodation, schedule, or parts of the program without prior notice when necessary due to circumstances beyond their control.

These circumstances may include:

- Bad weather conditions;
- Natural disasters;
- Closed or inaccessible routes;
- Safety measures;
- Administrative restrictions.

7.4 Bad Weather Conditions

In case of bad weather, the organizer may change the riding program.

Some riding activities may be replaced with other activities, including:

- Visits to natural attractions;
- Visits to historical sites.

These changes do not entitle participants to a refund.

7.5 Risks Related to Horses

The horses provided are carefully selected, trained, and experienced in similar events.

However, participants understand that horses are living animals with natural and sometimes unpredictable behavior, and complete safety cannot be guaranteed.

7.6 Riding Level and Discipline

The organizer may refuse participation or end the participation of anyone who:

- Has provided false information about their riding experience or skills;
- Cannot safely control a horse;
- Cannot keep up with the group;
- Does not follow instructions from guides and staff.

In such cases, no refund will be provided.

7.7 Dangerous Behavior

The organizer may immediately remove any rider whose behavior creates a risk to:

- Their own safety;
- Other participants' safety;
- The horses;
- The staff.

7.8 Alcohol and Drugs

The following are strictly prohibited:

- Riding under the influence of alcohol;
- Using drugs or intoxicating substances;
- Consuming alcohol while riding.

Anyone violating these rules will not be allowed to ride or will be removed from the daily event without a refund.

7.9 Following Instructions

Each participant agrees to strictly follow the instructions of the guides, instructors, and all Horse Riding Asparuh staff while staying at the base and participating in activities.

7.10 Personal Belongings

The organizer is not responsible for lost, damaged, or stolen personal belongings.

Participants are advised not to bring valuable items, large amounts of cash, or expensive equipment.

7.11 Protective Equipment

Wearing a riding helmet is mandatory at all times while riding.

If a participant refuses to wear a helmet, they must sign a special declaration confirming that they understand the risks and accept full personal responsibility for the consequences of their decision.