



Egypt: Desert Dreams – Booking Conditions

As a booking facilitator, saddletravel.com does not create or organise the travel packages offered. Instead, we connect customers with third-party operators who independently organise all aspects of the holiday, including accommodation, riding activities and transport. Our role is limited to facilitating the booking only.

Payment and Cancellation Conditions

Your holiday is confirmed with a non-refundable deposit of 20%. The full balance must be paid 56 days before the departure date.

If you cancel your booking less than 56 days before the start date of your holiday, we are entitled to receive full payment, less the following refunds:

- 42 days or more before the booking date: 50% refund
- 30 days or more: 30% refund
- Less than 30 days: no refund

Insurance

All guests must have appropriate travel insurance covering horse riding and cancellation of the holiday. Proof of insurance details may be required during the booking process.

This riding holiday is organised by:

Desert Dreams
Siwa, Marsa Matrouh Governorate 5011022
Egypt

Desert Dreams General Booking Conditions

All travellers must have valid insurance for the entire duration of their stay, covering all activities undertaken. The guides and organiser cannot be held responsible for any accident, incident, injury, damage or loss resulting from conditions, personal actions or unforeseen circumstances.

By participating in the holiday, travellers acknowledge that all rides, excursions and activities included in the programme are undertaken at their own risk. The organiser accepts no responsibility for injury, damage, loss or personal belongings. All participants confirm that they have valid insurance covering the activities included in the holiday.

The maximum permitted rider weight is 95kg.

Children aged 12 years and over may participate when accompanied by a parent.

All riders must follow the guides' instructions and respect their decisions at all times. If, in the guide's opinion, a participant's health or behaviour, either before or during a ride, poses a risk to themselves or others, the guide reserves the right to exclude that person from the activity.

Each participant must inform the guide of any medical problem or condition that could affect their ability to ride safely.

The rides are intended for intermediate to advanced riders. In some circumstances and on certain holidays, beginners may be accepted, subject to prior confirmation at the time of booking.

Rides take place on lively but well-trained Arabian and Baladi horses. Riders may ride both stallions and mares.

Accommodation is in shared twin or triple rooms. When sharing, you will be placed with another rider of the same sex. If no shared room is available, or if you request a private room, a single supplement will apply.