



2025 - 2026 ANNUAL REPORT

The Prince Albert &
District Community
Service Centre



CSC

Community Service Centre

LAND ACKNOWLEDGMENT

We respectfully acknowledge that the Prince Albert and District Community Service Centre operates on Treaty 6 Territory, the traditional lands of the Cree and Dakota peoples, and the homeland of the Métis Nation.

We recognize and honour the enduring relationship between Indigenous Peoples and this land. As beneficiaries of this peace and friendship treaty, we are committed to walking the path of reconciliation.

We reaffirm our responsibility to build respectful partnerships, listen and learn from Indigenous communities, and ensure our services reflect the principles of equity, dignity, and inclusion for all.

In Memoriam

This year, we pause to remember and honour the life and service of our former Board Chair, whose dedication, leadership, and commitment to the Community Service Centre left a lasting impact on our organization and community.

We are grateful for the time, wisdom, and passion she shared with CSC. Her legacy of service will continue to be reflected in the work we do and the lives we touch throughout our community.

Gloria Mahussier
Chairperson, Board of Directors
Years of Service: 2002–2025

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VISION

A community where all citizens of Prince Albert are active participants in every aspect of life.

MISSION

We deliver services that promote independence, enhance quality of life, and meet the diverse needs of individuals and the broader community.



VALUES

- **Inclusion** – We create spaces and services that welcome everyone.
- **Accessibility** – We remove barriers to ensure equal participation.
- **Accountability** – We take ownership of our actions and results.
- **Collaboration** – We build partnerships that strengthen outcomes.
- **Environmental Stewardship** – We operate sustainably for future generations.



MESSAGE FROM THE CHAIRPERSON

This year has been a time for transition and change. We started the 2025-26 year with our new CEO, Mark Krayetski, who continues to provide innovative and timely process improvements. Then in September 2025 we suffered a tragic and deeply sad loss of our long-time chair Gloria Mahussier. At this time, I agreed to step into the Interim Chair role until the next election cycle. I was happy to have Kenzie Kjargaard, be willing to stay on as Vice-Chair to help with this transition of the Board. Also, we were lucky to bring on two new Board members Pierre Leblanc and Erin Bomphray to provide their years of experience and knowledge to the board decisions.

In December 2025 the CUPE contract negotiations were completed with a great result, due to Mark and the staff's amazingly positive relationship and collaboration. It was a pleasure to take part in this process. Then in March 2026 we (i.e. the Board and staff representatives) completed a Strategic Planning workshop facilitated by a SARC representative. We were all happy with the result and look forward to implementing the goals over the next 3 years.

The programs and services delivered by the CSC and Pine Industries continue to grow and thrive. The constant tweaking and improvements to current programs like the EmployAbility – Workplace Inclusion for People with Disabilities and the launch of the new IM&M -In Motion and Momentum Program, will ensure the sustainability and relevance of the Prince Albert & District Community Service Centre. Also, the community will benefit with growth in the SARCAN, Seniors Transportation and Access Transit services. It has been an honour to help in this role and I look forward to seeing many more successful launches and accomplishments due to the talented and committed staff.

Brenda Byers

Interim Chairperson, Board of Directors

Prince Albert & District Community Service Centre

CHIEF EXECUTIVE OFFICER'S MESSAGE

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The 2025–2026 fiscal year marked a period of significant progress for the Prince Albert & District Community Service Centre. Through strategic investments in our people, systems, partnerships, and services, we continued to strengthen our organization while positioning ourselves for long-term sustainability and growth.

Throughout the year, our focus remained on building organizational capacity, enhancing service delivery, and ensuring the Centre remains responsive to the evolving needs of our community. While many of the accomplishments highlighted throughout this report are measurable, some of the most important progress occurred behind the scenes. Strengthening internal systems, improving accountability, refining processes, and creating greater alignment across departments have all contributed to a stronger and more resilient organization.

We also continued to expand our presence within the community and strengthen relationships with funders, employers, community partners, and stakeholders. These relationships are critical to our success and reflect the confidence others place in our organization, our staff, and the work we do each day. As opportunities emerged throughout the year, our team demonstrated a willingness to innovate, collaborate, and adapt in ways that continue to enhance our impact across the region.

One of the most encouraging developments has been the continued growth of our organizational capacity. Across the Centre, staff have embraced continuous improvement and a shared commitment to excellence. The result is an organization that is increasingly well-positioned to respond to challenges, pursue new opportunities, and deliver meaningful outcomes for the individuals and communities we serve.

As we approached the end of the fiscal year, we also began an important strategic planning process that will help guide the Centre's future direction. This work reflects our commitment to thoughtful growth, responsible stewardship, and ensuring that our services remain relevant, effective, and sustainable for years to come.

I am continually inspired by the dedication, professionalism, and compassion demonstrated by our staff, leadership team, volunteers, and Board of Directors. Their collective efforts are the foundation of our success and the driving force behind the positive impact reflected throughout this report. As we look ahead, I am confident that the Centre enters the next fiscal year from a position of strength. With a talented team, strong community relationships, and a clear sense of purpose, we remain committed to creating opportunities, strengthening communities, and improving lives throughout Prince Albert and the surrounding region.

Mark Krayetski

Chief Executive Officer

Prince Albert & District Community Service Centre



ORGANIZATIONAL SNAPSHOT

2025-2026

Who We Are

Founded in 1969, the Prince Albert & District Community Service Centre (CSC) is a community-based, non-profit organization dedicated to creating opportunities, removing barriers, and strengthening communities. Through employment, transportation, financial stability, and inclusive support services, CSC works alongside individuals, families, employers, and community partners to improve quality of life throughout Prince Albert and the surrounding region.

Through a combination of direct services, community partnerships, social enterprise, and innovative program delivery, CSC works to create sustainable solutions that strengthen individuals, families, workplaces, and communities.

- **Founded:** 1969
- **Service Area:** Prince Albert and surrounding communities
- **Employees:** 35+
- **Volunteer Board of Directors**
- **Pine Industries**
- Two **SARCAN** Depots
- More Than **Five Decades of Community Impact**



Creating Impact Through

Employment

Supporting individuals in building meaningful careers through workforce development, employment services, skills development, and employer partnerships.

Independence

Providing services that help individuals and families achieve greater stability, confidence, and self-sufficiency.

Inclusion

Creating opportunities for individuals facing barriers by fostering participation, accessibility, and community connection.

Accessibility

Connecting people to essential services, employment opportunities, healthcare, and community life through accessible transportation and support services.

Sustainability

Building a stronger future through responsible stewardship, innovation, environmental sustainability, and long-term organizational growth.

ORGANIZATIONAL SNAPSHOT

(CONTINUED)

KEY NUMBERS (2025-2026)

- **35+** Dedicated Staff
- **57** Years Serving the Community
- **36,000+** Transportation Rides Delivered
- **\$4.13 Million** Returned to the Community Through SARCAN
- **35.6 Million+** Containers Recycled
- **400+** Employment Program Participants Served
- **160+** Budget Counselling Participants Supported

2025–2026 ORGANIZATIONAL THEMES

Organizational Growth

Strengthening capacity, leadership, and operational effectiveness

Innovation

Developing new approaches to meet evolving community needs

Partnerships

Building strong relationships with employers, funders, and community stakeholders

Accountability

Enhancing systems, reporting, and organizational alignment

Future Readiness

Advancing strategic planning and long-term sustainability

Primary Funders

- Ministry of Immigration & Career Training
- Ministry of Social Services
- City of Prince Albert
- SARCAN Recycling

Community Partners

- Saskatchewan Polytechnic
- Lake Country Co-op
- Pattison Media
- Community Employers
- Sask Rivers
- Community Organizations

A YEAR OF GROWTH, INNOVATION, AND COMMUNITY IMPACT

Throughout 2025–2026, the Prince Albert & District Community Service Centre continued to strengthen services, expand partnerships, and create new opportunities for individuals and families throughout our region.

Employment & Workforce Development

- Expanded employment opportunities through employer partnerships, workforce development initiatives, and the continued growth of EmployAbility.

Innovation & Service Development

- Selected to pilot the In Motion & Momentum (IM&M) Program, further strengthening CSC's leadership in workforce development and participant support.

Transportation & Community Connection

- Delivered more than 36,000 rides through Access Transit and Seniors Transportation services, supporting independence and community participation.

Environmental & Economic Impact

- Processed more than 35 million beverage containers through Pine Industries, returning over \$4 million to residents and organizations throughout the region.

Organizational Growth

- Strengthened organizational capacity through strategic planning, operational improvements, staff development, and organizational alignment.

Community Partnerships

- Expanded collaboration with employers, educational institutions, funders, and community organizations to improve services and create new opportunities.

These accomplishments reflect the dedication of our staff, Board of Directors, volunteers, funders, partners, and supporters who help make our work possible every day.



BUDGET COUNSELLING PROGRAM



Financial stability is often the foundation upon which individuals and families can build a better future. The Budget Counselling Program continues to play a vital role in supporting participants who require assistance managing finances, maintaining housing, meeting essential needs, and navigating complex systems.

Throughout 2025–2026, the program supported an average of more than 165 participants each month. Many of the individuals accessing services face significant barriers, including financial instability, housing challenges, mental health concerns, and limited support networks. Through individualized budgeting support, trusteeship services, advocacy, and crisis intervention, the Budget Counselling team helps participants maintain stability while working toward greater independence.

A significant portion of the program's work involves supporting individuals during times of crisis. Staff regularly assist participants who are facing utility disconnections, housing concerns, financial emergencies, and other situations that threaten their safety and well-being. Through strong relationships with community partners, the team works collaboratively to identify solutions and connect participants with appropriate resources and supports.

The program continues to maintain close working relationships with the Ministry of Social Services, housing providers, mental health services, community agencies, and other stakeholders. These partnerships allow staff to advocate effectively for participants while ensuring coordinated support during challenging circumstances.

Throughout the year, efforts were also made to improve administrative processes, strengthen communication systems, and enhance service delivery. These improvements have helped increase efficiency while ensuring participants continue to receive timely and responsive support.

The Budget Counselling team continues to provide compassionate, client-centered support to some of our community's most vulnerable individuals. Their professionalism, advocacy, and commitment help participants navigate difficult situations while creating opportunities for greater stability, independence, and quality of life.

EMPLOYMENT SERVICES

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Introduction

During the 2025–2026 reporting period, the Prince Albert Community Service Centre (PACSC) continued to strengthen its commitment to community engagement, inclusive employment services, and strategic partnerships throughout Prince Albert and surrounding communities. Guided by the philosophy of “meeting people where they are at,” PACSC has remained focused on supporting individuals facing barriers to employment while fostering meaningful collaborations with employers, educational institutions, and community organizations.

Community Engagement and Outreach

Community outreach remained a cornerstone of PACSC’s Employment Services programming throughout the year. Staff actively participated in local job fairs, community events, and targeted outreach initiatives within First Nation communities to increase awareness of available supports and employment opportunities.

These outreach efforts resulted in:

- Increased public awareness of PACSC services
- Higher foot traffic within the centre
- Invitations to participate in local and provincial community events
- Significant growth in social media engagement and inquiries

A major milestone during this reporting period was PACSC being awarded **\$60,000 in radio advertising** through the Jim Pattison Broadcast Group. The campaign launched in June and substantially enhanced PACSC’s visibility across the region.

To complement this initiative, PACSC concurrently updated and revitalized its website and social media platforms. The refreshed digital presence improved accessibility to information and strengthened the organization’s public image, ensuring community members could more easily connect with services and supports.



EMPLOYMENT SERVICES (CONTINUED)



Employer and Business Partnerships

Building and maintaining strong relationships with local employers continued to be a strategic priority for PACSC. Throughout the year, staff expanded partnerships with businesses to create new work assessment and training opportunities for participants.

These partnerships have proven highly effective in:

- Providing practical workplace experience for job seekers
- Increasing employer understanding of PACSC's service model
- Encouraging employer participation in training and placement opportunities

PACSC has observed that employer engagement and long-term buy-in increase significantly following direct interaction with staff and firsthand exposure to participant success stories.



EmployAbility Program Outcomes

The EmployAbility Program continued to generate positive employment outcomes for individuals with cognitive and physical disabilities.

During the reporting period, PACSC collaborated closely with local businesses to establish meaningful work assessment placements that allowed employers to directly observe participant skills, strengths, and readiness for employment.

This collaborative approach has:

- Increased employer confidence in inclusive hiring practices
- Expanded opportunities for hands-on training
- Strengthened long-term employment sustainability for participants

Of the **10 participants hired in 2025**, **8 individuals remained successfully employed** at the conclusion of the reporting period, reflecting the effectiveness of PACSC's person-centered employment supports and ongoing employer partnerships.



EMPLOYMENT SERVICES (CONTINUED)



In Motion & Momentum Program (IM&M)

In November 2025, PACSC was approached by Career and Immigration Services to deliver two 10-week cohorts of the In Motion & Momentum (IM&M) Program.

The IM&M Program is a life skills and employment readiness initiative designed to support participants in building self-esteem, strengthening problem-solving abilities, and developing effective goal-setting skills, with a primary focus on employment and career development.

The first cohort was delivered between January and April 2026 and demonstrated strong participant engagement and positive outcomes. As a result of the program's success, PACSC was subsequently requested to deliver a third cohort in an online format, further expanding accessibility and participation opportunities.



Educational Partnerships and Practicum Opportunities

PACSC further strengthened its relationship with First Nations University by providing practicum opportunities for two Social Work students during the year — one in their final year of study and one in their second year.

This partnership proved highly successful for both the students and the organization. Students gained valuable hands-on experience working within community-based employment services, while PACSC benefited from fresh perspectives and enhanced understanding of community needs.

Given the positive outcomes of these placements, PACSC plans to continue supporting future practicum opportunities with First Nations University.



TRANSPORTATION SERVICES

ACCESS TRANSIT & SENIORS TRANSPORTATION

Transportation remains one of the most important ways we help individuals maintain independence, access essential services, and remain connected to their community. Whether travelling to medical appointments, employment, shopping, recreation, or social activities, our transportation services continue to play a vital role in supporting quality of life throughout Prince Albert and the surrounding area.

From April 1, 2025, to March 31, 2026, the Community Service Centre delivered more than 36,000 rides through Access Transit and Seniors Transportation programs. These services provide safe, reliable, and accessible transportation for individuals with mobility challenges and seniors who may otherwise face barriers to community participation.

Throughout the year, demand for transportation services remained strong. Our team continued to focus on balancing accessibility, efficiency, and service reliability while responding to the diverse needs of riders. Ongoing efforts to optimize routes, manage vehicle capacity, and coordinate scheduling helped ensure resources were utilized effectively while maintaining a high level of service.

Like many transportation providers, we faced ongoing challenges related to fleet maintenance, rising operating costs, and increasing demand for service. Despite these pressures, our transportation team remained committed to ensuring riders received dependable and responsive service throughout the year.

The success of these programs is made possible by the dedication of our drivers, dispatch staff, and support personnel. Their professionalism, patience, and commitment to customer service ensuring thousands of trips each year continue to greater independence, accessibility and community connection.



PINE INDUSTRIES & SARCAN RECYCLING

2025-2026 OVERVIEW

Pine Industries Marketing Ltd., a non-profit corporation owned by the Prince Albert & District Community Service Centre, continues to advance the organization's mission through the operation of two SARCAN Recycling depots in Prince Albert.

As CSC's social enterprise, Pine Industries creates meaningful employment opportunities while generating significant environmental and economic benefits for the community. Through its partnership with SARCAN Recycling, Pine Industries supports workforce participation, environmental stewardship, and community sustainability.

Employment Creation & Community Impact

SARCAN operations in Prince Albert provide employment opportunities for more than 45 individuals while also supporting work assessments and employment development opportunities for participants accessing CSC services.

During 2025–2026, the Prince Albert depots processed more than 35.6 million beverage containers and welcomed more than 86,000 customer visits through front counter and Drop & Go services. These operations continue to create employment opportunities while delivering an essential service relied upon by residents, organizations, and businesses throughout the region.



PINE INDUSTRIES & SARCAN RECYCLING (CONTINUED)

Economic Impact

SARCAN remains an important contributor to the local economy. During the year, more than \$4.13 million in beverage container refunds were returned to residents and organizations through Prince Albert depot operations.

These funds directly support households, schools, sports teams, charities, community groups, and local businesses while encouraging responsible recycling practices across the region.





SPECIAL INITIATIVES

BUILDING CAPACITY. DRIVING INNOVATION. STRENGTHENING OUR FUTURE.

A major achievement during the year was the continued development of EmployAbility, CSC's supported employment program designed to help individuals facing barriers secure and maintain meaningful employment. Building on strong participant outcomes and growing employer engagement, the program reflects CSC's commitment to creating innovative solutions that promote inclusion, workforce participation, and long-term independence. EmployAbility represents an important step in expanding the Centre's employment services while addressing emerging workforce needs within our community.

CSC was also selected to pilot In Motion & Momentum (IM&M), an innovative employment readiness and life skills program designed to support individuals facing barriers to employment. The opportunity to deliver the pilot reflects growing confidence in CSC's ability to implement new programs and respond to emerging community needs.

KEY INITIATIVES DURING 2025–2026

- Development and Expansion of the EmployAbility Supported Employment Program
- Launch of the In Motion & Momentum (IM&M) Pilot Program
- Strategic Planning Process Initiated
- Website and Communications Enhancements
- Expanded Community Outreach and Employer Engagement
- Increased Community and Government Relations Activities
- Continued Investment in Staff Development and Leadership Growth

LOOKING AHEAD

POSITIONING FOR THE FUTURE

As the Community Service Centre looks toward the future, our focus remains on strengthening organizational capacity, expanding community impact, and building on the momentum achieved throughout 2025–2026.

The organization enters the next fiscal year from a position of strength. Strong community partnerships, dedicated staff, stable operations, and a commitment to innovation provide a solid foundation for continued growth and service excellence.

Key priorities moving forward include:

Service Innovation

Exploring new programs, partnerships, and service delivery models that respond to emerging community and workforce needs.

Workforce Development

Investing in staff development, leadership growth, and succession planning to ensure organizational capacity remains strong.

Operational Excellence

Continuing to strengthen organizational systems, processes, technology, and performance measurement to improve efficiency, accountability, and service delivery

Community Impact

Building on existing partnerships while creating new opportunities to strengthen individuals, families, employers, and communities throughout the region.

While challenges will continue to exist within the non-profit sector, CSC remains committed to adapting, innovating, and responding to the changing needs of the community. Guided by a strong mission, dedicated people, and a clear sense of purpose, the organization is well-positioned for continued success in the years ahead.



OUR COMMITMENT

- Remain responsive to changing community needs.
- Deliver services with professionalism, compassion, and excellence.
- Continue creating meaningful impact throughout the communities we serve.

ACKNOWLEDGEMENTS

RECOGNIZING THOSE WHO MAKE OUR WORK POSSIBLE

The success of the Prince Albert & District Community Service Centre is made possible through the dedication, generosity, and support of many individuals, organizations, and community partners. We extend our sincere appreciation to everyone who contributes to our mission and helps strengthen our community.

Funders & Community Partners

We gratefully acknowledge the Ministry of Immigration and Career Training, the Ministry of Social Services, the City of Prince Albert, SARCAN Recycling, and the many employers, educational institutions, community organizations, and stakeholders who partner with us throughout the year. Your support enables us to create opportunities, remove barriers, and improve lives.

Two Miles for Mary Supporters

Thank you to the businesses, organizations, donors, and community members who continue to support the Two Miles for Mary campaign and Seniors Transportation Program. Your generosity helps seniors and individuals with mobility challenges remain connected, independent, and engaged in their community.



Board of Directors

We thank our Board of Directors, past and present, for their leadership, governance, and commitment to the continued success of the organization. Your guidance and service help shape the future of CSC and strengthen our impact throughout the region.

Our Staff

To our staff, thank you for the professionalism, compassion, and dedication you bring to your work each day. Whether supporting participants, operating services, maintaining essential programs, or building community partnerships, you are the foundation of our success.

To everyone who contributes to the work of the Community Service Centre—thank you.

Together, we continue to create opportunities, strengthen communities, and improve lives.

KEEP IN TOUCH



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