Mizuho Bank, Ltd.
Bangkok Branch

98 Sathorn Square Office Tower,
32nd – 35th Floor,North Sathorn Rd.Silom
Bangrak, Bangkok 10500
t: +66 2163 2999, +66 2002 0222
f: +66 2200 2600, +66 2020 9600

16 November 2026

Re: Notification of Resumption of Email Service

Dear Valued Customers,

Mizuho Bank, Ltd. Bangkok Branch would like to inform you that, following the temporary disruption to certain Microsoft services on 13 November 2026, the email service has now been fully restored and is operating normally. Customers may now contact us via email as usual.

Thank you for your patience and understanding.

Yours faithfully,

For and on behalf of
Mizuho Bank, Ltd. Bangkok Branch

This is a computer-generated document. No signature is required.