



Heart of Texas

DOG RANCH

Owner's Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Work Phone: _____ E-mail: _____

☐ Mobile #1: _____ ☐ Mobile #2: _____ (please check the box of which mobile number you would like Pupdates to be sent to)

EMERGENCY CONTACT (someone other than yourself or spouse)

Contact Name: _____ Phone: _____

Heart of Texas Dog Ranch will ONLY release your dog to the listed person(s) with proper I.D.: _____

MEDICAL INFORMATION

Veterinarian Clinic: _____ Phone: _____

Vaccination Protocol: We require documentation of Rabies and Distemper /Parvovirus every year or 3 years (depending on the vaccines your veterinarian administers), Bordatella every 6 months and we highly recommend the bivalent canine influenza vaccine (H3N2GH3N8) annually. Any expired vaccination must be administered 7 days in advance of boarding, daycare or grooming. Heart of Texas Dog Ranch does not accept home-administered vaccines, hand written vaccines, sticker or checkmark booklets. We require all vaccinations to be administered by a licensed veterinarian listed on a printed invoice.

If you have more than one dog, would you like them to be kenneled together? _____

Name of First Dog: _____ Breed: _____

Weight: _____ Color: _____ Birth Date: _____

Please choose one: ☐ Spayed Female ☐ Neutered Male ☐ Unaltered Female ☐ Unaltered Male

FEEDING INFO - RAW & FREEZE-DRIED FOOD NOT ACCEPTED

Amount per feeding:	Frequency:	Notes
May we feed ho use food if your dog runs out? (\$5/day)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we add wet food if your dog skip meals?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Food Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Separate dogs at feeding time? (if kenneled together)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
If your dog should develop runny stool, may we add pumpkin to their food?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we give your dog house treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

Heart of Texas Dog Ranch

2570 FM 471 N, Castroville, TX 78009 | Ph: 830-355-8522 | www.heartoftexasdogranch.com

MEDICATION INFO

Does your dog have any special needs or medications?	<input type="checkbox"/> YES <input type="checkbox"/> NO	Name:	
		Dosage:	Frequency:
Additional Meds listed here			
Name:		Name:	
Dosage:	Frequency:	Dosage:	Frequency:
Notes for medications:			

BEHAVIOR & HISTORY

Has your dog boarded or done daycare before?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog crate trained?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog asocial/introverted?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew bedding or blankets?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog an escape artist (jumper, digger, climber)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog eat gravel, acorns, rocks, or dirt?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog have sensitive paw pads?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew or self-mutilate (especially when anxious)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever had an altercation with another dog?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever bitten a dog or person?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog aggressive with food/treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog kennel aggressive?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
How does your dog behave during a bath?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog behave during a nail trim?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog react in stressful situation (ex: being around strangers or unfamiliar dogs, left alone, confinement)?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
Is there anything else we should know about your dog behavior wise?		

HEALTH CONCERNS

Seizures?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Any Injuries?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Heart Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Poor Vision?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Kidney Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Deaf?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Liver Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

Anything else we should know about your dog health wise?

*NOTE: Due to our primary concern with each dog's health and safety, dogs with and not limited to the following health conditions are not eligible for boarding or daycare at HEART OF TEXAS DOG RANCH and are recommended to board with a veterinary hospital for specialized care: seizures, insulin dependent diabetes, severe incontinence, kennel cough/respiratory infection, pneumonia, papillomas, conjunctivitis, history of strokes, intestinal parasites, dogs who are immobile/wheelchair bound, dogs with megaesophagus, dogs currently undergoing chemotherapy and immunocompromised dogs. (I understand that Heart of Texas Dog Ranch reserves the right to keep my dog(s) out of interactive daycare due to health reasons that may not be listed.)

Name of Second Dog: _____ Breed: _____

Weight: _____ Color: _____ Birth Date: _____

Please choose one: ☐ Spayed Female ☐ Neutered Male ☐ Unaltered Female ☐ Unaltered Male

FEEDING INFO - RAW & FREEZE-DRIED FOOD NOT ACCEPTED

Amount per feeding:	Frequency:	Notes
May we feed ho use food if your dog runs out? (\$5/day)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we add wet food if your dog skip meals?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Food Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Separate dogs at feeding time? (if kenneled together)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
If your dog should develop runny stool, may we add pumpkin to their food?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we give your dog house treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

MEDICATION INFO

Does your dog have any special needs or medications?	<input type="checkbox"/> YES <input type="checkbox"/> NO	Name:	
		Dosage:	Frequency:
Additional Meds listed here			
Name:		Name:	
Dosage: Frequency:		Dosage: Frequency:	
Notes for medications:			

BEHAVIOR & HISTORY

Has your dog boarded or done daycare before?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog crate trained?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog asocial/introverted?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew bedding or blankets?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog an escape artist (jumper, digger, climber)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog eat gravel, acorns, rocks, or dirt?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog have sensitive paw pads?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew or self-mutilate (especially when anxious)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever had an altercation with another dog?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever bitten a dog or person?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog aggressive with food/treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog kennel aggressive?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
How does your dog behave during a bath?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog behave during a nail trim?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog react in stressful situation (ex: being around strangers or unfamiliar dogs, left alone, confinement)?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
Is there anything else we should know about your dog behavior wise?		

HEALTH CONCERNS

Seizures?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Any Injuries?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Heart Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Poor Vision?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Kidney Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Deaf?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Liver Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

Anything else we should know about your dog health wise?

*NOTE: Due to our primary concern with each dog's health and safety, dogs with and not limited to the following health conditions are not eligible for boarding or daycare at HEART OF TEXAS DOG RANCH and are recommended to board with a veterinary hospital for specialized care: seizures, insulin dependent diabetes, severe incontinence, kennel cough/respiratory infection, pneumonia, papillomas, conjunctivitis, history of strokes, intestinal parasites, dogs who are immobile/wheelchair bound, dogs with megaesophagus, dogs currently undergoing chemotherapy and immunocompromised dogs. (I understand that Heart of Texas Dog Ranch reserves the right to keep my dog(s) out of interactive daycare due to health reasons that may not be listed.)

Name of Third Dog: _____ Breed: _____

Weight: _____ Color: _____ Birth Date: _____

Please choose one: ☐ Spayed Female ☐ Neutered Male ☐ Unaltered Female ☐ Unaltered Male

FEEDING INFO - RAW & FREEZE-DRIED FOOD NOT ACCEPTED

Amount per feeding:	Frequency:	Notes
May we feed ho use food if your dog runs out? (\$5/day)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we add wet food if your dog skip meals?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Food Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Separate dogs at feeding time? (if kenneled together)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
If your dog should develop runny stool, may we add pumpkin to their food?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
May we give your dog house treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

MEDICATION INFO

Does your dog have any special needs or medications?	<input type="checkbox"/> YES <input type="checkbox"/> NO	Name:	
		Dosage:	Frequency:
Additional Meds listed here			
Name:		Name:	
Dosage:	Frequency:	Dosage:	Frequency:
Notes for medications:			

BEHAVIOR & HISTORY

Has your dog boarded or done daycare before?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog crate trained?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog asocial/introverted?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew bedding or blankets?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog an escape artist (jumper, digger, climber)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog eat gravel, acorns, rocks, or dirt?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog have sensitive paw pads?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Does your dog chew or self-mutilate (especially when anxious)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever had an altercation with another dog?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Has your dog ever bitten a dog or person?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog aggressive with food/treats?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Is your dog kennel aggressive?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
How does your dog behave during a bath?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog behave during a nail trim?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
How does your dog react in stressful situation (ex: being around strangers or unfamiliar dogs, left alone, confinement)?	<input type="checkbox"/> Wildly Active <input type="checkbox"/> Active <input type="checkbox"/> Poised/Confident <input type="checkbox"/> Reserved <input type="checkbox"/> Withdrawn/Nervous <input type="checkbox"/> Snappy <input type="checkbox"/> Unknown	
Is there anything else we should know about your dog behavior wise?		

HEALTH CONCERNS

Seizures?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Any Injuries?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Heart Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Allergies?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Poor Vision?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Kidney Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Deaf?	<input type="checkbox"/> YES <input type="checkbox"/> NO		Liver Disease?	<input type="checkbox"/> YES <input type="checkbox"/> NO	

Anything else we should know about your dog health wise?

*NOTE: Due to our primary concern with each dog's health and safety, dogs with and not limited to the following health conditions are not eligible for boarding or daycare at HEART OF TEXAS DOG RANCH and are recommended to board with a veterinary hospital for specialized care: seizures, insulin dependent diabetes, severe incontinence, kennel cough/respiratory infection, pneumonia, papillomas, conjunctivitis, history of strokes, intestinal parasites, dogs who are immobile/wheelchair bound, dogs with megaesophagus, dogs currently undergoing chemotherapy and immunocompromised dogs. (I understand that Heart of Texas Dog Ranch reserves the right to keep my dog(s) out of interactive daycare due to health reasons that may not be listed.)

HEART OF TEXAS DOG RANCH INTERACTIVE DAYCARE & BOARDING AGREEMENT

- ◆ I authorize HEART OF TEXAS DOG RANCH to allow my dog(s) to engage in social play with other dogs. In doing so, I understand my dog(s) may become injured by interacting with other dogs. I also understand that HEART OF TEXAS DOG RANCH has evaluated the personalities of all dogs engaged in play, will supervise the playtimes, and will use reasonable care to ensure that no injuries result. However, in the event that an injury does occur to my dog(s) during group play, I agree to hold HEART OF TEXAS DOG RANCH harmless from damages resulting from such injury. I agree to pay all veterinary charges required to properly treat my dog(s) for such injury.
- ◆ I understand that due to the excessive running and playing outdoors, my dog's paws/pads may be sensitive & tender as a result from worn pads. If your dog is an indoor dog, please communicate this so we can watch for sensitive pads.
- ◆ All dogs are boarded, groomed or otherwise cared for by HEART OF TEXAS DOG RANCH, without liability on its part for loss or damage by or from disease, death, running away, theft, fire or injury to persons, other dogs, or property by or to said dog(s), or other unavoidable causes, due diligence and care having been exercised.
- ◆ In reference to Texas Legislature Title 10, Health, and Safety Code chapter 824, I understand that Heart of Texas Dog Ranch is equipped with 24 hour monitored smoke & carbon monoxide detection however does not have a fire suppression system. There are also security cameras that management has access to 24/7/365. Although our location is staffed most "non-business hours" there are instances where the facility may not have staff inside the kennel but an employee is on the premises, including "nap" times from 11am-2pm and 6:30pm-8:30pm. As well as overnight from roughly 9:45pm-6:45am. There may be rare circumstances that my pet is left without an associate on site for a given period during the "non-business hours" or posted closed specialty hours.
- ◆ I understand that all dogs at HEART OF TEXAS DOG RANCH are vaccinated and healthy, but that there are viruses (e.g., colds, Bordetella, Conjunctivitis, Giardia and Papilloma Virus) that cannot be fully vaccinated against and that in a social setting such as day care, my dog may be exposed to such.
- ◆ To qualify for interactive daycare, eligible dogs are required to be spayed or neutered and temperament tested. (Pups younger than 8-months-old needn't be spayed or neutered.) Dogs not eligible for interactive daycare may still board and will have a minimum of four and up to six 15 minute leash free spacious back yard rotations.
- ◆ Daycare/boarding charges are still applicable even if the dogs are not participating in interactive daycare to include dogs that have been pulled for diarrhea, vomiting, sore pads, "behavior time outs" or any other reason, for the session or for 24 hours.
- ◆ If your dog requires medical attention while in the care of HEART OF TEXAS DOG RANCH, you agree to be solely responsible for the payment of all medical bills for your dog and you release HEART OF TEXAS DOG RANCH, its officers and employees from any and all responsibility for, or claims, damages, debts, resulting from such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.
- ◆ Owner understands and agrees that in case of an emergency HEART OF TEXAS DOG RANCH will contact Owner or Owner's listed emergency contact. HEART OF TEXAS DOG RANCH will use an available veterinarian clinic in Castroville for emergency treatment. In the event that the veterinarian in Castroville is closed, the pet(s) will be taken to the local 24-hour veterinary emergency hospital for treatment, and the expenses thereof shall be paid by Owner.
- ◆ I authorize HEART OF TEXAS DOG RANCH to transport my dog(s) in a motor vehicle for purposes such as veterinary visits or for any other such reason if necessary. I understand and agree to the risks associated therewith. A \$30 transportation fee per dog will be assessed.
- ◆ For the safety of your dog(s), HEART OF TEXAS DOG RANCH only allows dogs who live in the same household to board together.
- ◆ For the safety of your dogs, non-spayed females and non-neutered males, over the age of 8 months cannot board together and will receive separate individual potty rotations.
- ◆ We cannot guarantee that toys, beds, leashes, collars or any other belongings brought to the Ranch will be kept in the same condition as brought in. For safety reasons, tennis balls and rawhide are NOT permitted.
- ◆ HEART OF TEXAS DOG RANCH will require payment for half your pups boarding stay at the time of drop off if staying fourteen or more nights.
- ◆ HEART OF TEXAS DOG RANCH reserves the right to require a 50% non-refundable deposit at time of reservation.
- ◆ Pups that are left in our care for over 30 days with no payment or contact are subject to owner surrender.
- ◆ There is a \$5 per day charge when feeding your dog with "house" food (Kirkland Salmon & Sweet Potato).
- ◆ If necessary services are rendered during your dog(s) stay, you will be charged.
- ◆ HEART OF TEXAS DOG RANCH will be open Monday through Saturday 7:00 a.m. to 6:00 p.m. (closed from 11 a.m. to 3p.m.) Sunday pick-up is available from 3:00 p.m. to 6:00 p.m. by appointment only.
- ◆ A daycare charge of \$25 will apply for weekday pickups after 3 p.m. as well as for Sunday pickups.
- ◆ All pups need to be able to be handled and cared for by our staff. In the event your pup is not able to be handled, or is showing signs of aggression, he/she will need to be picked up immediately.
- ◆ If your dog has more than three accidents in their kennel during their stay, you will be subject to the special accommodations rate (please see below for details on our Special Accommodations Category)
- ◆ Aggressive dog breeds will be taken on a case by case basis as well as listed under our Special Accommodations category & will be ineligible for interactive daycare. At least one play day is required to evaluate your pup before confirming their boarding reservation. All of the following dog breeds are considered aggressive: Belgian Malinois, Doberman Pinscher, Rottweiler, Siberian Husky, Chow Chow, German Shepherd, Presa Canario, American Staffordshire Terrier, Fila Brasileiro, American Bully or Pitbull & any dog mixed with these breeds; Wolves or Wolf hybrids are not permitted for any services.

Owner Initial: _____

ADDITIONAL HEALTH POLICIES

- ◆ Any dogs showing signs of extreme lethargy or signs of heat stress will be taken to the veterinarian immediately even if we are unable to contact you first.
- ◆ Dogs that are heartworm positive or undergoing heartworm treatment are not permitted for any services. Once the treatment for heartworms is complete, veterinary recommendation is to wait 6 months before testing for heartworms to avoid a false positive. Once your pup is heartworm negative, they are permitted to use services at HEART OF TEXAS DOG RANCH.
- ◆ Dogs susceptible to over-heating, geriatric, have a heart murmur, Cushing's or other medical conditions may be placed on a limited playtime.
- ◆ For safety, dogs taking any type of heart medication will need to sign a waiver to be eligible for any services and interactive play. Dogs with congestive heart failure are not eligible for interactive play and will receive individual potty rotations.
- ◆ Due to our primary concern with each dog's health and safety, dogs with and not limited to the following health conditions are not eligible for boarding or daycare at HEART OF TEXAS DOG RANCH and are recommended to board with a veterinary hospital for specialized care: seizures, insulin dependent diabetes, incontinence, kennel cough/respiratory infection, pneumonia, papillomas, conjunctivitis, history of strokes, intestinal parasites, dogs who are immobile/wheelchair bound, dogs with megaesophagus, dogs currently undergoing chemotherapy and immunocompromised dogs. (I understand that Heart of Texas Dog Ranch reserves the right to keep my dog(s) out of interactive daycare due to health reasons that may not be listed.)
- ◆ Non-spayed females that are in heat or pregnant females are not permitted for any services. If your pup goes into heat during their boarding stay she will need to be picked up by an alternate party or transferred to a vet, which you have arranged. Females who have had an ovarian sparing spay are not eligible for interactive daycare.
- ◆ For recently spayed/neutered pups, we recommend 7-10 days after surgery to return for services. Pups who have stitches are not eligible for interactive daycare, or grooming.
- ◆ Pups with open wounds, fresh hot spots, or stitches are not eligible for interactive daycare or grooming services.
- ◆ During interactive outdoor play, my dog may be exposed to insects such as ants, bee's, or wasp's. I give HEART OF TEXAS DOG RANCH consent to take my dog to a veterinarian to treat my dog(s) at the owner's expense if my dog(s) ingest or get stung by said insect.
- ◆ HEART OF TEXAS DOG RANCH follows a rigorous program of flea and tick elimination. Upon boarding arrival, all dogs staying the night are thoroughly checked for fleas and ticks. All pets arriving at Heart of Texas Dog Ranch with fleas and/or ticks will be treated on site at Owner's expense.
- ◆ I understand that boarding, interactive daycare, and grooming may cause stress to my dog(s). This could lead to stress induced diarrhea/vomiting, commonly known as "stress colitis". I do not hold Heart of Texas Dog Ranch liable for this occurrence.
- ◆ I certify that my dog(s) is/are current on all vaccinations and is/are to my knowledge in good health.
- ◆ For the safety and concern of all dogs we will no longer be feeding raw diets or freeze-dried diets.
- ◆ Please bring medications in a container (preferably in the original bottle) as well as written instructions. There is no charge for administering medication. Please provide pill pockets, peanut butter, treats or cheese to administer medications.

VACCINATION POLICIES

- ◆ We require documentation of Rabies and Distemper /Parvovirus every year or 3 years (depending on the vaccines your veterinarian administers), Bordetella EVERY 6 MONTHS and we highly recommend the bivalent canine influenza vaccine (H3N2&H3N8) annually. Any expired vaccination must be administered 5 days in advance of boarding/daycare or grooming. HEART OF TEXAS DOG RANCH does not accept home administered vaccines, hand written vaccines, sticker/checkmark booklets and require all vaccinations to be administered by a licensed veterinarian listed on a printed invoice.
- ◆ Puppies must be at least 16 weeks old and finished with their puppy boosters before they can come in for any services. We require 3 distemper/parvo boosters and annual vaccine, a current rabies vaccine and an annual bordetella vaccine as well as a bordetella booster EVERY 6 MONTHS. Once they receive their last booster there is a 7-day waiting period that starts the day after the last booster is given before they can come join in the fun. HEART OF TEXAS DOG RANCH does not accept home administered vaccines, hand written vaccines, sticker/checkmark booklets and require all vaccinations to be administered by a licensed veterinarian listed on a printed invoice.
- ◆ I represent that I am the legal owner of said dog(s) and to my knowledge; said dog(s) has not been exposed to Distemper, Rabies, or Parvovirus within the last 30 days.

CANCELLATION POLICY

Non- Holiday

- ◆ If you cancel via email 48 hours prior to your boarding reservation, there will be no cancellation fee.
- ◆ If you do not contact us via email within 48 hours to make changes to your reservation you will be responsible for your original reservation meaning you will be charged the full stay even if you decide to drop off a day late or pick up a day early.
- ◆ If you are a no-show or cancel within the 48 hours prior to your boarding reservation, you will receive an invoice with a cancellation fee of \$50 per dog . You will not be eligible to book your next stay until the cancellation fee is paid.

Holiday

- ◆ A 2-night minimum stay is required at holidays to better accommodate all our furry guests.
- ◆ 7 days' written notice via email for reservation cancellations for holidays is required to avoid a cancellation fee.

Owner Initial: _____

Heart of Texas Dog Ranch

- ◆ During the holidays you are responsible for your original reservation meaning you will be charged the full stay even if you decide to drop off a day late or pick up a day early.
- ◆ A holiday period is considered 3 days before and 3 days after the actual holiday.
- ◆ Cancellations within the 7 day period prior to the holiday reservation and “no-shows” will receive an invoice with a cancellation fee of \$125 per dog. You will not be eligible to book your next stay until the cancellation fee is paid.
- ◆ Holidays include MLK Day, Presidents Day, Spring Break, Good Friday, Easter, Memorial Day, July 4th, Labor Day, Indigenous Peoples’ Day, Veterans Day, Thanksgiving, Christmas Eve, Christmas & New Years.

Effective June 1, 2024 peak pricing will be implemented during the summer months and holidays to manage increased demand. This adjustment will add \$5 per night to our standard rates to ensure proper staffing and maintain the high level of care you expect for your pups at the Ranch.

I HEREBY AGREE TO ALL THE ABOVE AS THE OWNER OF THE DOG(S)

Signature: _____ Date: _____

SPECIAL ACCOMMODATIONS

At HEART OF TEXAS DOG RANCH we pride ourselves on the quality of care given to each pup during their stay. With our special accommodations boarding we are able to tend to all dogs with all types of needs. Please keep in mind if your pup falls into one or more of the categories below the special accommodations rate will apply:

- ◆ Intact (non-spayed/neutered) pups over 8 months
- ◆ Pups who require special medical attention during their stay
- ◆ Asocial/introverted pups
- ◆ Aggressive dog breeds (if your fur baby is or is mixed with any of the following aggressive dog breeds: Belgian Malinois, Doberman Pinscher, Rottweiler, Siberian Husky, Chow Chow, German Shepherd, Presa Canario, American Staffordshire Terrier, Fila Brasileiro, American Bully or Pitbull; Wolves or Wolf hybrids are not permitted for any services)

Please note: Special Accommodation pups will only be accepted on a case-by-case basis. At least one play day is required to evaluate your pup before confirming their boarding reservation. Depending upon your pup’s demeanor, Pampering Services may not be available.

PLEASE SIGN ACKNOWLEDGING THE ABOVE

Signature: _____ Date: _____

BORDETELLA (KENNEL COUGH) AGREEMENT

HEART OF TEXAS DOG RANCH requires the Bordetella (Kennel Cough) vaccination EVERY 6 MONTHS. However, vaccinated canines are still susceptible to various strains of the virus. The vaccines for Bordetella only cover a few strains of the virus.

I understand that although my dog is vaccinated against Bordetella, it is not a guarantee that my dog will not contract some form of the virus. *I also understand that although rare, Kennel Cough can evolve into more serious respiratory infections that may become critical, i.e. bronchopneumonia or chronic bronchitis. It is a heightened risk for puppies, senior dogs or immunocompromised dogs. I understand these risks and will not hold HEART OF TEXAS DOG RANCH liable or responsible for any veterinary expenses.*

Signature: _____ Date: _____

HELPFUL TIPS

Items recommended for boarding:

- ◆ Properly leashed.
- ◆ Food: preferred individually bagged per serving, per day, per dog OR an air tight container with a lid (we have measuring cups & scoops, please leave yours at home!)
- ◆ Bed or blanket.
- ◆ Treats, if desired. We do have our own treats that we give out, homemade & store bought, please let us know if they are not allowed.
- ◆ Medication if needed; please know dosage, frequency, medication name and store in a container. Please provide pill pockets, peanut butter, treats, or cheese to administer medications.
- ◆ Toys, if desired. Please limit to TWO toys.

Note: please arrive no later than 30 minutes until closing, to help acclimate your pup

Items recommended for daycare:

- ◆ Properly leashed.
- ◆ Food, if you need us to feed breakfast, lunch or dinner.

**HEART OF TEXAS DOG RANCH will provide water & food dishes; Please DO NOT bring food & water dishes so they don’t get thrown in our mix of bowls. The only acceptable bowl is a slow feeder if necessary. **