



Terms & Conditions

Last Updated: 24/06/2025

Business Name: Moral Service

Website: www.moralservice.com.au

1. Overview

Welcome to Moral Service. By accessing our website or engaging our services, you agree to the following Terms & Conditions. If you do not agree, please do not use our site or book our services.

2. Services We Offer

Moral Service provides licensed plumbing and electrical services across the Gold Coast and Northern NSW. We service residential homes, new builds, renovations, and body corporates.

All work is carried out by licensed professionals under the applicable laws in QLD and NSW.

3. Bookings & Quotes

- All service bookings are subject to availability.
 - Quotes are valid for 14 days unless otherwise stated.
 - Acceptance of a quote constitutes agreement to proceed under these terms.
 - Additional work not included in the original quote may incur extra charges (we will inform you first).
-

4. Pricing & Payments

- We offer upfront pricing wherever possible.

- Payments must be made as agreed — either on completion, through progress payments, or as per the invoice due date.
 - We accept bank transfer, credit/debit card, or other methods listed on our invoice.
 - Overdue payments may incur late fees and recovery costs.
-

5. Cancellations & Rescheduling

- Please provide at least 24 hours' notice if you need to cancel or reschedule.
 - We reserve the right to charge a call-out fee for last-minute cancellations or no-shows.
 - In rare cases, we may need to reschedule due to emergencies or weather — we'll notify you promptly.
-

6. Warranties & Workmanship

- We offer a **100% Lifetime Workmanship Guarantee** on all work carried out by our team.
 - Product warranties are covered by the manufacturer and vary depending on the brand used.
 - This guarantee does not cover misuse, negligence, or work modified by others after completion.
-

7. Limitation of Liability

- While we take every care to deliver professional service, we are not liable for indirect or consequential loss arising from delays, access issues, or third-party products.
- Our liability is limited to the re-supply of services or the cost of re-supply, as permitted by law.

8. Intellectual Property

All content on our website — including logos, images, videos, and text — remains the property of Moral Service or its content creators. You may not copy, reproduce, or use it without permission.

9. Website Use

By using our website, you agree not to:

- Disrupt or attempt to gain unauthorised access to our systems
- Use the website for illegal, misleading, or harmful purposes
- Submit false information through contact forms or emails

We reserve the right to update or remove content from our website at any time.

10. Privacy

We are committed to protecting your personal information. Our Privacy Policy explains how we collect, store, and use your data.

11. Governing Law



These Terms are governed by the laws of Queensland, Australia. Any disputes will be handled in Queensland courts.

12. Contact Us

If you have questions about these Terms & Conditions, contact us at:

Moral Service

 Email: contact@moral-service.com.au

 Phone: 1300 522 107
 Location: Gold Coast, QLD