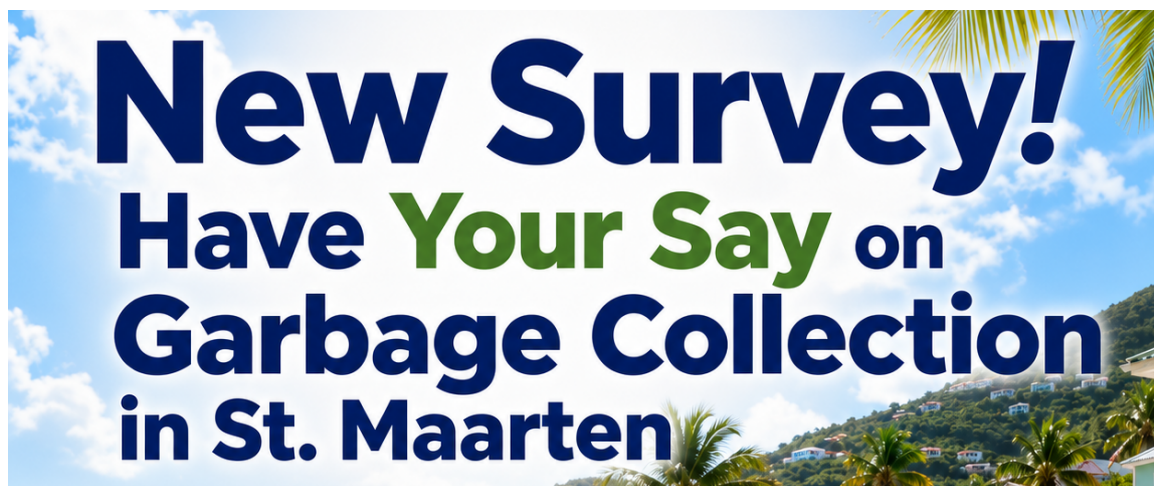




Garbage Collection Survey Comments

Community Feedback on Waste Collection Services in St. Maarten

Garbage Collection Survey Comments

Garbage should be collected every day so rodents and stray dogs don't abound. There is a lack of enough trash cans. How to get more? Instructions need to be given as to how the tree trimmings/yard plant debris should be processed so they can be collected at least once a month.

Garbage collectors should provide bins color coded for the company, so it is clear which company is responsible for collection in an area.

There should be respect from the clients towards the garbage service providers. This is presently not the case, where residents park their vehicles on the road blocking access to the trucks who have to pass to collect the garbage.

The problem is not the garbage collector. It is the people. Clean people, create clean districts.

So far so good

In Cole Bay, we do not have enough large bins to service our area safely. So garbage gets put outside and dogs or cats break the bags and the garbage gets everywhere.

We need to clean sxm asap The place is dirty 😞

Garbage from the dumpster piles up sometimes too long. The garbage guys don't pick up stuff that falls out of the truck or falls on the ground when emptying the bins. If garbage is on the ground around the bin sometimes they leave it there instead of raking it up.

We live on Peridot Road. It is a steep hill, so there is no garbage collection there. The problem is that there is nowhere where we can dump our garbage.

The ones working on the trucks need to know how to communicate with people. Using curse words toward people isn't appropriate.

there should be more public notice and awareness. such as .. how to get a trash bin, seems one apartment complex has one bin, which results in over flow and rats. more bins would be better. 1 bin per household or apt is required. Also perpetual plastics take plastics, more collaboration.

In my district of Cole bay, trash collection is being done. However, many places do not have proper size disposal bins. I also think that having the pick up schedule for household trash, yard trash and other trash should be available on the government's website or printed on the big bins/ trash areas.

The provider in my area, Cay Bay is Wilco. Their service is horrendous as garbage collection is almost non-existent. The neighborhood is overrun with rodents which in itself creates health hazards. This has been reported and instead of getting better the service has gotten worse. This must change ASAP

The newly painted parking spot overlooking Great Bay by Divi needs a garbage can! It's beautiful but trash is already piling up! 🙏

My biggest issues are: 1) Consistent frequency of the garbage collection 2) Enforcement needs to be made for apartment complexes to have private collections 3) If a garbage company truck is broken down, the community should not suffer. Another company should be used as a back-up.

I hope this survey brings about a change. I reside in Maracas Drive Cay Bay and let me tell you, the service is awful to nonexistent. Rodents, rodents. We call it in and all the health inspection can say is take a photo when they don't come to collect. That does not fix the problem. We need better haulers

None

Pick the proper hours! Anytime between 7 pm and 6 am

Cole bay very poor Narrow dr

It's not steady, sometimes the garbage piles up for weeks. We need bigger bins. In the different districts but it has to be picked up when its full Cleanliness has to be our Motto. Clean country friendly people

I live in Saunders and I am very satisfied with Meadowlands!

Garden Boyz is doing a

All haulers should strive for excellence. If you win the bid for any area you should be able to render excellent service. Garbage should not be left in bins or pick up areas for days. If so, break the contract and move on to the next company.

Garbage should be collected on a daily basis and also possibly in wee hours. Once the bins are emptied, the garbage left or dropped out in the road side should be also cleaned and collected.

They refuse to collect our garbage. We are a private residence in Cupecoy. They collect our neighbor's garbage but will not collect ours.

If the haulers are scheduled to collect on certain days the neighborhood should know what those days are .

Our Indigo Bay neighborhood is pretty good so far. I am concerned for other neighborhoods around the island as I see garbage frequently accumulating on Dutch and French sides. I also see so much trash littering roads and streets. I want to see the government doing better to keep our island clean.

Add specific collection times and days, only then should bins be placed on the roadside. Also, have fines in place if persons do not comply.

It is not for my district but in general we need to start recycling! It is a shame that at least in minimal glass plastic and cartons we can not recycle! I live in a condo so the government does not do Pick up ... but we don't have a service either that will take recycling...

Pick up the garbage everyday. Clean around and in the bin. Replace the bin if damaged. Repair platform of bin when damaged. Power wash bin and bin area every quarter. garbage trucks should be closed or covered. Advertise when debris, garden waste is collected and allow placement the night before at bin

Meadows land collectors is the best we have for Ebenezer they come pick up the garbage they are very respectful and the don't make noise and throw down the bins they always put them back in the place

It is important that garbage collection becomes a professional job. There should be schooling, certification, on boarding and performance evaluation. They need uniforms, safety guards and regular check ups by a medical doctor. This way more people will have respect for this honorable profession.

I do believe this garbage situation is a mess. The amount of rodents that they attract is unhealthy for the community and such a sore eye for our visitors. Government seems not to care. Unbelievable! No matter how much you complain, nothing gets done. Our collection area is Cay Bay.

I will commend if any issues arose they were dealt with accordingly from the current haulers. They acted and resolved swiftly A valid contact number is of importance always

Yes, garbage collection in the Defiance Road area takes place three times a week. So far no complaints.. However, there is a woman who lives next to the corner on Defiance Road, who deliberately throws her yard waste over her wall into the road. Please do something about this unacceptable behaviour.

The garbage haulers are not collecting the garbage as often as they should, so the small bins overflow very easily. I have no idea who is the company responsible for collecting garbage in my district, but I know in the past they used to come regularly.

We need proper receptacles, bins everywhere that have garbage collection points, cleaned out platforms and bins and surrounding. Tourist areas are paramount and are the worst served and unsightly.

Pelican Pearl Drive collection is not always when scheduled, insufficient bins only four for twenty houses, garbage always on the road, cleaning people NEVER PICK ANY GARBAGE FROM THE ROAD, they DO they photos of bins, clerk called me nuisance and threatened me for complaining

Garbage collection in Nazareth is terrible. I don't know which hauler is responsible for the collection, but sometimes 3 days go by with no collection. Some are left behind and the area is not swept or clean if trash is on the ground. Late collection leads to dogs pulling the trash, causing a big mess.

When trucks are not willing to drive up a hill, residents then walk their bags down to the corner, to which other residents complain. Maybe better marking of community drop locations or where bins are allowed to be placed. Pelican resident, Carnelian driver

The district looks clean most of the time. I do wish that garbage wasn't collected during peak school traffic in the morning. Really appreciate Meadowlands for what they do, including their recycling hub on Bush road.

The garbage bin in Bel Air round about which is designated for the Bel Air residents is being filled with commercial garbage and the residents are being faced with an overfilled and overloaded bin. We need a closed bin with sign for residential garbage only

Collect zwurf vuil from residential streets and from around the bins. Tip the trash receptacle over to remove loose waste not only remove the bags manually. No early morning honking the truck horn in residential areas. No smoking [removed] on the job. Mandatory uniform safety wear/shoes and accessories.

Separate the garbage from bottles and tin. Refrigerator stoves, cabinets and wooden stuff should be picked up once a week.

Would like to have a schedule date and time for pick up. Good communication with the district council for notices.

A fixed schedule would be nice.

More bins Big Community garbage bins Education about garbage regulations Fines
Community control mechanisms

Garbage containers need to be adequately provided, as there is currently more waste than available container capacity. In addition, each neighborhood should have a separate

container for garden waste, as garden waste is currently often disposed of together with household waste.

Better regulation of pick up days for various types and pick up time. Perhaps standardizing pick up in sections for a certain districts

Reliable and mostly efficient...

We need more garbage bins in our neighborhood.

We are on Topaz Road and get trash pickup on Wednesday and Saturday. The gentlemen are always friendly and professional.

Develop a (paid or unpaid) garbage collection service for seniors who do not have the ability to take their garbage to the roadside dumpsters.

Garbage should be collected more frequently especially the large bins

Mr Woods with his company All waste in place. They are a friendly, reliable, professional company that is always on time. And does a great job

Overall satisfied, when calling they solve the problem within a few days. Collection of green and large waste seems challenging, while the large greens cannot fit bins. Equipment for garbage collection is very outdated and sometimes loud. And bins not fitting for collection.

We should have a say about the content. Previous collectors also cleaned the roadways & beaches that were part of the route. The current ones do not. There aren't any bins in public spaces, the whole island is a pile of litter. Not all collectors have closed trucks. We need to improve quality!

In my district I don't have an issues cause the garbage gets pick up and if the bins full we just call the haulers and they come asap

Distribution of districts to small and large companies makes more sense. The small companies will get a chance for guaranteed work, build equity and get bigger for the next bid. The big companies have been non reliant 20% of the time. The garbage collection should be owned by GOVERNMENT THOUGH.

The company should have the right equipment (trucks) for the bins in the neighborhood and no open trucks that make garbage fly. Every district should also have a recycling station.

The current company servicing Beaconhill is excellent. So pleased with them. They are punctual, professional and thorough. Wish all those with government contracts behaved this way and did their jobs as well!

Where can I find the official schedule for the garbage pick up? There are weeks things go smoothly and other weeks garbage compiles and isn't picked up. So knowing when they should be there would help in filing complaints when things go wrong.

Garbage collection does their job nicely. Thanks to them

I live in Pelican Key and really is my trash picked up as scheduled. It just piles up.

Number of collections per day should be increased, due to bins filling up very quickly after it's hauled.

Royal Tern Rd does not have garbage collection. The bidding for a provider should be clear, with a service level agreement to ensure consistent good service. The bigger question is how to manage the garbage and how to recycle where possible. Glass crushers to turn glass into usable 'mulch'.

Contracts should be based on districts... all waste Dutch Quarter madame estate, belvedere. Quality sweepers middle region defiance oyster pond dawn beach. Garden boys sucker garden, arch road, guana bay over the bank. Ect ect ect... let boys take care of their neighborhood...

1. If I do not know their schedule I don't know if they comply with it. 2. I don't know how the other companies perform, so can't make a choice. 3. Sometimes it's not their fault; not enough bins create a problem for communities. They get overloaded and when emptied will soon run over again. More bins

More bins in town. And a designated spot for garbage collection for the businesses. Town looks very dirty. Info for a decent way of putting garbage out.

Most homes in Pine Blanche do not have their own garbage bin so government have to do a research on how many homes in point Blanche have a garbage bin you have to lower point Blanche and you have the upper point branch which is homes that are heading towards the prison. Much needed small garbage .

Cole Bay lagoon everyday keep up the good works guys

Very good and on time

The haulers need to clean around the dumpster after removing it. Residents should be fined for littering and dirty water running in the street. Island would be cleaner and money in the coffers of the Government .inforce the rules. Its time for strict actions. St maarten is filthy

The road I reside tend to get overlooked. A proper route plan needs to be put in place and be adhered to.

Our garage collect once per week which is not good enough at least twice per week

Around the garbage bin is always filthy. The haulers dont clean the area and the wind blows the garbage further. I believe all haulers are guilty of this; so that has to be addressed. That's my dissatisfaction with the haulers all waste in place. I cant talk about others cause I simply dont know.

A collection schedule should be available online for all districts with dates and times when the haulers are active. Bins of varying color should be issued to all home owners

differentiating garbage types; i.e. plastics & recyclables bin, leaves and biodegradables bin and household refuse bin.

All Waste In Place in Place is doing a great job.

This survey should be at least broken down in districts. Important for upcoming contracts is recycling needs to be introduced, promoted and later enforced. Better notice for bulky item days or pickup Island wide no littering campaign Littering fines introduced and enforced

Not sure what days our collectors are even suppose to come. It use to be Mon and Fri but lately the days vary. Therefore we are not sure what days to put the garbage out. Also, not sure which company we have. The guys are super nice.

Our collection guys are very friendly.

When picking up big bins make sure to cover them as garbage flying all over out of them.

Trucks need to make sure the garbage is properly secured and covered. Too many times I see garbage flying out of trucks when being transported

We have a container outside our neighbourhood and it's used by everyone who is on the road. This means it's almost always full within a day and it's not emptied everyday. Causing problems for us when we do need to bring our garbage and we need to stuff it in there or look for another one container.

Put more bins on the island because the amount of trash on the side o f the roads and certain areas is appalling

Point Blanche is fairly good. They cleanup around the bins ..just that people from elsewhere come and dumps in our neighborhood.

I would like to have recycling of plastic paper tins and glass like on the French side

Meadow lands is the best haulers I'm always satisfied with them.

Start recycling, teach children as well as adults how to separate garbage and the importance of keeping our environment clean. We have a major litter problem, too much garbage thrown around in public places. Please put more bins out and give heavy fines for those who litter.

There needs to be the collection of stray garbage along the road sides

For over 30+ years government picked up trash in Dawn Beach. Now all of a sudden last year someone decided it was a private neighborhood and we have to pay for trash pickup. Don't my taxes help pay for trash pickup? NOT right!!

Too many districts using St John's Estate dumpsters and filling them up faster. Should put more dumpsters in Saunders and Betty Estate. And give fines to people caught dumping large household goods.

The endless dumping of trash needs to be addressed. Our island is suffering with all of the littering.

overflowing bin most of the time. Even though I am not fully satisfied with the haulers. The population needs to show pride in their community. I was in the area of St. Peters this evening. No bin is at the location ; however, there is a no dumping sign. Yet sadly fridge, stove, etc are dumped there.

Can residents get a scheduled date for garbage pickups? Then bins can be put out the night or day garbage will get picked up. This way the neighborhood dogs don't get to it before the garbage collectors do.

A home Waste separating/sorting awareness campaign should be initiated by the haulers, which will reduce overflowing garbage bins. Collection of Recyclables should be 1 day p/w of the 3 days scheduled weekly collection. Bulk waste and car wrecks must be removed regularly (every 2 weeks max.).

Garbage collection on the Dutch side should be done between 11:00 pm and 4:00 am. On the French side, garbage collection is done either during the late hours of the night or within the early hours of the morning.

The problem isn't the garbage collectors. It's the residents thinking it's ok to discard garbage anywhere. More control need to be done regarding illegal dumping. The truck can come this evening, next morning there's beds, furniture etc thrown out.

Garbage isn't collected regularly in Pelican. And residents from the top dump garbage down the hill as apparently the trucks won't go to the top. We need more bins.

We have allowed government to ruin the basic needs of the island they have to do better

When are we going to seriously recycle? Instead of building that ridiculous dump higher and higher? Or start with a burning place to get energy out of waste. Do something!

We don't have household garbage bins and need to drive our garbage to the community container in guana bay. Wish that was different

I am in Great bay and use garbage bins at hospital rd. Garbage haul company is doing a GREAT job, especially compared to the shitty company who did it before. I always tell the guys how good they are doing, bc I think they deserve way more respect than they actually get.

I live in Cupecoy. No one has collected the cushioned chair that has been at the Lagoon View dumpster for more than a month. Also- WHO IS RESPONSIBLE FOR THE TWO TRASH CANS ON THE EDGE OF THE FAR WEST SIDE OF MULLET BEACH (AFTER KALATUA)? Garbage is almost always overflowing onto the sand!

Reduce the number of haulers for the island. It's not profitable for so many companies to have temporary contracts. The current companies obviously can't afford to invest in good

equipment within the current system. And for Christ sake do not let Alina/Ottley company ever do cleaning again, Da wors!

Instead of having a say in who gets the contract for your neighborhood, people should be more responsible in disposing of their garbage and have pride in keeping their environment clean! There's so much government can do, the rest is up to us! All Waste in Place does a fantastic job in DQ.

More data should be collected prior to any wishful improvement. Surveys such as this one by The People's Tribune are essential for decision making.

Im satisfied just wish they would come a bit later at night instead of their usual time of 7.45/8.00

haulers are ok. But there is a lot of garbage on the road sides.

There aren't sufficient big bins or household bins in my neighborhood. Garbage should be collected more often and the area should be left cleaner by the haulers.

Government as the contracting authority should have inspectors checking on compliance on daily basis

They should rack/sweep up the small debris after collecting the garbage.

Residents are a stakeholder but it's not their responsibility to ensure hauling. Government has to work

Garbage needs to be picked up every morning and evening on Boardwalk and Philipsburg to keep the City clean. More Garbage bins 🗑️ are needed otherwise trash is left around the sidewalks. Thankyou 🙏

Garbage collectors dont come to our house as it is up the hill & narrow. The common bin is fine except that it is used by people from other districts to dump their big items. Not ok, as that means the bin is full before scheduled pick up day/time, it is still better than being dumped along the road

Large garbage bins are lacking from the Salvation Army right to the Causeway roundabout towards the frontiers

The government needs to execute the garbage collection bid more professionally, ethically, and fairly and do not compromise just to make sure a certain garbage collector does not get the bid. Stick to the terms of reference (make sure the ToR is realistic and achievable) and may the best companies win..

Garden boyz is doing a great job....they show up everyday faithfully to collect the garbage the boys even go out the way to help me with mines in the yard

Belair and Cay Hill

Waste collection services could be significantly improved through proper staff training and better operational procedures. Collection personnel should be trained and wear protective gear. Traffic flow congestion. Adequate personal protective equipment should be worn.

Belvedere has a great garbage collection crew. More notice for bulk pickup days would help residents prepare. Please consider seniors who don't use social media. We also need roadside cleaning in Belvedere — it's making the neighborhood look dirty.

The workers need to be better clothed. Pick up garbage regularly Place more bins on the island Wash the area and bins Regulate when and how the garbage is done on frontstreet

There is no say for citizens who they prefer to collect their garbage. It's all done on who knows who political. Who put in the best bid for the Government to accept. Who has the trucks to collect garbage. Who keeps trucking all year round. My thoughts, leave the company that's collecting now, do it. 😊

The bins are in a very deplorable condition and many issues with rodents.

The garbage collection should be done more frequently. They should also have designated days for collecting certain types of items so that things are not left behind for long periods. I also think they should put the large garbage bin back in the neighborhood, as this would make it much easier

Government should invest in their own equipment

Government should ensure that the companies are capable of doing what they claim in the tender. Provide proof of vehicles and staff available. Especially when getting more than one parcel! There should be a dedicated hotline for complaints.

I think Aaron means we'll. But his workers are a set of wicked fellows.

Being able to choose garbage collection company

No thoughts or suggestions as our garbage collector AWP is always on schedule

The government must require contractors to work in an organized manner, establishing routes and schedules for garbage collection in each district. Residents must keep their trash within their property and only put it out on designated collection days to prevent garbage from accumulating on sidewalks

Minimize how much companies can bid.. there's no reason so much companies have to acquire garbage trucks on such a small island with no way to get rid of them after they are no longer good..

Could be better

Garbage collection should be handled by reputable waste management companies only waste management is a serious business anywhere in the world and should be handled as such in sxm any no covering small truck mini container johnny come lately is able to get a "dig in" to the detriment of the island

Defiance area - all the way up on the hill. We never had connection prior to Covid. Collection started after Covid and has definitely helped with daily life. The guys are awesome. I think it's all waste in place. Street cleaning needs to come back!

The garbage collection in Belvedere needs to be handled more neatly. The garbage bins should be cleaned regularly, and the surrounding areas should also be kept clean and free of litter. A cleaner and better-maintained garbage area would make the neighborhood more pleasant and hygienic for everyone.

Garbage collection on the island is a problem because of the diversity in culture. Many people in their countries' garbage is all over so they don't respect this country. Put cameras overhead by the bins to monitor who is putting the beds furniture etc etc and issue fines if possible. Its about pride

Need more large bins in the district, and daily pickup of garbage. Population increased & still have only one large bin. Also, clean / pickup garbage around the bin. Additionally, people are nasty & don't have no pride. Dumping all sort of garbage & appliances in the large bin.

I live up st.peters rd up the hill. The big garbage bin is down the road we the residents up the hill can not roll the single household bins down the road. Unless we have a truck If there is a problem communicate and let the residents know. Stick to the schedule that is there. Take pride

Garage should be collected every week at least once or twice

Garbage is collected in a timely manner in Oyster Pond

The bins are not sufficient for the amount of garbage that is produced by the households in the area. For heavy home waste, the district and household have to have date and time for this to be picked up

The most garbage gets thrown out in the weekend in the big bins. An extra bin or more frequent emptying of bins in the weekend would be appreciated. I cant use any bin on a monday morning to deposit my household garbage. Haulers also need to keep the area around the big bins cleaner.

Garbage should be collected more often not leaving it over flow before pick up especially in built up area, so I won't get into the roads so it won't look nasty at all other than that it's ok but need to clean a little more on time and resident have to do there part as well by throwing

Garbage is more of a community responsibility and sometimes stricter measures are required to ensure the job is done properly. So government needs to ensure haulers get paid prior to work and hackers need to ensure they invest wisely to get it done.

All waste is doing a good. Hope they remain in Belvedere

When you get serious people to pick up the garbage in cay bay then we wouldnt have these pigs all over cay bay having the place nasty

Generally, all haulers are guilty of neglect, lack of professional pride, and incompetence.

I am very satisfied with Garden Boyz's garbage collection service in Madame Estate and surrounding areas. The schedule is consistent, with Sunday and Wednesday pickups on inner roads and daily collection on main roads. The service helps keep the area clean.

All Waste In Place got the Cay Hill area after the previous haulers messed up. AWIP is doing an excellent job and are very good in communicating and responding to messages. I really hope that the can get back our district. If something is not broken, do not replace. Cay Hill wants AWP.