

Patient Portal Guide

Access the Medical Records menu to find your

- Personal Health Record
- Visit Summary
- Current Medications / Refill Request
- Referrals
- Lab / Diagnostic Reports
- Immunization History
- Documents

Personal Health Record

A patient's Personal Health Record is a comprehensive compilation of their medical history and interactions with healthcare providers. It includes documentation of all visits, test results, and medical procedures completed within a specified timeframe. Additionally, it contains essential health information such as the patient's Allergy List, Medication List, Immunization Records, Referrals, and a detailed record of all encounters during the selected period. The Personal Health Record can be printed or downloaded as a PDF.

Reviewing a Progress Note

1. Access Medical Records from the menu on the left
2. Choose Visit Summary
3. From the My Visit window, choose the visit Date
4. Under Appointment Details, select Visit Summary

The screenshot displays the VIPcare SaludVIP patient portal. The left sidebar contains a navigation menu with 'Medical Records' selected, showing options for 'Personal Health Record' and 'Visit Summary'. The main content area features a 'My Visit' section with a warning message and a table of appointments. The table has columns for 'Date & Time', 'Provider', 'Facility', 'Reason', and 'Appointment Details'. The 'Appointment Details' column contains dropdown menus, with 'Visit Summary' selected in the second row. A red box highlights the 'Appointment Details' column, and a red arrow points to the 'Visit Summary' option.

Date & Time	Provider	Facility	Reason	Appointment Details
	Nurse Nurse	VIPcare 601 S HARBOUR ISLAND BLVD STE 200 TAMPA FL 33602-5925	1 week	Select
	Nurse Nurse	VIPcare 601 S HARBOUR ISLAND BLVD STE 200 TAMPA FL 33602-5925	3 month f/u/labs	Select
	Nurse Nurse	VIPcare 601 S HARBOUR ISLAND BLVD STE 200 TAMPA FL 33602-5925	3 month f/u/labs	Visit Summary
	Nurse Nurse	VIPcare 601 S HARBOUR ISLAND BLVD STE 200 TAMPA FL 33602-5925	2 weeks	Select

Medication List / Refill Request

1. Access **Medical Records** from the menu on the left
2. Choose **Current Medications**
3. Review medications and request a refill if needed

CURRENT MEDICATION

<input type="checkbox"/>	Medication info
<input type="checkbox"/>	Flonase Allergy Relief 50 MCG/ACT 2 sprays in each nostril Nasally once a day 90 days with no refill(s)
<input type="checkbox"/>	Atorvastatin Calcium with no refill(s)
<input type="checkbox"/>	Multivitamin Adults 50+ - as directed Orally with no refill(s)

[Refill Request](#)

Reviewing a Patient Document

1. Access Medical Records from the menu on the left
2. Choose Documents
3. From the Your Documents window, click View next the the document to display
4. The document will open in a new window

YOUR DOCUMENTS

Document Name	Published Date	
PatientLetter 08/19/2024 16:11:15	08/19/2024	view
X-Ray_handsBi_2023-07-12	04/16/2024	view
Lab Orders	04/09/2024	view
ECG	04/02/2024	view
ECG	04/02/2024	view

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Test Results
Patient: Test Patient - Not a real person
Test Date: 01/01/2023
Ordered by: Fake Doctor
Interpretation by: Another Fake Doctor
Findings:
The fake test is normal, no fake follow-up is needed at this time.

Reviewing Lab Results / Requesting a Lab Order

1. Access Medical Records from the menu on the left
2. Choose Lab / Diagnostic Reports
3. Click on the name of the test to show the result
4. To request a new lab order, click on Request New Lab
5. Complete the New Lab Request form

YOUR LAB / DIAGNOSTIC REPORTS

Please note: The list below may contain the test results that are yet to be reviewed by your provider.

Result Date	Order Date	Name	Reason	Result	Notes
02/06/2025	02/06/2025	Hemoglobin A1c			
02/06/2025	02/06/2025	ECG, with Interpretation and Report, Medicare IPPE		Normal	
08/19/2024	06/06/2024	Hemoglobin A1c		Normal	
06/06/2024	06/06/2024	ECG, with Interpretation and Report, Medicare IPPE		Normal	
03/05/2024	02/27/2024	CHEST 2 VIEWS			Katipelli, Shiva 03/04/2024 07:45:27 AM EST > no auth needed order faxed to Radiology Associates Deltona Thumati, Vivek 03/05/2024 10:45:17 AM EST > Test patient
02/01/2024	11/08/2023	LIPID PANEL 7600			
02/01/2024	11/08/2023	TSH and Free T4			

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[request new lab](#)

NEW LAB REQUEST

Facility:

Provider:

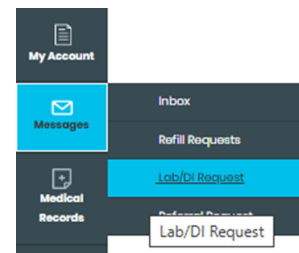
Subject:

Category(Press Ctrl key to select multiple Categories):

Message:

[Submit](#) [Cancel](#)

A New Lab request can also be submitted from the Messages menu.



Reviewing / Requesting Referrals

1. Access Medical Records from the menu on the left
2. Choose Referrals
3. Click on the Details to view the referral details
4. Or, click **Request Referral** to submit a request for a referral

←→ YOUR PAST REFERRALS

<input type="checkbox"/>	Date	Details	Start Date	Valid Until
<input type="checkbox"/>	08/15/2024	Sangeeta Hans referred you to TEST, PROVIDER for test test	08/15/2024	08/15/2025
<input type="checkbox"/>	05/14/2024	Sangeeta Hans referred you to Powers, Charles for For Training only	05/14/2024	08/12/2024
<input type="checkbox"/>	11/16/2022	Elisa Gordon Perez Mena referred you to for Please kindly evaluate	11/16/2022	02/14/2023

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[Request Referral](#)


YOUR REFERRAL

PATIENT DETAILS

Katherine Test
 DOB: 02/22/1965
 Address: 555 Fake Street, LEESBURG, GA 31763-3907 US
 Contact: 555-867-5309

Preferred Name : Kate
 Insurance Provider : Oscar Health Plan
 Group Number :
 Subscriber No : OSC7919248903

Who Are You Seeing



TEST, PROVIDER
 Radiation Therapy (Osteopaths Only)

When Are You Being Seen

Referral Details

Start Date	End Date
08/15/2024	08/15/2025

Authorization ID:
0 Visits

Referral From: **Sangeeta Hans, MD**
 Family Practice | ID Number:204374088 | NPI:1447488978

VIPcare LadyLake
 Address: 13940 N US HWY 441, BLDG 300 STE 302LADY LAKE, FL, 32159-8909
 Contact: 352-751-9900

REASON FOR REFERRAL

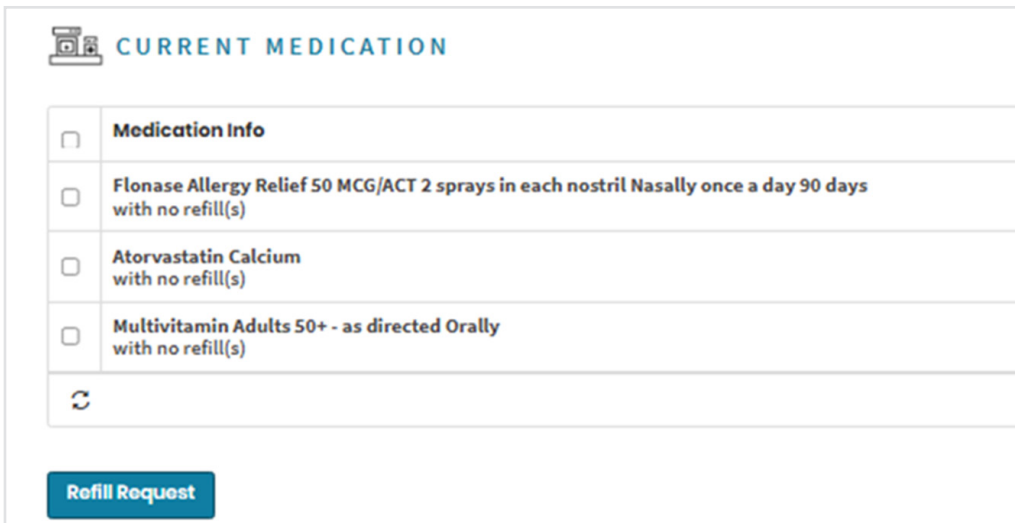
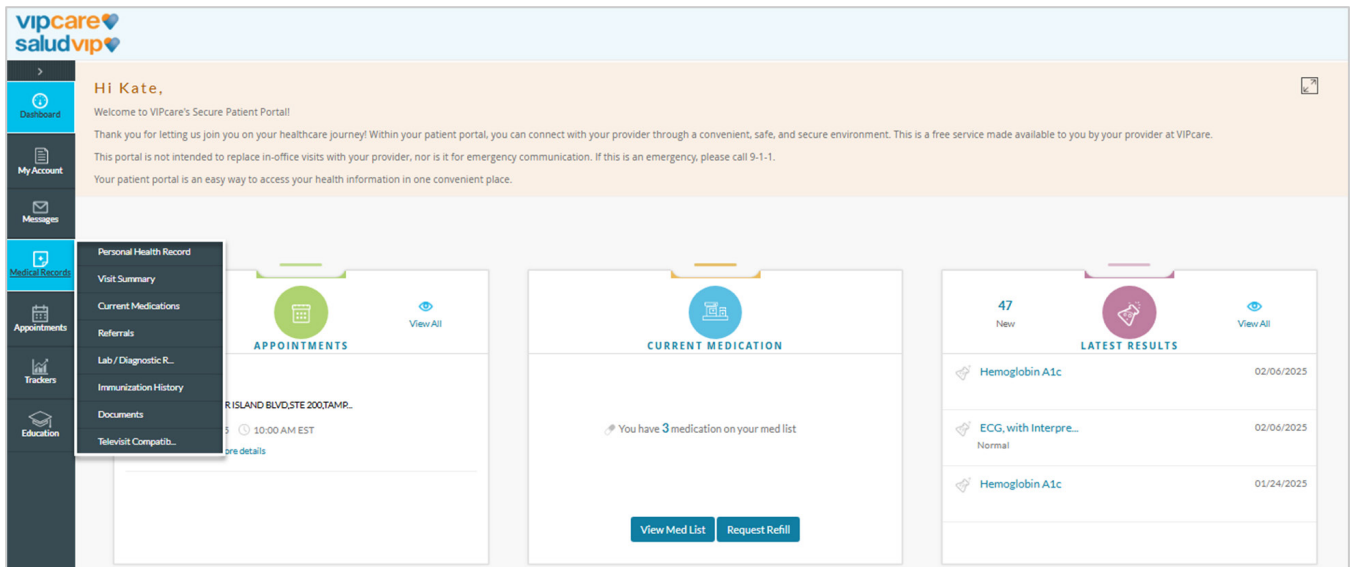
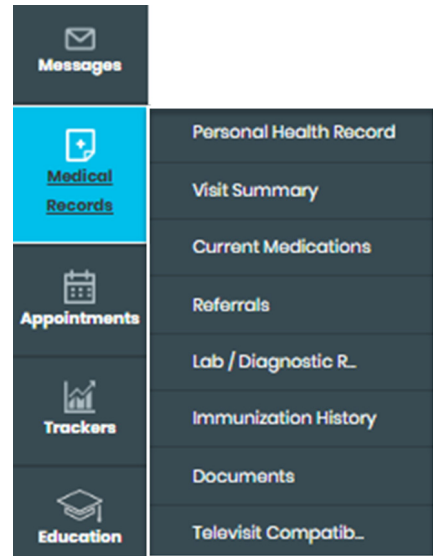
Test , Test

DIAGNOSIS

E55.9 - Vitamin D Deficiency, Unspecified

Reviewing Immunizations

1. Access Medical Records from the menu on the left
2. Choose Immunization History
3. The immunization's listed have been documented in the VIPcare patient record
4. The list can be printed



←→ YOUR PAST REFERRALS

<input type="checkbox"/>	Date	Details	Start Date	Valid Until
<input type="checkbox"/>	08/15/2024	Sangeeta Hans referred you to TEST, PROVIDER for test test	08/15/2024	08/15/2025
<input type="checkbox"/>	05/14/2024	Sangeeta Hans referred you to Powers, Charles for For Training only	05/14/2024	08/12/2024
<input type="checkbox"/>	11/16/2022	Elisa Gordon Perez Mena referred you to for Please kindly evaluate	11/16/2022	02/14/2023

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Request Referral

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02/01/2024	11/08/2023	TSH and Free T4			

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request new lab

Many of the options are also available from the Dashboard or Portal Home Page

APPOINTMENTS

View All

Nurse Nurse
VIPcare
501 S HARBOUR ISLAND BLVD STE 200, TAMPA,
03/11/2025 10:00 AM EST
[Click here for more details](#)

CURRENT MEDICATION

View All

You have 3 medication on your med list

[View Med List](#) [Request Refill](#)

LATEST RESULTS

View All

47 New

- Hemoglobin A1c 02/06/2025
- ECG, with Interpre... Normal 02/06/2025
- Hemoglobin A1c 01/24/2025

DOCUMENTS

View All

5 New

- PatientLetter 08/19/2024 16:11:15 08/19/2024
- X-Ray_handsBI_2023-07-12 04/16/2024
- Lab Orders 04/09/2024

RECENT REFERRALS

View All

- TEST, PROVIDER test | test 08/15/2025
- Powers, Charles For Training only 08/12/2024
- Referral Details Pulmonary Fibrosis | Modify this... 10/11/2023

MEDICAL RECORDS

View All

Personal Health Record can be requested by clicking on the Request PHR below

[Request PHR](#)

[View Medical Records](#)

PATIENT EDUCATION

Please click below to access customized education content.

[Santovia](#)