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# Website Terms, Conditions, and Privacy Policy

Welcome to **The Private Practice**, the professional website of **Stephen Griffin (Counselling Psychologist, HPCSA No. PS 0164348)**. Your access to and use of this site is subject to the terms and conditions set out below. By continuing to browse this site, you agree to abide by these terms. If you do not agree, please exit the site immediately.

#### 1. General Use

By accessing this website, you agree to be bound by these terms and conditions. You may not display, use, download, or distribute any material from this website without adhering to these conditions.

### 2. Use of Website Content

You may view, copy, download, and print content from this site for your own personal, non-commercial reference. If you wish to use any material for commercial or professional purposes, prior written permission must be obtained from Stephen Griffin at **info@theprivatepractice.co.za**.

### 3. Intellectual Property

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### 4. Disclaimer

This website provides general information on psychological services but should not be interpreted as clinical advice or a substitute for therapy. The use of this site is entirely at your own risk. While efforts are made to ensure accurate and up-to-date content, no warranties are made regarding its reliability, completeness, or functionality.

Stephen Griffin and associated professionals shall not be liable for any loss, harm, or damage arising from use of this website, its content, or any external resources it may link to.

## 5. Severability

If any part of these terms is found to be invalid or unenforceable, the remaining provisions shall remain fully effective. These terms represent the full agreement between the user and The Private Practice.

### 6. Updates to Terms

These terms may be updated or amended from time to time. Changes will take effect upon posting on this site. Continued use of the site following such updates indicates your acceptance of the revised terms.

Stephen Griffin Counselling Psychologist

The Private Practice

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# Privacy and the Protection of Personal Information (POPIA)

## 7.1 Commitment to Privacy

The Private Practice respects your right to privacy. This policy outlines how your personal information is collected, used, and protected in compliance with the Protection of Personal Information Act (POPIA) of South Africa.

### 7.2 Collection and Use of Personal Information

When you interact with this website (e.g., via contact forms or booking requests), you may be asked to provide personal information. This information is collected directly from you and processed lawfully for purposes aligned with your request (e.g., appointment scheduling or service inquiries).

Where minors are concerned, consent must be provided by a parent or legal guardian.

Personal data collected will:

- Be limited to what is necessary
- Only be used for its intended purpose
- Be stored securely for up to one year (or longer where legally required)
- Never be shared without your consent unless required by law

You may request that your information be deleted or amended at any time.

## 7.3 Anonymous Usage Data

This site uses privacy-respecting tools (such as Plausible Analytics) to collect non-identifiable usage statistics. This includes browser type, IP address (anonymised), time of visit, and pages viewed. No cookies are used, and no personal data is tracked for marketing or behavioural profiling.

### 7.4 Security

All reasonable steps are taken to safeguard data transmitted through this website. However, no digital system is entirely immune to unauthorised access. The Private Practice accepts no liability for any unauthorised access or loss of information.

## 8. Queries

For any questions regarding these terms or this privacy policy, please contact:

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