kaizen SOFTWORKS

Your systems have the answers. *Now you can ask.*

Connect your internal systems and custom products to the AI tools your team already uses.

Your team or clients ask questions in plain language and get answers backed by your information, with sources, permissions, and an audit trail.

1	2–4	4
USE CASE	SOURCES CONNECTED	WEEKS

When AI can *access your system*

Your systems already have the information.
A custom MCP connects the dots.

Industry	Logistics	Insurance	Healthcare
A question across multiple systems	“Which shipments are likely to arrive late?”	“Does this claim need further review?”	“Which patients need follow-up this week?”
The MCP connects	ERP + TMS + inventory + tracking + weather	Policy data + claims history + documents + CRM	EHR + appointments + lab results + patient history
Actionable outcome	The shipments at risk, why they’re at risk, and what can be changed to avoid the delay.	A summary of the claim, missing information, unusual activity, and the cases that need review.	The patients who need follow-up, the relevant information, and what the care team needs to review.

Instead of opening five systems to answer one question, you ask the agent. It checks the systems → brings the information together → and tells you what you need to know.

When getting answers *takes work*

01

Processes that need constant support

A customer completes a complex form. An employee tries to follow a process they rarely use.

The rules exist, but they live across manuals and systems. People make mistakes or stop halfway, and support teams absorb the difference.

02

Legacy systems that are hard to search

A manager needs to understand sales, hours, projects, or renewals.

The data lives in a legacy system, behind unfamiliar screens, internal codes, and exports someone else has to prepare.

03

AI pilots people do not trust

An assistant answers without showing sources, honouring permissions, or admitting what it does not know.

A demo works on prepared examples. Real company information needs sources, controls, and traceability from day one.

One assistant, scoped to *one use case*

We build a custom MCP server that connects your internal systems and custom products to AI, making their data and tools securely queryable.

The assistant can live inside your product or in the tools your team already uses, like ChatGPT or Claude.



YOUR SOURCES

Custom and legacy systems, records, documents

MCP SERVER WE BUILD

Data and tools exposed in a controlled way

WHERE PEOPLE ASK

Inside your own product or internal system. Or from Claude and ChatGPT, connected to your MCP.

GUARANTEES

What keeps answers *reliable*

01 **Own sources**

Use your company's own information.

02 **Citations**

Show the sources it relied on.

03 **Permissions**

Only access information the user is allowed to see.

04 **Abstain**

Say when the available information is not enough.

05 **Handoff**

Route the question to a person when needed.

06 **Audit trail**

Leave a traceable, auditable record.

PROCESS

From one question to *a working assistant*

Together, we choose one clear use case and launch a working first version in four weeks. From there, it grows one proven use case at a time.

01

Map

We define the questions, sources, users, and access rules. You know exactly what the assistant will and will not answer.

02

Connect

We connect your first systems and documents to the assistant. Your information becomes accessible in plain language, under your access rules.

03

Launch

We build and test the assistant with real questions. Your users get verified answers in the tools they already use.

This service is a *good fit* for companies that have



Distributed knowledge

Important knowledge across custom systems and documents.



Key-person dependency

Specific people needed to find or interpret information.



Repeated questions

The same questions from employees or customers, again and again.



Control over access

A need to use AI while keeping control of access and answers.

What you get after *four weeks*

A working assistant

Built for the agreed use case and users.

Security and permissions

Clear rules for who can access which information.

Verifiable answers

References to the documents and records used.

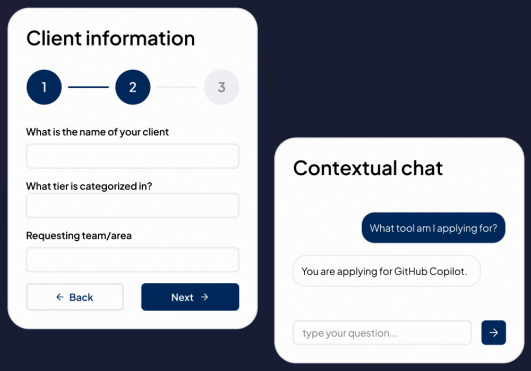
Logs and documentation

Visibility into usage, access, architecture, and security decisions.

A roadmap

Clear next steps for adding sources and use cases.

USE CASES

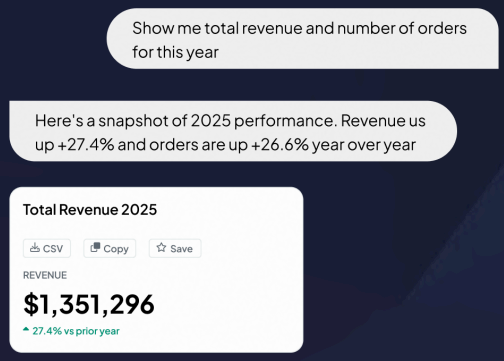


Complex process, AI-guided

An AI assistant that answers from your documents and understands form inputs.

EXPLORE THE FORM ASSISTANT

https://www.kzsoftworks.com/ai-assistants



Visual answers built from a question

Teams ask business questions. The answer takes shape as charts, comparisons, and filters.

EXPLORE GENERATIVE UI

https://www.kzsoftworks.com/generative-ui

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Start with one question *worth answering*

In four weeks, your team could be getting verified answers in the tools they already use, with the right sources and permissions.

START A CONVERSATION

https://www.kzsoftworks.com/get-in-touch

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