

Communication Center - Door-to-Door Sales Supplemental Product Terms

Effective June 26, 2026

These Communication Center - Door-to-Door Sales Supplemental Product Terms (these "Supplemental Terms") supplement and are incorporated into the Master Services Agreement or other written services agreement between WorkWave LLC ("WorkWave") and Customer governing Customer's access to and use of WorkWave's products and services (the "MSA"). These Supplemental Terms apply automatically upon Customer's access to or use of any WorkWave product or functionality used to support canvassing, door-to-door sales, field sales, lead generation, appointment setting, customer communications, quoting or related activities (the "Covered Product"). In the event of any conflict between these Supplemental Terms and the MSA, these Supplemental Terms control with respect to the Covered Product and the subject matter addressed herein, and the MSA controls in all other respects.

1. Customer acknowledges that any WorkWave functionality used to support canvassing, door-to-door sales, field sales, lead generation, appointment setting, customer communications, quoting or related activities is provided solely as a technology tool, and not as legal, compliance, sales, marketing or consumer-protection advice. Customer is solely responsible for determining whether and how to use such functionality in Customer's business and for ensuring that Customer's use, and the conduct of Customer's employees, contractors, agents and other representatives, complies with all applicable federal, state, provincial, local and municipal laws, rules, regulations, ordinances and industry requirements, including but not limited to those relating to permits, licenses, registrations, identification badges, solicitation hours, do-not-knock or restricted-solicitation requirements, consumer notices, cancellation rights, marketing communications, privacy, recording consent, trespass and consumer protection.
2. Customer is solely responsible for all statements, omissions, offers, representations, disclosures, sales practices, contracts, appointments, visits and other acts or omissions of Customer and its employees, contractors, agents and representatives, including any use of scripts, templates, workflows, automations, recordings, messages or other materials in connection with such activities. WorkWave does not control, supervise, direct, authorize or approve Customer's field sales activities or compliance decisions. Customer will not represent or imply that WorkWave sponsors, authorizes, approves, endorses or is responsible for any door-to-door, canvassing or field sales activity.
3. Without limiting the WorkWave Master Services Agreement, to the fullest extent permitted by law, WorkWave will have no liability arising out of or relating to Customer's field sales activities, Customer's legal or regulatory obligations, or the acts or omissions of Customer or its employees, contractors, agents or representatives, and Customer will defend, indemnify and hold harmless WorkWave from and against any related claims, losses, liabilities, damages, penalties, fines, costs and expenses, including reasonable attorneys' fees.