



PRIVACY POLICY

Last Updated: October 22, 2025

This Privacy Policy is issued by **Coinsub.io** (hereinafter “Coinsub,” “**We**,” or “**Us**”) and governs your use of our website (<https://coinsub.io/>), and any other web services, portals, or technology solutions owned or offered by Us (collectively, the “**Services**”). The term “**You**” or “**User**” refers to any individual or business that accesses, uses, or submits information through the Services.

This Privacy Policy is global in nature and applies to Personal Information collected through Coinsub’s digital services, offline interactions, and through business relationships with customers, vendors, and suppliers. Depending on the context, Coinsub acts as a data controller, a data processor, and in limited cases a joint controller with merchants. Depending on your relationship with Coinsub, the Privacy Policy may apply differently to you.

By accessing or using the Services or by engaging with us offline, you acknowledge that we may collect and use your Personal Information as described in this Privacy Policy and in accordance with applicable law.

BY VISITING, SIGNING UP FOR, USING, OR ACCESSING THE SERVICES, OR BY ENGAGING WITH COINSUB OFFLINE, YOU CONSENT TO THE PRACTICES DESCRIBED IN THIS POLICY. IF YOU DO NOT AGREE WITH THIS PRIVACY POLICY, DO NOT USE THE SERVICES OR PROVIDE INFORMATION TO COINSUB.

1. INFORMATION WE COLLECT

(a) Personal Information:

Your information about you that specifically identifies you or, when combined with other information we have, can be used to identify you. Generally, we do not collect Personal Information about you when you visit and/or use the Services, unless you choose to provide such information to us. Submitting Personal Information through the Services is voluntary. By doing so, you are giving us your permission to use the information for the stated purpose.

- **Legal Basis for collecting your Personal Information.** Our legal basis for processing your Personal Information under the General Data Protection Regulation (GDPR) includes your consent (Article 6(1)(a)), the performance of a contract (Article 6(1)(b)), and our legitimate interests (Article 6(1)(f)). We collect, process, and use your information for the purposes described in this Privacy Policy, based at least on one of the following legal grounds:
 - **With your consent:** We ask for your agreement to process your information for specific purposes, and you have the right to withdraw your consent at any time.

- **When Performing this Agreement:** We collect and process your Personal Information to provide you with the Services, following your acceptance of this Privacy Policy; to maintain and improve the Services; to develop new services and features; and to personalize the Services for you to get a better user experience.
- **Legitimate interests:** We process your information for our legitimate interests while applying appropriate safeguards that protect your privacy. This means that we process your information for things like detecting, preventing, or otherwise addressing fraud, abuse, security, usability, functionality or technical issues with protecting against harm to the rights, property or safety of our properties, or our users, or the public as required or permitted by law; enforcing legal claims, including investigation of potential violations of this Privacy Policy; in order to comply and/or fulfill our obligation under applicable laws, regulation, guidelines, industry standards and contractual requirements, legal process, subpoena or governmental request.
- **Types of Information.** Through the Services, we may collect information that identifies, relates to, describes, or could reasonably be associated with an individual. This may occur when you voluntarily provide such information to us through our website, platforms, or communications. The categories of Personal Information we may collect include:
 - Full Name;
 - Mailing Address;
 - Email address;
 - Phone number;
 - Demographic Data (such as age, gender, zip code)
 - Government-issued identification information (such as driver's license or state ID)
 - Any other information you choose to provide that is similar to the above and can reasonably be used to identify you
- **Storage of Personal Information.** We will take reasonable precautions, as well as physical, technical, and organizational measures in accordance with industry standards, as described herein, to protect your Personal Information from loss, misuse, unauthorized access, disclosure, alteration, or destruction. Computer safeguards, such as firewalls and data encryption may be used to protect your information. However, the security of information on or transmitted via the Internet cannot be guaranteed. Unauthorized entry of use, hardware or software failures, and other factors may compromise the security of your Personal Information. All information you send to us electronically or through email is not secure. Any transmission is at your own risk as the transmission of information via the Internet is not completely secure.
- **Children's Privacy.** The Services are not directed to or intended for use by children under 13 years of age. If you are a child under the age of 13, parental

registration must be obtained prior to using the Services. By accessing, using and/or submitting information without parental consent, to or through the Services, you represent that you are not under the age of 13. As noted in the Terms and Conditions, we do not knowingly collect or solicit Personal Information from children under the age of 13. If we learn that we have received any Personal Information directly from a child under age 13 without first receiving his or her parent's verified consent, we will use that Personal Information only to respond directly to that child (or his or her parent or legal guardian) to inform the child that he or she cannot use the Services. We will then subsequently delete that child's Personal Information. If you believe that a child under 13 may have provided us with Personal Information, please contact us at support@coinsub.io.

- **Special Category/Sensitive Data.** We do not intentionally collect special categories or sensitive data unless required by law or necessary for a specific purpose with an appropriate legal basis and safeguards.

(b) NON-PERSONAL INFORMATION

We collect and temporarily store certain information about your usage of the Services. Non-Personal Information means information that alone cannot identify you, including data such as cookies, pixel tags, web beacons and device information. The information includes, without limitation:

- **Device Data:** We may collect information such as: the type of computer and/or mobile device you use; the unique device ID of your computer and/or mobile device; the IP address of your computer and/or mobile device; the operating system of your computer and/or mobile device; and the type of mobile internet browsers of your computer and/or mobile device.
- **Usage details:** When you access and use the Services, we may automatically collect certain details of your access to and use of the Services, including traffic data, location data, logs and other communication data and the resources that you access and use on or through the Services.
- **Location information-** When you first visit or use the Services, we may request permission to collect and use your device's precise geolocation. You can opt not to permit the collection of this information, but you may not be able to use the Services provided by Coinsub without access to your location. We need your location information in order to provide our Services. You can control how and whether we collect your precise geolocation information through your device's settings.

If you do not want us to collect this information, you may either change your device's privacy settings or [do not access or use the Services](#).

2. INFORMATION COLLECTION TECHNOLOGIES

The technologies we use for automatic information collection may include:

- (a) **Cookies (or mobile cookies):** We may use Cookies to help you personalize your online experience. A Cookie is a text file that is placed on your hard disk by a web page serve (“**Cookies**”). Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you. The purpose of a cookie is to tell the web server that you have returned to a specific page. You have the ability to accept or decline Cookies. Most web browsers automatically accept Cookies, but you can usually modify your browser setting to decline Cookies if you prefer. If you choose to decline Cookies, you may not be able to fully experience the interactive features of the Services.
- (b) **Retargeting/Advertising Cookies:** Retargeting/Advertising Cookies collect data about your online activity and identify your interests so that we can provide advertising that we believe is relevant to you.
- (c) **Web Beacons:** The Services and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an e-mail and for other related Services statistics.
- (d) **Social Ad Platforms:** We may also use Google Analytics, Facebook, Instagram, and Twitter’s functionality of re-marketing through their tracking Cookies and pixel-based retargeting services. This means that if you provided your consent to Google, Facebook, Instagram or Twitter (the “**Social Ad Platforms**”) to be provided with personalized commercial offers, you may be served with ads (including advertisements of third parties) based on your access to the Services, outside of the Services and across the internet. In such event, the Social Ad Platforms, will place Cookies on your web browser and use such cookies to serve you ads based on past visits to our Services.

Please visit the Social Ad Platforms Privacy policy to find out how they use such information:

- Google: <https://policies.google.com/technologies/ads>
- TikTok: <https://www.tiktok.com/legal/page/us/privacy-policy/en>
- Facebook: <https://www.facebook.com/about/privacy/>
- Instagram: <https://help.instagram.com/478880589321969/>
- X (Formerly Twitter): <https://business.twitter.com/en/help/ads-policies/other-policy-requirements/policies-for-conversion-tracking-and-tailored-audiences.html>

- (e) **Mobile Device Identifiers.** Mobile device identifiers help Us learn more about our users’ demographics and internet behaviors. Mobile device identifiers are data stored on mobile devices that may track mobile device and data and activities occurring on and through it, as well as the applications installed on it. Mobile device identifiers enable collection of Personal Information (such as media access control, address and location, and tracking data, including without limitation IP address, domain server, type of device(s) used to access the Services, web browser(s) used to access the

Services, referring webpage or other source through which you accessed the Services, other statistics and information associated with the interaction between your browser or device and the Services).

- (f) **Cross Device Matching.** To determine if users have interacted with content across multiple devices and to match such devices, we may work with partners who analyze device activity data and/or rely on your information (including demographic, geographic and interest-based data). To supplement this analysis, we may also provide de-identified data to these partners. Based on this data, we may then display targeted advertisements across devices that we believe are associated or use this data to further analyze usage of Services across devices.

3. CHANGING YOUR DATA COLLECTION SETTINGS

We strive to provide you with choices regarding the Personal Information you provide to us. You may need to adjust the settings on your computer and/or device to restrict the collection of information by the Services, but this may prevent you from accessing all of the features of the Services.

- (a) **Tracking Technologies:** You may be able to set your browser or device to refuse all or some browser Cookies, or to alert you when Cookies are being sent. If you disable or refuse Cookies or block the use of other tracking technologies, some parts of the Services may then be inaccessible or not function properly.
- (b) **Location Information:** You can choose whether or not to allow the Services to collect and use real-time information about your device's location through the device's privacy settings. If you block the use of location information, some parts or all of the Services may be inaccessible or not function properly.
- (c) **Social Ad Platforms:** If you wish to opt-out of re-targeting and tracking functionality of the Social Ad Platforms, you may do so through each platform directly. **PLEASE NOTE** that these tracking and targeting by Social Ad Platforms, is provided pursuant to your engagement with the Social Ad Platforms and the actual nature and scope of Personal Information collection and processing performed by such Social Ad Platforms may not be fully known to us. If you would like to learn more or make further inquiries with respect to such nature or scope, please refer to each Social Ad Platforms directly.

You can decide whether or not to accept Cookies through your internet browser's settings. Most browsers have an option for turning off the Cookie feature, which will prevent your browser from accepting new Cookies, as well as (depending on your browser software) allow you to decide on acceptance of each new Cookie in a variety of ways. You may also be able to reject mobile device identifiers by activating the appropriate setting on your mobile device. You can also delete all Cookies that are already on your computer. Although you are not required to accept Cookies, if you block, reject, or delete them, you may have to manually adjust some preferences every time you visit a site and some of the Services and functionalities may not work.

To explore what cookie settings are available to you, look in the “preferences” or “options” section of your browser’s menu. To find out more information about Cookies, including information about how to manage and delete Cookies, visit <http://www.allaboutcookies.org/>.

In addition, if you wish not to receive ads from us based on information we obtain from use of Cookies and pixel tags, please send us an e-mail to at support@coinsub.io and we will respond within a reasonable timeframe and in accordance with applicable laws.

4. THIRD-PARTY AUTOMATIC INFORMATION COLLECTION

When you use the Services or its contents, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks and ad servers;
- Analytics companies;
- Your mobile device manufacturer;
- Your mobile service provider; and/or
- Your Internet provider.

These third parties may use tracking technologies to collect information about you when you use the Services. The information they collect may be associated with your Personal Information or they may collect information about your online activities over time and across different websites, mobile applications and other online sites. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content. We do not control these third parties’ tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

5. HOW WE USE YOUR INFORMATION

We use information collected as described in this Privacy Policy for the following:

(a) Operation

- Operate, maintain and improve the Services;
- Provide you with the Services and its contents, and any other information, products or services that you request from us;
- Send you reminders, technical notices, updates, security alerts, support and administrative messages and marketing messages;
- Request customer feedback;
- Answer your questions and respond to your requests;
- Ensure that content from our Services is presented in the most effective manner for you and for your computer or device for accessing the Services;
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including the Terms and Conditions; and

- Notify you when there are changes to any services we offer or provide through the Services.

(a) **Usage and Analytics**

- Estimate our audience size and usage patterns;
- Perform analytics and conduct customer research;
- Analyze advertising effectiveness; and
- Communicate and provide additional information that may be of interest to you about us and our business partners.

(b) **Location:** We will use location data for the following reasons:

- To provide our Services targeted to your geographical area;
- To display information that is relevant to your particular location.

6. WHEN WE SHARE YOUR PERSONAL INFORMATION

The Personal Information you provide to us whether voluntarily or automatically, may be used and disclosed without limitations, in the following instances:

(a) **To other Users**– Your Personal Information may be shared if you voluntarily communicate through Coinsub platforms or in the course of providing services.

(b) **With vendors who provide services for us (who are required to protect the Personal Information)** – We may share Personal Information for business purposes with service providers that provide us with services for the purpose of operating the Services, opening, and operating your account, as well as providing ancillary services and solutions. These include, among others, hosting services, billing and payment processors and vendors, community management services, data and cybersecurity services, web analytics and performance tools, translation tools, IT and SaaS services, session recording, communication systems, mailing systems, data optimization and marketing services, data enrichment services, legal and financial advisors or technical consultants. All credit, debit, or prepaid card information collected by Coinsub, or any applicable payment processor will be stored and processed in compliance with applicable payment card industry standards. Consistent with applicable legal requirements, we take appropriate technical and organizational measures to require third parties to adequately safeguard your personal information and only process it in accordance with our instructions.

(c) **To insurers, auditors, legal advisors, or for collection purposes** – We may disclose Personal Information as necessary to collect debts owed to us, enforce agreements, or manage claims. This may also include disclosure to insurance companies in connection with coverage, auditors in the context of reviews, or legal advisors providing guidance on compliance or disputes.

(d) **To comply with legal requirements** – We may disclose your Personal Information in connection with a merger, acquisition, divestiture, restructuring, reorganization,

dissolution, bankruptcy, or other sale or transfer of some or all of our assets, whether as part of a going concern or as part of a bankruptcy or similar proceeding. In such cases, your Personal Information may be transferred to a prospective or actual buyer, successor, or assignee of Coinsub. We may also disclose your Personal Information to comply with applicable laws, regulations, legal processes (such as subpoenas, court orders, or warrants), or in response to lawful requests by public authorities, including law enforcement or regulatory agencies. Additionally, we may disclose your information when necessary to protect our legal rights, enforce our terms, safeguard our intellectual property, or ensure the safety of our users and others.

7. HOW WE DISCLOSE YOUR NON-PERSONAL INFORMATION

We may also disclose Non-Personal Information:

- For the same reasons, we might share Personal Information;
- With our advertisers for their own analysis and research;
- To facilitate targeted content and ads; or
- With Third-Party Ad Servers to place our ads on the Services and on third-party websites or mobile applications.

8. YOUR CHOICES AND RIGHTS

If the laws applicable to you grant you such rights, you may ask to access, correct, or delete your Personal Information that is stored in our systems or that we otherwise control. You may also ask for our confirmation as to whether or not we process your Personal Information or ask to withdraw any consent you have previously provided to Coinsub in connection with our use and processing of your Personal Information. Subject to the limitations in law, you may request that we update, correct, or delete inaccurate or outdated information. You may also request that we suspend the use of any Personal Information the accuracy of which you contest while we verify the status of that data.

If you wish to exercise any of these rights or withdraw your consent, please contact us at support@coinsub.io. When handling these requests, we may ask for additional information to confirm your identity and your request. Please note, upon request to delete your Personal Information, we may retain such data in whole or in part to comply with any applicable rule or regulation and/or response or defend against legal proceedings versus us or our affiliates, or as we are otherwise permitted under such law applicable to you. While we strive to honor all reasonable requests, please be aware that we backup the data to prevent accidental or malicious destruction of your information. Information on backup servers may take some time to be completely deleted from the system. If you request that we remove you from our system and delete all your information, please note that you may still receive materials while your request is being processed.

If you request deletion, we may retain limited information as needed to prevent fraud and comply with legal obligations. However, if you request to delete your information, your Personal Information will not be used by us or our third-party providers for any further purposes, nor sold or shared with third parties, except as necessary to prevent fraud and assist law enforcement, as required by law, or in accordance with this Privacy Policy.

9. SECURITY AND DATA RETENTION

The security of your Personal Information is important to us. We seek to protect your Personal Information from unauthorized access, use and disclosure using appropriate physical, technical, organizational and administrative security measures based on the type of Personal Information and how we are processing that data. We endeavor to follow generally accepted industry standards to protect the Personal Information submitted to us, both during transmission and in storage. For example, the Services use industry standard Secure Sockets Layer (SSL) technology to allow for the encryption of Personal Information. We store and process your information on our servers in the United States and abroad. We maintain what we consider industry standard backup and archival systems. Although we work to protect the security of the data that we hold in our records, for example, by making good faith efforts to store Personal Information in a secure operating environment that is not open to the public, please be aware that no method of transmitting data over the Internet or storing data is completely secure. While we use commercially reasonable measures to protect your Personal Information, no transmission or storage system can be guaranteed to be 100% secure. You acknowledge that any transmission of data is at your own risk.

If at any time during or after our relationship we believe that the security of your Personal Information may have been compromised, we may seek to notify you of that development. If a notification is appropriate, we will endeavor to notify you as promptly as possible under the circumstances. If we have your e-mail address, we may notify you by e-mail to the most recent e-mail address you have provided us. If you receive a notice from us, you can print it to retain a copy of it. To receive these notices, you must check your e-mail account using your computer or mobile device and email application software. You consent to our use of e-mail as a means of such notification. If you prefer for us to use the U.S. Postal Service to notify you in this situation, please e-mail us at support@coinsub.io. Please include your address when you submit your request. You can make this election any time, and it will apply to notifications we make after a reasonable time thereafter for us to process your request. You may also use this e-mail address to request a print copy, at no charge, of an electronic notice we have sent to you regarding a compromise of your Personal Information.

We retain Personal Information about you consistent with all internal policies and procedures. We may retain Personal Information to comply with our legal obligations, resolve disputes or collect fees owed, or as is otherwise permitted or required by our data retention policies and procedures.

10. COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS

We represent and warrant that we will comply with all applicable laws, rules, regulations, directives, and guidelines regarding the collection, use and disclosure of data collected from or about Users or specific devices which apply to the services utilized hereunder. The term “**Rules**” shall include, without limitation, (i) United States Federal Trade Commission Laws regarding the collection, use and disclosure of data from or about

users and/or specific devices; (ii) the Children’s Privacy Protection Act of 1998 (“**COPPA**”); (iii) any state data privacy laws, and (iv) the Rules of any other jurisdiction, including the United Kingdom General Data Protection Regulation (“**UK GDPR**”) and the European Union General Data Protection Regulation (“**EU GDPR**”), rules, regulations and/or directives promulgated by a pertinent Data Protection Act, and all amendments and updates to them or regulations as replaced or superseded from time to time. Under GDPR, you have the following rights to your personal data:

- Right to information
- Right to correction or deletion,
- Right to restriction of processing,
- Right to refusal of processing,
- Right to data portability.

You also have the right to lodge a complaint about our processing of your personal data with a data protection regulatory body.

(a) CALIFORNIA ‘DO NOT SELL MY INFO’ NOTICE (PRIVACY NOTICE FOR CALIFORNIA CONSUMERS)

We may work with Google, Facebook and other companies that use information collected from Cookies and similar technologies to try to make the ads you see online more relevant to your interests. This is called interest-based advertising. Our use of these services may constitute a “sale” of Personal Information as defined under the California Consumer Protection Act (CCPA). You can opt-out of the use of your information for interest-based advertising by:

- Browser settings. Blocking third party cookies in your browser settings.
- Privacy browsers/plug-ins. Using privacy browsers or ad-blocking browser plug-ins that let you block advertising trackers.
- Platform settings. Using the opt-out settings offered by some of the advertising companies that we work with.
- Ad industry tools. Opting out of interest-based ads from companies participating in the following industry opt-out programs:
 - **Network Advertising Initiative**: <https://thenai.org/how-to-opt-out/>
 - **Digital Advertising Alliance**: optout.aboutads.info, which will allow you to opt-out of interest-based ads served by on websites by participating members.
 - **AppChoices**: <https://www.youradchoices.com/appchoices>, which will allow you to opt-out of interest-based ads in mobile apps served by participating members.

Mobile settings. Using your mobile device settings to limit use of the advertising ID associated with your mobile device for interest-based advertising purposes. You will need to apply these opt-out settings on each device from which you wish to opt-out. Not all companies that serve interest-based ads participate in these opt-out programs, so even after opting-out, you may still receive some Cookies and interest-based ads from other

companies. If you opt-out of interest-based advertisements, you will still see advertisements online, but they may be less relevant to you.

If we share information with the data providers described above, it may also constitute “sales” as defined under the CCPA. Any information shared with third parties is controlled by each data provider and you may need to opt-out from each data provider individually.

The above describes our practices currently and during the 12-month period preceding the date on which this Privacy Policy was last updated.

Your CCPA rights. As a California resident, you have the following rights as of January 1, 2020:

- **Information.** You can request the following information about how we have collected and used your Personal Information during the past 12 months:
 - The categories of Personal Information that we have collected.
 - The categories of sources from which we collected Personal Information.
 - The business or commercial purpose for collecting and/or selling Personal Information.
 - The categories of third parties with whom we share Personal Information.
 - Whether we have disclosed your Personal Information for a business purpose, and if so, the categories of Personal Information disclosed to each category of third-party recipient.
 - Whether we’ve sold your Personal Information, and if so, the categories of Personal Information received by each category of third-party recipient.
- **Access.** You can request a copy of the Personal Information that we have collected about you during the past 12 months.
- **Deletion.** You can ask us to delete the Personal Information that we have collected from you by emailing us at support@coinsub.io.
- **Opt-out.** You can opt-out of any “sale” of your Personal Information as defined in the CCPA.
- **Non-discrimination.** You are entitled to exercise the rights described above free from discrimination as prohibited by the CCPA.

You may submit a request to exercise your right to information, access, or deletion by emailing to support@coinsub.io with “Privacy” in the subject line. We reserve the right to confirm your California residency to process these requests and will need to confirm your identity. Government-issued identification may be required. We will only accept deletion requests through the email designated in this subsection. You may designate an authorized agent to make a request on your behalf by providing a valid power of attorney or other proof of authority acceptable to us in our reasonable discretion, the requester’s valid government-issued identification, and the authorized agent’s valid government-issued identification. You can submit a request to opt-out of sales of your Personal Information as described above. We cannot process your request if you do not provide

us with sufficient information to allow us to understand and respond to it. In certain cases, we may decline your request as permitted by law.

(b) **PRIVACY NOTICE FOR COLORADO RESIDENTS**

As a Colorado resident you have the following rights regarding your personal data under the Colorado Privacy Act (the “CPA”) effective as of July 1, 2023:

The CPA grants consumers, or the parents or guardians of children under 13, the right to:

- Opt out of processing Personal Data or authorize another person to opt-out on their behalf, for (a) targeted advertising; (b) personal data sales; or (c) profiling, which has legal or other significant effects on the consumer, as defined by the CPA.
- Know whether a controller processes their personal data;
- Access, correct, and delete their personal data; and
- Obtain a copy of their personal data in a commonly used and machine-readable format, known in other jurisdictions as the right to data portability, up to two (2) times per year.

The CPA defines personal data as any "information that is linked or reasonably linkable to an identified or identifiable individual." Based on this definition, personal data may include information such as individual's name, email address, phone number, credit card details, IP address, identification number.

Additionally, “**sensitive data**”, refers to a distinct category of personal data that is considered confidential. We would need your explicit consent to collect any of the following:

- Any data revealing racial or ethnic origin
- Sexual orientation
- Religious beliefs
- Physical or mental health diagnosis
- Citizenship standing
- Biometric or genetic data
- Personal data obtained from a known child

For Colorado residents who wish to exercise their rights under this section, please contact support@coinsub.io.

(c) **PRIVACY NOTICE FOR CONNECTICUT RESIDENTS**

As a Connecticut resident you have the following rights regarding your personal data under the Connecticut Data Privacy Act (“CTDPA”) effective as of July 1, 2023. The CTDPA provides Connecticut residents with the following rights regarding personal data:

- **Right to confirm and access-** The CTDPA grants consumers the right to access data from data controllers.

- **Right to correct-** CTDPA provides consumers with the right to correct any inaccuracies in their data.
- **Right to data portability-** Connecticut consumers can ask for a copy of the user data their company has saved and move it to another company.
- **Right to delete-** The CTDPA gives consumers the right to delete personal data that they have provided to companies.
- **Right to opt-out** - The act provides consumers with the right to opt-out of having their data processed for profiling, sale of data, and targeted advertising.

Connecticut residents may exercise any of their rights under this section by sending an email to support@coinsub.io. We will promptly respond to a consumer's request within 45 days after receiving the request. If reasonably necessary to comply with your request, we may extend this deadline by an additional 45 days upon notice to you stating the reason we need such extension. Note that we may charge a reasonable fee if you make more than one request within a 12-month time period or if the request is "manifestly unfounded, excessive, or repetitive."

(d) **PRIVACY NOTICE FOR DELAWARE RESIDENTS**

As a Delaware resident you have the following rights regarding your personal data under the Delaware Personal Data Privacy Act (the "**DPDPA**") effective as of January 1, 2025:

- Right to Confirm if a controller is processing your Personal Data and to access Personal Data;
- Right to correct inaccurate Personal Data;
- Right to delete;
- Right to obtain a copy of your Personal Data in portable format;
- Right to obtain a list of the categories of third parties to which the controller has disclosed your Personal Data; and
- Right to Opt-Out of the processing of Personal Data for purposes of targeted advertising, sale, or profiling with legal or other significant effects.

Under the DPDPA, "**Personal Data**" means any information that is linked or reasonably linkable to an identified or identifiable individual and does not include de-identified data or publicly available information.

We may only process any Sensitive Data with your consent. "**Sensitive Data**" means personal data that would include the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health diagnosis, sexual orientation, citizenship, or immigration status;
- The processing of genetic or biometric data for the purposes of uniquely identifying a natural person;
- The personal data collected from a known child; or
- Precise geolocation data.

To exercise any of your rights under DPDPA, please submit an email to support@coinsub.io.

(e) **PRIVACY NOTICE FOR IOWA RESIDENTS**

As an Iowa resident you have the following rights regarding your personal data under the Iowa Consumer Data Protection Act (the “**ICDPA**”) effective as of January 1, 2025:

- Right to Confirm if a controller is processing your Personal Data and to access Personal Data;
- Right to delete;
- Right to obtain a copy of your Personal Data in portable format; and
- Right to Opt-Out of the processing of Personal Data for purposes of targeted advertising, sale, or profiling with legal or other significant effects.

Under the ICDPA, “**Personal Data**” means any information that is linked or reasonably linkable to an identified or identifiable natural person and does not include de-identified data or aggregate data or publicly available information. The ICDPA excludes coverage for natural persons acting in a commercial or employment capacity.

Additionally, “sensitive data” means a category of personal data that includes the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health diagnosis, sexual orientation, citizenship, or immigration status, except to the extent such data is used in order to avoid discrimination on the basis of a protected class that would violate a federal or state anti-discrimination law;
- The processing of genetic or biometric data for the purposes of uniquely identifying a natural person;
- The personal data collected from a known child; or
- Precise geolocation data.

If a data controller sells a consumer’s personal data to third parties or engages in targeted advertising, the controller shall clearly and conspicuously disclose such activity, as well as the manner in which a consumer may exercise the right to opt out of such activity.

To exercise any of your rights under ICDPA, please submit an email to support@coinsub.io. Under ICDPA, we have 90 days to respond to verifiable consumer requests, and an additional 45 days when reasonably necessary and as long as the requestor is notified of the extension within the original 90-day period.

(f) **PRIVACY NOTICE FOR MONTANA RESIDENTS**

The Montana Consumer Data Privacy Act (**MCDPA**) establishes data privacy responsibilities for companies doing business in the state or providing goods or services targeting Montana residents. If you are a Montana resident, you have the right to:

- Confirm if we are processing your personal information and access to that data, with some exceptions
- Correct any inaccurate or outdated information the controller has that was provided by the consumer
- Delete any personal data the controller has about or from the consumer (with some exceptions)
- Obtain a copy of the consumer's personal data that the consumer previously provided to the controller, in a readily usable format, with some exceptions
- Not be discriminated against, for exercising your rights
- Right to opt out of the sale of personal data, targeted advertising, or profiling in furtherance of solely automated decisions that produce legal or similarly significant effects concerning the consumer.

To exercise any of your rights under MCDPA, please submit an email to support@coinsub.io. We have 45 days to respond to a consumer rights request. This deadline may be extended by an additional 45 days "when reasonably necessary" as long as the consumer is notified of the extension and the reason for the extension within the initial 45-day response period.

(g) PRIVACY NOTICE FOR NEBRASKA RESIDENTS

As a Nebraska resident you have the following rights regarding your personal data under the Nebraska Data Privacy Act ("**NDPA**") effective as of January 1, 2025. The NDPA provides Nebraska residents with the following rights regarding their Personal Data:

- Right to Confirm if a controller is processing your Personal Data and to access Personal Data;
- Right to correct inaccurate Personal Data;
- Right to delete;
- Right to obtain a copy of your Personal Data in portable format; and
- Right to Opt-Out of the processing of Personal Data for purposes of targeted advertising, sale, or profiling with legal or other significant effects.

"**Personal Data**" means any information, including sensitive data, that is linked or reasonably linkable to an identified or identifiable individual, and includes pseudonymous data when the data is used by a controller or processor in conjunction with additional information that reasonably links the data to an identified or identifiable individual. It does not include de-identified data or publicly available information.

Additionally, "sensitive data", a category of Personal Data, would include the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health diagnosis, sexual orientation, citizenship, or immigration status;
- The processing of genetic or biometric data for the purposes of uniquely identifying an individual;
- The personal data collected from a known child; or
- Precise geolocation data.

We may collect, use and disclose your personal data for business purposes. To exercise any of your rights under NDPA, please submit an email to support@coinsub.io. We have 45 days to respond to consumer requests, with a possible extension of another 45 days if reasonably necessary to comply. If an extension is needed, we must inform the consumer before the initial 45-day period ends. If we cannot reasonably verify the consumer's identity, additional verification requests can be made, or the request can be declined. In case of a decline, we must notify the consumer within 45 days from the receipt of the request and must inform the consumer of the reason for denial and the appeal process.

(h) **PRIVACY NOTICE FOR NEVADA RESIDENTS**

This section outlines certain rights for Nevada residents. We comply with the requirements as defined under Nevada's Privacy Law, which provides Nevada residents with choices regarding how we share and collect personal information from you in the course of providing requested services. If you are a Nevada resident, you have the right to submit a verified request to us, directing us not to make any sale of certain Personal Information that we have or will collect about you. Coinsub does not currently engage in the "sale" (as defined by Nevada law) of personal information.

"Nevada Personal Information" includes personally identifiable information about a Nevada consumer collected online, such as an identifier that allows the specific individual to be contacted. Nevada Personal Information also includes any other information about a Nevada consumer collected online that can be combined with an identifier to identify the specific individual. Unless otherwise stated, Coinsub does not sell any "Covered Information", as defined under Chapter 603A of the Nevada Revised Statutes.

For Nevada residents who wish to exercise their rights under this section and/or for information regarding the categories of Nevada Personal Information that we collect, please contact support@coinsub.io. Please indicate that you are a Nevada resident making a "Nevada Opt-Out" request, and include your name, telephone number and the email address used to access our site. We will respond to requests within 60 days and no more than 90 days after a request is submitted.

(i) **PRIVACY NOTICE FOR NEW HAMPSHIRE RESIDENTS**

As a New Hampshire resident you have the following rights regarding your personal data under the New Hampshire Data Privacy Act (the "**NHDPA**") effective as of January 1, 2025:

- Right to Confirm if a controller is processing your Personal Data and to access Personal Data;
- Right to correct inaccurate Personal Data;
- Right to delete;
- Right to obtain a copy of your Personal Data in portable Format;
- Right to obtain a list of the categories of third parties to which the controller has disclosed the consumer's Personal Data; and

- Right to Opt-Out of the processing of Personal Data for purposes of targeted advertising, sale, or profiling with legal or other significant effects.

“Personal data” means any information that is linked or reasonably linkable to an identified or identifiable individual, and does not include de-identified data or publicly available information.

Additionally, "sensitive data" means personal data that would include the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health diagnosis, sexual orientation, citizenship, or immigration status;
- The processing of genetic or biometric data for the purposes of uniquely identifying a natural person;
- The personal data collected from a known child; or
- Precise geolocation data.

To exercise any of your rights under NHDPA, please submit an email to support@coinsub.io. NHDPA requires controllers who receive a request from a consumer seeking to exercise these rights to respond to the consumer within 45 days, unless it is reasonably necessary, due to the extent or complexity of the request, to extend that time and the controller notifies the consumer of the extension within 45 days.

(j) **PRIVACY NOTICE FOR NEW JERSEY RESIDENTS**

As a New Jersey resident you have certain rights regarding your personal data under the New Jersey Data Privacy Law (the “**NJDPL**”) effective as of January 15, 2025, which include the right for New Jersey consumers to:

- Confirm whether a controller processes their data;
- Correct inaccuracies in their personal data;
- Delete your personal data;
- Opt out of a controller selling your personal data or using your personal data for targeted advertising and some types of profiling

“**Personal Data**” means any information that is linked or reasonably linkable to an identified or identifiable person and does not include de-identified data or publicly available information.

Additionally, "sensitive data" means personal data that would include the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health condition, treatment, or diagnosis; financial information, which shall include a consumer’s account number, account log-in, financial account, or credit or debit card number, in combination with any required security code, access code, or password that would permit access to a consumer’s financial account; sex life or sexual orientation; citizenship or immigration status; status as transgender or non-binary;
- The processing of genetic or biometric data for the purposes of uniquely identifying a natural person;
- The personal data collected from a known child; or

- Precise geolocation data.

To exercise any of your rights under NJDPL, please submit an email to support@coinsub.io. Under the NJDPL, we have 45 days to respond to a consumer request. This deadline may be extended by an additional 45 days when reasonably necessary, so long as the consumer is informed of the reason behind the extension and provided information for all disclosures of personal data that occurred in the previous 12 months.

(k) **PRIVACY NOTICE FOR TEXAS RESIDENTS**

If you are a Texas resident, as that term is defined under the Texas Data Privacy and Security Act (“**TDP**SA”), you may have certain rights, such as:

- **Right to access:** confirmation if we are processing your Personal Information and access to that data, with some exceptions
- **Right to correction:** any inaccurate or outdated information we have that was provided by you
- **Right to delete:** any Personal Data we have about or from you (with some exceptions)
- **Right to portability:** obtain a copy of your Personal Data that the consumer previously provided to the controller, in a readily usable format, with some exceptions
- **Right to opt out:** of sale of personal data, targeted advertising, or profiling in furtherance of a decision that produces a legal or similarly significant effect concerning the consumer.

For Texas residents who wish to exercise their rights under this section, please contact support@coinsub.io. After a consumer request is received, we have 45 days to respond. We can decline the request if a consumer’s identity cannot be reasonably verified or if the consumer submits an excessive number of requests in a 12-month period.

(l) **PRIVACY NOTICE FOR UTAH RESIDENTS**

This section applies solely to Utah residents. It applies to Personal Data we collect as a business; it does not apply to Personal Data we collect or otherwise process as a service provider.

If you are a Utah consumer, as that term is defined under the Utah Consumer Privacy Act (“**UCPA**”), you may have certain rights. Utah law may permit you to request that we:

- Confirm whether or not we are processing your Personal Data and provide you with access such Personal Data;
- Correct inaccuracies in your Personal Data, taking into account the nature of the Personal Data and the purposes of the processing of the Personal Data;
- Delete your Personal Data;
- Provide you a copy of Personal Data that you previously provided to us in a portable and, to the extent technically feasible, readily usable format that allows

you to transmit the data to another business, where our processing is carried out by automated means; and

- Opt out of the processing of the Personal Data for purposes of targeted advertising, the sale of Personal Data, or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

Certain information may be exempt from such requests under applicable law. We need certain types of information so that we can provide the Services to you. If you ask us to delete it, you may no longer be able to access or use the Services.

You may also exercise your Utah consumer rights by emailing us at support@coinsub.io. You will be required to verify your identity before we fulfill your request. To do so, you will need to demonstrate that you have access to the email address used to create your account or provide us with certain account information, such as the full name and email address you used to create your account. You can also designate an authorized agent to make a request on your behalf. To do so, you must provide us with written authorization for the agent to act on your behalf, however, you will still need to verify your identity directly with us. We may use your Personal Data to send you targeted advertising. (as that term is defined in the UCPA). To opt out of targeted advertising, email us at support@coinsub.io.

(m) **PRIVACY NOTICE FOR VIRGINIA RESIDENTS**

As a Virginia resident you have the following rights regarding your personal data under the Virginia Consumer Data Protection Act (the “**VCDPA**”) effective as of January 1, 2023:

- Right to Confirm if a controller is processing your Personal Data and to access Personal Data;
- Right to correct inaccurate Personal Data;
- Right to delete;
- Right to obtain a copy of your Personal Data in portable Format; and
- Right to Opt-Out of the processing of Personal Data for purposes of targeted advertising, sale, or profiling with legal or other significant effects.

We may collect, use and disclose your personal data for business purposes. A summary of the categories of personal data collected and the purposes for which it is used can be found below. To exercise any of your rights under VCDPA, please submit an email to support@coinsub.io.

The VCDPA applies to individuals who are Virginia residents, acting in an “individual or household” context, but does not apply to individuals acting in a commercial context (i.e., as a representative of a business) or employment context.

Depending on the specific Coinsub service or product you use, the categories of Personal Data collected may include:

- Personal identifiers such as your name, address, email and payment information

- Commercial information such as the records of the products and services you purchase and use, and
- Internet or other electronic activity such as your interaction and usage with our websites, apps and advertisements and information about and on your device.

Additionally, "sensitive data", a category of personal data, would include the following:

- Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health diagnosis, sexual orientation, citizenship, or immigrations status;
- The processing of genetic or biometric data for the purposes of uniquely identifying a natural person;
- The personal data collected from a known child; or
- Precise geolocation data.

Depending on the specific Coinsub service or product you use, we may use your personal data for various business purposes, including (a) to provide, manage, support and improve our products and services, (b) to maintain and service your account, (c) to verify you, your account activity and your information, (d) to detect, investigate and report fraud, abuse or illegal use of our products and services or customer accounts, (e) to provide customer service, (f) to provide advertising and marketing to our customers, and (g) to measure our marketing campaigns and to audit consumer interactions.

(n) International Data Transfers (GDPR/UK GDPR).

Where Personal Information is transferred outside the EU/EEA, we rely on appropriate safeguards such as European Commission, the UK International Data Transfer Agreement, and transfers to jurisdictions subject to an adequacy decision as applicable.

EU/EEA residents may lodge a complaint with their local data protection authority, and UK residents may contact the Information Commissioner’s Office (ICO).

11. UPDATES TO THIS POLICY

We reserve the right to change, modify, update, add, or remove portions of this Privacy Policy at any time. We will indicate the date the Privacy Policy was last updated at the top of the page. If you opt out of receiving communications, you may not receive certain notifications, however, they will still govern your use of the Services, and you are responsible for proactively checking for any changes. We encourage you to check this Privacy Policy frequently to stay up to date on any changes. You can determine if changes have been made by checking the effective date on the Privacy Policy. Continued use of the Services after the effective date of any change in this Privacy Policy will constitute acceptance of such changes and it will signify that you agree to abide by and be bound by the modified Privacy Policy.

12. CONTACT US

If you have questions, comments, or concerns regarding this Privacy Policy, please contact us and we will respond to your request within a reasonable timeframe. Please include the following information in your request (a) Your name; (b) Your contact

information, including phone number and email address; and (c) The precise nature of your request, inquiry, or complaint. You may contact us at:

Coinsub.io

651 N Broad St Middleton, DE 19709

support@coinsub.io