

Digital-First Marketing

The rapid advance in digital media, tools, and analytics alters the marketing landscape month by month. Overdrive helps marketers make informed decisions on evolving opportunities to use the power of digital transformation as a driver for growth.

Our Services



Social Media Marketing



Paid Search Management



Lead Generation



Creative Services



The Brand Embrace



Search Engine Optimization



Online Media
Planning & Buying



Email Marketing



Web Development



Marketing Automation

3 Reasons to Talk to Overdrive:

- 1. Get an expert opinion on what you can do to achieve your marketing goals
- 2. See real-world case studies on how others are using digital-first marketing to win
- 3. Get a no-obligation, realistic look at the costs and components of a customized program

Get In Touch With Us

About Overdrive Interactive

- Overdrive helps companies compete and win in today's hyper-competitive digitized marketplace
- Integrate:
 - Digital-first strategy and planning
 - Persuasion oriented creative
 - Search marketing (SEO/SEM)
 - Account base marketing (ABM)
 - Online media (banners and video)
 - Content development
 - Website and application development
 - Social media marketing





The Lines Are Blurring



Paid Search **Analytics** Management Email, CRM, **Integrated** Online **Digital** Marketing Media Automation Creative, Website Social Media Development

Brand

<u>Drive</u>

Search Engine Marketing

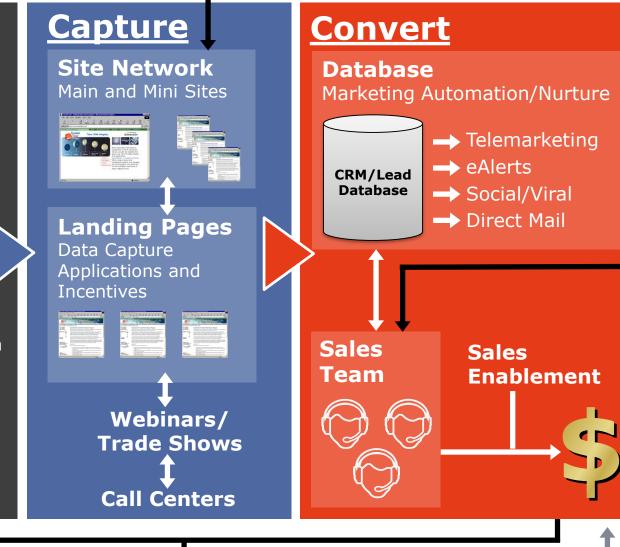
- Organic
- Paid
- Online PR/Linking

Online Media

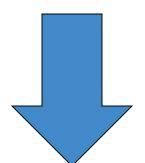
- Sponsorships
- Banner Campaigns
- Product Listings
- Email/RSS Feeds
- White Paper Syndication

Social Media

- Social Networks
- Content Channels
- Blogs



Marketing Professionals

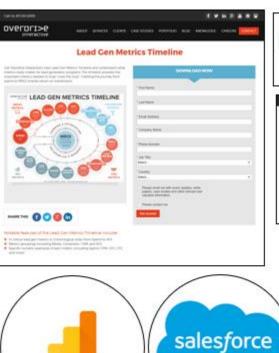


Marketing Engineers

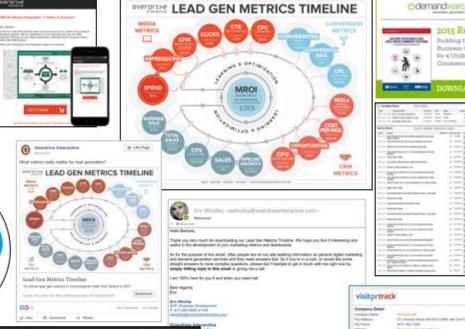
The Trick is to Always be Asking...

"And Then What?"

•What is the next step in escalating a prospect through the sales process?











Google Analytics





Building the Buzinenz Cere for a Unified



Overdrive Interactive @Owdry - ①

Close the loop on MROI (Media Return on Investment). 14 critical lead gen metrics in order from Spend to ROI.

9 178

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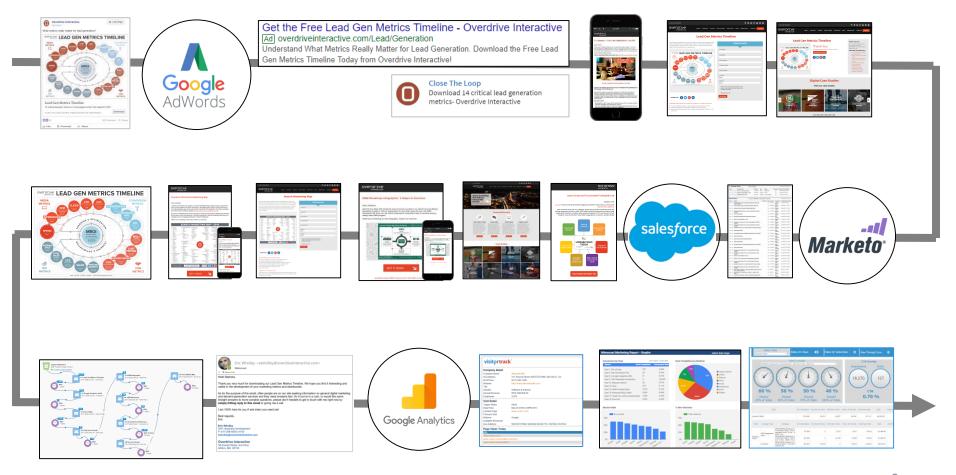
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Close The Loop Download 14 critical lead generation metrics- Overdrive Interactive

"And Then What" Chronological Arrangement

 Chronically arranging the components of the customer and data journey reveals how they all work together and where high impact points of optimization live

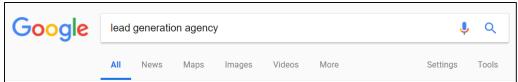


And Then What...

- User sees a digital ad with a content offer and clicks
- User arrives on a targeted landing page with form and offer
- System sets required tracking and retargeting cookies
 - Google Analytics, Dart, Google Network Retargeting, Marketo (or other marketing automation platform)
- User fills out data capture form and becomes a lead
- System kicks out personalized auto-reply email with additional offer
- User also presented with more engagement options on confirmation page
 - Engaging video, relevant links, more materials, additional offers, etc.
 - User is encouraged to share the content via Facebook, Twitter, email or other means
- Consumer data is sent to Marketo and Salesforce for lead scoring and future marketing automation
- Leads are tracked and reported for ROI and campaign optimization
- Future promotions and offers are sent to prospect via marketing automation platform and nurture program

Barbara from IBM clicks on a paid search content offer for the keyword "lead generation agency"



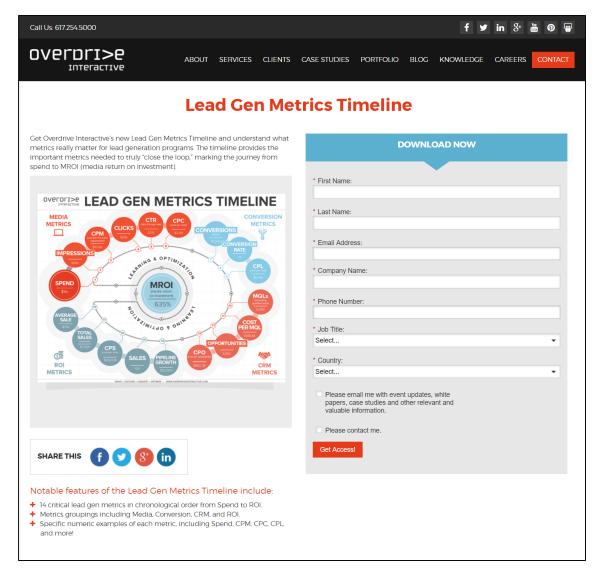


Free Lead Gen Metrics Timeline - From Overdrive Interactive

[Ad] overdriveinteractive.com/B2B-LeadGen/Agency

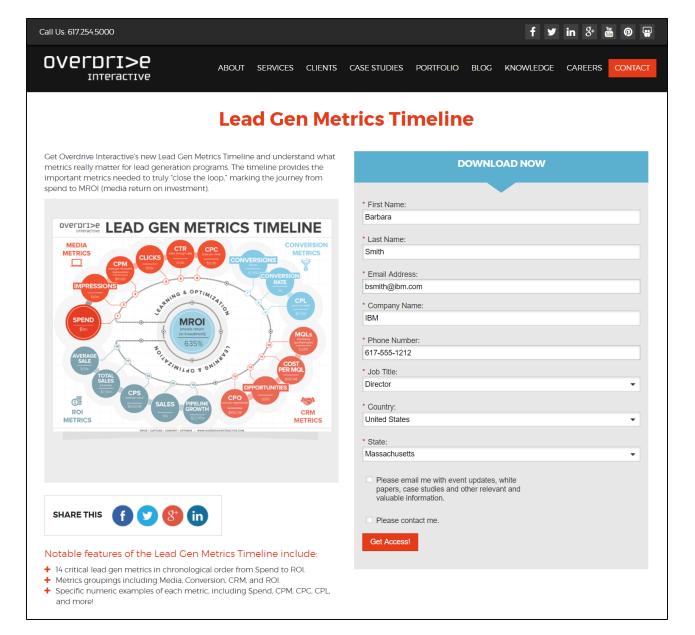
14 metrics you need to optimize your full sales funnel from impression to ROI.

...and arrives on persuasive landing page where various tracking and retargeting cookies are set.

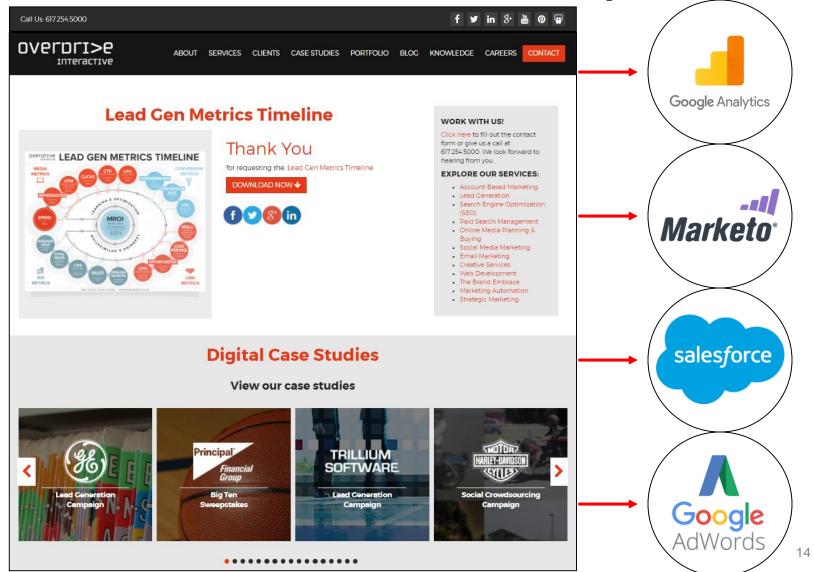




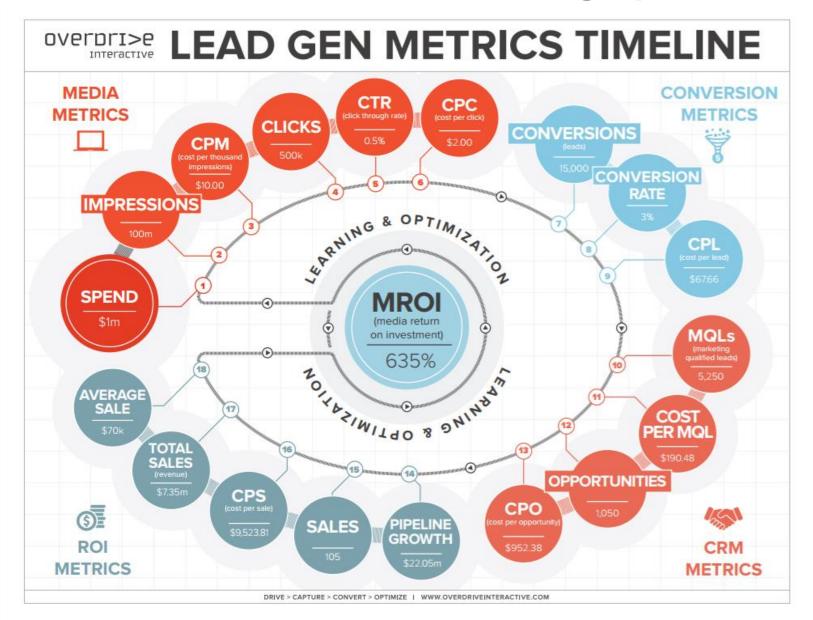
Barbara fills out the form and becomes a lead.



Content and engagement options are delivered and the conversion is tracked on various platforms.



Barbara downloads the PDF infographic.



The system pushes out an auto-reply email to Barbara from Overdrive sales rep Eric Wholley.



Eric Wholley <ewholley@overdriveinteractive.com> Welcome!



To

Barbara Smith

Hello Barbara.

Thank you very much for downloading our Lead Gen Metrics Timeline. We hope you find it interesting and useful in the development of your marketing metrics and dashboards.

As for the purpose of this email, often people are on our site seeking information on general digital marketing and demand generation services and they need answers fast. So if you're in a rush, or would like some straight answers to more complex questions, please don't hesitate to get in touch with me right now by simply hitting reply to this email or giving me a call.

I am 100% here for you if and when you need me!

Best regards, Fric

Eric Wholley

SVP, Business Development P: 617-254-5000 x1103 ewhollev@overdriveinteractive.com

Overdrive Interactive

38 Everett Street, 2nd Floor Allston, MA 02134

Marketo ports lead into Salesforce and sends Eric an instant lead alert.

From: Overdrive Alert <team@overdrive-interactive.com>

Sent: Thursday, January 18, 2018 10:49 PM

To: Betsy Landon

Subject: Knowledge Center: Barbara Smith, IBM - Asset: Lead Gen Metrics Timeline

A Knowledge Center form was submitted with the following information:

Campaign Name: Knowledge Center Form

Downloaded Asset: Lead Gen Metrics Timeline

Please Contact Me:

"1" equals checked. Default is empty or NotChecked.

Name: Barbara Smith

Job Title: Director

Email Address: bsmith@ibm.com

Phone Number: 617-555-1212

Company: IBM

Inferred Company: Comcast Cable

State: Massachusetts

Inferred State: none

Country: United States

Inferred Country: United States

Salesforce Contact Record Link: https://na28.salesforce.com/00Q0h00001fGvlzEAC

Marketo Person Record Link: https://app-ab21.marketo.com/leadDatabase/loadLeadDetail?leadId=1120602



Sales rep Eric calls the lead immediately! (5 minutes or less)

SPEED MATTERS



Respond Quickly Or Someone Else Will



THE GOLDEN WINDOW

"Speed-to-call is the single largest driver of lead conversion in the first two minutes after a lead is generated."

The first five minutes represent a golden window for making contact and establishing rapport. Companies calling in this window have a huge advantage.

Calling within 5 minutes is



MORE

than calling after 30 minutes

Reasons Why

Statistics aside, there are some common sense reasons that explain why speed to call makes such a big difference.



Presence - The prospect is likely at their computer and with a phone nearby when they hit submit.



Engagement - The prospect is thinking about their need and ready to mentally engage with you when they hit submit.

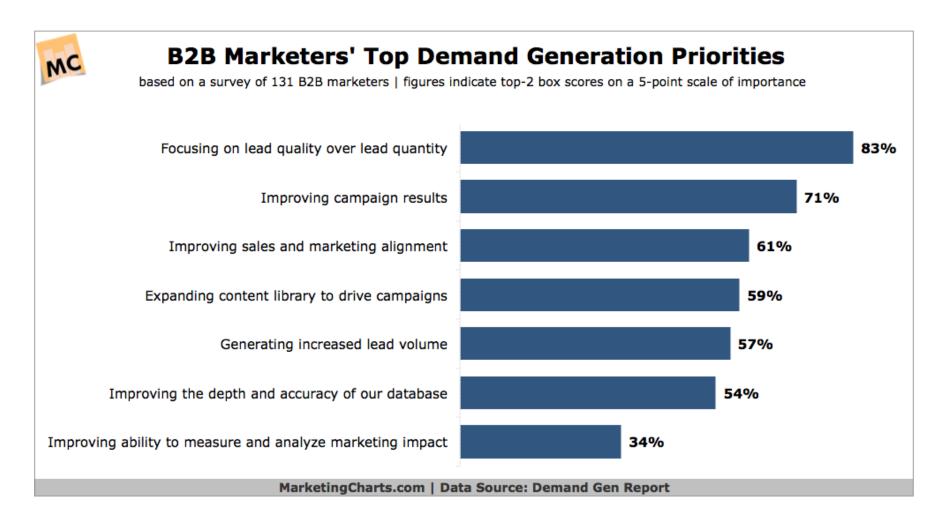


Rapport - Fast responses build confidence and rapport starting things off on the right foot.



First Movers Advantage - First to contact, first to frame the conversation and get a shot to close the deal.

Speed to Lead and Lead Quality



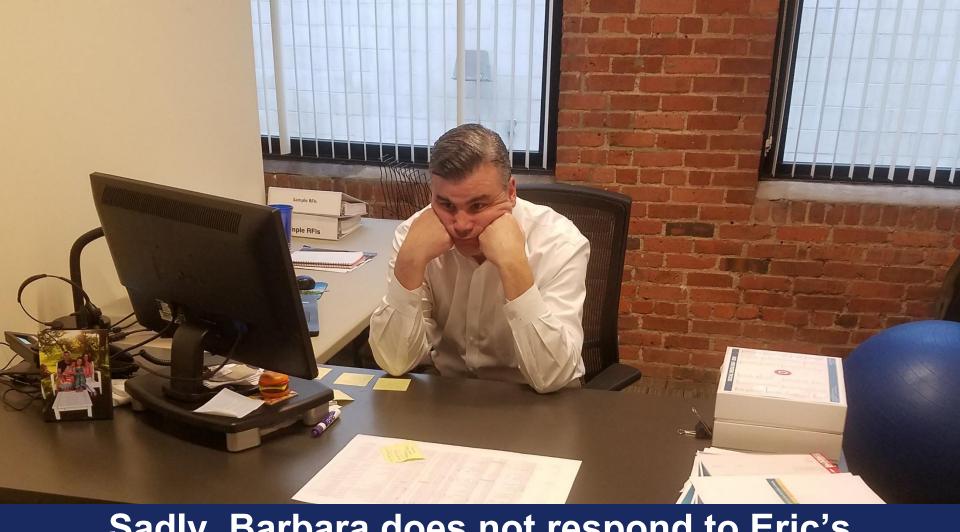
The fastest way to improve lead quality...

Call your leads and answer the phone!

35% to 50%

of sales go to the vendor that responds first.

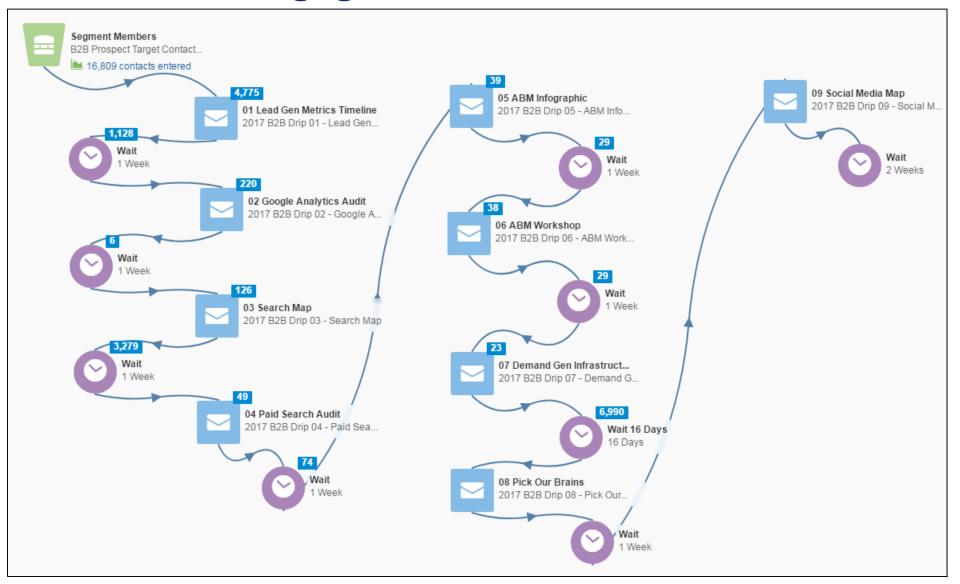
Insidesales.com



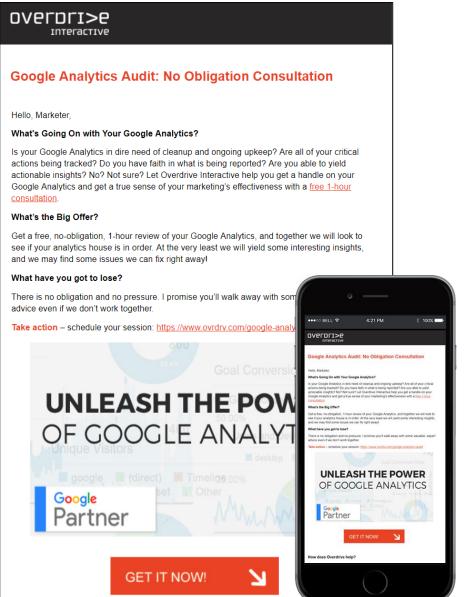
Sadly, Barbara does not respond to Eric's email and phone inquires.

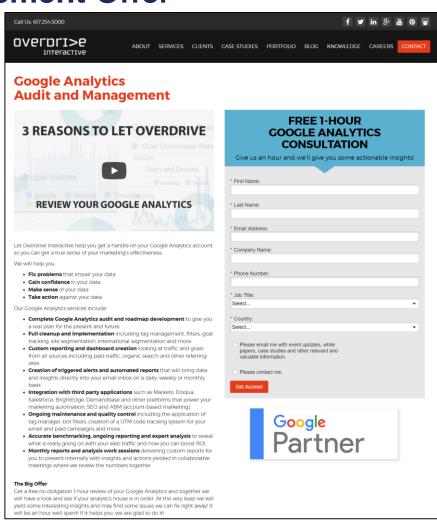


A nurture campaign is triggered to send relevant content and engagement offer emails to Barbara



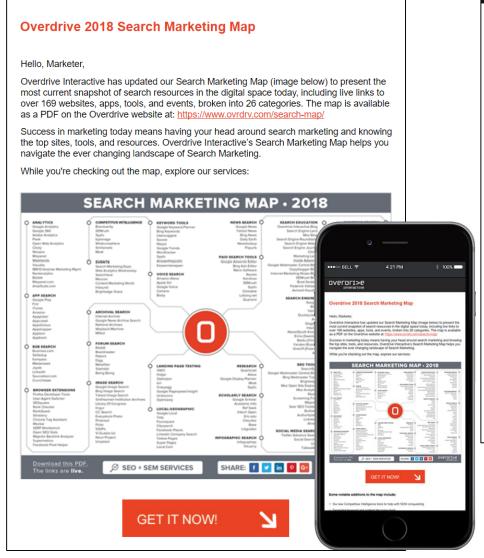
Nurture Email and Landing Page #1: Google Analytics Audit Engagement Offer





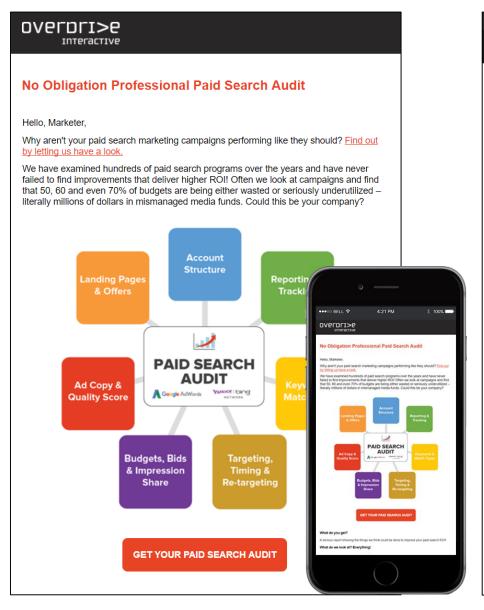
Nurture Email and Landing Page #2: Search Marketing Map Content Offer

OVERDIT>e



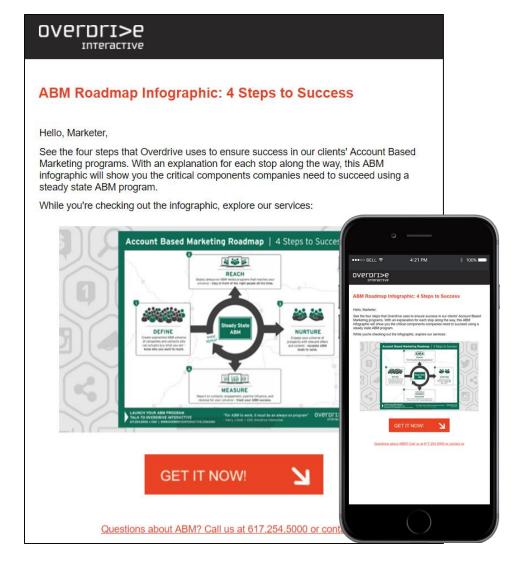


Nurture Email and Landing Page #3: Paid Search Audit Offer





Nurture Email and Landing Page #4: ABM Roadmap Content Offer





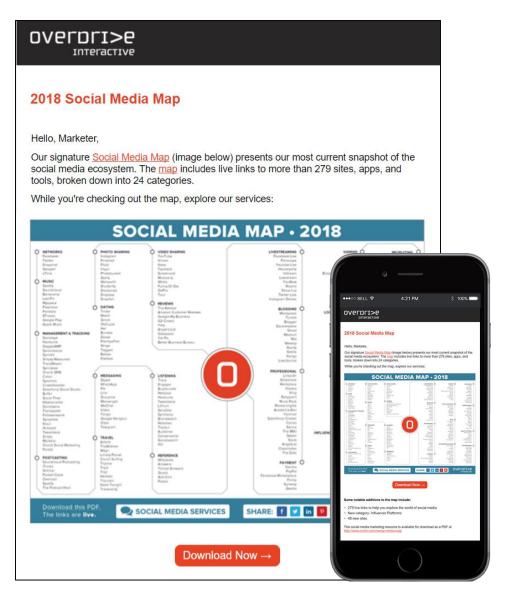
Nurture Email and Landing Page #5: ABM Workshop Engagement Offer



Creating a set of ABM metrics that matter



Nurture Email and Landing Page #6: Social Media Map Content Offer





Nurture Email and Landing Page #7: End-to-End Digital Marketing Seminar Engagement Offer



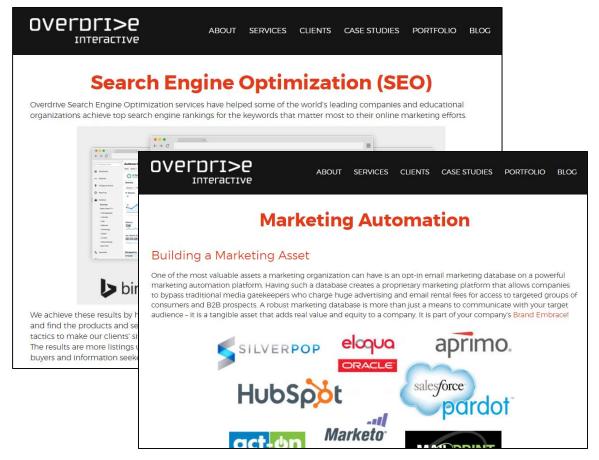
marketing to guide your target audience into your organization's sale

brand embrace.



Barbara comes back to the site and starts looking at service pages (as opposed to just downloading thought leadership assets) indicating possible intent.





Barbara's lead status and visit to high value service pages triggers a personalized email from sales.



Eric Wholley <ewholley@overdriveinteractive.com>

Do you need expert advice?

To



Barbara Smith

Hello Barbara,

It's been a while since I reached out to you so I thought I would check in to see if there was any specific information I could get you that would help you in your research or decision making process.

I would be happy to organize a Q&A session with our top demand gen and digital media experts to answer any questions you might have. Please do let me know if you would like me to line up a call or a meeting

Best regards, Eric

Eric Wholley

SVP, Business Development P: 617-254-5000 x1103 ewholley@overdriveinteractive.com

Overdrive Interactive

38 Everett Street, 2nd Floor Allston, MA 02134

Eric gets a High Value Web Visitor Alert and instantly clicks links for CRM and web history

From: Overdrive Interactive [mailto:team@overdrive-interactive.com]

Cc: Harry Gold kgold@overdriveinteractive.com; Eric Wholley kgold@overdriveinteractive.com;

Subject: Alert: High Value Web Page Visit from Known Contact

Last Interesting Moment: Visited Other Pages

Landing Page: none

Alert Trigger: Website Activity. Visited Services Pages

Name: Barbara Smith

Job Title: Manager

Email Address:

Phone Number:

Company: IBM

Inferred Company: IBM

State: California

Inferred State: CA

Country: United States

Inferred Country: United States

Salesforce Contact Record Link: https://na28.salesforce.com/0031A00002434EBQAY

Marketo Person Record Link: https://app-ab21.marketo.com/leadDatabase/loadLeadDetail?leadId=1004284

SFDC Campaign Id: 7011A000001E2s1QAC

SFDC Campaign Name: Knowledge Center Form; Visited 5 or More Pages in 1 Day; 2017-11-15 Top Content 2017

Original Referrer: http://mkto-ab210195.com/eC0qNV02000Slr0d41BQ80I

Original Source Type: salesforce.com

Original Source Info: Contact

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Action		Campaign Name		Start Date	Туре	Statu	5	Re	sponded	Member Status Update
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Activity	Histor	у	Log a Call	Mail Merge	Send an E	mail	/iew A	Ш		Activity History Hel
Action	Subject	ct			Re	lated To	Task	Due Date	Assigned	To Last Modified Date
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Edit Del	Was E	Delivered Email: 2018 Sear	ch Marketing	Map.Email			✓	12/20/2017	Marketo Sync	12/20/2017 3:01 F
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Edit Del	Conta						✓	11/29/2017	Marketo Sync	11/29/2017 2:02 F
Edit Del		ed Email: 2017-11-29 Top \	Vebinars 201	7.Email Cont	acts		✓	11/29/2017	Marketo Sync	11/29/2017 1:18 F
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		d Search Engine Optimizati	on Page				✓	11/20/2017	Marc Fireman	11/15/2017 2:01 F
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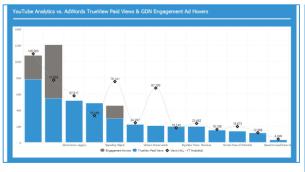




Sample Dashboard Design (see sample dashboard)



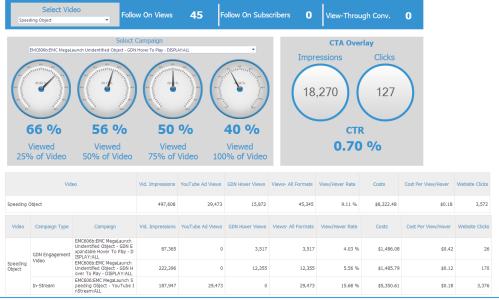
Custom Dashboards











"And Then What" Bonus Tracks

Reverse IP Lookup / ID Intenders

visitortrack

Company Detail

Company Name Nationwide Mutual Insurance Company

HQ Address One Nationwide Plaza COLUMBUS, OH 43215, US

HQ Phone (614) 249-7111

Website http://www.nationwide.com

Tag

Industry Insurance

Annual Revenue \$36,257,000,000.00

Employees 33,672

Visit Detail

Trigger Name 50mil

Date/Time May 2 2016 11:34AM (ET)

Landing Page www.ovrdrv.com/online-media-planning-buying/

Previous Visit

Referrer Google

Available Keywords

Geo Address COLUMBUS, OHIO, UNITED STATES

Recommended Contacts

There are no contacts available based on your contact settings.

VisitorTrack Helpful Tips

See how ABP uses VisitorTrack to connect early and close more deals. Read

visitortrack

Company Detail

Company Name Athenahealth

HQ Address 311 Arsenal Street WATERTOWN, MA 02472, US

HQ Phone (617) 402-1329

Website http://www.athenahealth.com

Tag

Industry Software & Internet
Annual Revenue \$752,599,000.00

Employees 3,676

Visit Detail

Trigger Name 50mil

Date/Time Mar 24 2016 4:04PM (ET)

Landing Page www.ovrdrv.com/

Previous Visit

Referrer Google

Available Keywords

Geo Address WATERTOWN, MASSACHUSETTS, UNITED STATES

Page Views Today

URL

www.ovrdrv.com/

www.ovrdrv.com/creative-services/

www.ovrdrv.com/portfolio/

visitortrack^{*}

Company Detail

Company Name Pegasystems Inc.

HQ Address 1 Rogers Street CAMBRIDGE, MA 02142-1590, US

HQ Phone (617) 374-9600

Website http://www.pega.com

Tag

Industry Software & Internet
Annual Revenue \$750,266,000.00

Employees 3,908

Visit Detail

Trigger Name Minimum Revenue \$50M Date/Time Jul 17 2017 3:58PM (ET)

Direct Hit

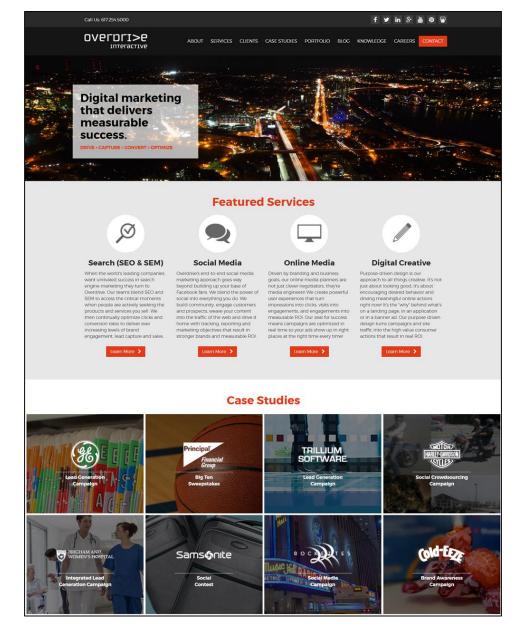
Landing Page www.ovrdrv.com/overdrive-interactive-and-demandbase-to-host-abm-power-breakfast/

Previous Visit

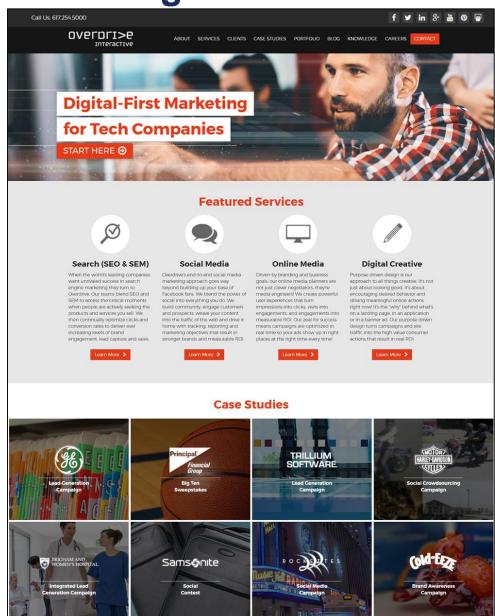
Referrer

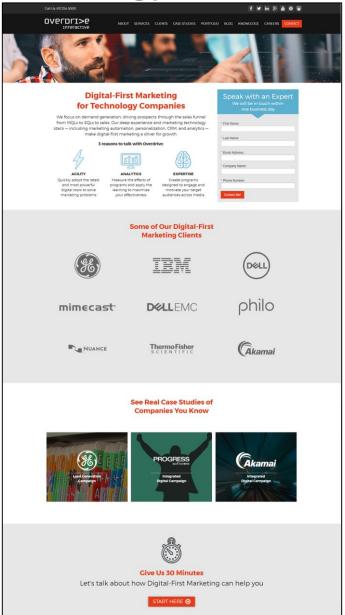
Name	Title	Email	Phone
Anthony A.	Director, Product Marketing - Mobile		e.
James A.	Solution Consulting Manager - Pega Marketing and Analytics		6
Stephanie A.	Marketing Editor and Content Manager		&
Preston A.	Vice President, Marketing Strategy and Operations	⊠	&
Mike A.	Director, Product Marketing - Customer Service		&
Sean A.	Director, Corporate Communications		e_
Tom B.	Vice President, Digital Marketing		&
Andrew B.	Senior Director Marketing, EMEA		6
Dana B.	Senior Manager, Industry Marketing for Communications and Media		6
John B.	Director, Industry Marketing		
Christopher B.	Director of Product Marketing	⊠	6
Kenneth B.	Senior Director, Industry Principal - Communications		6
Karen B.	Senior Manager, Field Marketing Programs		6
Jon B.	Public Relations and Communications Manager, EMEA		6
Geoff B.	Social Media Manager		6
Stephen B.	Senior Director of Marketing Operations		6
Ying C.	Senior Director, Product Marketing		6
Christina C.	Industry Marketing Manager, Financial Services		6
Molita C.	Marketing Manager, Asia Pacific		6
Lori C.	Senior Manager Global Marketing Programs		6
Anna C.	Vice President Sales and Marketing, Robotics and Workforce Intelligence		
Julie C.	European Field Marketing and Operations Director		6
Katrina C.	Senior Regional Marketing Manager ? B2B Marketing ? Experienced Practitioner		6
Jeff D.	Marketing Automation Manager		6
David D.	Vice President, Marketing		C
Dirk D.	Senior Marketing Manager Benelux		<u>e</u>

Home Page Personalization: Default

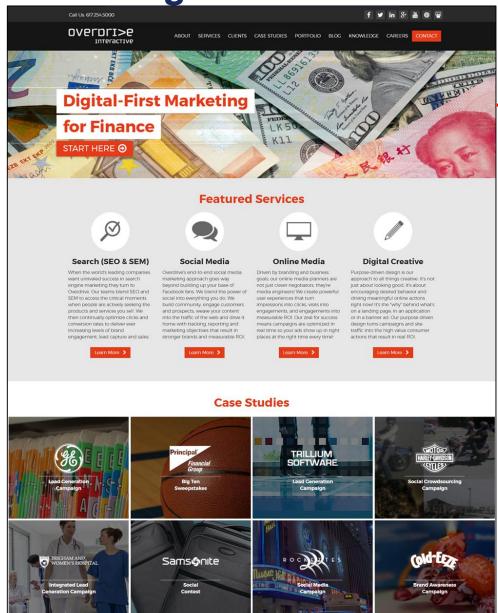


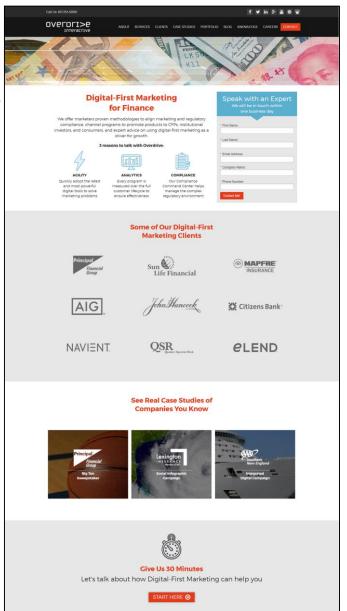
Home Page Personalization: Technology





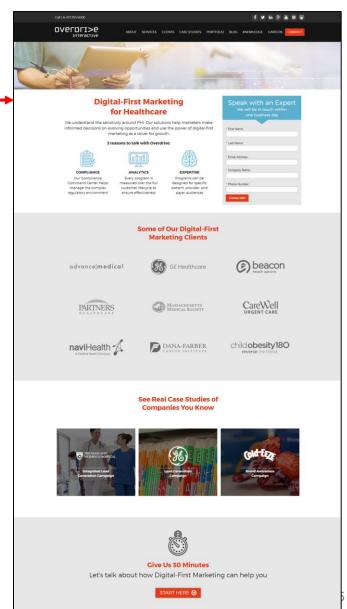
Home Page Personalization: Finance



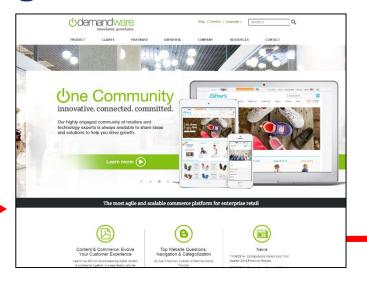


Home Page Personalization: Healthcare



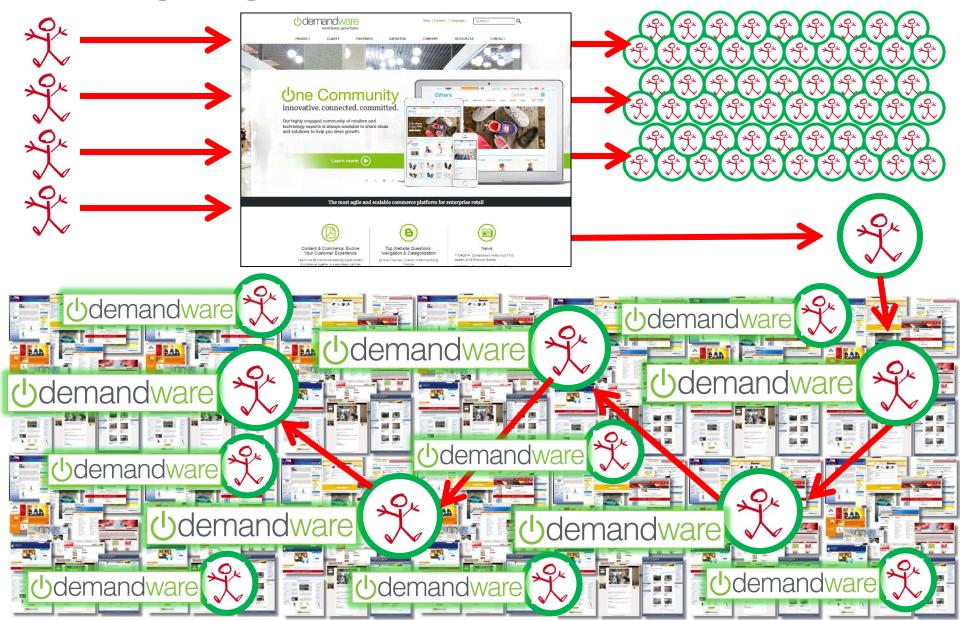


Retargeting and Custom Audiences

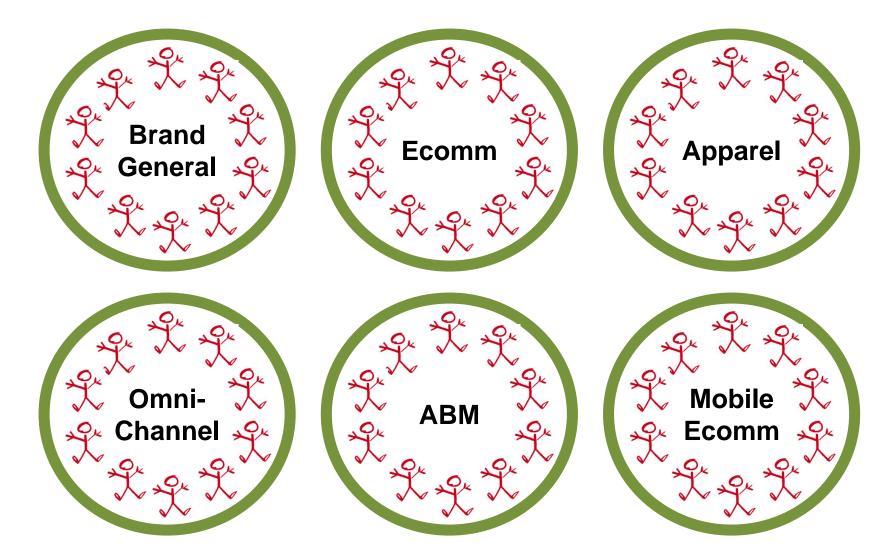




Retargeting and Custom Audiences



Segmented Retargeting and Audience Pools



Remarketing ABM Nurture Campaign via Display













overbri>e

ABM Nurture Stream





Thank You & Any Questions?

Harry J. Gold
CEO/Managing Partner
Direct 617-254-5000 x 1100
hgold@OverdriveInteractive.com



@ovrdrv Facebook.com/OverdriveInteractive