



LIMITED WARRANTY #

**1415 Advanced Automotive  
Protection**APPEARANCE PROTECTION  
PRODUCT LIMITED WARRANTY Schedule Page**LIMITED WARRANTY HOLDER INFORMATION**

LIMITED WARRANTY HOLDER		TELEPHONE		EMAIL ADDRESS
ADDRESS	CITY	STATE	ZIP CODE	

**SELLER / LIENHOLDER INFORMATION**

SELLER		TELEPHONE		SELLER CODE
ADDRESS	CITY	STATE	ZIP CODE	
LIENHOLDER		TELEPHONE		
ADDRESS	CITY	STATE	ZIP CODE	

**VEHICLE INFORMATION**

YEAR	MAKE	MODEL	VEHICLE IDENTIFICATION NUMBER	ODOMETER MILEAGE/HOURS (On Vehicle purchase date)
			VEHICLE PURCHASE DATE	VEHICLE PURCHASE PRICE

**LIMITED WARRANTY INFORMATION**

TERM MONTHS	PRODUCT TERMS OF PAYMENT <input type="checkbox"/> PAID IN FULL <input type="checkbox"/> PAYMENT PLAN <input type="checkbox"/> FINANCED			
PRODUCT PURCHASE DATE	LIMITED WARRANTY EXPIRATION DATE	PRODUCT PURCHASE PRICE		

**THIS IS NOT AN AUTOMOBILE PHYSICAL DAMAGE OR LIABILITY INSURANCE CONTRACT.**

**YOU ARE NOT REQUIRED TO PURCHASE THE APPEARANCE PROTECTION PRODUCT ("PRODUCT") IN ORDER TO PURCHASE, LEASE OR OBTAIN FINANCING FOR A VEHICLE.** This **Limited Warranty** is a product warranty and is not insurance. **You** should read this **Limited Warranty** carefully. It contains the entire **Limited Warranty** between **You** and **Us**. It takes precedence over any other written or oral statements made to **You** with respect to this **Limited Warranty**. REVIEW "SPECIAL STATE DISCLOSURES AND REQUIREMENTS" FOR ANY RIGHTS, PRIVILEGES AND CONDITIONS THAT GOVERN THIS **LIMITED WARRANTY** IN **YOUR** STATE. Any modification(s), alteration(s) or change(s) to the preprinted terms and conditions is/are invalid and of no force or effect. **You** acknowledge **Your** understanding of and agreement to the **Dispute Resolution/Arbitration and Class Action Waiver** section in this **Limited Warranty**. Refer to the **Dispute Resolution/Arbitration and Class Action Waiver** section for opt-out instructions. THIS **LIMITED WARRANTY** CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES. This **Limited Warranty** is based on information **You** provided in this **Schedule Page**. This **Limited Warranty** gives **You** specific legal rights, and **You** may also have other rights which vary from State to State. Your signature below means that **You** have reviewed and understand the **Limited Warranty Terms and Conditions**.

\_\_\_\_\_  
**Limited Warranty Holder Signature**\_\_\_\_\_  
**Seller Signature**\_\_\_\_\_  
**Date**

**AUTHORIZATION IS REQUIRED PRIOR TO THE COMMENCEMENT OF ALL REPAIRS!**  
**FOR NATIONWIDE CLAIMS CALL: (833) 860-3700**

## LIMITED WARRANTY TERMS AND CONDITIONS

### DEFINITIONS

The following words whether capitalized or in bold have the following meaning throughout this Limited Warranty. **APPEARANCE PROTECTION PRODUCT ("PRODUCT")** – The **Appearance Protection Product** which **You** have purchased from **Seller** to protect **Your Vehicle**.

**COMMERCIAL USE** – Vehicles used directly to further commercial/business efforts in a way that could increase wear, tear, or strain on the vehicle.

**LIMITED WARRANTY HOLDER (YOU, YOUR)** – The purchaser of the **Product** or the person to whom this **Limited Warranty** was properly transferred.

**LIMITED WARRANTY (LIMITED WARRANTY)** – This **Appearance Protection Product Limited Warranty** for the **Vehicle** described on the **Schedule Page**.

**SCHEDULE PAGE** – Page 1 of this **Limited Warranty** where information regarding **You, Your Vehicle** and coverage options are shown.

**SELLER** – The dealership from whom **You** purchased the **Product**.

**TERM** – The maximum number of months indicated on the **Schedule Page** that this **Limited Warranty** shall be in force.

**VEHICLE** – The Automotive Vehicle covered by the terms and conditions of this **Limited Warranty** as listed on the **Schedule Page**.

**WARRANTOR, ADMINISTRATOR, WE, US, AND OUR** – The company obligated to perform under this **Limited Warranty** may be referred to herein as **Warrantor**. The company obligated to administer this **Limited Warranty** is the **Administrator**. The **Warrantor** and **Administrator** under this **Limited Warranty** is American Auto Protection, LLC. The **Administrators/Warrantors** referenced herein may be referred to by the marketing name "American Auto Protection."

### SCHEDULE OF COVERAGES

We guarantee that the **Vehicle's Product treated paint, fiberglass and chrome** will not be damaged by weather induced fading, oxidation, loss of gloss or surface rust caused by industrial fallout, or become permanently stained by bird droppings, insects, water spotting, tree sap, blue jean dye stains, ink stains, grease stains or acid rain. Chrome damage is limited to reconditioning only. Original manufacture decals are covered against yellowing, fading, and peeling. Such condition(s) will be repaired free of charge. We reserve the right to attempt to repair any damage through surface reconditioning (professional cleaning and/or detailing) prior to repainting any surface.

Additionally, We guarantee that the **Vehicle's Product treated leather or vinyl seat and, if applicable, factory leather saddlebags** will not be damaged by fading, staining, rips, tears, burns, cracking, or loose seam stitching. Should such damage occur, We will repair such condition free of charge. We reserve the right to attempt to correct any damage through professional reconditioning prior to replacing any surface.

### LIMIT OF COVERAGE LIABILITY

The maximum coverage of this **Limited Warranty** is the lower of the following amounts: Five thousand dollars (\$5,000.00) of repair costs cumulatively incurred from the inception of this **Limited Warranty**, or the wholesale value of the **Vehicle** which shall never be less than three hundred dollars (\$300.00). Wholesale value is determined by the current edition of the J.D. Power official guidebook for Automotive vehicles or other similar publication. Wholesale price is solely determined by **Us**.

At no time shall payment of repairs arising from covered damage exceed the current average wholesale value of the **Vehicle** according to the Black Book or Used Car Trade-In Guide published by National Auto Research Publications, Inc., at the time of claim inspection. If repair costs exceed the current average wholesale value of the **Vehicle**, that average wholesale value amount will be paid to **You** and the **Limited Warranty** coverage will be terminated.

### **EXCLUSIONS – WHAT IS NOT COVERED**

This Limited Warranty does not apply to surfaces that are not treated (non-glossy paints, colored plastic trim, leather/vinyl surfaces other than the seat and factory leather saddlebags, such as handle grips), and repaired or repainted parts that have not had the product reapplied.

This Limited Warranty does not cover:

- damage resulting from failure to follow the prescribed maintenance procedures;
- damage caused by vandalism, theft, collision, fire, or other natural casualties or due to the repair of such damage;
- damage caused by neglect, abuse or misuse of the Vehicle;
- damage caused by impact with the road, objects striking the Vehicle, rust, peeling, rock chips, scratches or similar damage;
- manufacturers defects (any damage as a result of the defective design, workmanship, or materials as determined by independent inspection, factory or technical service bulletins);
- damage resulting from modifications or alterations of the factory's original finishes or additions made to the Vehicle after leaving the factory including, but not limited to, custom aftermarket paint;
- non-covered damage to any metal plate or chrome is excluded;
- damage to leather or vinyl caused by bleach, acid, or other caustic or corrosive substances;
- surface wear or natural creases in leather or vinyl seat;
- damage resulting from poor adhesion to the surface to which leather or vinyl has been attached; or
- damage occurring outside of the United States and Canada.

### **VEHICLE NOT COVERED**

This Limited Warranty does NOT provide coverage for any of the following vehicles:

1. Vehicles not certified for sale within the United States at the time of manufacture, salvaged vehicles, a vehicle whose title has been branded, or a vehicle that has been declared a total loss.
2. Commercial Use.
3. Vehicle used for on or off-road racing.

### **FILING A CLAIM**

1. Report any damage to the exterior paint or interior fabric, leather, or vinyl immediately after damage occurs. Call the Administrator at (844) 422-7430 to report damage.
2. Repair Facility must call in claim prior to the commencement of any repairs. No claims will be paid without prior authorization.
3. You will be asked for a copy of Your Limited Warranty, an itemized estimate of repair order is required, Your current address and contact information and a description of the damage that has occurred on Your Vehicle.
4. If necessary, We will arrange for an independent agency to inspect Your Vehicle.
5. You will be notified of the acceptance or rejection of the claim. If the claim is accepted and authorized, a payment will be issued to the Repair Facility.
6. In case of spills, remove all liquids or solids from the interior material as soon as possible. Avoid rubbing the spilled material into the interior and blot gently with an absorbent cloth.
7. Provide photos of the Vehicle, vehicle identification number (VIN) plate, and damages.
8. We would like to contact You regarding the status and progress of Your claim via a text message. During Your initial claim contact with the Administrator, You will be asked to confirm Your acceptance of receiving text messages. You can opt-out of receiving text messages at any time by contacting the Administrator at (844) 422-7430 or text "STOP" to end.

### **YOUR RESPONSIBILITIES**

You are required to keep the Vehicle surfaces clean; use touch up paint on chips and/or scratches as well as inspect for other damages as would be covered under this Limited Warranty. You are responsible to notify Us upon

occurrence of any stain or damage to Your Vehicle as soon as possible, but within a maximum of thirty (30) days of noticing any damage that would be covered under the Term of this Limited Warranty. You should maintain Your Vehicle by washing regularly and vacuuming carpet and upholstery frequently. All notices of claims must be made within thirty (30) days of occurrence. **WE ARE NOT OBLIGATED OR RESPONSIBLE FOR GENERAL CLEANING.**

#### **GENERAL PROVISIONS**

1. **You** agree to assist **Us** in enforcing **Your** rights against any manufacturer or **Repair Facility** that may have responsibility to **You** for the cost of services or repairs covered under this **Limited Warranty**.
2. **We** may require **You** to assign **Your** rights of recovery against others if **We** pay for any claim made under this **Limited Warranty**. **We** will not pay for any claim hereunder if **You** impair these rights of recovery. **You** may not waive **Your** right(s) to recover from others.

#### **LIMITATION OF LIABILITY**

**NOT ALL VEHICLES QUALIFY FOR COVERAGE UNDER THIS LIMITED WARRANTY. IF YOU RECEIVE THIS LIMITED WARRANTY IN ERROR (INCLUDING, BUT NOT LIMITED TO, ANY SALE THAT IS A RESULT OF A MISREPRESENTATION BY THE SELLER TO YOU), NEITHER THE WARRANTOR NOR THE ADMINISTRATOR SHALL BE LIABLE FOR ANY CLAIMS, UNDER THE TERMS AND CONDITIONS HEREIN. HOWEVER, YOU WILL BE ENTITLED TO RECEIVE A FULL REFUND OF THE PRODUCT PURCHASE PRICE, IF THE VEHICLE LISTED ON SCHEDULE PAGE OF THIS LIMITED WARRANTY IS INELIGIBLE FOR COVERAGE, UNDER THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY. THE FOREGOING REPRESENTS THE WARRANTOR AND ADMINISTRATOR'S SOLE AND EXCLUSIVE LIABILITY TO YOU, IF THIS LIMITED WARRANTY IS PROVIDED FOR AN INELIGIBLE VEHICLE. FOR ALL ELIGIBLE VEHICLES, THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF OUR RESPONSIBILITIES. NEITHER THE WARRANTOR NOR THE ADMINISTRATOR SHALL BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, EXPENSES ARISING OUT OF THIRD PARTY CLAIMS, LOSS OF USE OF THE VEHICLE, INCONVENIENCE, OR ANY OTHER LOSS), WHETHER OR NOT CAUSED BY OR RESULTING FROM BREACH OF CONTRACT, NEGLIGENCE, OR OTHER WRONGFUL ACTS OR OMISSION, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NEITHER THE WARRANTOR NOR THE ADMINISTRATOR AUTHORIZE ANY PERSON, ENTITY, OR DEALER TO CREATE FOR THEM ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS LIMITED WARRANTY.**

#### **TRANSFER**

**This Limited Warranty applies only to You and the Vehicle listed on the Schedule Page. Only You can transfer this Limited Warranty. This Limited Warranty cannot be transferred to or from a motor vehicle dealer. We will allow a transfer of this Limited Warranty only if each of the following conditions, if applicable, are met:**

1. **You have requested a transfer request form from Us within fifteen (15) days of the change of ownership of the Vehicle.**
2. **Within thirty (30) days of change of ownership You provide Us with the following:**
  - a. **Copies of sales receipts, invoices or work orders showing the date, mileage/hours, and service(s) performed to evidence that all the manufacturer's maintenance requirements have been met.**
  - b. **Documented certification of the Vehicle's odometer/hour meter reading at the time of ownership transfer.**
  - c. **If applicable, copies of all documents sent to the manufacturer to effect transfer of Your factory warranty. Any remaining manufacturer's warranty must also be transferred at the same time as Vehicle ownership transfer.**
  - d. **A transfer fee of fifty dollars (\$50.00). Only a check or money order will be accepted.**
  - e. **The completed transfer request form with all required signatures.**
3. **If the transferee does not receive confirmation of transfer within forty-five (45) days after change of ownership, the transferee must notify Us.**

## **CANCELLATION**

The Product is permanently on Your Vehicle; therefore this Limited Warranty is non-cancellable and non-refundable.

## **FOR ASSISTANCE**

IN THE EVENT OF A CLAIM, TRANSFER, OR FOR ANY OTHER QUESTIONS OR CONCERNS, CALL (855) 232-4085.

## **DISPUTE RESOLUTION/ARBITRATION AGREEMENT AND CLASS ACTION WAIVER**

**PLEASE READ THIS DISPUTE RESOLUTION/ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, INCLUDING THE OPT-OUT PROVISION, CAREFULLY TO UNDERSTAND Your RIGHTS. IT REQUIRES THAT CLAIMS (AS DEFINED BELOW) BE RESOLVED SOLELY THROUGH BINDING ARBITRATION ON AN INDIVIDUAL BASIS, RATHER THAN BY A JURY OR IN A CLASS ACTION.**

Arbitration is a method of resolving any Claim without filing a lawsuit. In this Arbitration Agreement and Class Action Waiver (collectively including all of this section of this **Limited Warranty**), **You, We**, and the **Administrator/Warrantor** (the "Parties") are agreeing to submit any and all Claims to binding arbitration on an individual basis for resolution. This Arbitration Agreement and Class Action Waiver sets forth the terms and conditions of our agreement to binding arbitration. The Parties agree that any and all claims, disputes and controversies related in any way to this **Limited Warranty**, including but not limited to claims related to the underlying transaction giving rise to this **Limited Warranty**, or claims related to the sale, financing, or fulfillment of this **Limited Warranty** (collectively, "Claims"), shall be resolved by final and binding arbitration. "Claims" shall be given the broadest meaning possible and includes, without limitation, Claims arising under agreement, tort, statute, regulation, rule, ordinance or other rule of law or equity, and Claims against any of **Our** or the **Administrator's** owners, shareholders, members, affiliates, subsidiaries, divisions, directors, officers, employees, representatives, agents, successors, or assigns. "Claims" does not include a statutory claim for public injunctive relief brought under any California statute enacted for a public reason, provided that **You** are a California resident or that **You** purchased **Your Product** in California. In arbitration, Claims are resolved by an arbitrator and not by a judge or jury. THE PARTIES, INCLUDING **YOU**, WAIVE ANY RIGHT TO HAVE CLAIMS DECIDED BY A JUDGE OR JURY.

In addition, except as expressly stated in the Class Action Waiver or otherwise expressly stated herein, the arbitrator shall have exclusive authority to decide all issues related to the enforcement, applicability, scope, validity, and interpretation of this Arbitration Agreement, including but not limited to any unconscionability challenge or any other challenge that the Arbitration Agreement is void, voidable or otherwise invalid. Notwithstanding this agreement to arbitrate, each of the Parties retains the right to seek remedies in small claims court to resolve any Claim, on an individual basis, within the jurisdiction of small claims court. **You** acknowledge **Your** understanding that all Parties hereunder are waiving their rights to go to court, except for small claims court, to resolve any Claims arising under or related to this **Limited Warranty**. The Parties agree and acknowledge that the transaction evidenced by this **Limited Warranty** affects interstate commerce. The Parties further agree that all issues relating to this Arbitration Agreement and Class Action Waiver, including its enforcement, scope, validity, interpretation, and implementation, will be determined pursuant to federal substantive law and the substantive and procedural provisions of the Federal Arbitration Act ("Act"), 9 U.S.C. §§ 1-16. If federal substantive law holds that state law should apply to any issue relating to this Arbitration Agreement and Class Action Waiver, then the law of the state where **You** purchased the **Product** shall apply, without regards to conflicts of law.

**Class Action Waiver.** All Claims must be brought solely in an individual capacity, and not as a plaintiff or class member in any purported class action, collective action, representative action, mass action, private attorney general action or action on behalf of the general public, or similar proceeding (any such action is referred to herein as a "Class Action"). NO CLAIM WILL BE ARBITRATED ON A CLASS ACTION BASIS. The Parties, including **You**, expressly waive any right or ability to bring, assert, maintain, or participate as a class member in any Class Action in court, arbitration, or any other forum, and the right for anyone to do so on **Your** behalf. The arbitrator may not consolidate more than one person or entity's claims and may not otherwise preside over any Class Action. The arbitrator shall not have the authority to combine or aggregate multiple persons' or entities' Claims or discovery, to conduct a Class Action or to make an award to any person or entity not a party to the arbitration. Notwithstanding anything to the contrary, the Parties agree that the enforcement, applicability, scope, validity, and/or interpretation of this Class Action Waiver shall be decided by a court of competent jurisdiction and not by an arbitrator. If this Class Action Waiver is ruled unenforceable or is interpreted to not prevent a Class Action, then the Arbitration Agreement shall be null and void, and any Claims shall.

proceed in a court of law and not in arbitration. The Parties agree that if an arbitrator renders a decision regarding the enforcement, applicability, scope, validity, and/or interpretation of this Class Action Waiver, or determines that a Class Action may proceed in arbitration, then: (1) the arbitrator has exceeded his powers, pursuant to §10(a)(4) of the FAA, by taking such action; (2) either party may seek immediate review of that decision by a court of competent jurisdiction; and (3) a court of competent jurisdiction shall apply a “de novo” standard of review of that decision if such standard of review is allowed by the common law or statutes of that state. The Parties, including **You**, agree that if for any reason a Claim proceeds to Court, rather than arbitration, (1) the Claim will proceed solely on an individual, non-class, non-representative basis, and (2) no Party may be a class representative or class member or otherwise participate in any Class Action.

The arbitration shall be administered by the American Arbitration Association (“AAA”). The arbitration shall be conducted pursuant to the AAA Consumer Arbitration Rules (the “Code”). Information on AAA and a copy of the Code may be found at the following URL: American Arbitration Association, [www.adr.org](http://www.adr.org). The arbitration will be governed by federal substantive law and the substantive and procedural provisions of the Federal Arbitration Act (“Act”), 9 U.S.C. §§ 1-16. If federal substantive law holds that state law should apply to any issue relating to the arbitration, then the law of the state where **You** purchased the **Product** shall apply, without regards to conflicts of law. The arbitration will occur before a single, neutral arbitrator selected in accordance with the Code in effect at the time the arbitration is commenced. If **Your** total damage claims (not including attorney’s fees) do not exceed \$25,000, then all Claims shall be resolved by the Code’s Procedures for the Resolution of Disputes through Document Submission, except that a Party may ask for a hearing or the arbitrator may decide that a hearing is necessary. If a hearing is held, **You** have a right to attend the arbitration hearing in person, and **You** may choose to have any arbitration hearing held in the county in which **You** live, the closest AAA location to **Your** residence, or via telephone. In the event that the specified arbitration forum is unavailable, the Parties may agree on a substitute arbitration forum. If the Parties cannot agree, a court of competent jurisdiction may appoint a substitute arbitration forum. For information about how to initiate arbitration with the AAA, the Parties may refer to the AAA Code and forms at [www.adr.org](http://www.adr.org). If **You** initiate arbitration with AAA, **You** must pay the AAA filing fee in an amount no greater than the fee **You** would have to pay if **You** filed a complaint in federal court. **We** will pay any remaining Costs of arbitration required by the Code (“Arbitration Costs”); however, if the arbitrator determines that any of **Your** claims are frivolous, **You** shall bear all of the Arbitration Costs. If **We** initiate arbitration against **You**, **We** will pay the AAA filing fee and the Arbitration Costs. Each party will pay his/her/its own attorney’s fees, as well as costs relating to proof and witnesses, regardless of who prevails, unless applicable law and/or the Code gives a party the right to recover any of those fees from the other party. An arbitration award may not be set aside except upon the limited circumstances set forth in the Federal Arbitration Act. An award in arbitration will be enforceable under the Federal Arbitration Act by any court having jurisdiction. The time for commencing an arbitration asserting any Claim shall be determined by reference to the applicable statute(s) of limitations, including the applicable rules governing the commencement of the limitations period, and a Claim in arbitration is barred to the same extent it would be barred if it were asserted in court of law or equity rather than in arbitration. If any portion of this Arbitration Agreement is deemed invalid or unenforceable, all the remaining portions of this Arbitration Agreement shall nevertheless remain valid and enforceable, provided, however, that if any portion of the Class Action Waiver is deemed invalid or unenforceable, then this Arbitration Agreement shall be invalidated and unenforceable in its entirety. In the event of a conflict or inconsistency between this Arbitration Agreement and Class Action Waiver and the other provisions of this Agreement or any other Agreement, this Arbitration Agreement and Class Action Waiver governs.

**OPT-OUT PROVISION. YOU SHALL HAVE THE RIGHT TO OPT OUT OF THIS ARBITRATION AGREEMENT AND CLASS ACTION WAIVER BY PROVIDING WRITTEN NOTICE OF YOUR INTENTION TO DO SO TO US WITHIN THIRTY (30) DAYS OF THE PURCHASE OF THIS PRODUCT (THE DATE OF PURCHASE BEING INDICATED ON SCHEDULE PAGE).** To opt out, **You** must send written notice to either: (1) 860 Airport Freeway, Suite 205, Hurst, Texas 76054 Attn: Legal or (2) [cancellations@aaprotect.com](mailto:cancellations@aaprotect.com), with the subject line, “Arbitration/Class Action Waiver Opt Out.” **You** must include in **Your** opt out notice: (a) **Your** name and address; (b) the date **You** purchased **Your Product**; and (c) the **Seller**. If **You** properly and timely opt out, then all Claims will be resolved in court rather than arbitration.

### **PRIVACY POLICY**

It is **Our** policy to respect the privacy of **Our** customers. For information on **Our** privacy practices, please email us at [aapsupport@aaprotect.com](mailto:aapsupport@aaprotect.com).

## **OBLIGATIONS**

Obligations under this **Limited Warranty** are insured under an insurance policy issued by:  
Old Republic Insured Automotive Services, Inc. in most states.  
in AK, GA, HI, ID, LA, NJ, NY, WY: ORIAS Warranty Services  
in OR, TX: ORIAS Warranty Services, Inc. (TX LIC 378)  
in AZ, NM, OK, WA, WI: Minnehoma Automobile Association, Inc. (OK LIC 44198045)  
P.O. Box 35008, Tulsa, OK 74153-008, (800) 331-3780

If the **Warrantor** fails to pay an authorized claim within sixty (60) days, or if the **Warrantor** becomes insolvent or ceases to conduct business during the term of this **Limited Warranty**, **You** may submit **Your** claim directly to the applicable insurer at the above address for consideration.

## **SPECIAL STATE DISCLOSURES AND REQUIREMENTS**

The following SPECIAL STATE DISCLOSURES AND/OR REQUIREMENTS apply to this **Limited Warranty** and supersede any other provision(s) herein to the contrary. **We** have made every effort to include all required state notices; however, should a required notice be in effect as of the **Product Purchase Date** not be listed below, such state law or regulation will take precedence over the terms of this **Limited Warranty**.

**CALIFORNIA:** This **Limited Warranty** is a product warranty and is not insurance. It is not subject to state insurance laws but is subject to state law concerning warranties.

**CONNECTICUT:** Under Regulations of Connecticut State Agencies 42-260-3, **We** are required to make reasonable efforts with **You** to resolve disputes regarding this **Limited Warranty**. If **You** and **Us** cannot reach an agreement, **You** may file a written complaint with the State of Connecticut Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attention: Consumer Affairs.

**FLORIDA:** The Vehicle Protection Product Purchase Price charged for this Vehicle Protection Product is not subject to regulation by the Florida Office of Insurance Regulation. Transfer fee is \$40.00.

**GEORGIA:** The **DISPUTE RESOLUTION/ARBITRATION AGREEMENT AND CLASS ACTION WAIVER** section is deleted in its entirety.

**HAWAII:** Unresolved complaints concerning a **Warrantor** or questions concerning the regulation of the **Limited Warranty** may be addressed to the Hawaii Insurance Division Department of Commerce and Consumer Affairs, P.O. Box 3614, Honolulu, Hawaii 96811-3614, 808-586-2790.

**IDAHO:** Coverage afforded under this **Limited Warranty** is not guaranteed by the Idaho Insurance Guarantee Association.

**MISSISSIPPI:** This **Limited Warranty** is regulated by the Mississippi Motor Vehicle Commission, P.O. Box 16873, Jackson, MS 39236 (601) 897-3995.

**MISSOURI:** This **Limited Warranty** is not an Insurance Contract.

**NEW HAMPSHIRE:** In the event that **You** do not receive satisfaction under this **Limited Warranty**, **You** may contact the New Hampshire Insurance Department at 21 South Fruit Street #14, Concord, NH 03301, 800-852-3416.

**NEW JERSEY:** **THIS LIMITED WARRANTY IS A PRODUCT WARRANTY, NOT INSURANCE, AND IS UNDER THE PURVIEW OF THE DIVISION OF CONSUMER AFFAIRS.**

Any questions concerning the **Limited Warranty** may be directed to the Division of Consumer Affairs, 124 Halsey St., Newark, NJ 07101, (973) 504-6200. [www.njconsumeraffairs.gov](http://www.njconsumeraffairs.gov). Any questions concerning the **Limited Warranty** reimbursement insurance policy may be directed to the New Jersey Department of Banking and Insurance at 20 West State Street, PO Box 325, Trenton, NJ 08625, (800)446-7467, [www.state.nj.us/dobi/index.html](http://www.state.nj.us/dobi/index.html).

**OHIO:** This **Limited Warranty** is not subject to the insurance laws of the state, contained in Title XXXIX of the Ohio Revised Code.

**OREGON:** In the event **You** do not receive satisfaction under this **Limited Warranty**, **You** may contact the Oregon Department of Insurance, Department of Consumer and Business Services, Consumer Advocacy Unit at 350 Winter Street, Room 440, Salem, OR 97301 or toll-free at 888-877- 4894. Any arbitration will be by mutual agreement and conducted under local rules as required under ORS Chapter 36.

**SOUTH CAROLINA:** If **You** have any questions regarding this **Limited Warranty**, or a complaint against the **Warrantor**, **You** may contact the South Carolina Department of Insurance at Capital Center, 1201 Main Street, Suite 1000, South Carolina 29201, (803) 737-6180. If **We** cancel this **Limited Warranty**, **We** shall mail a written notice to **You** at the last known address held by **Us** at least fifteen (15) days prior to cancellation, providing **You** with notice of cancellation date and the reason for cancellation.

**UTAH:** In the event the **Warrantor** fails to pay an any claim within sixty (60) days, or if the **Warrantor** becomes insolvent or ceases to conduct business during the **Term** of this **Limited Warranty**, **You** may file a direct claim with the insurer as designated above. To do so, please call the following number for instructions: (800) 888-2738.

This **Limited Warranty** is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department.

**WASHINGTON:** All references to **Limited Warranty** are hereby revised to Protection Product Guarantee.

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TO TRANSFER THIS **LIMITED WARRANTY: SEE TRANSFER SECTION ABOVE FOR ADDITIONAL DETAILS**, COMPLETE THE FOLLOWING AND MAIL IT ALONG WITH A PHOTOCOPY OF THE FRONT OF THIS **LIMITED WARRANTY** TO: THE **ADMINISTRATOR/WARRANTOR**.

Please transfer the remainder of the **Limited Warranty**. I am transferring this **Limited Warranty** in accordance with the provisions stated in the **Limited Warranty**. In order to transfer I am enclosing with this Application a \$50.00 check or money-order payable to: **Administrator**

Name of New Owner: \_\_\_\_\_ Date of Transfer: \_\_\_\_\_

Address: \_\_\_\_\_ City, ST, Zip \_\_\_\_\_

Odometer Mileage/Hours (as applicable) on Date of Transfer: \_\_\_\_\_

Signature of Vehicle Purchaser: \_\_\_\_\_

Signature of Vehicle Seller: \_\_\_\_\_

Verification that the **Vehicle** has been maintained as required by this **Limited Warranty** must be supplied by the **Vehicle Seller** to the **Vehicle** purchaser. Transfer will be valid when **Vehicle** purchaser receives a confirmation letter from **Administrator**.