Online Pass Sales Regulations

by Ashtanga Shala Krakow

- 1. Pass sales are carried out by Ashtanga Shala, wich provided by 'Inner Stage' Sp z o o, located at Szpitalna 36/6, 31-024 Krakow, NIP 676-26-92-494, REGON 541539792, hereinafter referred to as the School. The person purchasing the pass will hereinafter be referred to as the Student.
- 2. In order to complete the purchase, the Student must register using a registration form, in which the Student agrees to provide accurate personal information. By registering, the Student consents to the School storing and processing their personal data for the purposes of providing services, necessary communication with the Student, and any actions necessary for the operation of the pass sales system.
- 3. The Student's personal data is used for providing information about offers only with the consent of the person sharing the data.
- 4. The storage and processing of personal data is carried out in accordance with the provisions of the Personal Data Protection Act (Journal of Laws of 2002, No. 101, item 926, as amended) and the Act of July 18, 2002, on the provision of electronic services (Journal of Laws of 2002, No. 144, item 1204). Each person providing their personal data has the right to access it, as well as to correct and update it.
- 5. The subject of the sale is passes that grant the Student access to regular yoga classes, in accordance with the terms specified for each type of pass and within the School's current schedule. The School reserves the right to make changes and updates to the class schedule. The pass is issued personally to the Student and may not be shared with third parties. The number of spots in classes is limited. In case of no availability, enrollment is based on the order of registration. Enrollment can be made through the client zone after logging into the Student's profile or at the school's reception desk.
- 6. By purchasing a pass, the Student agrees to abide by the School Regulations, available on the website: www.ashtangakrakow.com
- 7. Pass prices are final (brutto).
- 8. Passes purchased online are non-refundable.
- 9. The School reserves the right to refuse service if the Student uses the pass in violation of the School Regulations.
- 10. Complaints regarding services should be submitted via email to ashtangakrakow@gmail.com. Complaints may be submitted no later than 14 days after

the situation/event that is the cause of the complaint. Complaints will be reviewed by the School within 14 days of receipt, and the decision made will be final and binding.