

# WE CREATE SOLUTIONS

As a contract manufacturer, we are setting new standards with regard to quality, flexibility and reliability and we apply these when meeting the current needs of our customers



# We offer your competent and personalised advice from planning formulas right up to marketing products

By choosing us as your contract service provider, you have a reliable, professional partner in the field of contract manufacturing on your side. We stand out thanks to our expertise in the field of contract manufacturing which we have acquired over many years, and our strong customer-oriented business culture. Short decision-making channels allow us to react flexibly and quickly to your wishes and requirements. To achieve this, highly-qualified employees work in all sectors, from administration to production: these employees are fully aware of the significance of the term "customer orientation". Whether its regarding a short-notice adjustment to one of your product formulas, the basic filling of your products, or the realisation of special quantities, we create the solutions that you need in order to be successful on the market.



# CONTRACT DEVELOPMENT -**OUR PASSION AND EXPERTISE FOR YOUR PRODUCT**

### **Laboratory services** innovative spirit with high-quality standards

Through the combination of a high level of professionalism within contract development and contract manufacturing in close proximity to the market, we are succeeding in consistently providing our customers with competent support in the continued development and adjustment of their product formulas. Our modern laboratory facilitates:

- Optimisation of formulas, manufacturing processes and analysis parameters
- Validation of the manufacturing processes and the methods of analysis
- Stability assessment

#### Marketing services attractive design for your product

Alongside our core business of contract manufacturing and contract filling, we also offer marketing services in cooperation with selected partners upon request. The product only speaks for itself after purchase - but the design directly influences the decision to purchase. So, for a successful entry onto the market, the product quality which results from the formula and the contract manufacturing must also be supported by the outward appearance of the final product. If you should require support in the development of labels, logos, flyers and other advertising materials, we are happy to contact our partners.





#### The right manufacturing process makes the difference

Modern machinery and qualified staff quarantee a consistently high product quality in contract manufacturing. All production processes are strictly monitored and carried out in accordance with certification quidelines stipulated by DIN EN ISO 9001:2015. In our work, we pay the utmost attention to observing all hygiene requirements, so that you can rely on the quality of the manufactured products. Thanks to the continual optimisation of processes, innovative strategies and staff who are always qualified and welltrained, we are able to provide you with an attractive price performance ratio for our contract services, including in the field of contract manufacturing. As a contract manufacturer with many years of experience, we are a competent partner for your projects.

#### **Cleaning agents and detergents**

An essential element of our daily work is the contract manufacture of cleaning agents and detergents. Whether its descaling agents, hand wash detergents, grease removers or grill cleaners: in us, you have found an experienced contract manufacturer for your cleaning agents. We produce goods for commercial use in the hotel industry, the gastronomy industry and by cleaning companies, as well as for use in private homes. Our expertise in the contract manufacture of cleaning agents quarantees that you have a reliable, competent partner on your side. Ask us about our options, including for private-label products.

#### **Technical and specialist products**

Are you looking for a flexible and knowledgeable contract manufacturing facility for your technical products which offers a high level of expertise and guarantees the best quality for your final products? We have facilities available for the contract manufacturing of technical and specialist products at our plant in Kaiserslautern. In this sector, we work in cooperation with various corporate clients and can handle your project quickly and adeptly. Flexibility and a credible price performance ratio are important to us. We look forward to hearing from you!

#### What we offer within contract manufacturing

In the process of contract manufacturing, we offer different methods for mixing your own formulas or formulas we have developed ourselves:

The batch sizes are variable. Depending on the order quantity, we as a contract manufacturer are able to realise batch sizes between 100 and 8,000 litres, and we also mix at both cold and warm temperatures. Formulas with somewhat lower or higher viscosities can be manufactured by us at our plant in Kaiserslautern. The following preparation tanks are available for contract manufacturing:







#### The utmost expertise and care in filling

Our qualifications within the fields of contract manufacturing and the filling of liquids enable us to assist you as a competent partner for contract filling. By choosing us, you will have maximum flexibility when it comes to your desired quantity, batch size and shape. Our production lines have a modular design, so that we can react flexibly to new demands. Both half-automated and fully-automated filling and packaging lines with a variety of closing units are available. Whether you want to put a one-off promotional product on the market, or if it's a matter of implementing increasing batch sizes, we fill your products carefully and competently. We create future-oriented and innovative solutions with an attractive price performance ratio. After we have received all the necessary packaging materials, our production facilities are available for your projects within 48 hours. Maximum flexibility, for a successful project!

#### Possible volumes for contract filling

Various lines are available with different services and individual features:

VOLUMES	CAPACITY (8 HOURS)
1 ml / 2 ml / 3 ml / 5 ml / 10 ml / 20 ml	ca. 40.000
25 ml / 40 ml / 50 ml / 60 ml	ca. 35.000
80 ml / 90 ml / 100 ml / 125 ml / 150 ml	ca. 20.000
200 ml / 250 ml / 300 ml / 400 ml / 500 ml	ca. 25.000
750 ml / 1.000 ml / 1.500 ml / 2.000 ml / 2.500 ml	ca. 30.000
5.000 ml / 10.000 ml / 25.000 ml	ca. 10.000





## Favourable conditions and outstanding coordination

As a contract manufacturer, we not only produce and fill your products, we are also more than happy to fulfill your packaging and shipment needs. In accordance with our title as a full-service contract provider, your products are directly labeled and packaged upon request.

#### **Our options**

LABELING - STANDARD AND SPECIALISED SOLUTIONS

1

WRAP-AROUND LABELING

2

TOP SIDE

3

FRONT SIDE/REAR SIDE LABELING

4

CUSTOM SOLUTIONS BOOKLET/FANFOLD VARIETIES OF PACKAGING

**SLEEVE** 

**SHRINK WRAP** 

**BANDEROLLING** 

L-SEALING

**CARTONING** 

**Displays** 

Are you looking for a contract service provider who will undertake the packaging of your products in displays? We have the necessary personnel and space to pack displays. Well-known customers are already relying upon our service. We would be happy to provide you with non-binding information about our options for display packaging.

#### **Packaging**

The products will be packaged by us in a way that is marketable and in line with your specifications. We pack single packages as well as packaging units.

#### **Logistics and shipping**

We are happy to organise the shipment of your finished products on your behalf. We also undertake sample dispatch and neutral dispatch. You can count on the fact that all products will leave the plant on time and carefully packaged.





#### **Balancing ecology and economy**

We view sustainable management as a duty to today's generation, but also to future generations. From the outset, DHC has therefore tried to reconcile its economic and ecological aims. It is important in order to fulfill a social responsibility to employees and external stakeholders and to optimise the use of resources and energy. This responsible handling of resources forms the basis of all business activities. The financial stability of the business needs to be strengthened in order to provide staff with a secure position of work and to have money available for innovation and investments. We offer staff training, in order to take our regional responsibility into account and also to encourage young talent.

As part of an international team, we make use of the capabilities of a diverse workforce in order to improve our business every day. Only by pursuing constant regeneration is it possible for us to develop innovative products and procedures that can contribute to global climate protection and provide our customers with an added value.

At DHC we have bet on green energy from the outset and we own, among other things, a photovaltic system which allows us to produce and use some of our electricity ourselves. Compliance with the most stringent environmental constraints, a strict waste separation system and participation in the GOGREEN project by DHL are other ways in which we are trying to manage our business sustainably.





#### **Certification in accordance with DIN EN ISO 9001:2015**

DHC offers certified contract services. By choosing us, you can rely on the fact that the quality of the process, from contract development, through contract manufacturing and up to contract filling, complies with the highest standards. We work closely with clients and partners to continually improve our services, so that we can stay abreast of the challenges of today and tomorrow.

We are fully certified in accordance with DIN EN ISO 9001:2015, which evidences our effective quality management. A continual improvement process combined with lean management measures along the entire value chain allows us to keep structures streamlined and production costs low. As a customer, you profit from the best quality with an attractive price performance ratio.



#### EIGHT PRINCIPLES OF QUALITY MANAGEMENT

- 1. Customer focus
- 2. Responsibility of the management
- 3. Inclusion of the persons involved
- 4. A process-orientated approach
- 5. A system-orientated management approach
- 6. Continual improvement
- 7. A factual approach to decision making
- 8. Mutually beneficial supplier relationships







#### We are active and organised in the following associations:





#### **VERBAND** DER CHEMISCHEN INDUSTRIE E. V. (VCI - GERMAN CHEMICAL **INDUSTRY ASSOCIATION)**

Our membership of the VCI allows us to stay informed about the current developments and trends within the chemical industry, so that we remain as up-to-date as possible for our customers. In addition, we comply with the latest guidelines on occupational safety, facility safety, transport safety, product safety, standardisation and environmental protection.

#### **GERMAN COSMETIC, TOILETRY, PERFUMERY** AND DETERGENT **ASSOCIATION (IKW)**

The IKW provides the opportunity for regular professional and specialist exchanges within the field of cleaning agents and detergents, regarding products, legalities and much more besides. By participating in conferences and training courses, we get a new boost and ideas for accelerating our innovations.

