

# First, think about...

...the potential buyer

...your new product or service

...the alternatives

## Segment and prioritize them by value

Potential buyer	<ul><li>Who will use it? What are their tasks?</li><li>Who will buy it? What do they need?</li></ul>
Your product or service	<ul><li>What's the key value, the big idea?</li><li>Could you simplify it?</li><li>What are the key tasks?</li></ul>
The alternatives	<ul><li>What is your edge? What will you replace?</li><li>What manual tasks? What other products?</li></ul>

#### The value proposition in one sentence

For...

• The customer segment that will buy from you

Who need...

• Their burning need

• The key value for your new product or service

That offers...

• The key features of your new product or service

Unlike...

• The competitors or alternative methods

• Your differentiation

### Finally, state your core competencies

For... The customer segment that will buy from you Who need... Their burning need We propose... The key value for your new product or service That offers... The key features of your new product or service Unlike... The competitors or alternative methods We... Your differentiation Which of your company's skillsets and portfolios Based on...

#### One of our own value propositions

For...

Who need...

• Developers, or change agents in government

• An improved user experience

We propose...

That offers...

Usability, research, and design services

 Concept ideation, user interface design, expert heuristic analysis, usability and user testing, simulations, prototypes, citizen-centric focus, business models, and competitive intelligence

Unlike...

We...

Web developers or market research firms

• Provide more than web design or user opinions

#### State your value proposition in a sentence

#### REPLACE THESE PROMPTS WITH YOUR IDEAS ...the customer segment that will buy from you ...their burning need Who need ...the key value for your new product or service We propose ...the key features of your new product or service That offers ...the competitors or alternative methods Unlike ...your differentiation We ...your organization's skillsets or portfolios Based on

#### **TIPS**

- 1. Fill in the right side leave the left side.
- 2. Work from the top the user.
- 3. The centre is really hard.
- 4. Refine it in conversation with colleagues. Speak about it, listen to it.