

Safe Lifting UK Privacy Policy

Privacy Policy – Safe Lifting UK

Effective Date: 06 June 2026

Safe Lifting UK ("we", "our", or "us") is committed to protecting your privacy and handling your personal information responsibly.

This Privacy Policy explains how information is collected, used, stored, and protected when you use the Safe Lifting UK mobile application, website, and related services.

1. Information We Collect

Information You Provide:

- Name
- Email address
- Company name
- Account login details
- Information entered into lift plans, risk assessments, toolbox talks, inspections, permits, or other safety documents
- Support requests and communications

Automatically Collected Information:

- Device type
- Operating system
- App version
- IP address
- Usage statistics
- Error and crash reports

2. How We Use Your Information

We use information to provide and maintain the Safe Lifting UK platform, generate safety documents and reports, improve app functionality and user experience, respond to support requests, monitor performance and security, comply with legal obligations, and prevent fraud or unauthorised access.

3. AI-Generated Content

Safe Lifting UK may use artificial intelligence tools to assist with lift plans, risk assessments, method statements, toolbox talks, safety briefings, and safety documentation.

Users remain responsible for reviewing all generated content before use on site.

4. Data Storage and Security

We take reasonable technical and organisational measures to protect your information from unauthorised access, loss, misuse, alteration, and disclosure.

5. Sharing of Information

We do not sell personal information. Information may be shared with service providers, analytics providers, hosting providers, or legal authorities when required by law.

6. Data Retention

Information is retained only as long as necessary to provide services and meet legal obligations.

7. Your Rights

You may request access, correction, deletion, restriction, objection, or transfer of your personal information where applicable.

8. Children's Privacy

Safe Lifting UK is intended for professional users and is not directed at children under 16 years of age.

9. Third-Party Services

The app may contain links to third-party websites and services. We are not responsible for their privacy practices.

10. Google Play Requirements

The app may request permissions necessary for internet access, storage, camera access, document uploads, and notifications.

11. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of the service after updates constitutes acceptance of the revised policy.

12. Contact Us

Wolf Lifting Dynamics Limited
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Email: info@wolflifting.uk