

Job Description

Low-Code Chatbot Developer

Position Title: Low-Code Chatbot Developer

Experience Required: 2+ years

Location: Mumbai & Delhi

Job Summary:

We are seeking a dynamic and detail-oriented Low-Code Chatbot Developer to join our growing team. The ideal candidate will be responsible for building and maintaining conversational journeys using a low-code chatbot platform (such as Twixor, Yellow.ai, or similar). A working knowledge of JavaScript is required to implement business logic and enhance chatbot functionalities.

Key Responsibilities:

- Design, configure, and deploy chatbots using a low-code/no-code platform.
- Collaborate with cross-functional teams to understand business requirements and map them to chatbot journeys.
- Use JavaScript to implement custom logic, validations, or API integrations within the platform.
- Monitor and optimize bot performance based on analytics and user feedback.
- Ensure conversational flows are intuitive, efficient, and aligned with user experience best practices.
- Troubleshoot issues and perform unit testing on chatbot workflows.
- Maintain documentation for developed bots and workflows.

Required Skills and Qualifications:

- 2-4 years of experience in low-code platforms or conversational bot development.
- Hands-on experience with any low-code chatbot platforms (e.g., Twixor, Yellow.ai, Dialogflow, etc.)
- Basic proficiency in JavaScript (e.g., conditionals, loops, functions, JSON handling).
- Familiarity with REST APIs and JSON data structures.
- Strong logical thinking and problem-solving skills.
- Good communication and documentation skills.

What We Offer:

- Competitive salary and benefits package.
- Opportunities to work with the latest integration technologies and tools.
- A dynamic and collaborative work environment.
- Career advancement and professional development opportunities.

