Capability Statement

Diligent Solutions

Founded in 2017, Diligent Solutions LLC offers a comprehensive suite of services designed for Government Agencies and Commercial organizations. Our solutions are tailored to address the unique challenges of government operations, prioritizing people, streamlining processes, and leveraging cutting-edge technology. With a proven track record and a commitment to excellence, we are a trusted partner for organizations seeking innovation and long-term success.

CERTIFICATIONS AND ACCREDITATIONS

- SBA 8(a) Certification
- GSA MAS Schedule
- Maryland MBE, DBE, & SBE Certifications
- ISO 9001 : 2015
- ISO 27001 : 2022

CONTRACT VEHICLES

- SBA 8(a) Certified
- GSA MAS Schedule (47QRAA25D0098) - SINs 541611, 541611W, 56131, 54151S
- MDA SHIELD (HQ085926DF163)
- SeaPort NxG (subcontractor)

BUSINESS INFORMATION

- **UEI:** XRWMPBL2NVE4
- **CAGE Code:** 9TTA2
- **Primary NAICS Codes:** 541519, 541618, 541614, 541612, 518210, 541511, 541513, 541611, 541690, 611420, 611430, 561311

CONTACT

Zeeshan Paracha, CEO

703-401-0461

zparacha@diligentsolutions.com

LOCATIONS

44679 Endicott Drive I Suite 357 I Ashburn, VA, 20147

137 National Plaza I Suite 300 I National Harbor, MD 20745

Core Capabilities

Human Capital Solutions

We help government agencies enhance workforce performance and engagement with services like:

HCIS Modernization: Streamlining HR processes through integrated systems that improve talent acquisition, performance management, and decision-making.

Workforce Analytics: Providing data-driven insights into workforce dynamics to optimize talent management strategies.

Strategic Talent Acquisition: Developing recruitment strategies that ensure an efficient and mission-focused workforce.

Training & Development: Equipping government personnel with the skills and competencies needed to excel in a rapidly evolving workplace, with an emphasis on technical expertise.

Digital Transformation

We guide agencies through growth, transformation, and efficiency initiatives with services that include:

Tech-Driven Modernization: Helping agencies integrate digital technologies across their operations, improving efficiency and service delivery.

Business Process Re-engineering (BPR): Rethinking and redesigning processes to improve productivity, speed, and quality in government functions.

Change Management: Supporting government personnel and teams through transitions, including technological implementations and structural changes.

Project Management: Applying best practices to manage large-scale government projects, ensuring they are completed on time, within budget, and with the highest standards of collaboration and efficiency.

Technical Solutions

We offer advanced technical solutions to help government agencies stay competitive and secure in an increasingly digital landscape. Our offerings include:

Data Management & Analytics: Organizing and analyzing data to provide actionable insights and support informed decision-making.

Application Development: Customizing software solutions using Agile methodologies and AI-enabled tools for flexibility and rapid delivery, tailored to meet the specific needs of government agencies.

Cloud & Infrastructure: Assisting agencies in transitioning to cloud environments, improving scalability and operational efficiency.

Cybersecurity: Providing comprehensive cybersecurity solutions to protect government data, systems, and infrastructure from digital threats, including advanced risk management and continuous monitoring.

At Diligent Solutions, we are more than just a service provider—we are a partner committed to helping government agencies and organizations achieve excellence through tailored, innovative solutions.

Past Performance

Defense Information Systems Agency (DISA)

Infrastructure Line of Business (ILOB)

Delivering comprehensive IT support, including performance tuning, storage and virtualization, cloud architecture, and continuous performance management, to meet DISA's mission-critical objectives.

Key Services: Task Management and Oversight, Performance Tuning and Issue Resolution, Cloud Architecture and Virtualization, Continuous Improvement and Compliance, Storage and Backup.

Sustainment Support

Managing applications, web middleware, and database products across classified and unclassified environments. Ensuring 24/7 support through system installation, configuration, troubleshooting, performance tuning, and security hardening.

Key Services: Application and Database Administration, Comprehensive Support, Security and Compliance, Proactive Monitoring and Performance Management.

Key Differentiators

Rapid and Efficient Staffing:

Diligent Solutions excels in quickly filling critical roles, even under tight deadlines and complex clearance requirements. For example, we onboarded 5 key personnel for DHS within 35 days and 7 senior data scientists for HHS in just 14 days during the pandemic, ensuring uninterrupted program operations.

Program Growth & Turnover Management:

With over 18 years of GovCon Talent Acquisition experience, we efficiently manage staffing needs for program ramp-ups and turnover. Our ability to fill 47+ positions for the Department of State while maintaining ZERO turnover showcases our commitment to stability and continuity in mission-critical projects.

Specialized & Cleared Talent Delivery:

We specialize in staffing highly skilled and cleared personnel, including TS/SCI positions. Our success in providing 24/7 support roles for the White House National Security Council demonstrates our ability to support sensitive government programs with the right expertise, even overcoming clearance delays.

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Why Diligent Solutions?

Holistic Approach:
We integrate people, process, and technology to provide comprehensive solutions that align every aspect of your organization for peak performance.

Specialized Expertise:
Our team of subject matter experts brings deep knowledge across industries, ensuring practical, tailored solutions for your unique challenges.

Customized, Agile Solutions:
We tailor our agile strategies to fit your specific needs, offering flexibility and relevance to drive your business forward.

Proven Track Record:
With nearly two decades of success, our history of delivering measurable results speaks to our reliability and expertise.

Driving Innovation:
We stay ahead of industry trends by leveraging cutting-edge technology and methodologies, ensuring your organization remains competitive.

Building Long-Term Relationships:
We are committed to building lasting partnerships, focused on scalable, long-term success.

Our Approach

People-Centric Approach

Our solutions are designed around the most valuable asset of any organization - its people. By focusing on human capital development, talent acquisition, and employee engagement, we empower your teams to excel.

Process Optimization

We believe in consistent refinement of processes to achieve peak efficiency. Through strategic planning, change management, and process improvement, we streamline operations to enhance your organization's efficiency and effectiveness.

Technological Advancement

Leveraging the power of technology, we offer innovative and AI-enabled technical solutions in data management, application development, cloud infrastructure, and cybersecurity. Our emphasis on forward-thinking practices ensures your business maintains a competitive advantage.

Diligent Minds, Innovative **Solutions.**

To learn more about Diligent Solutions, please visit our website at **www.diligentsolutions.com.**

If you wish to discuss our capabilities in more detail, please reach out to Zeeshan Paracha, CEO at **zparacha@diligentsolutions.com** or 703-401-0461.