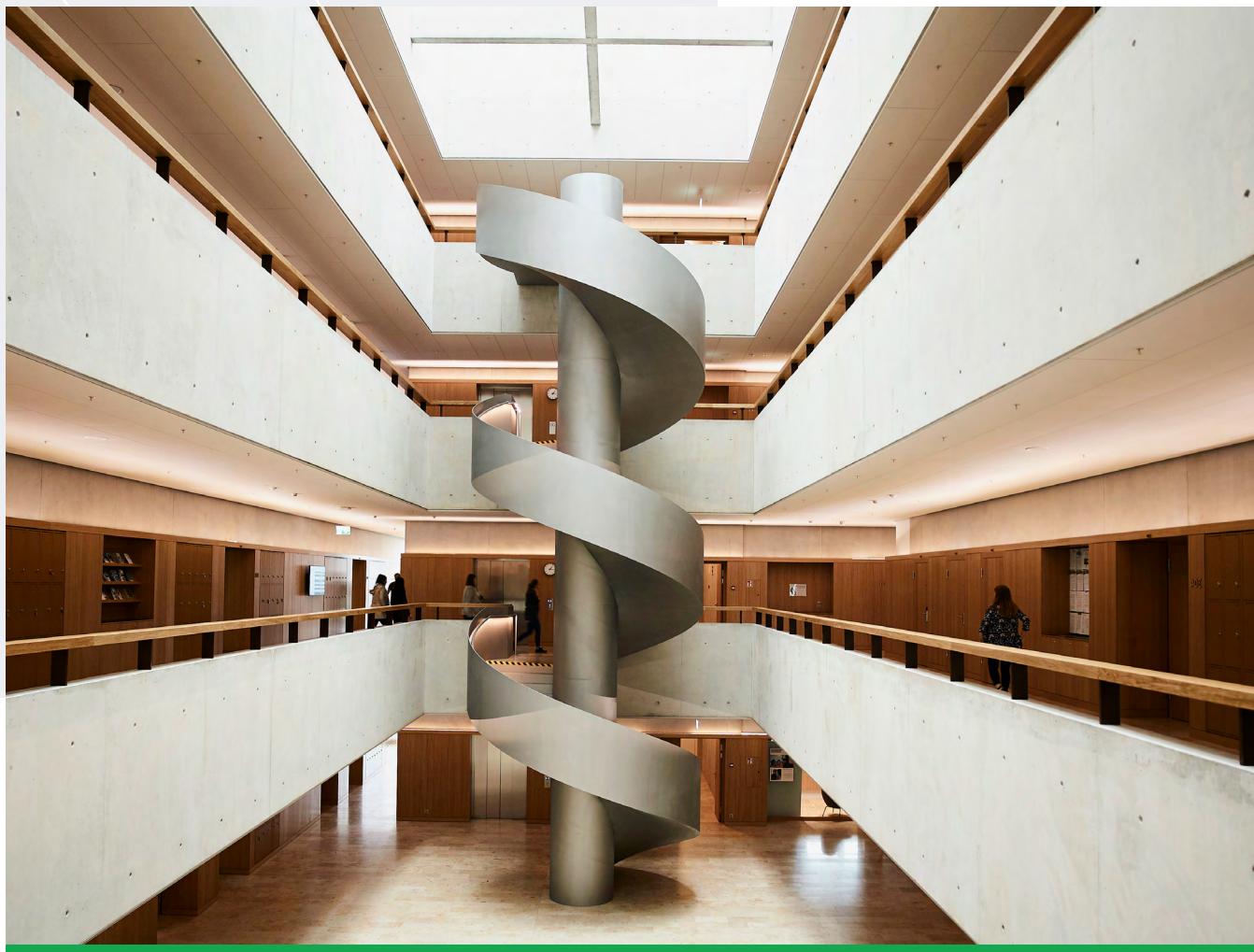


SUCCESS STORY HOCHSCHULE LUZERN

Strategic Process Digitisation in Higher Education



Success Story



Initial Situation

- Processes are handled manually throughout the university using email, Excel, and Word.
- Lack of transparency and overview of process status.
- Complex handling leads to long processing times and slow processes.
- Uncertainty due to lack of a consistent approval process.
- Insufficient quality of results.
- High coordination effort.

“

„TIM provides us with a wide range of applications and maximum flexibility for our customisations.“

LIVIO FREI

Project Head of Business Application, Hochschule Luzern

“

„With TIM Flow, we have a central workflow engine that meets all our requirements.“

LIVIO FREI

Project Head of Business Application, Hochschule Luzern

Requirements

- Modeling according to the BPMN 2.0 standard
- Opportunity for independent process implementation
- Independence from other applications
- IT and data security
- System stability
- Flexible application options



“

„TIM has significantly increased the transparency and efficiency of our processes. By simply digitising our continuing education application process, we save up to 700 working hours per year.“

LIVIO FREI

Project Head of Business Application, Hochschule Luzern



„Thanks to the **reusability of the interfaces and licences for subsequent processes, we anticipate **achieving a return on investment in under a year.**“**

LIVIO FREI

Project Head of Business Application, Hochschule Luzern

Achievements

- 2/3 of all applications (out of a total of 1,200 per year) are completed within 5 days
- Harmonisation of processes
- Compliance with the approval process
- 3/4 of all reimbursements (out of a total of 900 per year) are completed within one day
- Complete process transparency
- Significant reduction in input errors

Why TIM Flow?

- Fast entry with an ROI in less than six months – incomparably efficient.
- Next-level process automation – with TIM and AI.
- Versatile evaluations provide you with unprecedented insights into your processes and enable profound decisions.
- Highly complex processes run stably and reliably.
- Rapid implementation and simple rollout.
- Complete transparency regarding the process status at all times.
- Intuitive operation and clear structure of the TIM user interface – ideal for all process participants.
- Continuous development of our software and features – you are always up to date.
- First-class services and support – fast, competent and always there for you.



About HSLU

The Lucerne University of Applied Sciences and Arts (HSLU) is the university of applied sciences for the six cantons of Central Switzerland. With over 7,700 students across its six departments, 10,000 people attending continuing education courses and 378 new research projects, HSLU is the largest educational institution in Central Switzerland. In 2020, its turnover was 293 million Swiss francs.

HSLU Hochschule
Luzern

Learn more about HSLU here: www.hslu.ch/de-ch/.



Start Your Own Success Story!

Optimise your business processes and increase efficiency with TIM Flow!

Would you like to learn more about successful use cases? Contact us for further information or an individual demo to discover the full potential of our solution for your company.

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