

SUCCESS STORY

DENSO AUTOMOTIVE DEUTSCHLAND GMBH

# Greater efficiency with digital processes from TIM





## Initial Situation

- Although product development processes are defined, implementation remains laborious without the right tools and practical support.
- Recurring processes are handled via Excel and e-mail, which is inefficient and error-prone.
- Different process variants and manual tracking lead to chaos instead of structure.
- Uncertainty remains as to whether and in what form information reaches the clerk.
- Process managers need days to gain an overview, which costs valuable resources.
- Interface problems with sister companies make collaboration difficult, as IT systems are not compatible and e-mail restrictions hinder communication.

## Requirements

- An accessible approach to independent modelling and deployment of workflows.
- Administration by DENSO.
- The transfer of existing modelled processes is necessary.
- Visual representation of the status of all projects.
- The training effort required is minimal.
- Fast implementation of workflows.
- Mapping of highly complex processes in one system.
- Scalability: gradual implementation of new workflows and continuous expansion of the user group.

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**„TIM is the software that met the vast majority of our requirements without the need for significant customisation.“**

ALBERT FENDL

Senior Manager BPM & Quality Management,  
DENSO Automotive Deutschland GmbH





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„The return on investment was achieved in less than six months! Additionally, significant time savings of several thousand working hours per year were realised.”

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Senior Manager BPM & Quality Management,  
DENSO Automotive Deutschland GmbH

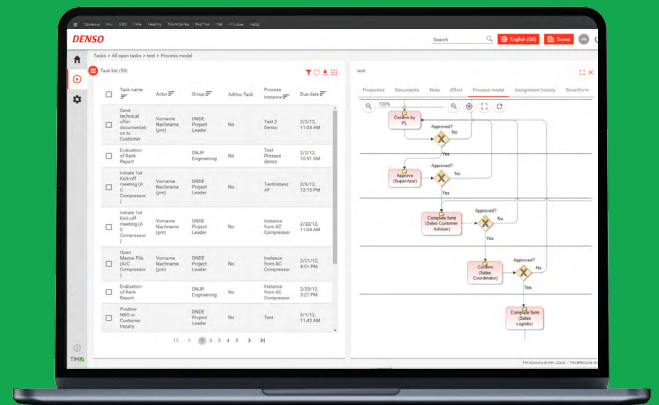


## Achievements

- Significant time savings thanks to improved communication between all process parties, and the immediate verifiability of all procedures.
- Standardised processes without manual intervention.
- Full transparency of all project statuses in real time.
- Seamless integration through interfaces to existing systems.
- Regular meetings with software users confirm that it actually reduces workload, provides effective support and enjoys exceptionally high acceptance.
- User requests for enhancements demonstrate that further potential for improvement is being identified, and that the process is continuously being optimised.

## Why TIM Flow?

- Fast entry with an ROI in less than six months – incomparably efficient.
- Next-level process automation – with TIM and AI.
- Versatile evaluations provide you with unprecedented insights into your processes and enable profound decisions.
- Highly complex processes run stably and reliably.
- Rapid implementation and simple rollout.
- Complete transparency regarding the process status at all times.
- Intuitive operation and clear structure of the TIM user interface – ideal for all process participants.
- Continuous development of our software and features – you are always up to date.
- First-class services and support – fast, competent and always there for you.



**„All objectives were achieved.  
We would approach it in exactly  
the same way again today.“**

**ALBERT FENDL**

Senior Manager BPM & Quality Management,  
DENSO Automotive Deutschland GmbH

## About DENSO

DENSO AUTOMOTIVE Deutschland GmbH is a subsidiary of the DENSO CORPORATION and develops and distributes initial equipment parts for the automotive industry.

***DENSO***

Learn more about DENSO AUTOMOTIVE Deutschland GmbH here: [www.denso.com/de](http://www.denso.com/de).



# Start Your Own Success Story!

Optimise your business processes and increase efficiency with TIM Flow!

Would you like to learn more about successful use cases? Contact us for further information or an individual demo to discover the full potential of our solution for your company.

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