Healthy Start

Satisfaction Survey

We are committed to providing you and your family with the best experience possible, so we welcome your comments.

You were offered an appointment time convenient for you.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Strongly disagree — Strongly agree

The Heathy Start Care Coordinator provided me helpful information.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Strongly disagree — Strongly agree

I felt comfortable sharing my concerns with the Healthy Start Care Coordinator.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Strongly disagree — Strongly agree

The Care Coordinator was friendly and supportive.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Strongly disagree — Strongly agree

The Care Coordinator explained the Healthy Start program in a way that I could understand.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Strongly disagree — Strongly agree

The Healthy Start Care Coordinator directed me to other agencies in the community to assist me.

☐ Yes ☐ No ☐ N/A

While in the Healthy Start Program, I received information about how to take care of myself and my baby.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very dissatisfied — Very satisfied

Was the Healthy Start Program useful to you?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very dissatisfied — Very satisfied

Continued

My visit time/duration was

☐ Longer than I expected

☐ Duration that I expected

☐ Shorter than I expected

Would you recommend our Services to a friend?

☐ Yes | ☐ No

Why, or why not?

Would you like to share any additional comments or suggestions?

Submit your satisfaction survey - email to:
KerriHealthyStartOC@earthlink.net