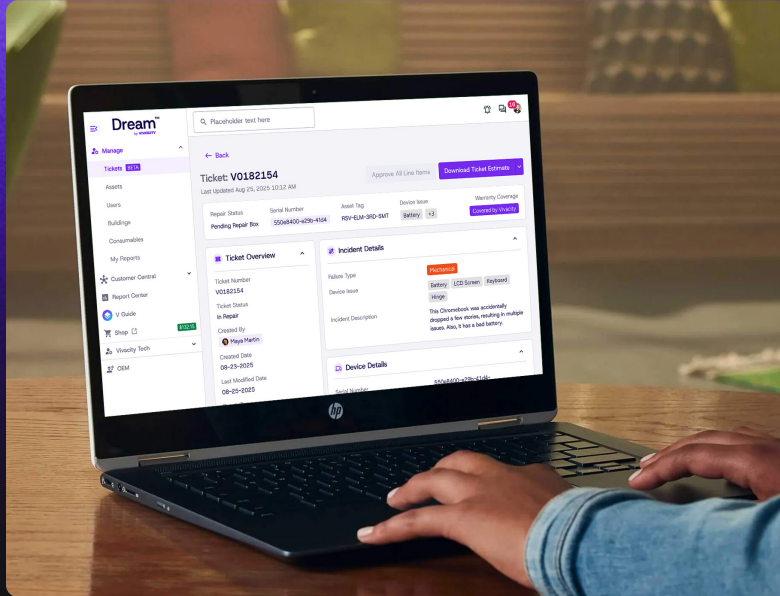


From Spreadsheet Chaos to Total Clarity



Free, Real-Time Asset Management Software

Dream™ is a centralized, real-time asset management platform designed for K-12 schools that simplifies device tracking, repairs, and reporting, and is integrated with Google Admin Console, Incident IQ, and FedEx.

Open Repairs
12
↑ 2 from last week.

In Progress Orders
4
↑ 1 from last week.

Pending Quotes
2
↑ 1 from last week.

Recently Completed Tickets
18
↑ 3 from last week.

Repair Management
Track every device repair from check-in to return. View real-time statuses, repair notes, and shipping updates all in one place.
[View Repairs >](#)

Historical Quotes
Review past repair and service quotes to understand costs, approvals, and trends over time. Quickly reference what's been quoted before without digging through emails.
[View Quotes >](#)

Production Orders
Follow your orders from picking through production and shipping. See progress, quantities, and fulfillment details as work is completed.
[View Orders >](#)

Need Assistance?
Chat with a Vivacity representative for help with orders, repairs, or account questions. We're here when you need us.
[Chat Now >](#)



Built for the District IT Team

Manage Assets
View, edit, and create new fleet assets

Actions	Serial Number	Asset Tag	Verified Model	Buyback Price	SKU
<input type="checkbox"/>	P206P17Test	VIV-0017-Ross-Testing-1	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	P206XP44Test	VIV-0018	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206XP42Test	KFr-C@N+*	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206P16Test	@z: TgPp@	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	P206XP40Test	CWLF"Zo	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206P15Test	B"qgLT3D)	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	P206XP56Test	cMehWVVC)	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206P19Test	1h7A[Vp+KE	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	P206P101Test	DP8j_mYlo"	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P20XP102Test	Ig-2Z0b/y	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206XP1336Test	mXdw/*_Pp	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206XP41Test	673TY	DEMOCBK	---	DEMO-CBK
<input type="checkbox"/>	P206XP14Test	673TY	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	P206P12Test	3	C14 G1	---	21CAS09900-SMB
<input type="checkbox"/>	5CD83049T0Test	4813932	06EE	---	3PD93UT
<input type="checkbox"/>	Test123Test	VIV-0223	1234Ab6	---	abcdefg
<input type="checkbox"/>	98765Test	673TY	1234Ab6	---	abcdefg
<input type="checkbox"/>	1CD1000002Test	673TY	1234Ab6	---	abcdefg

Tickets
View all helpdesk and repair tickets.

Total Open Repairs: **807** (8% this week)
Avg. Breakage Rate: **15%** (5% than average)
Additional Reports: **+2 more** (Click for more)

All Tickets Search tickets

Open: 60 | Closed: 2,100 | Recently Created: 0 | All Tickets: 2,160

Ticket Number	Assigned To	Submitted By	Status	Repair Ticket	Repair Provider	Actions
HLP-34789	Zoya Brooks	Kenzo Roman	Awaiting Response	VC0562837	Internal	View
HLP-98765	Zackary Johnson	Zavier Ali	Awaiting Response	VC0234567	Internal	View
HLP-21456	Zackary Morgan	Kaiden Ramirez	Awaiting Response			View
HLP-67890	Zoya Brooks	Kamari Romero	New			View
HLP-45612	Zackary Morgan	Zain Kline	In Progress			View
HLP-87634	Zackary Morgan	Emelia Flores	New			View
HLP-54321	Zoya Brooks	Liliana Gray	New	VC0567890	Internal	View
HLP-78923	Zackary Morgan	Aarav Nguyen	Awaiting Response	VC0678901	Internal	View
HLP-23456	Zackary Morgan	Ricardo Guerrero	New			View
HLP-90123	Zoya Brooks	Aarush Pena	In Progress	VC0789012	Vivacity	View

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Real-Time Asset Visibility

Dream™ gives you a live view of every device across buildings, grades, and models. No spreadsheets. No guesswork. Just real-time clarity.

Ship in Seconds. Stay in Motion.

Generate instant shipping labels with built-in FedEx integration to simplify logistics, save time, and reduce device downtime from start to finish.

★ NEW Integrated Help Desk

Ticketing now lives directly inside Dream™. One workflow. One system. Faster resolution.

Assets
View, edit, and create new fleet devices

Active Devices: **121** (4 from last week)
Est. Fleet Value: **\$2.1M** (\$21,123 from last week)

Bulk Assignment Cancel Confirm Assignments

Assignment Type: User | Due Date: 01-28-2026 | Asset: CV67H-92KL2 | SCH-1201-AGS | Assign To: John Doe

Options: Require digital signature | Has due date

Assigned To	Asset Tag	Serial Number	Result	Building
Roy Biv	SCH-1201 AL	CV67H-92KL2	Assigned	Roosevelt Dis.
Lulu Johnson	RF23N-78Y9J	ZXA-92858	Assigned	N/A
Ricardo Lockett	PQ91Z-34RT6	LKA-3857H	Assigned	Roosevelt Dis.
John Doe	WX12A-67L	VCD-0394J	Assigned	N/A

All Assets Search assets | Bulk Update | Add Asset

★ NEW Move Devices in Bulk. Plan Smarter.

Bulk OU movements give you control at scale; streamlining transitions, refresh cycles, and proactive fleet planning for stronger buyback value.

Designed for Your Google Environment

Device S/N: 550e8400-e29b-41d4-a716-446655440000
Last Updated Aug 25, 2025 10:12 AM

Asset Tag	Name	Manufacturer	OS	Assignment
RSV-ELM-3RD-SMT	Lenovo ThinkCentre M6...	Lenovo	Chrome OS	Maya Martin

General CPU Memory Network OS Battery Storage Boot Performance Recent Users

CPU Information

Model: Intel(R) N200
Architecture: x64
Max Clock Speed: N/A
Keylocker Supported: No
Keylocker Configured: No

CPU Core Temperatures

Vivacity Repairs

View data and metrics on Vivacity-led repairs.

Pending Repair Box
4 Tickets
Average: 10
↗ 60% than average

Heading to Vivacity
10 Tickets
Average: 10
↔ 60% than average

Waiting on Parts
6 Tickets
Average: 3
↗ 60% than average

In Repair
13 Tickets
Average: 21
↗ 60% than average

In Transit to Me
0 Tickets
Average: 1
↗ 60% than average

Open Repair Tickets By Status

Failure Types

Total Open Vivacity Tickets: 226

Failure Type	Count	Trend
Accidental	123	↗ 39% more than average
Mechanical	84	↗ 3% more than average
Intentional	19	↘ 15% less than average

Tickets in Repair Over Time

Google Telemetry Insights

Live device health data synced directly from Google Admin Console. Battery cycles, OS updates, and device status, all in one place.

Lifecycle Reporting

Track repair trends, cost history, and aging fleets before they become budget problems.

Parts Closet

Manage your organization's part inventory

Buy More	Part Name	SKU	Parent Device	Building	Delete
Buy More	Cypress Test Part	8803	Mouse	Horizon High School	
Buy More	Cypress Test Part	2324	Table	Lozem Ipsum	
Buy More	Cypress Test Part	2168	Hat	Ward Wells	
Buy More	Cypress Test Part	2944	Mouse	Meadowbrook Academy	
Buy More	Cypress Test Part	1355	Towels	Evergreen Elementary	
Buy More	Cypress Test Part	5372	Computer	Brookstone Middle School	
Buy More	Cypress Test Part	2619	Chicken	Eastwood Academy	
Buy More	Cypress Test Part	3662	Bike	Brighton High School	
Buy More	Cypress Test Part	6841	Computer	Summit Academy	
Buy More	Cypress Test Part	2911	Tuna	Midway Middle	
Buy More	Cypress Test Part	2289	Table	Humphrey High	
Buy More	Cypress Test Part	9834	Shoes	Prairie Creek High School	
Buy More	Cypress Test Part	7956	Gloves	Springfield Middle School	
Buy More	Mouse	test1234	HP Chromebook 11 09 E...	Cypress Bailey and Sons ...	
Buy More	Mouse 34	test1234		Cypress Bailey and Sons ...	
Buy More	Mouse	test1234	HP Chromebook 11 09 E...	Cypress Bailey and Sons ...	

Tickets

View all helpdesk and repair tickets.

Total Open Repairs: 807 (↗ 3% this week)
Avg. Breakage Rate: 15% (↘ 5% than average)
Additional Reports: +2 more (Click for more)

Creating Repair Tickets Cancel Create 11 Tickets

Hover over an errored cell to see the suggested fix. Double-click in any table cell to change its data.

Fix the 3 errors below to create all 13 new repair tickets.

All Tickets (15) | Has Errors (2) | Already Exists (2) | Ready to Create (11)

Serial No. or Asset Tag	Part Site	Part Category	Request...	Incident...	Failure Type	Building	Device In...	St	Actions
SCH-1201 Alpha		Battery			Mechan...	Rooseve...	Battery	Jo	Remove
testserialnumber	Rooseve...				Accidental	Lincoln EL		Ja	Remove
testserialnumber	Rooseve...	LCD Screen Keyboard				Rooseve...	Multiple Is	Cl	Remove
testserialnumber	Rooseve...	Capacitor			Mechan...	Lincoln EL			Remove
Y245D-90FV3	Rooseve...	Graphics Card			Mechan...	Rooseve...	Other	Za	Remove
A8780-23CX5	Rooseve...	Power Supply			Mechan...	Rooseve...		Ja	Remove
ST34J-56NM8	Rooseve...	CPU Battery			Mechan...	Rooseve...	Multiple Is		Remove
UV01M-89ZA2	Rooseve...	Battery				Rooseve...			Remove

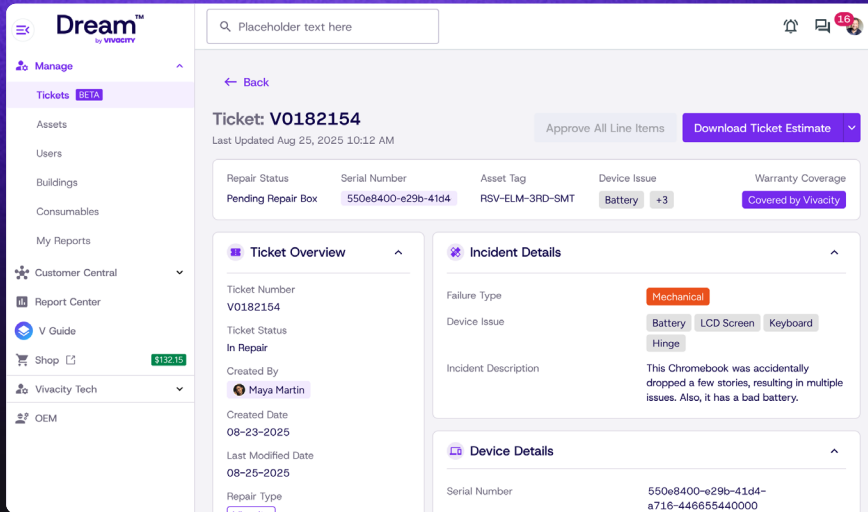
Inventory Down to the Building.

Track your Parts inventory real time, with visibility down to the building level for smarter stocking and faster repairs.

Your Data, Your Way.

Easily manage your fleet with flexible CSV import/export tools that keep your systems aligned and your data clean.

Evolved With District Needs



★ NEW

Cleaner UI & Navigation

A redesigned dashboard and intuitive left-hand navigation make it easier to move through devices, tickets, and reports.

★ NEW

V Guide Resources Included

Built-in Google guidance to help districts secure and optimize ChromeOS and Workspace environments.

★ NEW

SOC 2 Certified Security

Enterprise-grade security aligned with the highest compliance standards.



Welcome to V Guide!
Your Trusted Guide to the Google for Education Ecosystem

Built for the District That Depends on Google Every Day

V Guide is led by Vivacity's Google-certified specialists, helping K-12 tech leaders optimize and manage Google Workspace and ChromeOS through expert guidance, health checks, and actionable district-level insights.

Google for Education Domain Audit

Improve your Google Workspace domain health with expert advice and actionable strategies to optimize domain structure, security, and performance.

[Learn more >](#)

ChromeOS Management Domain Audit

This comprehensive audit provides a clear view of your ChromeOS configuration and fleet health, helping your school optimize setup, strengthen security, and improve long-term manageability.

[Learn more >](#)

Google Tech Support

Add, order, and track Vivacity and custom parts inventory while accessing real-time support from Google-certified specialists for troubleshooting, optimization, and strategic guidance across your Google for Education environment.

[Learn more >](#)

Training

Practical, role-based training to help your team confidently manage Google for Education and ChromeOS using proven best practices and real-world workflows.

[Learn more >](#)

Repair Academy

Turn device repairs into a hands-on learning opportunity that builds real skills and a self-sufficient tech support system. Repair Academy is included with V Suite Pro as part of a complete K-12 device lifecycle solution.

[Learn more](#)

Meet Your Expert V Guide

Kendal is a former teacher and experienced Google Admin who has supported districts since 2018 with audits, configurations, deployments, and guidance.

Kendal Shomura

Google Services Program Leader
kshomura@vivacitytech.com

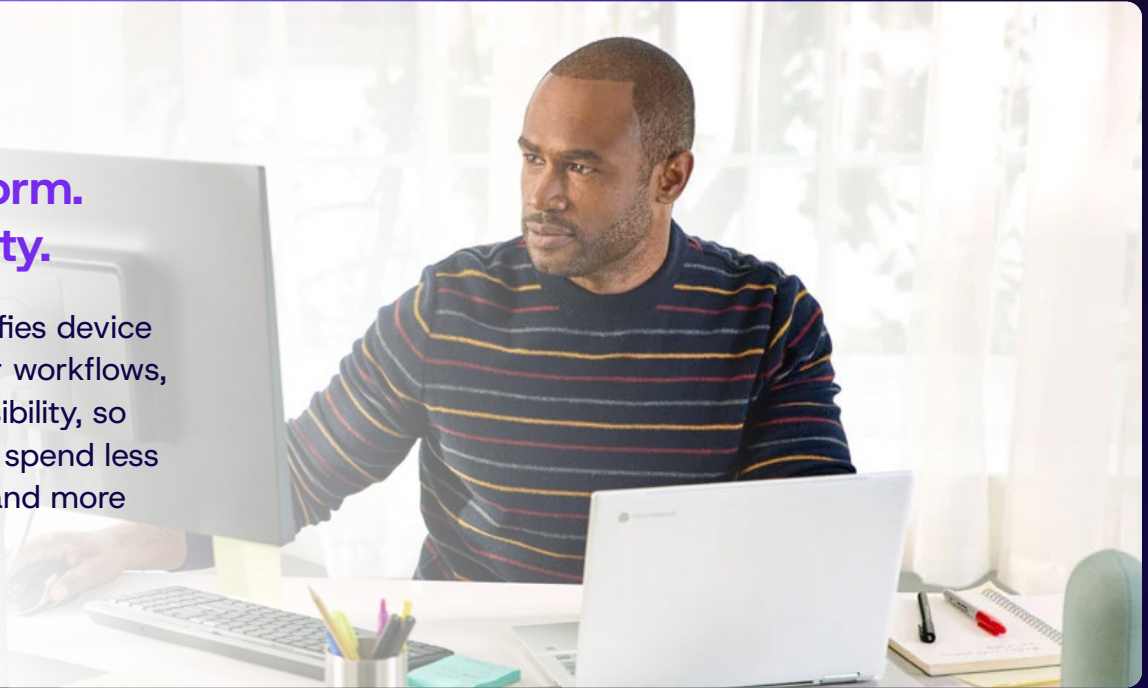
Need Help Getting Started?

Schedule a meeting with our V Guides to discuss your specific needs and explore how we can support your organization.

[Schedule a meeting with a V Guide](#)

One Platform. Total Clarity.

Dream™ simplifies device tracking, repair workflows, and Google visibility, so your team can spend less time reacting and more time leading.



2000+
School Districts
Trust Us



1MM+
Active Devices
Supported



<4 Day
V Suite Pro Repair
Turnaround

Your Asset Management Dream Scenario

Built for K-12.

[Sign Up For Free](#)