

Impact Report 2024-25



Cover photo: Members of the Ontario Health Teams and Streamliners representatives at their training event in January 2025.

At Streamliners, we improve
the health and wellbeing of
people around the world.





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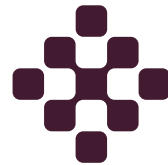
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About us

Streamliners

At Streamliners, we improve the health and wellbeing of people around the world. We've developed a content platform using smart technology to deliver services and value to our network members in the health, social care, and education sectors at scale, while supporting necessary local variation. Our global members collaborate at regional, state, national, and international levels through the networks we enable and support, such as the well-established HealthPathways network.

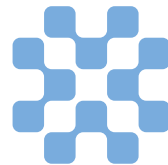
The charitable Joined Up Systems Trust (JUST) owns 80% of Streamliners, with the balance of 20% held by Health New Zealand | Te Whatu Ora. The New Zealand HealthPathways programme continues to develop in partnership with Health New Zealand | Te Whatu Ora, as we continue to bring national health policy into practice at scale.



Our services

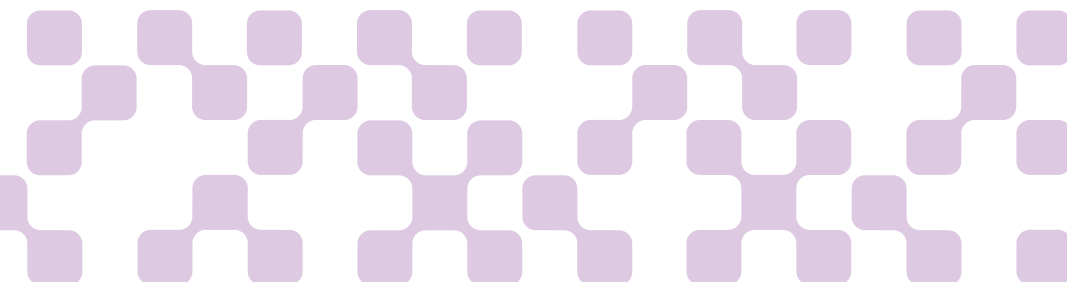
HealthPathways

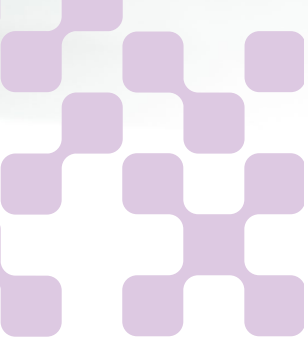
HealthPathways provides trusted clinical guidance to support healthcare professionals with quick access to locally relevant, evidence-based guidelines and resources. HealthPathways provides the latest global evidence on more than 600 conditions to clinicians in over 50 health systems around the world. We support the health and wellbeing of over 30 million people globally under the HealthPathways banner, through Community HealthPathways, Hospital HealthPathways, and Allied HealthPathways.



Stronger Schools

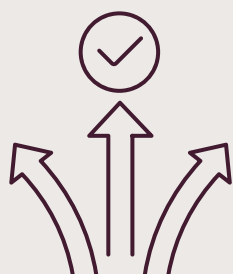
Stronger Schools helps school staff support the health and wellbeing of primary-aged children with easy-to-follow guidance, early-intervention strategies, and clear pathways to support. Developed with educators and health experts, Stronger Schools combines local knowledge with national advice, and encourages working closely with families to plan and respond to children's needs.





Global highlights

Scale, responsiveness, modernisation, and sustainable growth remain key themes that underpin all of our activities. As we support health outcomes for an increasing number of health systems globally, we need to meet evolving member needs with more responsive service, faster innovation, and smarter solutions. The year's highlights reflect the hard work of Streamliners team members as we developed new partnerships, deepened existing collaborations, led regional, statewide, and national initiatives, and grew our influence through presentations and educational events.

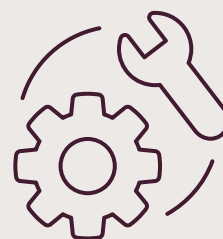


We supported millions of care decisions

Supported by HealthPathways and Stronger Schools, frontline health and education professionals provided safer, better-informed care.

We introduced new tools and services for our members

New innovations and tools including the HealthPathways Hub, HealthPathways Forum, and advanced reporting provide productivity gains and support more efficient pathway development and sharing. CPD tracking enables professional development credits to be earned while using HealthPathways. The HealthPathways Sharing Register makes it easier to track progress in real time, collaborate with other regions, record clinical governance details, and report on activity clearly and efficiently.

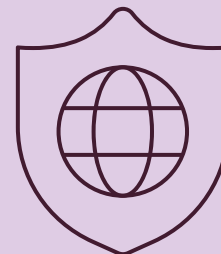


We shared our knowledge around the globe

From London to Calgary, Melbourne to Portugal, we shared our knowledge of connected health systems, health impacts, and learning health systems as we contributed to conferences, forums, and working groups around the globe.

We achieved ISO 27001 certification

Our ISO 27001 certification highlights our commitment to strong information security management and reflects our adherence to global best practice in information security. This provides members and partners with confidence in the security and integrity of our services.

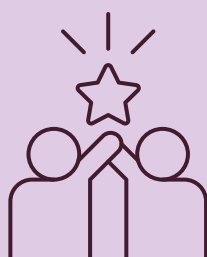


We built global clinical editing capability

We trained more than 60 clinical editors and coordinators around the globe to support consistent, high-quality HealthPathways content.

HealthPathways received guidance endorsement from the RNZCGP

In late 2024 the Royal New Zealand College of General Practitioners (RNZCGP) endorsed HealthPathways as a trusted, clinically reliable tool that supports GPs at the point of care. This endorsement reflects the strength of the partnership between Health New Zealand | Te Whatu Ora, Streamliners, and HealthPathways teams across the country.



We empowered clinicians and educators

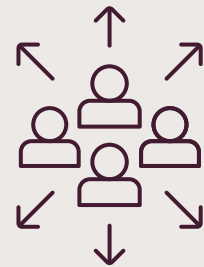
Working together with Health New Zealand | Te Whatu Ora, we delivered large-scale, high-quality clinical education through our regular national webinar programme. During the 2024 calendar year we delivered education for 3000 clinicians on the latest guidance for topics important to frontline care, including cognitive impairment, HIV prevention, clinical assessment with Māori whanau, recurrent staphylococcal infections, and menopausal hormone therapy.

Global highlights

We expanded the reach and impact of HealthPathways

During the year we welcomed new members Wakefield and North Kirklees, along with the Mid Yorkshire Teaching NHS Trust, to the global HealthPathways network and community of practice.

The All of Wales HealthPathways programme has continued to go from strength to strength. Over 300 nationally developed pathways have been viewed more than 1 million times, helping clinicians across Wales to make faster, more confident decisions at the point of care. We deliver the All of Wales HealthPathways programme in partnership with Yma, a Welsh not-for-profit organisation that provides in-country support, including programme management, stakeholder engagement, and evaluation.



'We will go further to standardise pathways of care through the expansion of Community HealthPathways, which will help support local clinical decision making and the flow of people through the healthcare system.'

Jeremy Miles MS, Cabinet Secretary for Health and Social Services, Wales.



We expanded into Ontario, Canada

In November 2024 we announced the HealthPathways expansion into Ontario, Canada. In collaboration with three Ontario Health Teams (OHTs), we welcomed Burlington, Greater Hamilton, and Middlesex London to the global HealthPathways network. Our Canadian presence would not have been possible without significant support from the team at New Zealand Trade and Enterprise (NZTE), who continue to walk alongside us on our international journey.

Stronger Schools welcomed Sunderland

In May, we expanded our Stronger Schools programme in South Tyneside to also include Sunderland. In New Zealand, Stronger Schools is used by 230 schools and is known as Kete Tautoko Tamariki, which means 'A basket of support for children' in reo Māori. Registrations for Stronger Schools professional development webinars increased markedly during the year, and the wider impact continues to grow.





Members of the Ontario Health Teams and Streamliners representatives at their training event in January 2025.

Top: Jessica Liem, HealthPathways Program Coordinator, Middlesex London Ontario Health Team.

Above: From left - Streamliners team members Antoinette Ehmke, Pathway Sharing Manager; Mark Girvan, Managing Director (Interim) UK, Ireland, and Canada; Georgina Coakley, Platform Clinical Editor; Annie Martin, Establishment and Optimisation Services Manager; Dr Jane Roberts, Regional Group Clinical Advisor; and Tessa Barbour, Community Growth and Programme Establishment Partner.



Above: Tessa Barbour and Annie Martin attend the Digital Health Canada Ontario Region Conference in February 2025.

Global highlights



We strengthened global partnerships with purpose

Over the past year we continued to build strategic global alliances for real and lasting change.

Orion Health

In late 2024 we embarked on a partnership with Orion Health. Our first step to integrate patient data with HealthPathways clinical guidance will help create more connected, efficient, and people-centred care systems in New Zealand, Australia, Canada, the UK, and Ireland, with further expansion to come.



International Foundation for Integrated Care

Our strategic partnership with the International Foundation for Integrated Care (IFIC) is built on a shared purpose. Together with IFIC and the University of Newcastle's Central Coast Research Institute, we reviewed methods to improve the economic evaluation of care pathways. During the year, Streamliners and HealthPathways members presented at IFIC events in Australia, Ireland, and Canada, with a dedicated HealthPathways stream at the Portugal conference.



CEDA

In January 2025 Streamliners joined the Committee for Economic Development of Australia (CEDA) as a lead member. CEDA is highly respected for its influential thought leadership on economic and social issues. The partnership enables us to contribute to impactful conversations about how to better support health systems at state and federal levels.



Bond University

Our work throughout the year in partnership with Bond University has highlighted how HealthPathways can be a fundamental enabler of effective, integrated healthcare systems and services.





We listened to members and users

Member feedback is central to improving the HealthPathways experience. This year, we enhanced our research capacity, refined our approach, and initiated a thorough research programme to gather specific feedback from members and users. These insights drive our extensive platform and service modernisation efforts, and we appreciate everyone who shares their ideas. In late 2024 our first global Net Promoter Score survey (NPS) provided valuable insights. We know we need to improve responsiveness and service delivery and the NPS score results underpin our ongoing work to improve member experience. We'll repeat the NPS survey annually in Q4.

Member participation and feedback at the HealthPathways Conference 2024 in Brisbane inspired and motivated us. Key themes included health equity, system impact, programme success, and digital transformation. Delegates enjoyed excellent networking opportunities, exchanging insights and practical ideas to take back to their teams.

Members of our executive leadership team also spent regular time visiting with members and senior health executives. These relationships enable us to hear member views face-to-face, connect them with other health system leaders, and facilitate collaboration.



Top: Alastair Reeves, former Clinical Lead for the All of Wales HealthPathways programme.



Second: From left: Mark Girvan, Director of Operations UK, Ireland, and Canada; Alastair Reeves; Stella Ward, former Streamliners CEO; Carolyn Gullery, Digital Health Consultant and globally recognised health system integration expert; and Jon Tose, GP and HealthPathways Clinical Lead.



Left: Members of the network attend the HealthPathways Conference 2024.

Above: David Hambleton, Managing Director UK, Ireland, and Canada, MCs the three-day event.

Right: Stella Ward addresses conference guests.

Making a difference at the point of care

HealthPathways helps clinicians respond to the complex and varied needs of the people they care for. From newly arrived refugees to gender-diverse people, from those who experience family violence to those who struggle with sleep disorders, pathway guidance makes a real difference at the point of care and helps make healthcare more inclusive, consistent, and effective.

Tackling family violence

In South Australia, domestic and family violence continues to be a serious public health issue with long-term impacts on health and wellbeing. General practitioners (GPs) are often the first point of contact for people affected by family violence, yet many have felt underprepared to provide care safely and effectively. In response, the South Australia HealthPathways team developed a dedicated family violence pathway in partnership with local clinicians, women's safety services, and government stakeholders. The pathway gives GPs the tools to recognise signs of violence, start sensitive conversations, and connect patients with support services. The guidance also includes emergency response guidance and information for working with people from diverse cultural backgrounds, embedding the knowledge into day-to-day general practice.

[Find out more](#)

'The development of this clinical pathway for family violence marks a significant achievement, which underlines the importance of collaboration, research, and community engagement. It demonstrates the power of collective effort in addressing one of society's most pressing issues.'

Suzi Pedler, GP and Clinical Editor,
HealthPathways South Australia.

Helping refugees get the right care

People from refugee backgrounds often face major challenges when they arrive in a new country. Many carry the burden of trauma, chronic health issues, and unfamiliarity with the local health system. Members of the New Zealand HealthPathways team worked closely with Health New Zealand | Te Whatu Ora and the Ministry of Business, Innovation and Employment (MBIE) to develop a national set of refugee pathways providing clear, consistent guidance on areas including initial assessments and immunisations, mental health, long-term conditions, interpreting services, and how to refer to local support agencies.

[Find out more](#)

'What that means for clinicians who use the pathways is that there is a standardised process for caring for the health of people who've arrived as refugees to support them over the first year or so, as well as key information about specific testing, screening, and needs they may have, with links to locally available resources and services.'

Dr Justine Lancaster,
GP, HealthPathways Clinical Editor
and Distinguished Fellow of the Royal
New Zealand College of General
Practitioners (RNZCGP).

Better care for veterans nationwide

Australian veterans now have better access to consistent and specialised care, thanks to a new set of pathways developed in collaboration with the Australian Department of Veterans' Affairs. These pathways help clinicians identify and address a range of physical and mental health issues common in veterans, such as post-traumatic stress disorder (PTSD), sleep disruption, hearing loss, and musculoskeletal injuries. They also provide guidance on referrals to appropriate specialists and support services.

The pathways were piloted in eight sites across Australia and rolled out nationally in July 2023. Clinicians and veteran organisations have praised the pathways for their clarity and practicality.

'The Department of Veterans' Affairs and the Primary Health Network (PHN) recognised that a set of nationally consistent pathways would be an effective way to improve and standardise care for veterans, regardless of where they live.'

Danielle Ferraris, Program Manager, HealthPathways Townsville.

[Find out more](#)

Supporting trans and gender-diverse patients

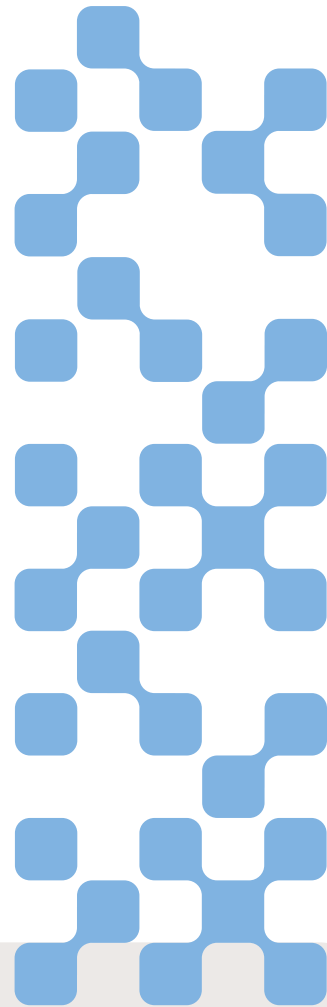
The Hunter New England HealthPathways team in New South Wales identified a significant gap in care for transgender and gender-diverse patients. Many GPs were unsure how to provide appropriate support, and pathways to care were often fragmented. To address this, the team partnered with local clinicians and members of the trans community to develop a series of transgender pathways. These cover key areas such as hormone therapy, mental health support, transition-related care, and referral to specialist services. The work has had far-reaching impact. Other HealthPathways teams across New South Wales and the ACT have adopted the pathways and adapted them for their own local environment. The result is a more informed and confident primary care workforce, and a better, more respectful experience for gender-diverse patients.

[Find out more](#)

Better sleep health for better lives

Insomnia and obstructive sleep apnoea (OSA) are among the most common sleep problems in Australia. Left untreated, OSA can lead to a range of serious health issues, including heart disease, depression, and reduced quality of life. Despite this, sleep health is often overlooked in primary care. Members of the HealthPathways Melbourne team addressed this gap by working with the Australasian Sleep Association to develop a suite of sleep pathways to help GPs assess, diagnose, and manage conditions like insomnia and OSA. The pathways also offer advice on when to refer to a sleep specialist and how to support patients using CPAP machines or behavioural therapies. The guidance makes it easier for GPs to spot sleep issues early and manage them appropriately, without unnecessary delays or referrals. Patients benefit from more timely care, fewer complications, and a better night's rest.

[Find out more](#)



Hospital HealthPathways: Enabling joined up health systems

Across hospitals in New Zealand and beyond, Hospital HealthPathways helps clinicians make faster, more informed decisions at the point of care.

Improved access to locally agreed guidance supports consistent treatment, reduces unnecessary variation, and improves patient outcomes. When used alongside Community HealthPathways, Hospital HealthPathways supports smooth transitions between primary and secondary care by clarifying pathways from emergency departments back to community care or into hospital, reducing duplication, enabling early discharge planning, and ensuring everyone works from the same trusted guidance.

With over 300 hospital pathways developed and more being added regularly, Hospital HealthPathways is playing a key role as hospitals standardise care and improve outcomes. The pathways are especially useful for junior doctors, those working outside their usual specialty, or clinicians in broad practice areas like emergency or general medicine. Clinicians who use the system describe it as 'a lifesaver', 'invaluable in day-to-day practice', and 'by far the best guideline system I've used.'

These examples show the real-world impact Hospital HealthPathways is having on frontline care and how the right information, delivered in the right way, can make a big difference for clinicians, hospitals, and patients.

Improved heart care process reduces emergency department admissions

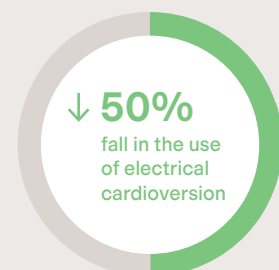
Hospital HealthPathways supports an improved process for managing atrial fibrillation (a common irregular heart rhythm affecting 2–3% of adults in New Zealand) at Christchurch Hospital. Traditionally, patients with atrial fibrillation were admitted to hospital and scheduled for electrical cardioversion – a shock to the heart to restore normal rhythm. But many of these patients would have returned to normal rhythm on their own, given time and basic treatment.

Hospital HealthPathways supports a more recent 'rate-and-wait' approach, where instead of automatically admitting patients, doctors use medication to control the heart rate, watch for symptoms to improve, and send stable patients home. Follow-up happens the next day in a dedicated clinic.

The atrial fibrillation pathway in Hospital HealthPathways provides step-by-step guidance, discharge instructions, and the necessary forms. The results have been striking, including:

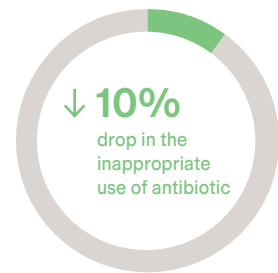
- a 50.7% reduction in electrical cardioversions
- a 30.1% reduction in hospital admissions
- no increase in adverse events for patients.

Nearly three-quarters of patients have returned to normal rhythm by the time of their follow-up visit. The project is now investigating the use of remote monitoring of heart rhythm using a smart phone based app, with funding from the Heart Foundation.



Better care for pneumonia patients

Community-acquired pneumonia (CAP) is one of the most common reasons patients turn up at hospital. Treatment can vary depending on how well staff are supported with clinical guidance. In Canterbury New Zealand, researchers looked at how doctors managed pneumonia before and after introducing a Hospital HealthPathways page. The results showed a clear improvement. Two-thirds of pneumonia cases had a related page view on HealthPathways within four hours of the patient arriving and doctors were more likely to follow the recommended guidelines. One key change was a 10% drop in the inappropriate use of a broad-spectrum antibiotic when a narrower one was enough. Reducing such unnecessary treatment improves patient care, helps prevent antibiotic resistance, speeds up recovery, and cuts costs.



Our local roots

Built for people and the planet

We opened our new building and redesigned campus in central Christchurch in April 2024. This big step shows how far we've come and what we stand for. The campus brings our values to life and gives us a strong foundation for the future.

The thinking behind the new building shaped everything from building materials to how people move through the campus spaces. The new building at 6 Acton Street includes recycled rubber flooring in the stairwell, and PVC-free carpet tiles with 'Cradle to Cradle' certification to support a circular economy. Mammoth insulation, made in the South Island from recycled polyester, helps cut our carbon footprint. We used acoustic batts made from high recycled content to reduce noise and make the office more comfortable, and installed Dyson Airblade combo taps to save water and avoid paper waste. The feature lighting in the stairwell came from local suppliers in Woolston, helping reduce transport emissions.



'We wanted to create a space that reflects our values - practical, thoughtful, and future-focused.'

Ian Anderson,

Streamliners Co-founder and Director.



Top: The new building at 6 Acton Street.

Second: Inside 6 Acton Street.

Third: Ian Anderson speaks to guests during the opening event.

Left: We opened our purpose-built campus in April 2024.

From left - Former Streamliners Chief Executive Stella Ward; Co-founders Emma Harding and Ian Anderson; Board Chair Graeme Instone; Director Steve Wakefield; and ChristchurchNZ Chief Executive Ali Adams.

E Whiti! E Whiti!

Streamliners took part in E Whiti! E Whiti!, a hands-on programme for Year 10–13 students run by Tātai Aho Rau Core Education and supported by the Ministry of Education. The programme helps students solve real-world problems for local organisations using creative thinking and design tools. We welcomed local school students to our Christchurch campus, where they explored our sustainability features and came up with fresh ideas to help us go further. It was a great way to connect with rangatahi, share knowledge, and support future careers in technology and sustainability.

Wellbeing

Wellbeing programme activities throughout the year helped team members learn about key health and social issues, get more active, support local community and national charities, support cultural diversity and awareness, take positive steps for improved general and mental health, and adopt sustainable activities.



Above: From left - Erin Wilmshurst, Vice President Asia Pacific; Steve Harwood, Head of Product Delivery; and Sushruti Adhikary, Product Operations Specialist attend TechFest in May 2025.

Canterbury Tech

This year, we strengthened our ties with the growing tech community in Ōtautahi Christchurch by supporting Canterbury Tech flagship events TechFest and the Tech Summit.

At TechFest in May 2025, we supported the Networking Session and took part in conversations on emerging MedTech and FinTech. Erin Wilmshurst, Vice President Asia Pacific, spoke about our values-driven approach and our focus on using innovation to improve lives.

At the Tech Summit in September 2024, Stella Ward former CEO shared insights into our community-focused model, and Eduard Liebenberger, Chief Technology Officer, joined a panel discussion on how to get AI into production. As part of the event promotion, a ChristchurchNZ Stuff article featured Eduard and Afia Zafar, Software Developer, highlighting their roles at Streamliners and their contributions to the local tech sector.

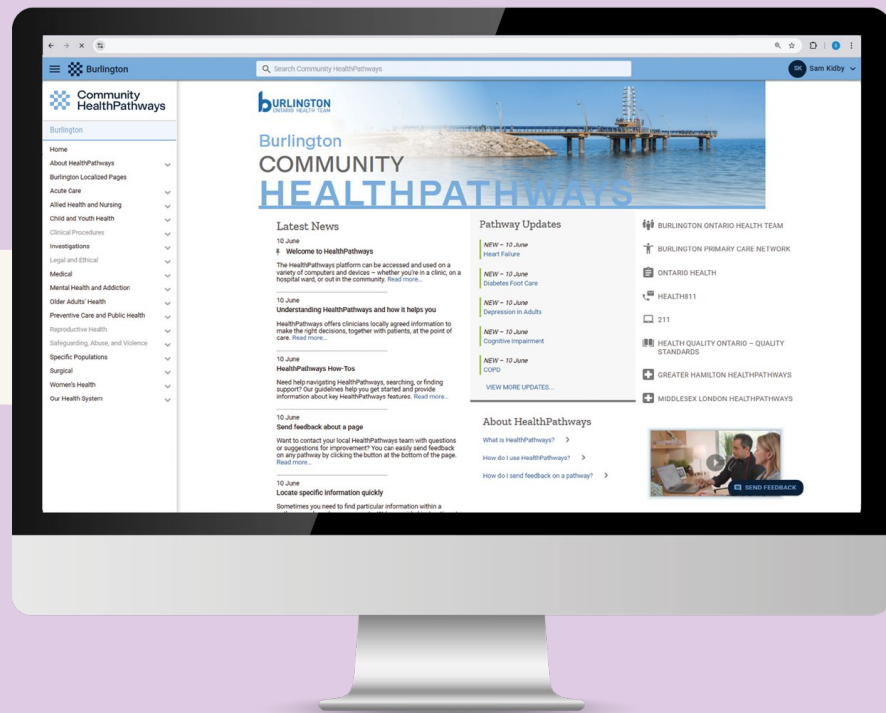
Looking forward

Modernising our service platforms

In 2024 we made the investment decision to build a new, modern platform foundation to keep pace with the drivers of learning health systems and better meet the evolving needs of the global HealthPathways network.

This development work will be our major focus for the 2025-26 year and will be reflected in our organisational design, service infrastructure, and internal systems. A more modern, intuitive, and flexible suite of tools, applications, and processes will support greater efficiency in pathway development, pathway sharing, and workflow management. New digital technology integrations will enable us to adapt more rapidly to member requests and accommodate emerging possibilities. We look forward to delivering tangible benefits to members from this modernisation programme through 2025 and 2026.





Delivering value

Our determination to deepen and deliver value to the health and social care providers we serve continues to underpin everything we do. Our work over the past year has positioned us to scale, innovate, and bring greater value to our members worldwide.

We are committed to strengthening our partnerships with existing members, ensuring they can continually realise the benefits of being part of the HealthPathways and Stronger Schools networks. As we expand globally, particularly in the UK, Ireland, and Canada, the extension of these benefits will foster more joined-up systems and enable better outcomes for the communities we serve.

Our internal drive for continuous improvement and innovation is founded in the capability and dedication of our highly skilled and professional team members. Initiatives such as a wellbeing programme, courses in cultural competency, a leadership development programme, and ongoing mentoring and coaching all contribute to our culture of 'rolling up our sleeves to get the job done'. These activities to help build and support team culture in turn translate into enhanced value for our members and better outcomes for the communities we serve.

A message from Graeme Instone Board Chair

Over the past 12 months, Streamliners has continued to strengthen its ability to deliver on an ambitious and meaningful purpose - to improve the health and wellbeing of people around the world, and ultimately support a population of 100 million.



The Board remains focused on ensuring we not only have a strong balance sheet, but also a resilient and adaptable organisation. That strength lies not only in our systems, but in our people - our greatest asset. It is through our people that we'll grow, innovate, and extend our impact globally.

These remain challenging times for healthcare systems around the world as they grapple with budget constraints, system reform, and recover from the ongoing effects of the pandemic. These realities have made our work more relevant and more important than ever.

The international healthcare landscape continues to evolve. Despite ongoing system restructures, our focus remains on what matters most - helping clinicians make better decisions and supporting healthier communities.

This year marked a significant leadership transition, as Stella Ward joined us as Chief Executive in January 2024. Stella brought a fresh energy, collaborative spirit, and new skills to the organisation. In early June Stella embarked on a new role as Global Ambassador for Streamliners. We thank Stella for her significant contribution as CEO and wish her well in her new role. The Board is grateful to David Hambleton for stepping in as Streamliners Chief Executive Officer (Acting).

During the year I've enjoyed working alongside fellow board members Ian Anderson, Emma Harding, and Steve

Wakefield. On behalf of the Board I acknowledge and thank founders Ian and Emma for their continued contribution as directors, and for the legacy of leadership that underpins the success of Streamliners.

We achieved many milestones this past year, including opening our new Christchurch campus and strengthening our presence in the UK with a new office in Newcastle. We also expanded into Ontario, Canada, in collaboration with three Ontario Health Teams, with strong support from New Zealand Trade and Enterprise. In Australia, we strengthened relationships through the appointment of a new Director of Strategic Partnerships and established Streamliners AU PTY Ltd to better engage with state and federal stakeholders. We've advanced key partnerships, most notably with Orion Health, and achieved ISO 27001 certification, demonstrating our commitment to data security and global best practice.

The Board is confident in the direction we are heading. We're proud of the progress made this year and look forward to continuing our journey - growing global impact with purpose and care.

Graeme Instone
Board Chair

A message from Stella Ward

Streamliners Global Ambassador and former CEO

At Streamliners, our purpose is clear and ambitious - to improve the health and wellbeing of people around the world.



Over the past months we've taken confident steps towards that goal. We've grown our global footprint and strengthened the community that makes HealthPathways possible.

In June 2025 we celebrated our expansion into Canada when three Ontario Health Teams (OHTs) - Burlington, Greater Hamilton, and Middlesex London - went live with Community HealthPathways. In the UK, we reinforced our long-term commitment to the region by opening a new office in Newcastle, and welcomed Wakefield and Kirklees to our growing HealthPathways network.

Our partnerships play a key role in amplifying our impact. Our collaboration with Orion Health continues to show what's possible when great platforms meet trusted content. Relationships with IFIC (the International Foundation for Integrated Care), and New Zealand Trade and Enterprise (NZTE) have helped us extend our global voice and have reinforced our standing on the world stage.

A standout moment was hosting the HealthPathways Conference in May 2024 - our first in six years. It was a milestone of reconnection as we heard directly from our network about what they value and where we

need to improve. What came out of those discussions, and others since, is that we need to improve the HealthPathways platform.

We're already well underway with our modernisation programme, with significant investment in technology. We've strengthened cybersecurity, retired legacy systems, and have started to responsibly integrate AI. We've added more tools to the HealthPathways Hub which are already helping our users work more efficiently.

In April 2025 we opened our new Christchurch campus - a space for collaboration, creativity, and connection. It's been a pleasure watching it come alive.

I stepped into the CEO role over a year ago with excitement and curiosity, and am proud of what we have achieved. As I hand over the reins, I know there is more to do, but I'm confident we will go from strength to strength in the years ahead.

Stella Ward
Streamliners Global Ambassador

In early June Stella embarked on a new role as Global Ambassador for Streamliners. At time of publication (August) David Hambleton leads the team as Streamliners Chief Executive Officer (Acting).

Our Executive Leadership team



David Hambleton *Chief Executive Officer (Acting)*

In June 2025 David Hambleton, Managing Director UK, Ireland, and Canada, took the helm as Streamliners Chief Executive Officer (Acting). David supports and enables the Streamliners Executive Leadership team to deliver on our strategic vision, lead the drive for operational excellence in service delivery, support sustainable growth, foster team culture and wellbeing, and develop strategic partnerships to enhance global health outcomes in a rapidly changing environment.



Eduard Liebenberger *Chief Technology Officer*

Eduard leads our product and technology roadmap, ensuring the organisation meets the needs of members while positioning the business for future growth.



Erin Wilmshurst *Vice President (VP) Asia Pacific*

Erin focuses on supporting current members, generating growth opportunities, and building regional partnerships to demonstrate value and deliver health system impact across the Asia Pacific region.



Gary Ng *Chief Financial Officer*

Gary is responsible for the organisation's overall financial strategy, leading accounting, budgeting, and forecast planning. He also heads the Project Management Office (PMO) to drive the delivery of key strategic initiatives. His remit extends beyond finance to include organisational development, workplace culture, and people practices, as well as oversight of risk management and regulatory compliance.



Julian Verkaaik *Director of Engagement*

Julian is responsible for developing and executing the organisation's engagement and communications strategies to enhance our global profile and reach. He ensures consistency in content delivery across internal and external channels to promote organisational capability and expertise.



Kieran Holland *Clinical Director of Research*

Kieran develops partnerships with key academic institutes and other thought leadership agencies to maximise benefit realisation and long-term sustainability for the HealthPathways network.



Mark Girvan *Managing Director (Interim) UK, Ireland, and Canada*

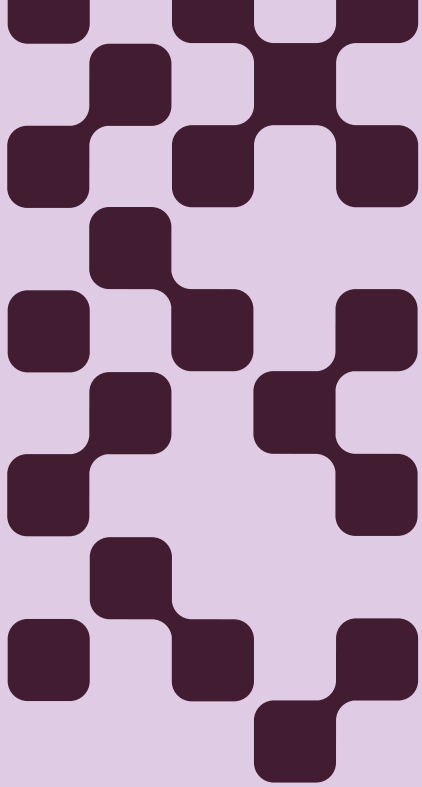
Mark Girvan has taken the role of Managing Director (Interim) for the UK, Ireland, and Canada while David Hambleton leads the organisation as acting CEO. Mark oversees all operational aspects for our UK and Canadian based teams, including oversight of the delivery for the All of Wales HealthPathways programme, and new HealthPathways implementations in Ontario, Canada.



Tom Rochford *Chief Services Officer*

Tom leads the Services group in operational delivery for the global HealthPathways and Stronger Schools networks. This large and varied team ensures the effective management and delivery of services to meet the needs of members worldwide.





Streamliners

4 Acton Street, Christchurch Central Christchurch

PO Box 33326, Barrington

+64 3 963 9444

enquiries@streamliners.com

streamliners.com



HealthPathways

info@healthpathwaysglobal.org

healthpathwaysglobal.org



Stronger Schools

info@strongerschools.org

strongerschools.org