



FAQ

Mobile Application myPacificCross Thailand





Q: What devices and operating systems does the application support?

A: Supports iOS v14.0 and up and Android v6.0 and up (via App Store and Google Play Store).

Not Supported: Huawei

Q: Can I download it from overseas stores?

A: No. It can only be downloaded through the Thailand Store as it must be installed through the App Store and Google Play Store in Thailand.

Q: Who can register?

A: Only those who are still insured with Pacific Cross Health Insurance (Active Member) on the date of registration.

Q: Which products support registration?

A: Supported products include:

1. Health insurance such as Lifestyle Series, New Normal Lifestyle Series, Group Health Insurance.
2. Personal Accident Insurance (PA) for both individuals and groups



THANK YOU

