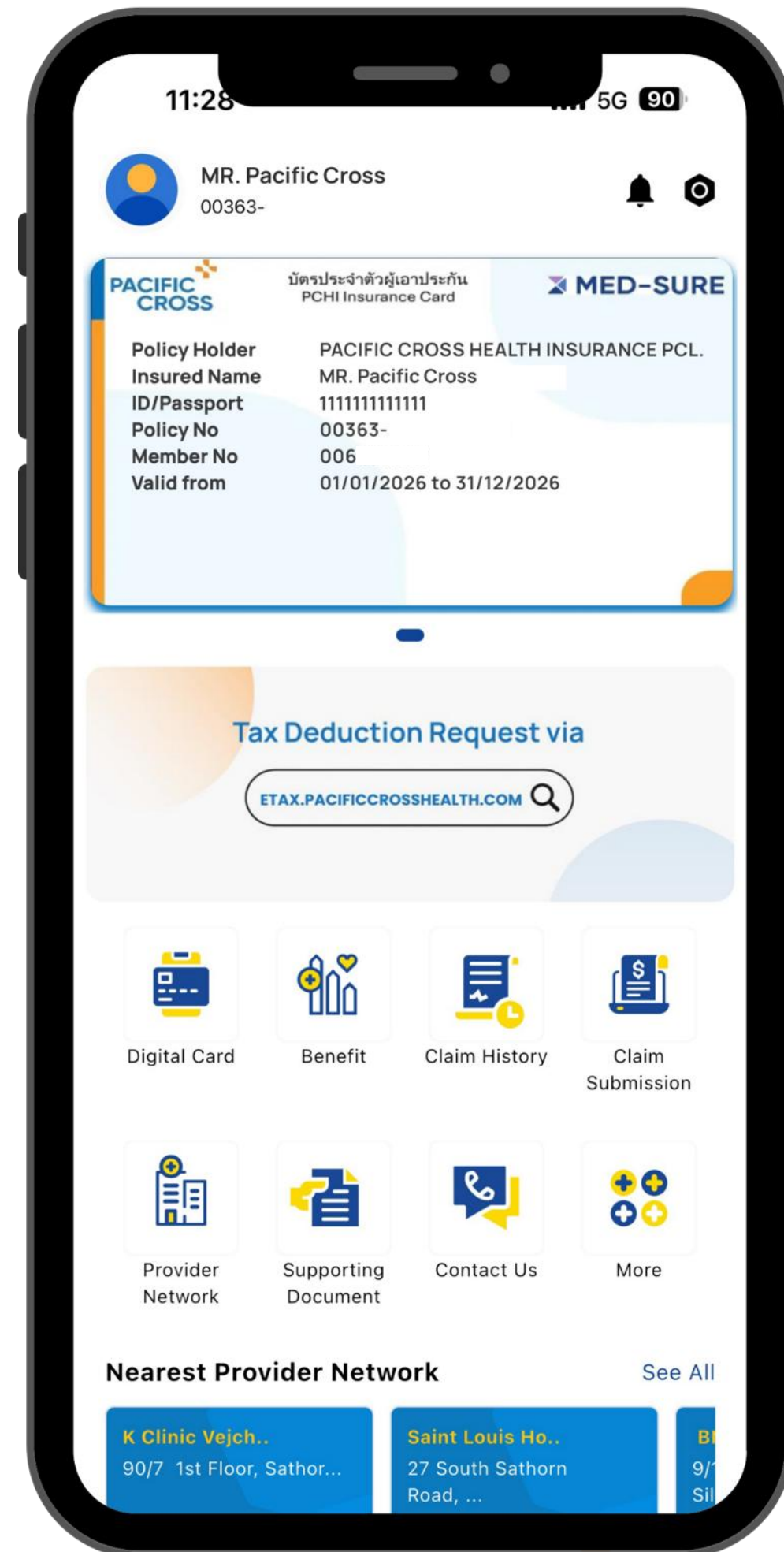




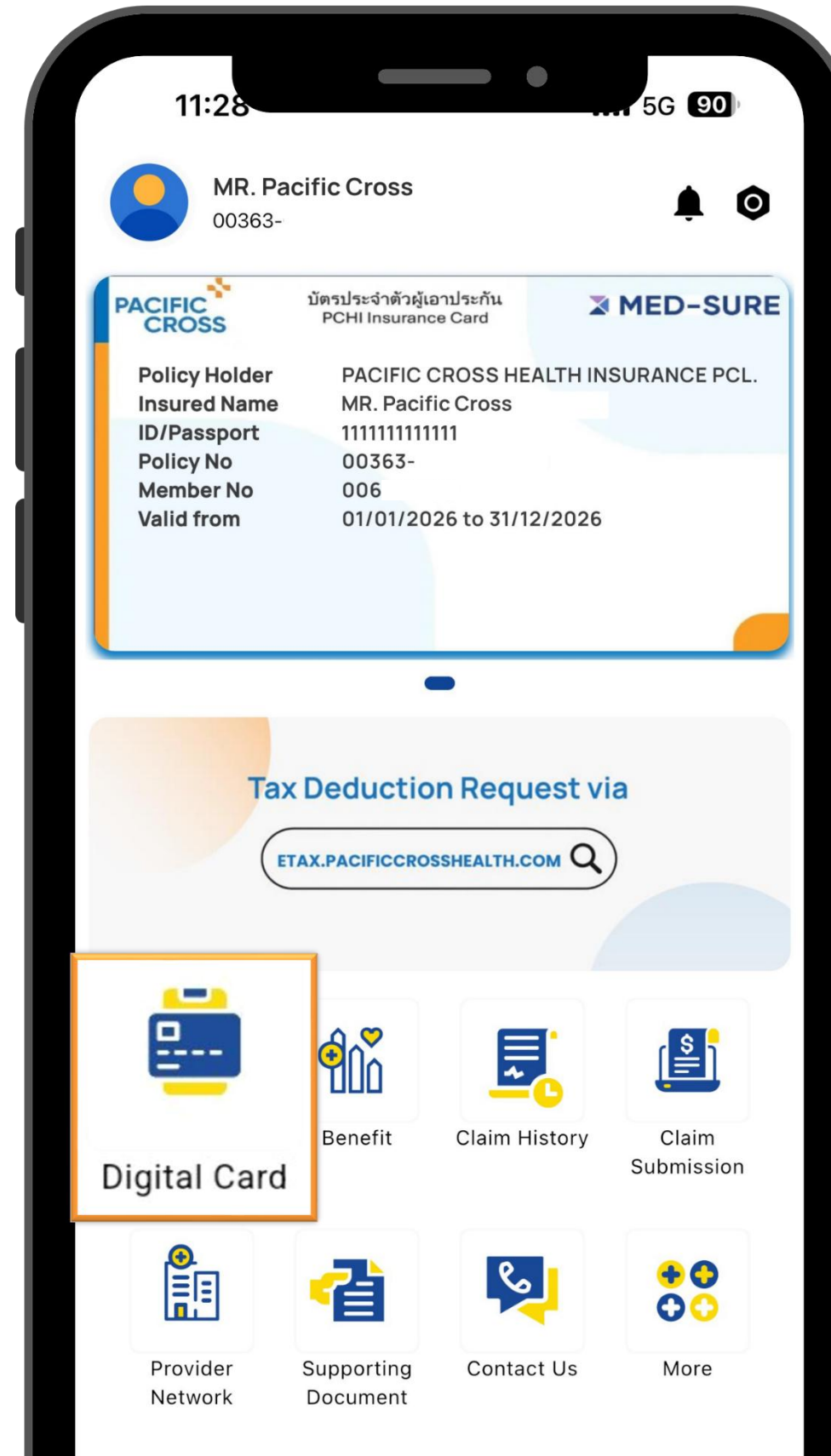
Welcome to the Pacific Cross Health Insurance Mobile Application.

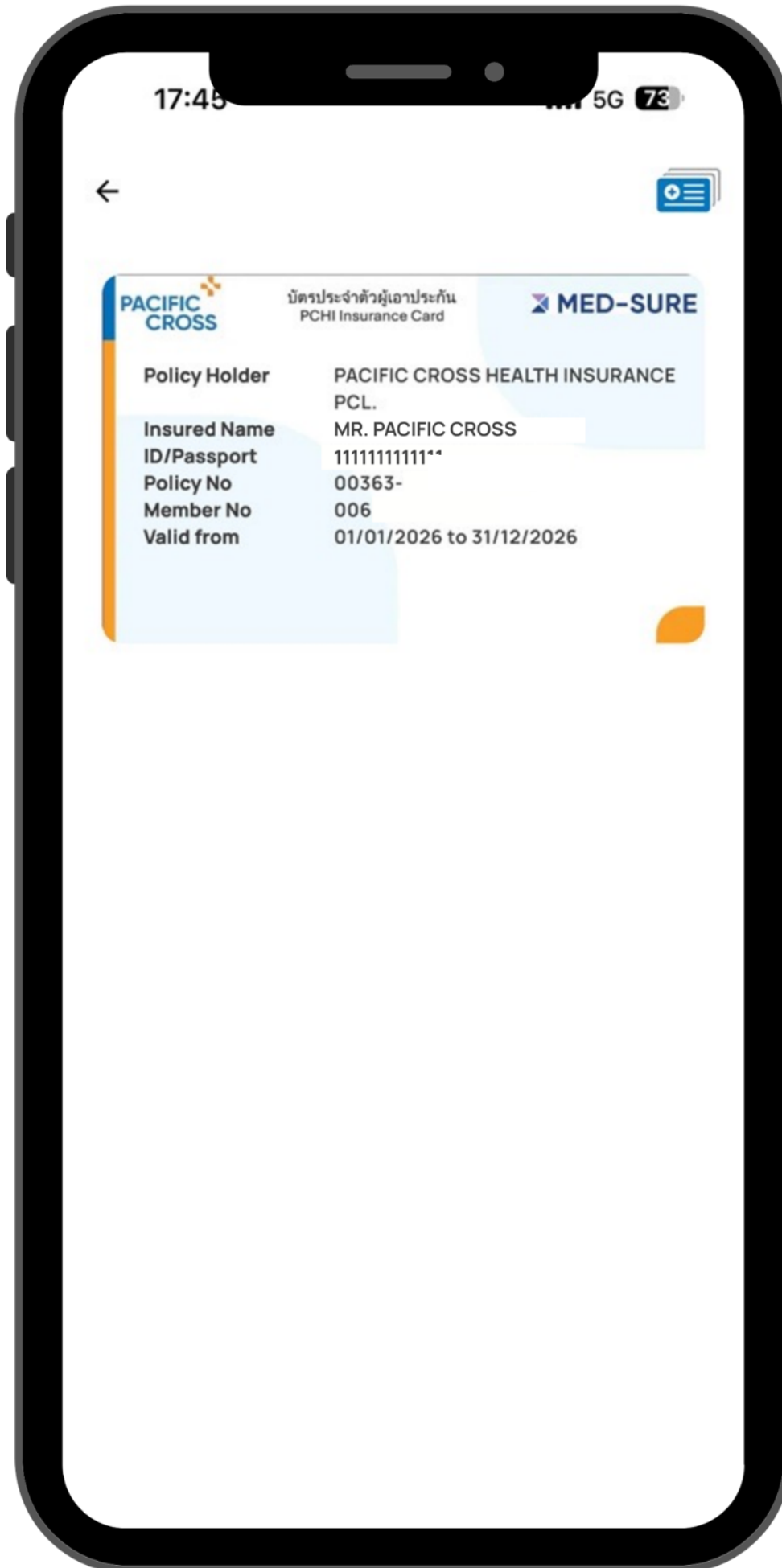
This app allows you to manage your health insurance easily, securely, and conveniently anytime, anywhere.

Please find the main features to access your policy information and services.



01. Digital Card





01. Digital Card

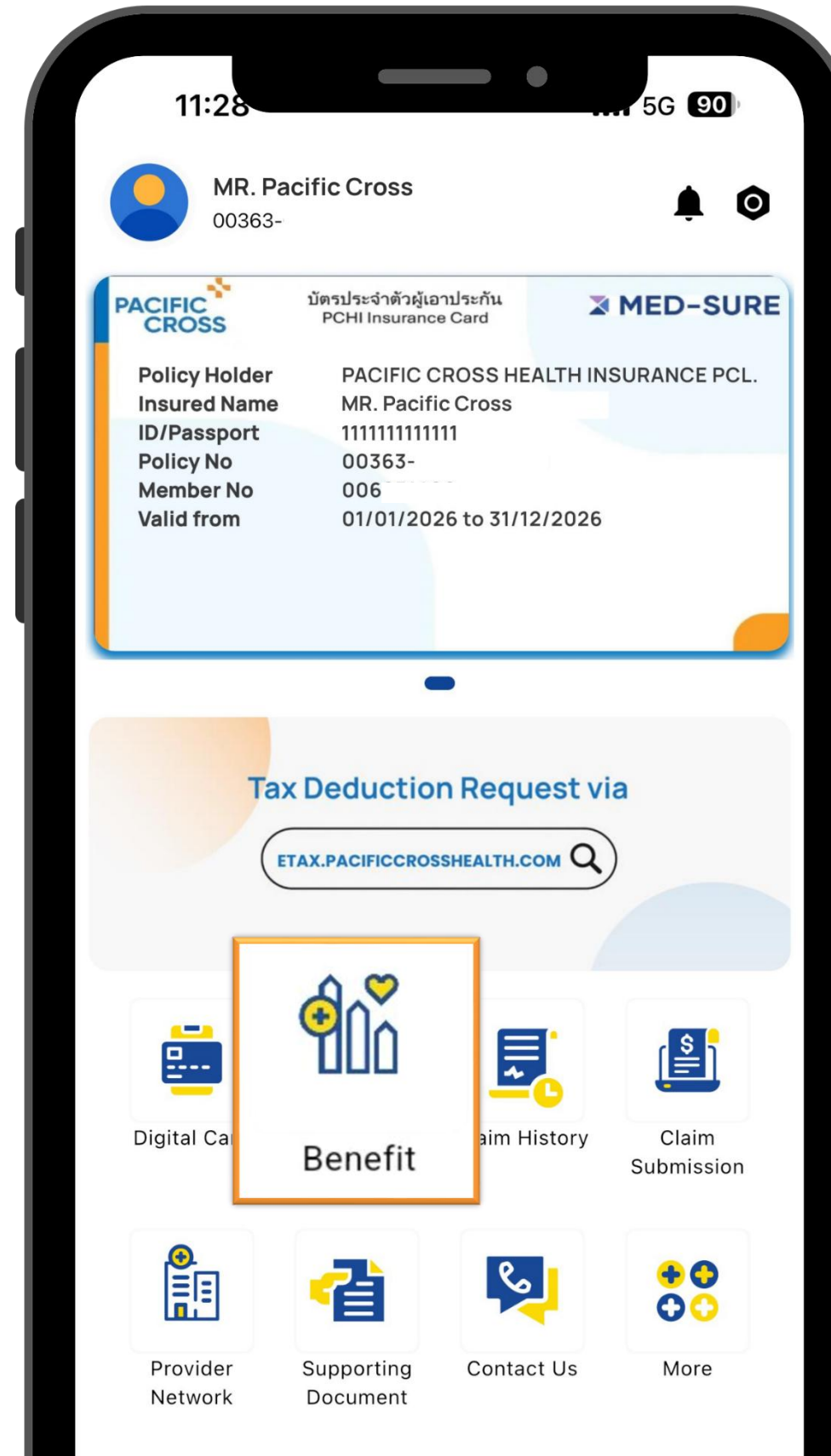
Purpose: Conveniently access your digital card anytime.

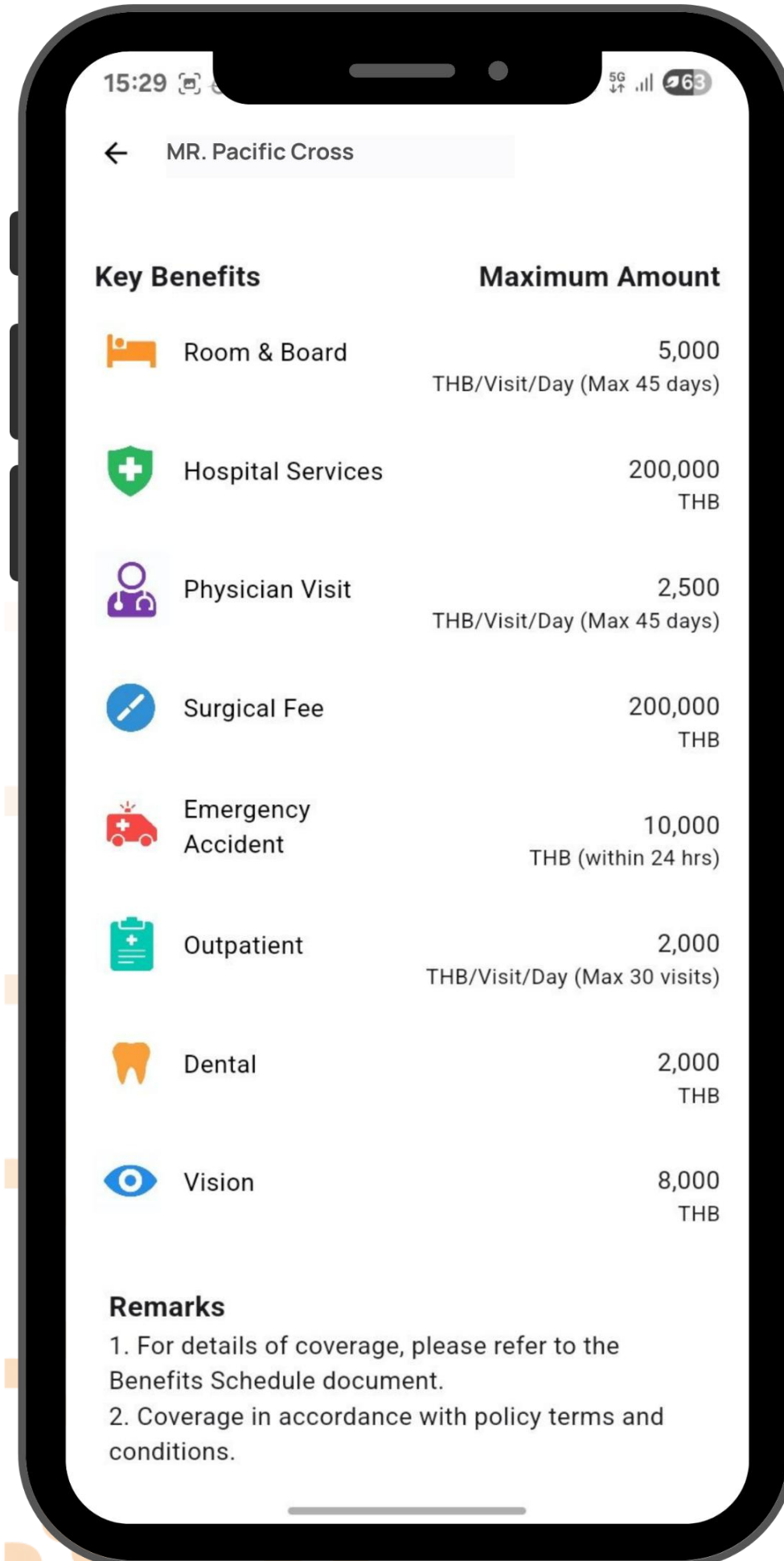
How to use:

- Access **Digital Card**.
- Card shows your policy details for hospital/clinic verification.



02. Benefit





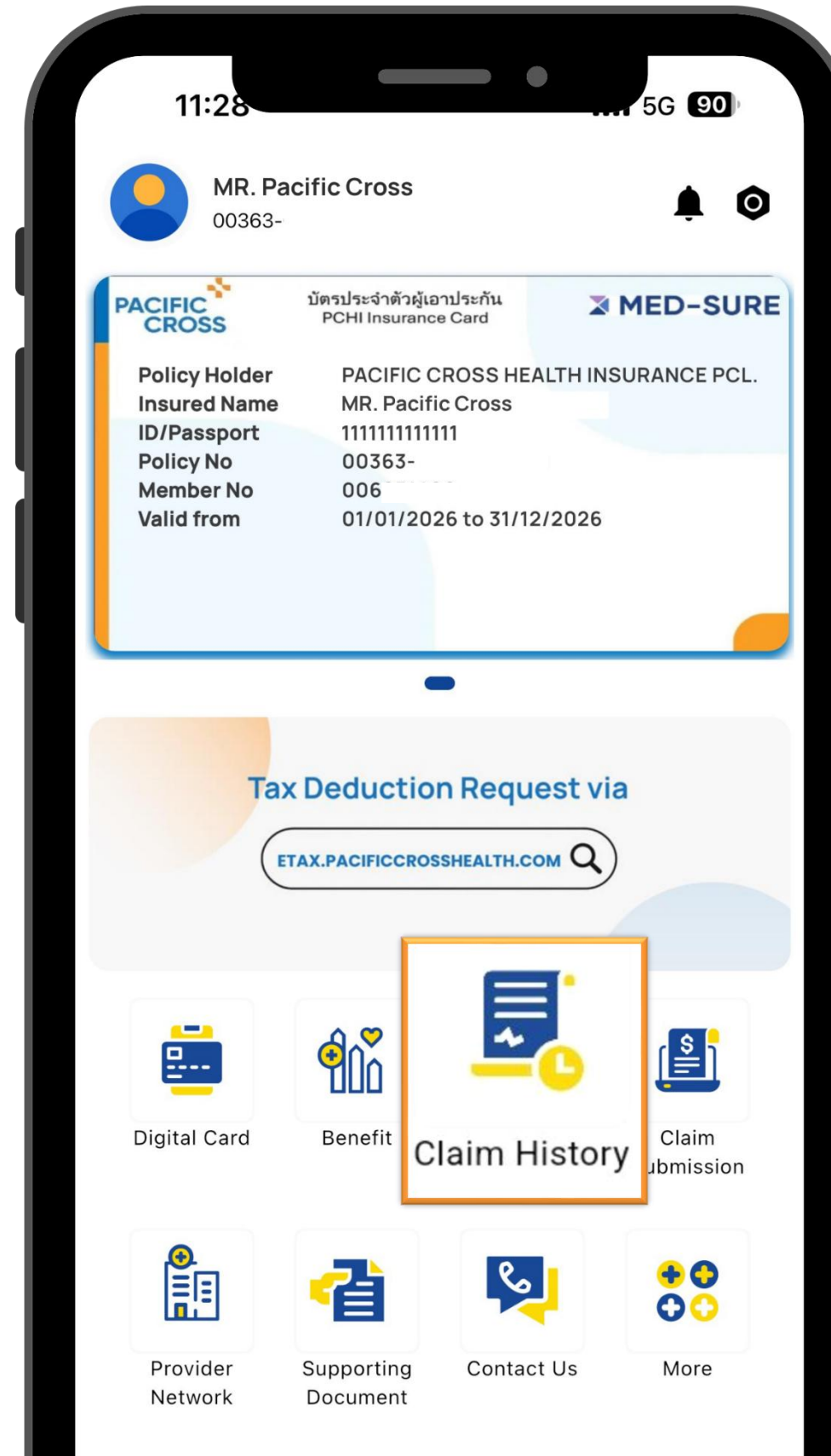
02. Benefit

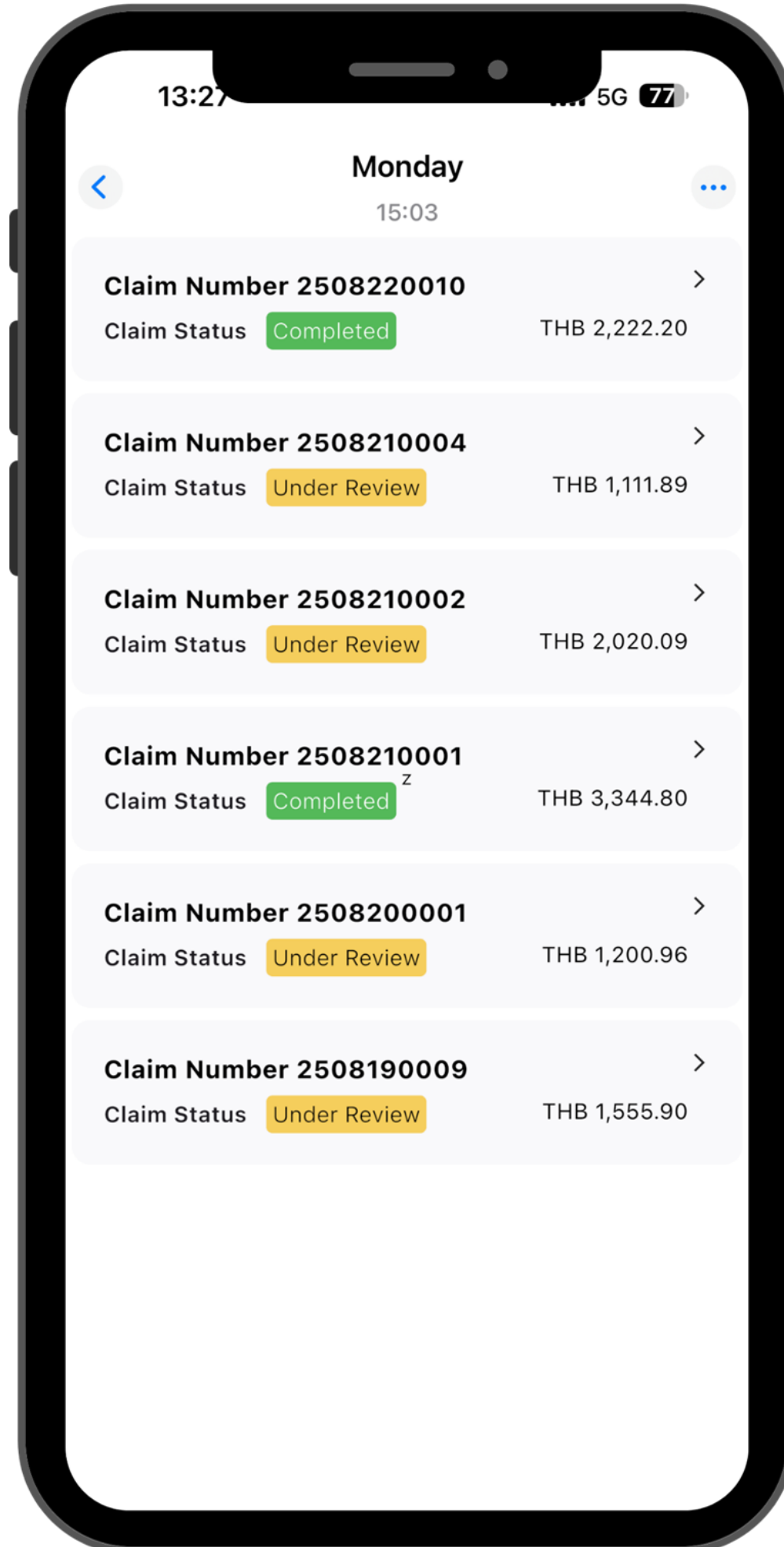
Purpose: View your key benefits.

How to use:

- Access **Benefits**.
- Inpatient (IPD): Room & Board, Hospital Services, Physician Visits, Surgical Fees.
- Emergency Accident coverage.
- Optional benefits (if include in your plan) : Outpatient (OPD), Dental, Vision.

03. Claim History





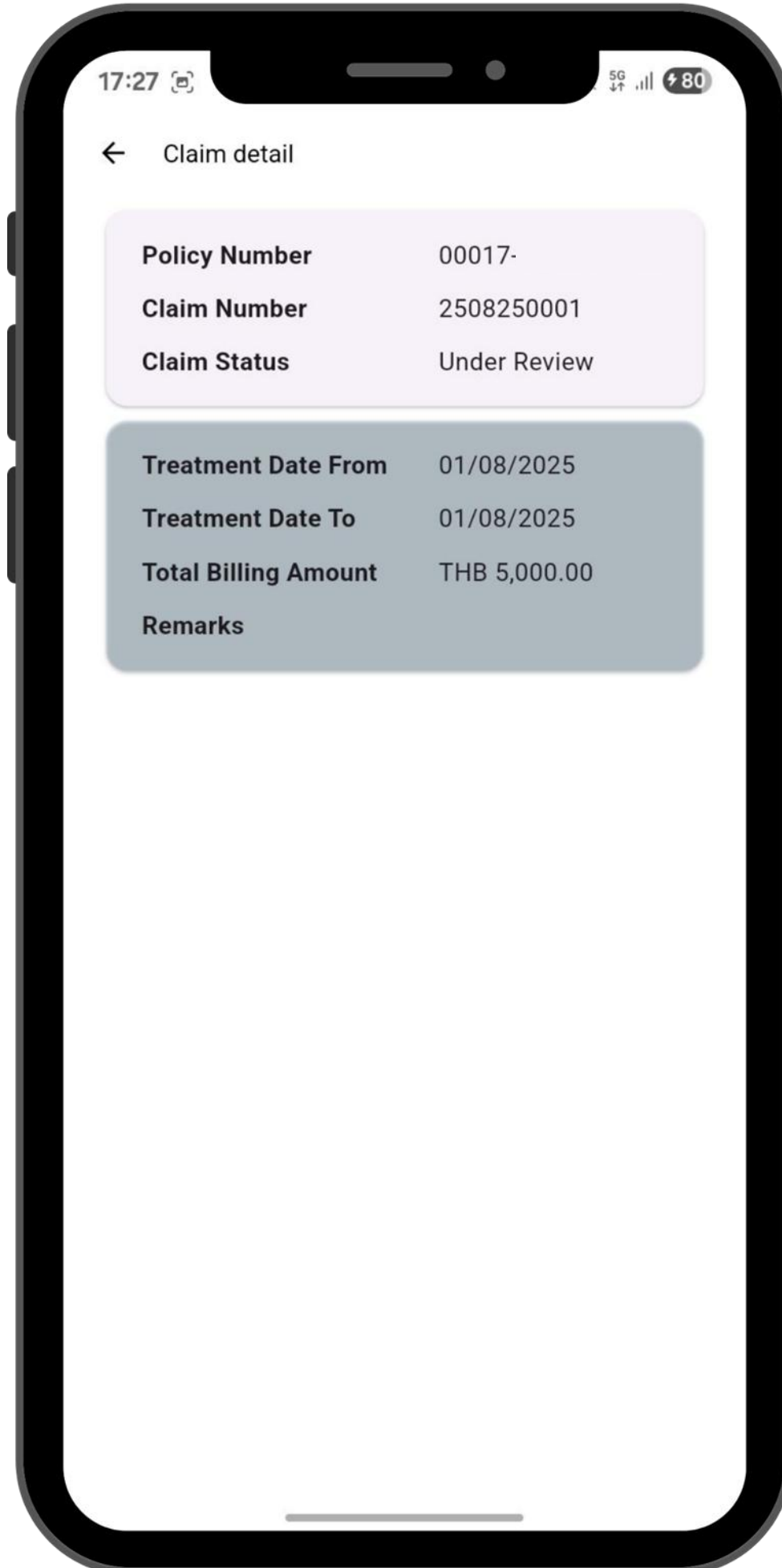
03. Claim History

Claim list

Purpose: View the status and details of your claim submission and past claims under current active policy.

How to use:

- Access **Claim History**.
- View a list of your claim.



03. Claim History

Under Review status

Purpose: View the claim status in Under Review state.

How to use:

- Tap claim status **Under Review**.
- Display policy no., claim no. and treatment details.

13:52 5G 74%

← Provider Search Provider 🔍

Select Province Others ▼

If provider name is not found in the list, please select "Others" in Provider Name field and enter provider name into the Other Provider Name field.

- K Clinic Vejchakam >
- Saint Louis Hospital >
- BNH Hospital >
- Bangkok Christian Hospital >
- IMH Silom Hospital >
- King Chulalongkorn Memorial Hospital >
- Central Medic Clinic St.Louis >
- Intouch Medicare Clinic – Charoen Krung >

Other Provider Name

Type provider name here

Submit

04. Claim Submission

Fill other providers

Purpose: Enter the name of the provider is not in the list.

How to use:

- Tap **Others** icon.
- Input provider name.
- Tap **Submit**.

15:29 5G 62

< Submit Claim

Claim Number *

Generated By System

Member Name *

Member Name

Member Number *

Member Number

Provider Name

Provider Name

Treatment Date from *

Treatment Date from

Treatment Date To *

Treatment Date To

Total Billing Amount *

Total Billing Amount

Submit claim documents

1. Receipt *

Select attachments

04. Claim Submission

Fill treatment details

Purpose: Fill treatment details.

How to use:

- Select **Treatment Date From** and **Treatment Date To**
- Input the **Total Billing Amount** must **not exceed 10,000 baht** per submission.

