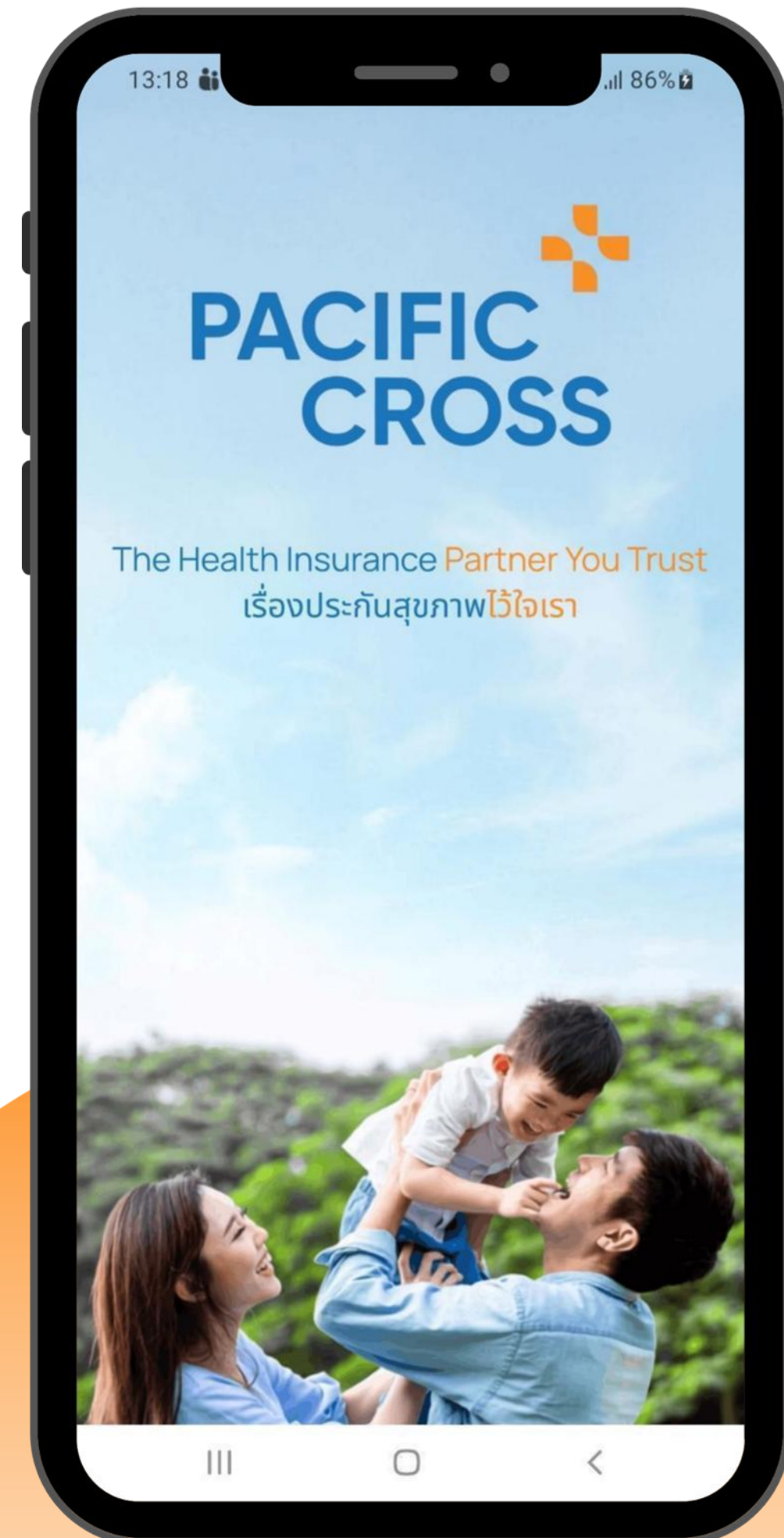




Q&A

Mobile Application myPacificCross Thailand





Q: What devices and operating systems does the application support?

A: Supports **iOS v14.0 and up** and **Android v6.0 and up** (via App Store and Google Play Store).

Not Supported: **Huawei**

Q: Can I download Mobile Application from overseas stores?

A: Yes, our Mobile Application can be downloaded anywhere, both in Thailand and overseas.

Q: Who can register?

A: Registration is available to insured members with an active Pacific Cross policy.

Q: Which products support registration?

Supported products:

1. Health Insurance: Lifestyle Series, New Normal Lifestyle Series, Group Health Insurance, Expat Care, and LAM
2. Personal Accident Insurance: Individual and Group Policies.

Products Not Currently Supported : Cancer Insurance, Travel Insurance, Siam Smile, Migrant Worker



THANK YOU

