

EASY PAYMENT OPTIONS

For Pacific Cross Philippines



Check out this primer for easy ways
to settle your premiums!

**PACIFIC
CROSS** 

Pacific Cross paves the way for easy settlement of your premiums. You may now opt for any of the following payment facilities:

- **Web Payment through Pacific Cross Website**

Pacific Cross's online payment gateway accepts credit cards, debit cards, and GCash payments through www.pacificcross.com.ph.

- **Online Banking through Bank Partners**

This option is open to all Pacific Cross clients with Metrobank and BPI accounts. Payments can be made through bank portal, ATM, or via BPI Phone Banking.

- **Over-the-Counter through Bank Partners and Office Cashiers**

Pacific Cross clients may pay over the counter through our bank partners' nationwide branch network (e.g., BDO and Metrobank) or they may proceed to our cashiers at Head Office and Branches.

- **Overseas Payment Remittance**

Clients based outside of the Philippines may pay through Metrobank's overseas bills payment facility or through BDO via telegraphic transfer. Bank details for this transaction will be provided upon request.

For questions or concerns, please do not hesitate to contact us at:

Tel. No.: +63 2 8230-8511 • Fax No.: +63 2 8230-8570 • E-mail: client_services@pacificcross.com.ph

Thank you and we are glad to be of service to you.



Pacific Cross Insurance, Inc. (PCII) accepts PESO and DOLLAR payments for the following products:

MEDICAL INSURANCE	TRAVEL INSURANCE
Plans and all riders of: <ul style="list-style-type: none">Blue RoyaleBlue Royale PremierBlue Royale DuoProtectSelect StandardSelect PlusPremierStand-alone Personal Accident	Plans and all riders of: <ul style="list-style-type: none">Worldwide Elite (Euro and Dollar Plans)Asia & Oceania (Dollar and Peso Plans)Domestic (Peso Plans)Worldwide Elite Inbound (Dollar Plans)ShortSecure (Peso Plans)
















Pacific Cross Health Care, Inc. (PCHC) accepts PESO payment ONLY for the following products:

HEALTHCARE PLAN
Plans and all riders of: <ul style="list-style-type: none">Select Standard with AccessSelect Plus with AccessLifeStyleBC Flexi AccessBC Flexi Access PlusBlue Chip

Payments are accepted through the following channels:

I. PACIFIC CROSS WEB PAYMENTS

Visit www.pacificcross.com.ph and choose **Web Payment**. Choose what product you want to pay for (e.g., I want to pay for my Medical Insurance or I want to pay for my Travel Insurance).

I. Credit Card	Pay Straight through VISA, Mastercard. Dollar credit card payment also available for straight payment		
II. Debit Card	Straight Payment only through BANCNET accredited cards		
Online Payments		Over-The-Counter Reference	
Credit and Debit Cards		Cash Payment/OTC	
Local Debit Card (ATM)		7-Eleven	
Mobile Payments (GCASH)		OTC Payment (Dragon Pay)	
Online Bills Payment		Cash Payment/OTC	
Online Bills Payment		Cash Payment/OTC	
Cash Payment/OTC		MLhuillier	
BDO Installment		Direct Agent 5 (Bills Payment)	
BPI Online			

II. ONLINE BANKING PAYMENTS

Payment Bank	Website	Healthcare Plans	Medical Insurance	Travel Insurance
I. Metrobank	www.metrobankdirect.com	Merchant: Pacific Cross Health Care, Inc. Subscriber's Name: Policyholder's Name Reference: Policy No./Debit Note No./Agent's Code	Merchant: Pacific Cross Insurance, Inc. Subscriber's Name: Policyholder's Name Reference: Policy No./Debit Note No./Agent's Code	Merchant: Pacific Cross Insurance, Inc. Subscriber's Name: Policyholder's Name Reference: OCC No./SOA No./Intermediary Name
II. Bank of the Philippine Islands (BPI)	www.bpiexpressonline.com	Not applicable		

III. OVER-THE-COUNTER PAYMENTS

a. WALK-IN

Clients may proceed to Pacific Cross Head Office (2nd Floor, Client and Partner Center) and Branch Office (Cebu & Davao) Cashiers (Monday to Friday, 8:30 a.m. to 4:00 p.m.)

I. Cash Payment	Currencies accepted: USD and PHP (depends on the plan being paid)			
II. Check Payment	Please make checks payable to: Pacific Cross Health Care, Inc. (for Health Care Plans) Pacific Cross Insurance, Inc. (For Medical Insurance and Travel Insurance Plans)			
III. Credit Card Payment (Swipe or Credit Card Authorization Form (CCAF))	Straight All Visa, Mastercard, AMEX, JCB type of cards	Regular Installment Available up to 12 months payment terms minimum of PHP3,000.00. This will be subject to additional fees as charged by the issuing bank of the credit card. Swipe or with Credit Card Authorization Form (Peso only): <ul style="list-style-type: none">BPIBDO (except Diners) When using Metrobank Credit Cards, the physical card must be present during transactions.	0% Installment (For FlexiShield Policyholder only) (Peso only): Card Present or Over-The-Counter: <ul style="list-style-type: none">Metrobank Credit Card Authorization Form: <ul style="list-style-type: none">BDOBPI	
IV. Debit Card Payment	All VISA and Mastercard types of card issued by local banks			

b. Bills Payment with Bank Partners

Payment Bank	Healthcare Plans	Medical Insurance	Travel Insurance
I. Metrobank	Merchant: Pacific Cross Health Care, Inc. Subscriber's Name: Policyholder's Name	Merchant: Pacific Cross Insurance, Inc. Subscriber's Name: Policyholder's Name	Merchant: Pacific Cross Insurance, Inc. Subscriber's Name: Policyholder's Name
II. Banco de Oro (BDO)	Reference: Policy No./Debit Note No./Agent's Code	Reference: Policy No./Debit Note No./Agent's Code	Reference: OCC No./SOA No./Agent's Code

IV. OVERSEAS PAYMENTS

Account Number will be provided upon request. Sender's Fee will be charged to the policyholder.

Available Metrobank Foreign Subsidiaries thru Bills Payment

	MBTC Foreign Offices and Subsidiaries	City	Address
1	Metro Remittance Center, Inc. (Canada) -Toronto	Toronto	1466 Bathurst Street, Suite 108-A, Toronto, Ontario, Canada M5R 3S3
2	Metro Remittance Center, Inc. (Canada) -Vancouver	Vancouver	4292 Fraser Street, Vancouver, British Columbia, Canada V5V 4G2
3	Metro Remittance (Hong Kong) Limited -United Centre	Hong Kong	Shops 2038-2039, 2/F United Centre Shopping Arcade, 95 Queensway, Central, Hong Kong
4	Metro Remittance (Hong Kong) Limited -Worldwide House	Hong Kong	Shops 201-206, 2/F Worldwide House Plaza, No. 19 Des Voeux Rd., Central, Hong Kong
5	Metro Remittance (Hong Kong) Limited -Yuen Long	Hong Kong	Flat 2, 1/F, Hung Fook Building, 25-29 Tung Lok Street, Yuen Long, New Territories, Hong Kong
6	Metro Remittance (Hong Kong) Limited -Shatin	Hong Kong	Shop 104, Level 3, Shatin Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories, Hong Kong

7	Metro Remittance (Hong Kong) Limited -Tsuen Wan	Hong Kong	Shop 305E, 3/F Nan Fung Ctr., New Town Mall, 64-98 Sai Lau Kok Rd., Tsuen Wan, New Territories, Hong Kong
8	Metro Remittance (Hong Kong) Limited -Causeway Bay	Hong Kong	Shop 1 & 2, G/F Haven Court, 136-138 Leighton Road, Causeway Bay, Hong Kong
9	Metro Remittance (Hong Kong) Limited -Tseung Kwan O	Hong Kong	Shop UG17, Maritime Bay Shopping Mall, 18 Pui Shing Road, Tseung Kwan O, New Territories, Hong Kong
10	Metro Remittance (Italia) SpA-Milan	Milan	Via Victor Hugo 2, 20123 Milan, Italy
11	Metro Remittance (Italia) SpA-Rome	Rome	Via Del Viminale 43, 00184 Rome, Italy
12	Metro Remittance (Italia) SpA-MDO (Extension Office)	Rome	Viale delle Medaglie d'Oro 123, 00136 Rome, Italy (opposite Phil. Embassy Rome)
13	Metrobank Osaka Branch	Osaka	1/F Honmachi Central Bldg., 4-2-5, Honmachi, Chou-ku, Osaka, Japan 541-0053
14	Metrobank Tokyo Branch	Tokyo	1/F Chiyoda First Bldg., 3-8-1, Nishi-Kanda, Chiyoda-ku, Tokyo, Japan 101-0065
15	Metrobank Busan Branch	Busan	8/F Samsung Fire & Marine Insurance Bldg., 1205-22 Choryang 1 Dong, Dong-gu, Busan, Korea 601-011
16	Metrobank Seoul Branch	Seoul	2/F Danam Bldg. (formerly International Insurance Bldg.), 120, 5-Ka, Namdae-mun-Ro, Chung-ku, Seoul, Korea 100-704
17	Metro Remittance Singapore Pte. Ltd.	Singapore	304 Orchard Rd., #03-30 Lucky Plaza, Singapore 238863
18	Metro Remittance Center, S.A. -Barcelona	Barcelona	Calle Muntaner No. 3, 08001 Barcelona, Spain
19	Metro Remittance Center, S.A.-Madrid	Madrid	C/ Tiziano 6 Local, 28039 Madrid, Spain
20	Metrobank Taipei Branch	Taipei	107 Chung Hsiao East Rd. Section 4, Taipei, Taiwan 10690 PROC

21	Metro Remittance (UK) Limited	London	1/F 12 Kensington Church St., London W8 4EP, UK
22	Metro Remittance (USA), Inc. - Union City	California	32210 Alvarado Blvd., Union City, CA 945879, USA
23	Metro Remittance (USA), Inc - Artesia	California	11700 South St., Ste. 203, Artesia, California, USA 90701
24	Metro Remittance Center, Inc. USA -Niles (Chicago)	Chicago	7315 West Dempster St., Niles, Illinois 60714, USA
25	Metrobank Guam Branch	Guam	Sunny Plaza Bldg., 1/F #125 Tun Jesus Crisostomo St., Tamuning, Guam 96913 USA
26	MB Remittance Center (Hawaii) Ltd. -Honolulu	Hawaii	2153 North King St., Suite 100-A, Honolulu, Hawaii 96819 USA
27	MB Remittance Center (Hawaii) Ltd. -Waipahu	Hawaii	94-766 Farrington Highway, Waipahu, Hawaii 96797 USA
28	Metrobank New York Branch	New York	10 East 53rd Street, New York, New York 10022 USA
29	Metro Remittance Center, Inc. USA -Flushing (HO)	New York	41-70 Main St., #A4 Flushing, New York 11355 USA
30	Metro Remittance Center, Inc. USA -Woodside	New York	69-04 Roosevelt Ave., Woodside, New York 11377 USA



HEAD OFFICE

2nd Floor (Client & Partner Center),
8th Floor (Sales Center) and
18th Floor (Operations & Executive Center)
8 Rockwell Building, Hidalgo Drive, Makati City
Metro Manila, Philippines
Tel. No.: +63 2 8899-8001 Fax No.: +63 2 8230-8570
For General Inquiries: info@pacificcross.com.ph
For Travel Inquiries: traveldirect_team@pacificcross.com.ph

CEBU

Unit 1 Mercedes Benz Tower, Mindanao Avenue
Cebu Business Park, Cebu City
Tel. Nos.: +63 32 233-5812, +63 32 233-5816
E-mail: cebu@pacificcross.com.ph

CLARK

2nd Floor Room 217, The Medical City Clark
100 Gatwick Gateway, Clark Global City
Clark Freeport Zone, Pampanga, 2023, Philippines
Mobile No.: +63 914 894-9211
E-mail: clark@pacificcross.com.ph

DAVAO

2nd Floor, Left Wing, Door No. 6, Matina Town Square
Mac Arthur Highway, Matina, Davao City
Tel. No.: +63 82 297-7314 Telefax: +63 82 297-7151
E-mail: davao@pacificcross.com.ph

For the complete details of our Agency Offices, please visit:
www.pacificcross.com.ph