



PACIFIC CROSS

CONCIERGE

Tel. No.: +63 2 8230-8511
Press 1 and introduce yourself as a Blue Royale client.
E-mail: concierge@pacificcross.com.ph

As our valued client, you can expect and enjoy the following Pacific Cross Concierge Services:

- **A Dedicated Concierge Team:** A specialized team has been formed dedicated to provide special attention and assistance to you.
- **Assistance for Appointment Setting:** The Concierge will be happy to assist you in setting medical appointments and diagnostic tests with our accredited medical providers.
- **Priority Assistance During Confinement:** In the event that you are confined please call the Pacific Cross Concierge. We will make sure that you are properly assisted and accommodated during these times.
- **Claims Processing Assistance:** The Concierge Team will help in coordinating, monitoring and providing updates on the status of your claims.