



Pacific Cross is always
#HereForYou as you
secure your health and
enjoy 24/7 unlimited
doctor consultations
anytime, anywhere!



Dear Valued Client,

We are pleased to advise that **Pacific Cross, in partnership with KonsultaMD, is bringing you 24/7 Telemedicine Services.**

KonsultaMD allows you to have access to licensed doctors through your mobile phone, no appointment needed.

This partnership will provide you with immediate and easier healthcare access, especially amidst today's difficult times when obtaining quality medical care can be a challenge. As your strong and trusted ally, we are committed to helping you feel at ease as you take better care of your health and well-being.

Enjoy immediate and easier healthcare access right in the comfort of your home!



Key Features:



24/7 Telemedicine Consults

Talk to a licensed general physician anytime via voice or video call, no appointment needed.



Primary Medical Advice

Get primary medical advice on basic healthcare, primary conditions (such as cough, fever, cold, allergies), and permissible medication over the phone.



General Health Information and/or Diagnostics Interpretation

KonsultaMD doctors provide information on any health-related inquiry which includes the interpretation of laboratory results and diagnostic examinations.



Access to e-Medical Documents

KonsultaMD doctors may provide important medical documents (such as e-prescription, e-laboratory request, and e-medical certificate) if needed and these are accessible through SMS or the app.



Mental Health Support

Get mental health first-aid support through KonsultaMD's doctors trained to take care of your mental well-being.

Avail of KonsultaMD's services now!

To avail of KonsultaMD's services, you may call the following:

- **(+63) 2 7798 8000** - Toll Free for Globe subscribers or Globe Line subscribers
- **(+63) 919 056 0702** - For Smart, Sun Cellular, and Talk N' Text subscribers

You can also request for a callback through their [website](#) or download KonsultaMD's mobile app for a holistic digital experience. The app is available on Google Play, App Store, or App Gallery.

For validation and verification of membership, please have the following ready before calling KonsultaMD:

1. Full Name of Insured Person/Member
2. Registered mobile number with Pacific Cross
3. Policy Number

For concerns or clarifications, kindly get in touch with us through
e-mail client_services@pacificcross.com.ph.