

Interviewer:

"Great, so, what kind of activities do you use the hcde lounge for?"

Participant:

"Uh, so the hcde lounge, for me, is between classes having a place to go. I study there but not too often. Usually, I use the lounge to sit on the couch and just go on my phone or maybe get a little bit of work done. [MED] I've also used it for, you know, to have lunch a few times. I appreciate I mean I'm not I used the microwave once or twice [MWV] but I appreciate the snack basket they have so if I'm getting hungry, I know where to head to which is super helpful. [SNK]

Interviewer:

"You mentioned that you've used the microwave. If they, on the occasions when you used it, if it hadn't been there, what would you have done instead?"

Participant:

"Ate my food cold because all the other microwaves, especially in the hub, are not clean and a lot of people use them and I'm not comfortable with that." [MWV] [HUB] [CLN]

Interviewer:

"I think you touched on this, but how do you feel about the fact that these items are available, like the microwave, the little snacks, and like hot water whatever?"

Participant:

"It is very convenient, especially because as an hcde major all my classes (pretty much) are in the sieg building and having a place to sit or do your work and having all these things available to you is very convenient." [MWV] [WAT] [SNK]

Interviewer:

"You mentioned that when you're in the lounge you'll do hw, so I'm assuming you bring your laptop and you said you like to be on your phone in between classes, too. Are there any other items that you bring to the lounge from home?"

Participant:

"I bring my food. I bring, like, a lunch box. [SNK]

Interviewer:

"Do you ever forget your lunch?"

Participant:

"Yeah, a couple times. Or I just don't want to eat what I brought.

Interviewer:

What do you do on those occasions? Do you just go hungry, or something else?

I usually just go to the convenience store on the first floor of the hub and grab a few snacks and that sort of sustains me until I get home. [SNK] [HUB]

Interviewer:

What if the lounge had those items for you instead? How would you feel about that?

Participant:

I would really like that because the snacks that the lounge has right now, it's kind of like, Oh if the professor or whoever refills it or they have their like tea time they'll refill it. Otherwise, it's not something that they consistently have. So that'd be very convenient, yeah. [SNK]

Interviewer:

Are there any items that, once you come to the lounge, you realize you need? Is there anything where you need to leave because you forgot it, other than food?

Participant:

There isn't like, napkins and spoons, knives, and even the snacks are not very consistent. They usually are out or they'll have like one item like knives. [CUT]

Interviewer:

When you have to step out to grab a napkin, did you find it inconvenient?

Participant:

Yeah, I don't even think I've grabbed a napkin, I've just made due with what I had. [CUT]

Interviewer:

Are there any services that you use on campus, whether that's printing or scanning, or something else?

Participant:

Not that I can think of right now.

Interviewer:

Are social interactions a factor in your decision to go to the lounge, whether that's [looking for] more people or fewer people, or something else?

Participant:

Yeah, I'm a junior, it's my first year in hcde so I do appreciate you know finding other students in my program that I can talk to for networking and yeah, I use it for that. [SOC]

Interviewer:

What elements of the space would optimize the types of social interactions you'd like to have in the lounge? You don't have to have an answer for this.

I feel like the way that the tables are, the big table in the middle and then the couch. If I'm sitting on the couch and I wanna have a conversation with someone across me that's not how I think I really[indiscernible]....seated to my right, which usually doesn't happen. There's always [only] one person who sits on the couch and then the other person is kind of on the table, so you have to move around and [indiscernible] sit next to them. [CCH] [TBL] [SOC]

Interviewer:

Do you find yourself stressed or tired when you're on campus?

Participant:

Tired, yeah. Often.

Interviewer:

What do you do for that?

Participant:

Depends. If I'm tired, maybe sometimes I'll grab a coffee and then push through. [COF] I'll go sit on the couch, but you know, it doesn't make me less tired I'd say [CCH]. I usually just go, if I'm being honest with you. I go home because I need a nap.

Interviewer:

Valid. Valid approach. Do you get coffee, do you have like the free coffee that's in the lounge, or coffee from somewhere else?

Participant:

No, I've never tried the free coffee in the lounge. It's not very inviting. Like, there are just a couple teabags here and there. [COF]

Interviewer:

I also have not tried it and I have the same impression.

Interviewer:

So we got to the end and it has not been very long. An old question that I had was, "Have you ever found yourself in the lounge and then something happens and you're like, I'm gonna leave now?" And if so, what was that thing?

Participant:

Oh, let's see. Um. Not really. I mean, the only time when I was kind of like....I remember there was like this tea time and there was a bunch of like grad students who, there were like 5 or 6 of them and they were doing their work and those...they were kind of awkward, so I...[laughter]
[SOC]

Interviewer:

Was it awkward because they're all like kind of like a clique and then...

“Yeah, probably. But it was just the day, I was like I think I’m ready to go home now.