ATLAFY

AI Advisory for ServiceNow

AI Readiness Assessment

Laying the groundwork for sustainable AI initiatives

AI success depends on more than a good use case — know whether your organization can run it in a controlled, sustainable and economically sound way.

THE CHALLENGE

The successful implementation of AI does not depend on a good use case alone. Data quality, knowledge management, architecture, governance, organizational responsibilities and existing ServiceNow processes all play a decisive role in whether AI can be operated successfully over the long term. Many companies already run initial pilots or have concrete ideas, but do not know **their actual level of readiness**.

How the assessment works

Four dimensions that determine your readiness to scale AI sustainably

Data & Knowledge

Whether your data quality and knowledge management can feed reliable, trustworthy AI.

Platform & Architecture

Whether your ServiceNow platform and architecture can support and scale AI.

Governance & Risk

Whether the right controls, responsibilities and risk management are in place.

Operating Model

Whether roles, processes and operations are ready to run AI sustainably.

Four dimensions → **Readiness rating** → **Prioritized actions**

Data · platform · governance · operations → Gaps, risks & dependencies → Decision-ready recommendations

What you get

Tangible deliverables at the end of the assessment

- Readiness Rating by Dimension
- Overview of Risks and Dependencies
- Identified Gaps
- Prioritized improvement measures
- Target State and Recommendations for Action
- Executive Summary

Why it matters

The value the assessment creates for your business

- Transparency regarding the current level of maturity
- Early identification of risks
- Avoidance of scaling issues
- Improved governance and control
- A solid foundation for future AI initiatives

Ready to assess how prepared your organization is to scale AI?

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