



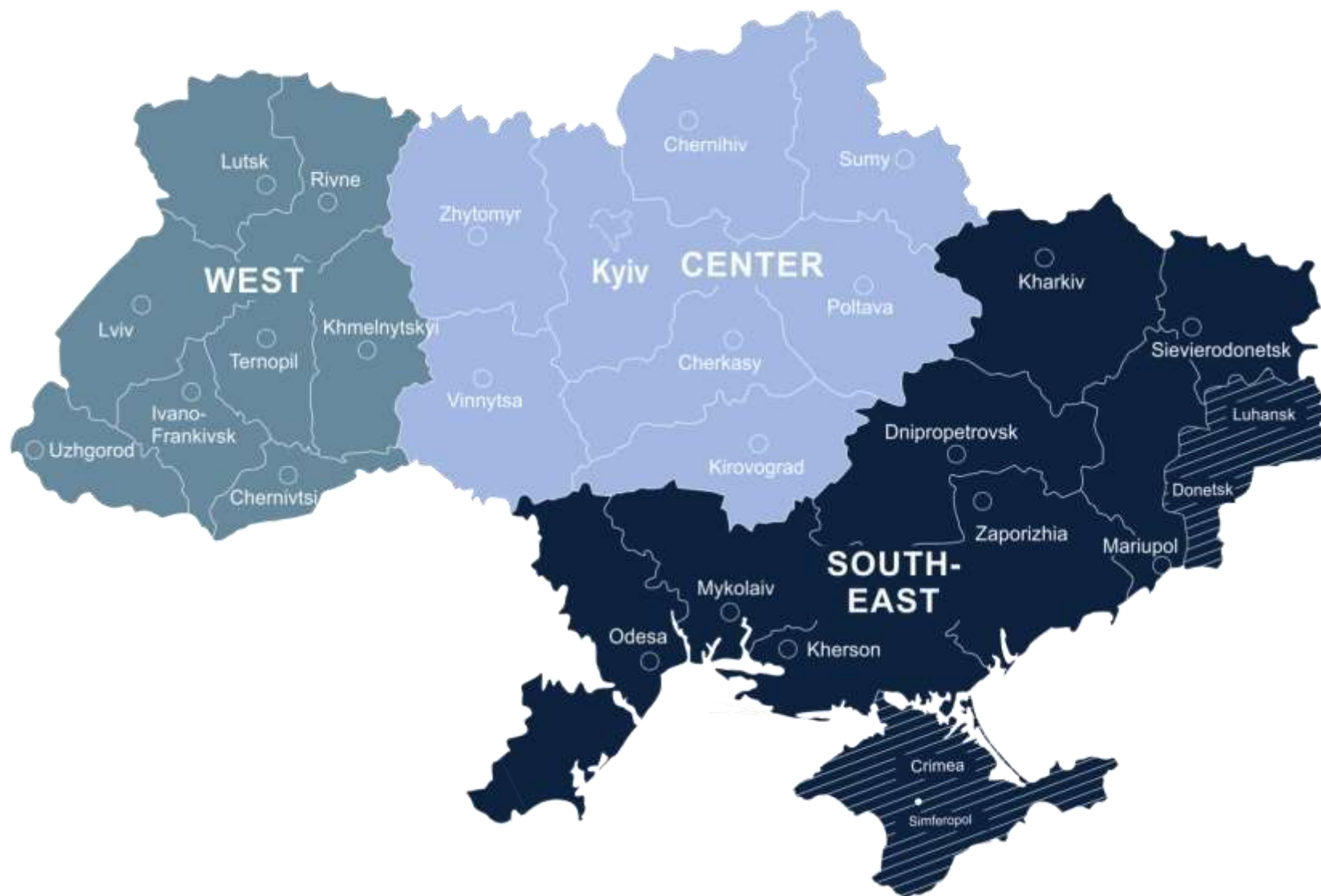
Ukrainian Municipal Survey

20 January - 8 February, 2016

The Second In-Depth Look at Ukrainian Local Governance

- This annual survey provides an unprecedented window into citizen attitudes about local governance and municipal services.
- It was conducted in the 22 regional capitals of Ukraine not under the control of Russian or Russian-backed forces, as well as in the cities of Mariupol and Sievierodonetsk in the Donbas region, and utilized an extensive sample size of more than 19,000 respondents.
- The findings will inform future discussions on decentralization, anti-corruption initiatives and other reforms set forth by the pro-European government in Kyiv.

Geographical Key



Due to Russian occupation of Crimea and ongoing conflict in Eastern Ukraine, citizens of the *oblast* centers of Simferopol, Donetsk and Luhansk did not participate in the survey. In place of those *oblast* centers, Mariupol and Sievierodonetsk were included in the survey to represent Donetsk and Luhansk *oblasts*.

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Methodology

- The survey was conducted by [Rating Group Ukraine](#) on behalf of the [International Republican Institute](#).
- The data was collected in 24 cities of Ukraine (Kyiv and all *oblast* centers, as well as in Mariupol and Sievierodonetsk in Donetsk and Luhansk *oblasts*, respectively) between January 20, 2016, and February 8, 2016, through face-to-face interviews at respondents' homes.
- The sample consisted of 19,200 permanent residents of Ukraine aged 18 and older. It is representative of the general population by age, education and sex.
- In order to obtain this representative sample, 800 respondents were interviewed in each city regardless of the size of its population. The survey data obtained in each city was weighted by gender and age using national statistical data. The geographical coverage of the city area was based on the electoral districts established by the Central Election Commission of Ukraine. At least 50 sites, or primary sampling units, were covered and randomly selected using the curtain step method. The random route and 'next birthday' rule were used for respondents' selection procedures.
- For reference, the previous municipal survey was conducted in 22 cities between March 2, 2015, to March 20, 2015. The sample size consisted of 17,600 respondents.
- The margin of error for each city does not exceed plus or minus 3.5 percent.
- The average response rate is 62.8 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the [Government of Canada](#).

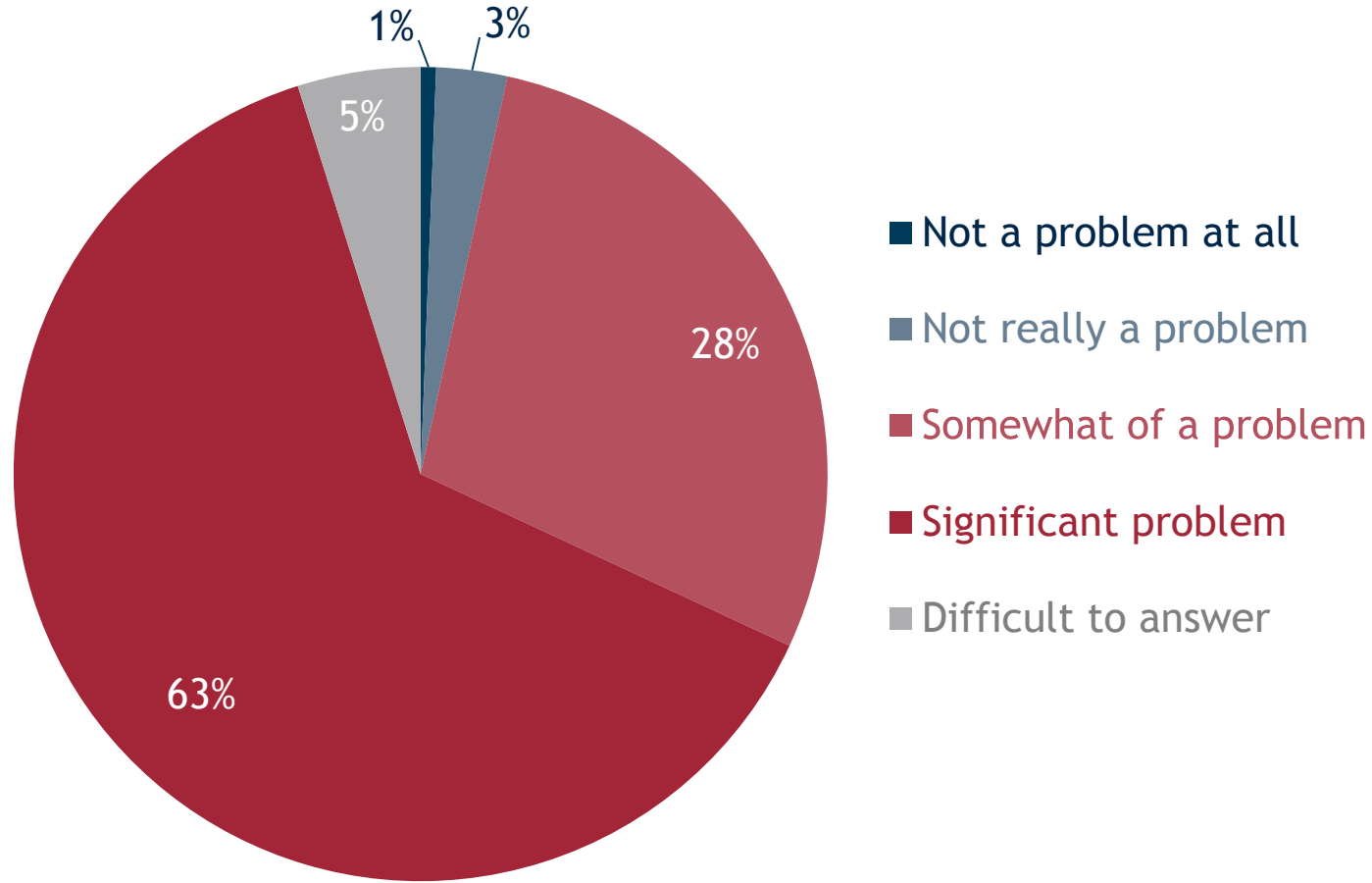


Concern About Corruption and Nepotism

In your opinion, how serious are these problems for your city?

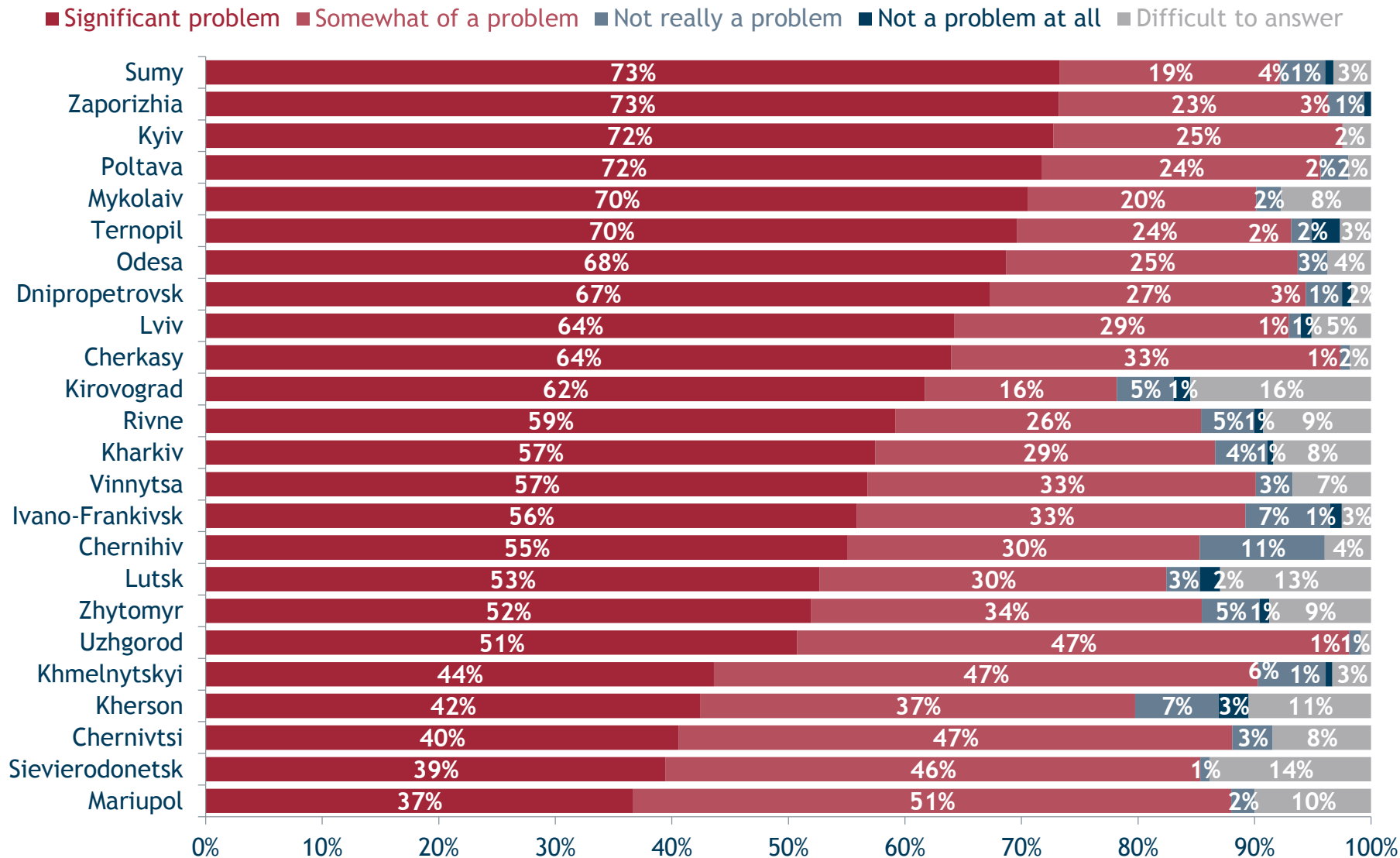
Corruption

(Aggregated Result for All 24 Cities)



In your opinion, how serious are these problems for your city?

Corruption

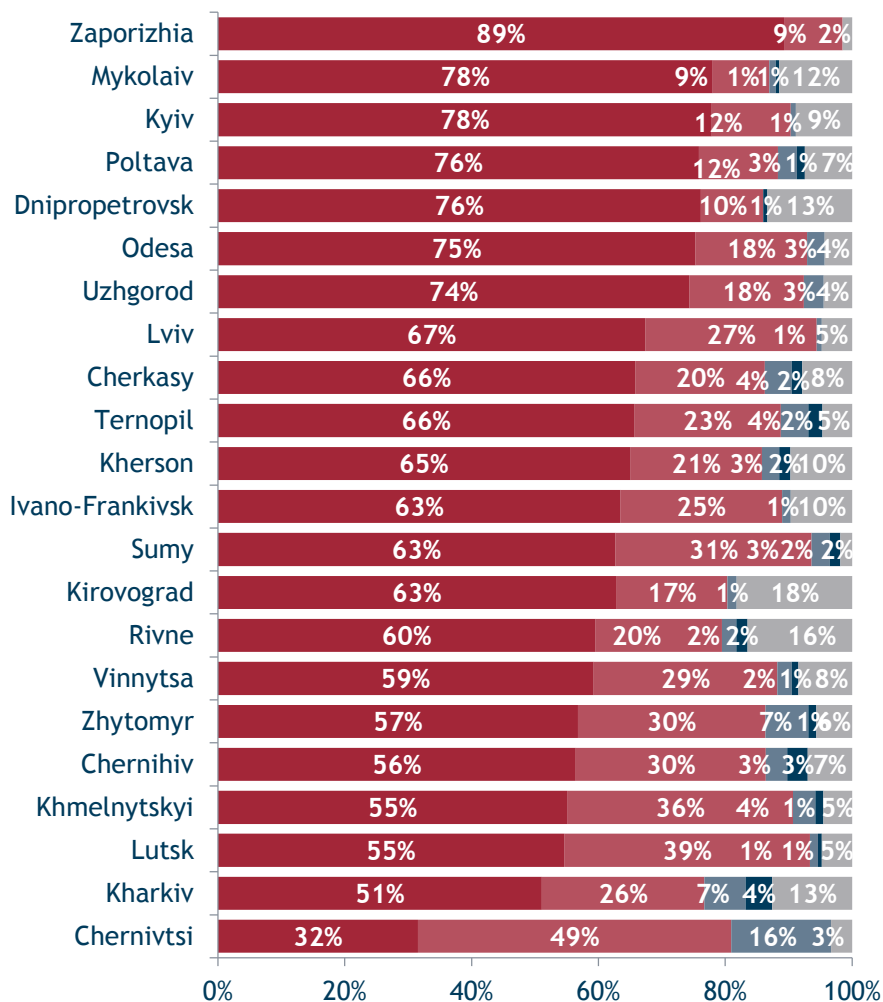


In your opinion, how serious are these problems for your city?

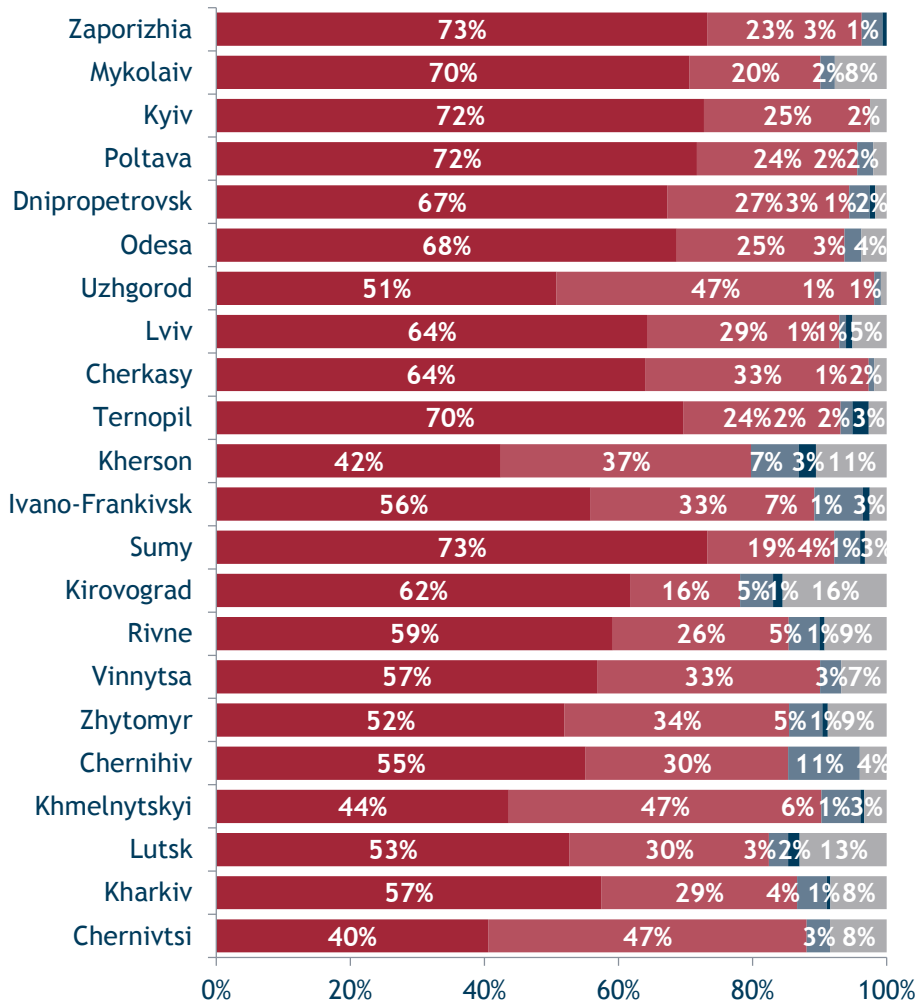
Corruption

■ Significant problem ■ Somewhat of a problem ■ Not really a problem ■ Not a problem at all ■ Difficult to answer

March 2015



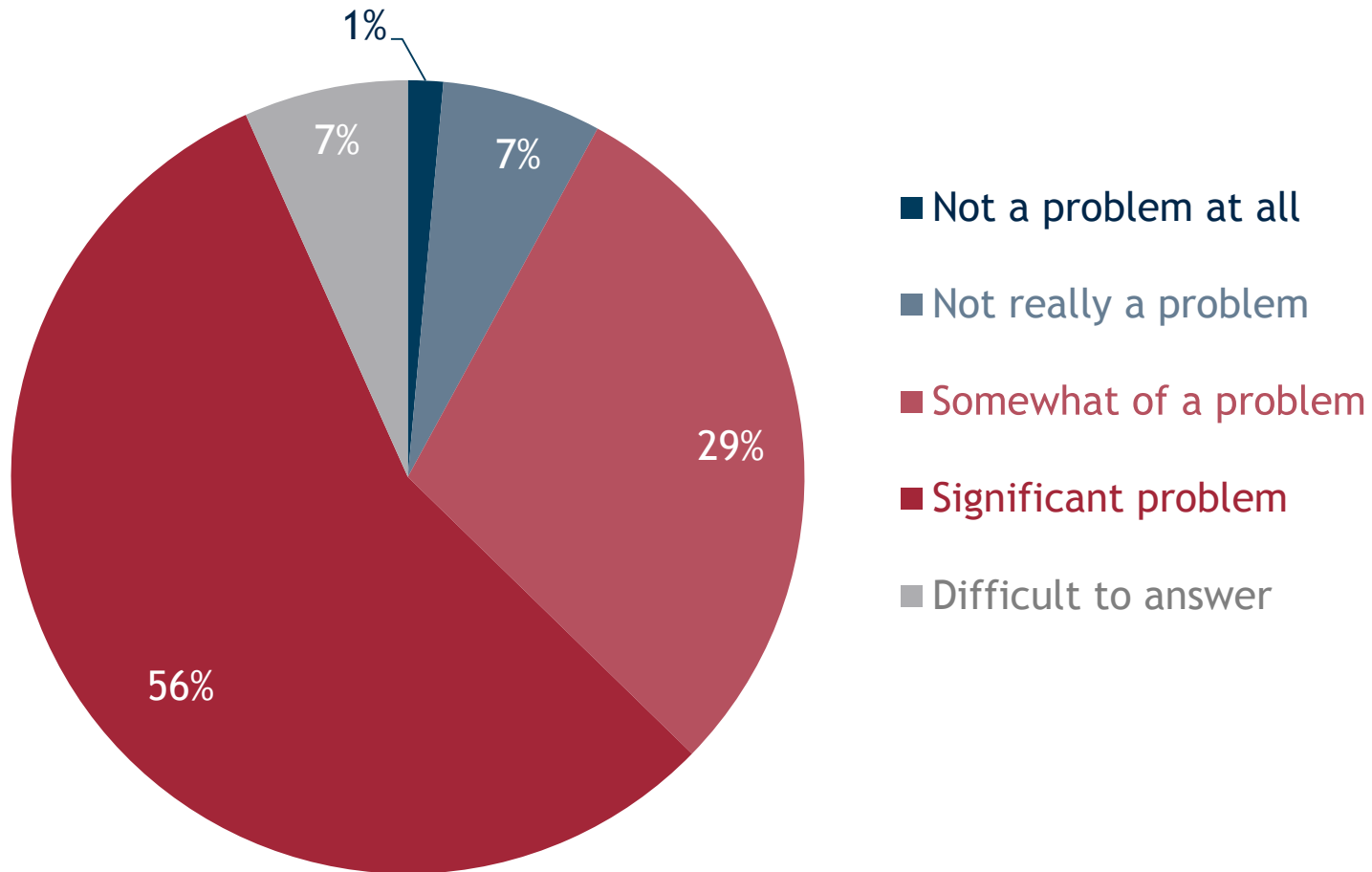
February 2016



In your opinion, how serious are these problems for your city?

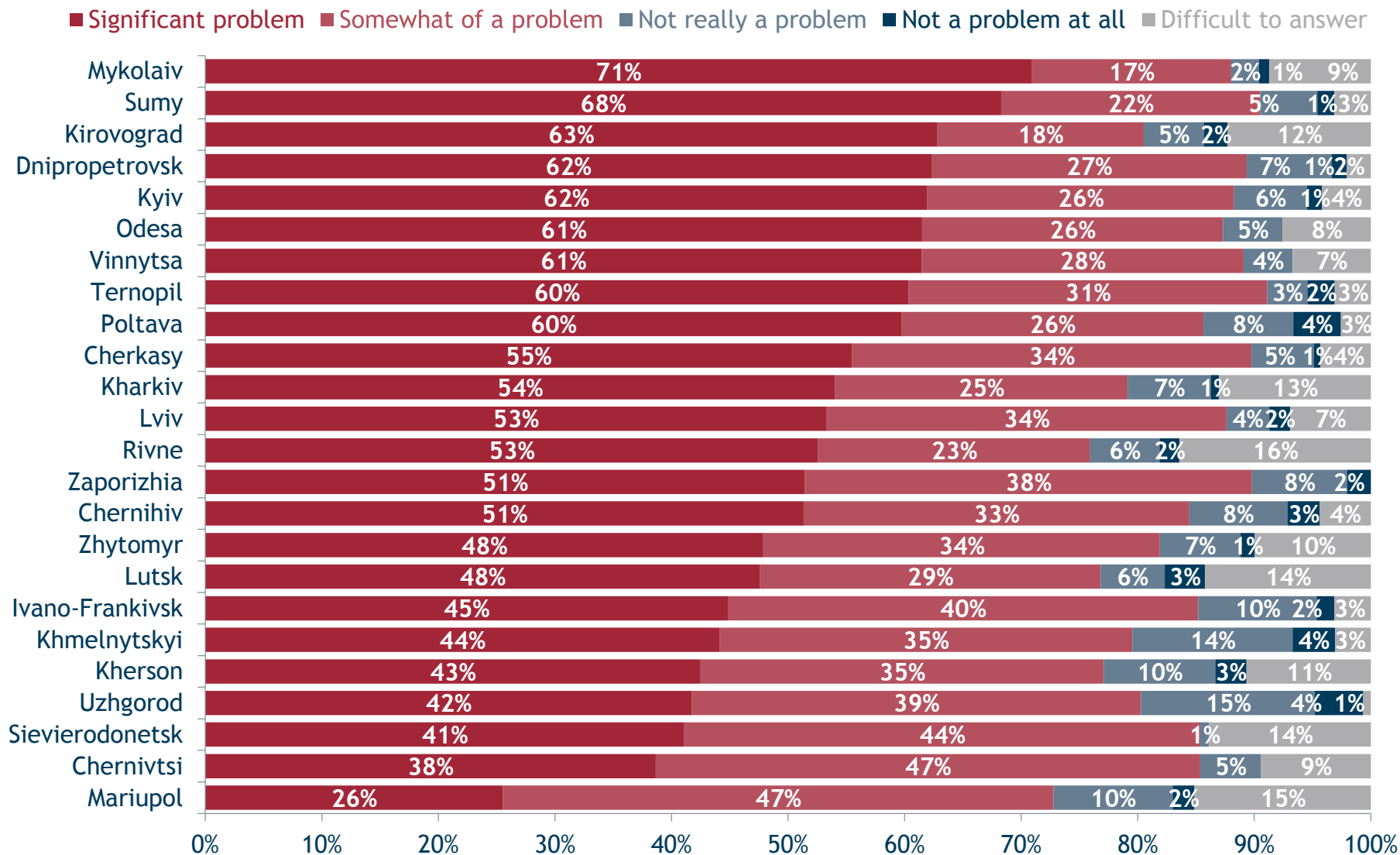
Nepotism

(Aggregated Result for All 24 Cities)



In your opinion, how serious are these problems for your city?

Nepotism

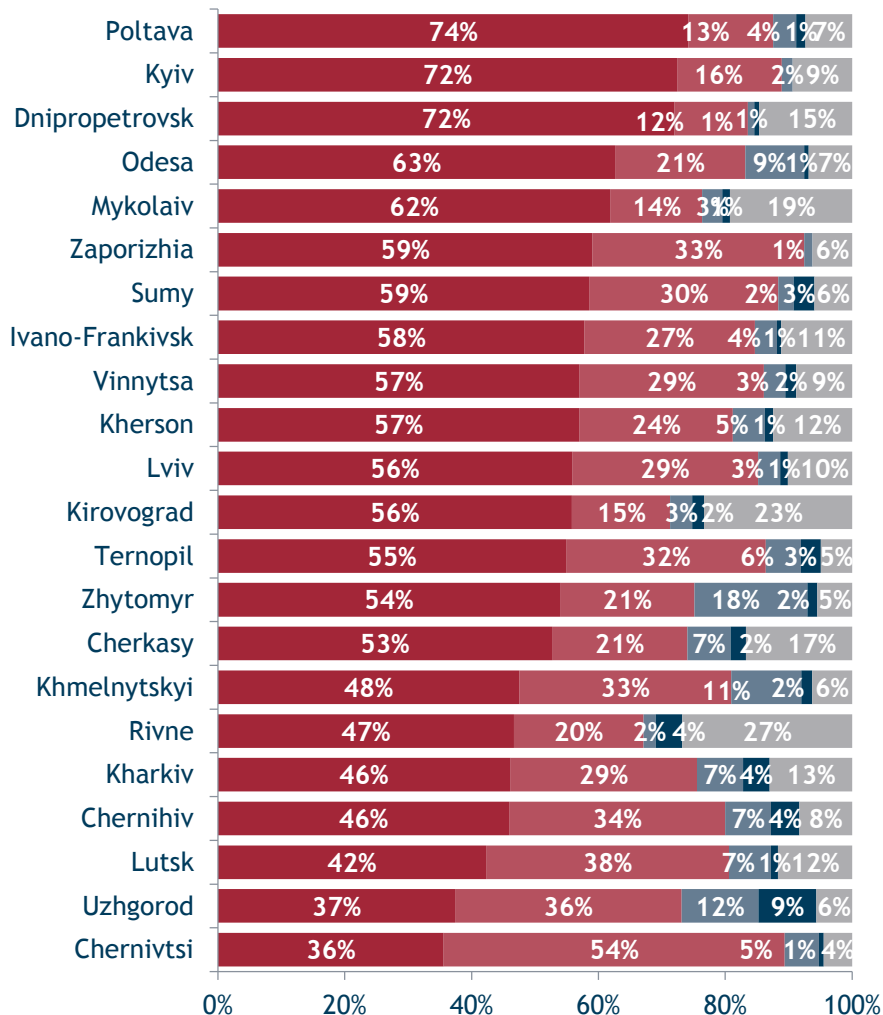


In your opinion, how serious are these problems for your city?

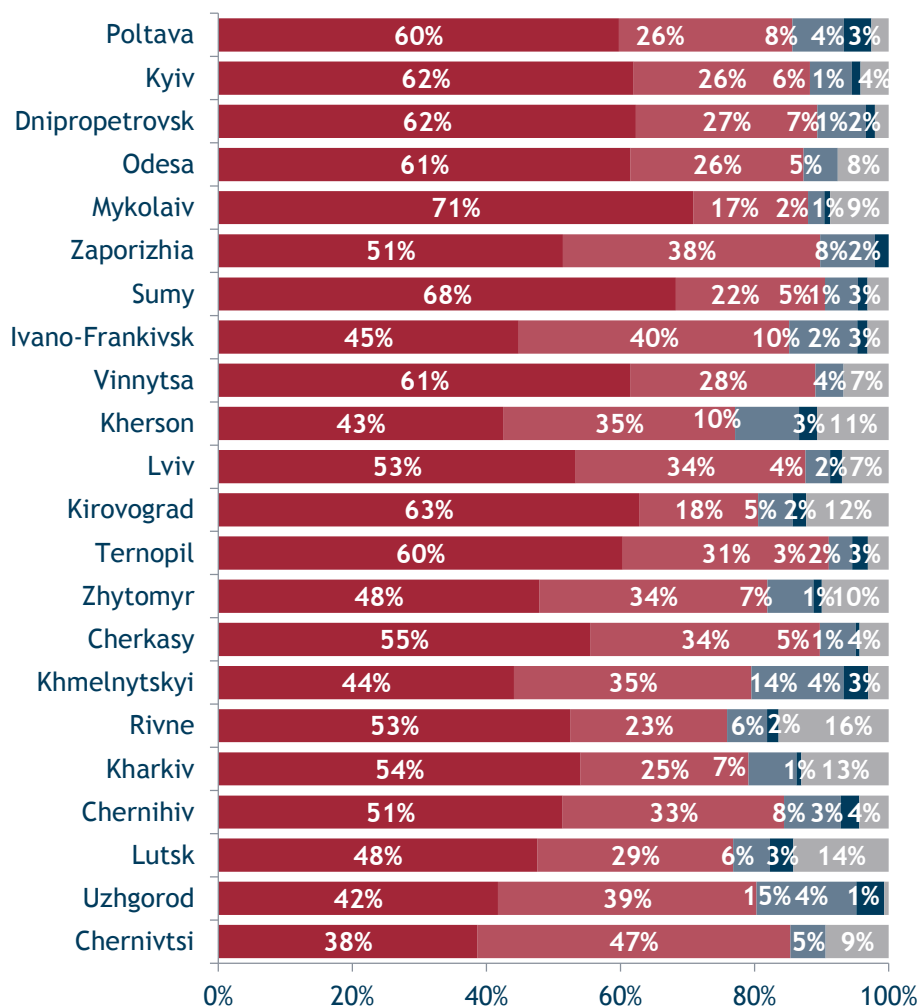
Nepotism

■ Significant problem ■ Somewhat of a problem ■ Not really a problem ■ Not a problem at all ■ Difficult to answer

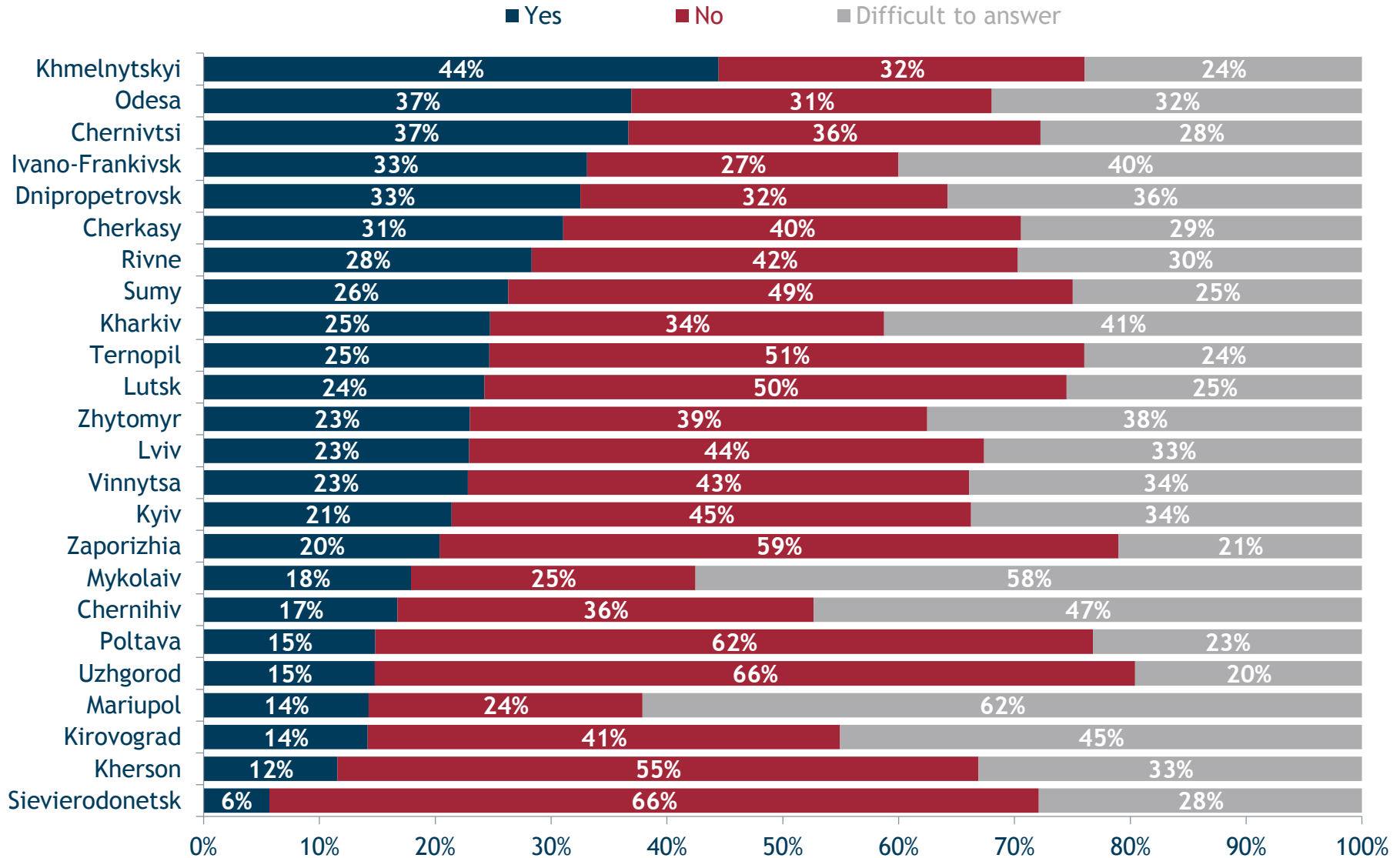
March 2015



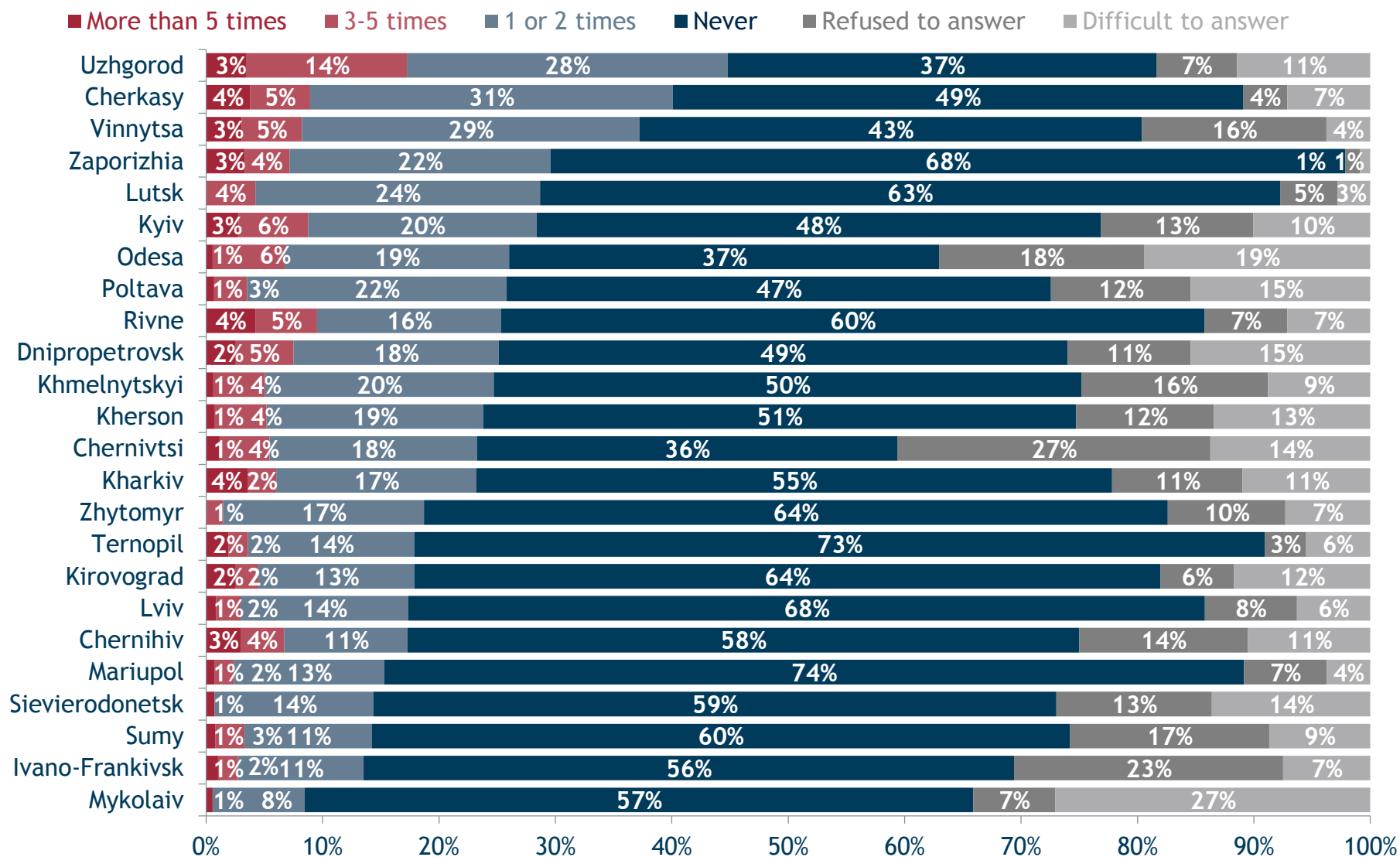
February 2016



Do you think that your city authorities are making an effort to end corruption at the municipal authority level?

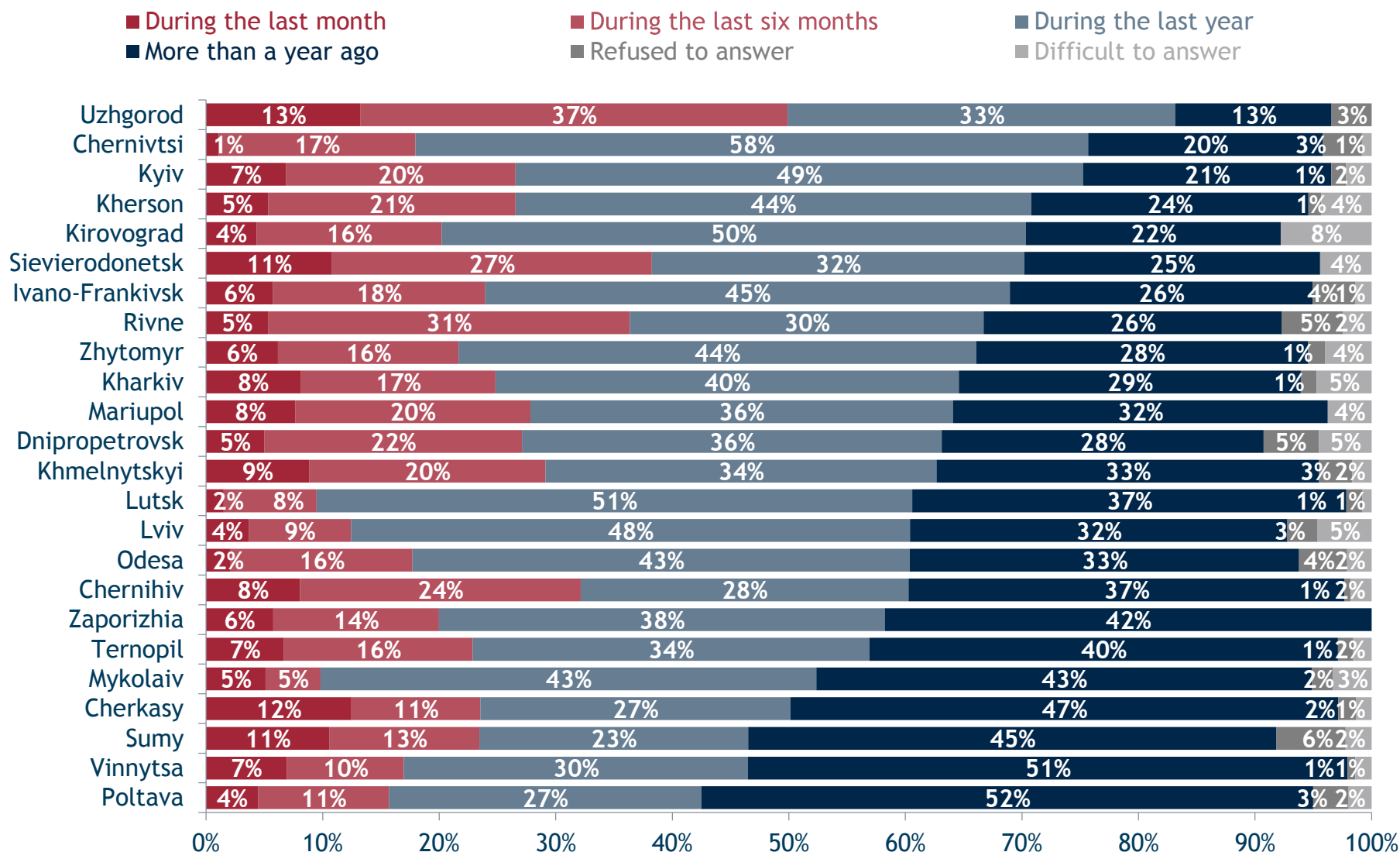


In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get service or document from him/her?



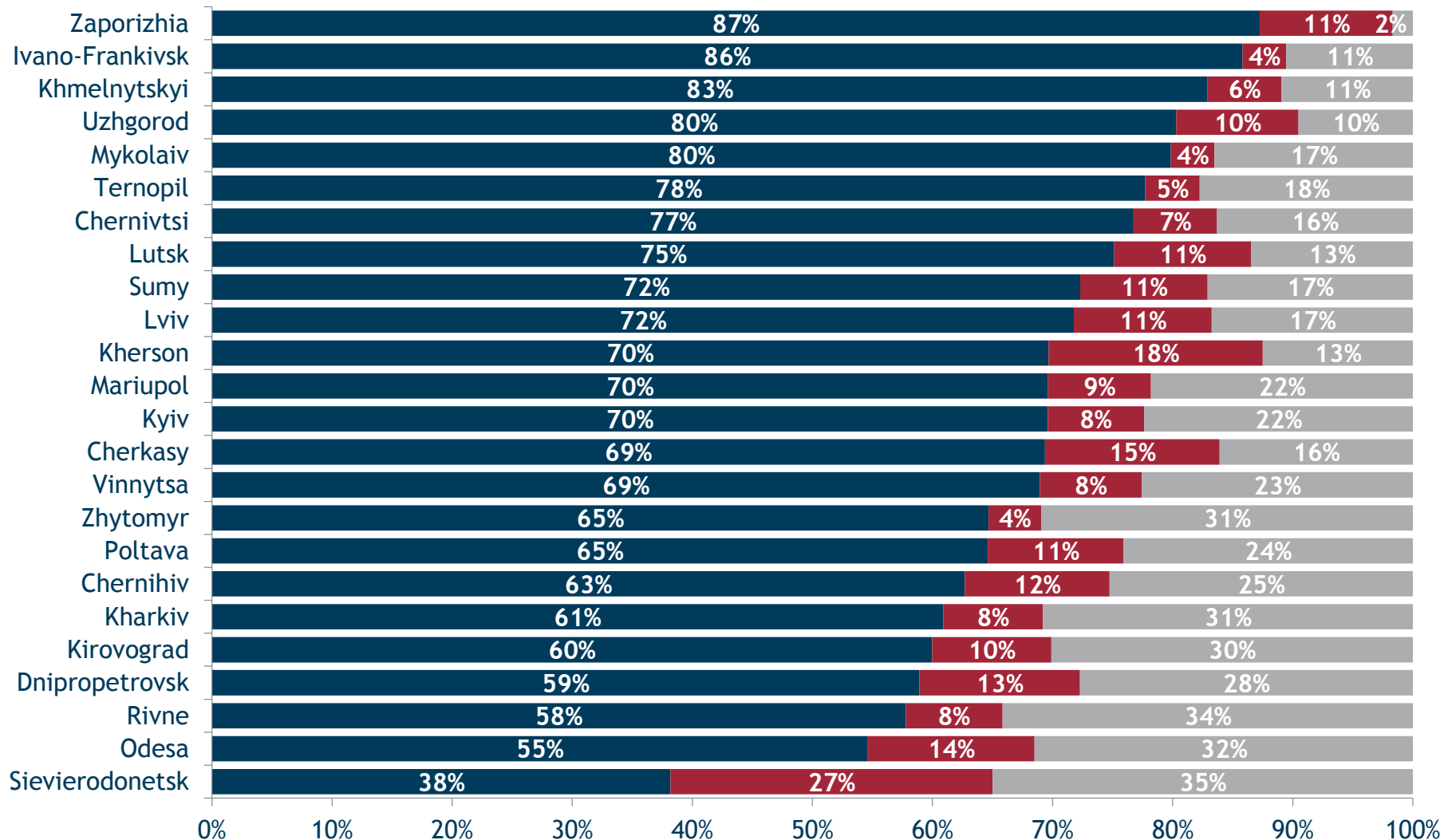
If yes, when did it happen?

(Among those who in the past two years have had to do a favor, give a gift or pay a bribe to a local official)



Do you consider this to be an act of corruption?

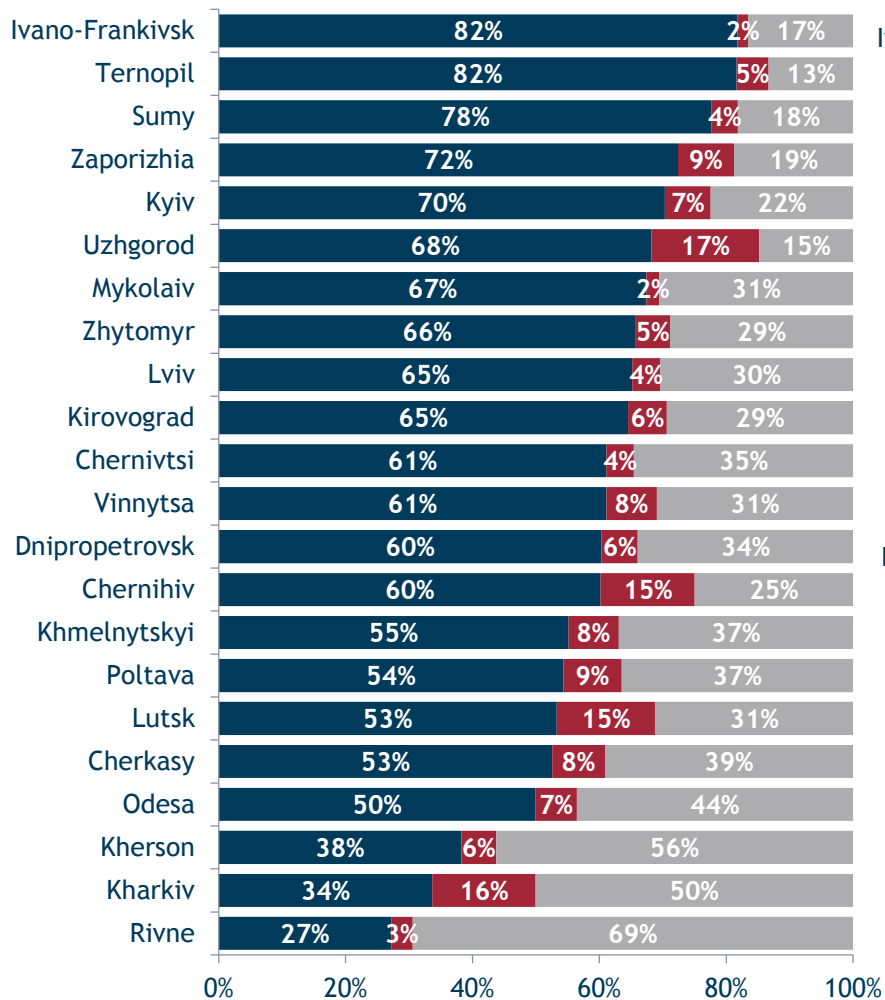
■ Yes ■ No ■ Difficult to answer



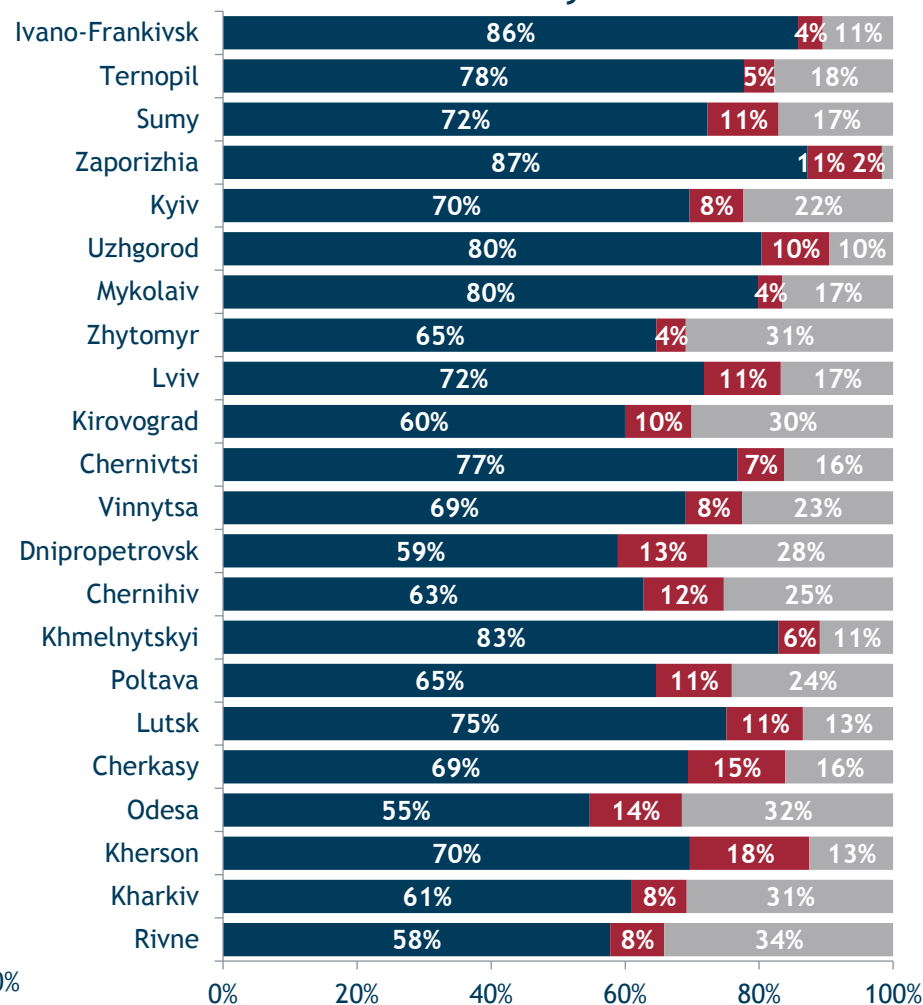
Do you consider this to be an act of corruption?

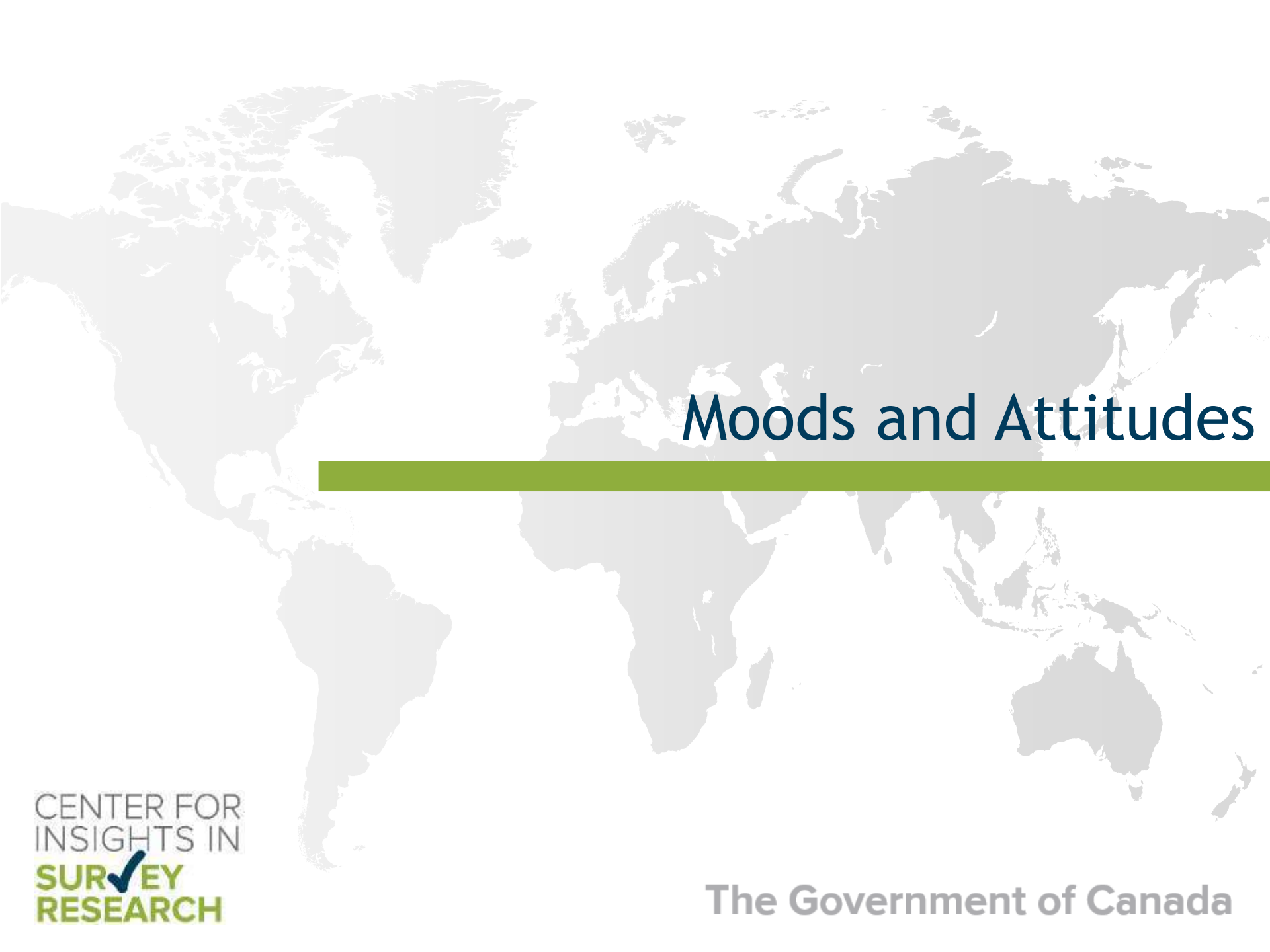
■ Yes ■ No ■ Difficult to answer

March 2015



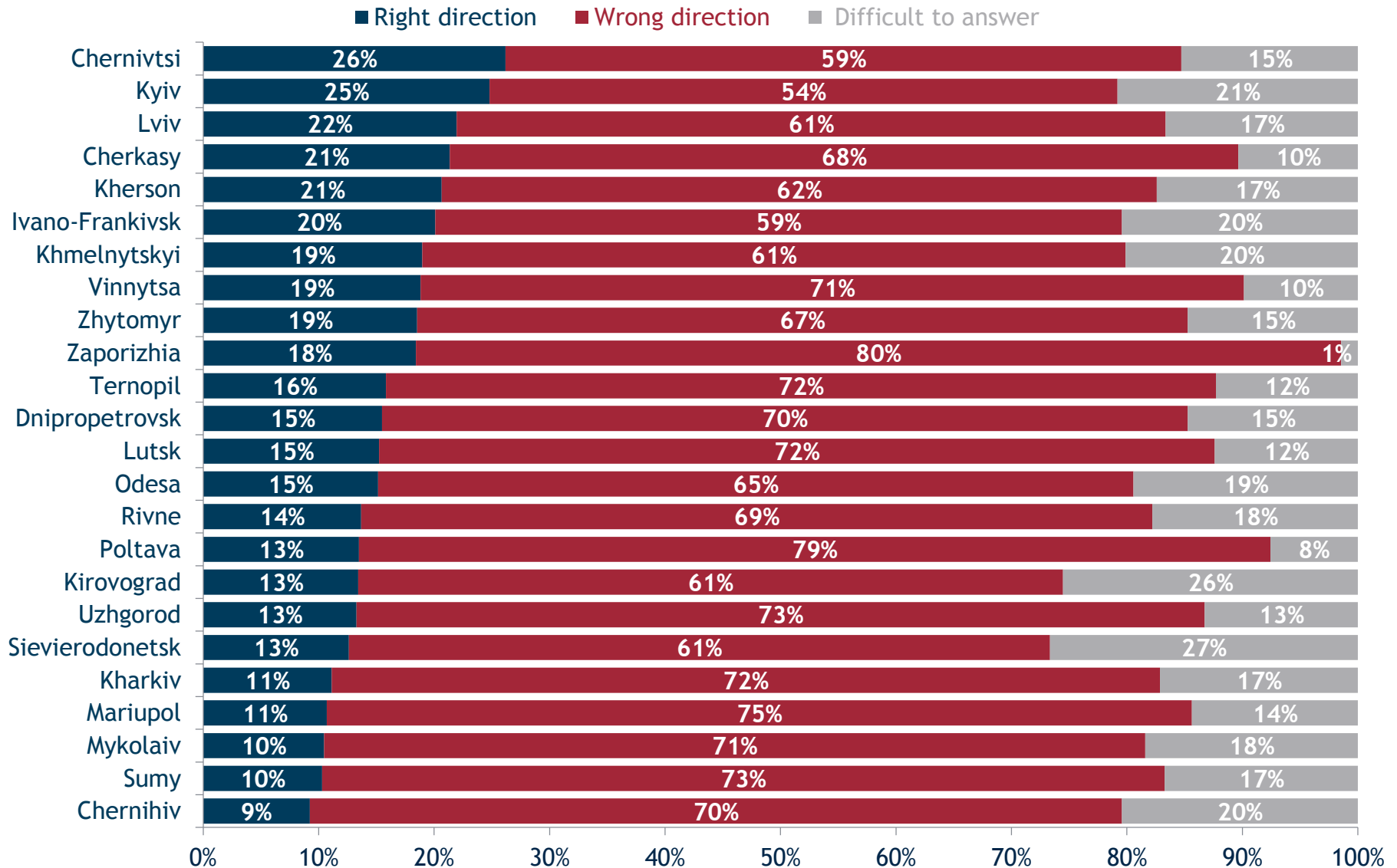
February 2016



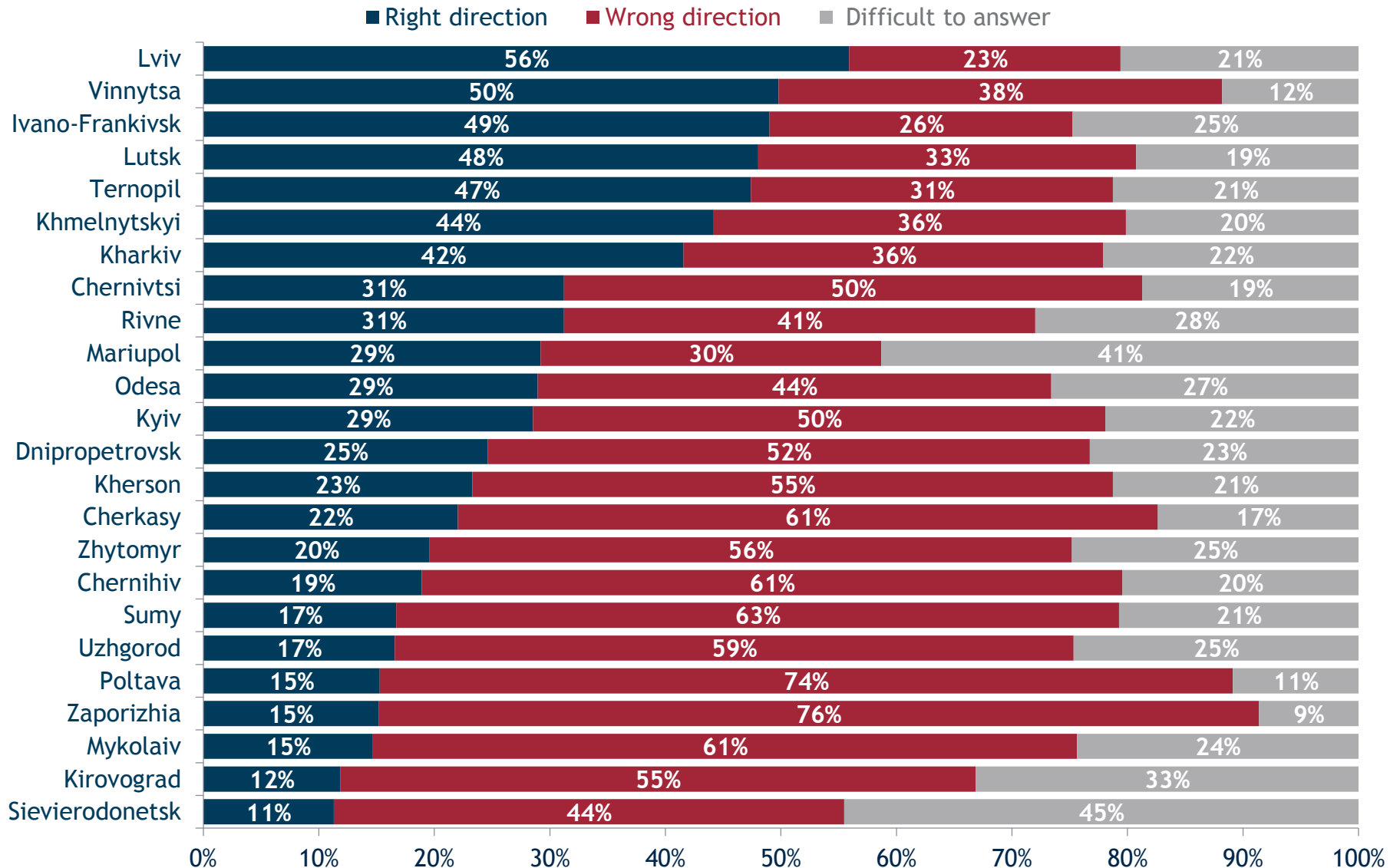


Moods and Attitudes

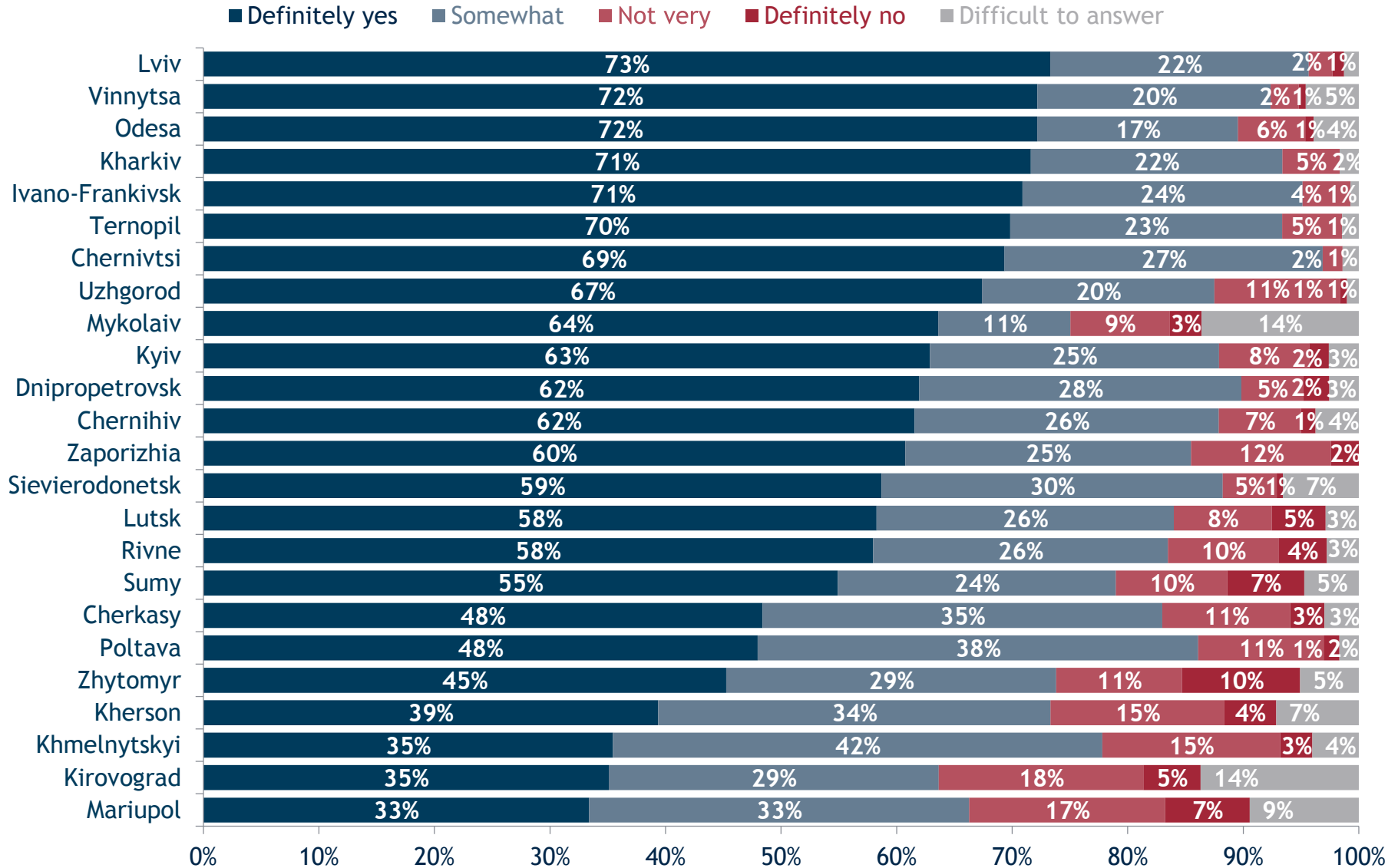
Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



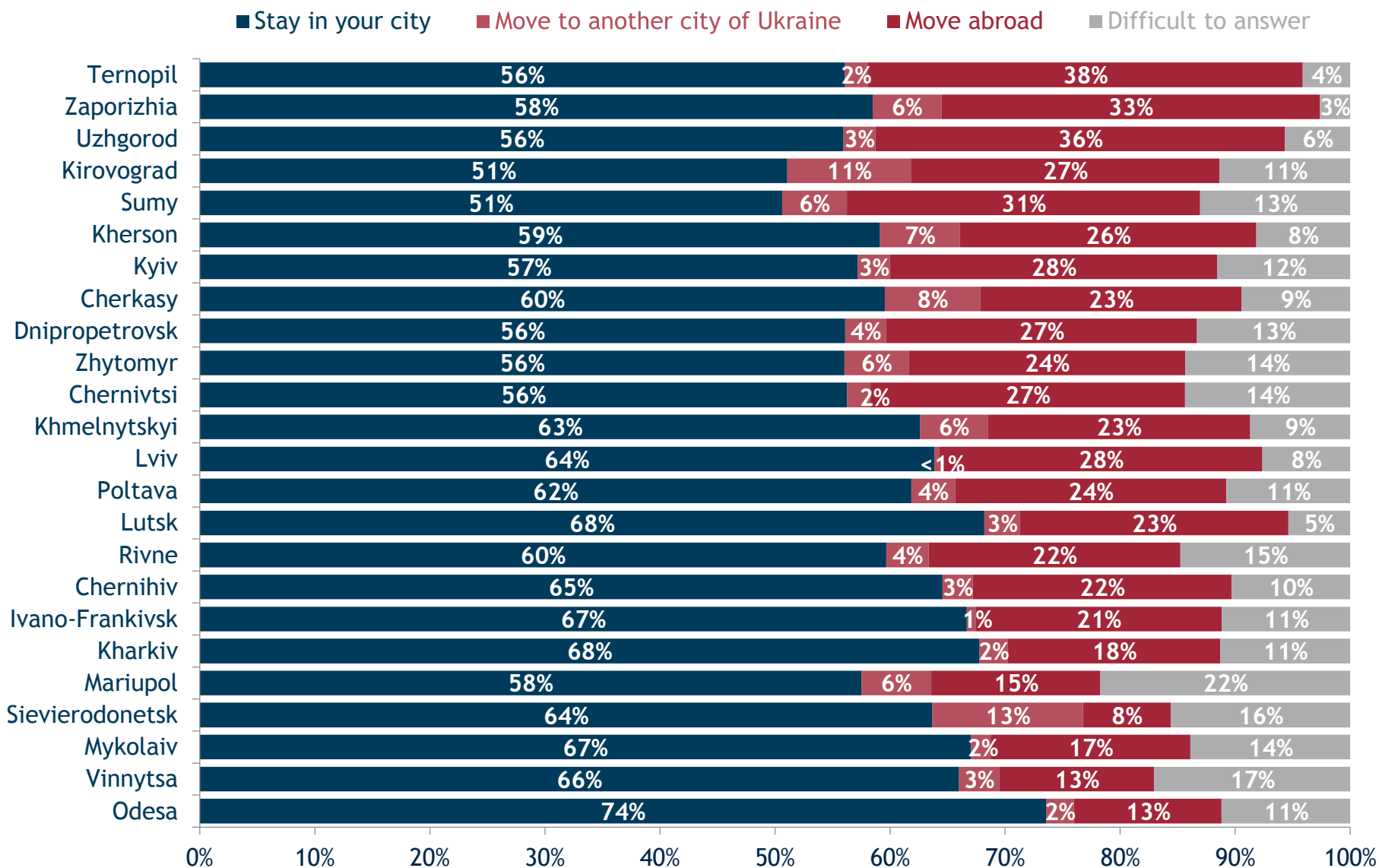
Generally speaking, do you think that things in your city are going in the right direction or wrong direction?



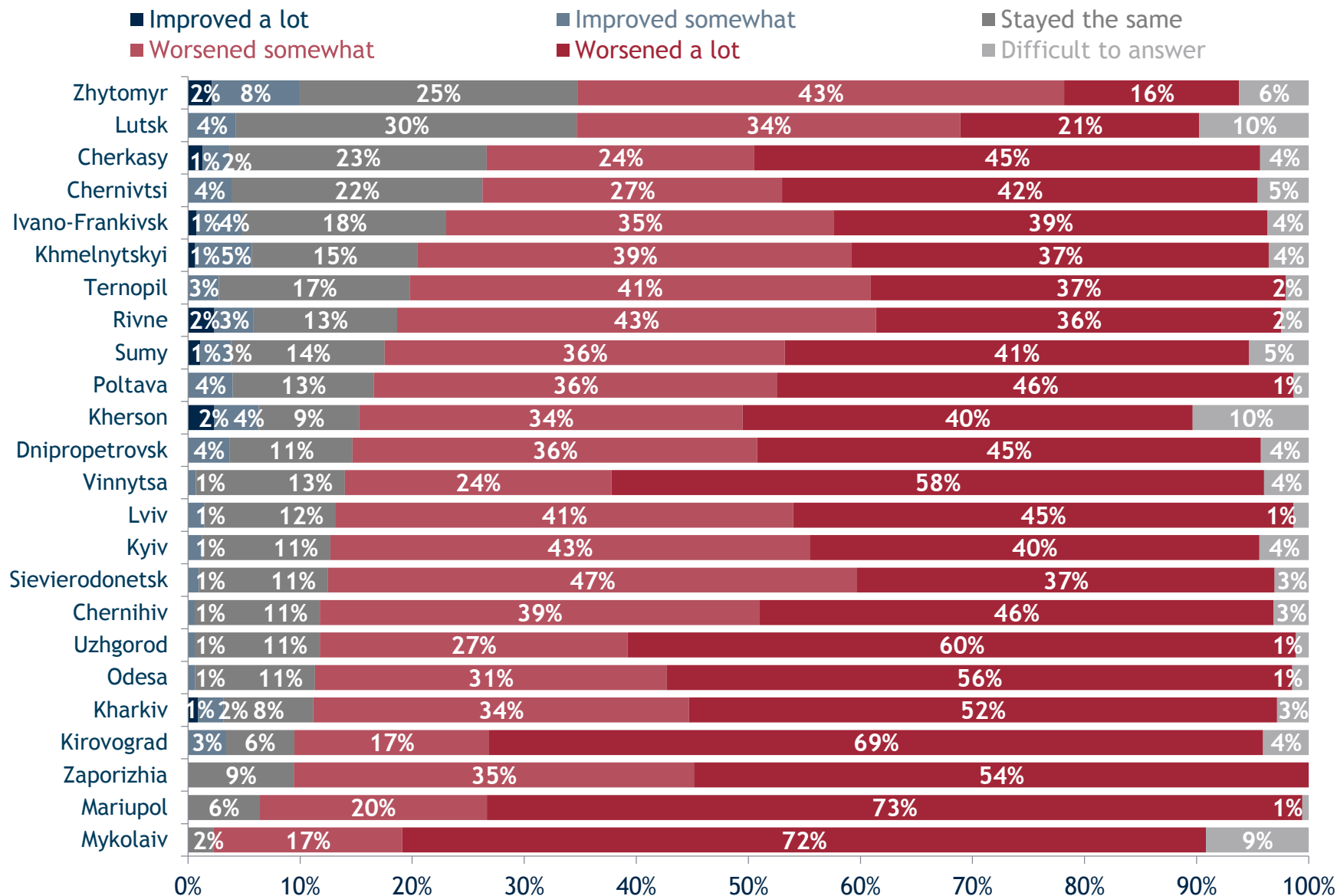
Are you proud of your city?



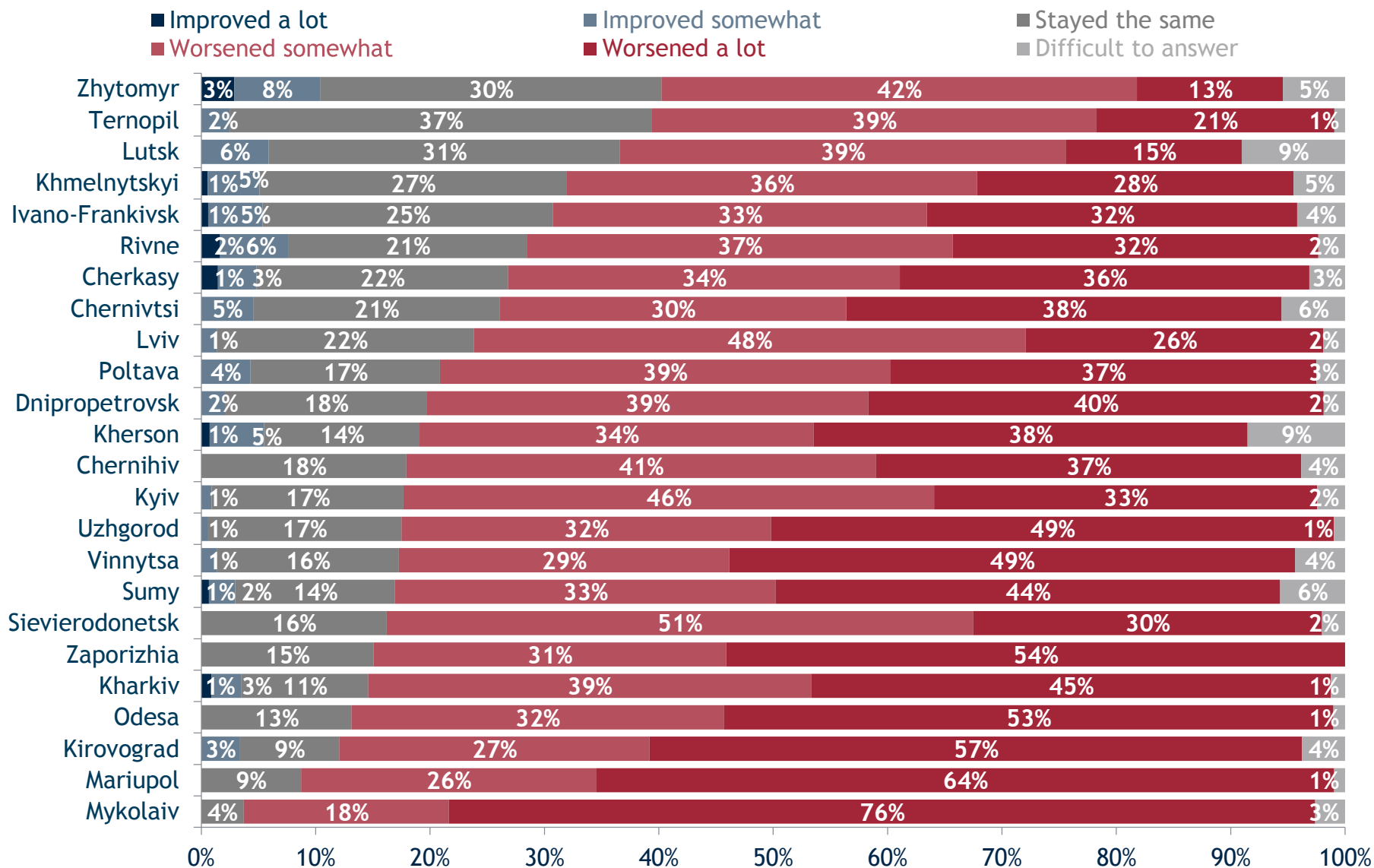
If you had the chance, which of the following would you choose?



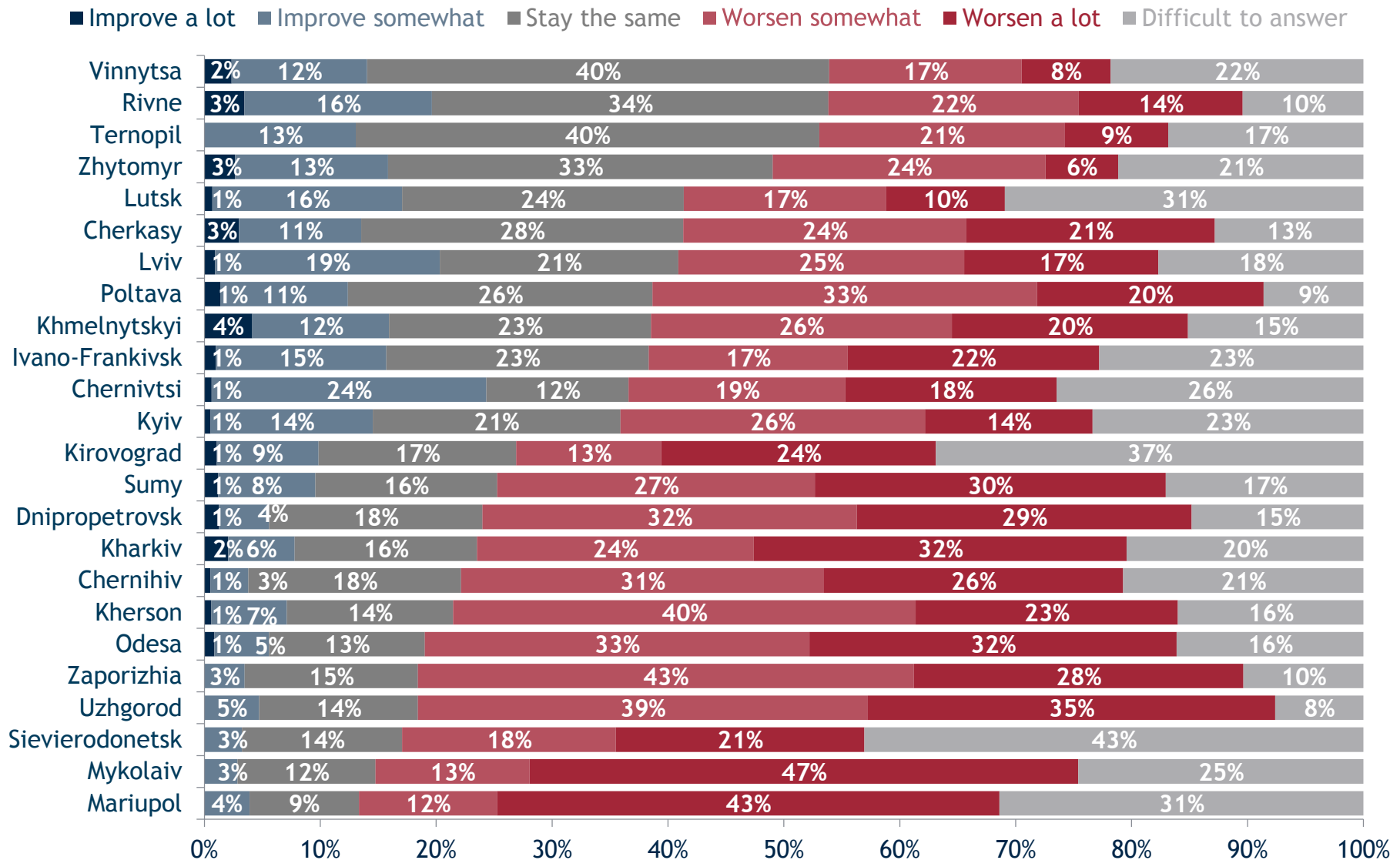
Over the last 12 months, how has the economic situation in Ukraine changed?



Over the last 12 months, how has the economic situation of your household changed?



In the next 12 months, how do you expect the economic situation in Ukraine to change?

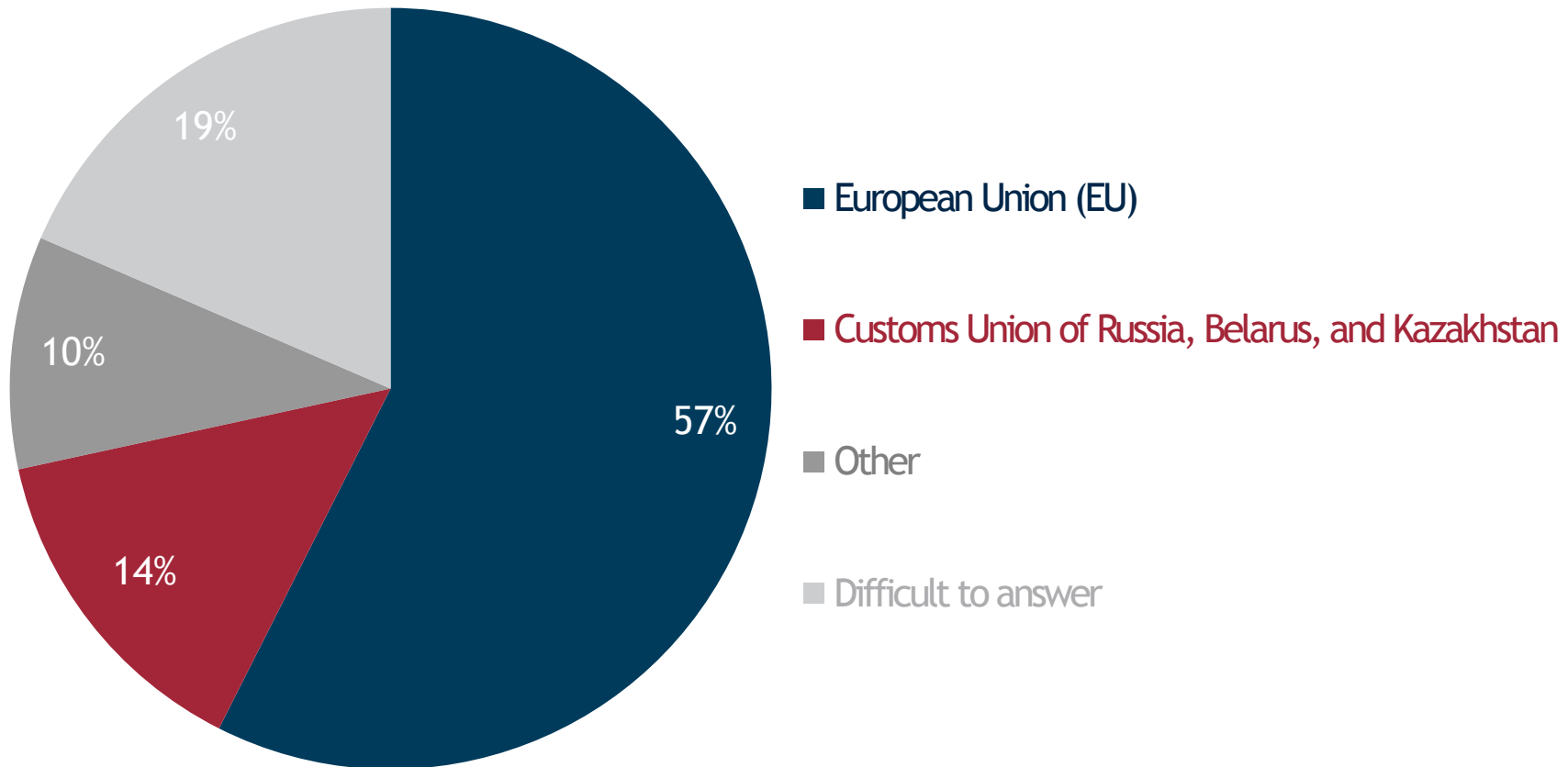




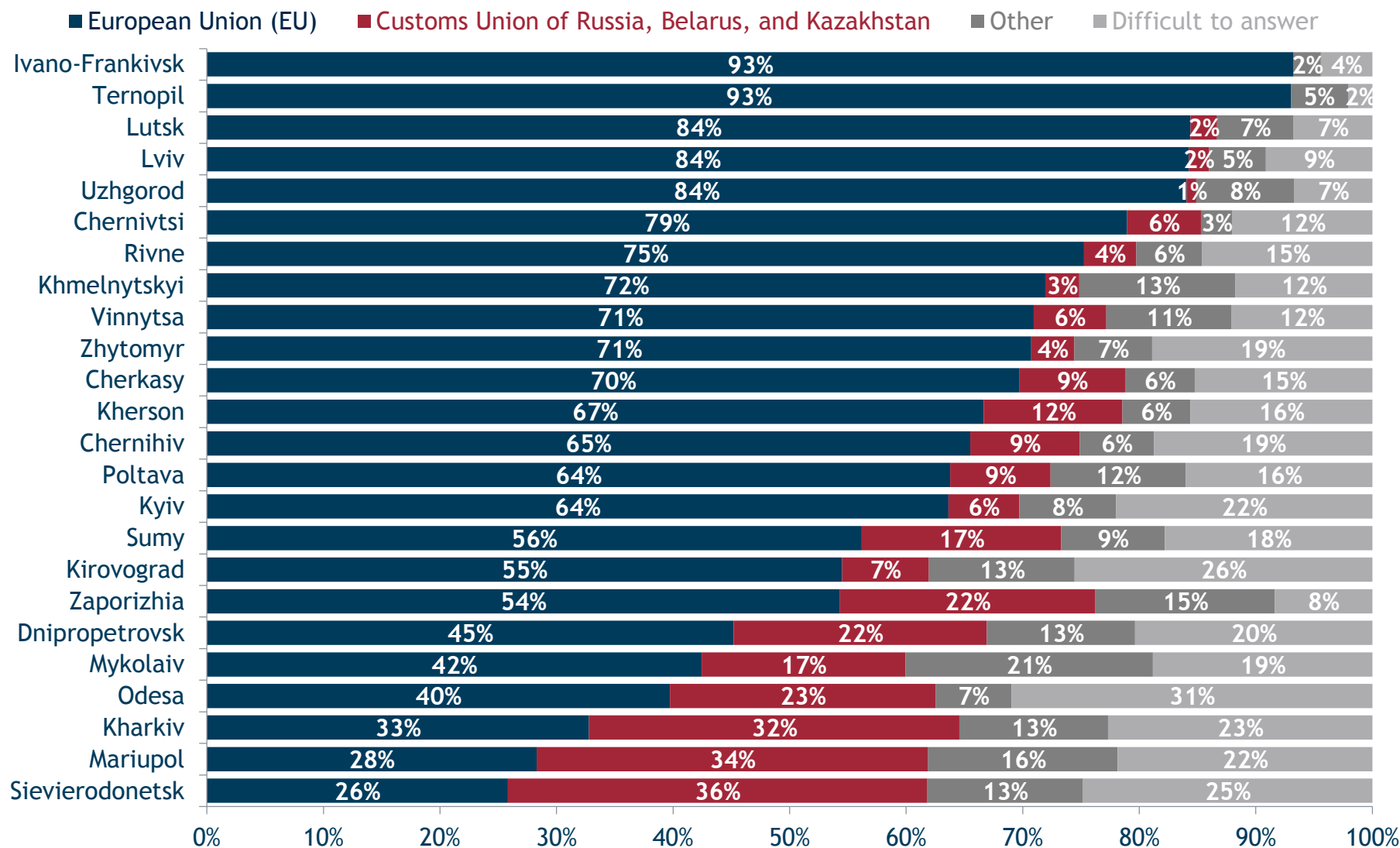
Commitment to Move Ukraine towards the West

If Ukraine could only enter one international economic union, which of the following should it be?

(Aggregated Result for All 24 Cities)

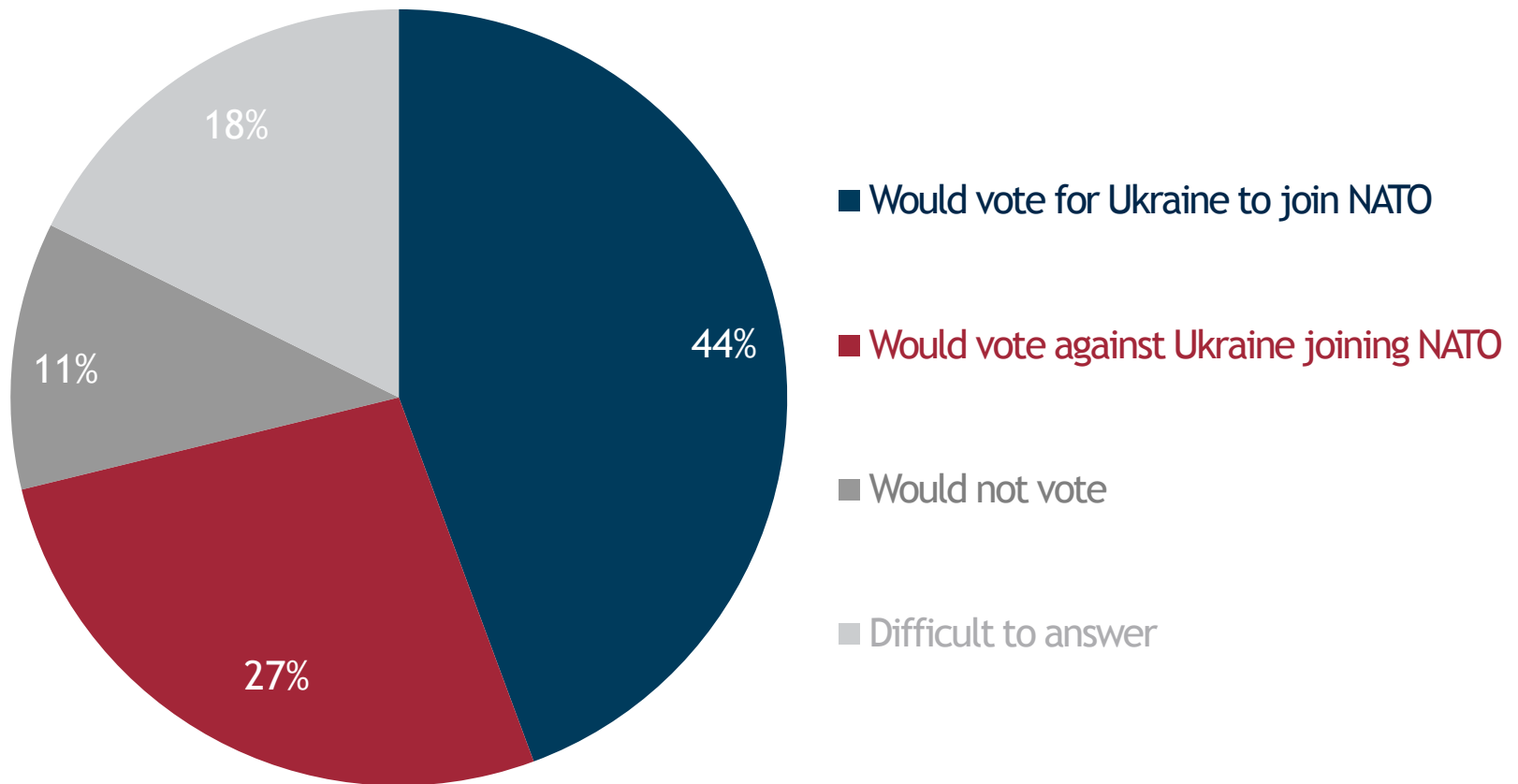


If Ukraine could only enter one international economic union, which of the following should it be?



If a referendum were held today on Ukraine joining NATO, how would you vote?

(Aggregated Result for All 24 Cities)



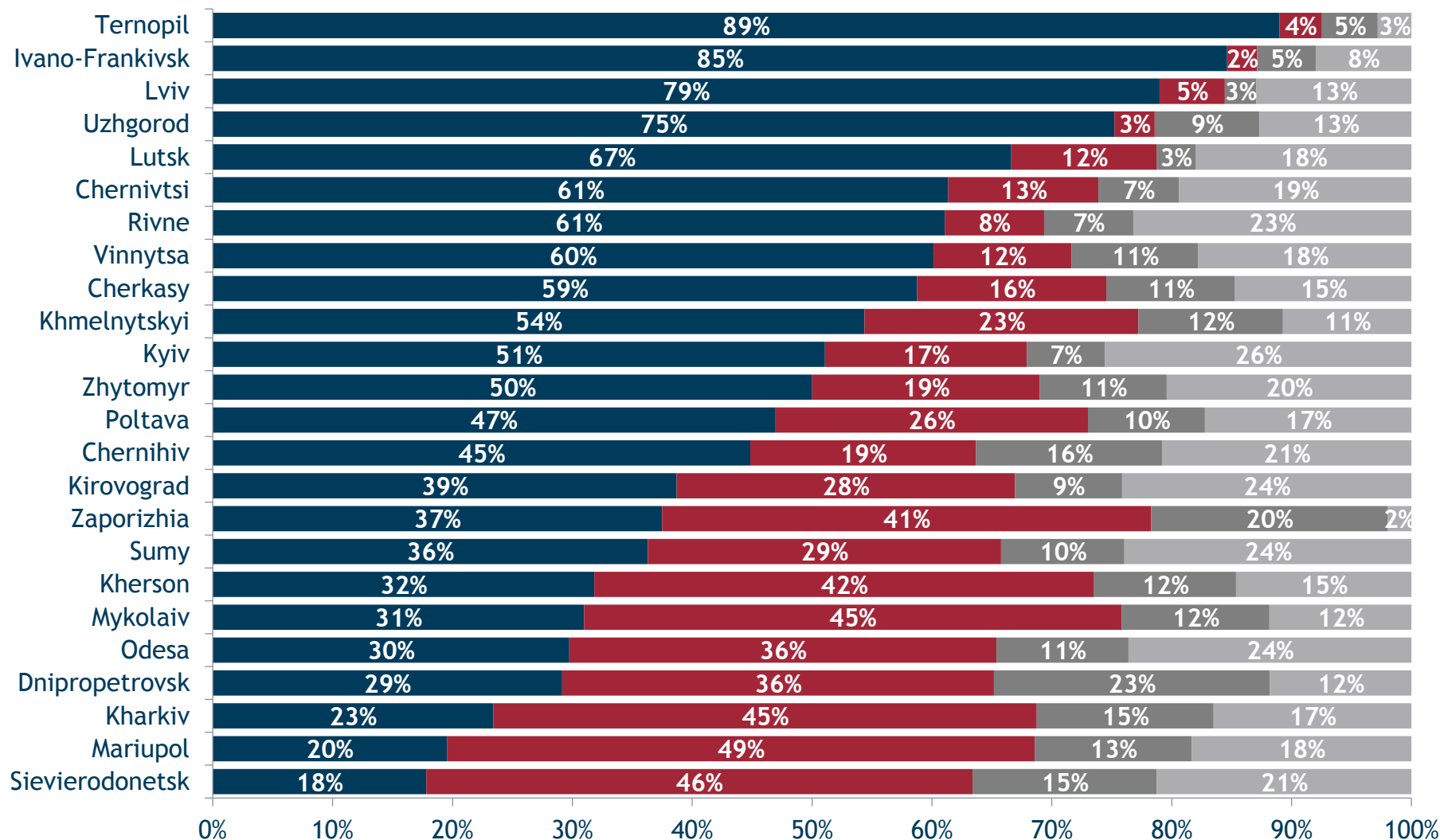
If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO

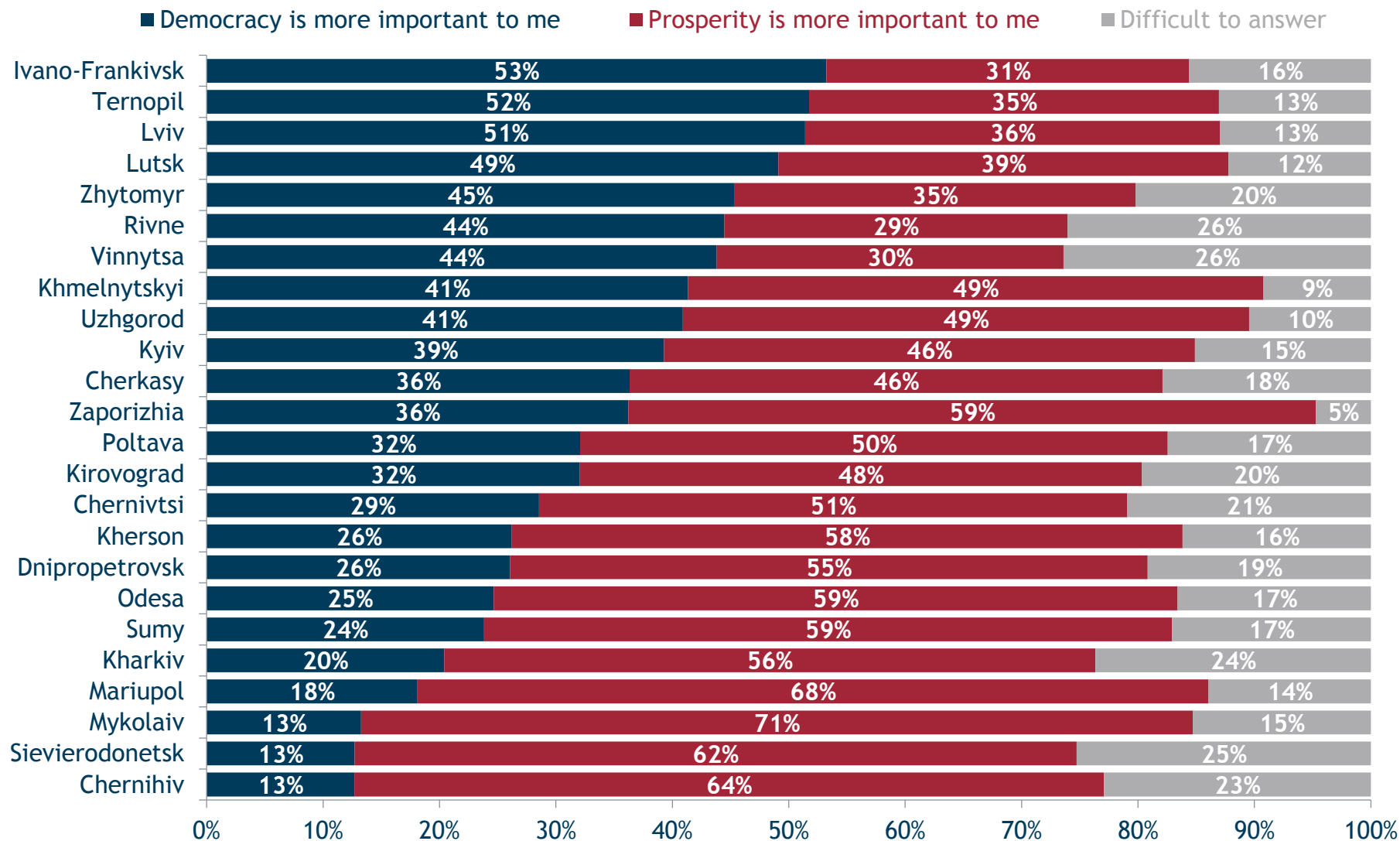
■ Would vote against Ukraine joining NATO

■ Would not vote

■ Difficult to answer



If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

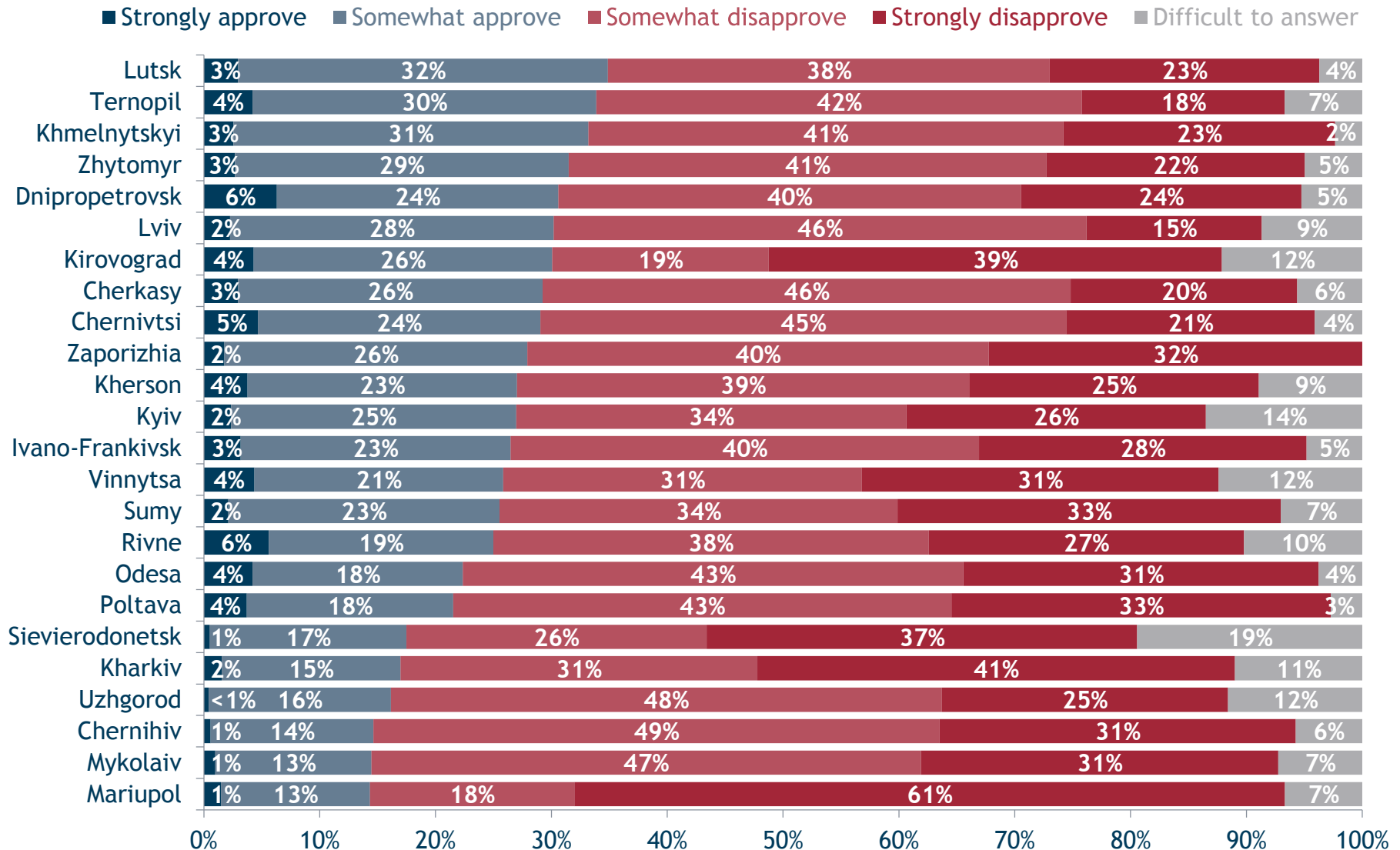




Approval of and Satisfaction with Officials and Institutions

Do you approve the work of the following government and non-government entities?

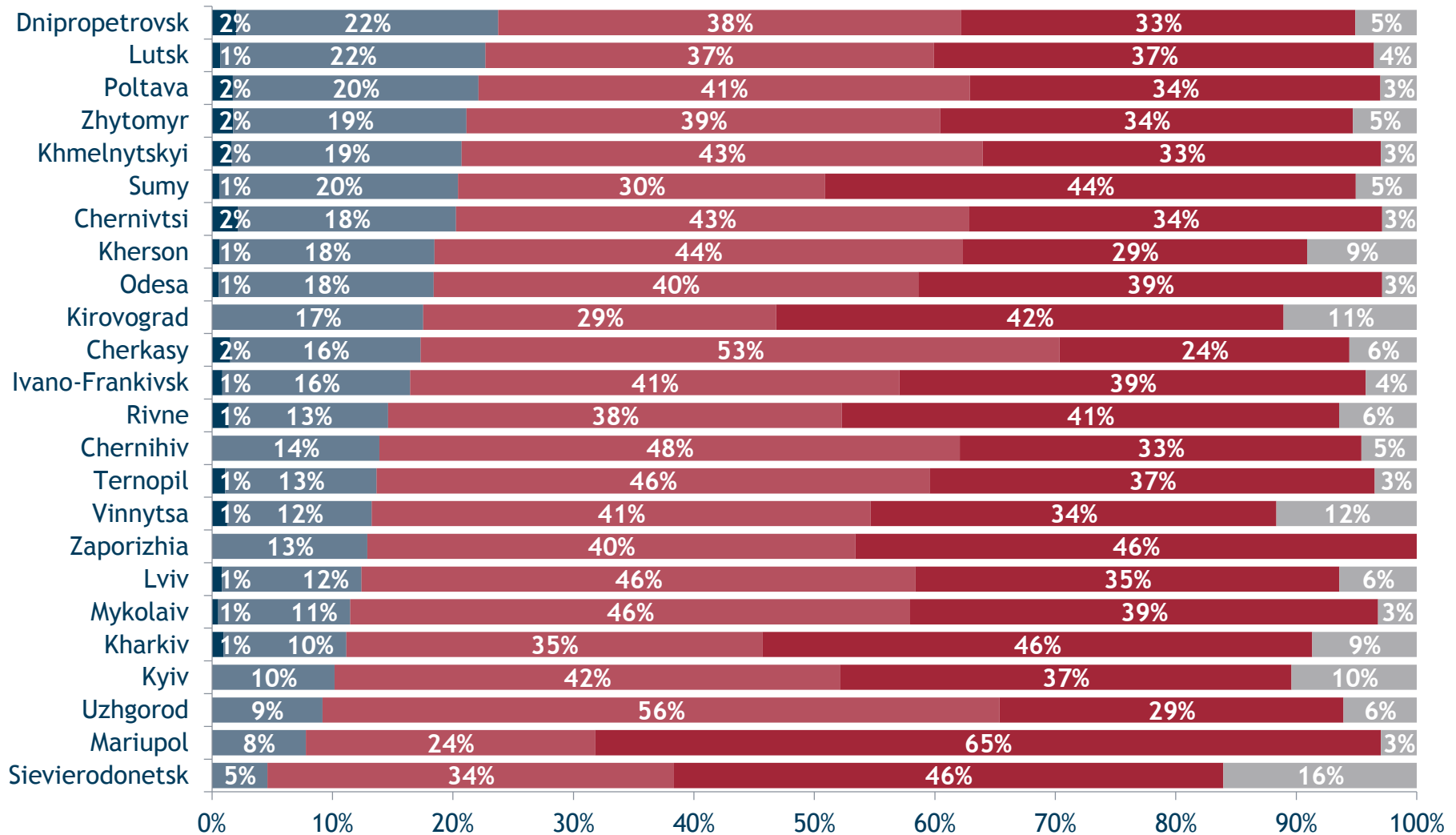
President of Ukraine



Do you approve the work of the following government and non-government entities?

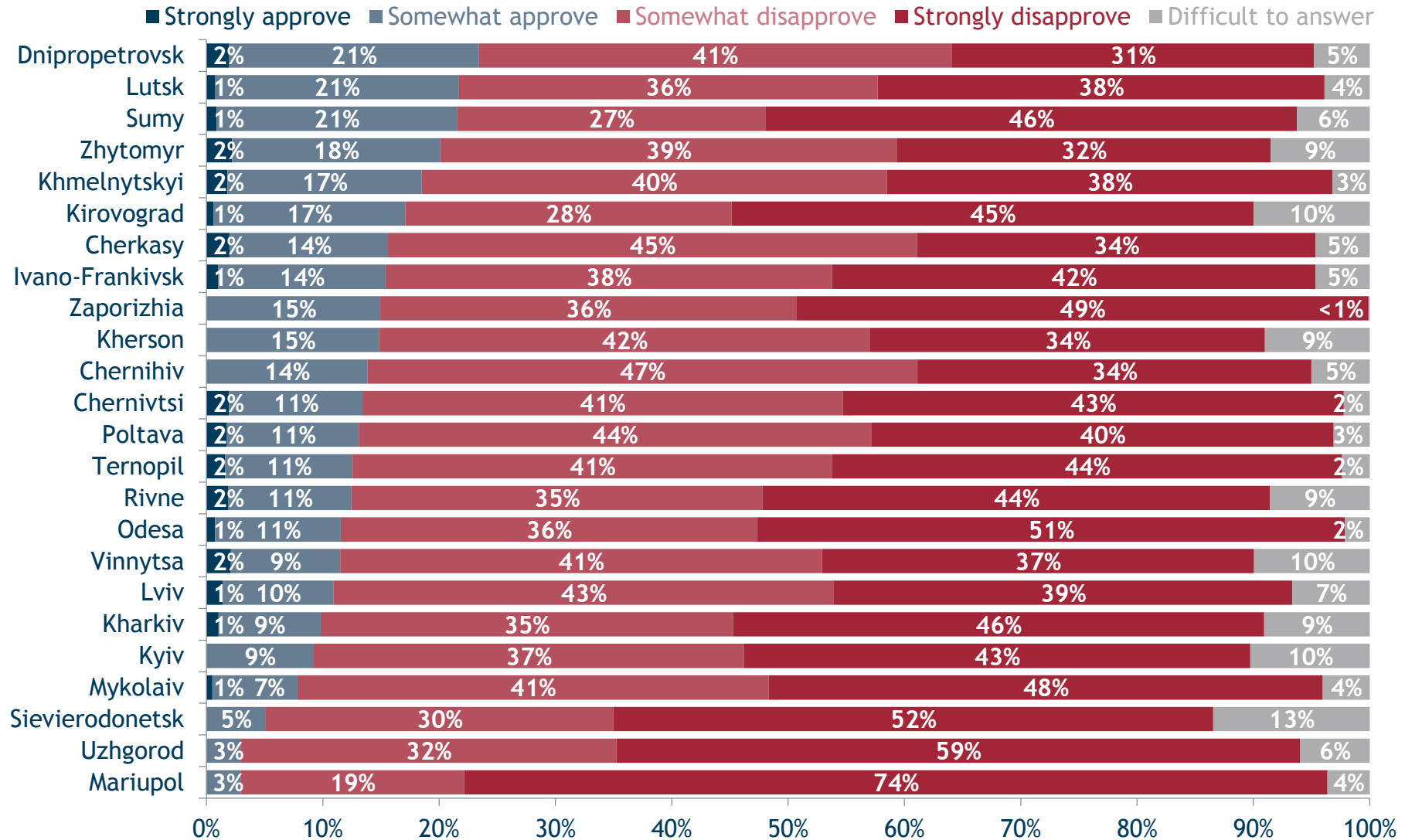
Parliament of Ukraine

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

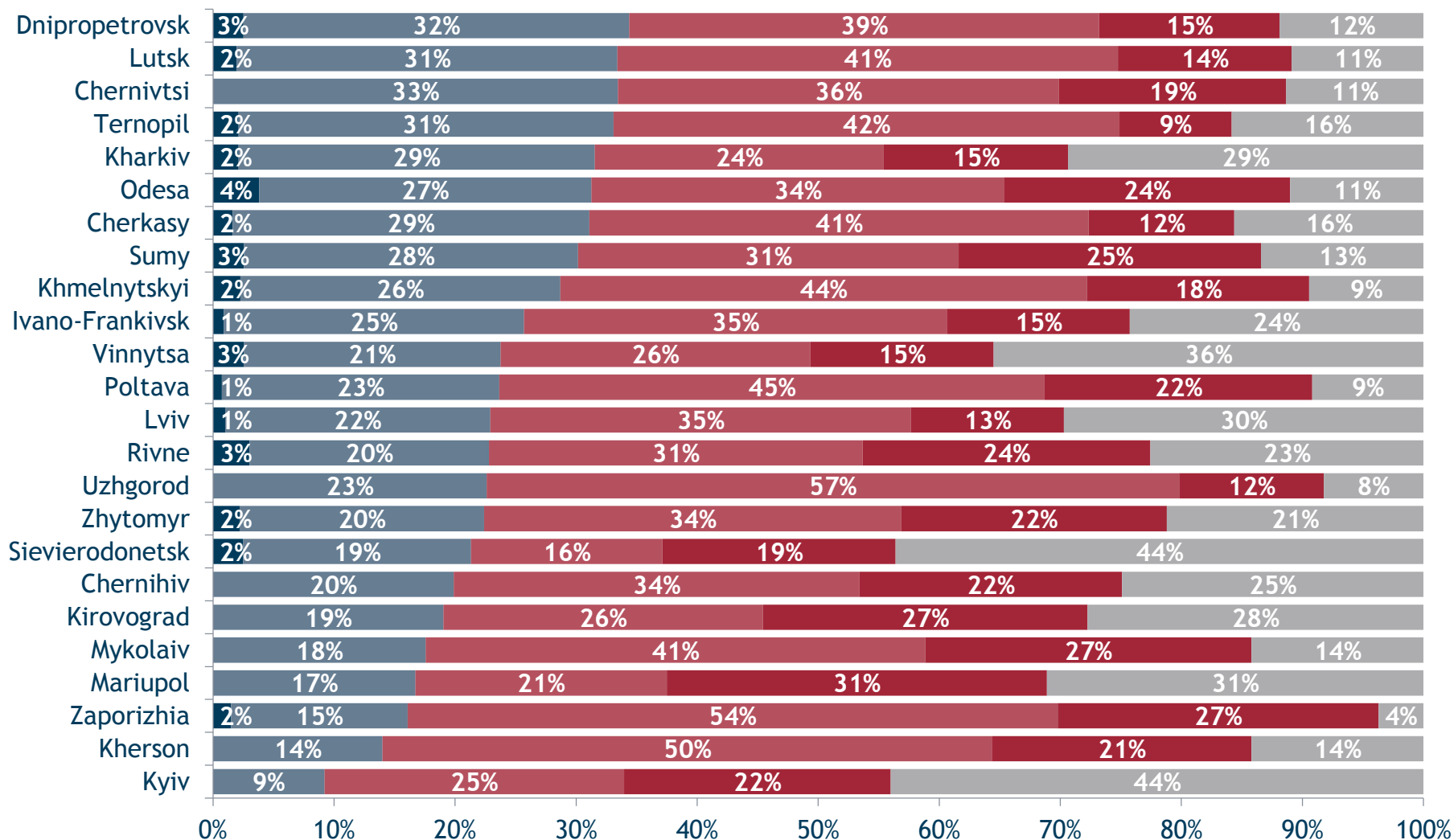
Government of Ukraine



Do you approve the work of the following government and non-government entities?

Oblast State Administration

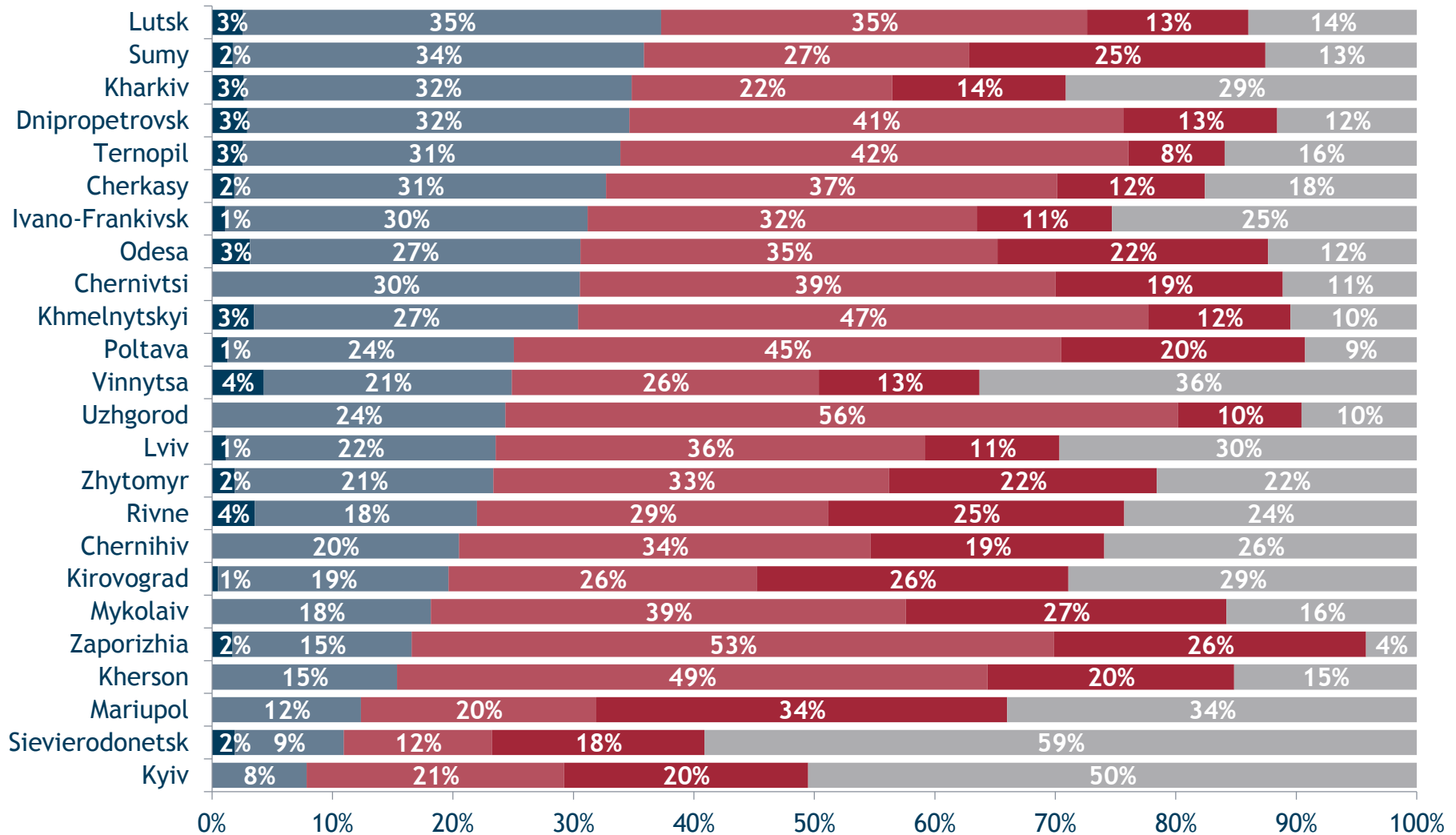
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

Oblast Council

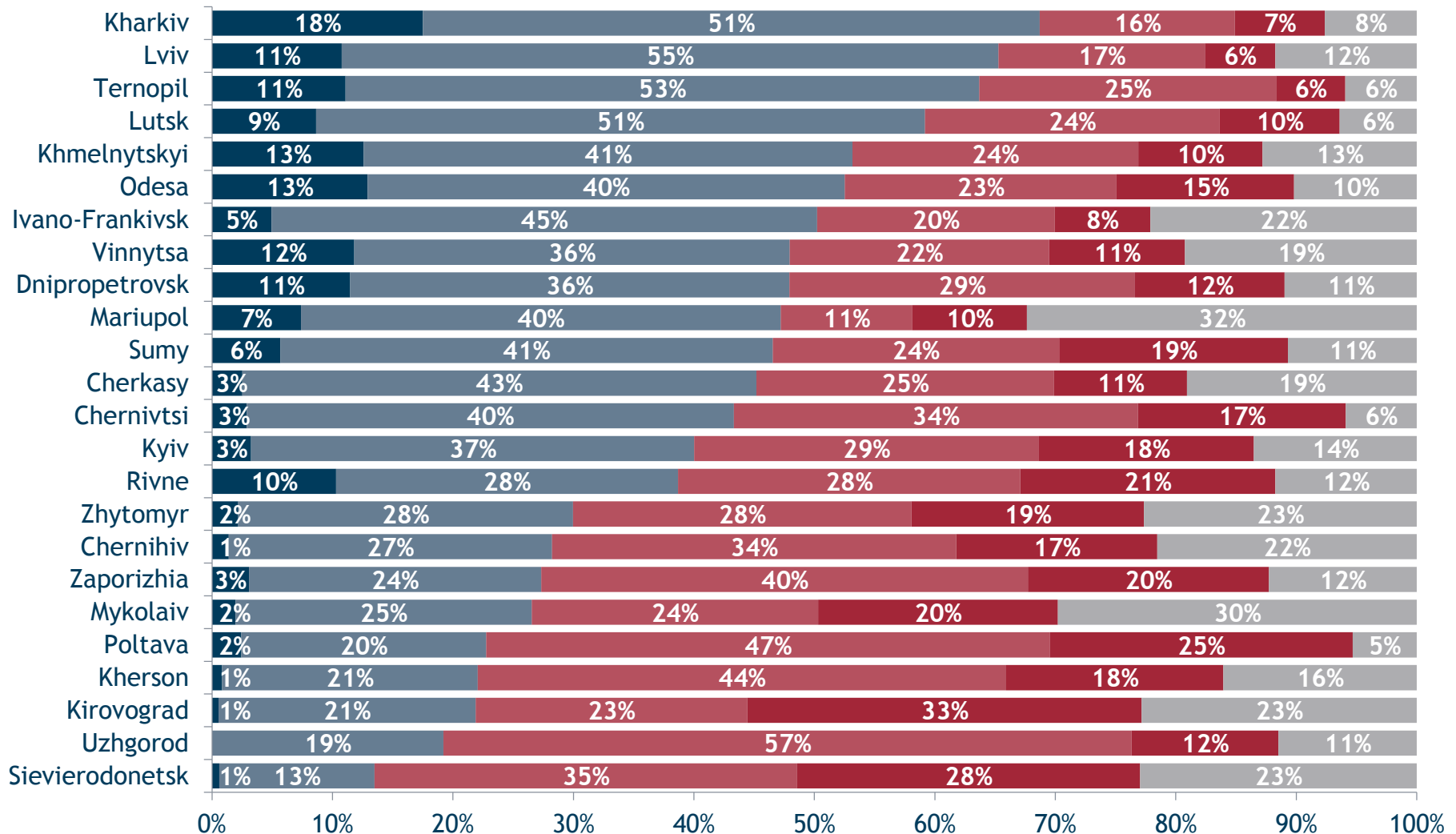
■ Strongly approve
■ Somewhat approve
■ Somewhat disapprove
■ Strongly disapprove
■ Difficult to answer



Do you approve the work of the following government and non-government entities?

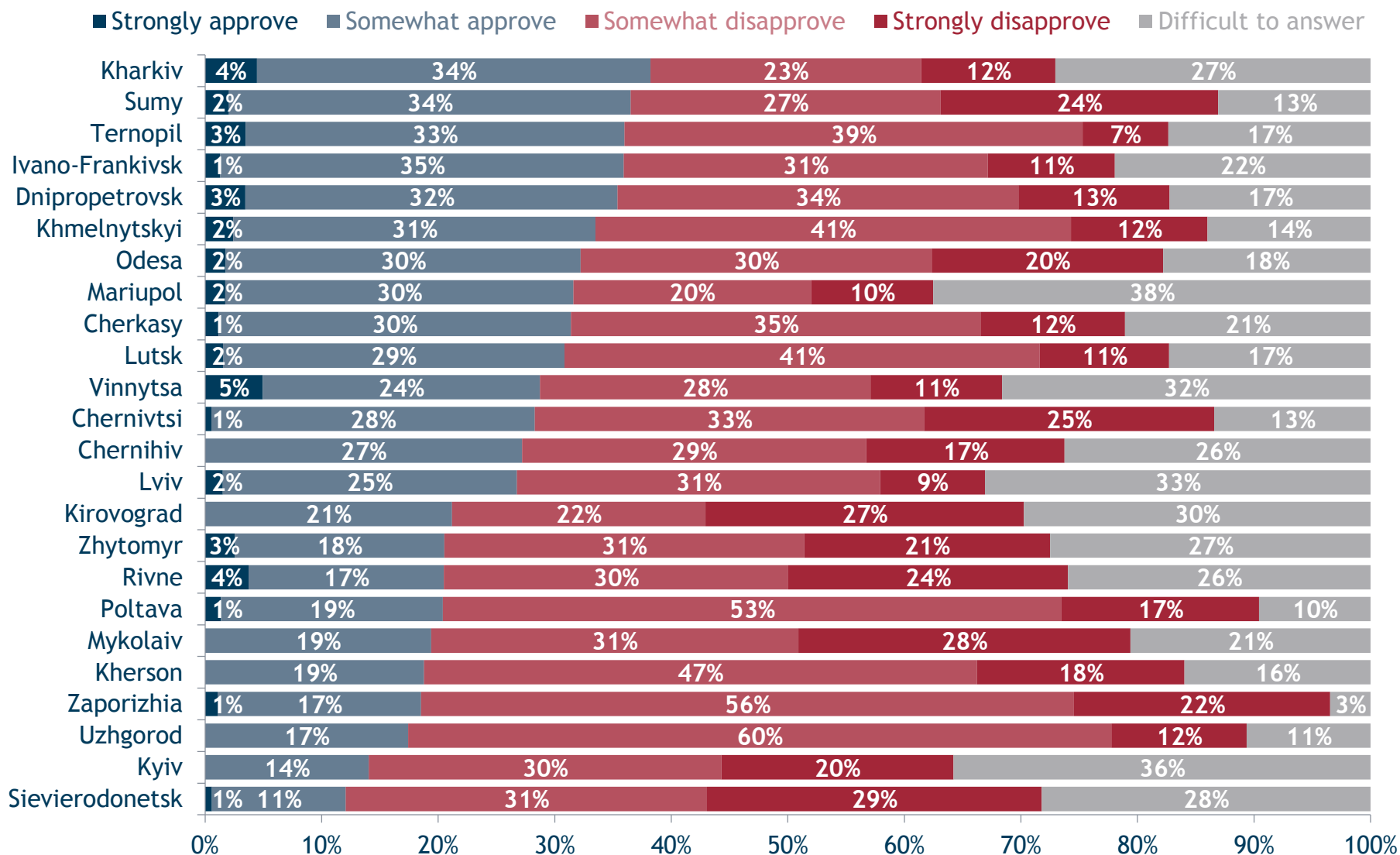
Mayor

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



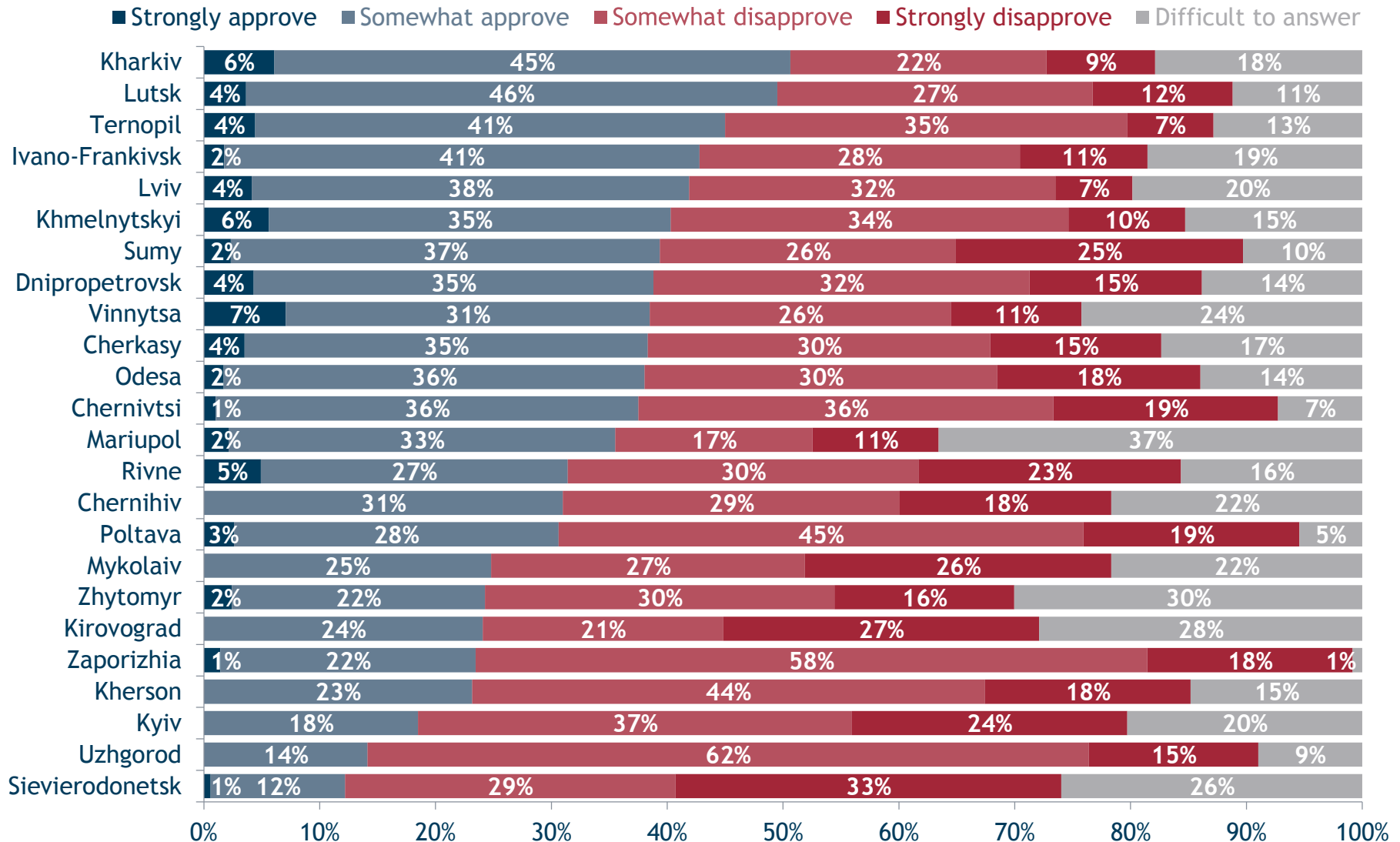
Do you approve the work of the following government and non-government entities?

Executive Committee



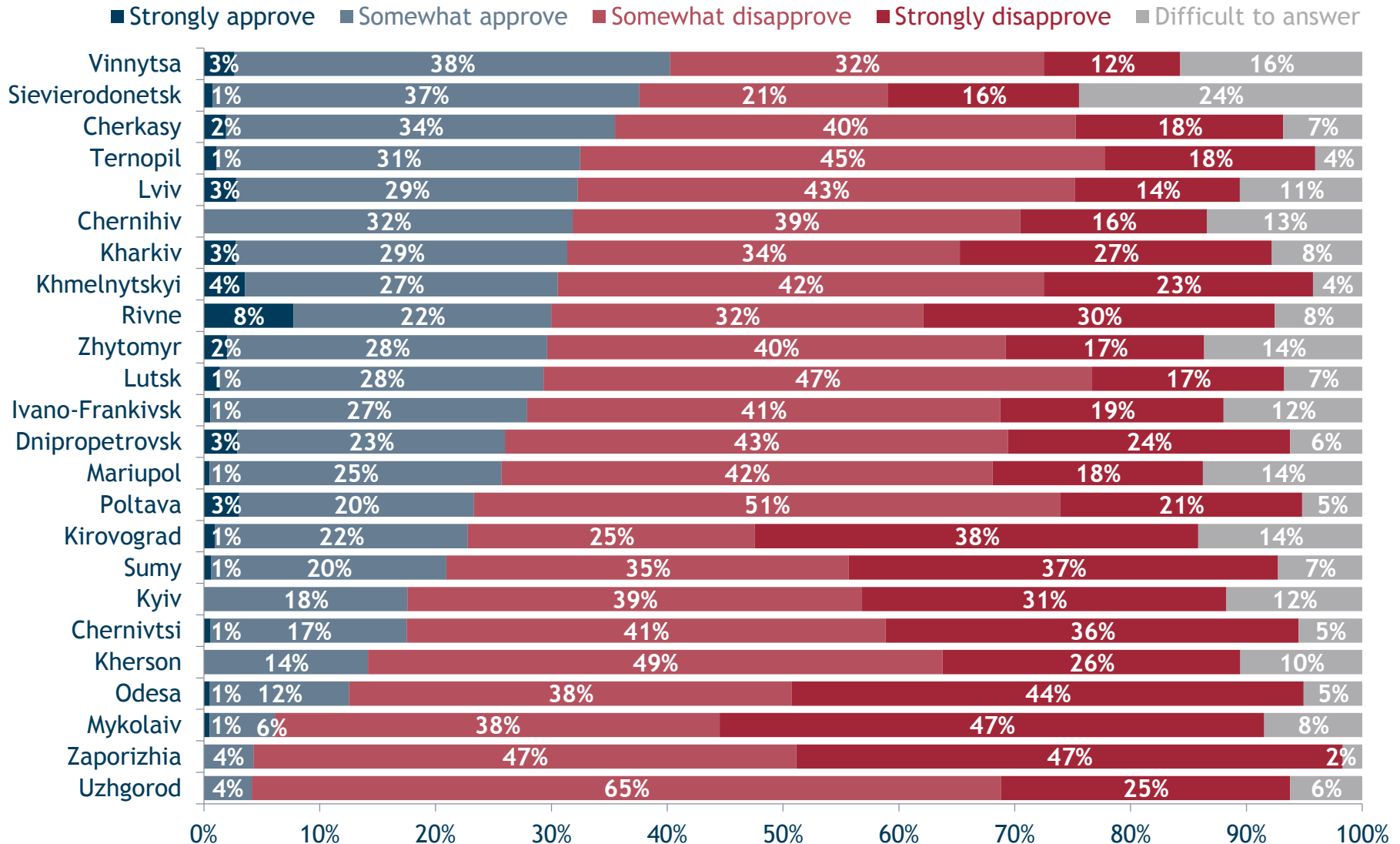
Do you approve the work of the following government and non-government entities?

City Council



Do you approve the work of the following government and non-government entities?

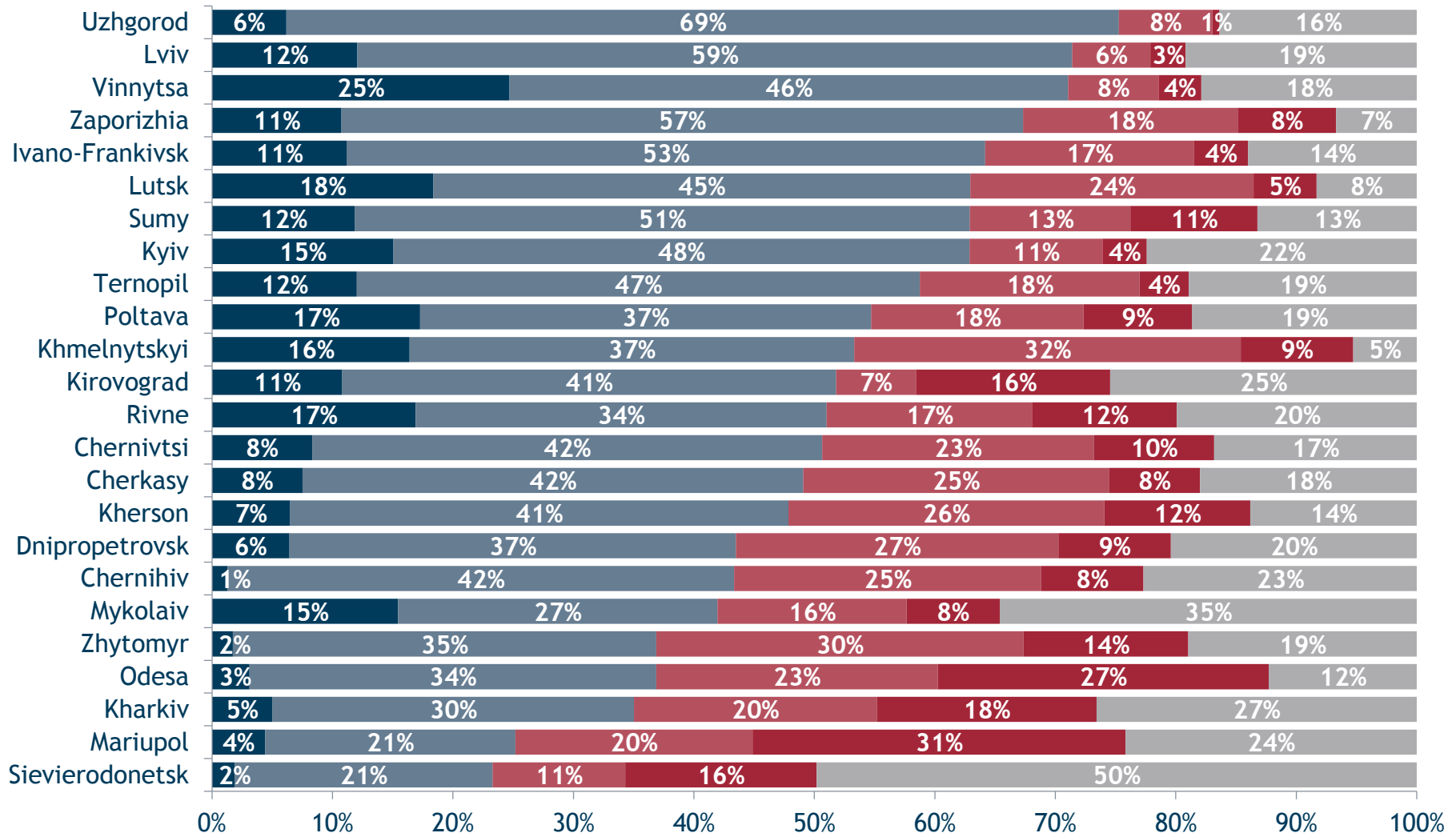
Communal Enterprises



Do you approve the work of the following government and non-government entities?

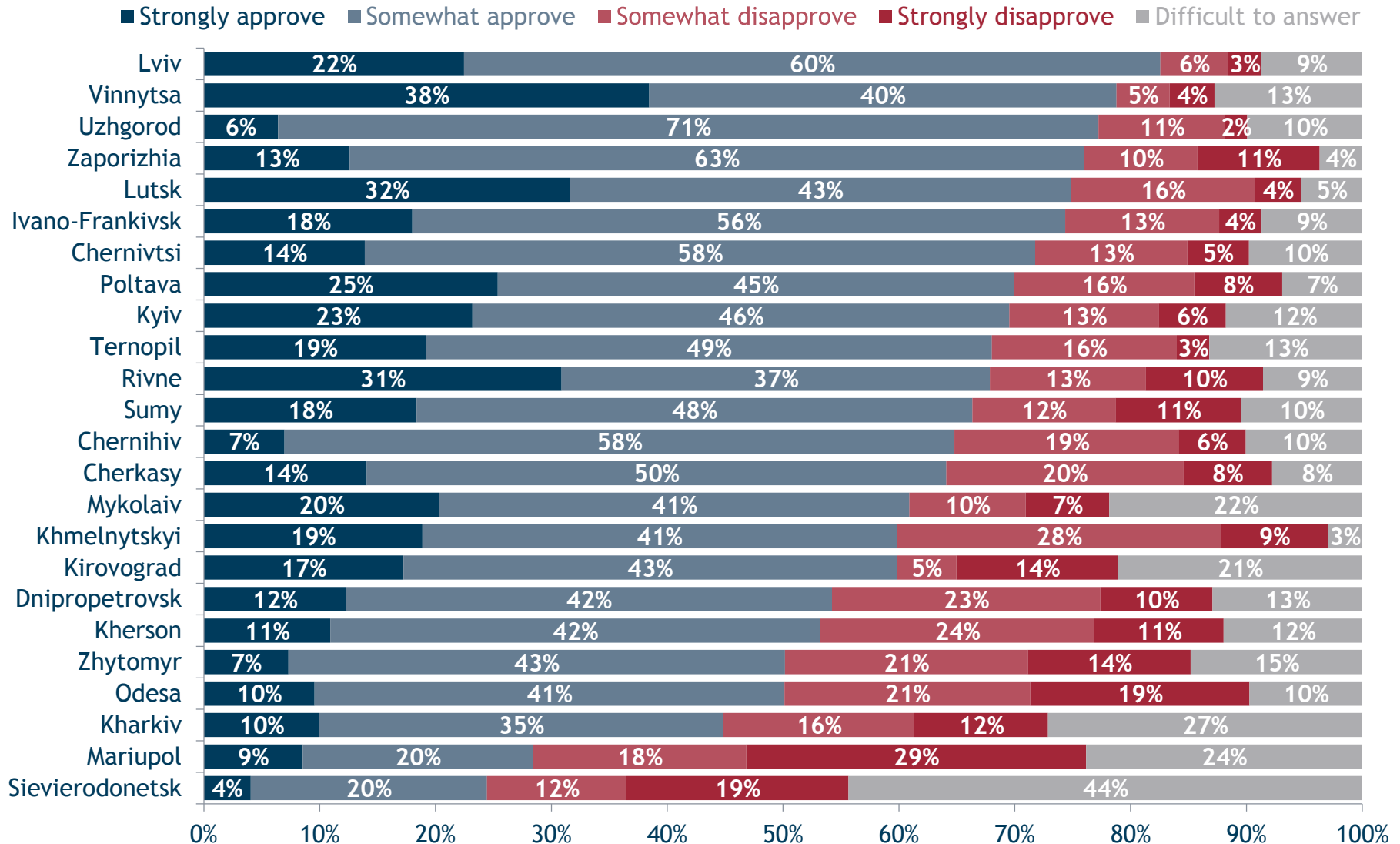
National Guard

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

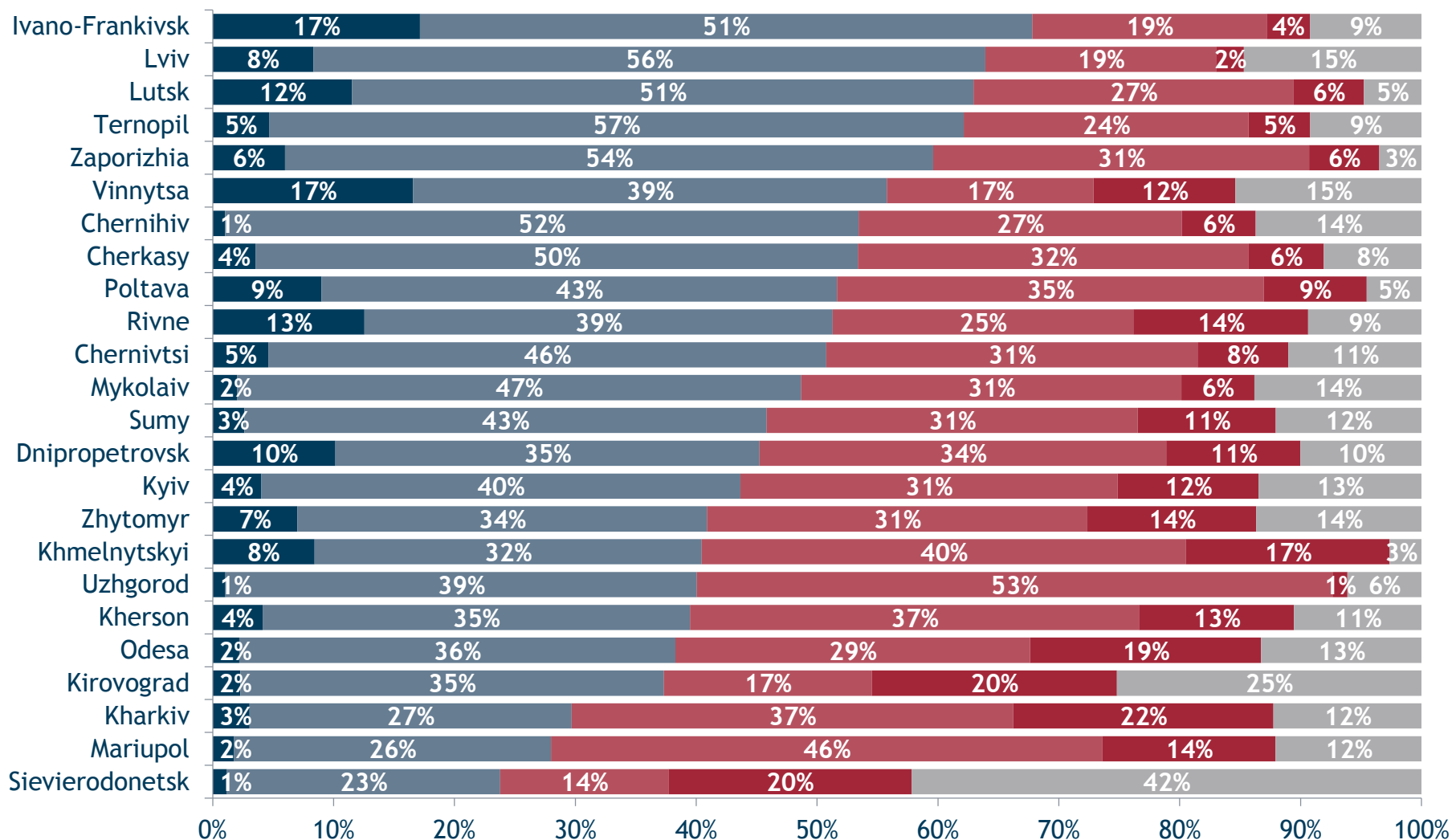
Army



Do you approve the work of the following government and non-government entities?

National Media

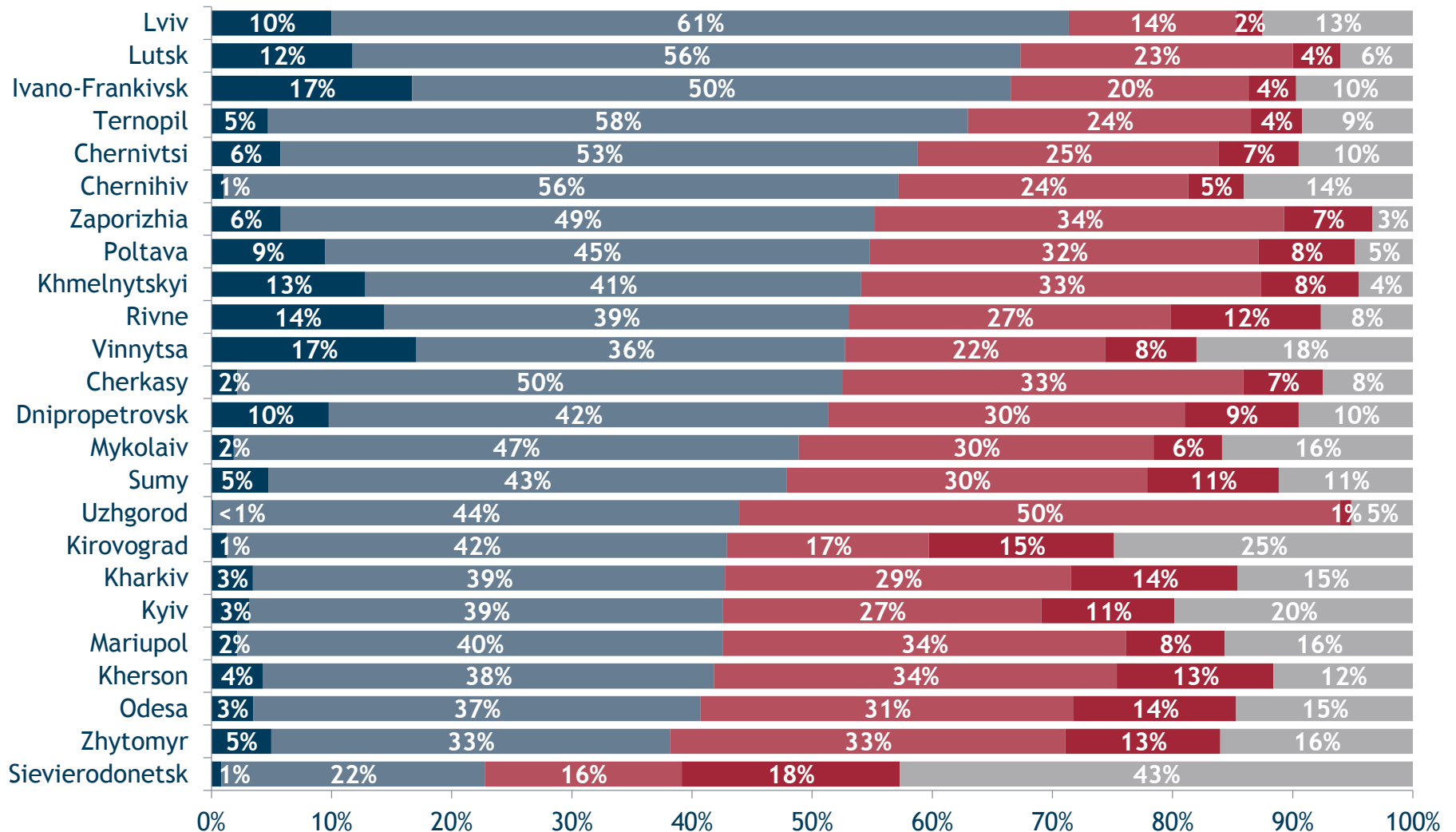
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

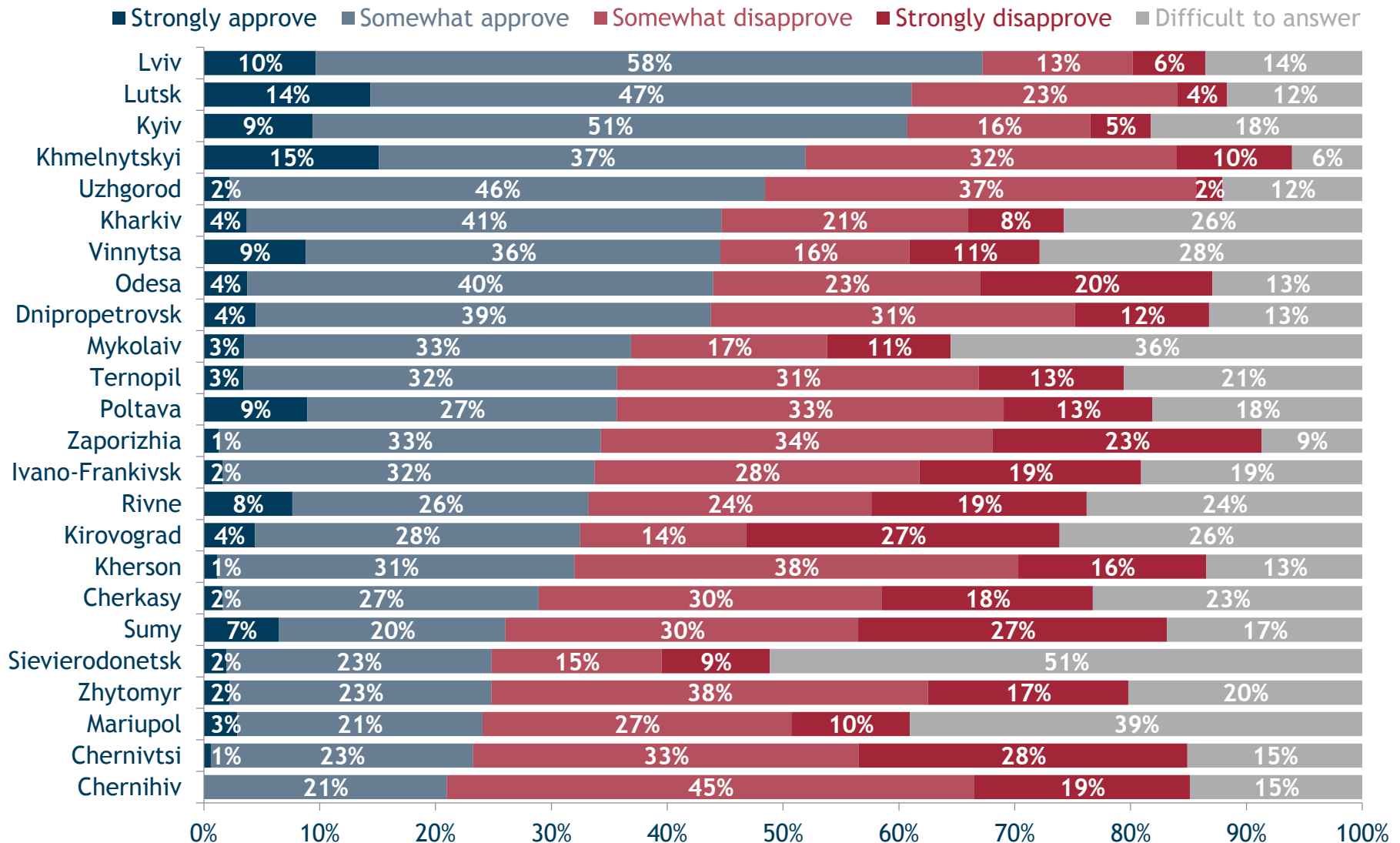
Local Media

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

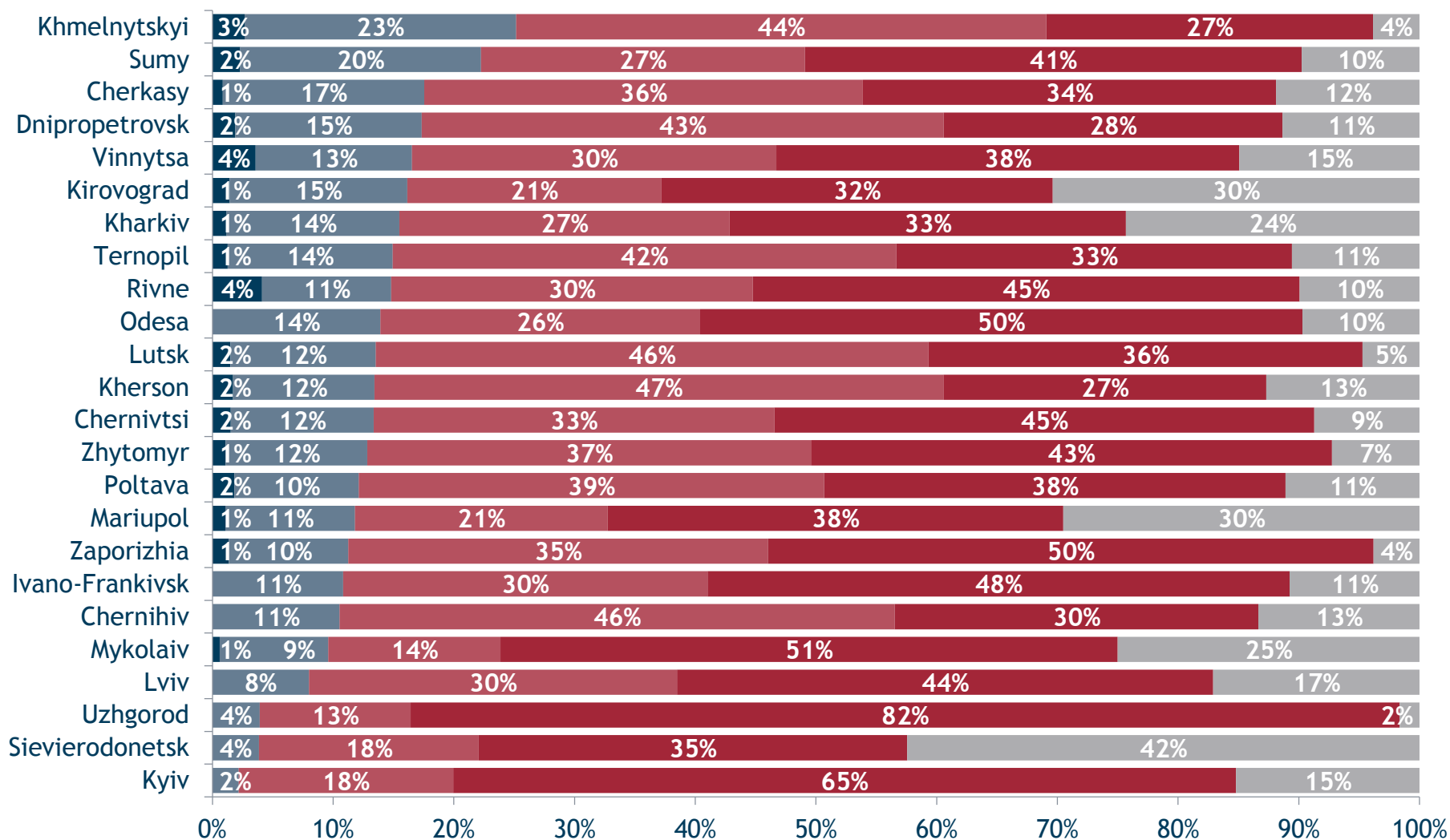
Police (Militia)



Do you approve the work of the following government and non-government entities?

Courts

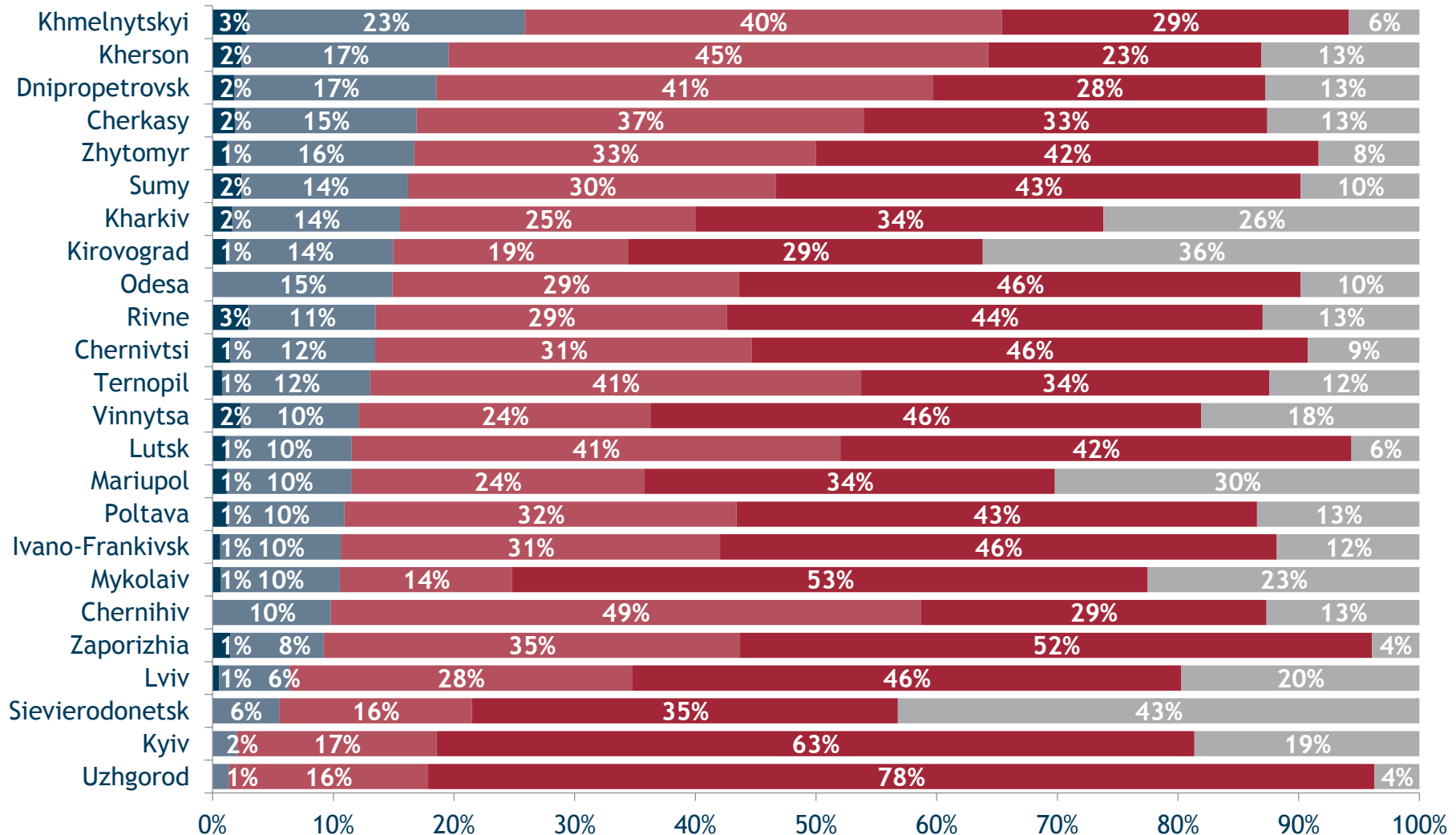
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

Prosecutor's Office

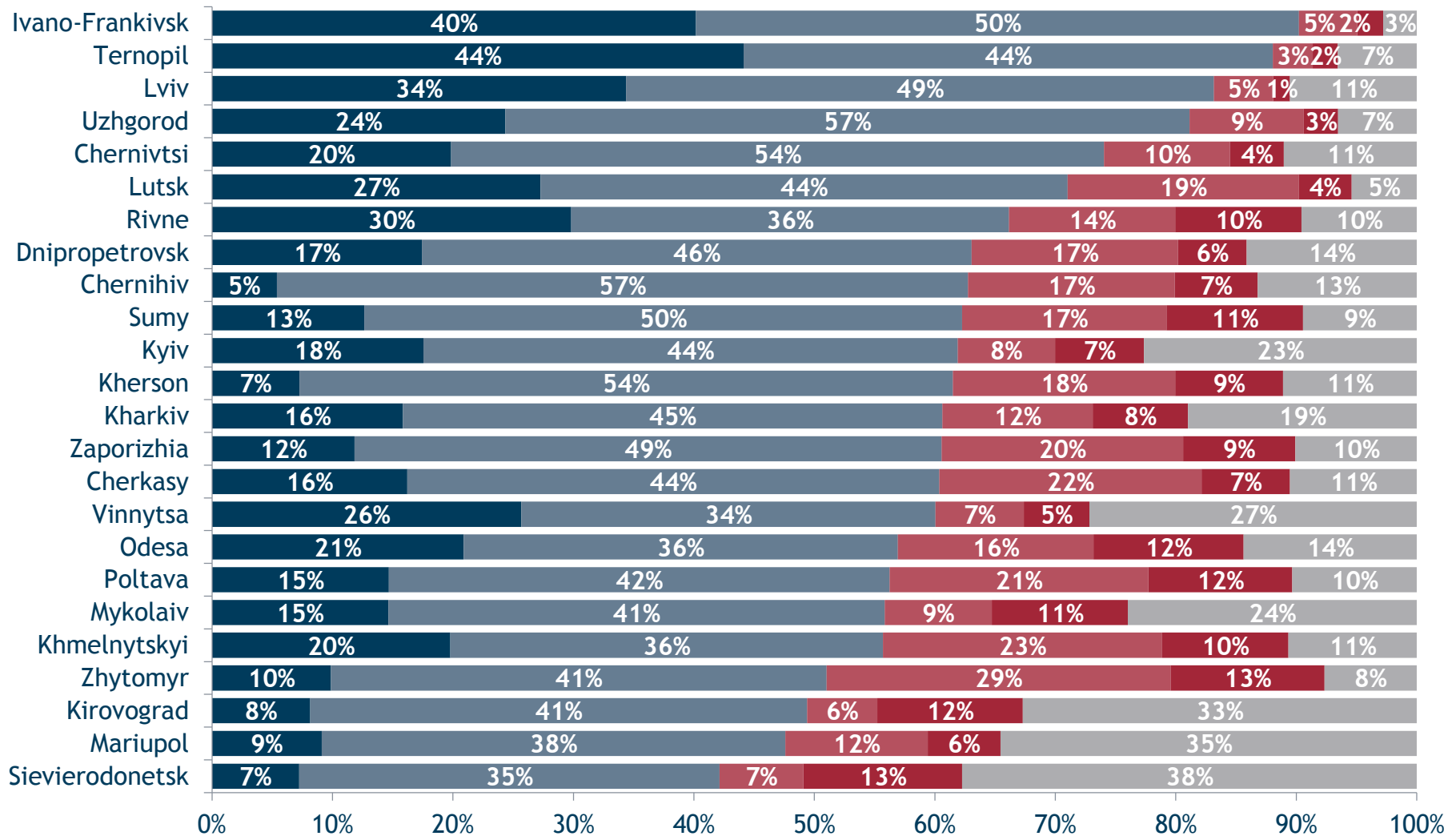
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

Church

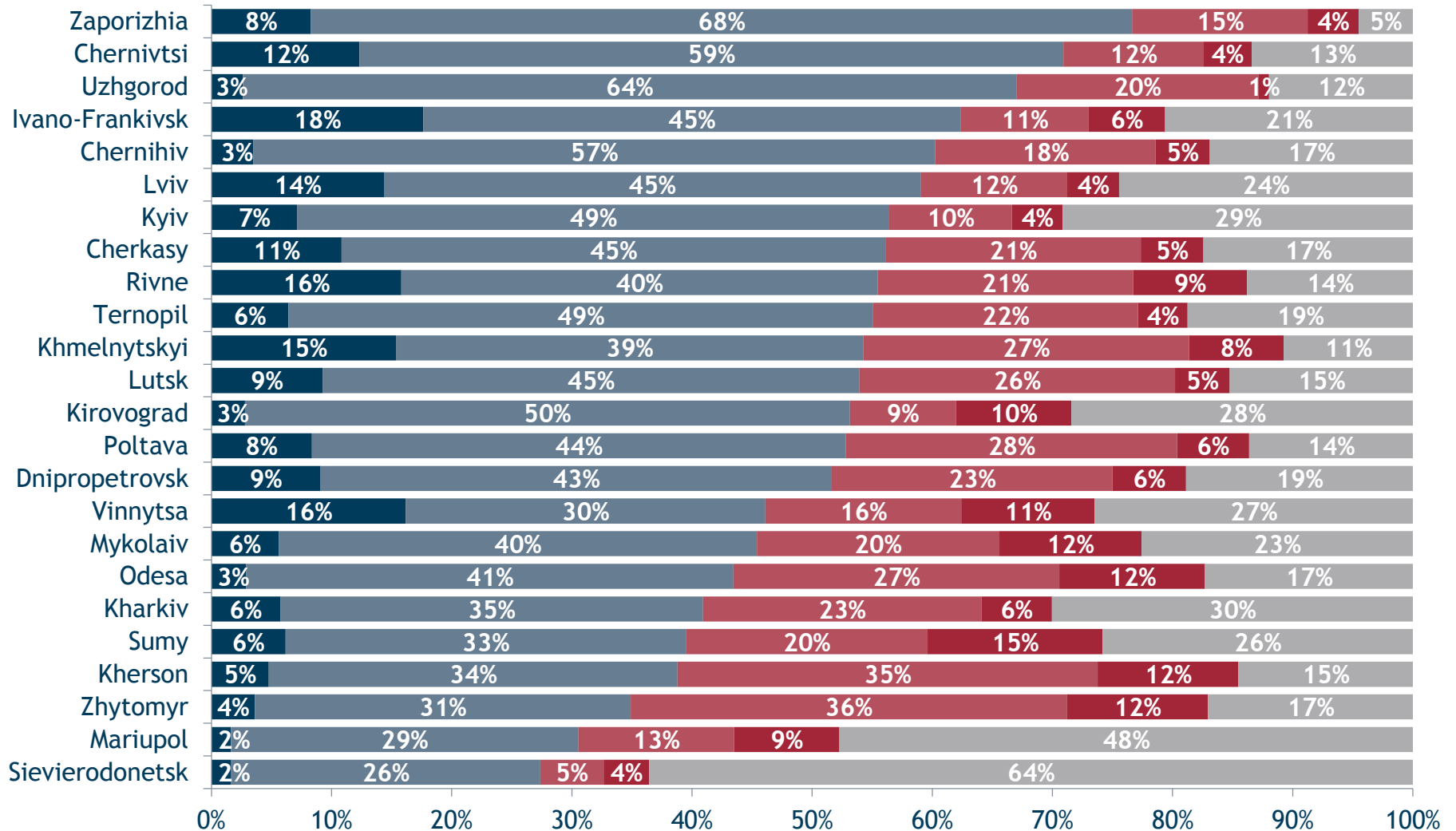
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

Civil Society Organizations

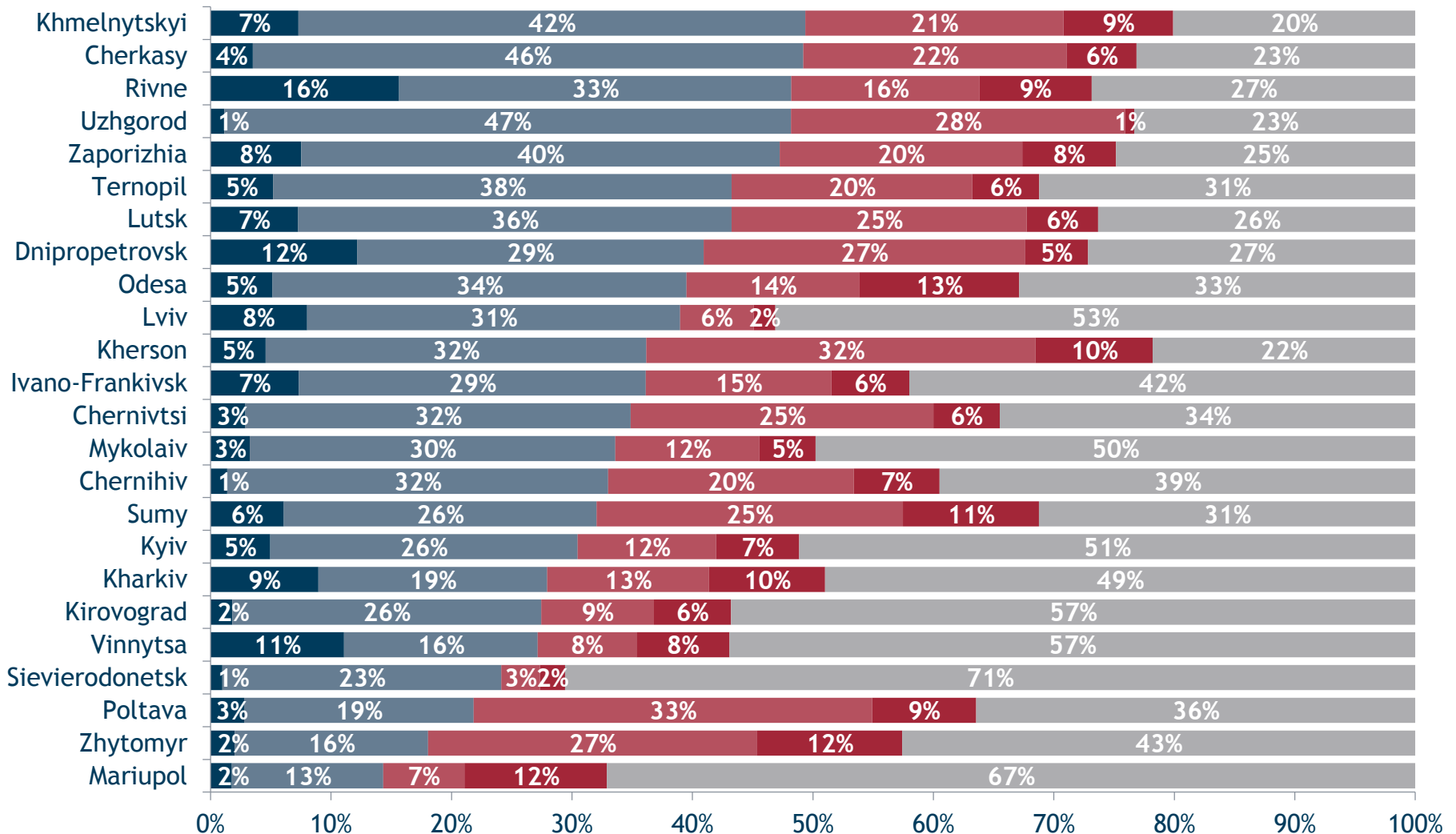
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer



Do you approve the work of the following government and non-government entities?

Neighborhood Associations

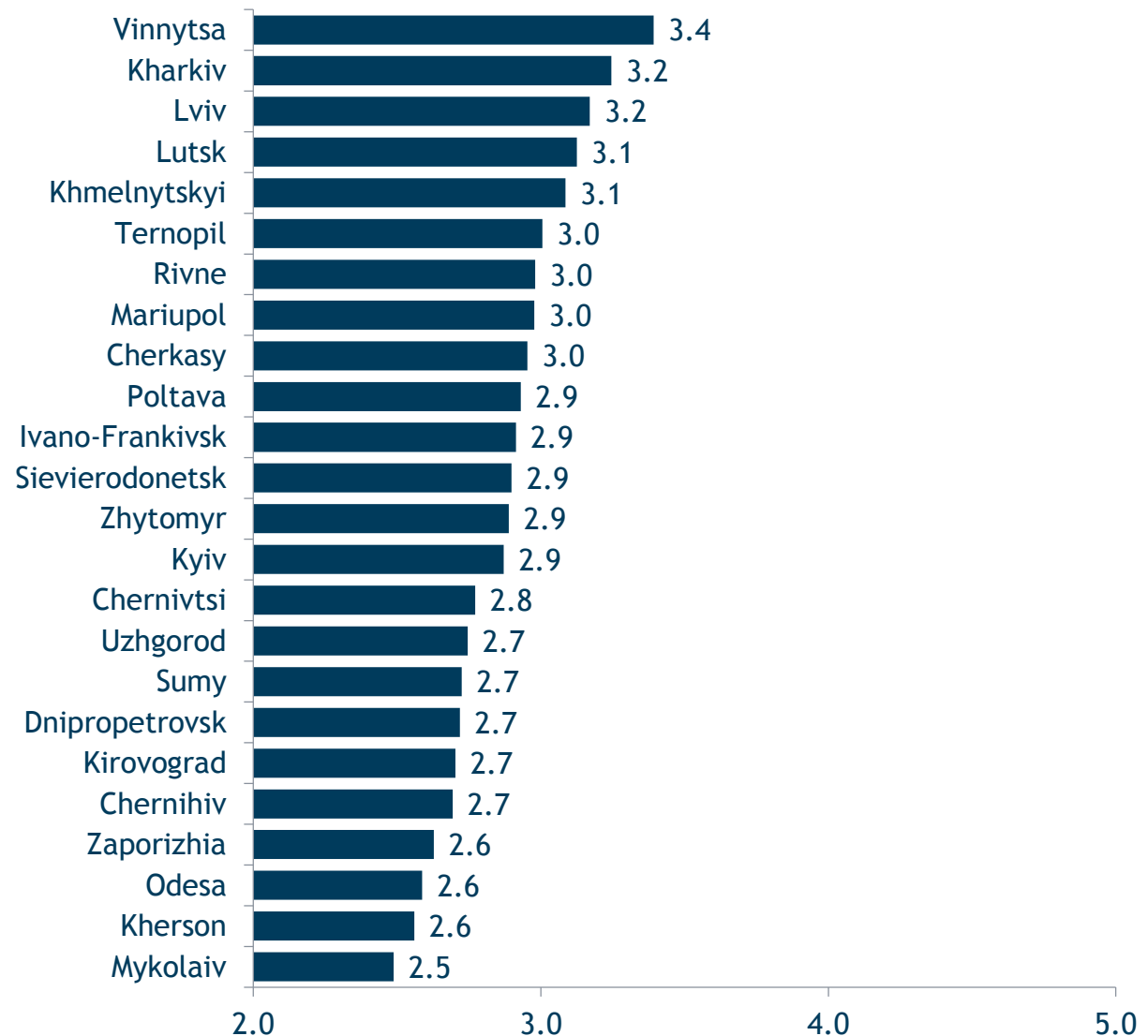
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer





Assessment of the Quality of Public Goods and Services

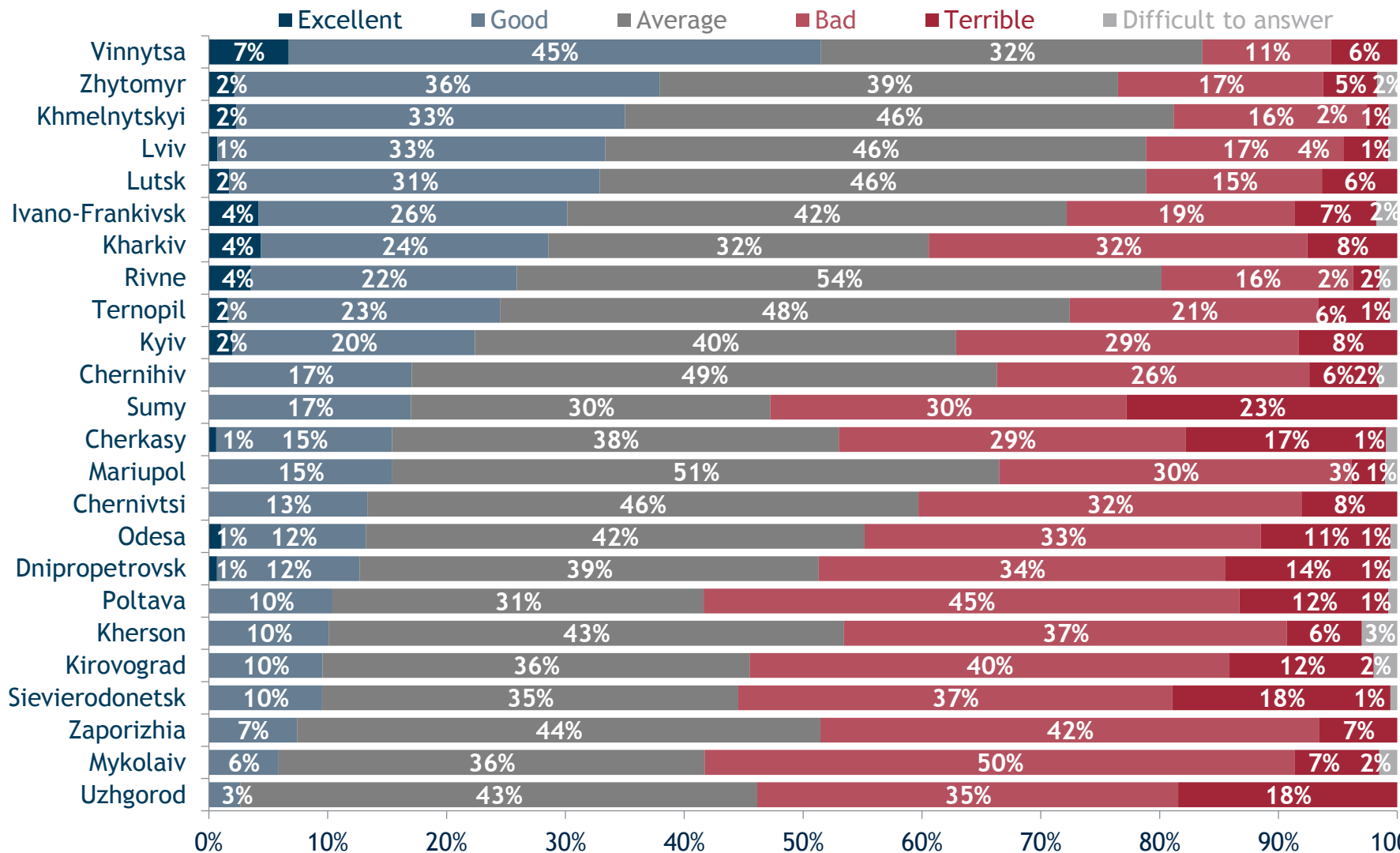
Average Score of the Quality of Public Goods and Services in the City



This score is the average value of the quality of all 22 measured services in this survey, with 1 indicating a terrible score and 5 indicating an excellent score.

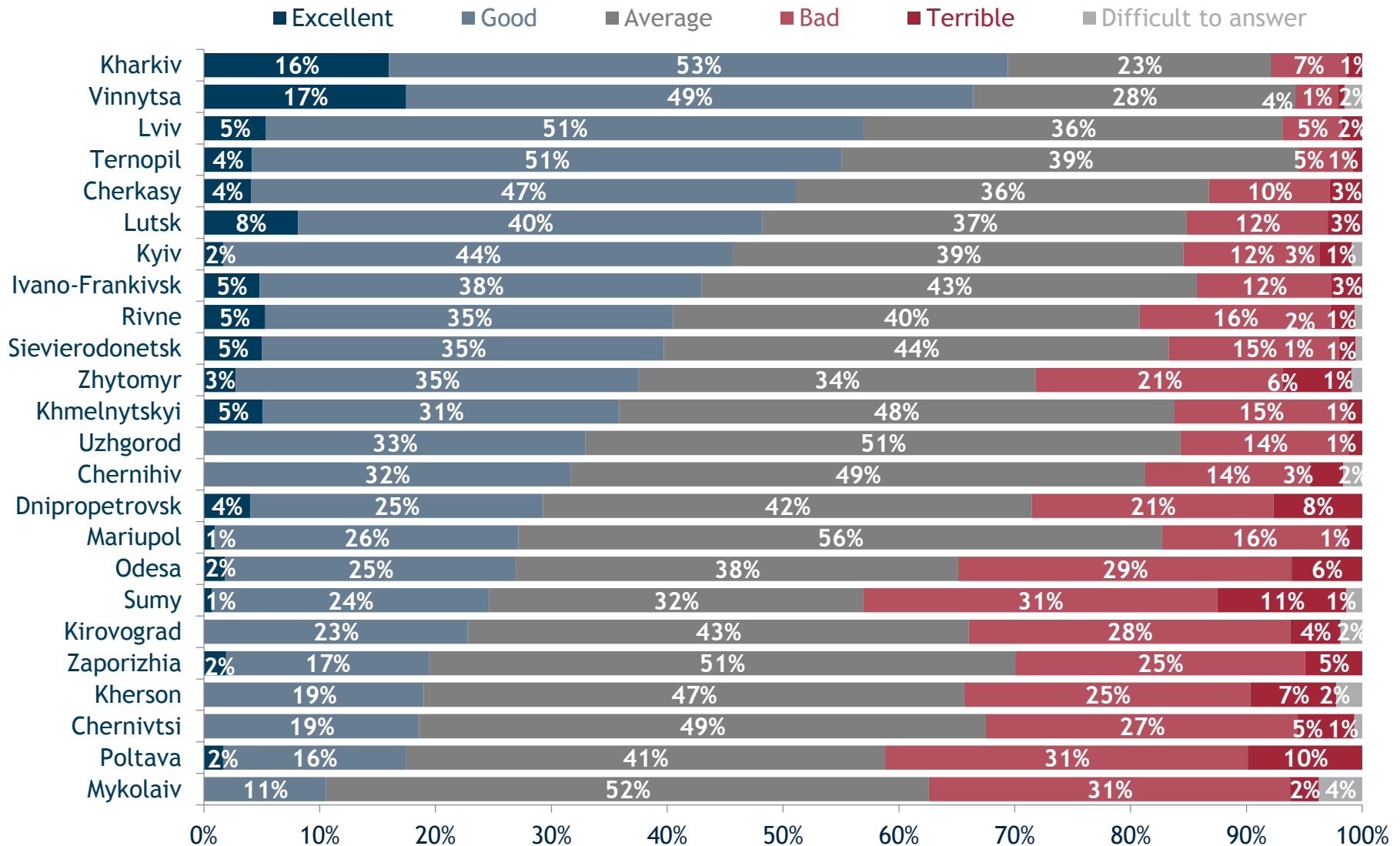
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sidewalks



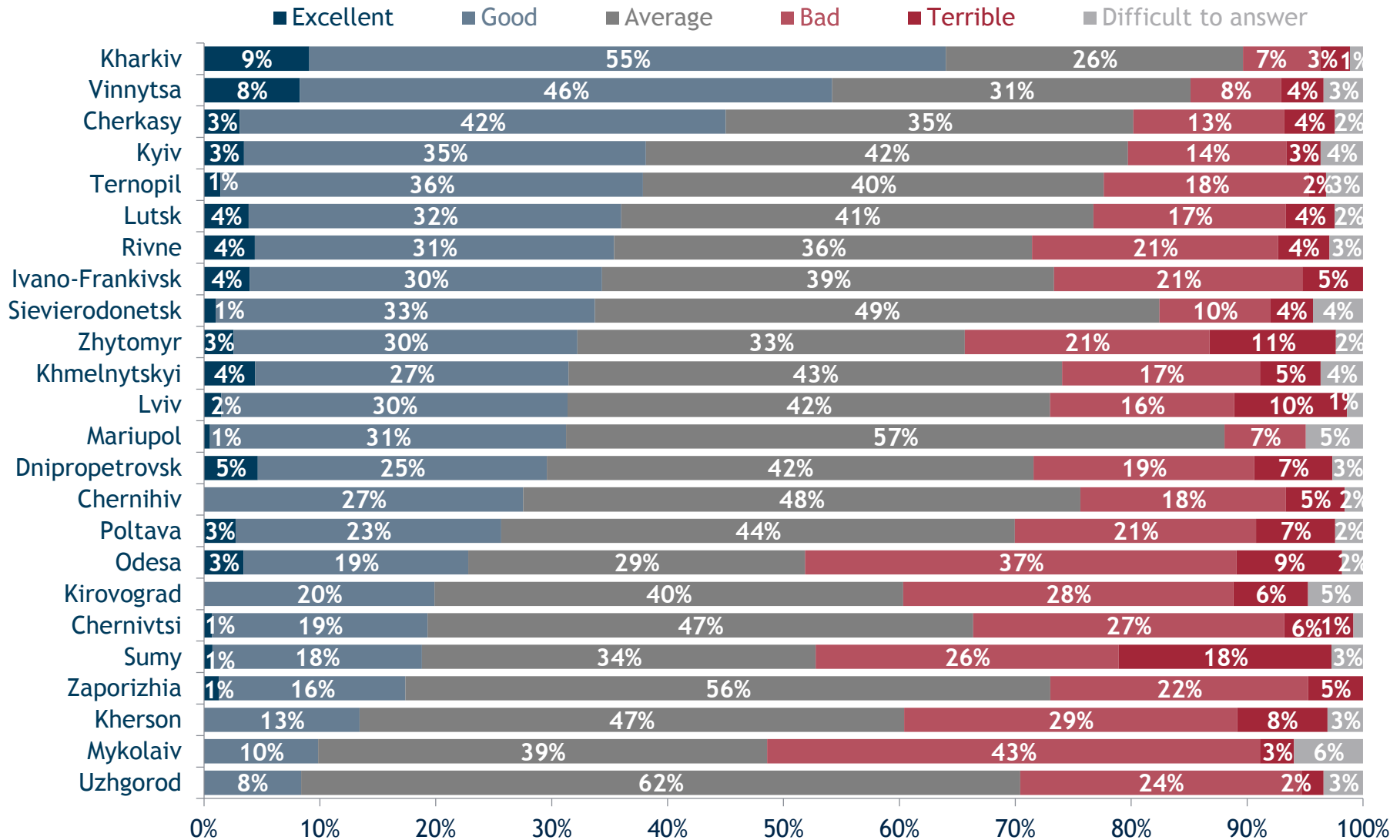
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Trash Collection



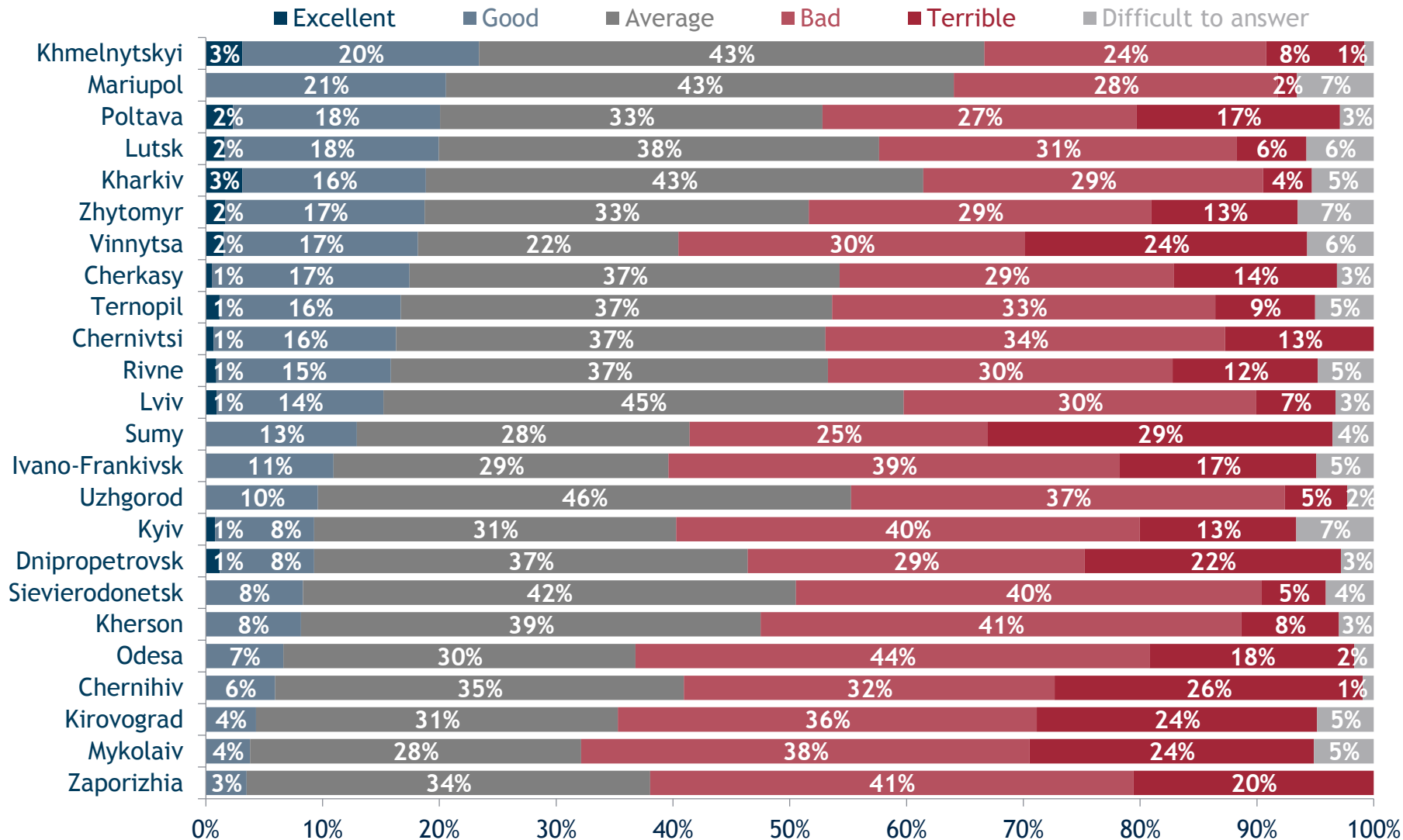
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sewage



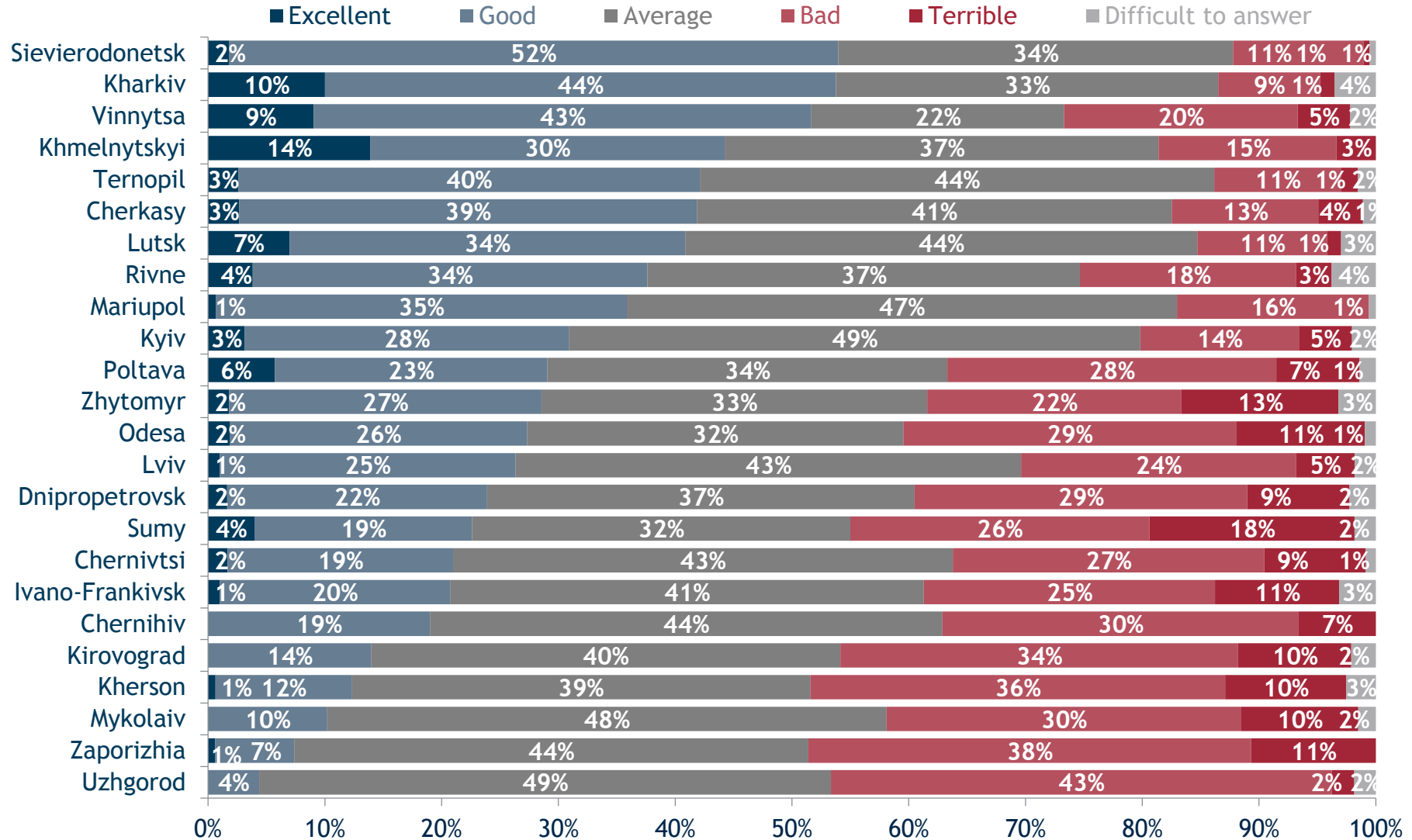
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Medical Institutions



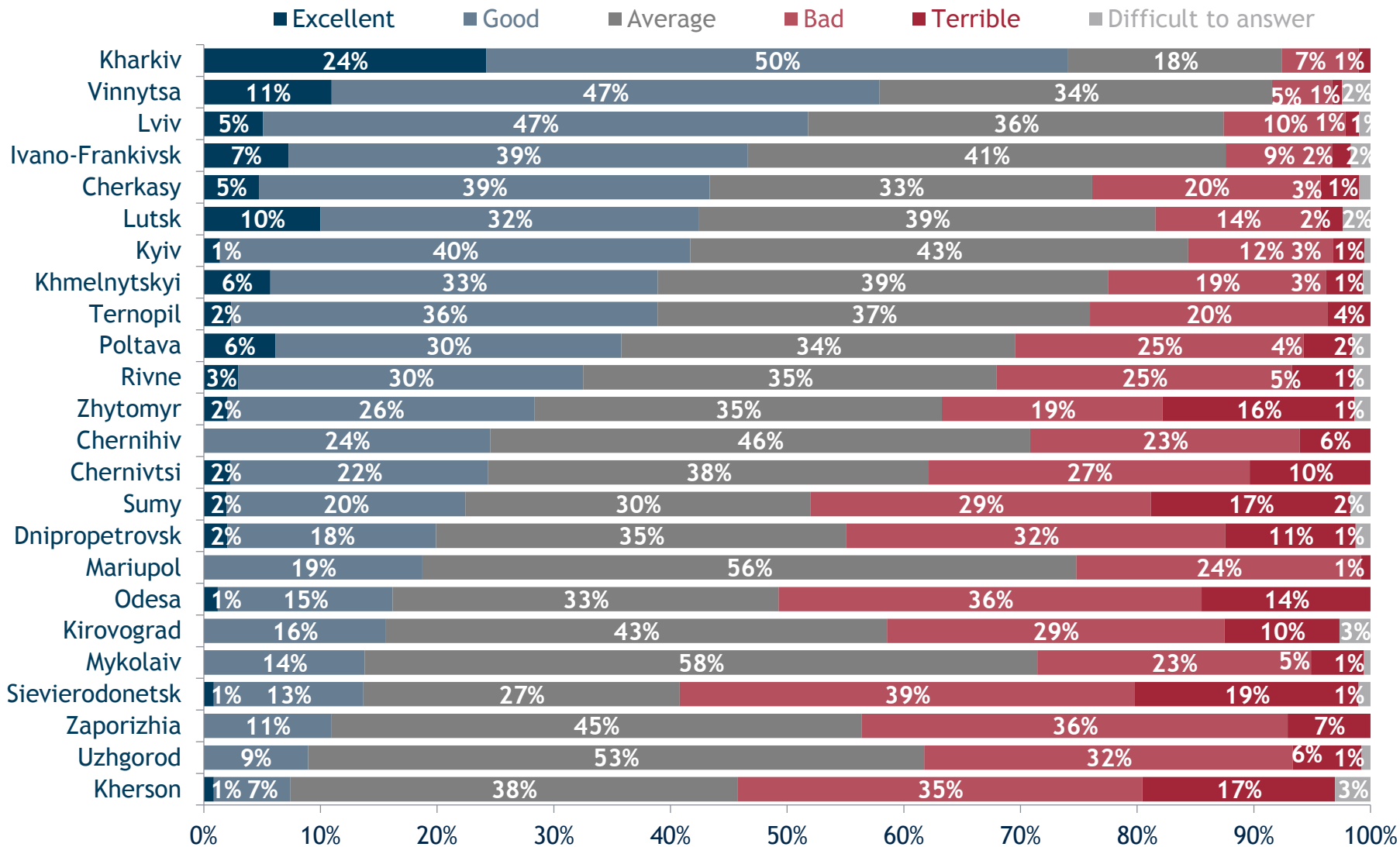
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Transportation Infrastructure/Public Transport



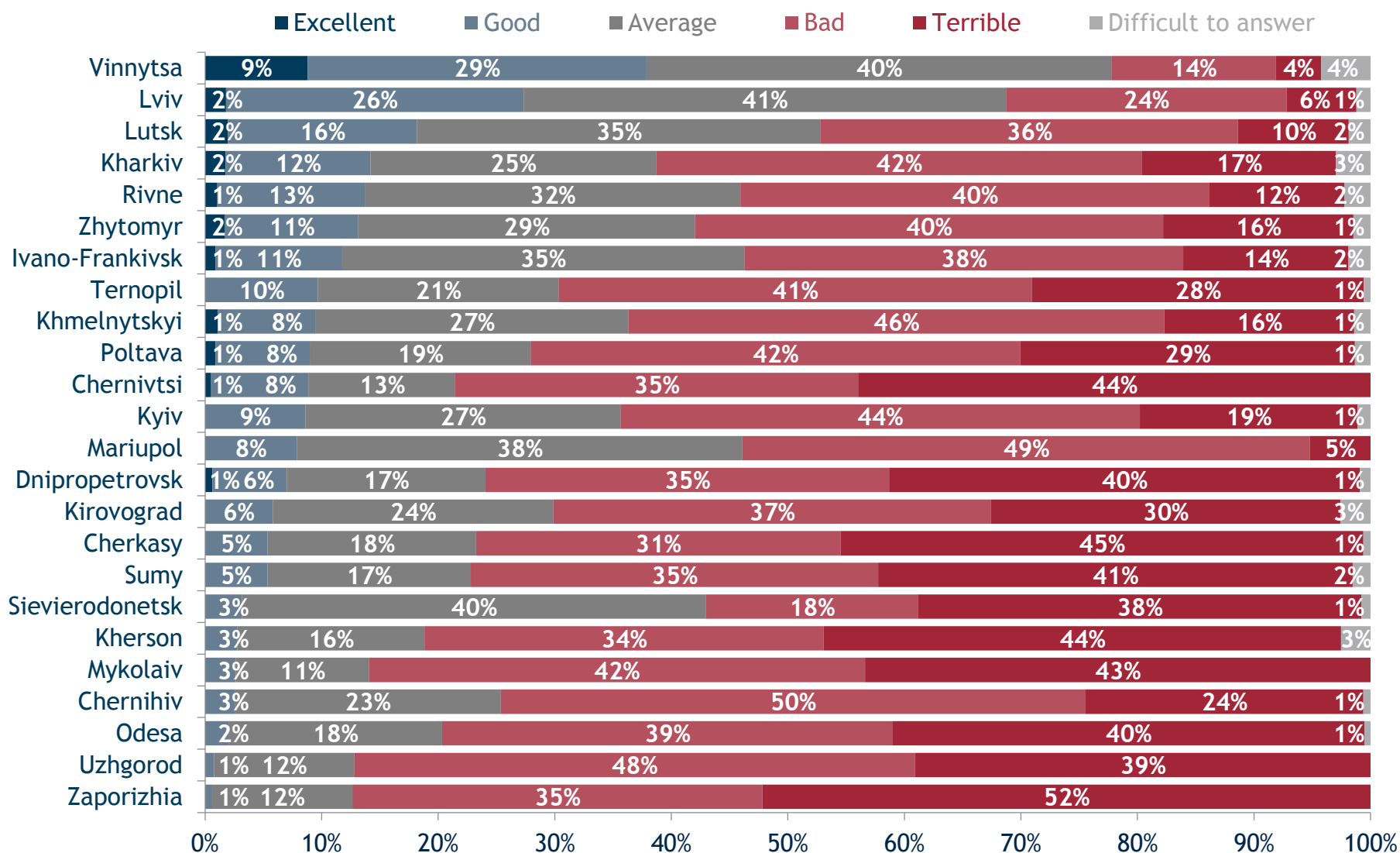
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Street Lighting



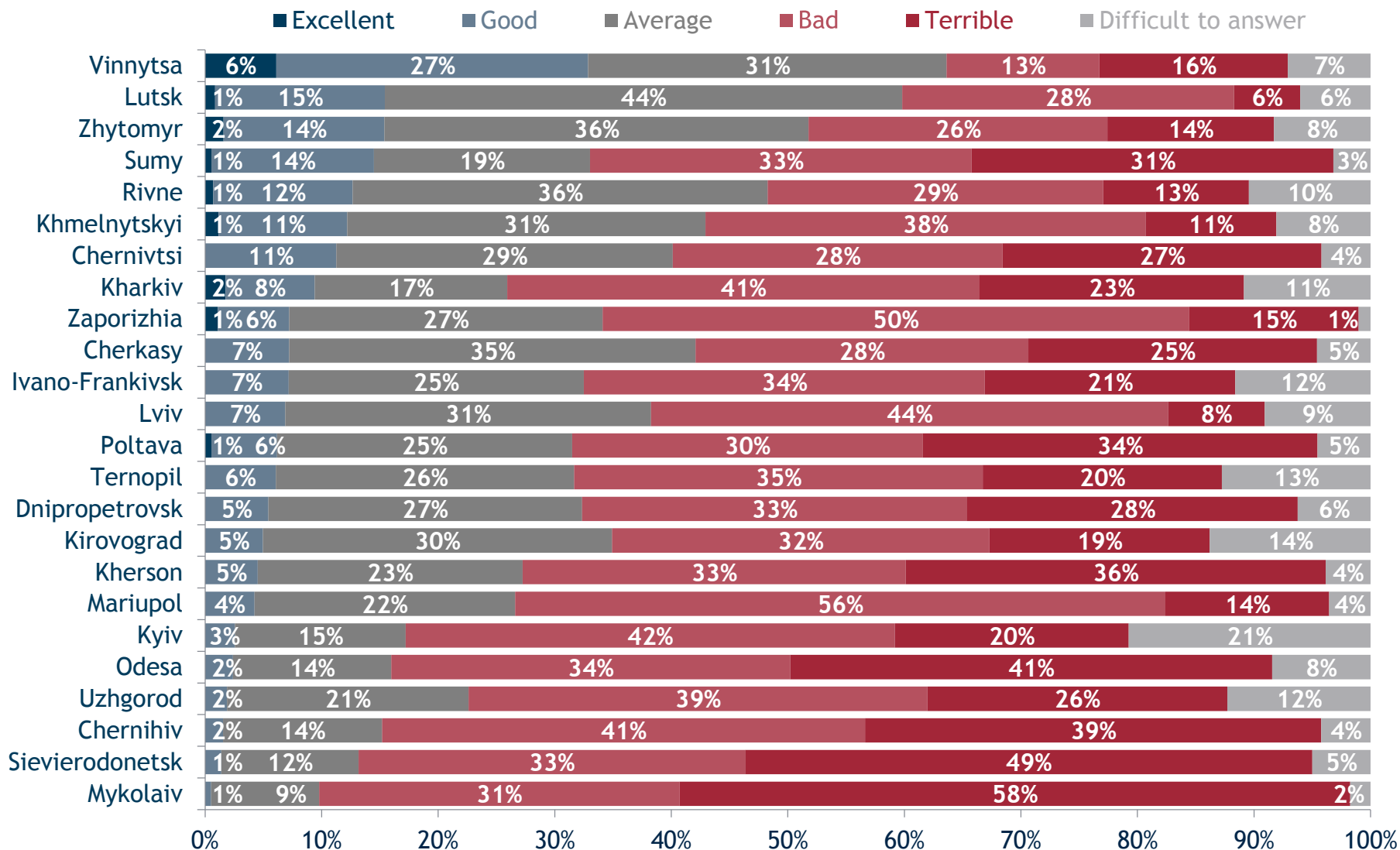
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Roads



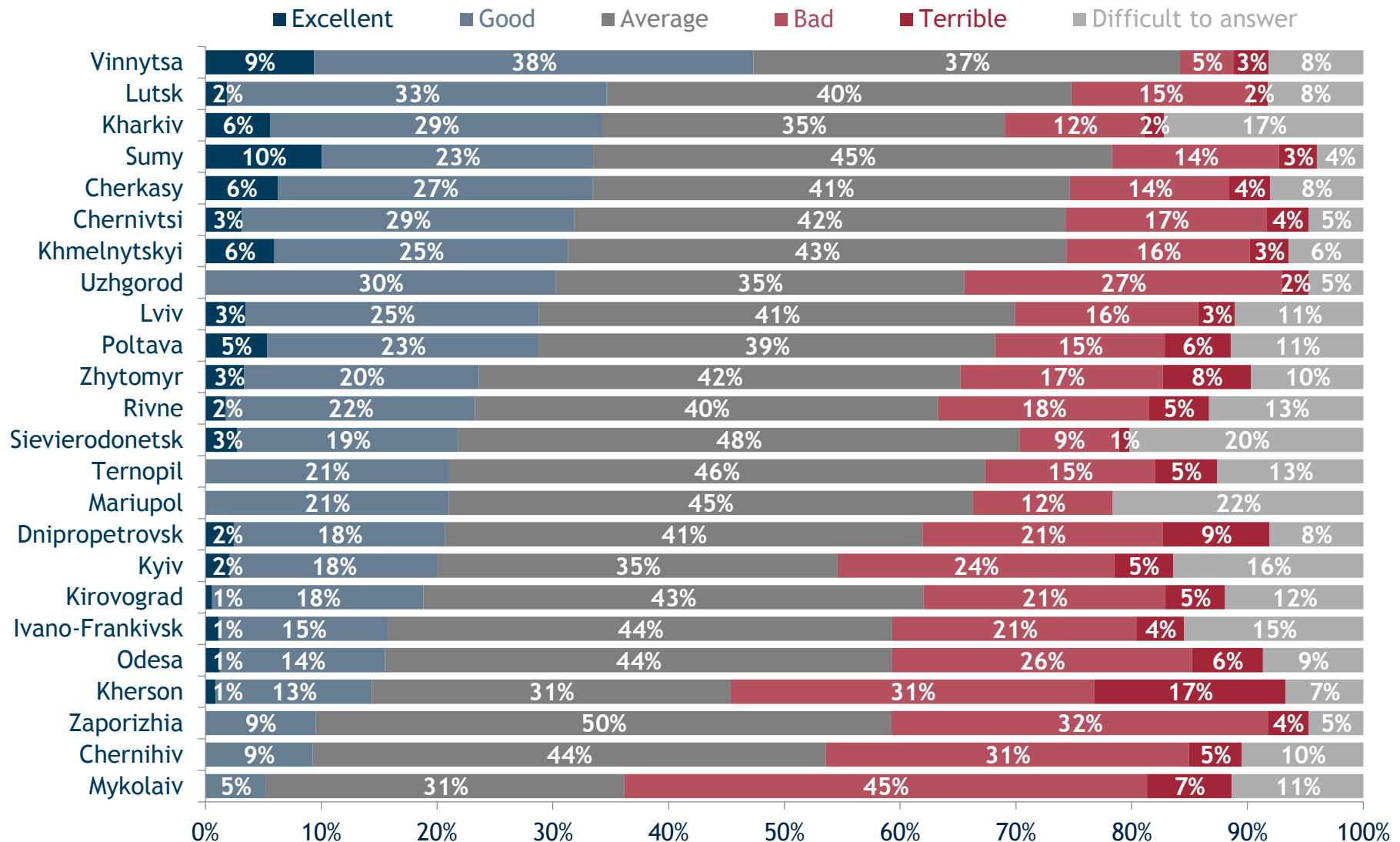
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Industrial Zones/Industrial Development



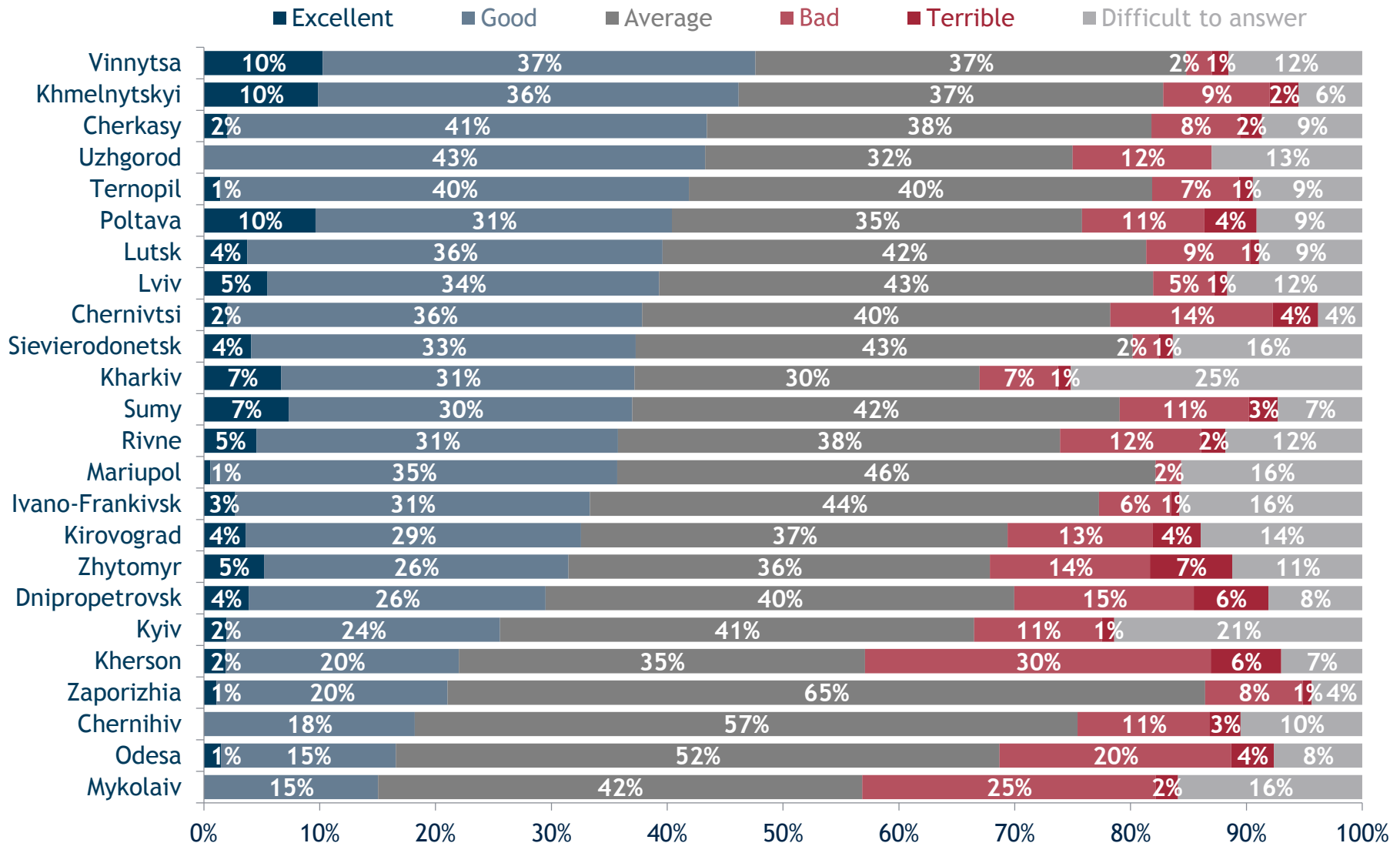
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sports Facilities



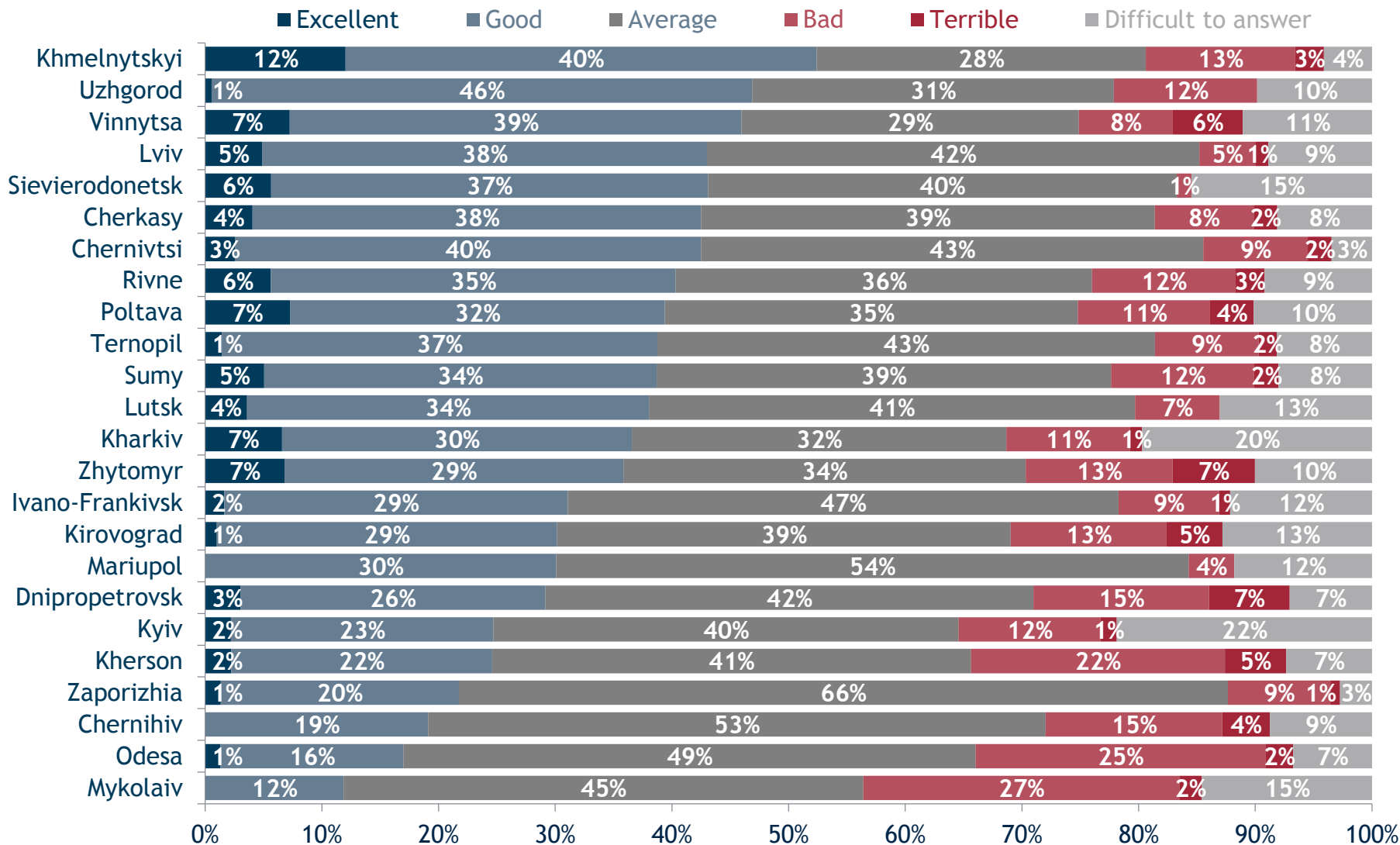
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Universities, Technical Institutes, Colleges



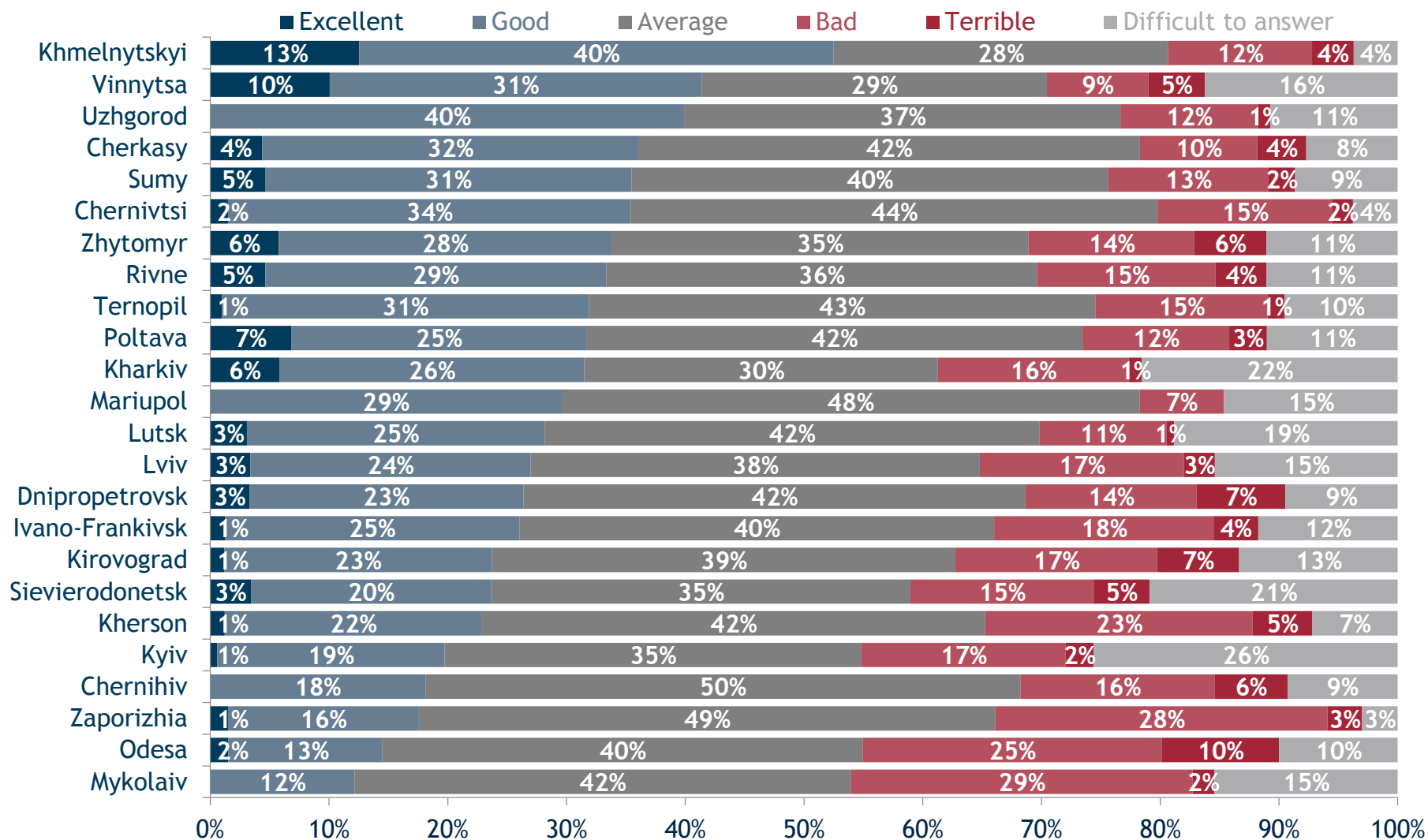
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Schools



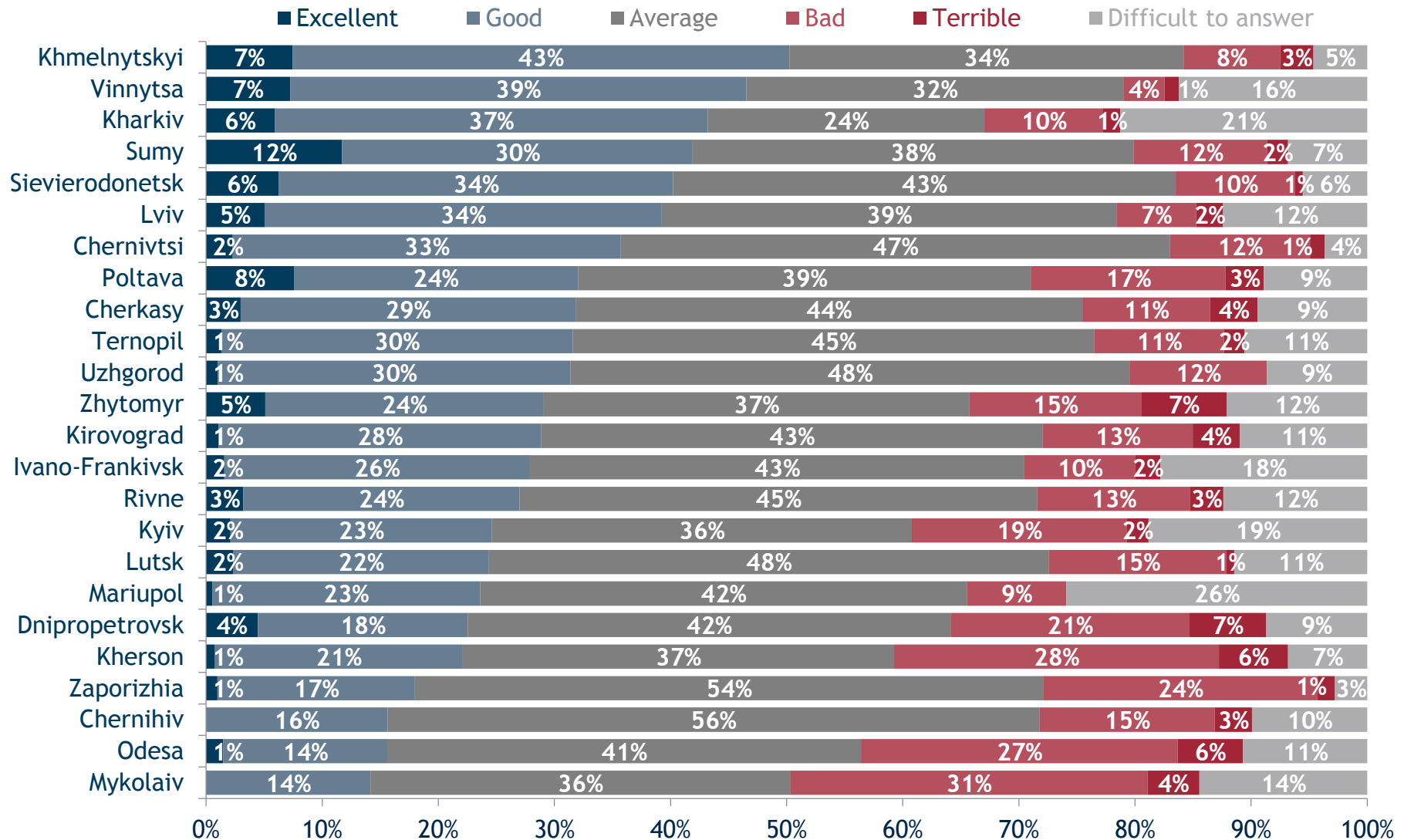
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Kindergartens



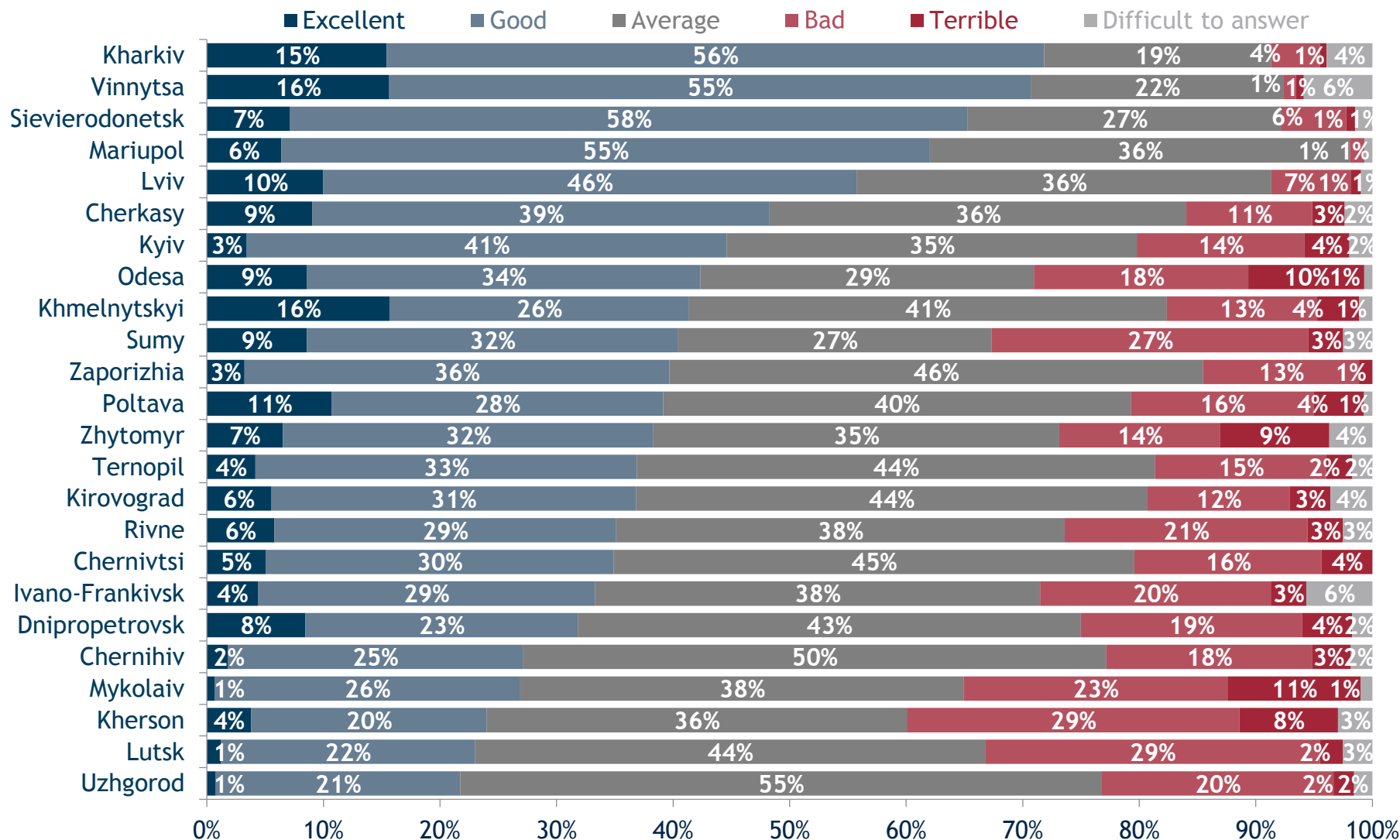
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Cultural Premises (Concert Halls, Libraries, Etc.)



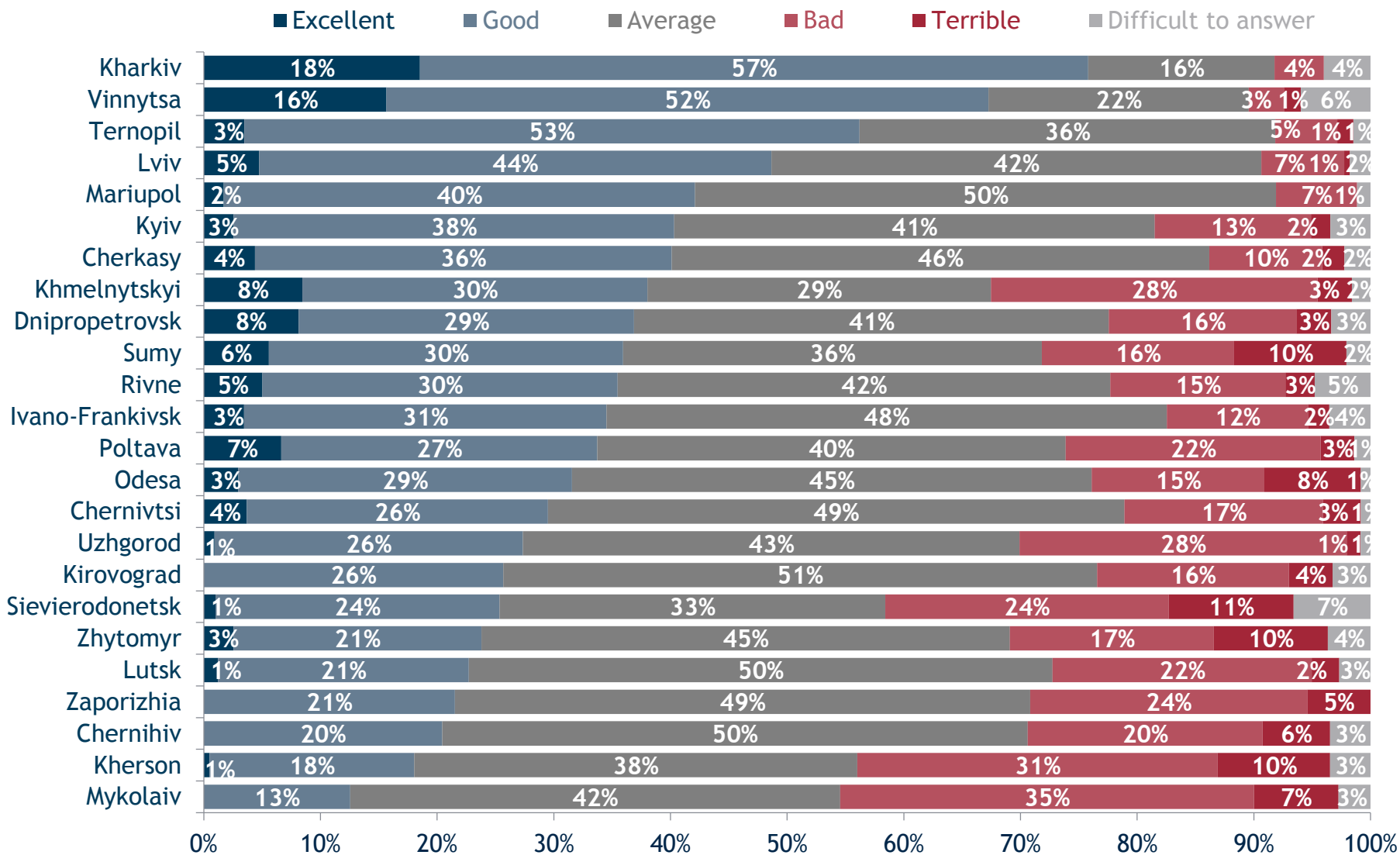
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Street Markets and Trade Premises



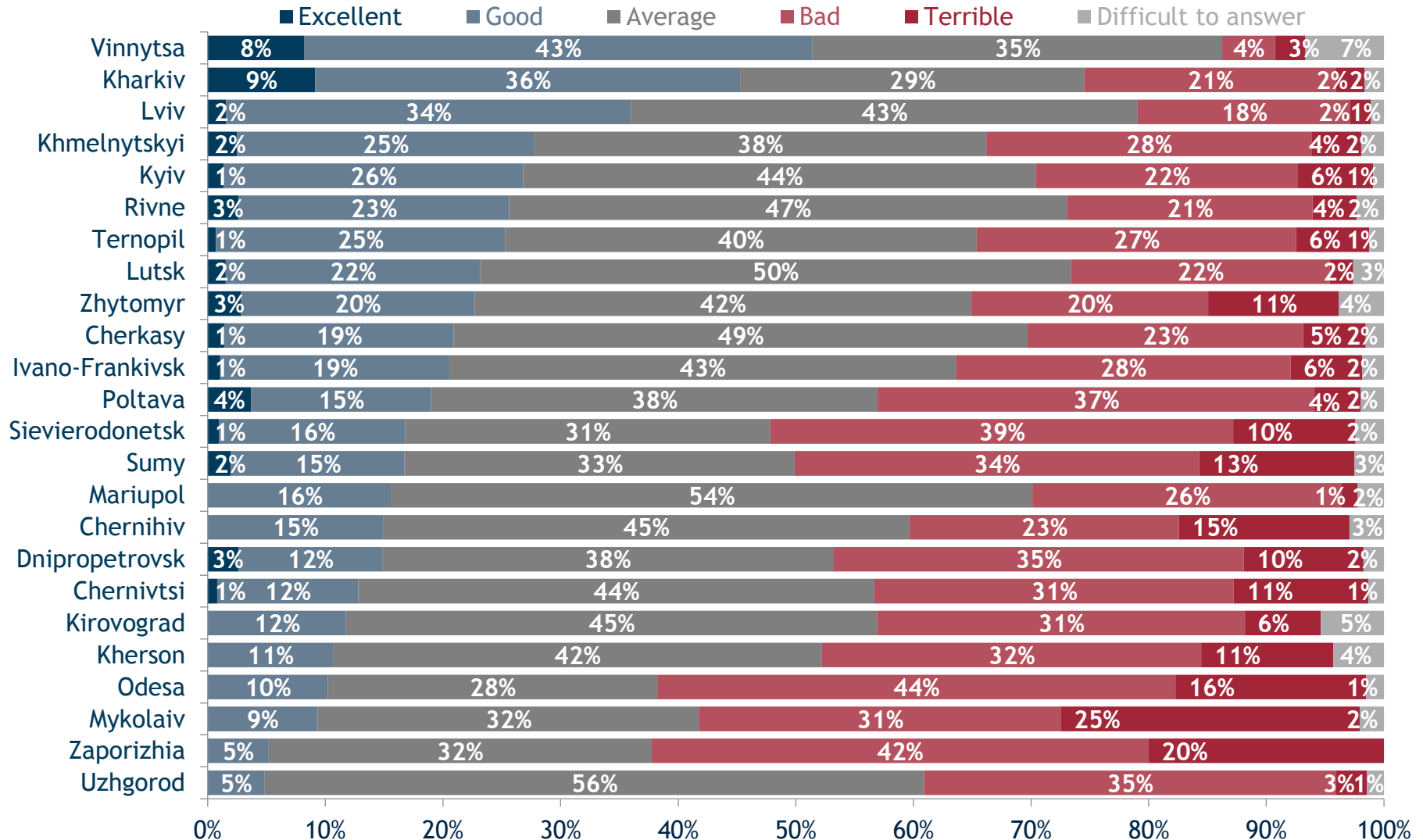
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Public Parks and Gardens



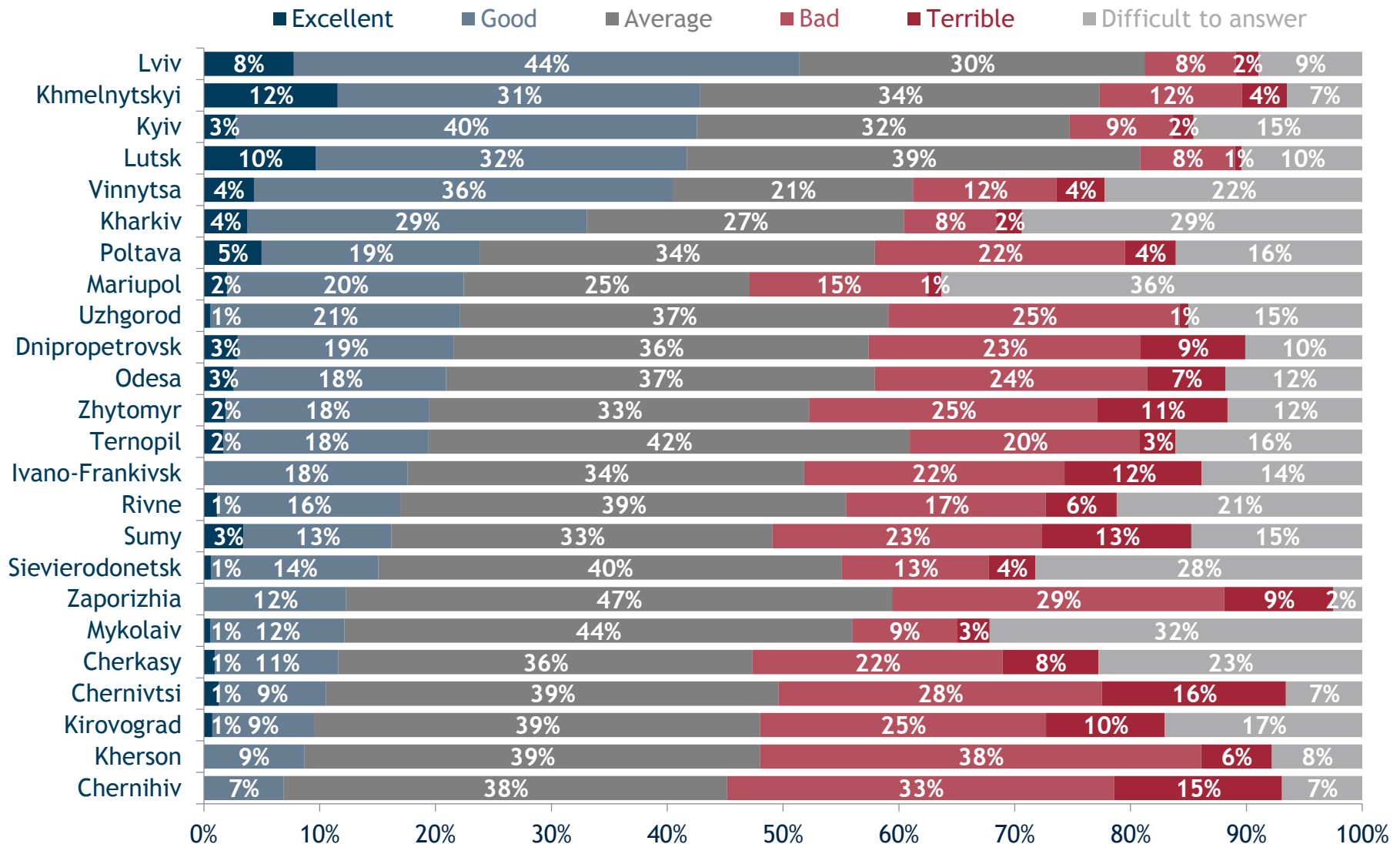
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Yards and Areas Near Buildings



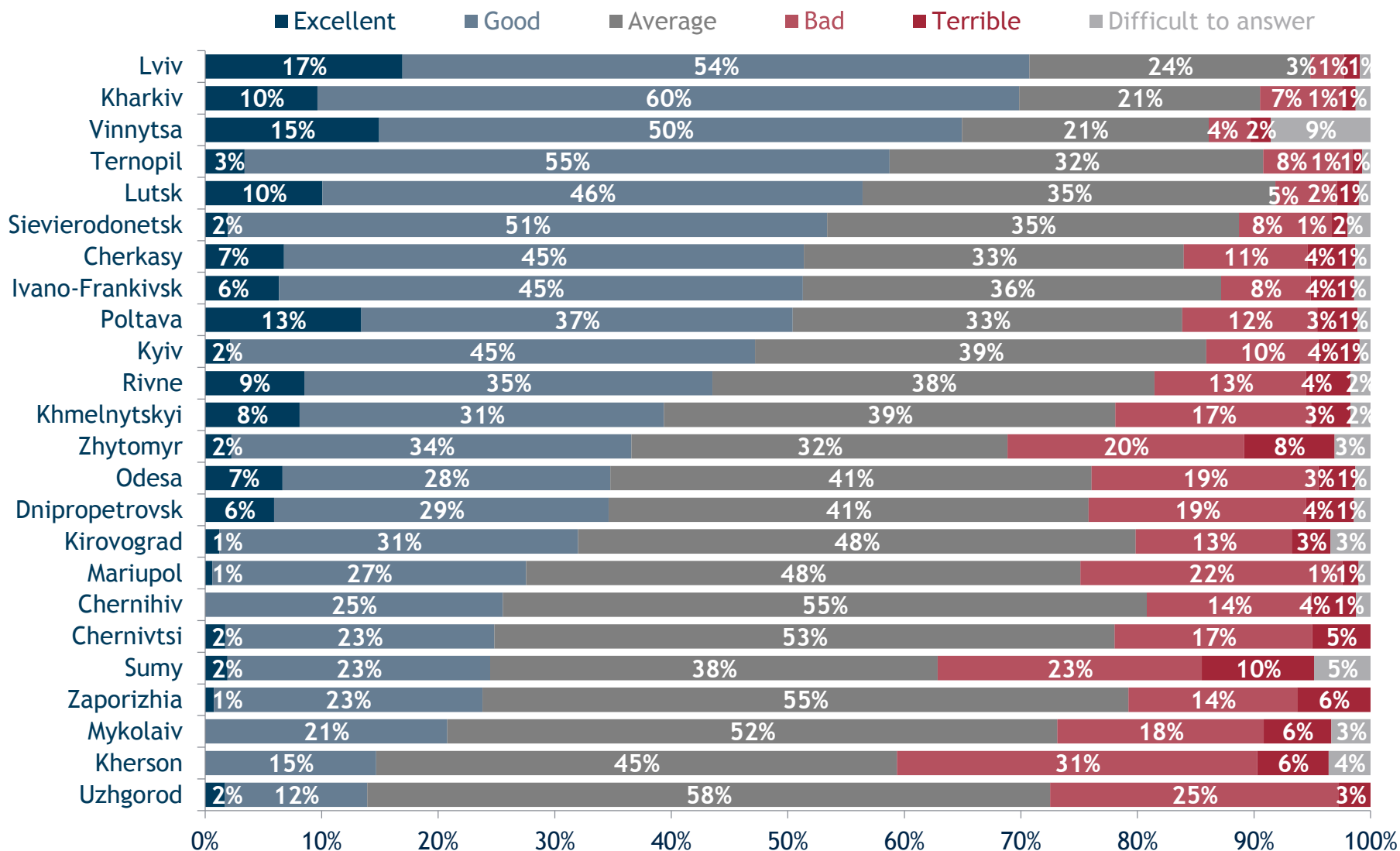
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Police (Militia) Activities



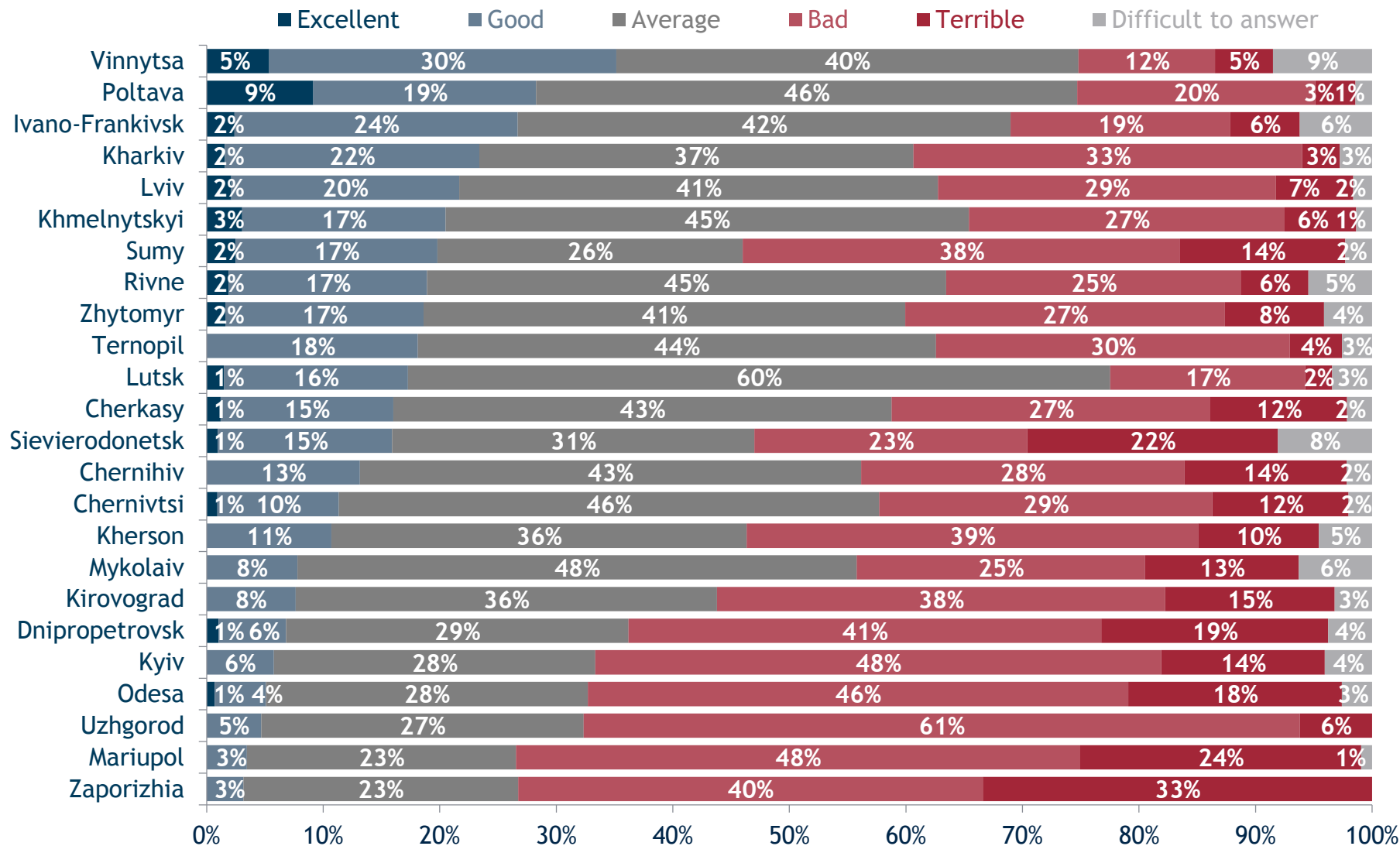
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Water Supply



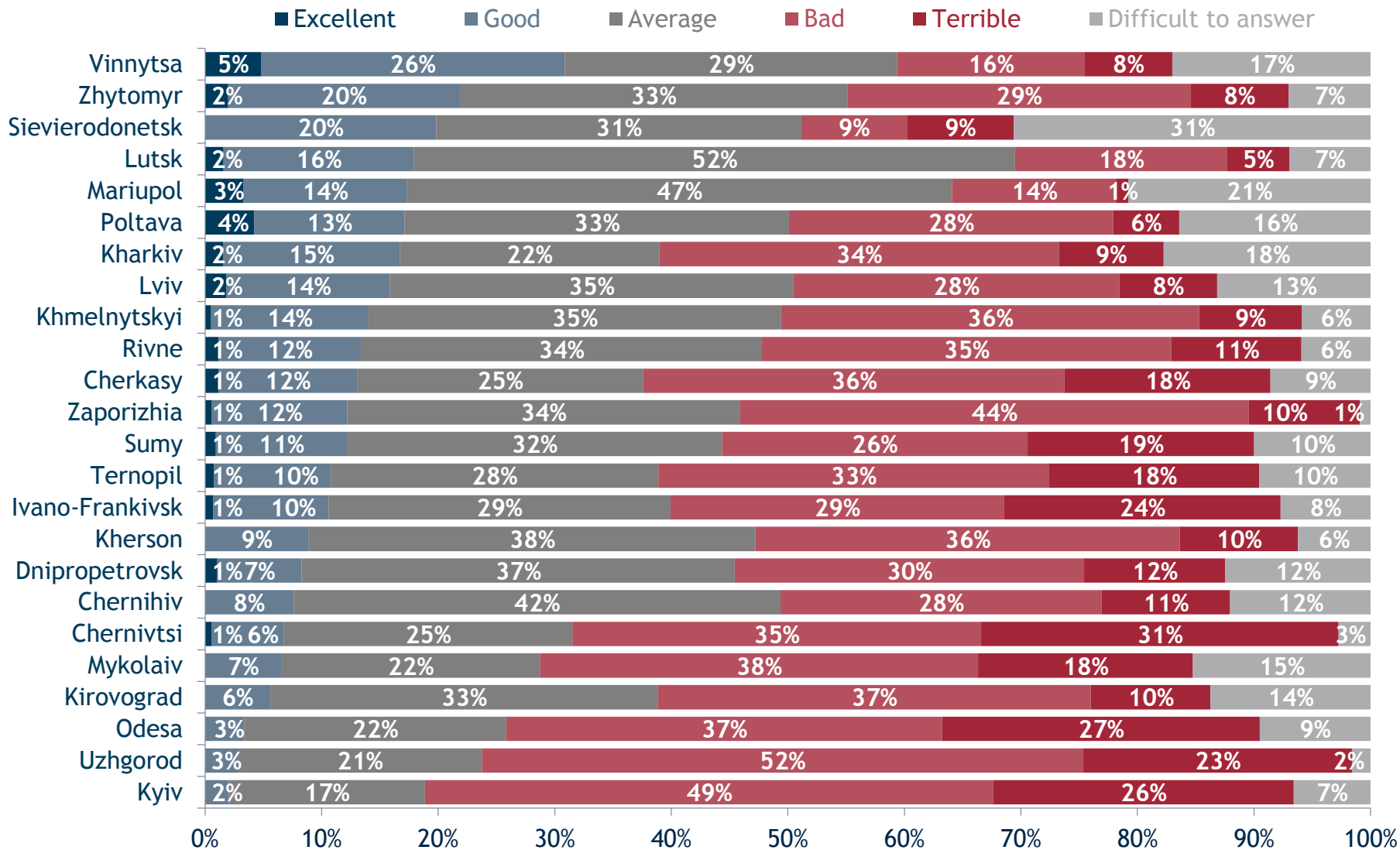
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Environment



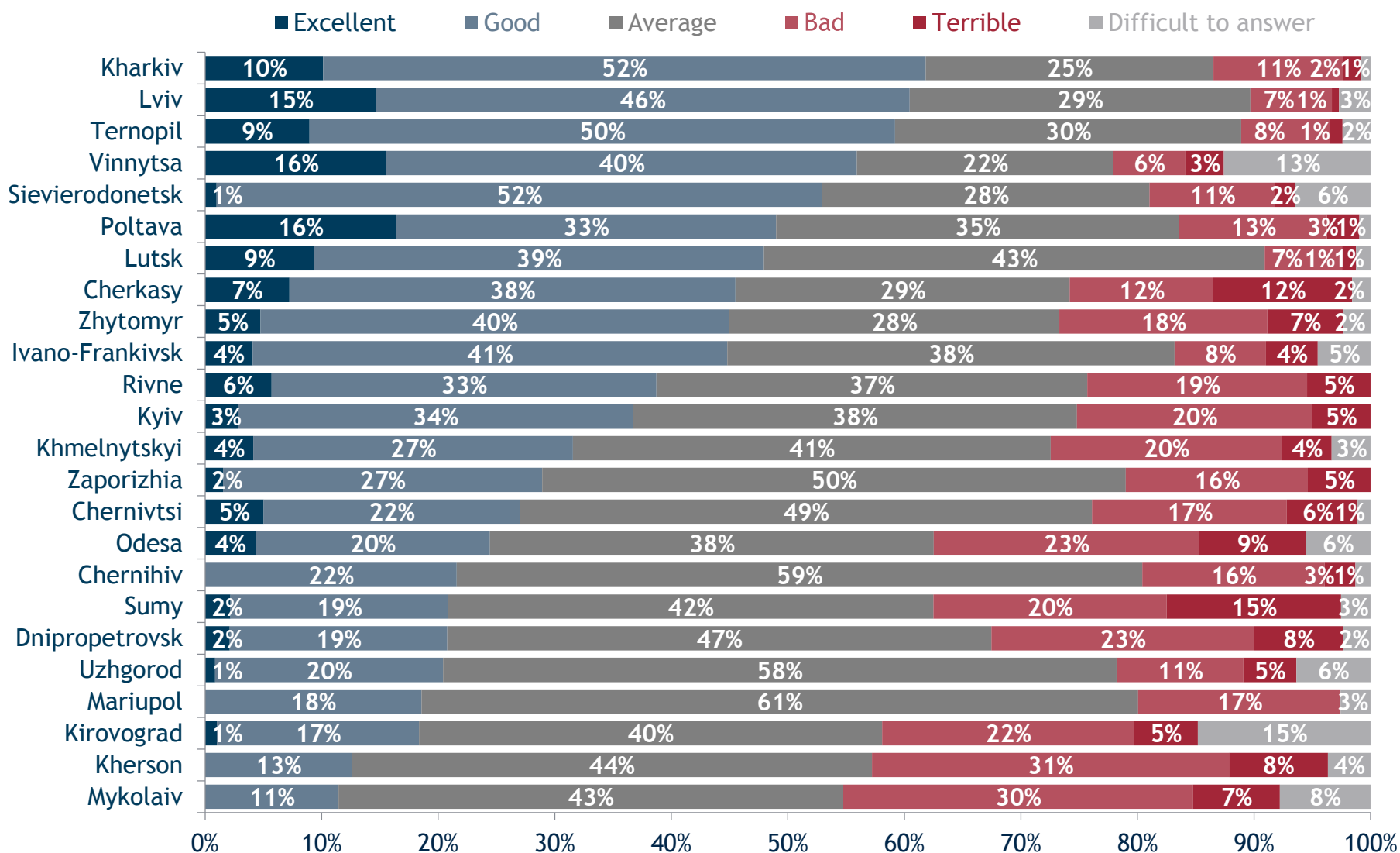
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Parking



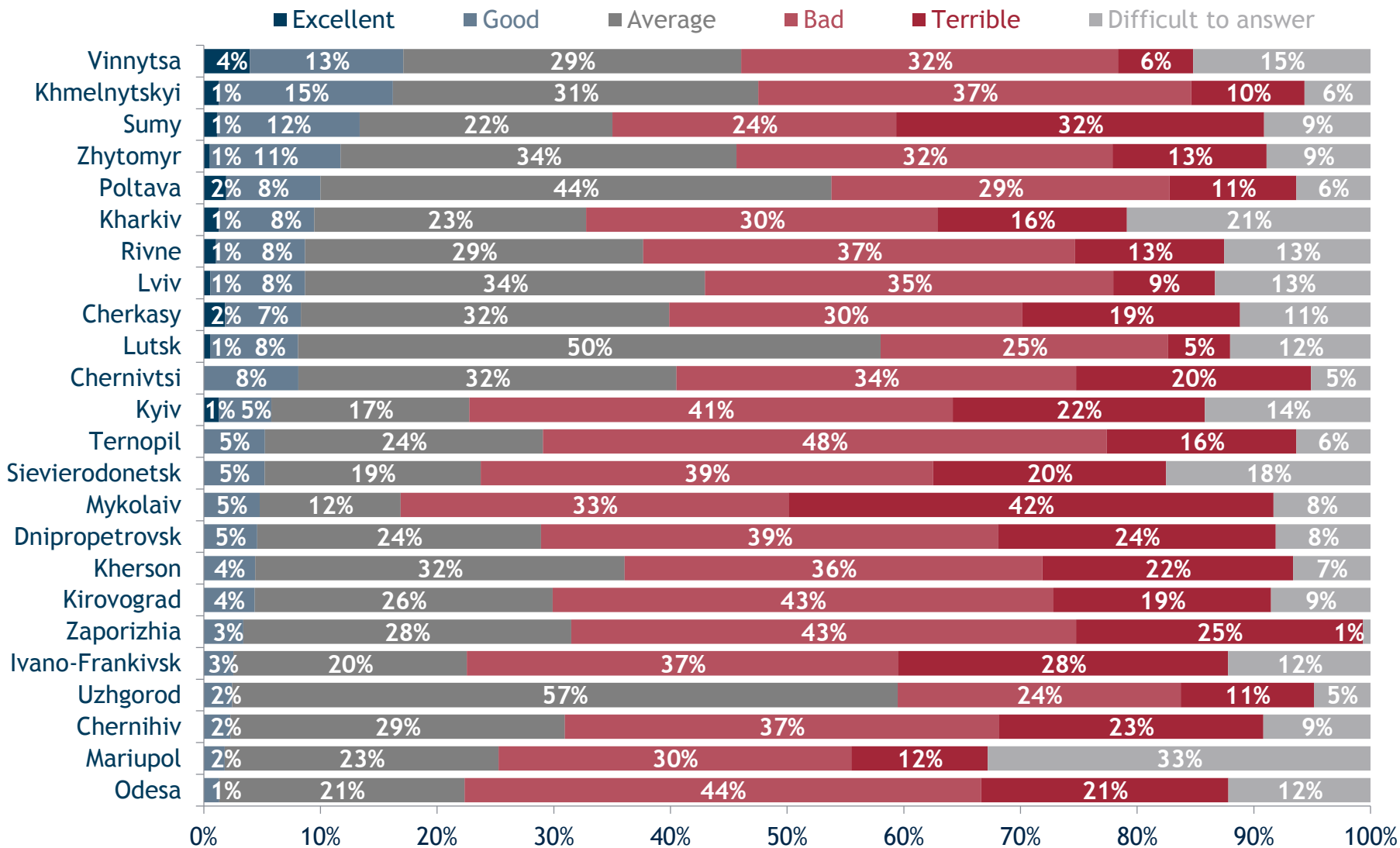
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Heating

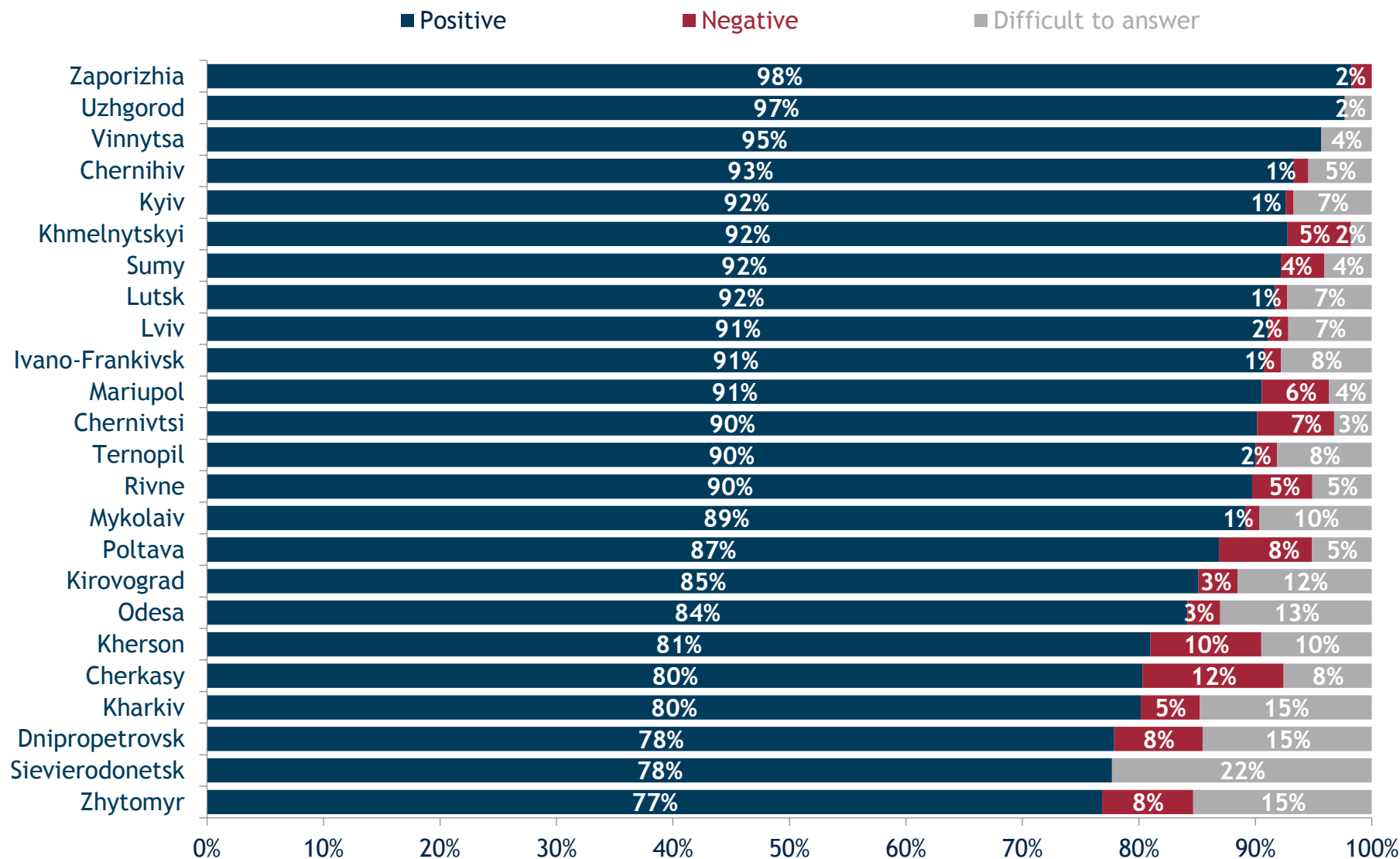


How would you rate the quality of each of the following services and/or public goods that are available in your city?

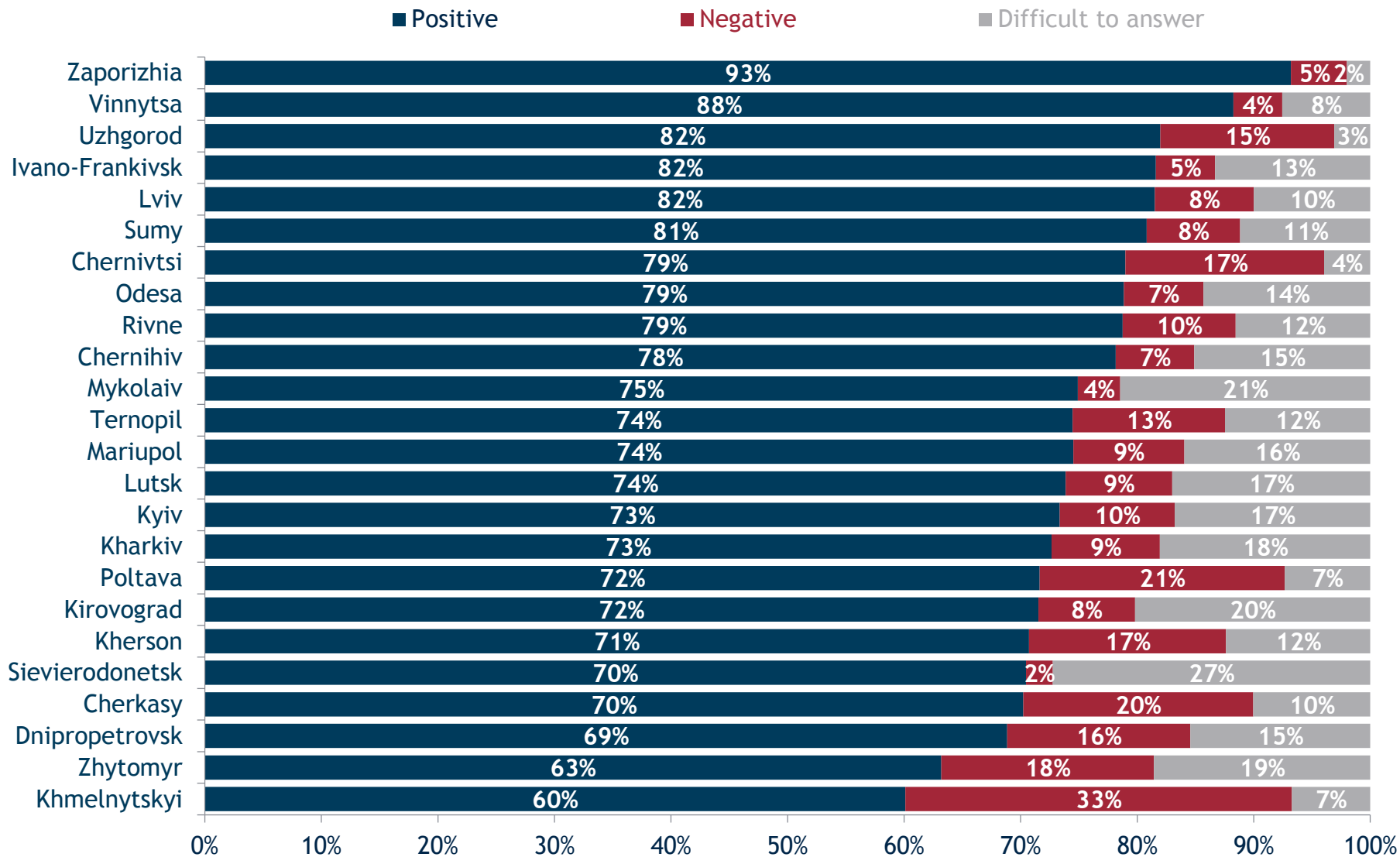
Accessibility for Persons with Disabilities



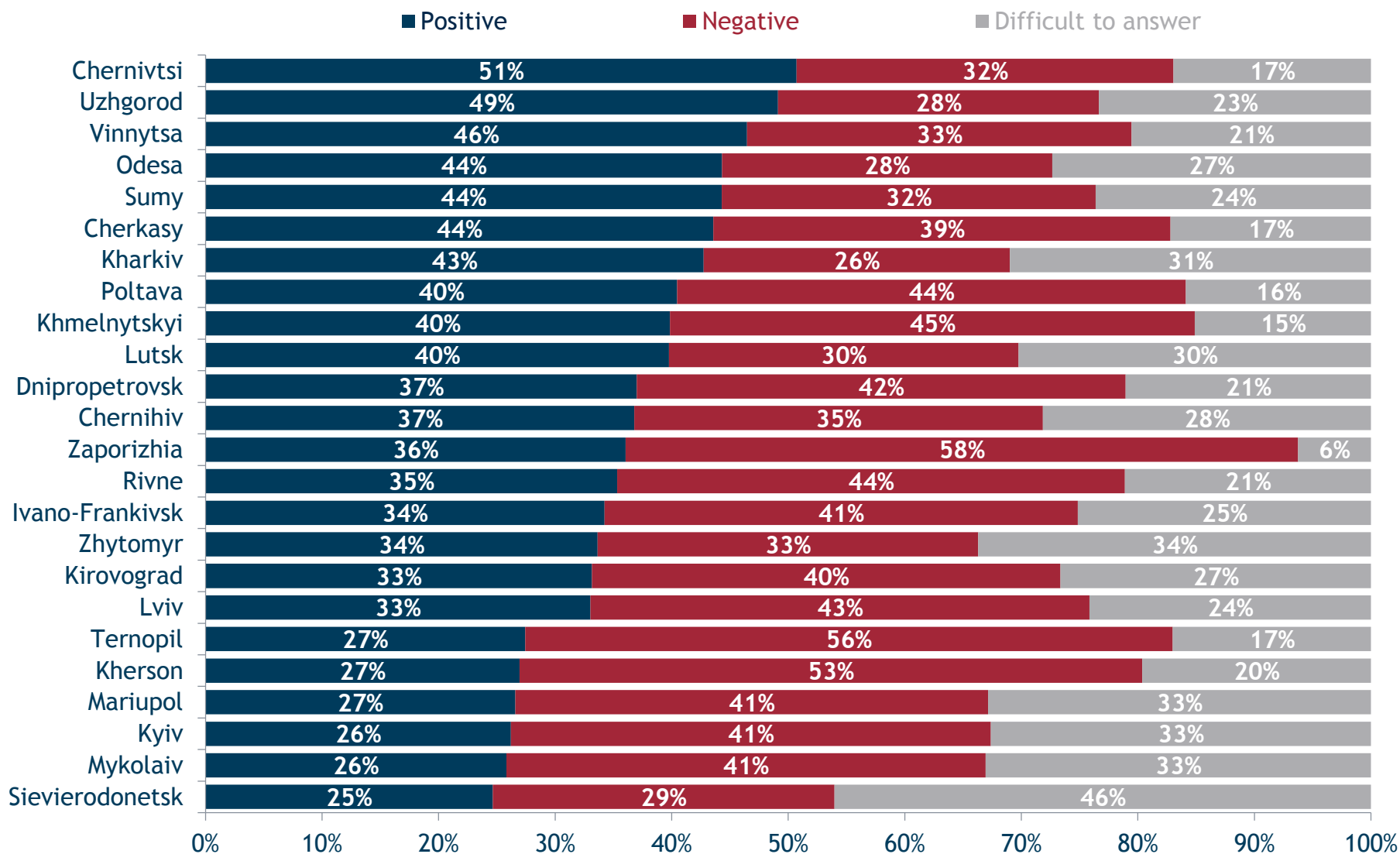
Do you have a positive or negative attitude toward people with disabilities?



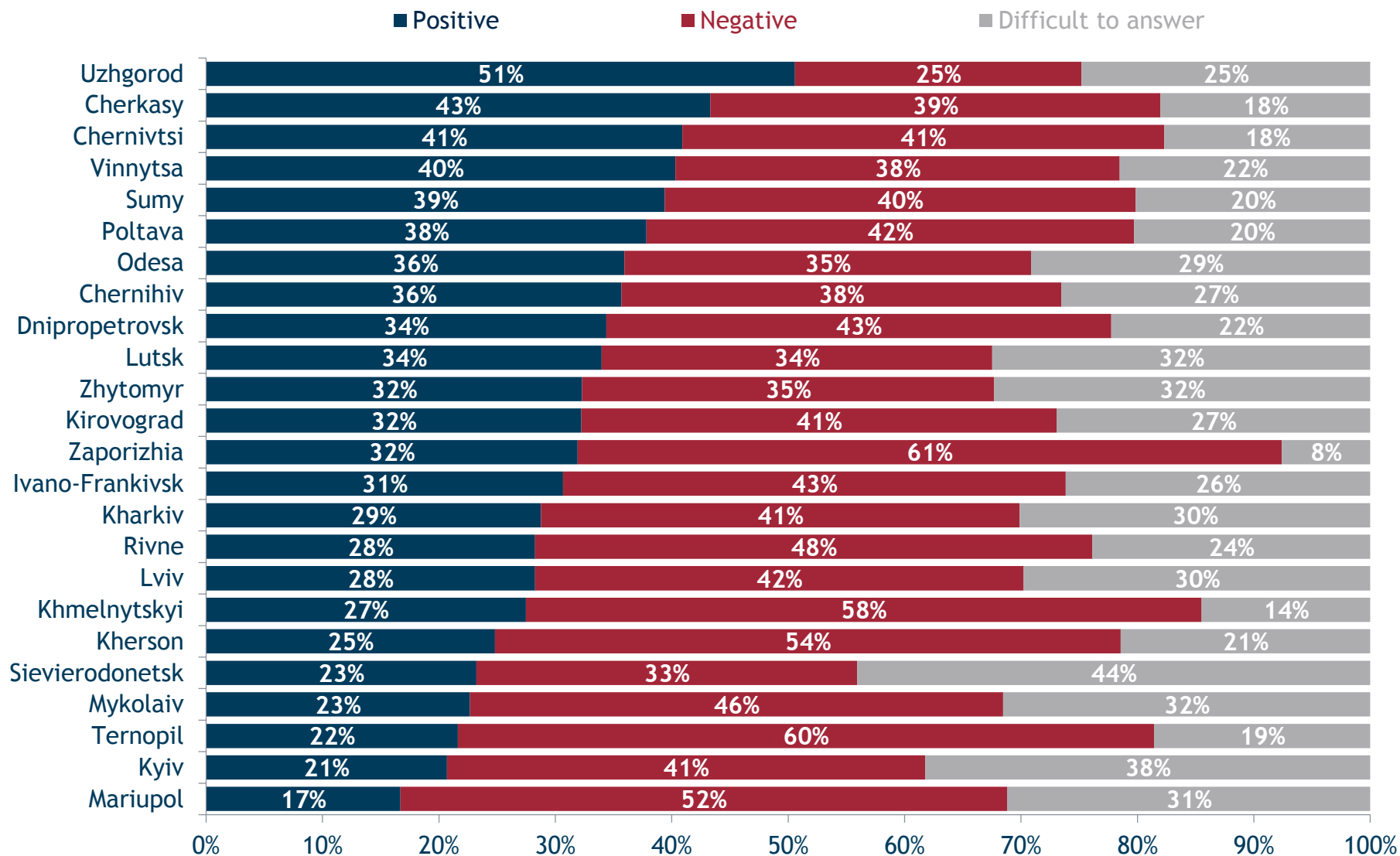
In your opinion, do people around you have a positive or negative attitude toward people with disabilities?



In your opinion, does your local government have a positive or negative attitude toward people with disabilities?

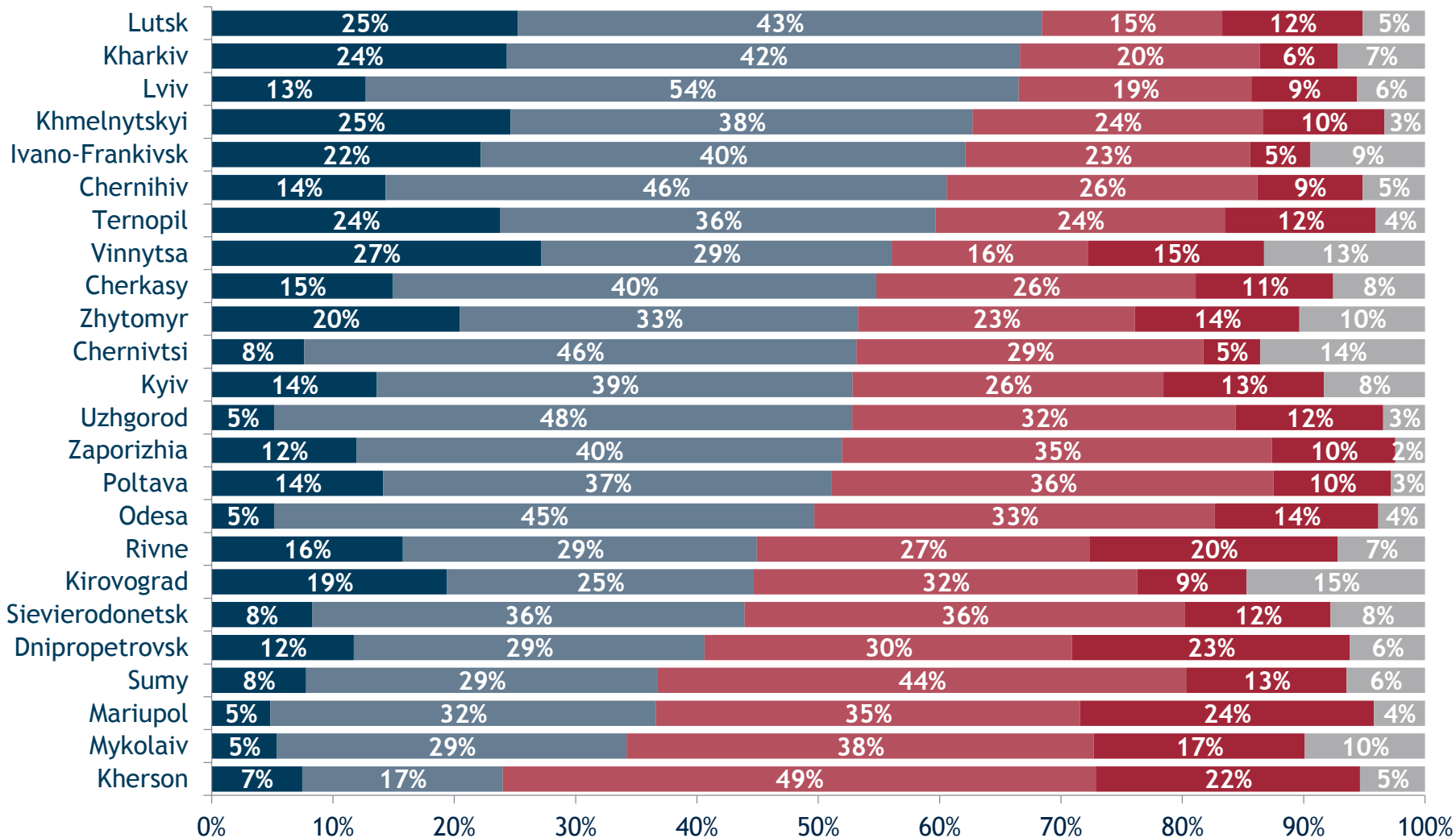


In your opinion, does the national government have a positive or negative attitude toward people with disabilities?



Do you feel secure walking home alone in your neighborhood at night?

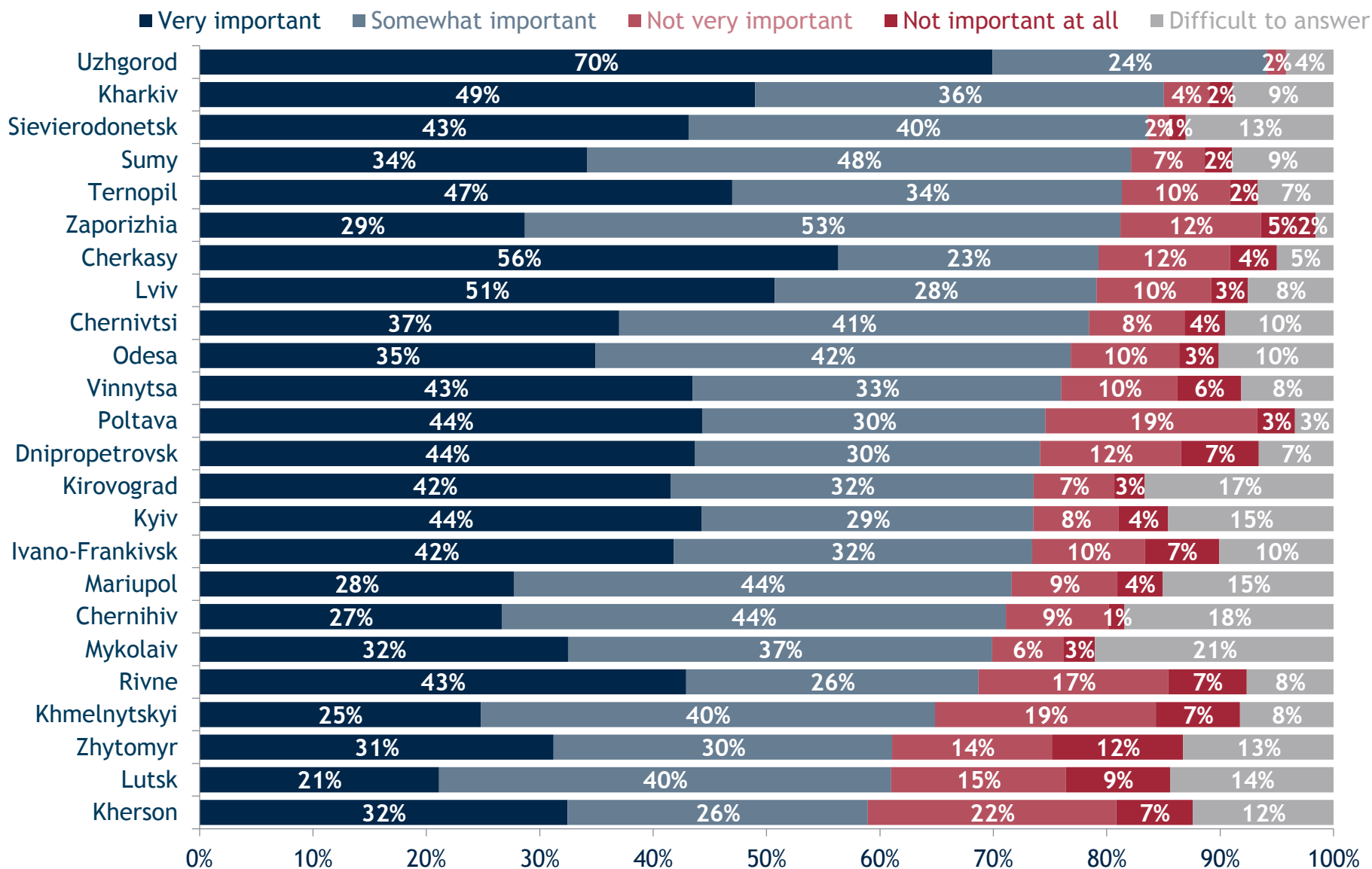
■ Yes, I feel completely safe ■ Yes, I feel safe most of the time ■ No, I only feel safe sometimes
 ■ No, I never feel safe ■ Difficult to answer





Citizen Participation in Local Governance

How important is citizens' participation in government decision making processes?



What forms of local democracy/citizens' participation in municipal governance do you consider to have the best results?

 Western Ukraine	Lviv	Ivano-Frankivsk	Lutsk	Ternopil	Khmelnyskyi	Rivne	Chernivtsi	Uzhgorod
General assembly of community members at their place of residence	31%	24%	27%	24%	25%	20%	33%	42%
Public meetings	31%	45%	33%	26%	30%	35%	30%	59%
Local referendum	30%	26%	24%	32%	19%	18%	33%	38%
Public hearings	27%	41%	30%	25%	36%	25%	33%	49%
Establishment and activity of bodies of self-organization of population	22%	21%	21%	8%	15%	14%	17%	9%
Local elections	21%	22%	16%	21%	13%	13%	19%	29%
Local initiatives	15%	26%	23%	16%	27%	24%	26%	21%
I know nothing about forms of local democracy	9%	5%	4%	11%	17%	8%	8%	5%
Difficult to answer	6%	10%	17%	5%	4%	11%	10%	2%

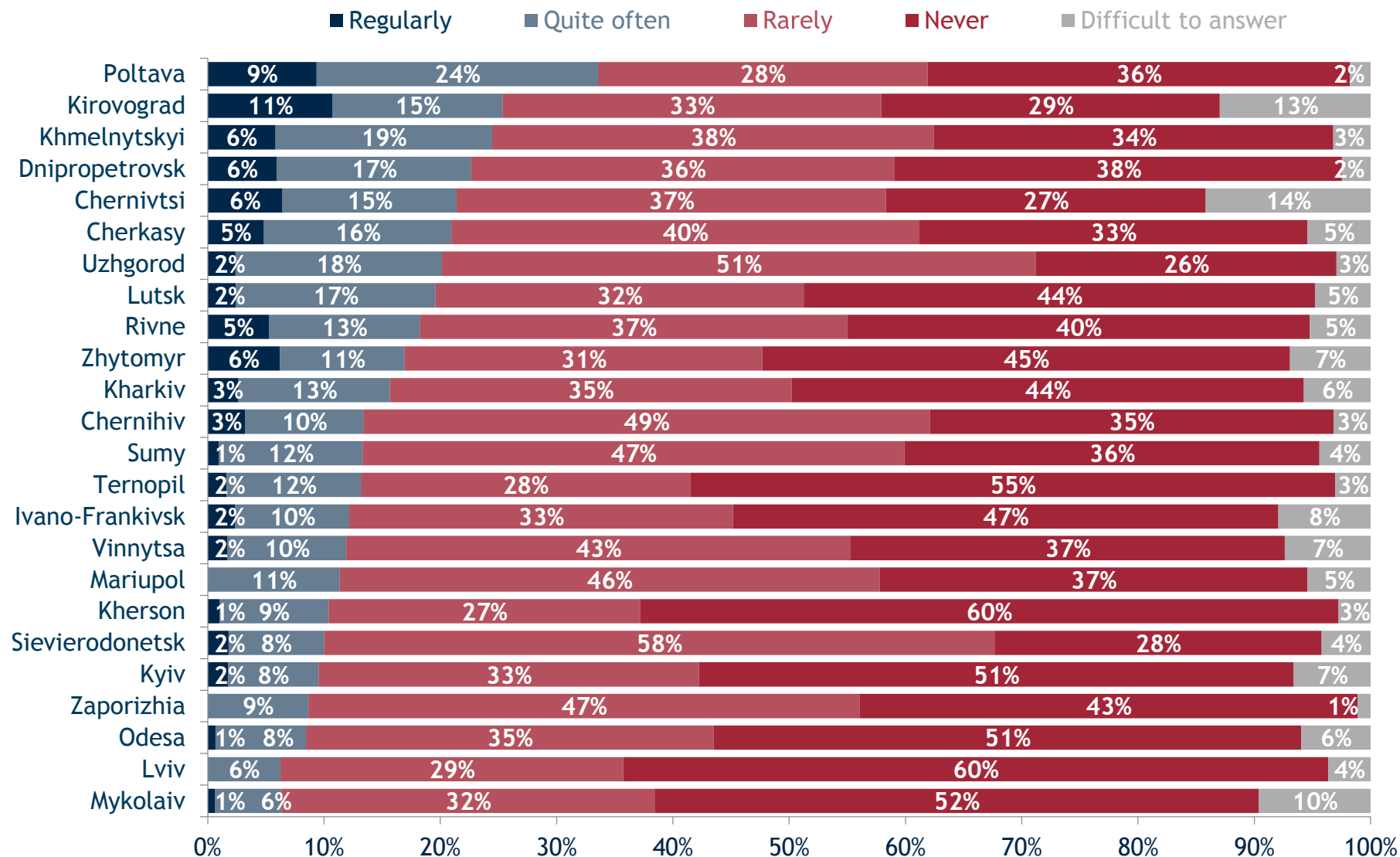
What forms of local democracy/citizens' participation in municipal governance do you consider to have the best results?

 Central Ukraine	Vinnitsa	Kyiv	Cherkasy	Zhytomyr	Chernihiv	Sumy	Poltava	Kirovograd
General assembly of community members at their place of residence	32%	23%	17%	25%	14%	14%	16%	22%
Public meetings	37%	26%	28%	24%	20%	15%	33%	32%
Local referendum	25%	35%	33%	21%	21%	31%	36%	26%
Public hearings	23%	26%	43%	27%	16%	12%	21%	24%
Establishment and activity of bodies of self-organization of population	11%	16%	22%	6%	14%	15%	14%	25%
Local elections	30%	32%	23%	21%	8%	24%	25%	16%
Local initiatives	18%	18%	18%	12%	11%	14%	21%	21%
I know nothing about forms of local democracy	5%	16%	9%	12%	19%	16%	8%	16%
Difficult to answer	7%	10%	6%	16%	11%	11%	4%	21%

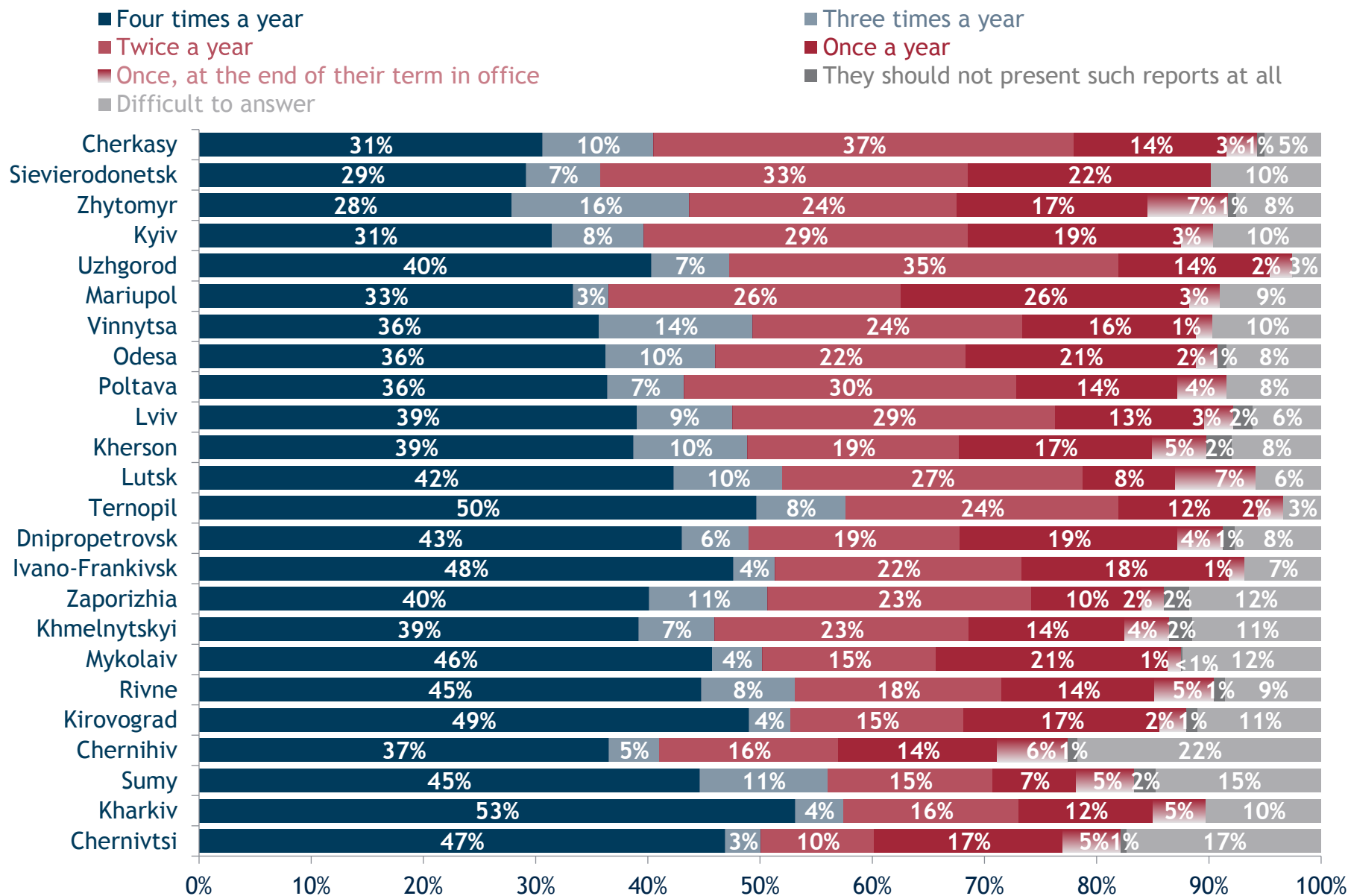
What forms of local democracy/citizens' participation in municipal governance do you consider to have the best results?

 Southeastern Ukraine	Kharkiv	Odesa	Dnipropetrovsk	Kherson	Zaporizhia	Mykolaiv	Mariupol	Sievierodonetsk
General assembly of community members at their place of residence	20%	28%	21%	13%	29%	15%	33%	12%
Public meetings	25%	27%	25%	14%	19%	22%	28%	21%
Local referendum	31%	48%	27%	27%	20%	42%	36%	29%
Public hearings	18%	18%	20%	16%	24%	11%	24%	13%
Establishment and activity of bodies of self-organization of population	16%	26%	20%	9%	30%	27%	31%	15%
Local elections	18%	31%	21%	22%	12%	16%	33%	31%
Local initiatives	15%	22%	20%	13%	22%	8%	24%	12%
I know nothing about forms of local democracy	17%	7%	17%	14%	29%	28%	12%	5%
Difficult to answer	13%	7%	9%	12%	2%	11%	6%	20%

How often do you volunteer with groups to clean your street or park, plant trees, collect garbage, etc.?



In your opinion, how often should local councilmembers present reports on their activities to their constituents?

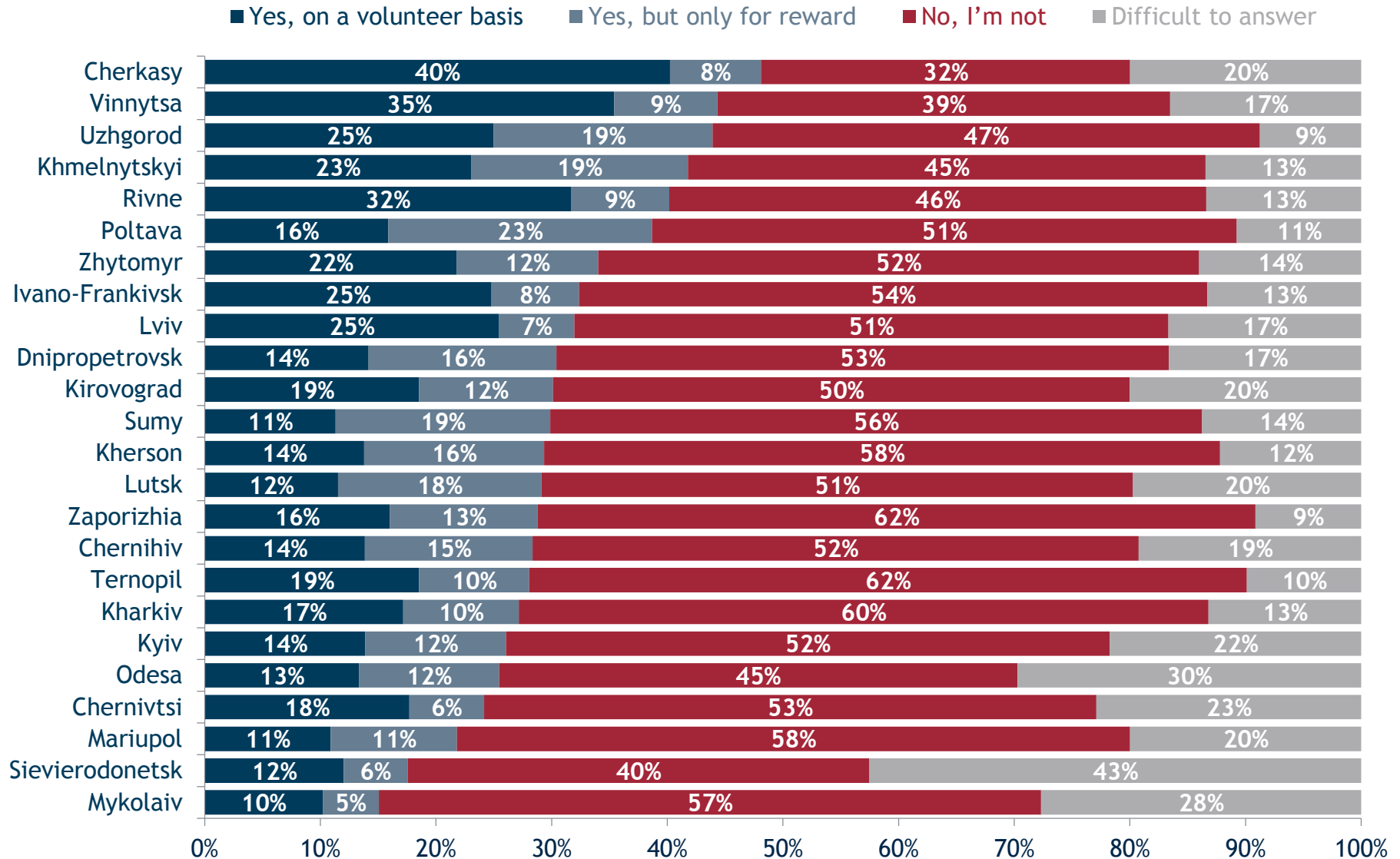


What format of report on local councilmembers' activities do you consider to be most accessible for citizens?

(No more than three responses)

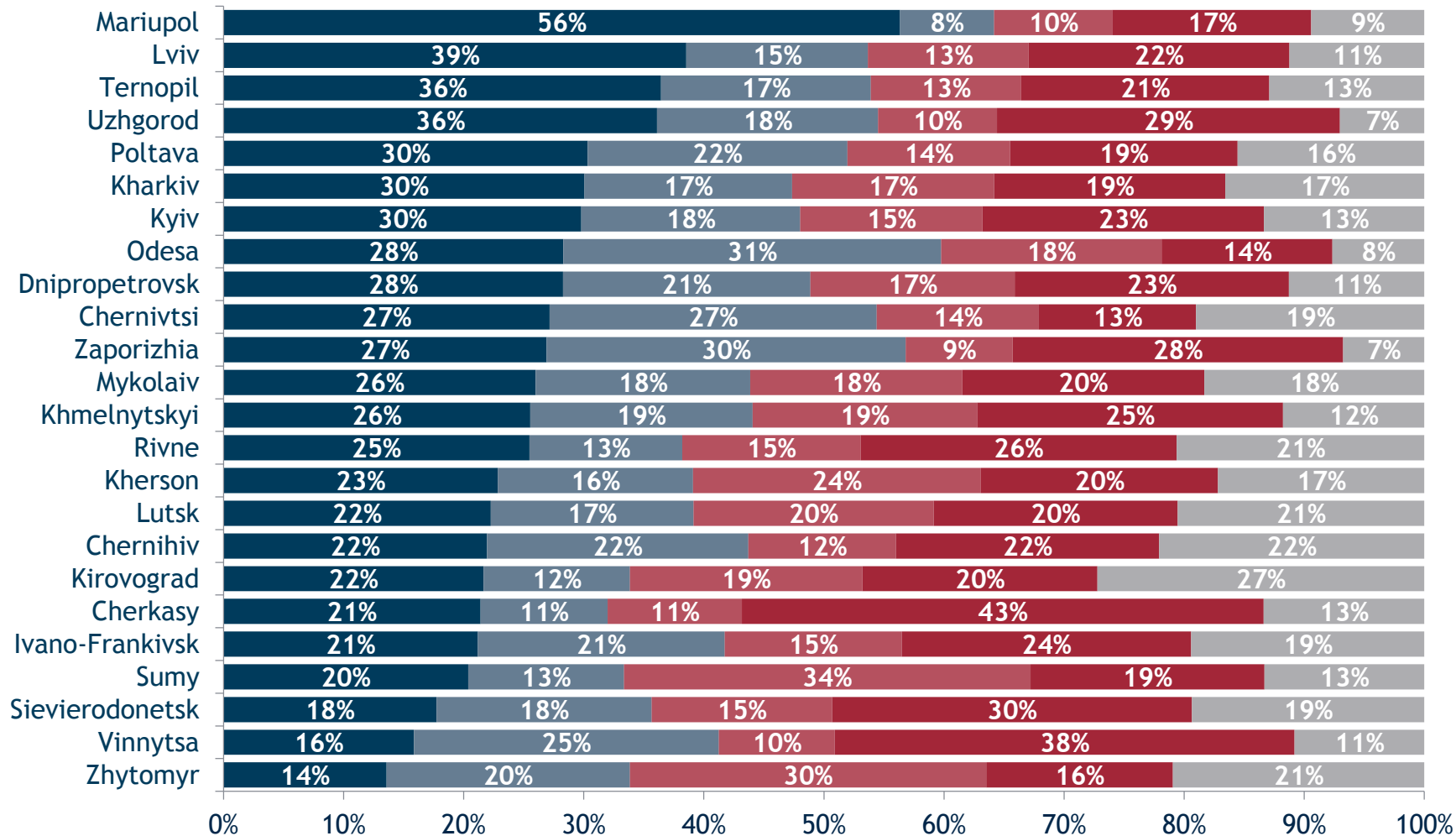
	Publication of report on official website	Meeting with voters	Publication of report in mass media	Publication of report in social media	Presenting report at the council meeting	Other	Difficult to answer
Lviv	30%	59%	53%	15%	27%		5%
Ivano-Frankivsk	42%	62%	55%	11%	22%		4%
Luts'k	23%	45%	47%	20%	24%	1%	7%
Ternopil	27%	59%	43%	20%	18%	1%	6%
Khmelnytskyi	35%	69%	47%	14%	19%		7%
Kharkiv	34%	49%	62%	15%	12%	1%	5%
Vinnitsa	35%	59%	36%	11%	15%	2%	4%
Rivne	29%	50%	48%	17%	18%	1%	7%
Chernivtsi	43%	51%	55%	26%	19%	1%	11%
Odesa	42%	55%	53%	25%	23%		3%
Kyiv	38%	61%	48%	21%	17%	1%	6%
Dnipropetrovsk	36%	52%	62%	24%	27%	4%	4%
Kherson	29%	33%	49%	19%	14%	2%	7%
Cherkasy	32%	66%	49%	22%	26%	2%	5%
Zhytomyr	39%	56%	50%	9%	22%	1%	7%
Chernihiv	22%	36%	56%	11%	11%	2%	9%
Sumy	21%	36%	53%	15%	20%	3%	10%
Uzhgorod	35%	73%	59%	18%	11%		1%
Poltava	39%	47%	45%	17%	16%	2%	2%
Zaporizhia	36%	40%	78%	30%	17%	1%	5%
Mykolaiv	38%	66%	76%	15%	20%	1%	8%
Kirovograd	39%	54%	57%	16%	11%	3%	11%
Mariupol	35%	65%	63%	3%	11%	1%	2%
Sievierodonetsk	36%	77%	38%	5%	7%	1%	5%

Are you ready to join the process on providing detail for proposals for the city council?

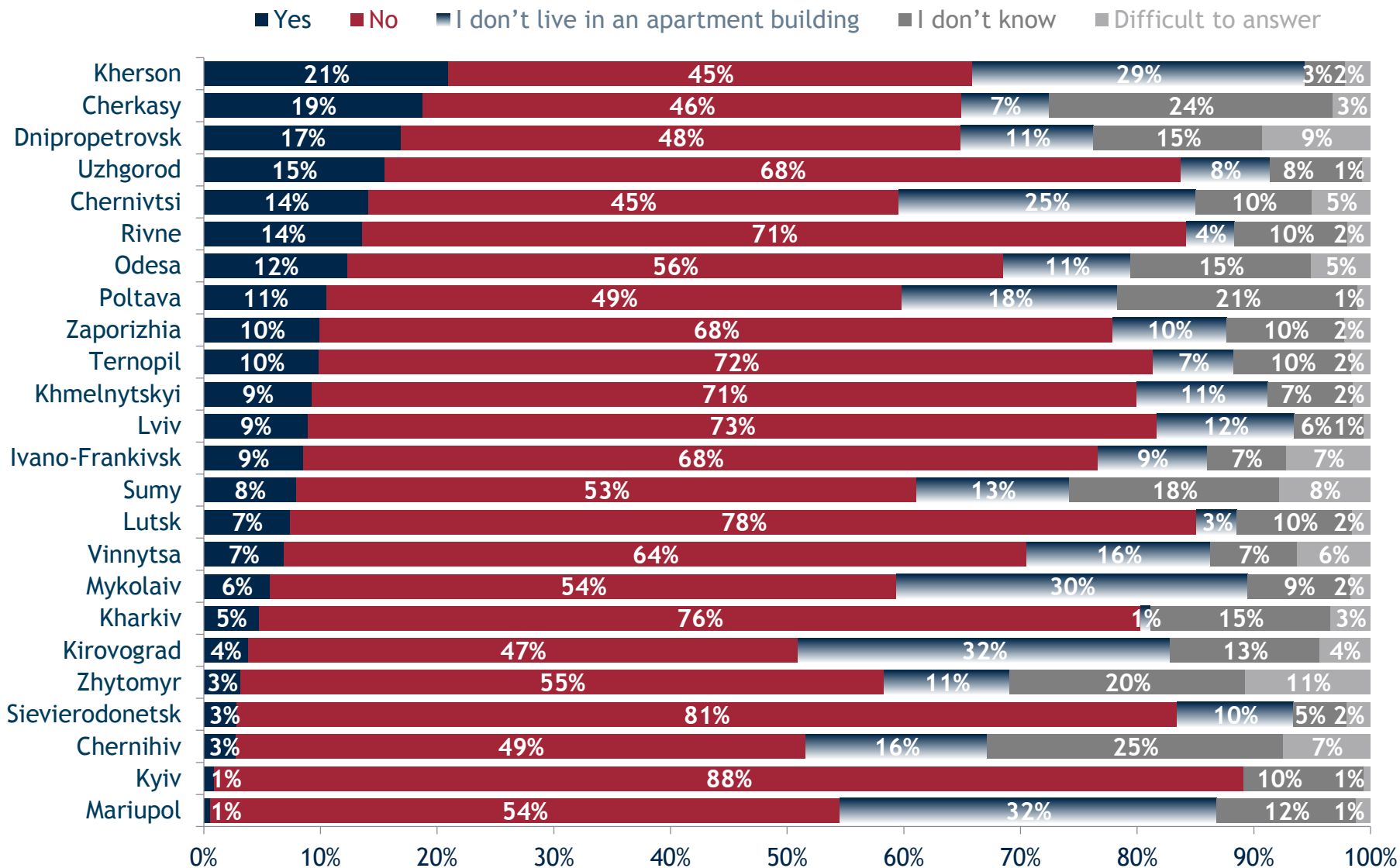


Which method of submitting proposals for a city council's consideration do you consider to be the most convenient?

- Collection of certain number of citizens' signatures under a bill for a city council session
- Voting for a bill on a city council's website
- Submitting a bill at a meeting with local councilmember
- Through general assembly at the place of residence
- Difficult to answer

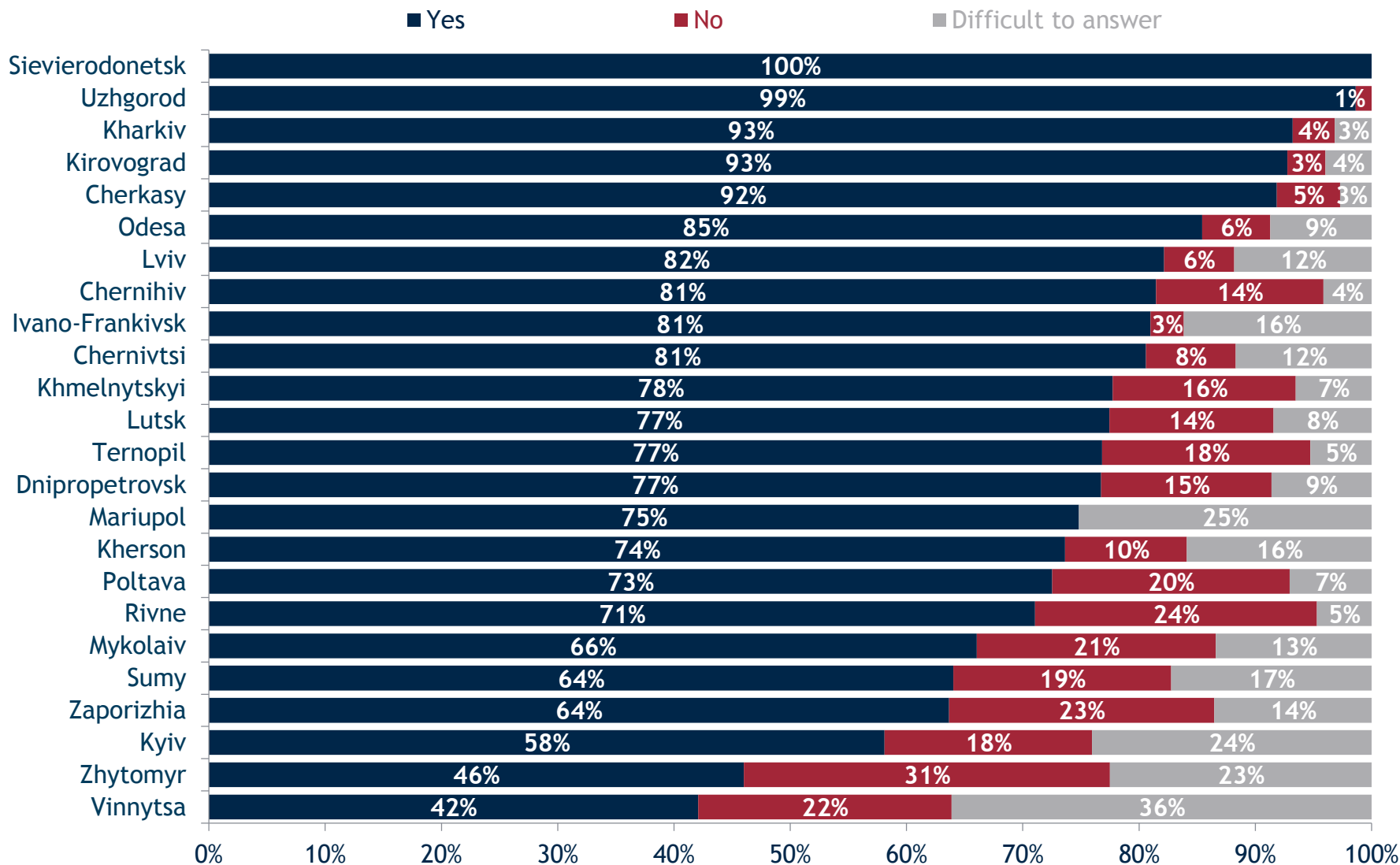


If you live in an apartment building, do you have a homeowners association established there?

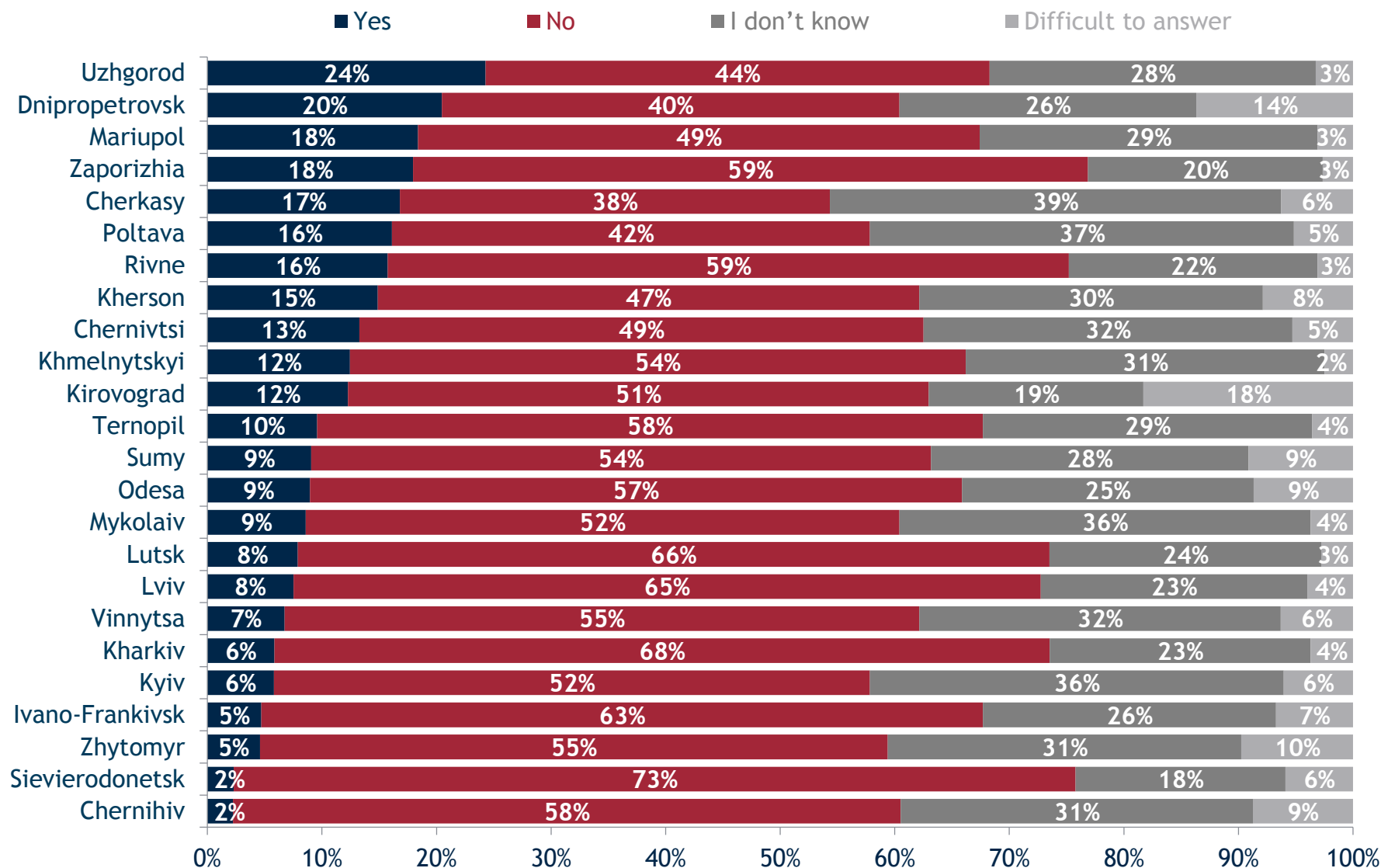


Has the establishment of the homeowners association helped to solve problems in your building?

(Among Those Who Have a Homeowner Association)

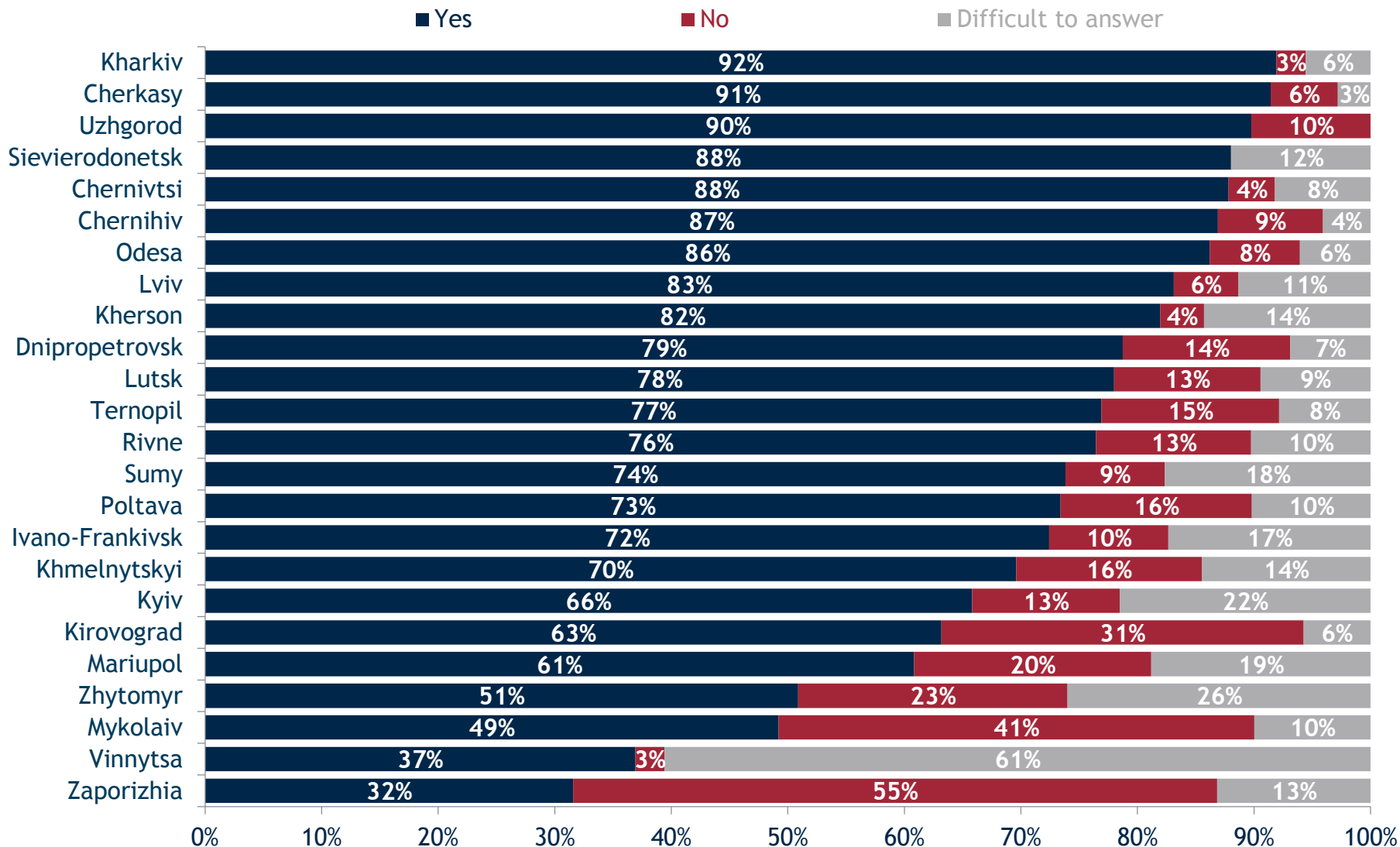


Do you have a body of self-organization of population (e.g., neighborhood association) established in the building, quarter, or micro-district where you live?



Has establishment of the body of self-organization of population helped to solve problems in your building, quarter, or micro-district?

(Among Those Who Have a Neighborhood Association)

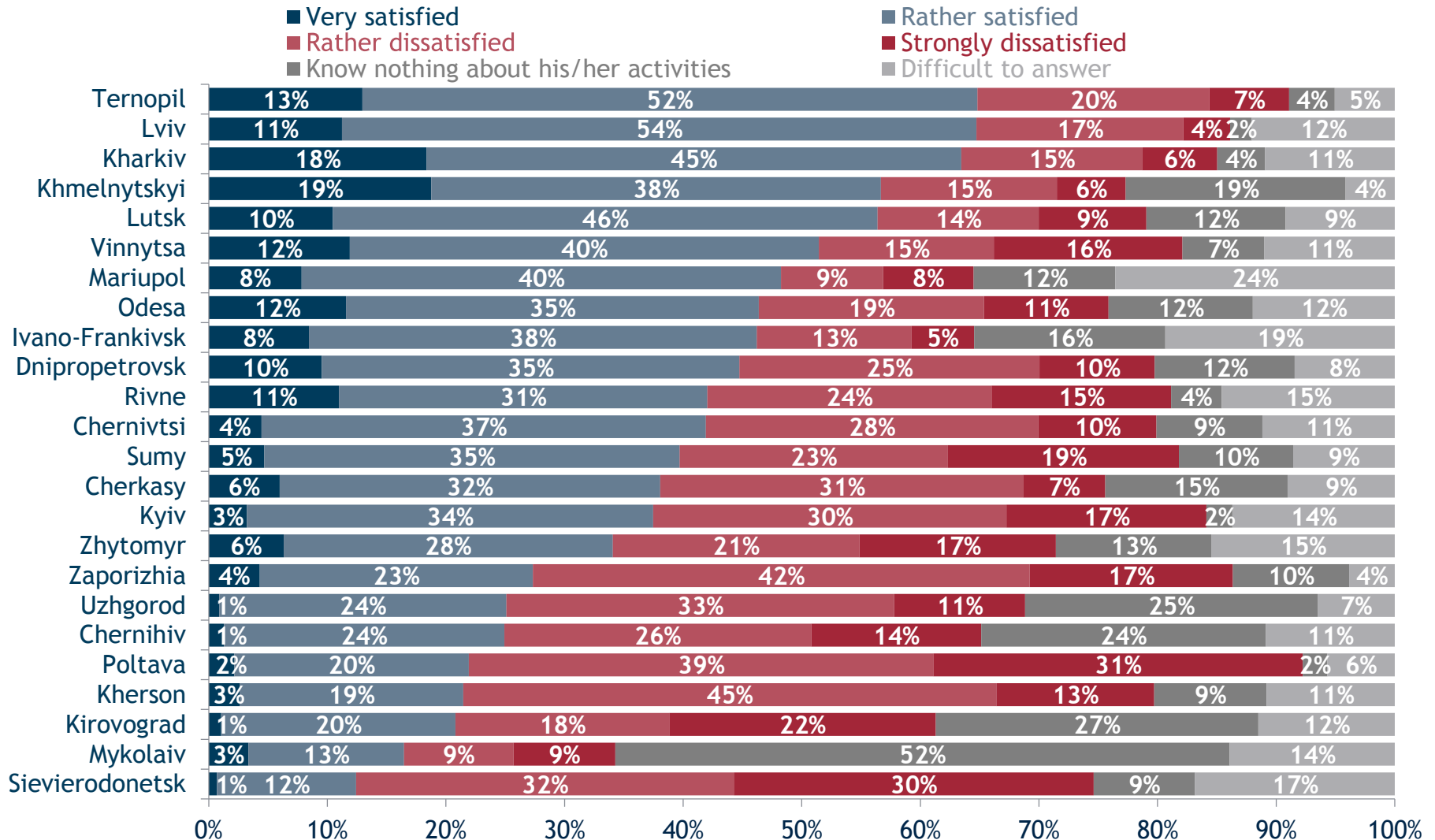




Municipal Authorities' Performance

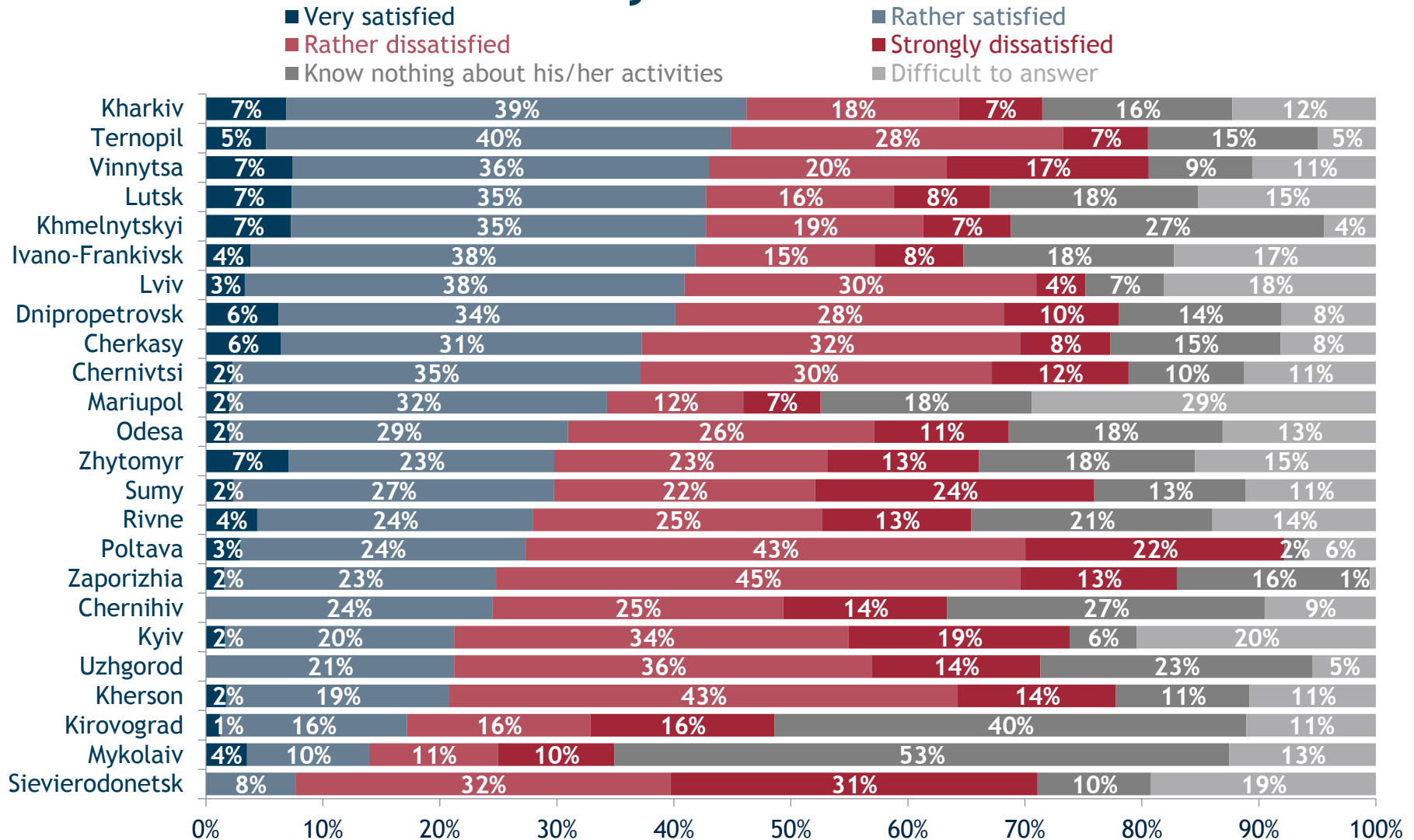
To what extent are you satisfied with the composition of the city council and mayor elected in your city at the October local elections?

Mayor



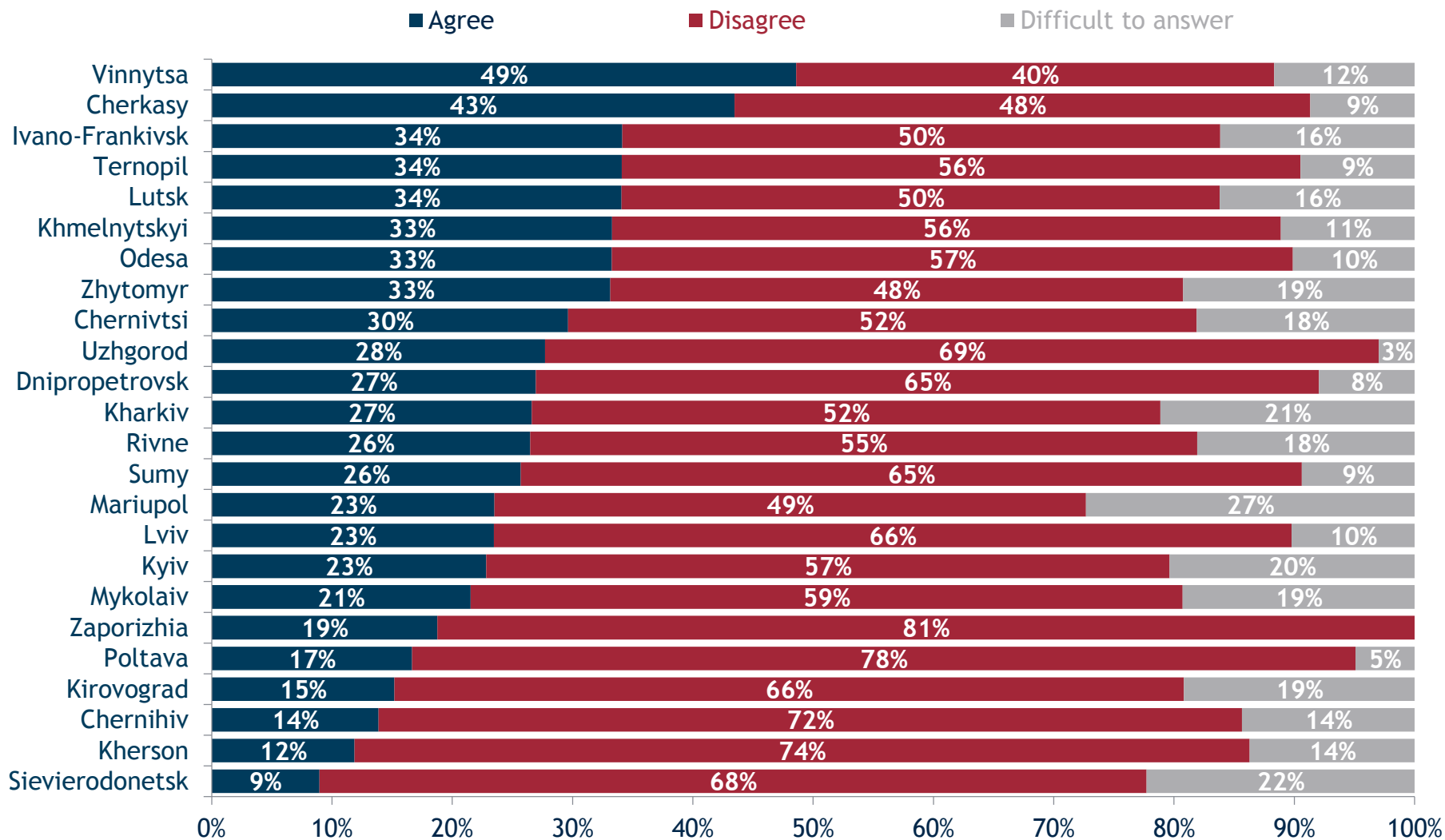
To what extent are you satisfied with the composition of the city council and mayor elected in your city at the October local elections?

City Council



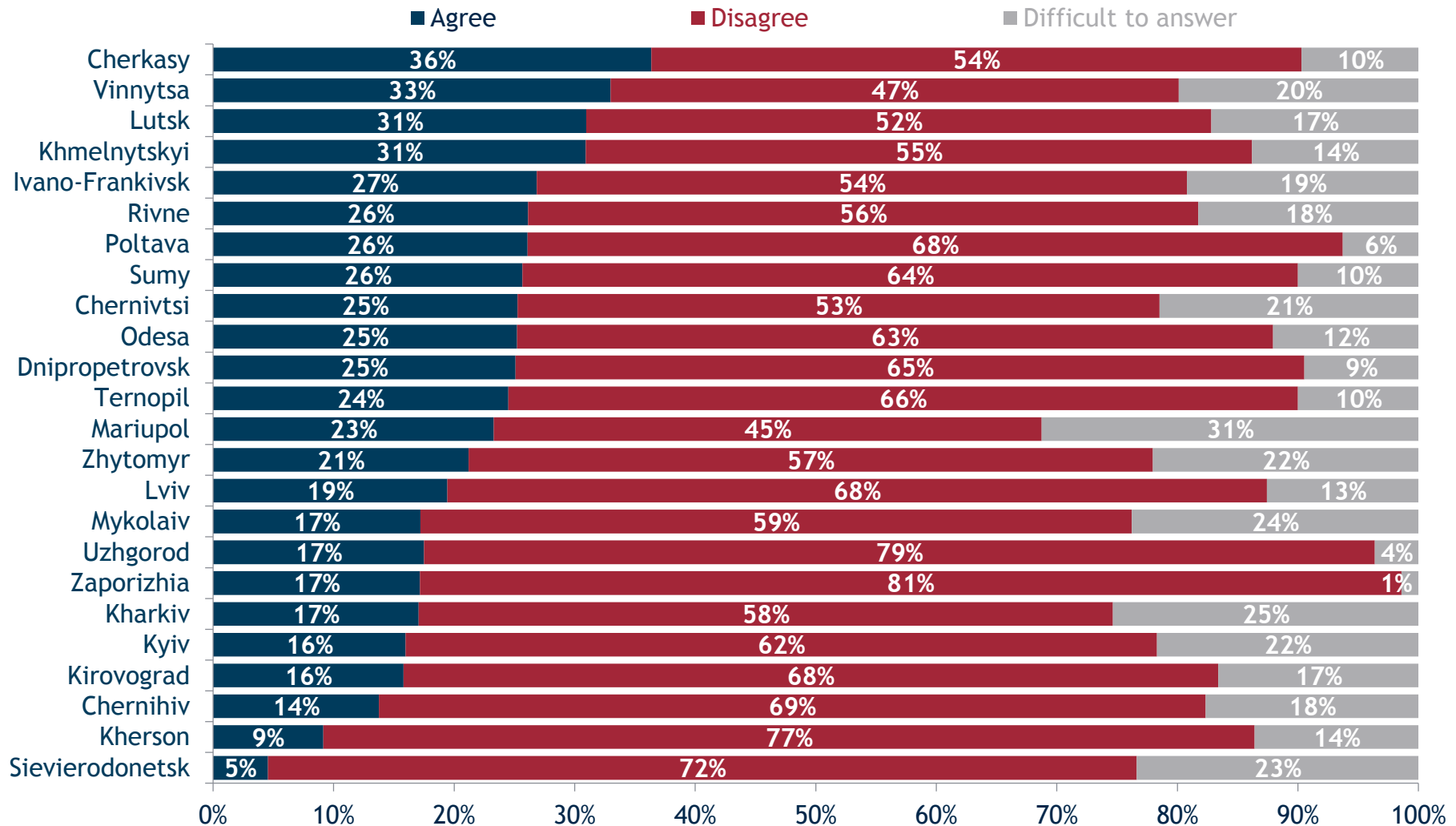
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Demonstrated Transparent Activity



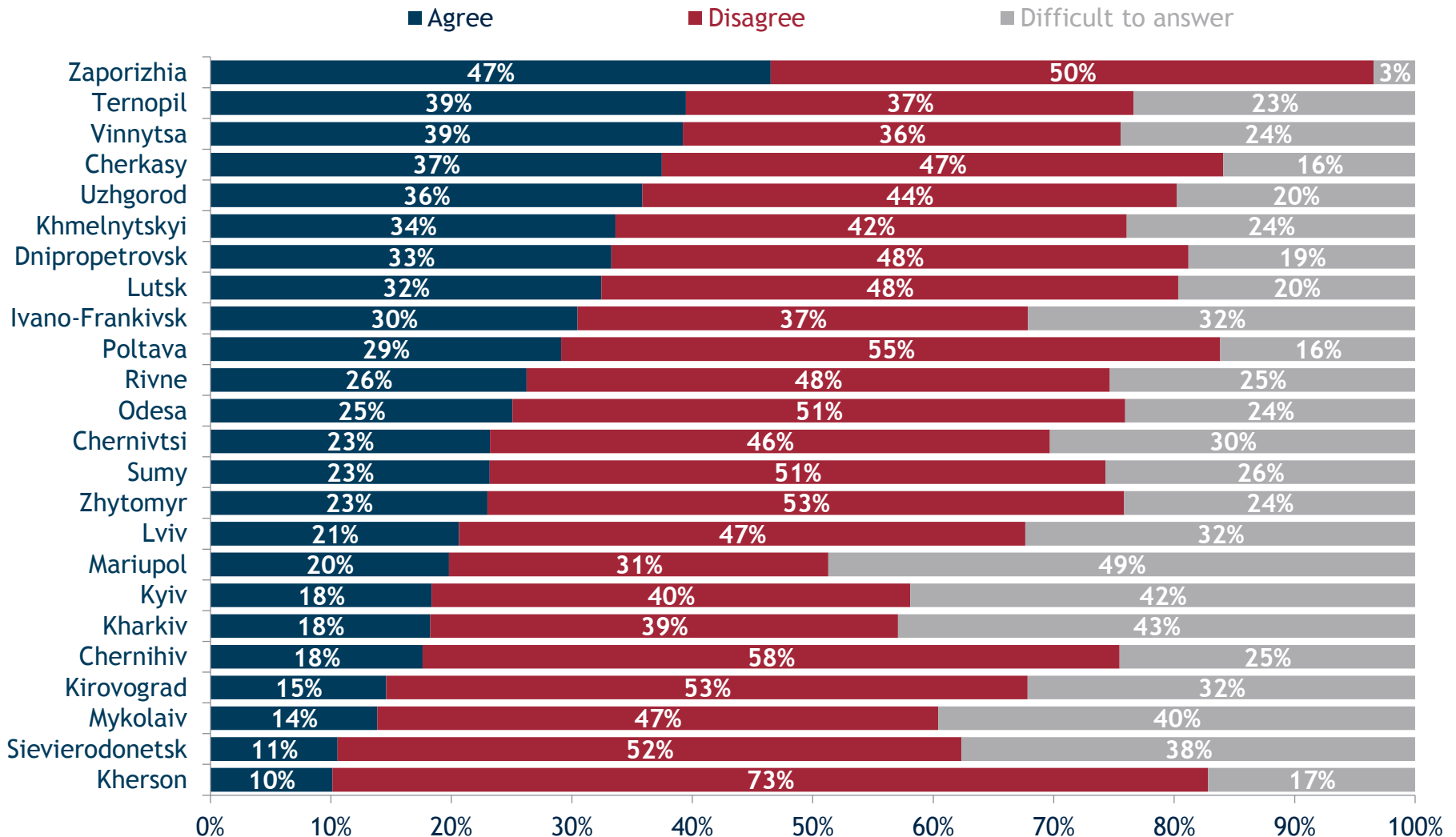
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Facilitated Citizens' Participation in Decision-Making Processes



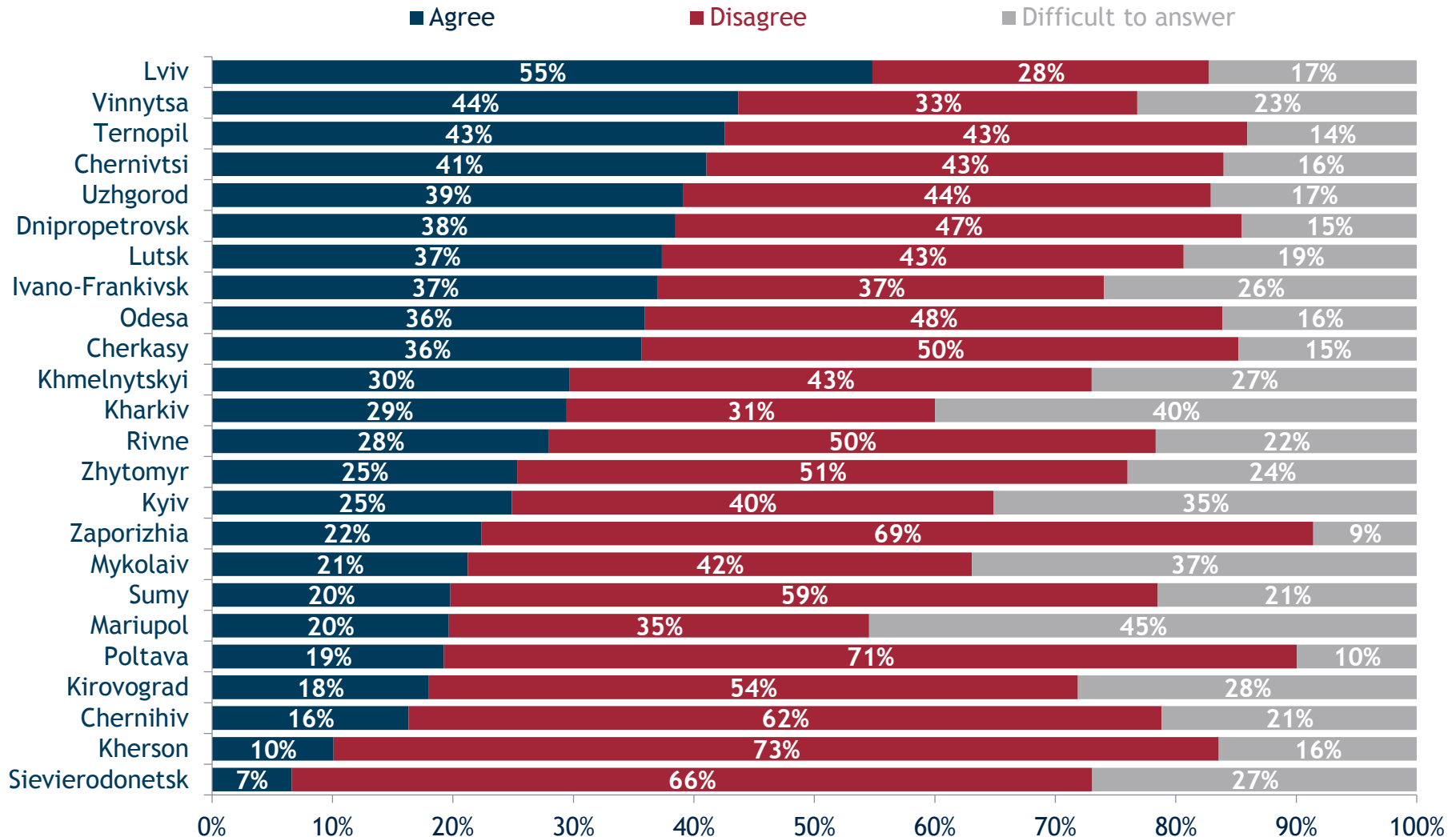
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Demonstrated High-Quality Paperwork



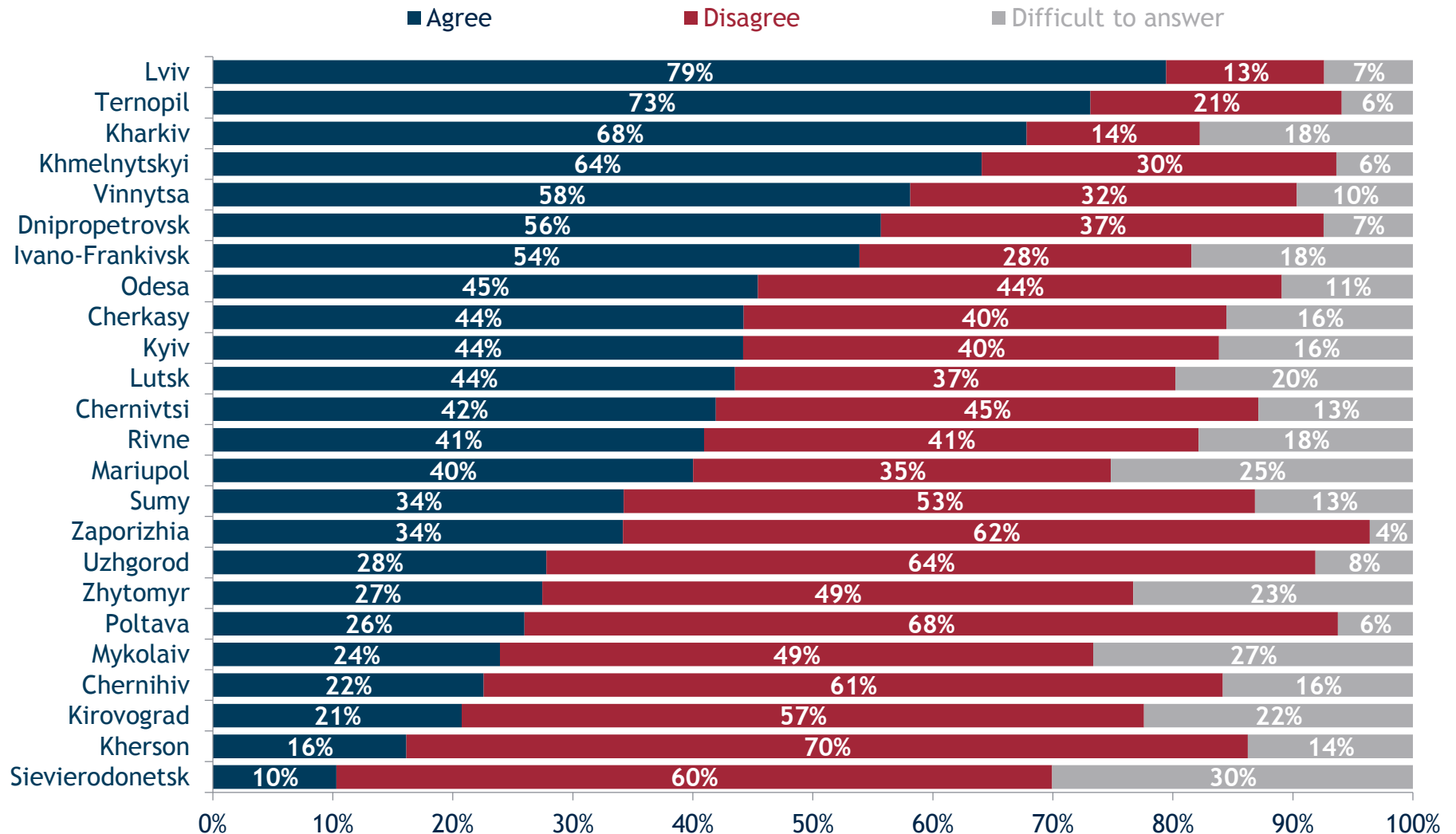
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Secured Investment in Local Economy



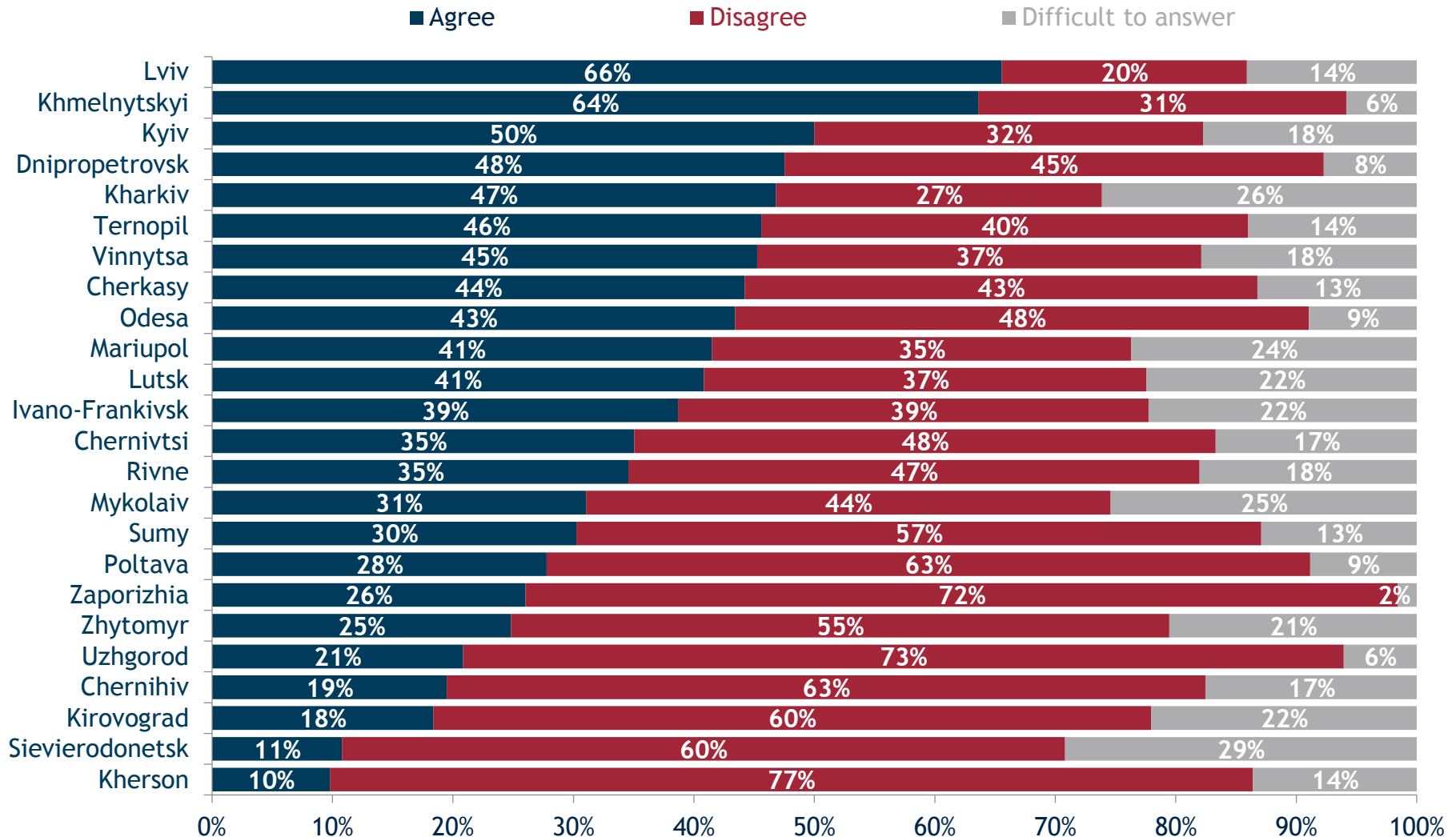
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Improved the Image of the City



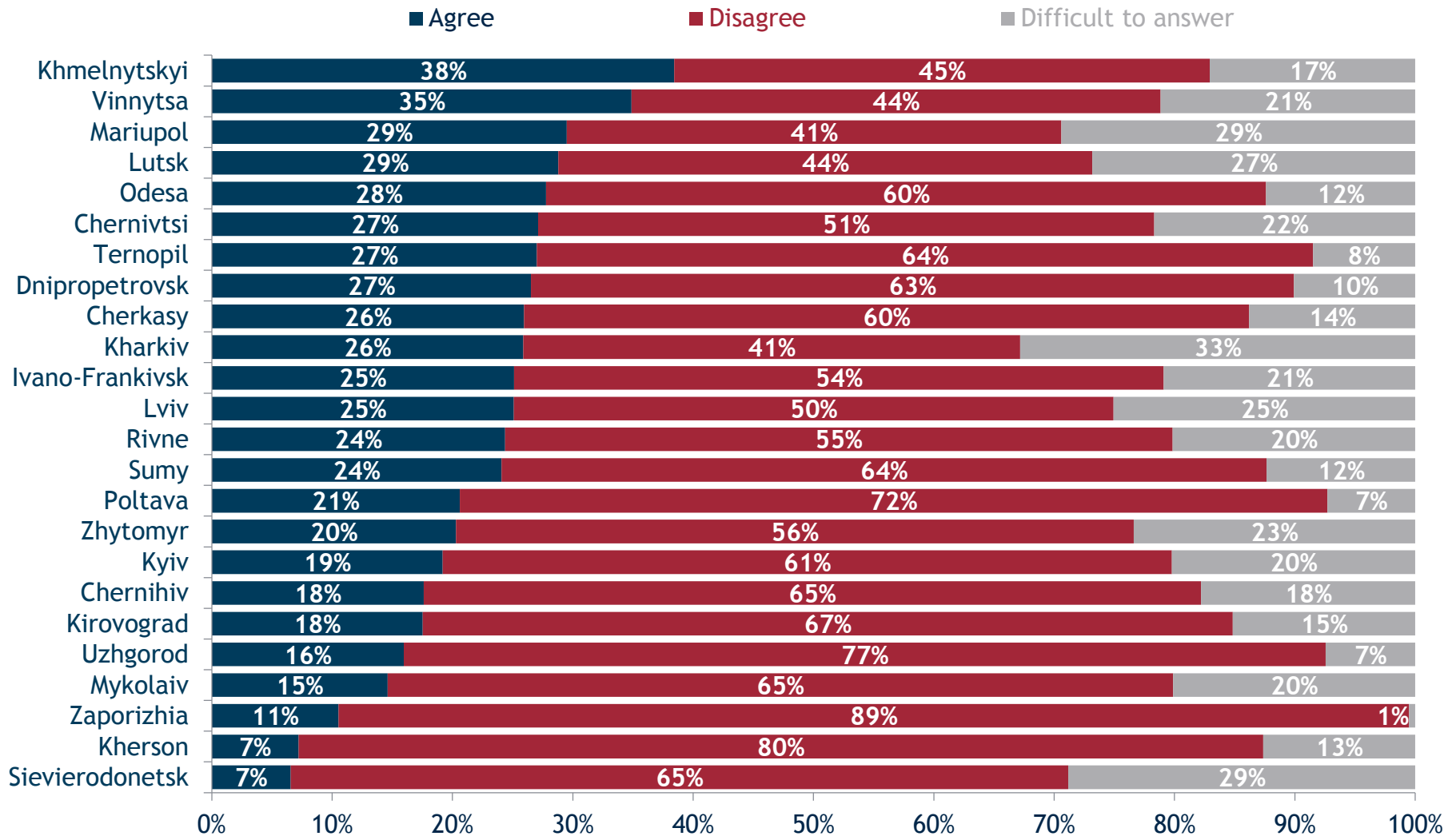
Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Improved Public Safety in the City



Please tell whether you agree or disagree with the following statements that relate to the management of your city by the municipal authorities.

They Have Been Responsive to Citizens' Priorities



In your opinion, what areas should be of top priority for your newly elected municipal authorities?

(Respondents selected top five priority areas)

 Western Ukraine	Lviv	Ivano-Frankivsk	Luts'k	Ternopil	Khmelnytskyi	Rivne	Chernivtsi	Uzhgorod
Medical institutions	47%	35%	21%	42%	34%	43%	37%	50%
Housing and communal areas	46%	37%	49%	34%	47%	44%	49%	40%
Social assistance	42%	38%	28%	43%	29%	25%	38%	39%
Roads	28%	41%	25%	55%	44%	38%	53%	47%
Industrial zones/Industrial development	28%	23%	19%	17%	21%	15%	25%	10%
Transportation infrastructure/Public transport	27%	19%	10%	10%	23%	13%	18%	23%
Securing transparency and openness of municipal authorities	22%	8%	30%	24%	18%	23%	17%	20%
Ecology	21%	6%	7%	20%	11%	12%	9%	19%
Sewage	20%	15%	5%	4%	9%	6%	7%	1%
Security	17%	15%	18%	15%	11%	14%	13%	21%
Mechanisms of citizens participation in decision making process	16%	12%	24%	13%	13%	11%	6%	19%
Accessibility for people with disabilities	15%	23%	8%	21%	9%	8%	12%	10%
Kindergartens	14%	16%	7%	15%	18%	20%	8%	8%
Parking	13%	19%	5%	11%	11%	10%	16%	9%
Yards and areas near buildings	12%	24%	21%	17%	12%	8%	11%	9%
Land issues	11%	7%	7%	8%	9%	11%	16%	25%
Administrative services provision	10%	9%	27%	10%	10%	5%	17%	4%
Sport facilities (stadiums, sport clubs, etc.)	8%	6%	14%	5%	7%	8%	2%	7%
Schools	7%	10%	5%	13%	13%	19%	9%	29%
Heating	7%	7%	5%	5%	13%	10%	9%	2%
Sidewalks	5%	11%	6%	14%	13%	7%	9%	9%
Street lighting	5%	4%	9%	9%	13%	12%	20%	9%
Public parks and gardens	4%	4%	19%	4%	12%	9%	13%	2%
Culture premises (concert halls, libraries, etc.)	4%	1%	5%	2%	3%	4%	4%	3%
Street markets and trade premises	3%	11%	7%	5%	5%	2%	3%	13%
Trash collection	3%	5%	4%	3%	11%	8%	12%	9%
Water supply	3%	4%	5%	3%	6%	4%	3%	3%
Other	2%	3%	1%	2%	1%	1%	2%	
Difficult to answer		3%	7%		4%	4%	1%	1%

In your opinion, what areas should be of top priority for your newly elected municipal authorities?

(Respondents selected top five priority areas)

 Central Ukraine	Vinnytsa	Kyiv	Cherkasy	Zhytomyr	Chernihiv	Sumy	Poltava	Kirovograd
Medical institutions	49%	45%	38%	20%	54%	61%	30%	30%
Housing and communal areas	38%	50%	47%	25%	35%	74%	64%	31%
Social assistance	47%	49%	33%	23%	43%	27%	37%	38%
Roads	23%	39%	64%	35%	41%	43%	37%	38%
Industrial zones/Industrial development	21%	27%	23%	23%	49%	29%	27%	27%
Transportation infrastructure/Public transport	10%	21%	9%	13%	29%	39%	24%	20%
Securing transparency and openness of municipal authorities	19%	17%	15%	12%	23%	11%	12%	35%
Ecology	15%	28%	21%	13%	13%	9%	3%	11%
Sewage	6%	7%	9%	11%	2%	13%	6%	3%
Security	12%	21%	14%	27%	12%	20%	10%	13%
Mechanisms of citizens participation in decision making process	21%	12%	12%	8%	8%	7%	9%	21%
Accessibility for people with disabilities	23%	11%	13%	4%	7%	8%	7%	9%
Kindergartens	10%	12%	23%	8%	8%	9%	7%	5%
Parking	6%	21%	10%	5%	3%	3%	3%	6%
Yards and areas near buildings	7%	12%	7%	14%	4%	9%	9%	7%
Land issues	6%	11%	6%	9%	13%	12%	4%	6%
Administrative services provision	9%	9%	8%	6%	8%	5%	8%	7%
Sport facilities (stadiums, sport clubs, etc.)	8%	11%	3%	4%	4%	4%	3%	4%
Schools	18%	10%	12%	13%	8%	9%	8%	6%
Heating	8%	13%	13%	10%	2%	11%	9%	3%
Sidewalks	5%	8%	18%	11%	4%	10%	18%	13%
Street lighting	2%	5%	9%	14%	6%	8%	7%	13%
Public parks and gardens	3%	7%	7%	17%	1%	8%	12%	6%
Culture premises (concert halls, libraries, etc.)	3%	8%	2%	4%	3%	4%	2%	1%
Street markets and trade premises	1%	4%	4%	4%	3%	2%	8%	3%
Trash collection	2%	3%	7%	14%	3%	6%	14%	4%
Water supply	3%	10%	5%	13%	3%	7%	7%	3%
Other	5%	3%	1%	2%	1%	1%	1%	6%
Difficult to answer	1%	1%	2%	9%	2%	1%	3%	12%

In your opinion, what areas should be of top priority for your newly elected municipal authorities?

(Respondents selected top five priority areas)

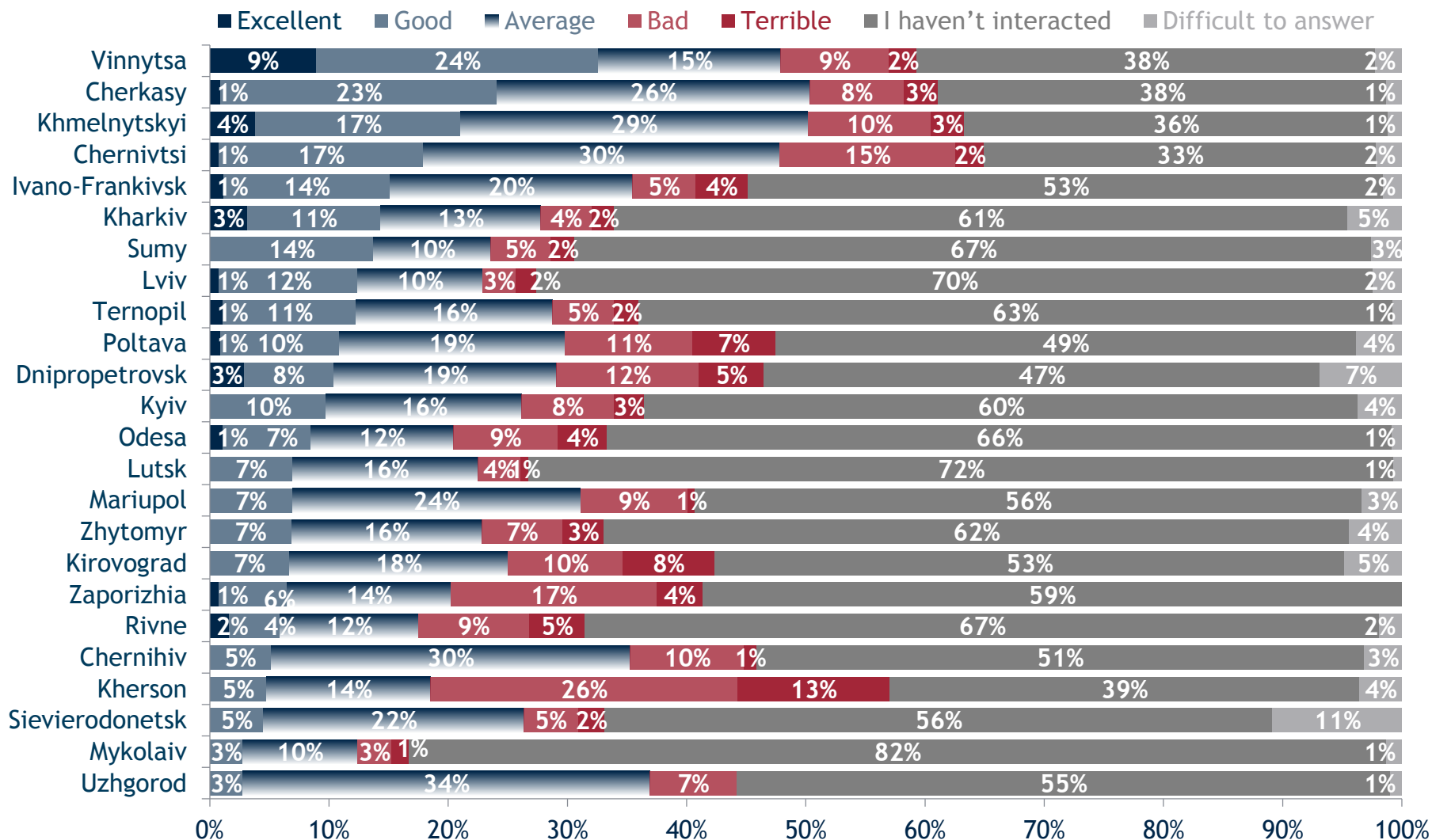
 Southeastern Ukraine	Kharkiv	Odesa	Dnipro-petrovsk	Kherson	Zaporizhia	Mykolaiv	Mariupol	Sieviero-donetsk
Medical institutions	54%	51%	57%	27%	36%	69%	26%	44%
Housing and communal areas	68%	60%	53%	34%	75%	48%	40%	59%
Social assistance	44%	47%	31%	39%	32%	46%	51%	23%
Roads	42%	39%	50%	53%	62%	47%	43%	42%
Industrial zones/Industrial development	36%	19%	24%	27%	41%	58%	51%	46%
Transportation infrastructure/Public transport	13%	25%	36%	30%	26%	38%	21%	39%
Securing transparency and openness of municipal authorities	20%	19%	16%	18%	26%	12%	32%	6%
Ecology	11%	19%	21%	12%	34%	17%	41%	3%
Sewage	3%	6%	5%	2%	2%	4%	2%	16%
Security	13%	30%	25%	31%	26%	16%	28%	9%
Mechanisms of citizens participation in decision making process	12%	15%	10%	16%	12%	9%	7%	8%
Accessibility for people with disabilities	6%	7%	8%	5%	3%	3%	3%	4%
Kindergartens	12%	14%	12%	5%	10%	14%	9%	7%
Parking	5%	11%	3%	4%	1%	2%	1%	0%
Yards and areas near buildings	16%	11%	10%	7%	10%	10%	6%	25%
Land issues	10%	12%	5%	15%	2%	5%	11%	6%
Administrative services provision	6%	13%	4%	9%	11%	3%	13%	7%
Sport facilities (stadiums, sport clubs, etc.)	4%	4%	4%	7%	2%	6%	4%	2%
Schools	12%	19%	16%	6%	4%	17%	8%	7%
Heating	7%	10%	11%	12%	5%	5%	9%	7%
Sidewalks	20%	6%	10%	5%	4%	17%	8%	14%
Street lighting	5%	12%	12%	19%	11%	3%	7%	40%
Public parks and gardens	3%	3%	7%	6%	3%	5%	2%	17%
Culture premises (concert halls, libraries, etc.)	3%	4%	1%	1%	1%	2%	3%	2%
Street markets and trade premises	1%	5%	4%	4%	1%	4%	1%	4%
Trash collection	4%	4%	13%	6%	7%	6%	4%	8%
Water supply	3%	3%	5%	3%	4%	5%	10%	2%
Other	2%	1%		1%		1%	4%	2%
Difficult to answer	2%		1%	4%		1%		3%



Interaction with Local Authorities

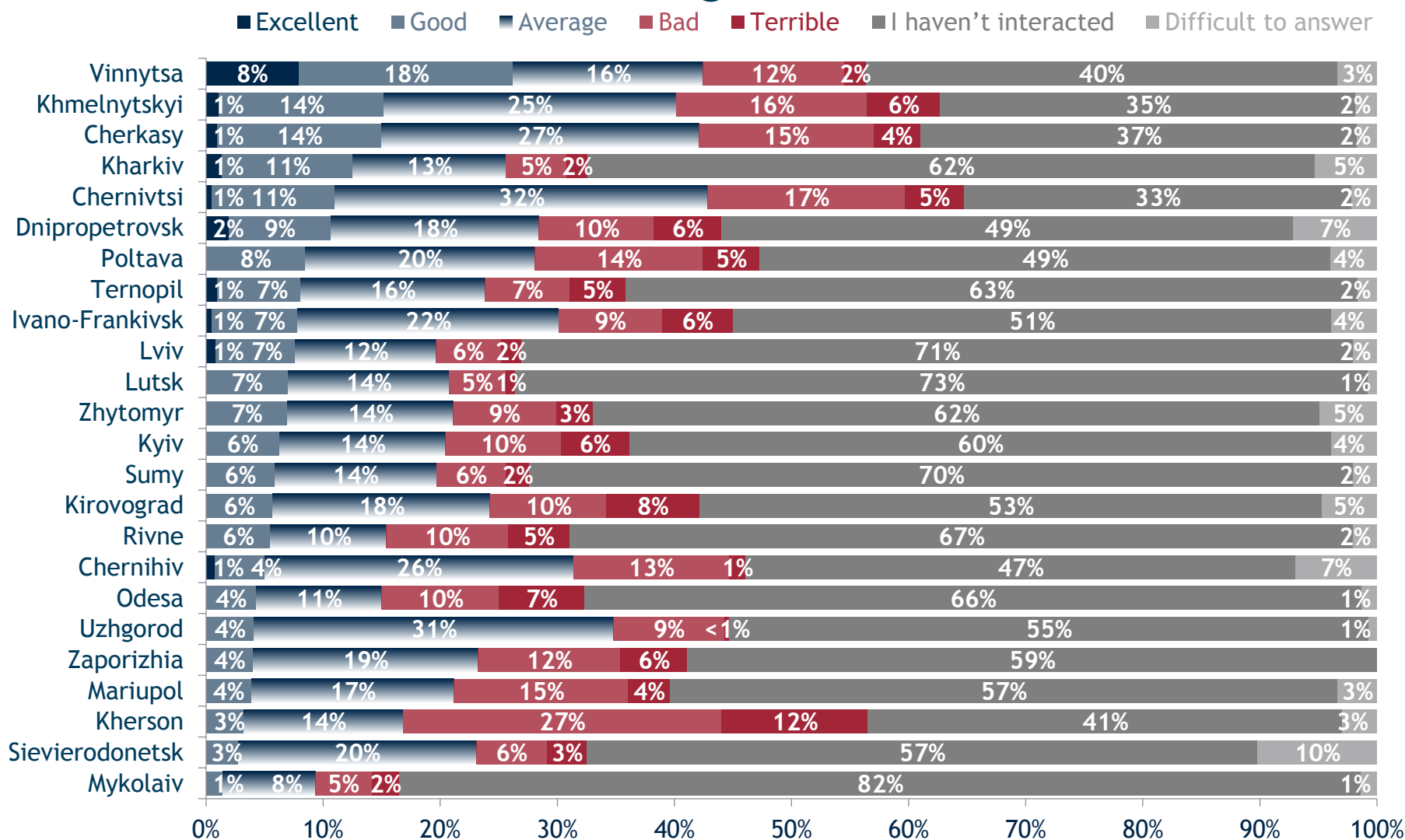
In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

Manner in Which Local Authorities Treated You



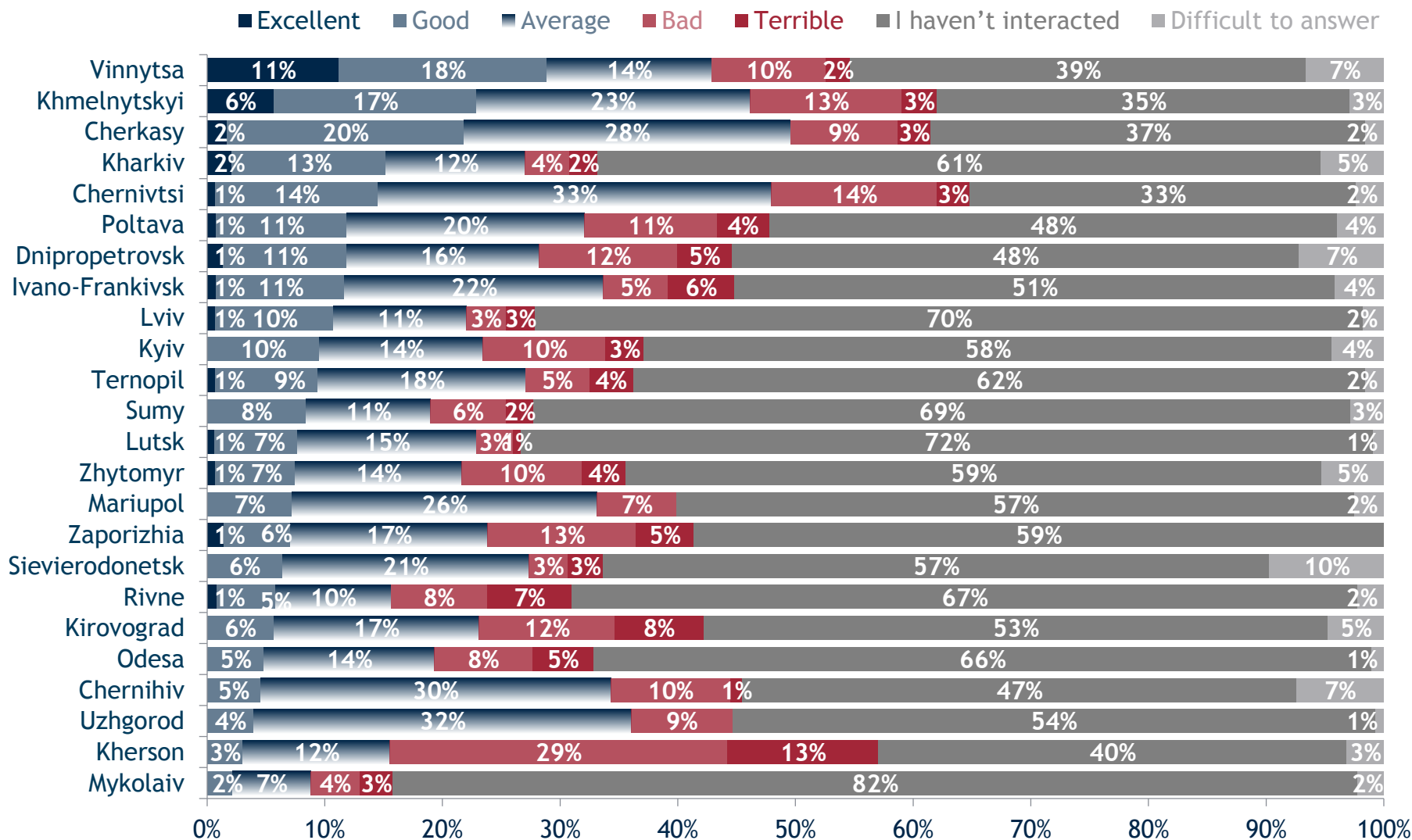
In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

Waiting Time



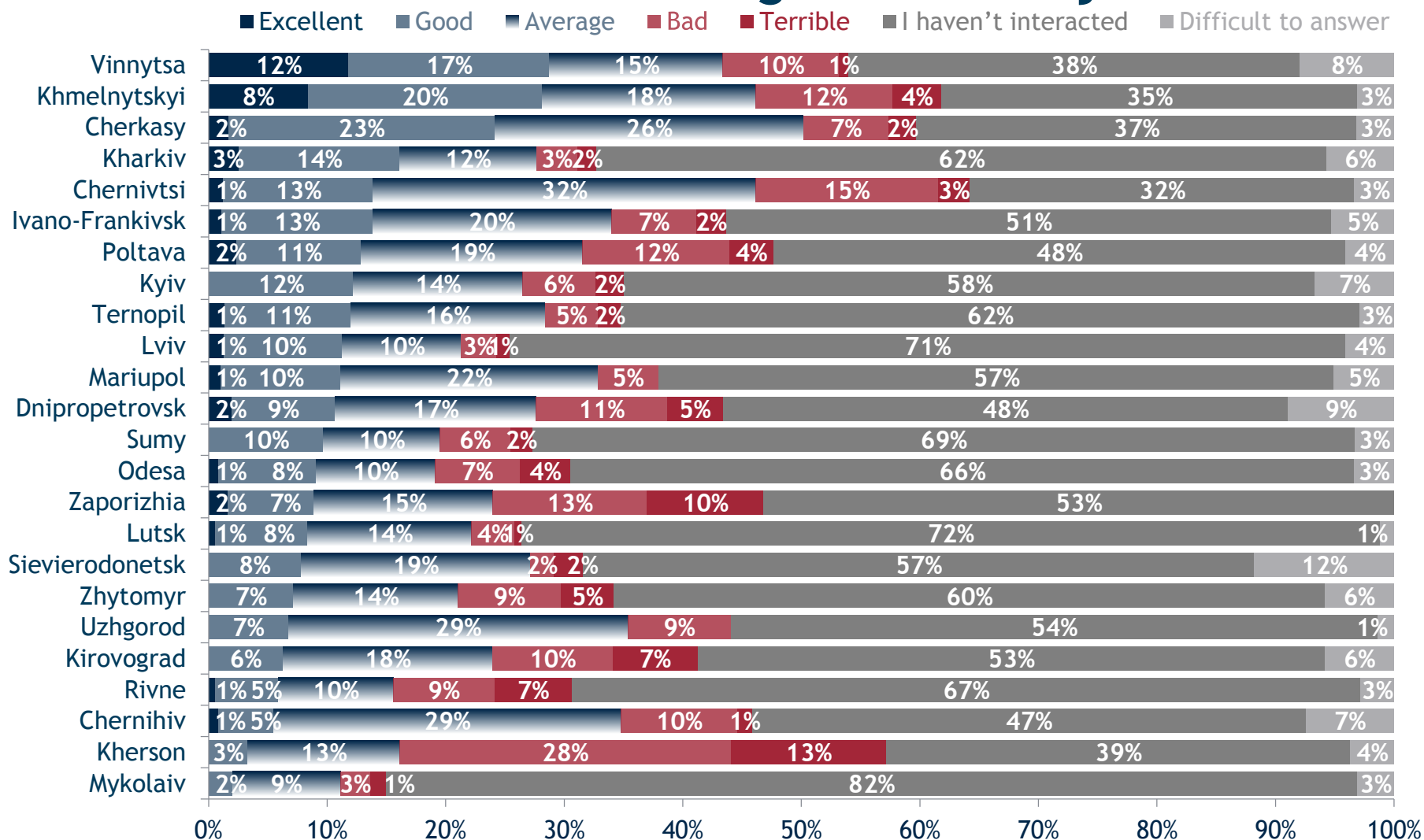
In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

Quality of Service Received



In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

Level of the Staff's Knowledge on the Subject Matter

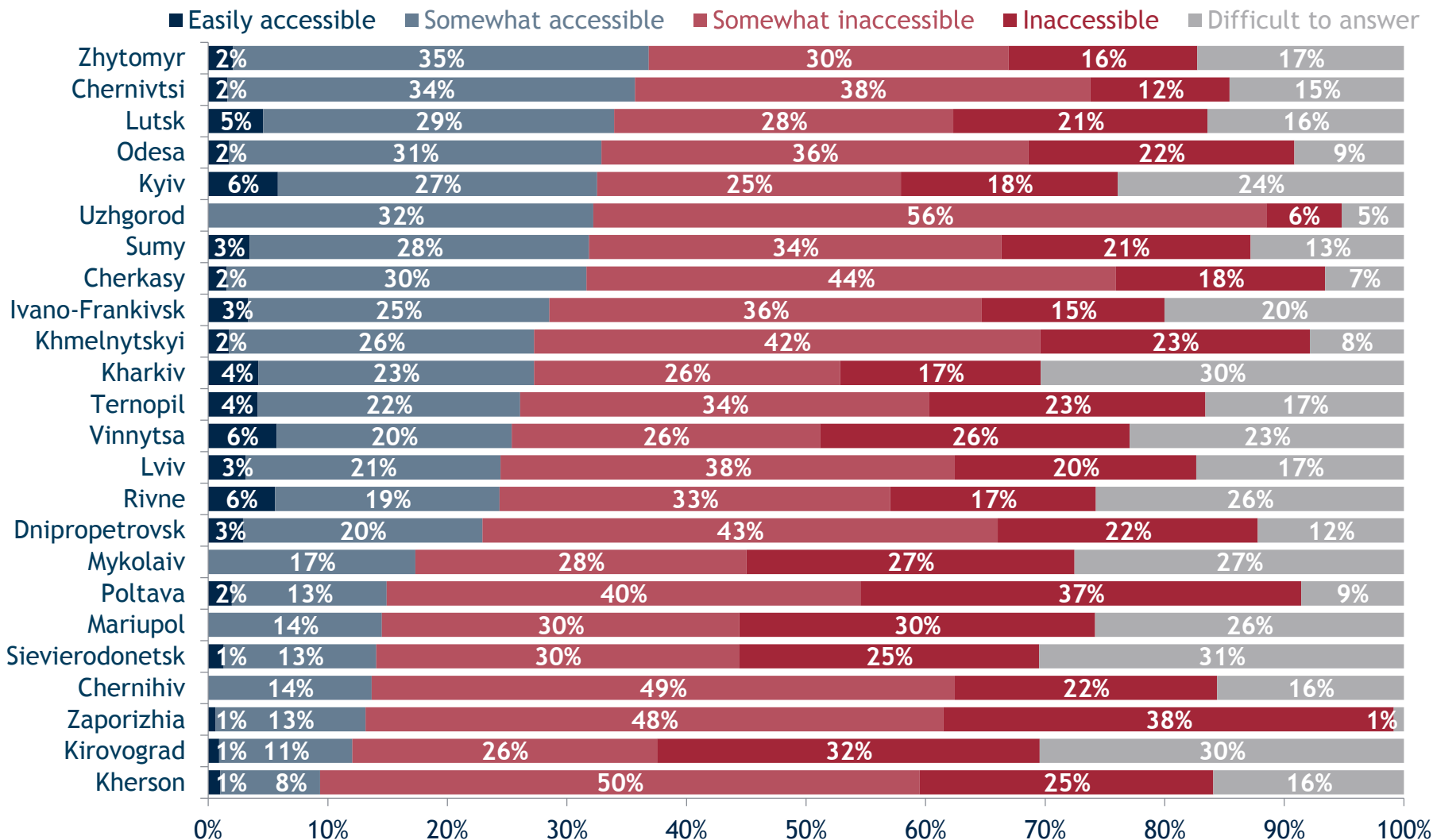




Accessibility of Information on City Authorities and Institutions

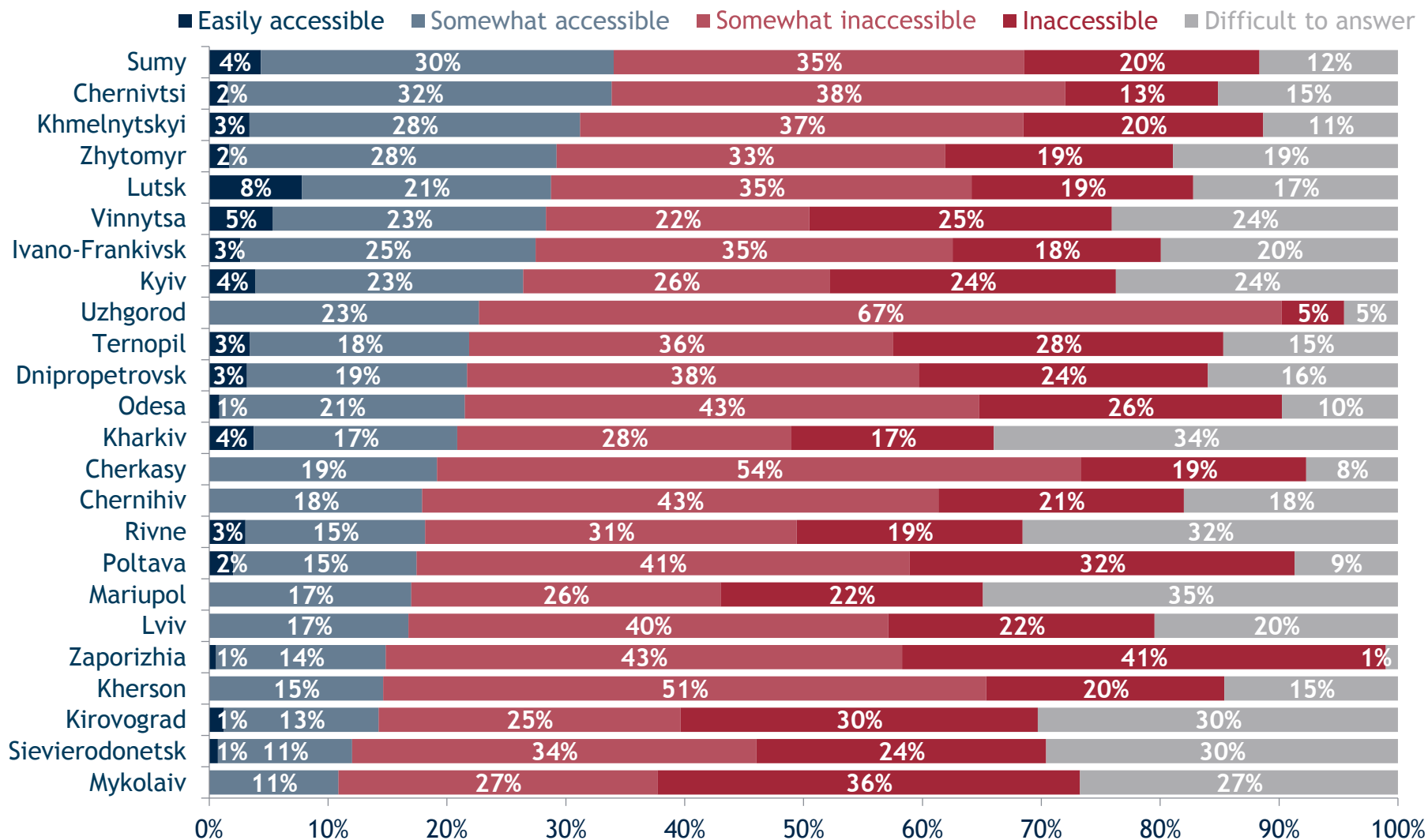
How would you rate the ease of accessibility of information from your city authorities in the following areas?

City Budget



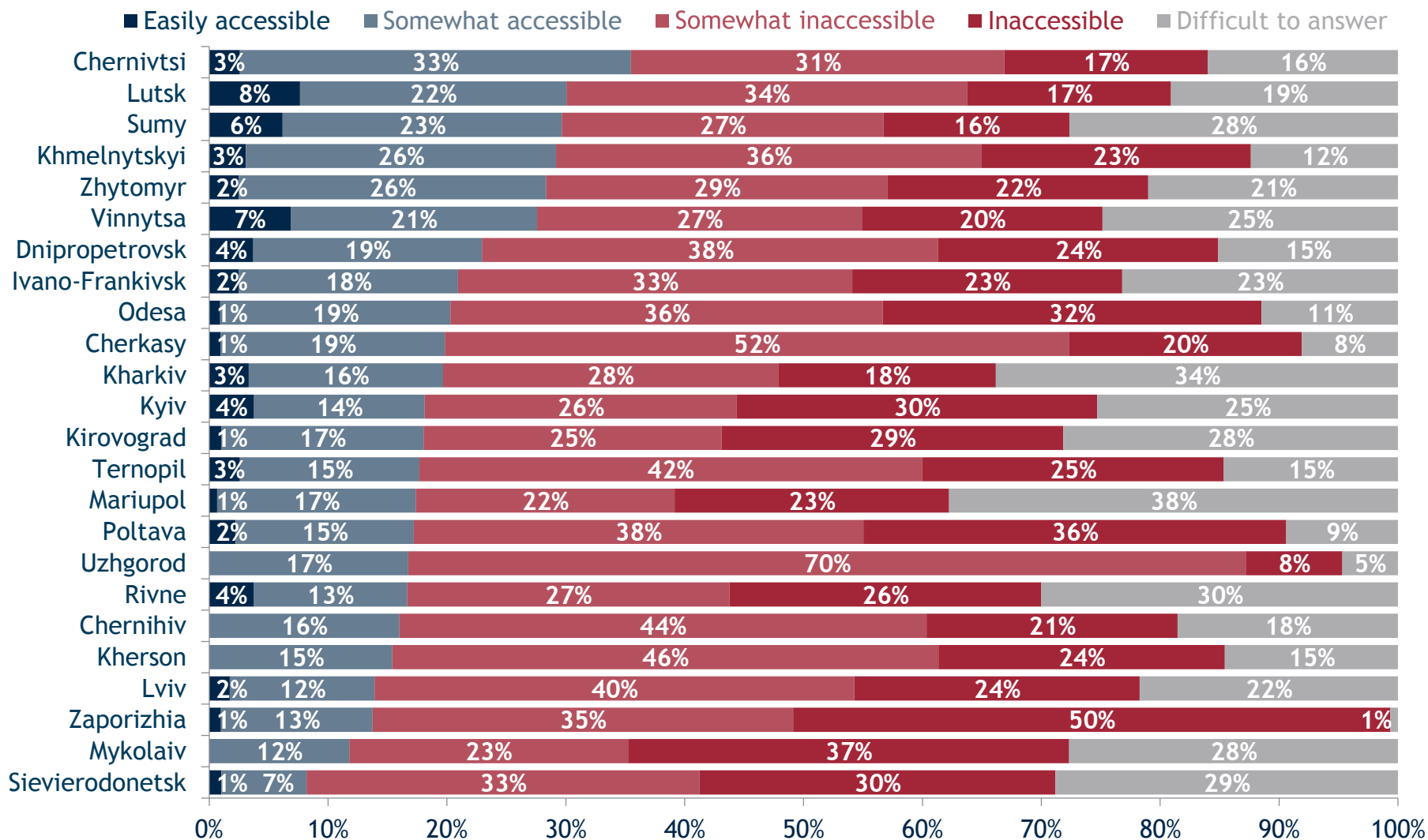
How would you rate the ease of accessibility of information from your city authorities in the following areas?

Capital Construction



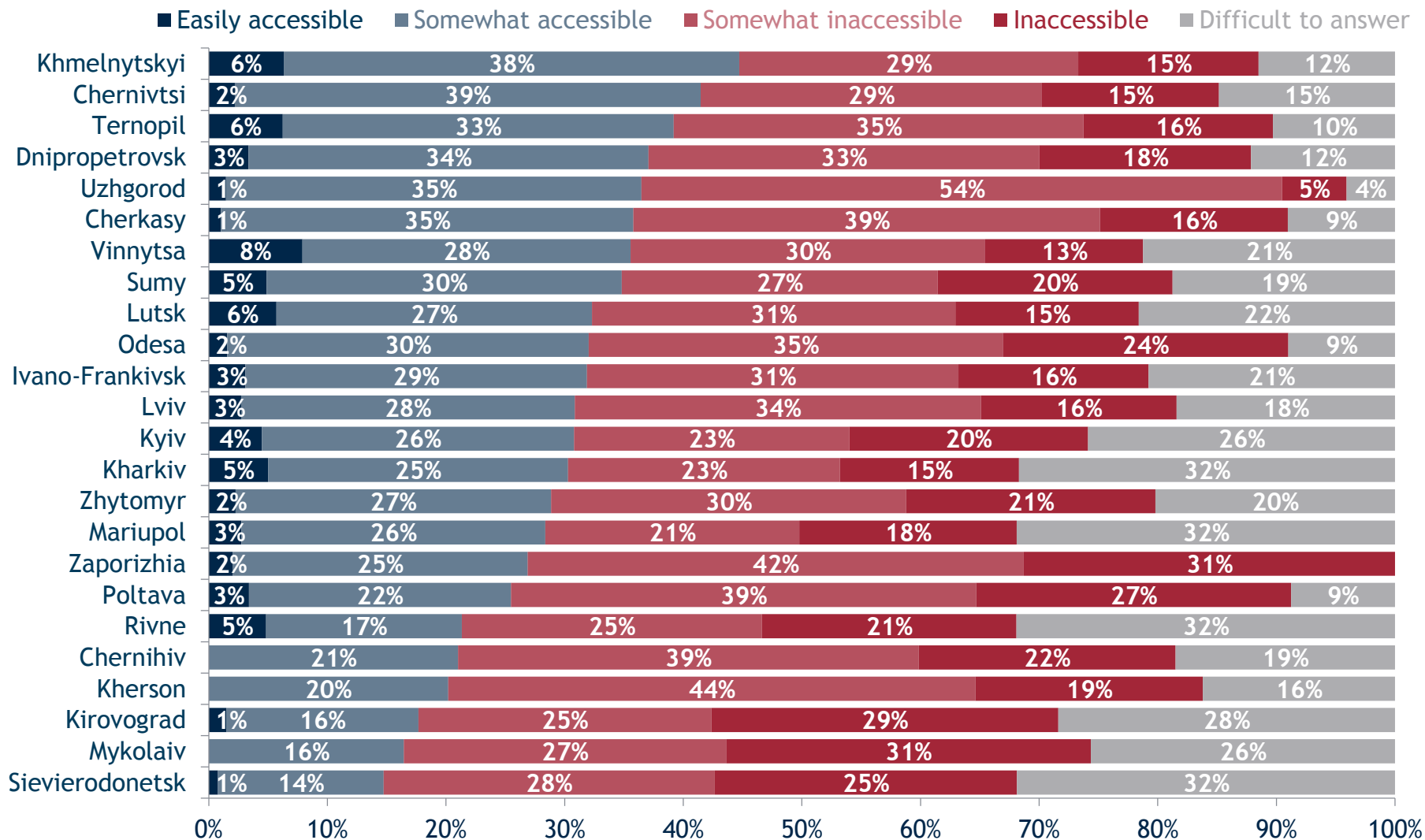
How would you rate the ease of accessibility of information from your city authorities in the following areas?

Procurement for Municipal Services from the City Council, Executive Committee and Communal Housing Services



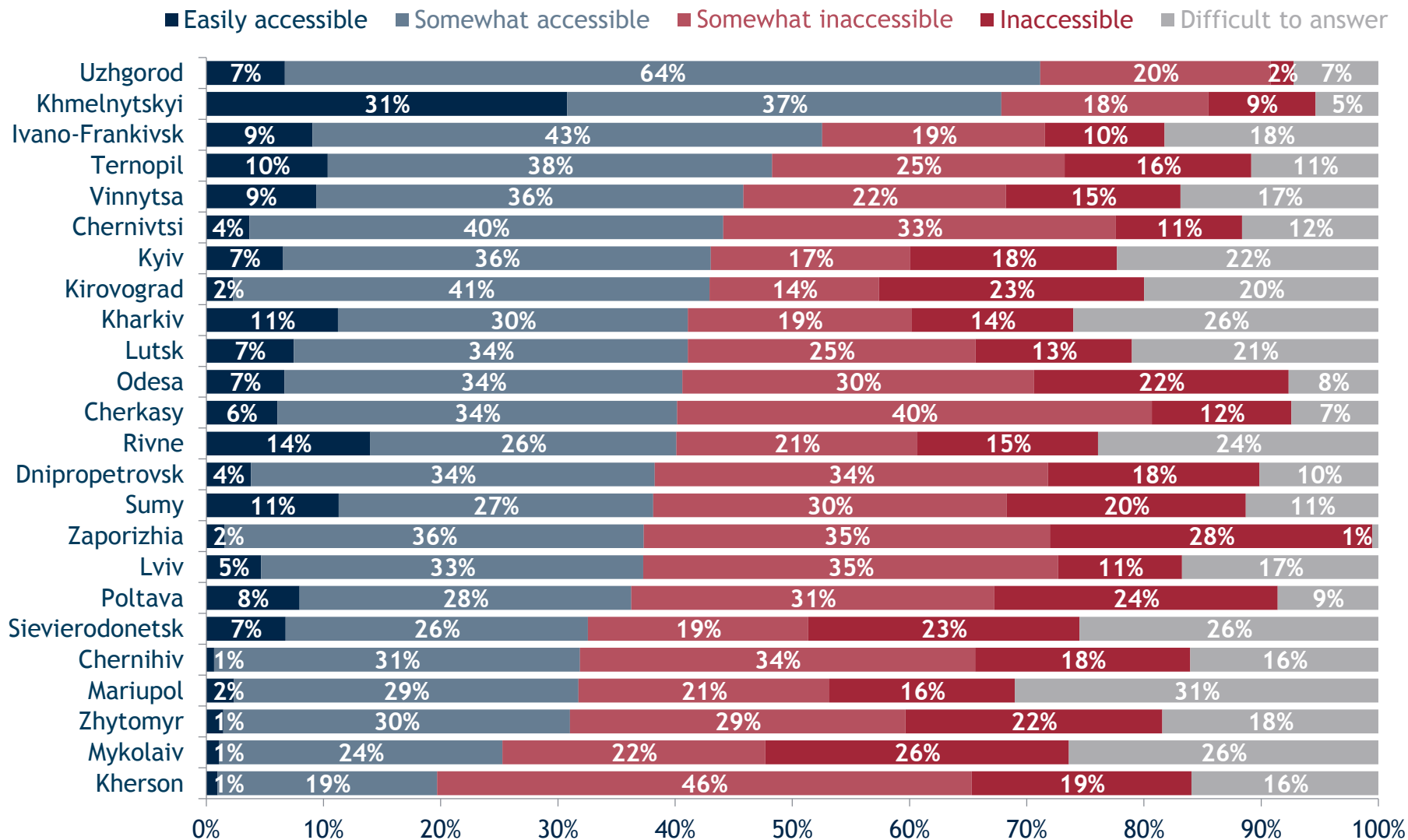
How would you rate the ease of accessibility of information from your city authorities in the following areas?

Projects and City Development Plans



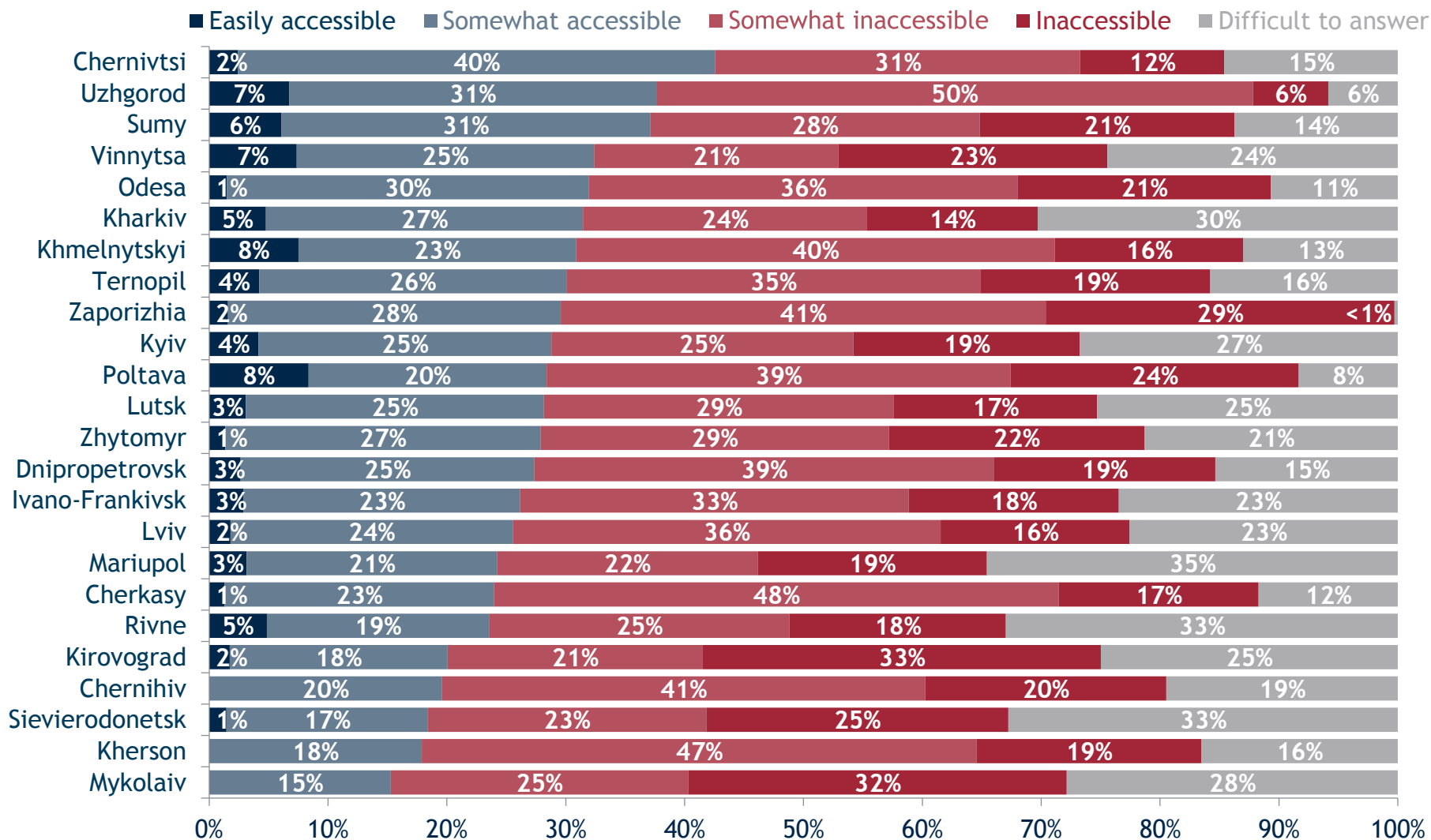
How would you rate the ease of accessibility of information from your city authorities in the following areas?

Contact Information of City Authorities

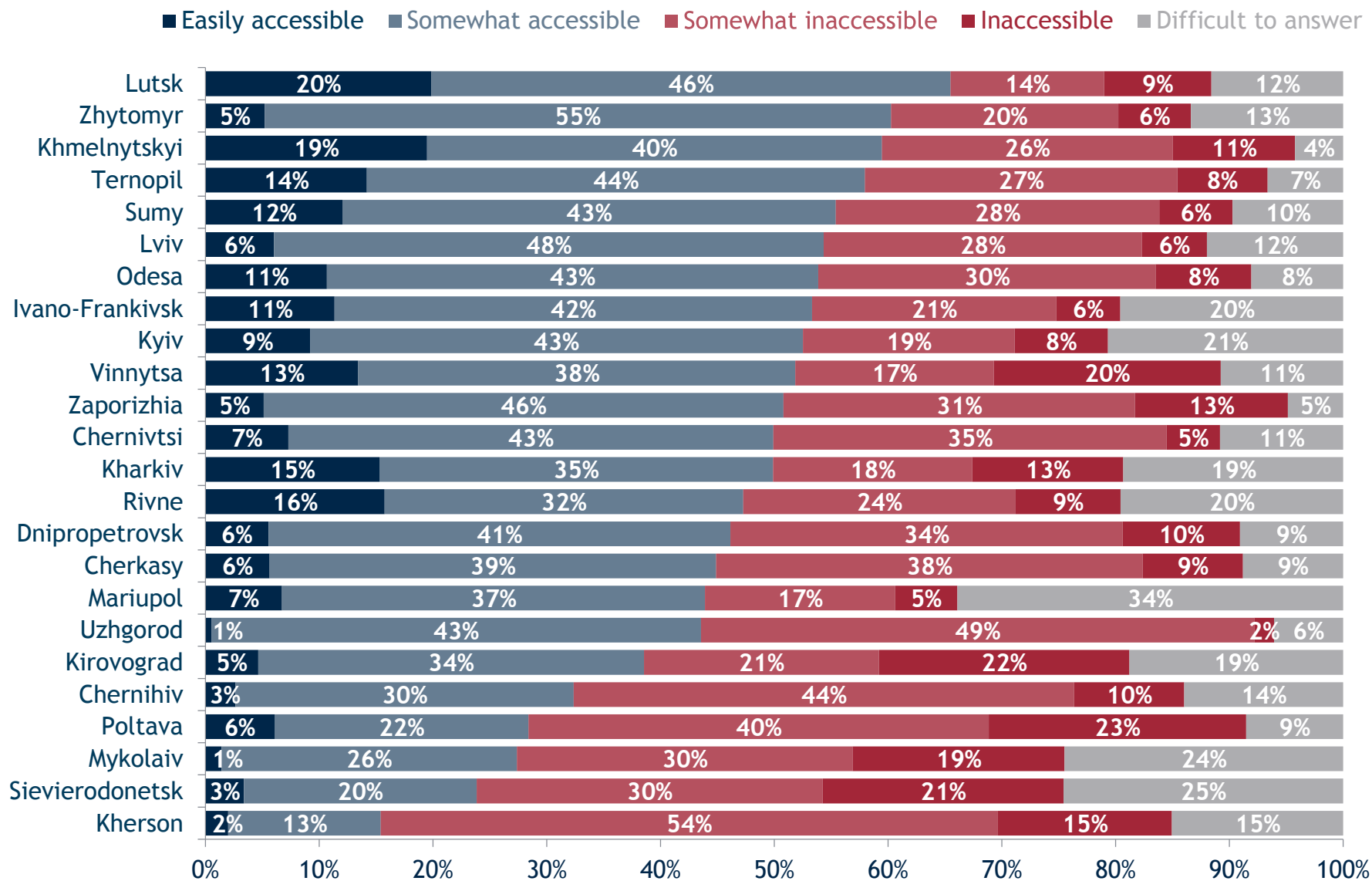


How would you rate the ease of accessibility of information from your city authorities in the following areas?

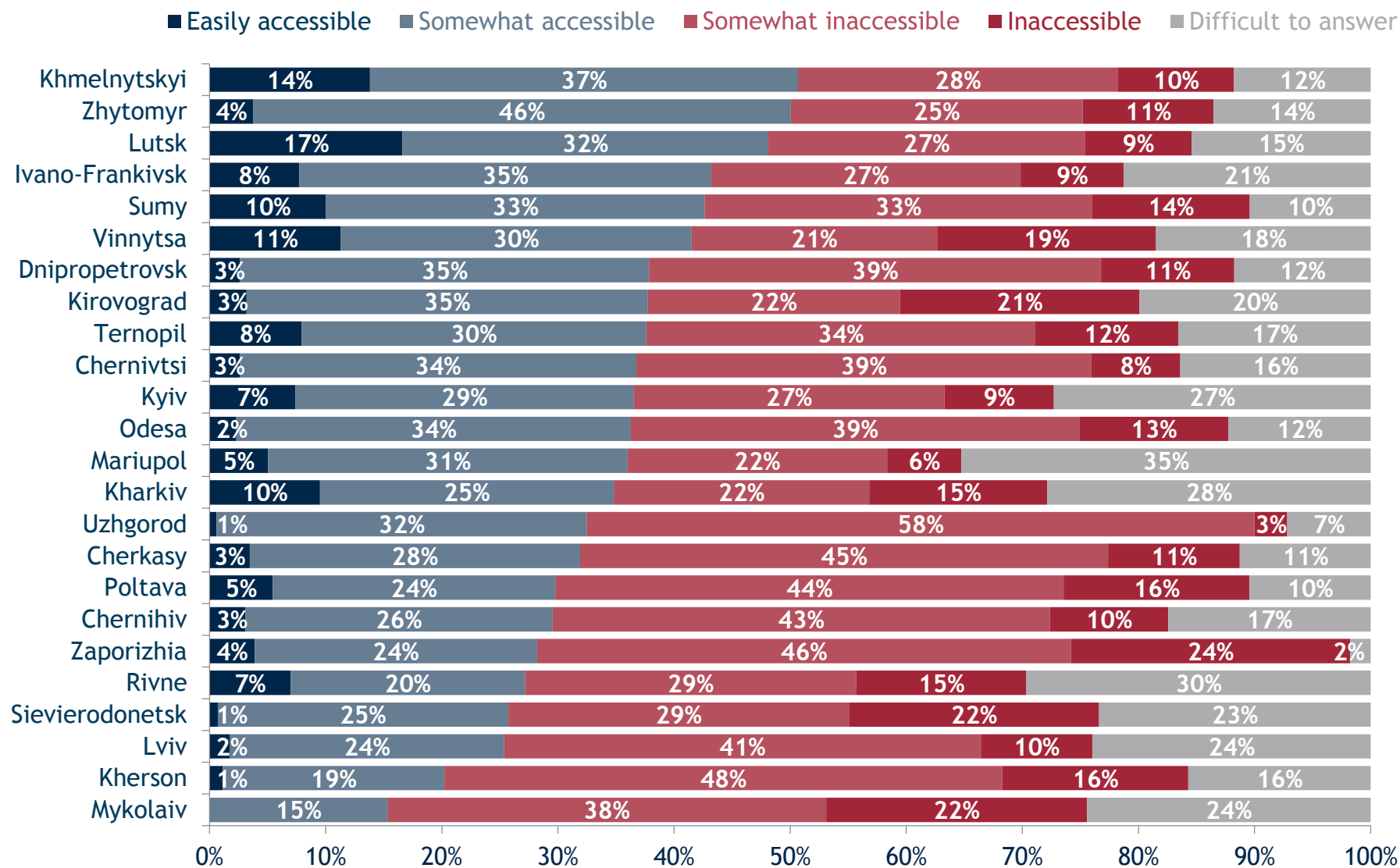
Legislation and Draft Legislation



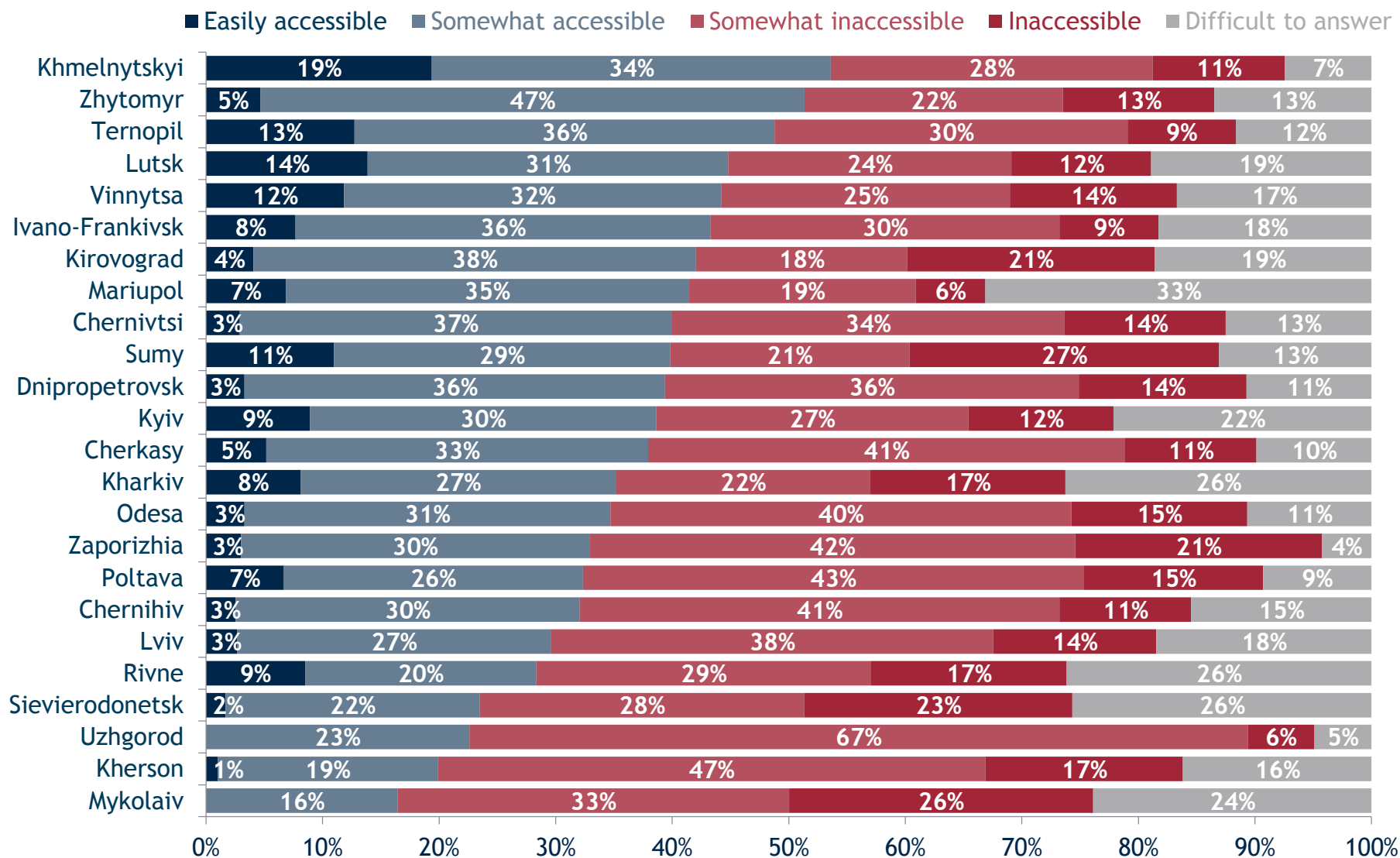
How would you rate the ease of accessibility of information about your mayor?



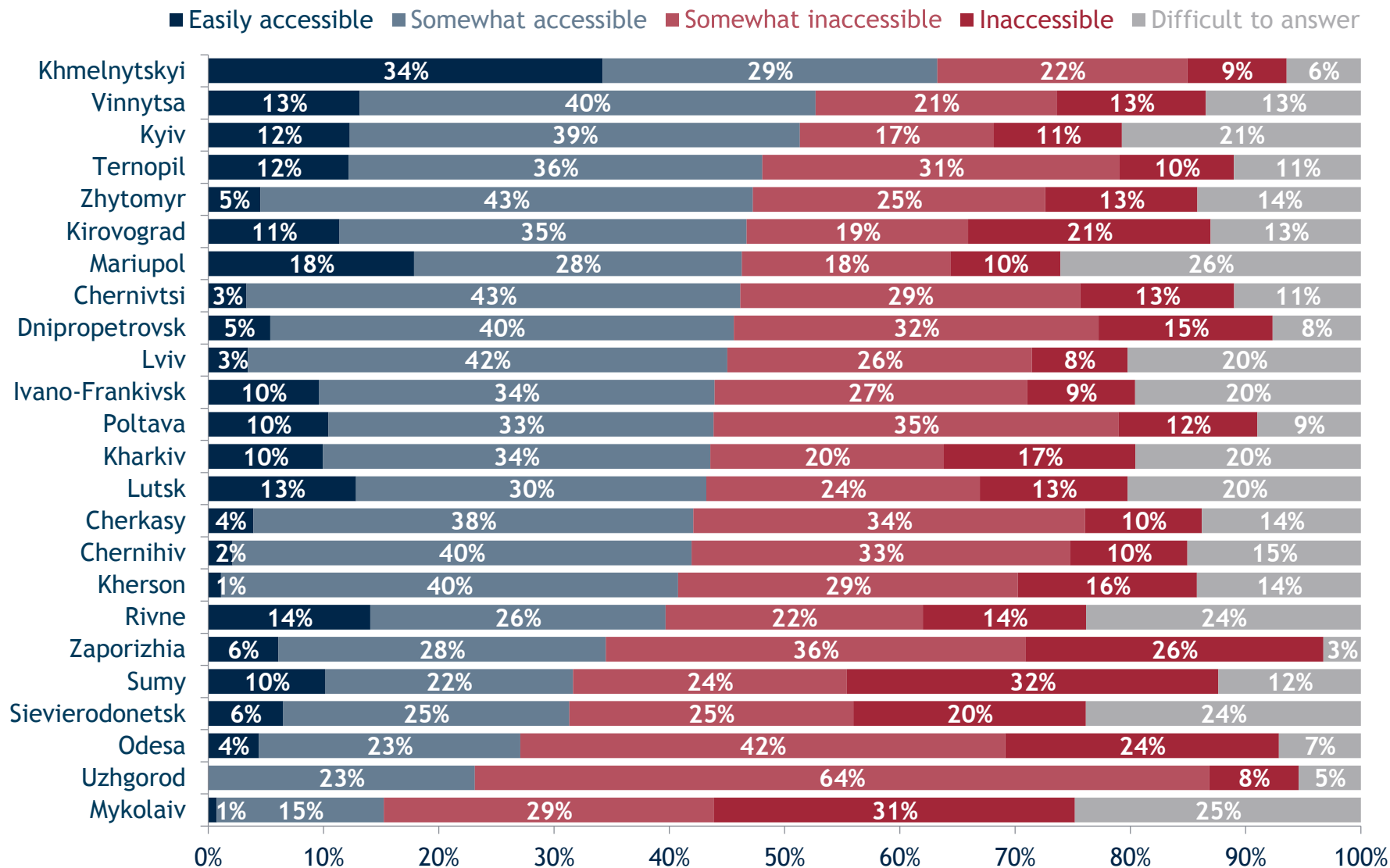
How would you rate the ease of accessibility of information about your executive committee?

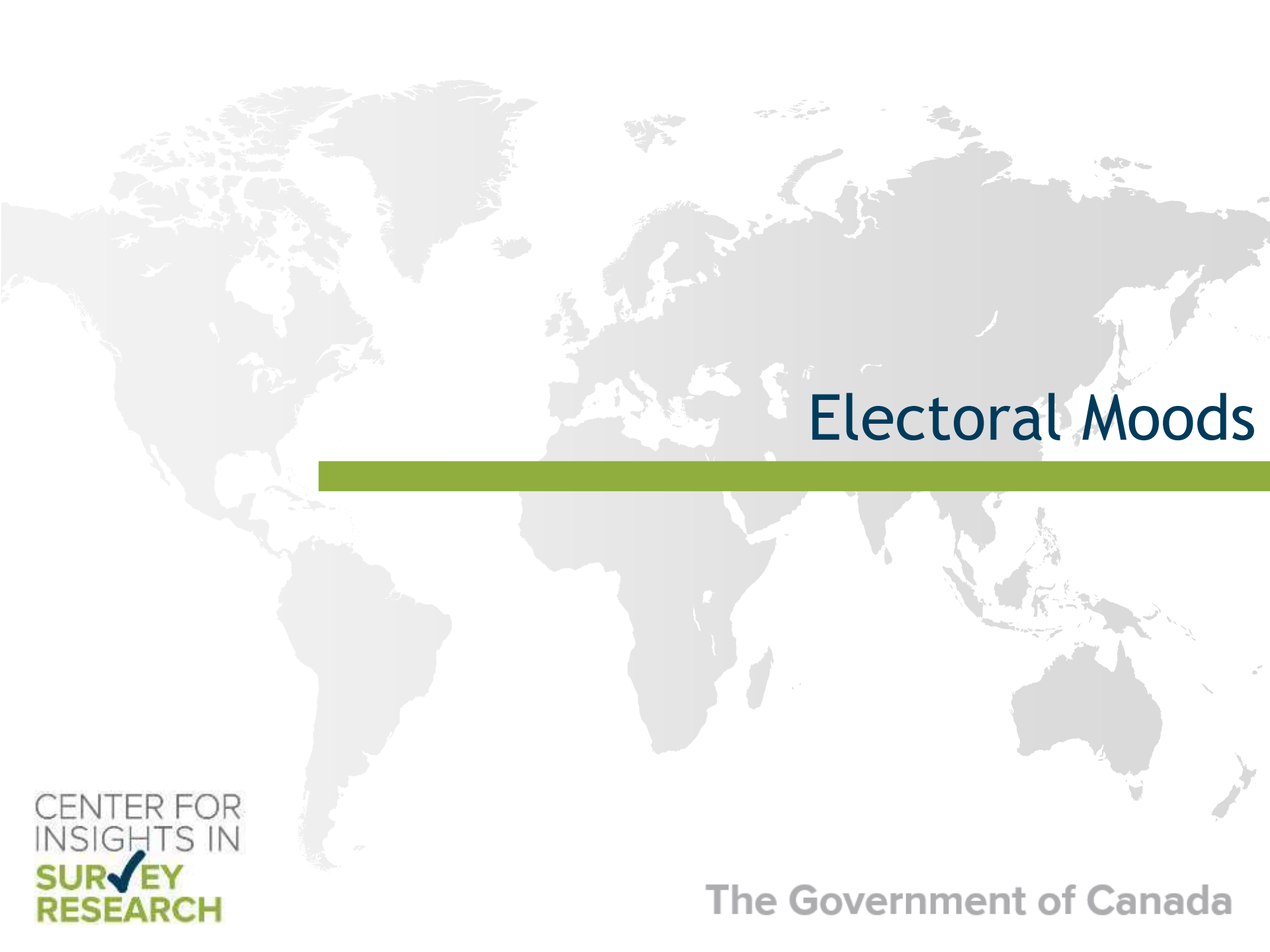


How would you rate the ease of accessibility of information about your city councilors?



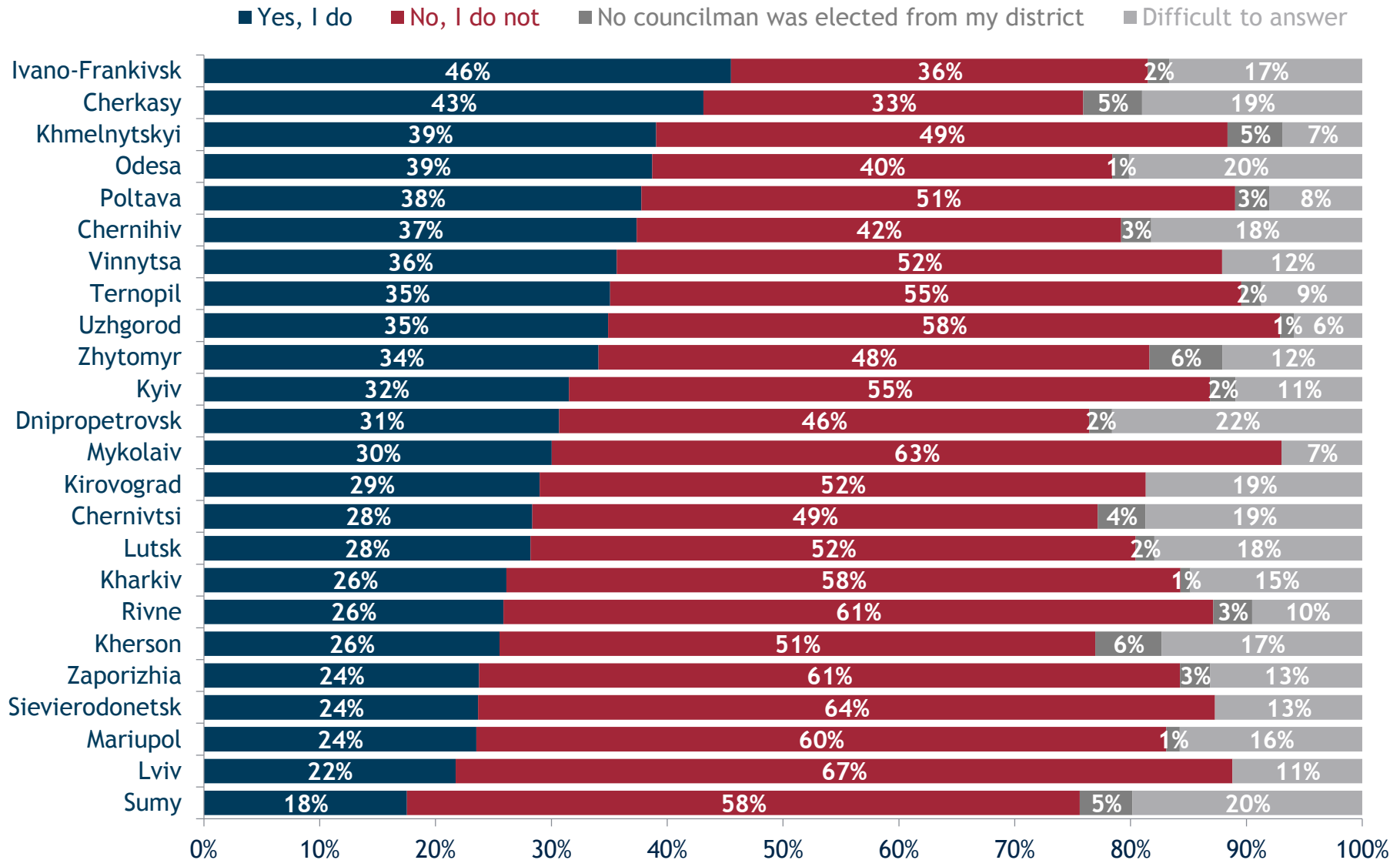
How would you rate the ease of accessibility of information about your communal enterprises?





Electoral Moods

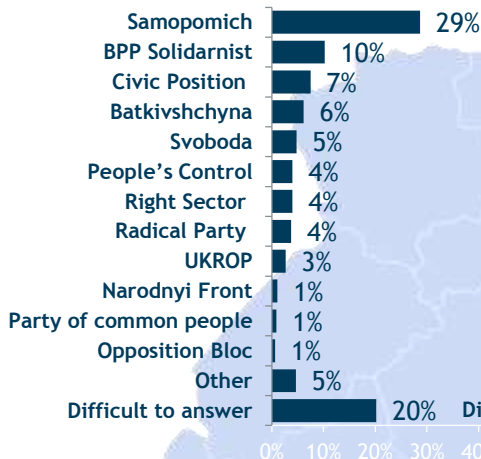
Do you know who was elected to your city council from your electoral district at the October 2015 local elections?



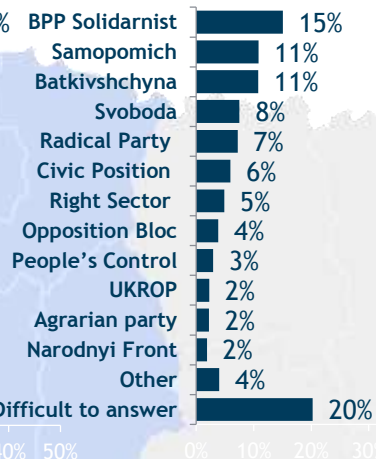
If parliamentary elections were held next Sunday, for whom would you vote?

Among Likely Voters (Western Ukraine)

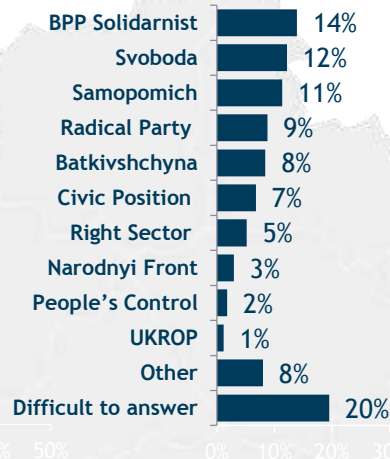
Lviv



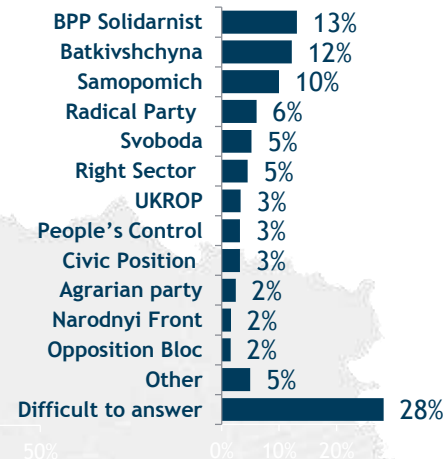
Chernivtsi



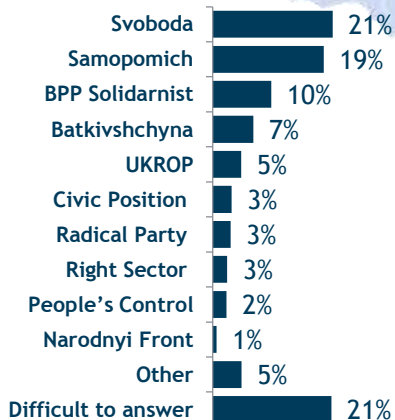
Ternopil



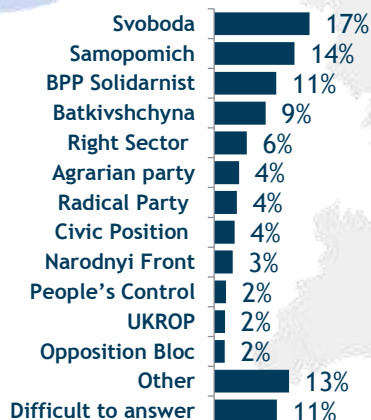
Rivne



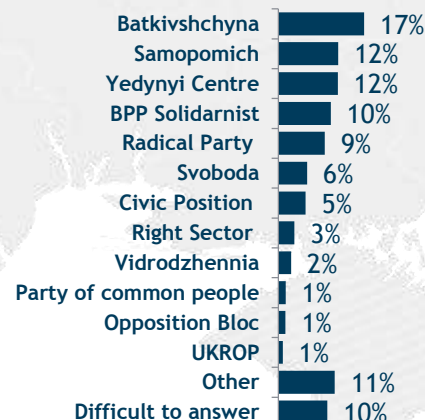
Ivano-Frankivsk



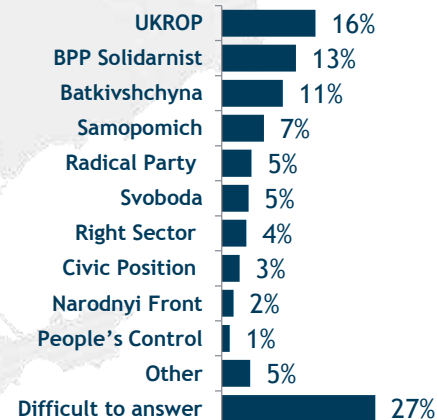
Khmelnyskyi



Uzhgorod



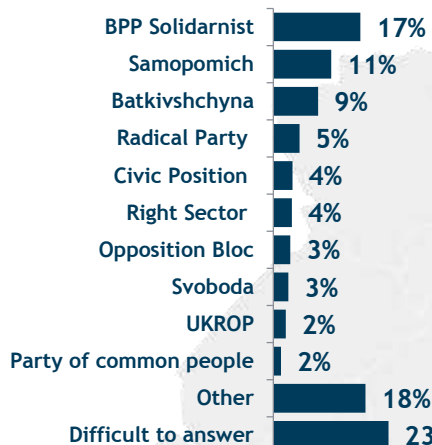
Lutsk



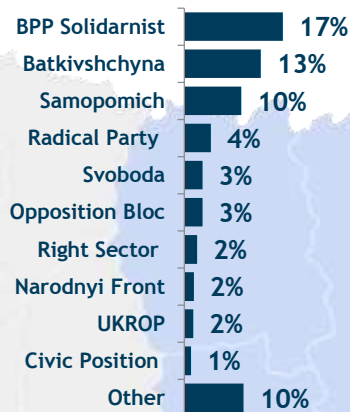
If parliamentary elections were held next Sunday, for whom would you vote?

Among Likely Voters (Central Ukraine)

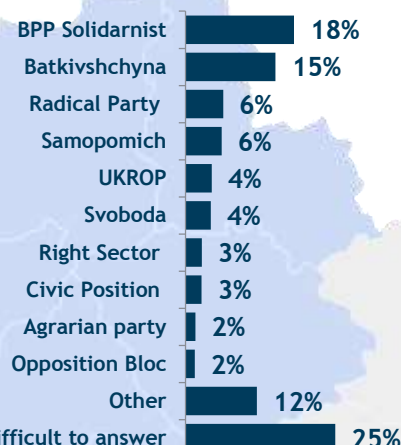
Kyiv



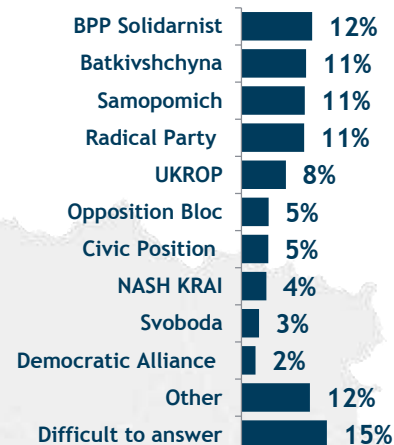
Zhytomyr



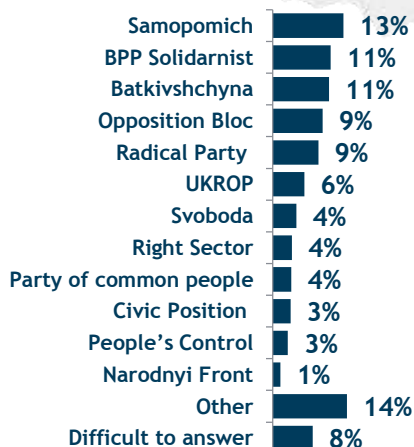
Vinnytsa



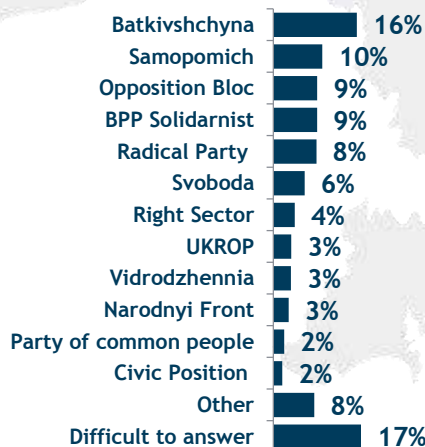
Chernihiv



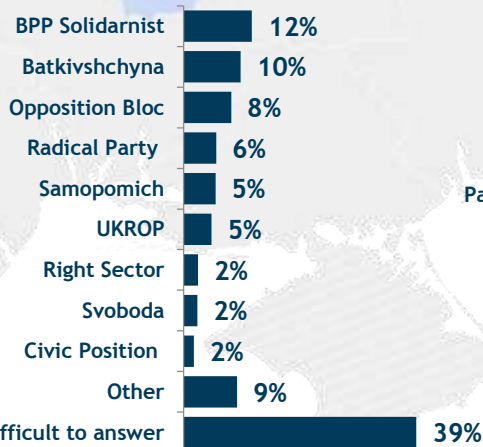
Cherkasy



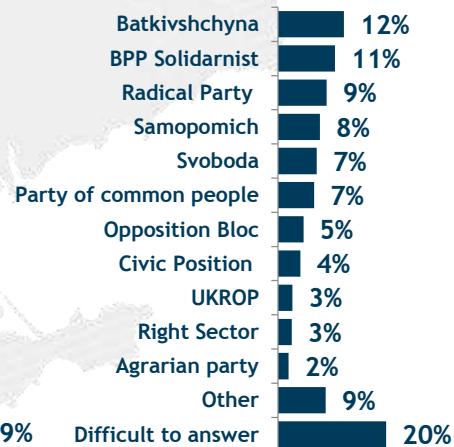
Sumy



Kirovograd



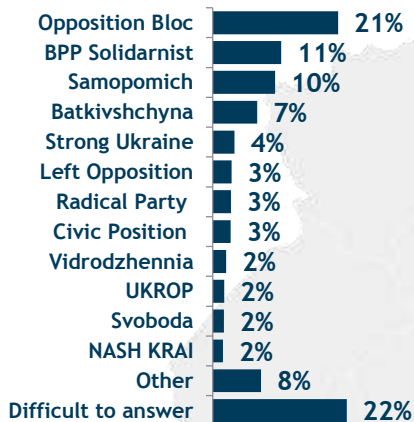
Poltava



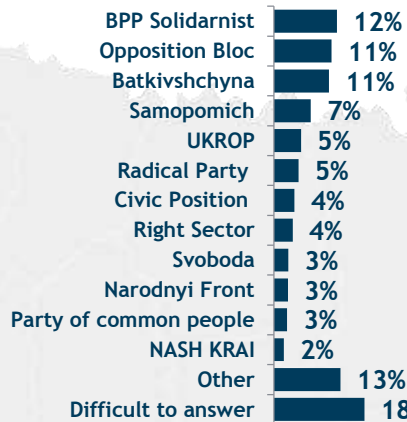
If parliamentary elections were held next Sunday, for whom would you vote?

Among Likely Voters (Southeastern Ukraine)

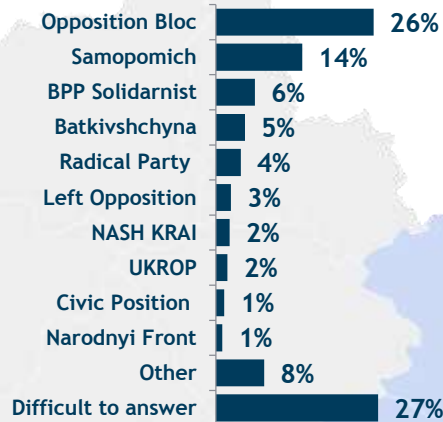
Odesa



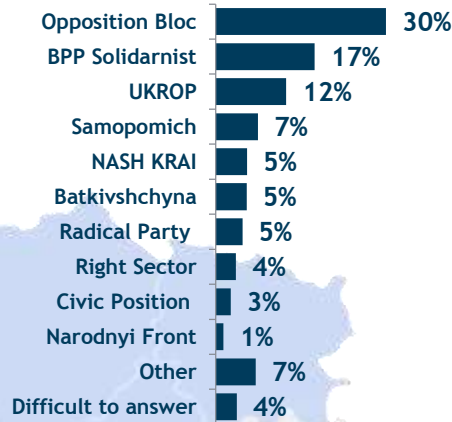
Kherson



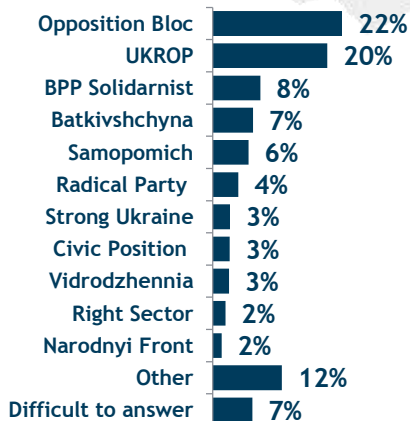
Mykolaiv



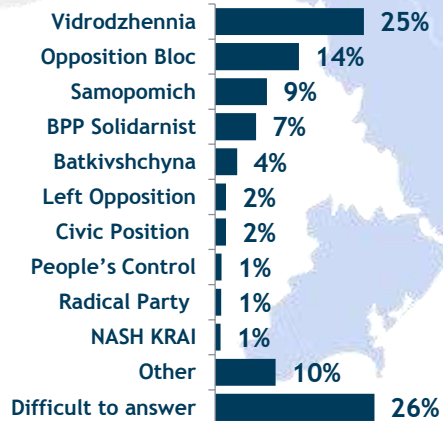
Zaporizhia



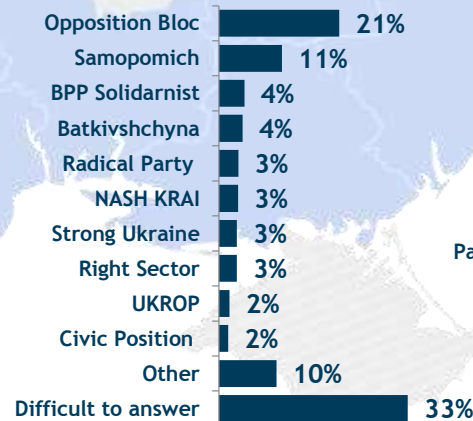
Dnipropetrovsk



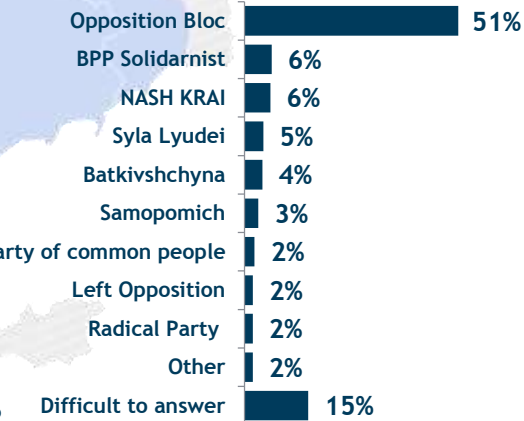
Kharkiv



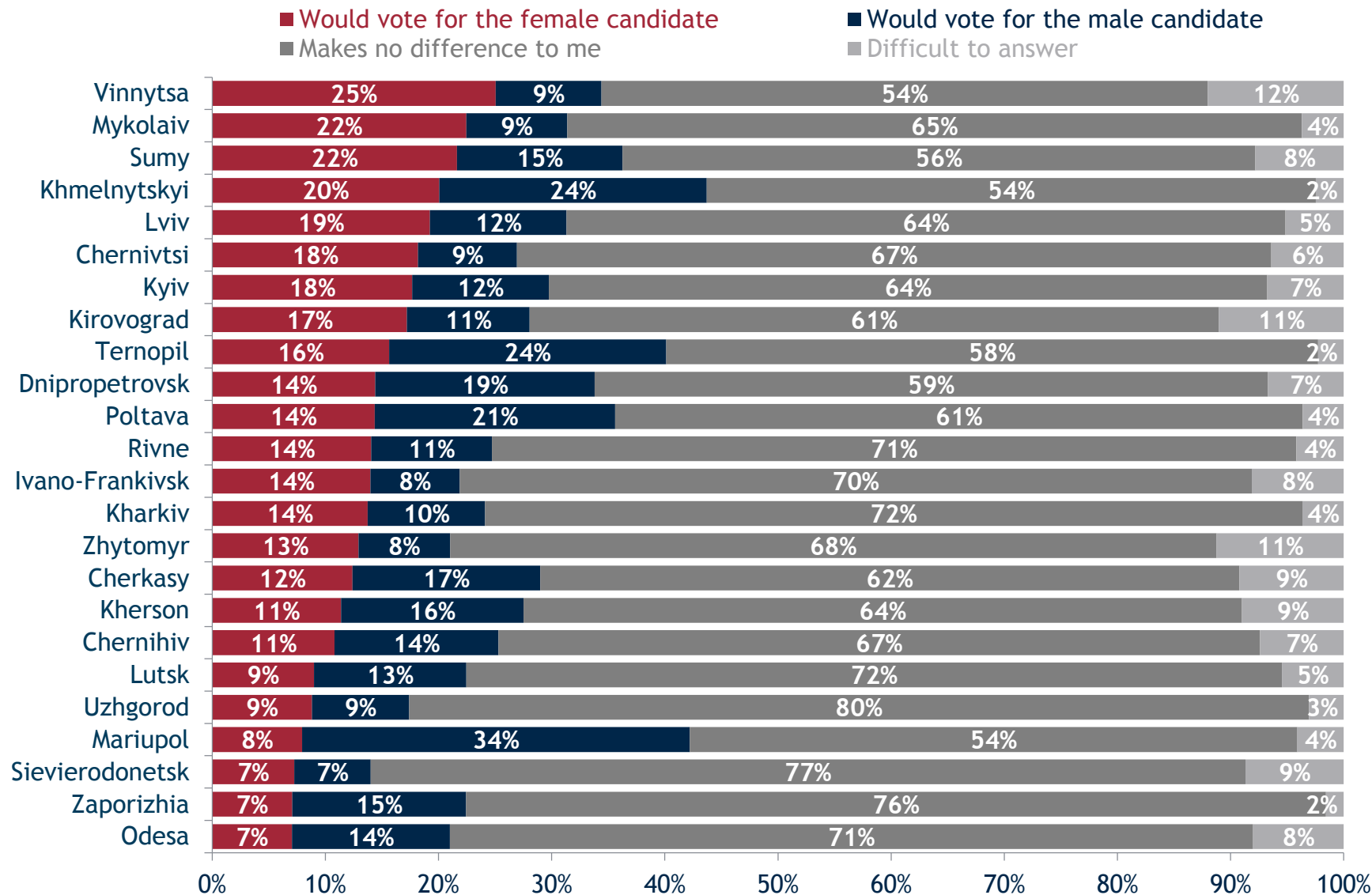
Sievierodonetsk



Mariupol

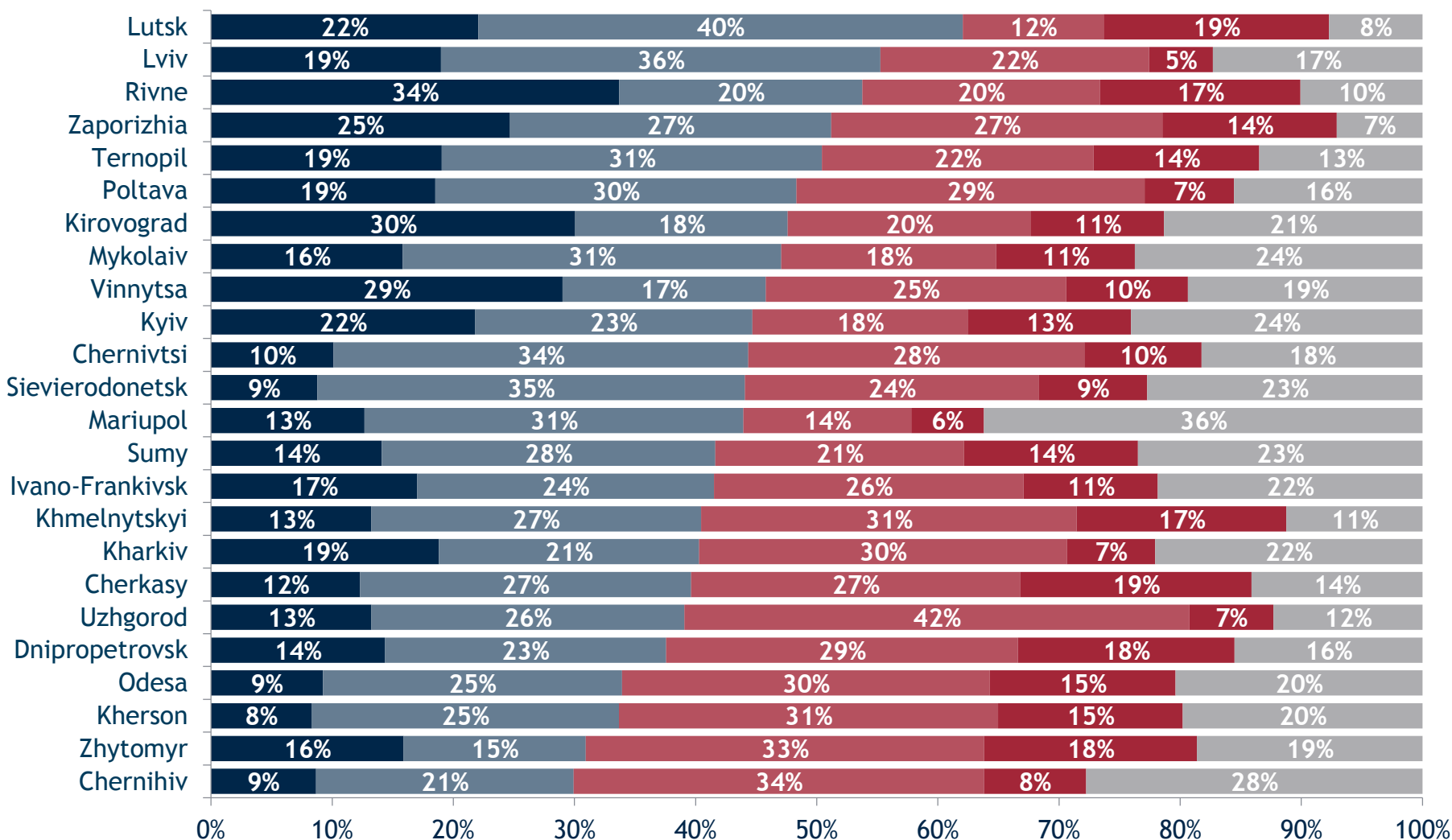


If there are two candidates running for office and they have the same qualifications aside from the fact that one is a man and one is a woman, which candidate are you more likely to support?



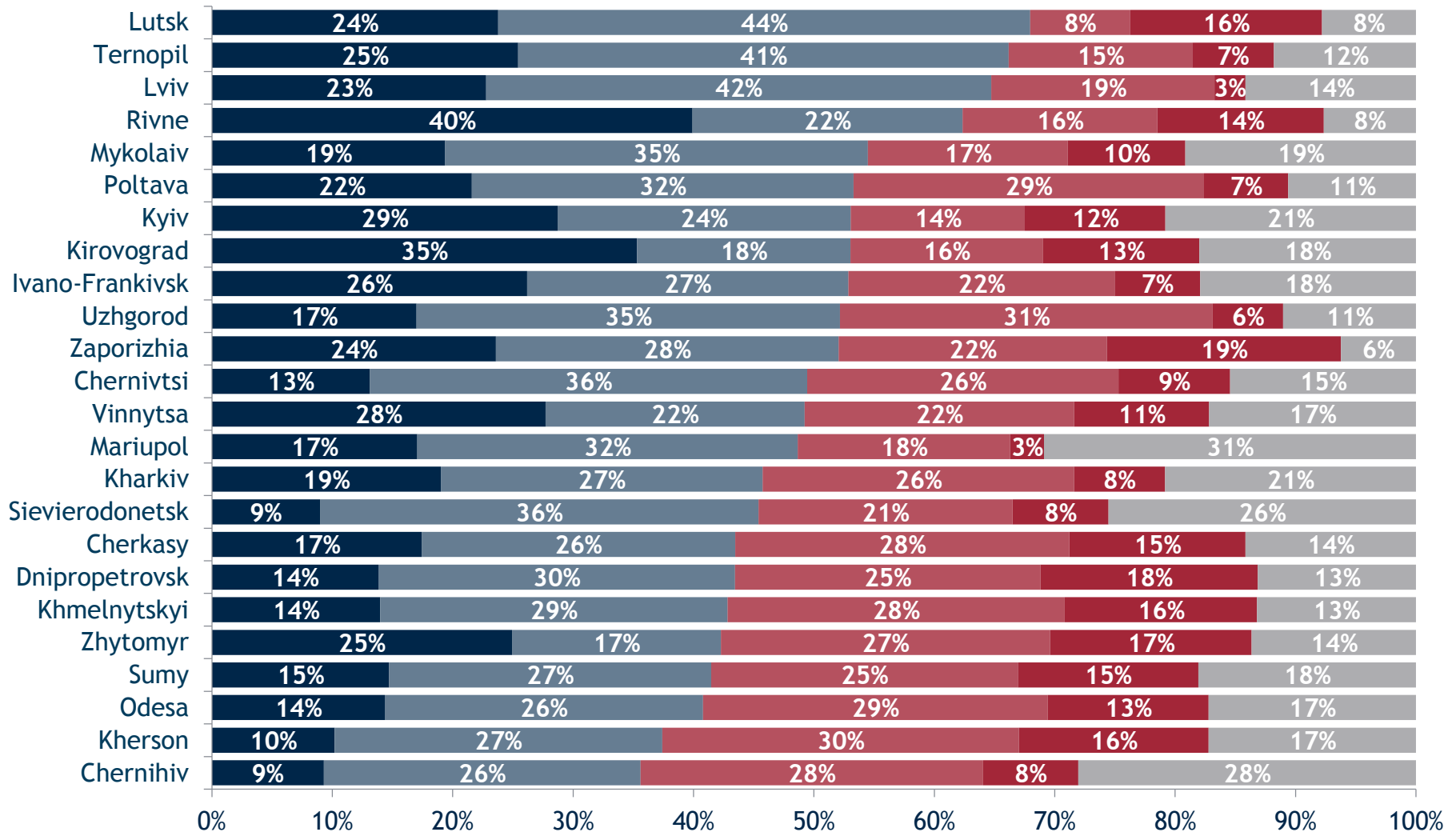
Do you agree or disagree with the following statement? “Politicians do not listen to the needs and ideas of women.”

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree ■ Difficult to answer



Do you agree or disagree with the following statement? “Politicians do not listen to the needs and ideas of young people.”

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree ■ Difficult to answer

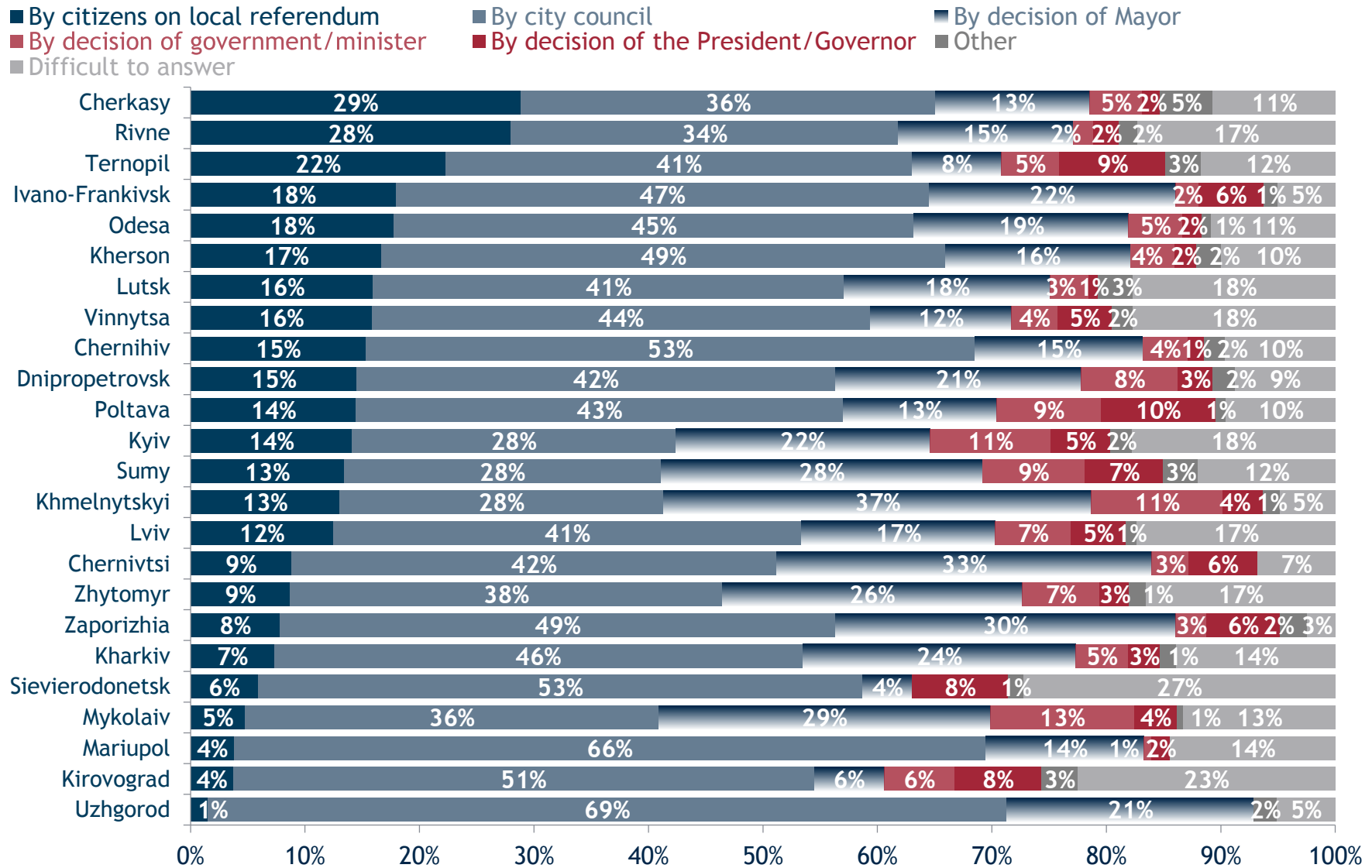




Local or National Responsibility

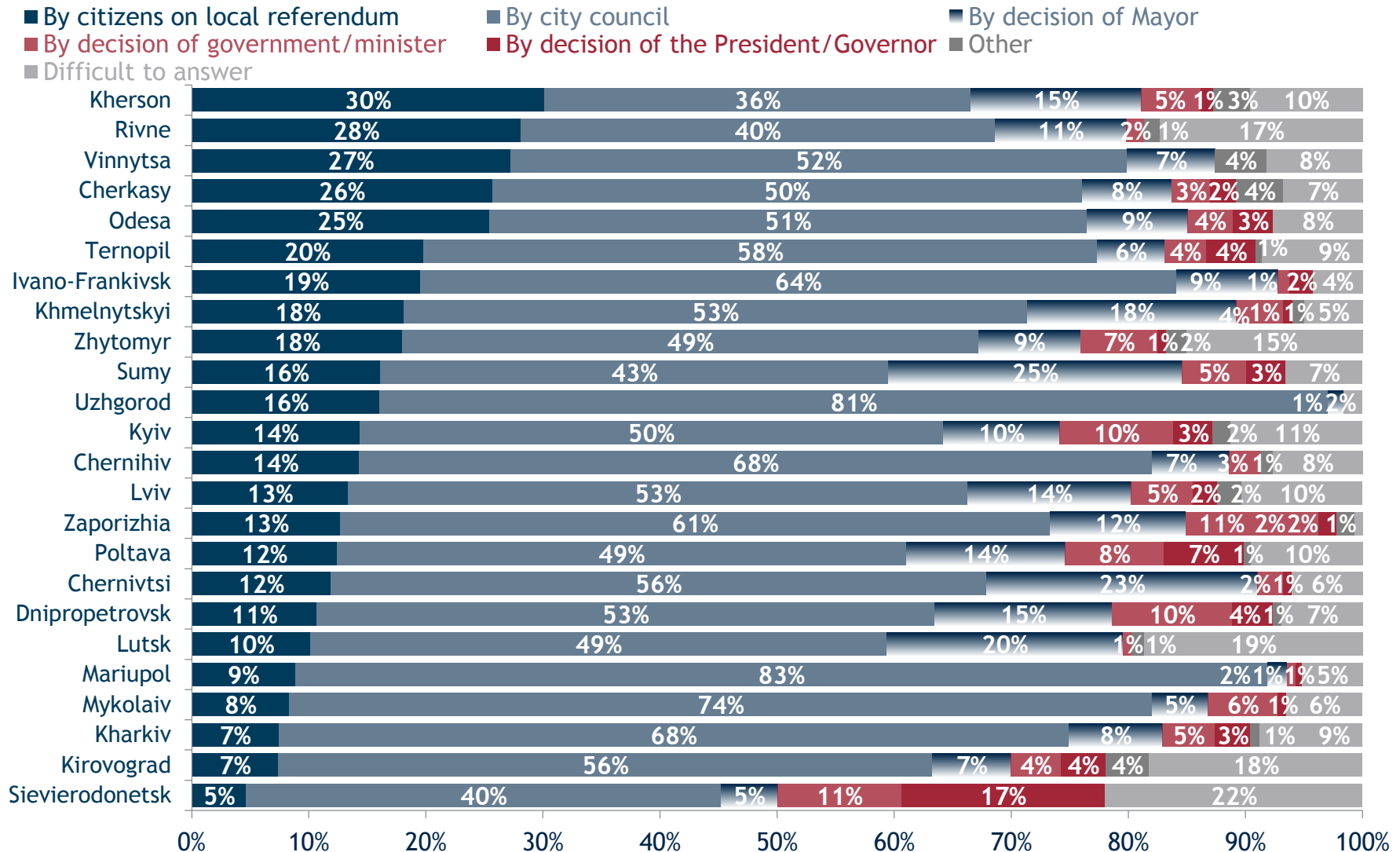
In which manner and on what level should the following decisions related to governance in your city be made?

Dismissal of Heads of Municipal Communal Enterprises, Education and Healthcare Entities



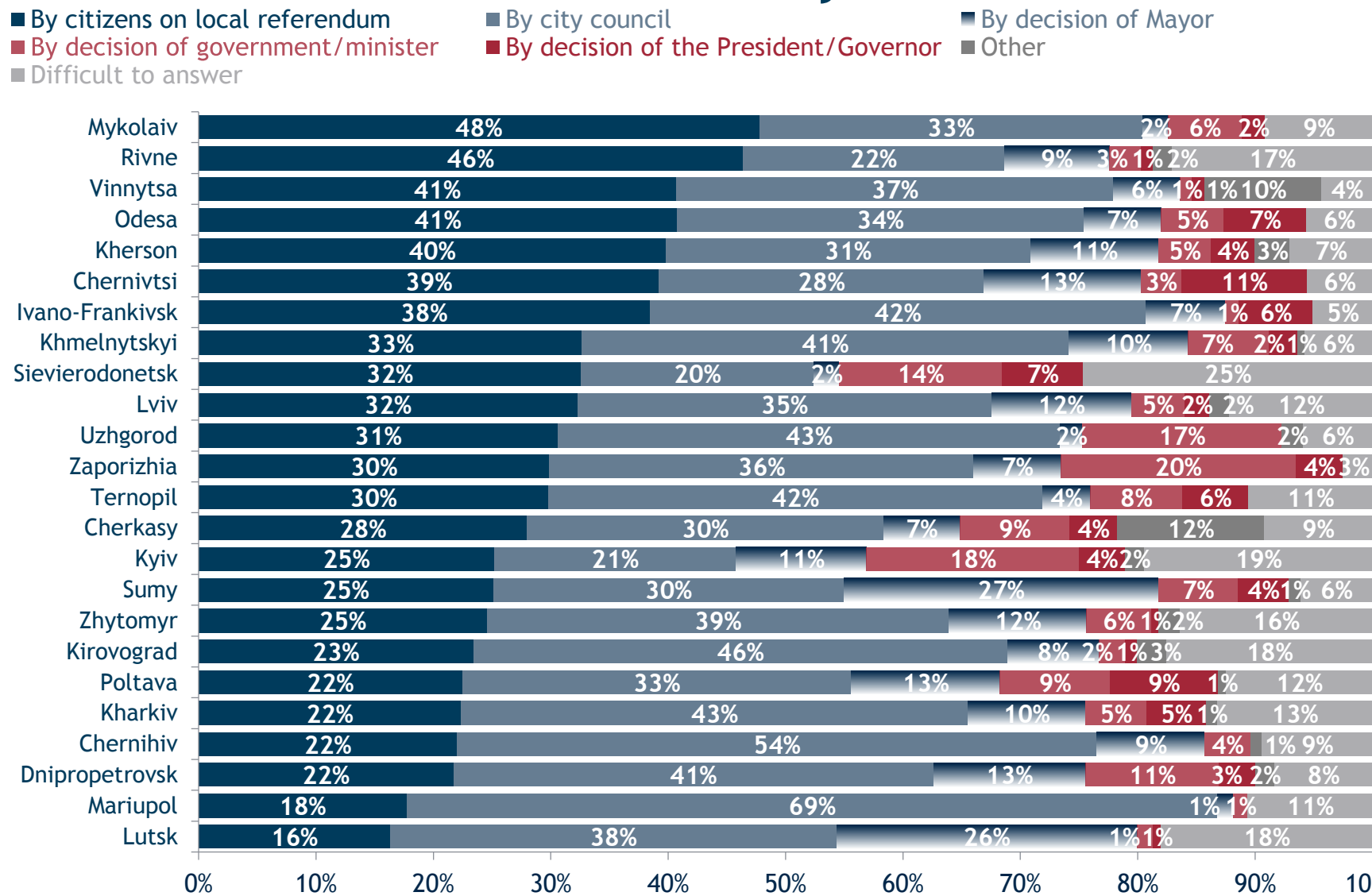
In which manner and on what level should the following decisions related to governance in your city be made?

Construction of New Micro-Districts, Buildings, and Establishments



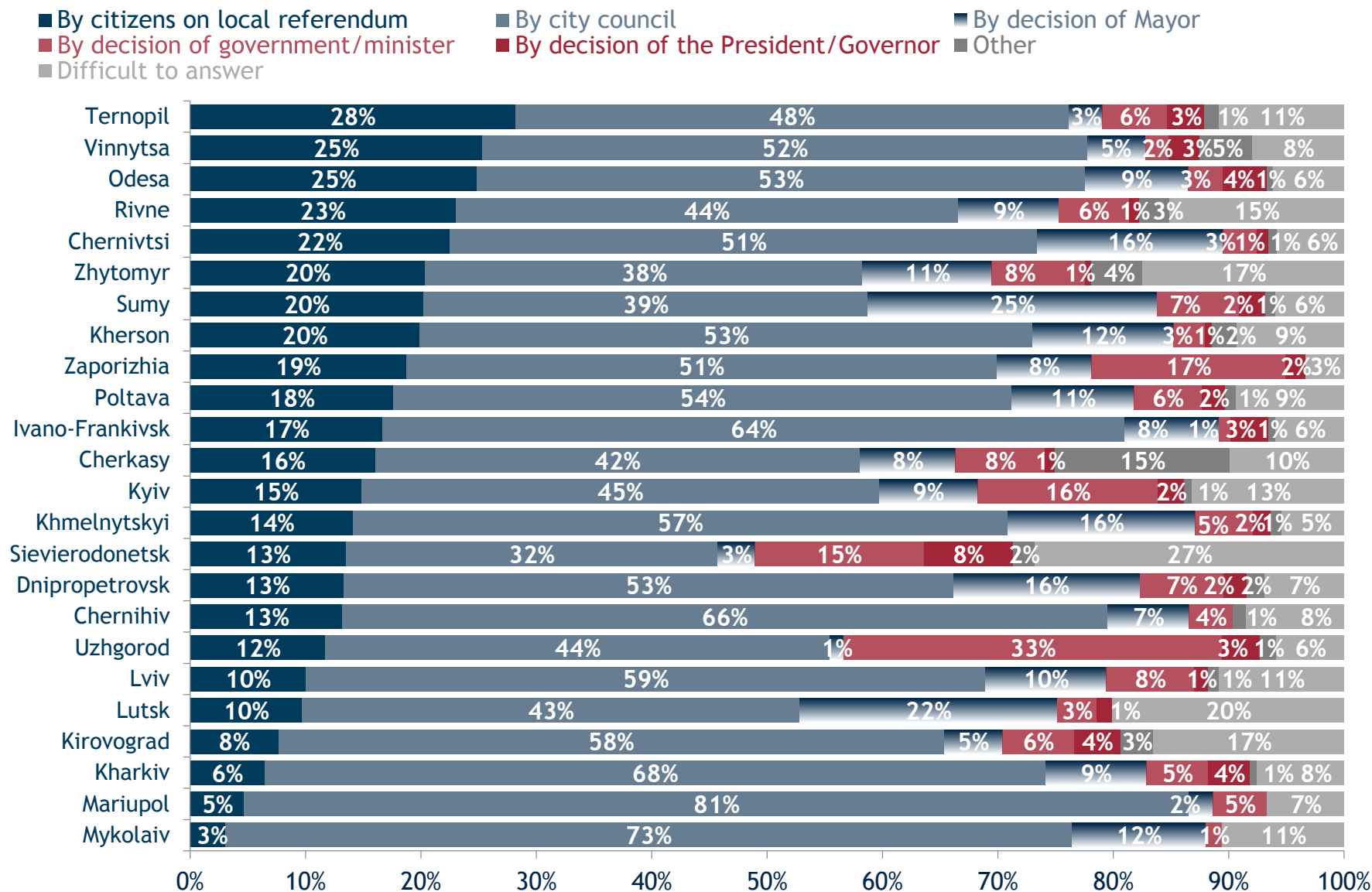
In which manner and on what level should the following decisions related to governance in your city be made?

Merger with Other Cities and Villages into a Combined Community



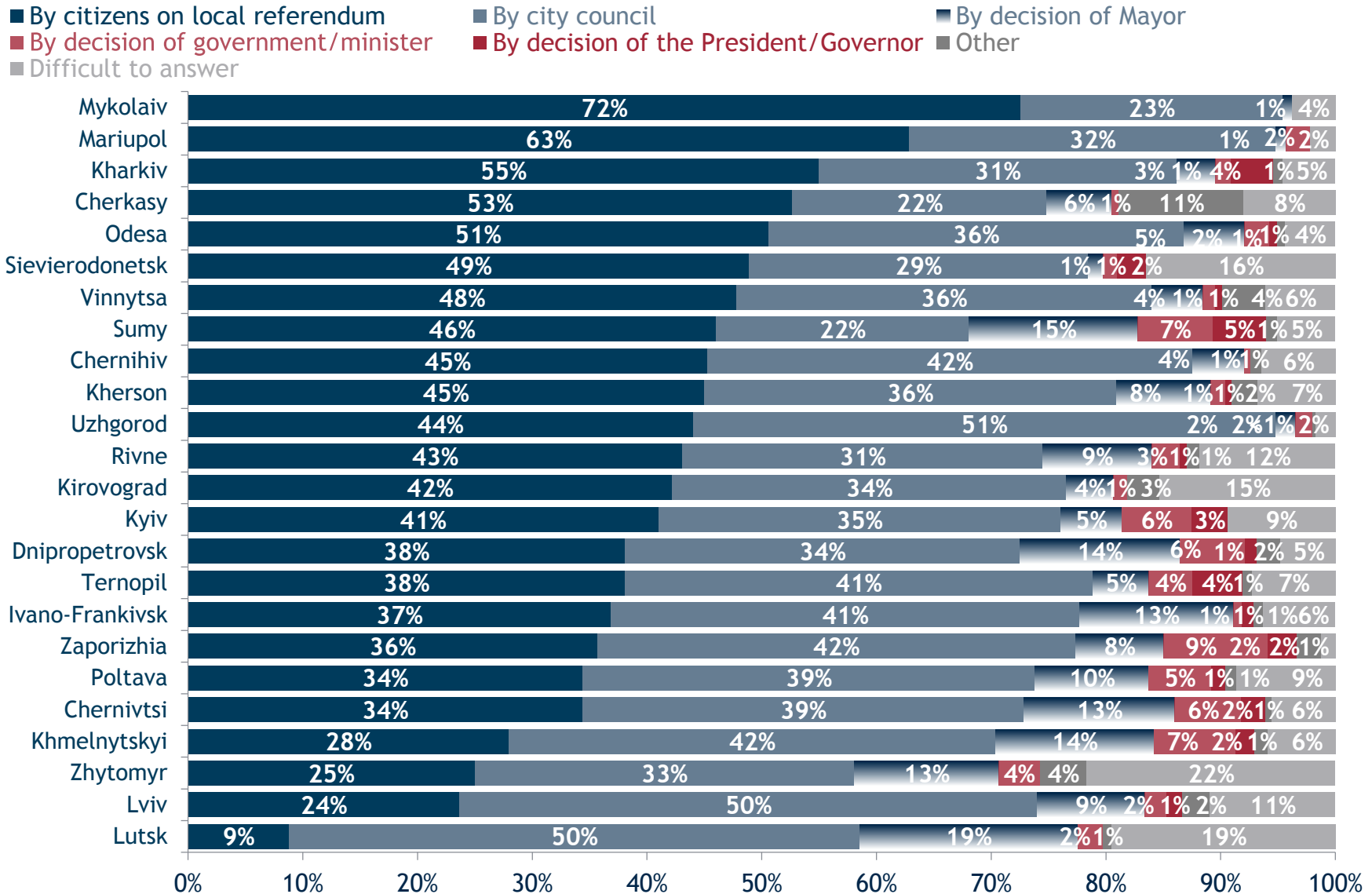
In which manner and on what level should the following decisions related to governance in your city be made?

Local Taxes and Fees



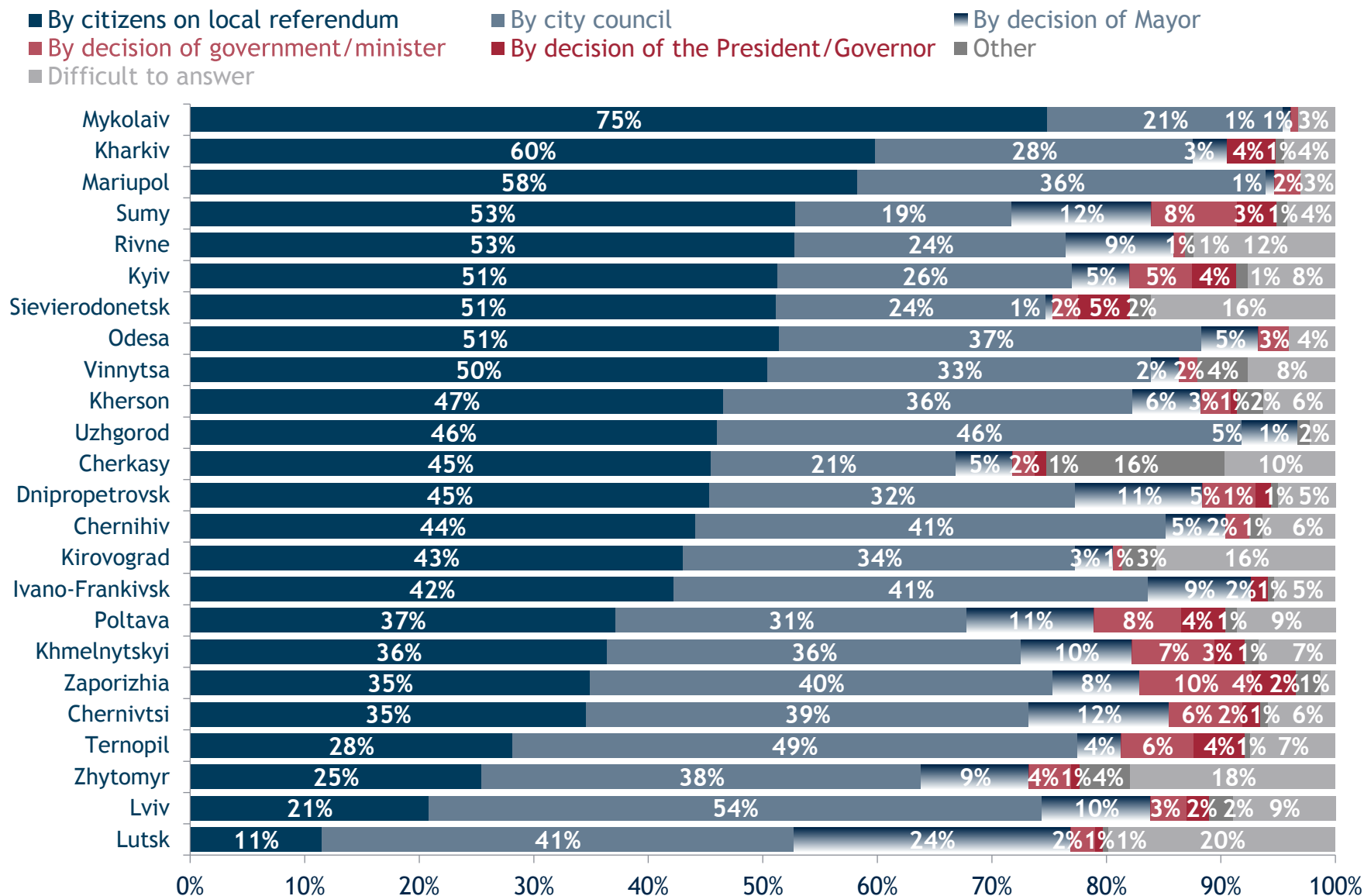
In which manner and on what level should the following decisions related to governance in your city be made?

Establishment/Removal of Monuments



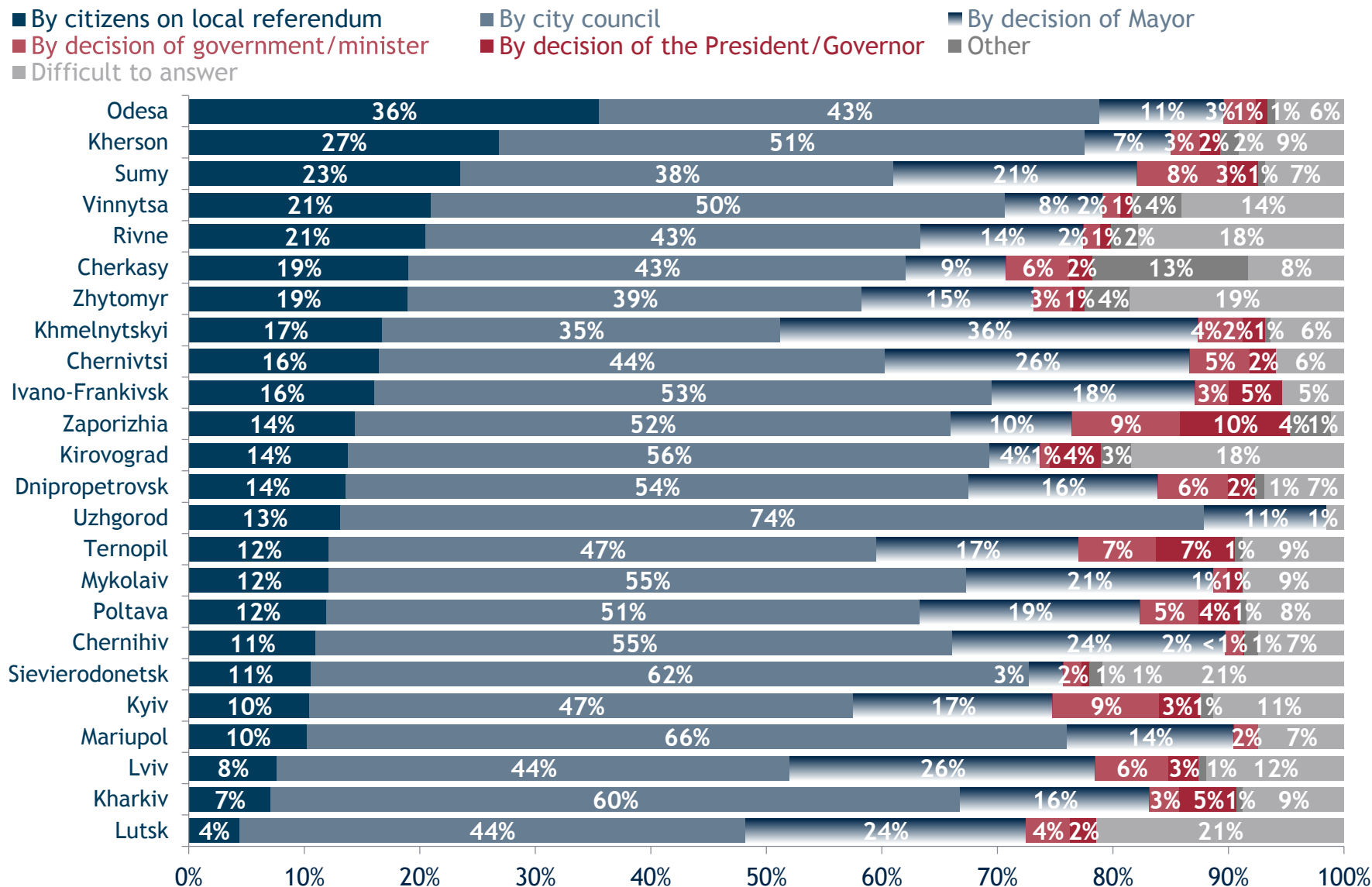
In which manner and on what level should the following decisions related to governance in your city be made?

Changing Topographic Names (Streets, Towns, Etc.)



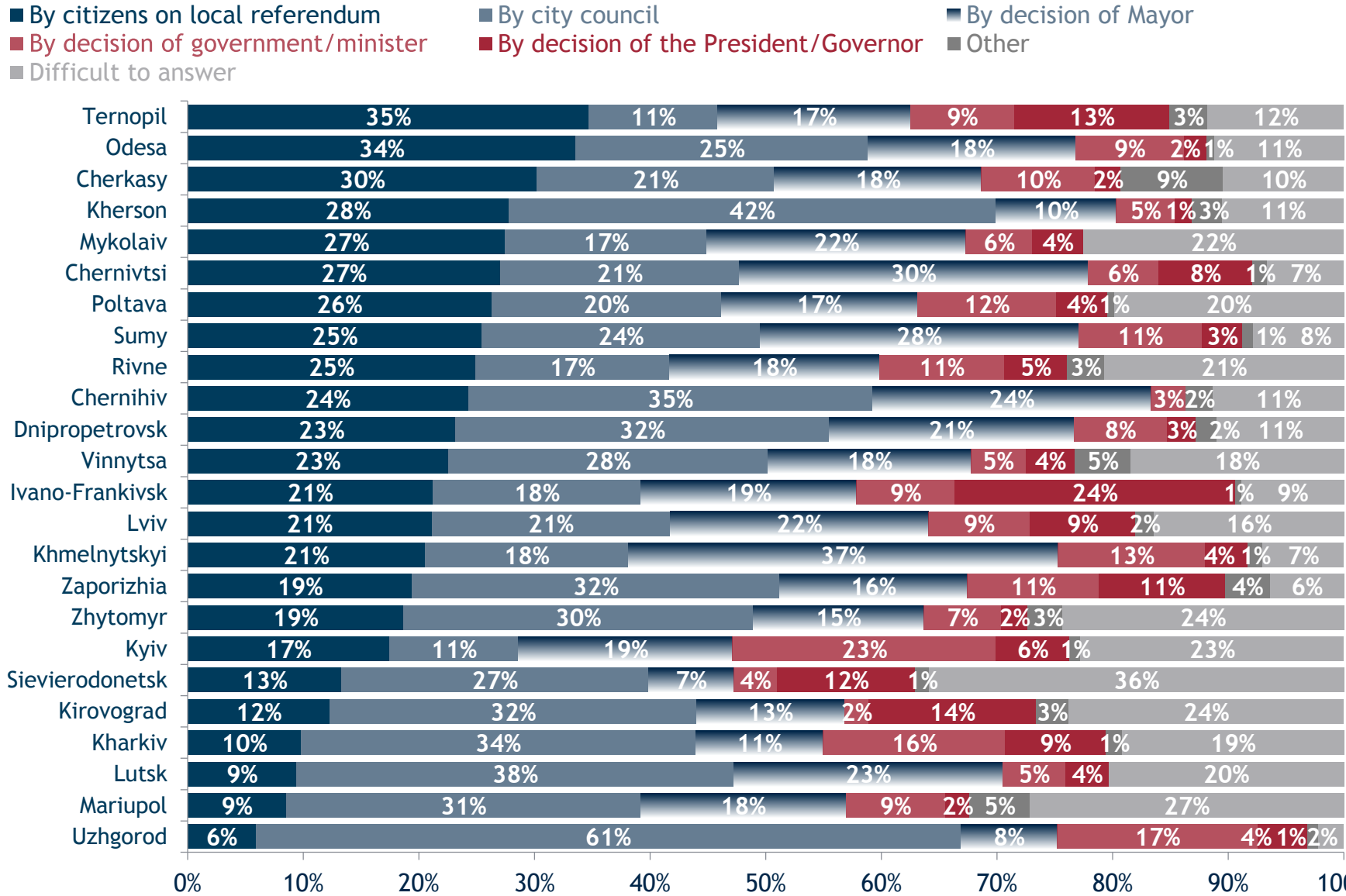
In which manner and on what level should the following decisions related to governance in your city be made?

Approving General Plan of the City



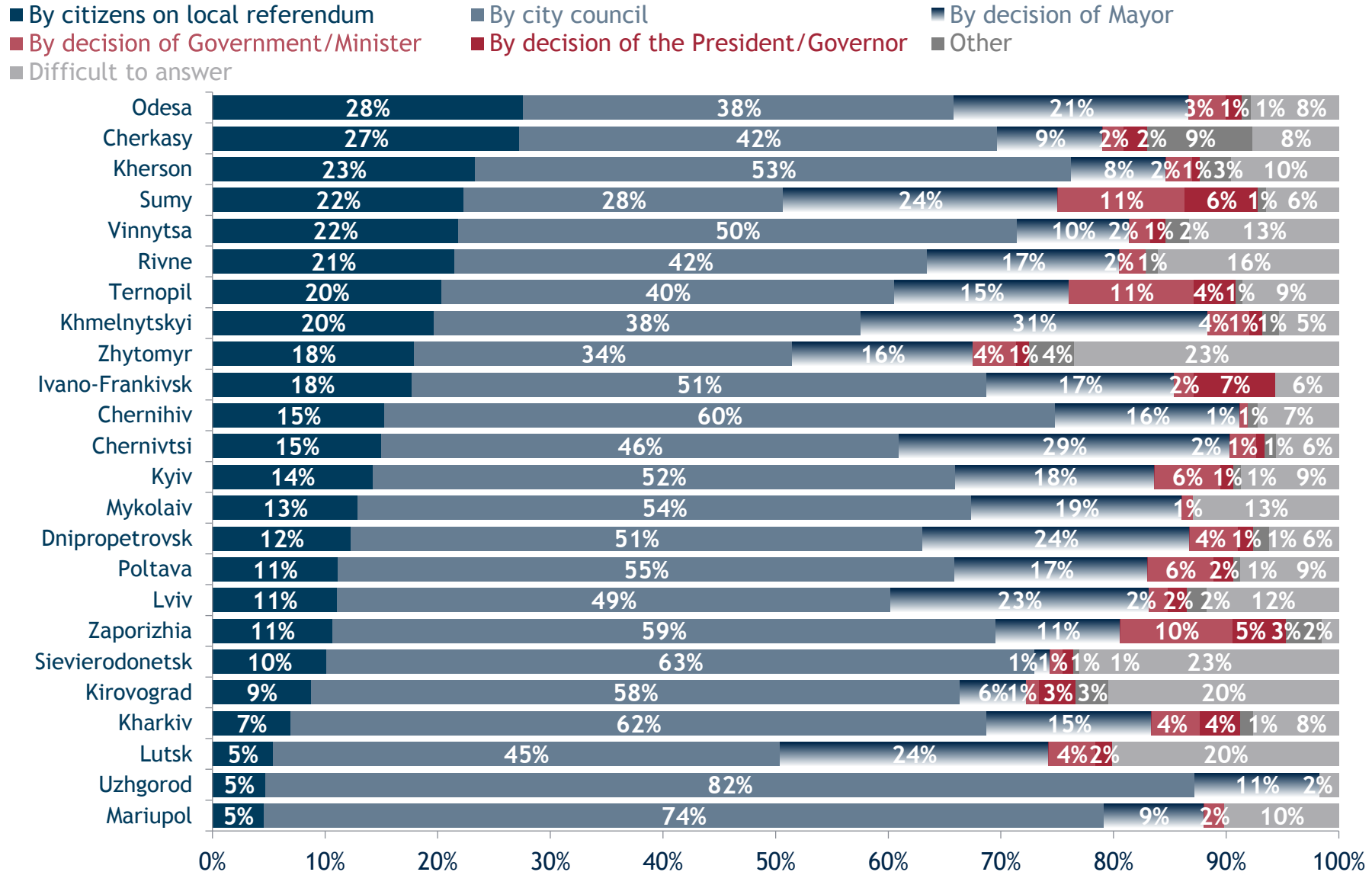
In which manner and on what level should the following decisions related to governance in your city be made?

Cancelling Decisions of the City Council



In which manner and on what level should the following decisions related to governance in your city be made?

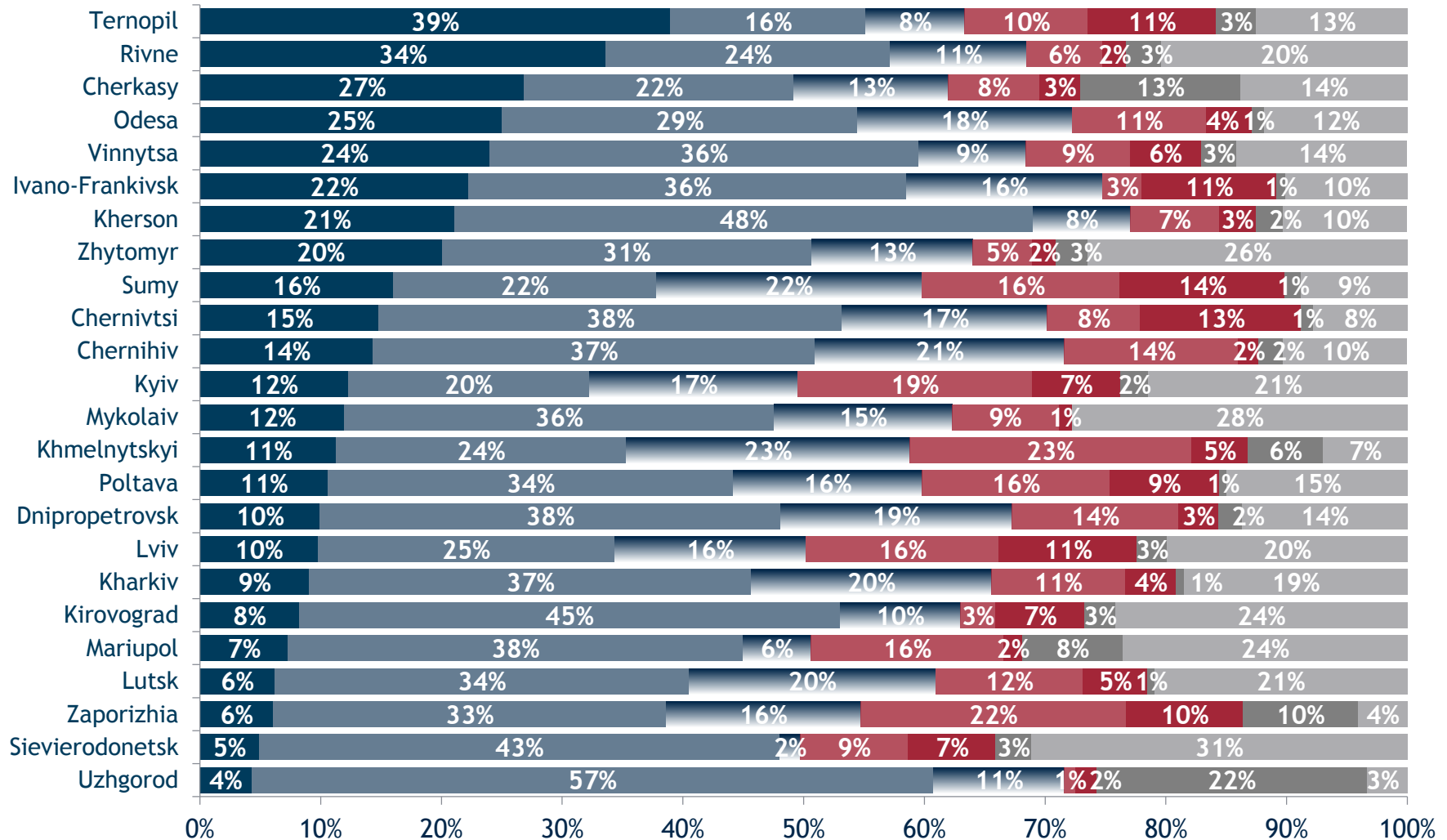
Adopting Landscaping Rules



In which manner and on what level should the following decisions related to governance in your city be made?

Appointing Head of Local Police

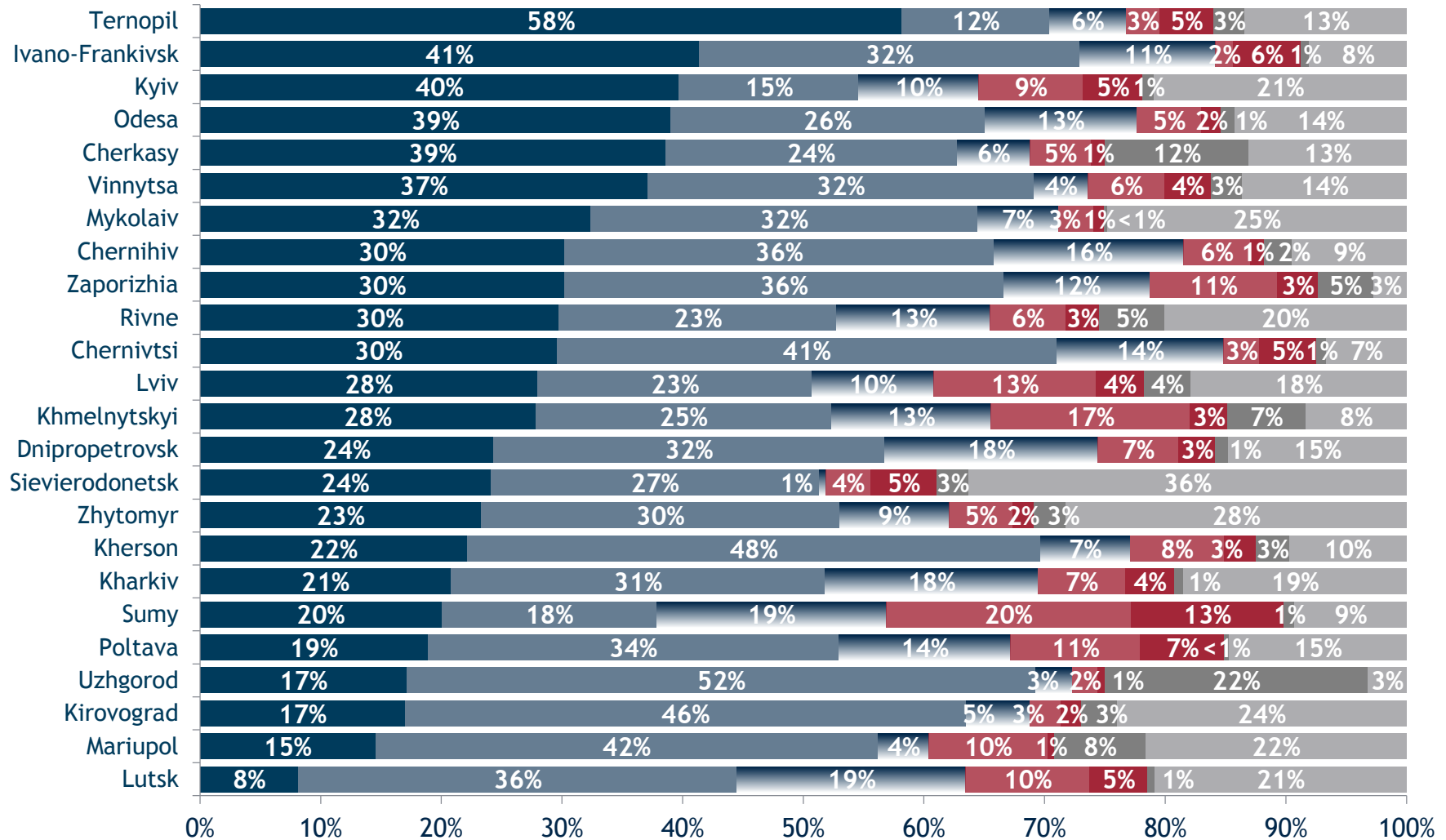
■ By citizens on local referendum ■ By city council ■ By decision of Mayor
 ■ By decision of Government/Minister ■ By decision of the President/Governor ■ Other
 ■ Difficult to answer



In which manner and on what level should the following decisions related to governance in your city be made?

Dismissal of Head of Local Police

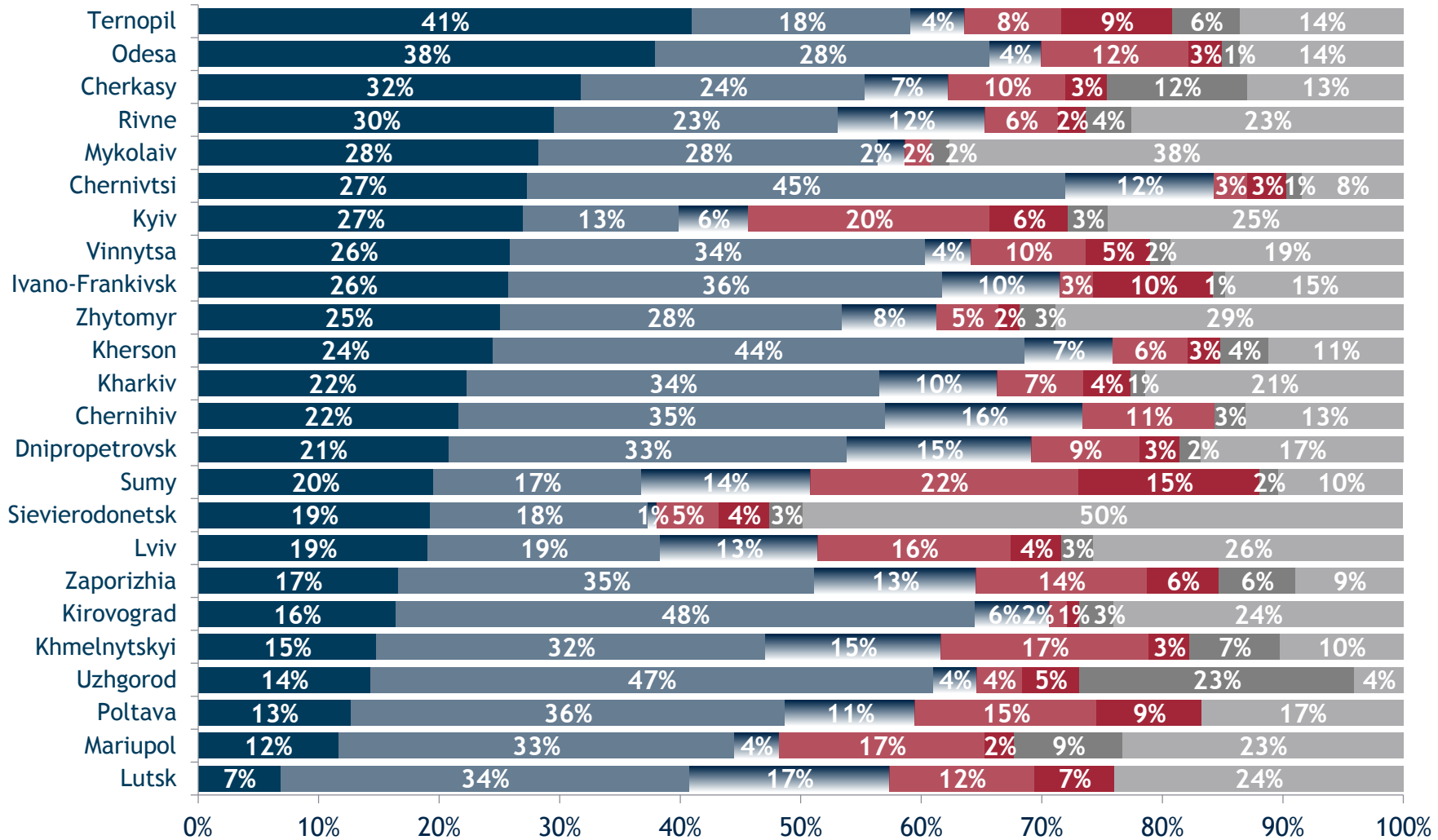
- By citizens on local referendum
- By city council
- By decision of Mayor
- By decision of Government/Minister
- By decision of the President/Governor
- Other
- Difficult to answer



In which manner and on what level should the following decisions related to governance in your city be made?

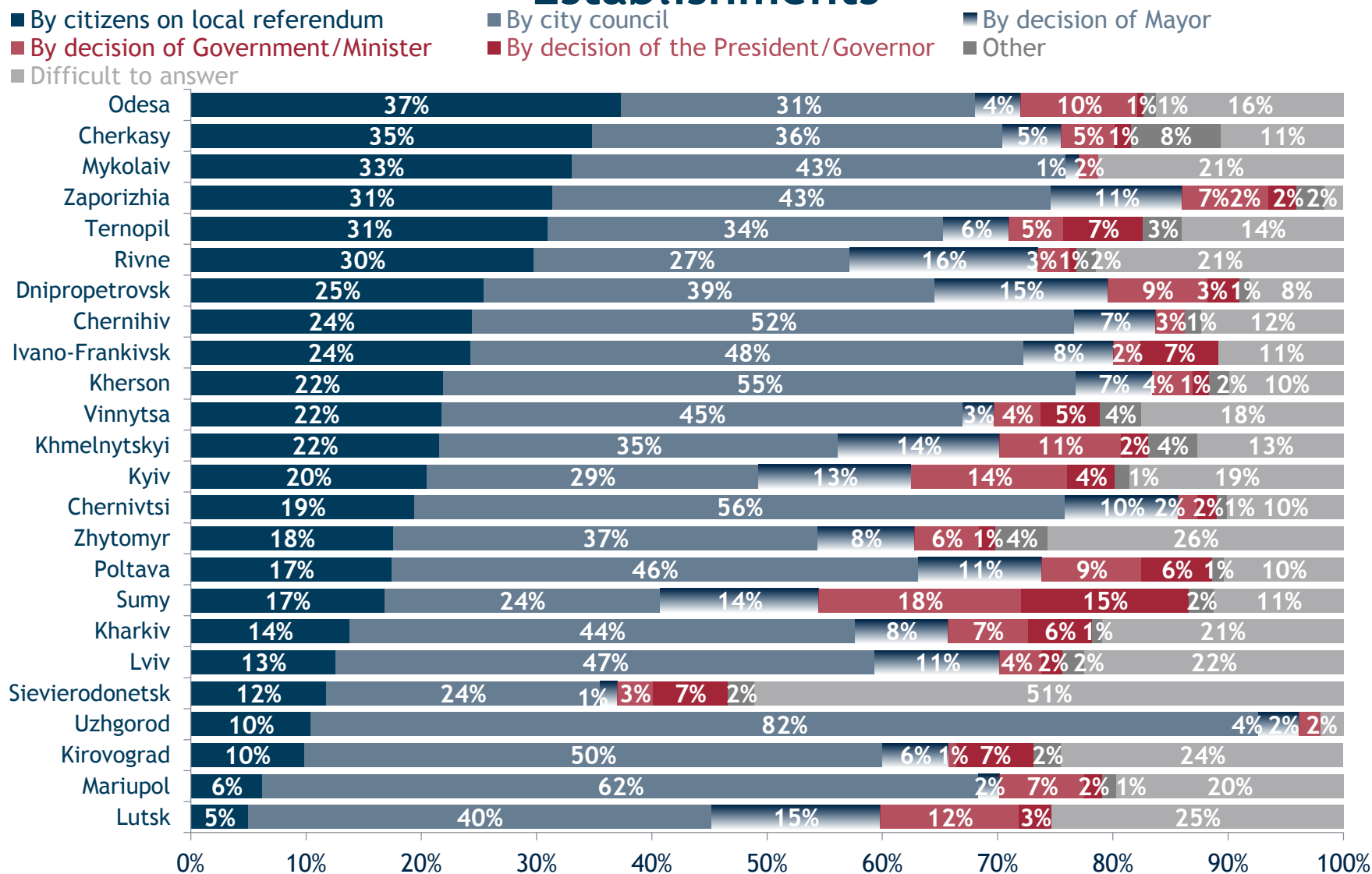
Appointing Local Judges

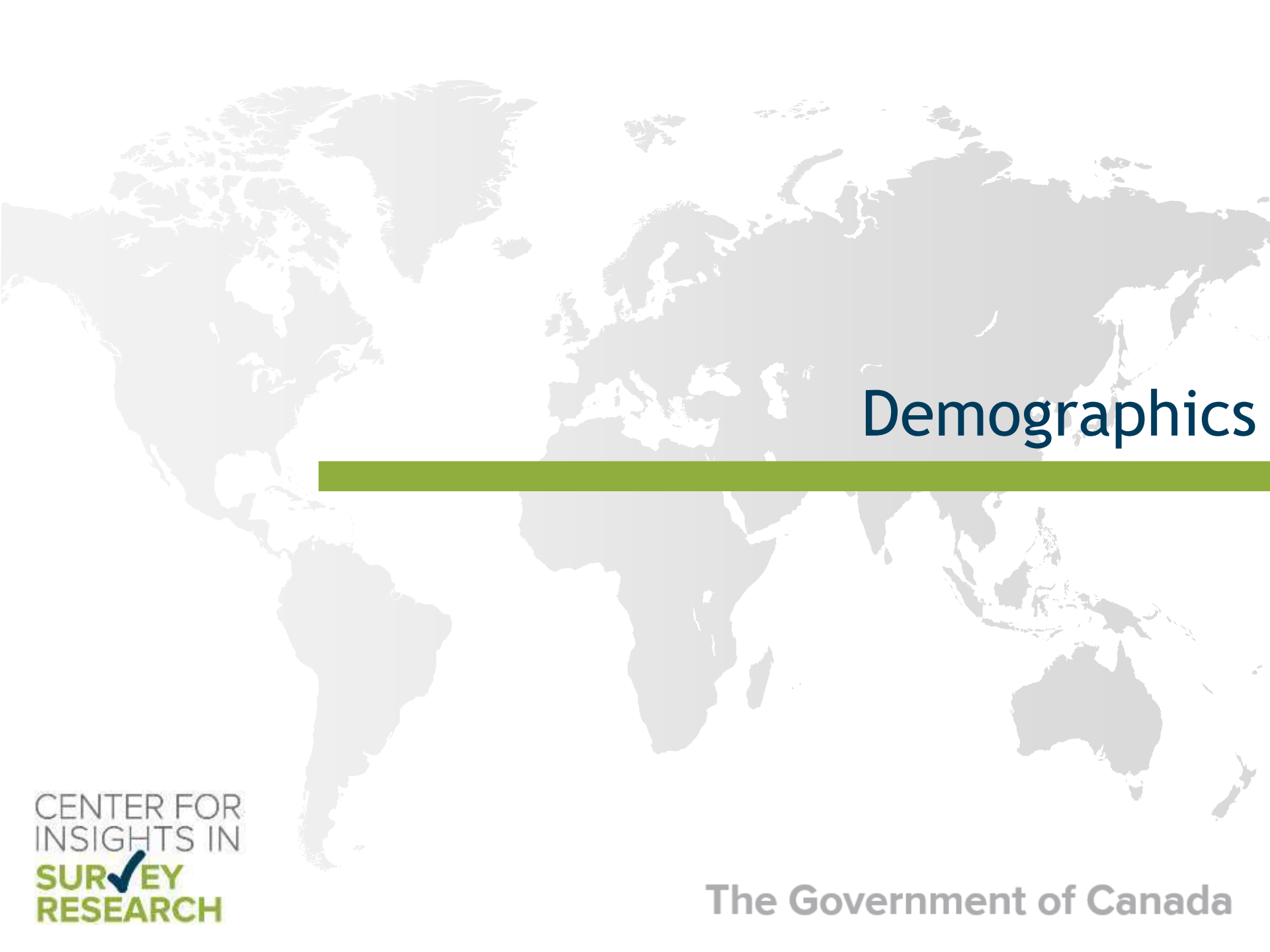
■ By citizens on local referendum ■ By city council ■ By decision of Mayor
 ■ By decision of Government/Minister ■ By decision of the President/Governor ■ Other
 ■ Difficult to answer



In which manner and on what level should the following decisions related to governance in your city be made?

Privatization or Closure of Communal Enterprises and Establishments





Demographics

Demographics

 Western Ukraine		Lviv	Ivano-Frankivsk	Luts'k	Ternopil	Khmelnitskyi	Rivne	Chernivtsi	Uzhgorod
SEX	Male	46%	46%	44%	45%	45%	45%	45%	45%
	Female	54%	54%	56%	55%	55%	55%	55%	55%
AGE	18-35	36%	41%	36%	36%	36%	38%	37%	36%
	36-50	25%	24%	27%	28%	26%	27%	27%	28%
	51+	39%	35%	37%	36%	38%	35%	36%	36%
EDUCATION	Primary / Non-complete secondary	1%	1%	2%	2%	2%	2%	3%	
	General secondary	11%	12%	12%	6%	15%	18%	21%	6%
	Vocational secondary	36%	34%	49%	43%	37%	34%	39%	46%
	Higher / Non-complete higher	52%	53%	36%	49%	46%	44%	38%	48%
	Difficult to answer / No answer					1%	2%		1%
SECTOR OF EMPLOYMENT	Unemployed	46%	47%	47%	47%	42%	50%	44%	47%
	Private	34%	31%	45%	27%	28%	30%	32%	29%
	State	20%	22%	8%	25%	29%	19%	23%	23%
	Public, nongovernmental	1%	1%	1%	1%	1%	1%	1%	1%
OCCUPATION	Worker	20%	24%	23%	28%	34%	29%	28%	17%
	Farmer			1%			1%		5%
	White collar	25%	17%	29%	13%	14%	17%	19%	17%
	Higher or medium level executive	3%	4%	3%	3%	3%	1%	1%	8%
	Pensioner (not working)	25%	23%	22%	20%	22%	25%	20%	23%
	Student	6%	5%	3%	5%	3%	6%	6%	8%
	Housewife	7%	9%	12%	9%	11%	9%	9%	8%
	Unemployed	7%	10%	6%	12%	5%	10%	8%	7%
	Other	7%	7%	1%	10%	8%	3%	10%	8%

Demographics

 Western Ukraine		Lviv	Ivano-Frankivsk	Luts'k	Ternopil	Khmelnytskyi	Rivne	Chernivtsi	Uzhgorod
LANGUAGE SPOKEN AT HOME	Ukrainian	89%	96%	92%	97%	75%	87%	72%	70%
	Russian	6%	1%	3%		9%	3%	8%	3%
	Both, Ukrainian and Russian equally	5%	2%	5%	2%	16%	9%	17%	20%
	Both, Ukrainian and other language equally		1%		1%			1%	4%
	Both, Russian and other language equally							1%	
	Other								2%
	Difficult to answer / No answer						1%		
NATIONALITY	Ukrainian	97%	99%	96%	98%	95%	96%	90%	93%
	Russian	2%	1%	4%	1%	3%	3%	5%	3%
	Other			1%	1%	3%		5%	5%
	Difficult to answer / No answer						1%		
RELIGION	Orthodox UPC KP (Kyiv Patriarchate)	22%	21%	70%	32%	37%	47%	21%	21%
	Orthodox UPC MP (Moscow Patriarchate)	1%	2%	11%	2%	32%	34%	56%	30%
	Greek Catholic	60%	66%	1%	52%	5%	2%	5%	36%
	Catholic	3%	2%		2%	8%	2%	2%	6%
	Protestant			1%	2%	1%	2%	1%	
	Judaism								
	Atheist	1%	1%	1%	1%	2%	2%	1%	2%
	I believe in God, but do not belong to any religion	9%	5%	13%	8%	11%	9%	13%	3%
	Other	2%	1%	1%	1%			1%	1%
	Difficult to answer / No answer	1%	2%			3%	1%	1%	
MEMBER OF PARTIES, NGOs	None	98%	98%	99%	98%	93%	96%	99%	96%
	Member of a political party	1%	1%	1%	1%	3%	2%	1%	1%
	Member of an NGO	1%	1%		1%	4%	2%	1%	3%

Demographics

 Western Ukraine		Lviv	Ivano-Frankivsk	Lutsk	Ternopil	Khmelnytskyi	Rivne	Chernivtsi	Uzhgorod
FAMILY FINANCES	We need to save money for food	4%	15%	1%	20%	2%	5%	12%	29%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	12%	26%	7%	21%	16%	37%	46%	22%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	43%	38%	49%	31%	44%	43%	35%	35%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	36%	16%	39%	22%	27%	11%	5%	12%
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	3%	3%	3%	4%	4%	2%		1%
	I can buy anything at any time	1%							
	Difficult to answer	3%	2%	1%	1%	6%	2%	2%	1%

Demographics

 Central Ukraine		Vinnitsa	Kyiv	Cherkasy	Zhytomyr	Chernihiv	Sumy	Poltava	Kirovograd
SEX	Male	45%	45%	45%	45%	45%	44%	45%	44%
	Female	56%	55%	56%	55%	55%	56%	55%	56%
AGE	18-35	36%	35%	32%	36%	34%	34%	37%	34%
	36-50	27%	26%	29%	26%	27%	25%	23%	26%
	51+	37%	38%	39%	38%	39%	41%	40%	40%
EDUCATION	Primary / Non-complete secondary	1%	1%	2%	4%	1%	2%	2%	1%
	General secondary	15%	14%	9%	27%	10%	20%	11%	25%
	Vocational secondary	38%	28%	36%	33%	43%	35%	35%	39%
	Higher / Non-complete higher	46%	57%	51%	35%	46%	41%	52%	34%
	Difficult to answer	0%	0%	2%		1%	1%	0%	1%
SECTOR OF EMPLOYMENT	Unemployed	41%	39%	46%	43%	38%	44%	47%	44%
	Private	37%	42%	32%	38%	37%	35%	31%	36%
	State	21%	18%	18%	18%	23%	20%	22%	16%
	Public, nongovernmental	1%		4%	1%	2%			4%
OCCUPATION	Worker	25%	21%	30%	37%	28%	26%	30%	25%
	Farmer								1%
	White collar	20%	36%	13%	15%	25%	26%	16%	22%
	Higher or medium level executive	2%	1%	3%	2%	1%	2%	1%	1%
	Pensioner (not working)	25%	23%	28%	25%	27%	28%	28%	27%
	Student	5%	4%	4%	6%	3%	5%	5%	6%
	Housewife	6%	6%	6%	7%	5%	5%	7%	6%
	Unemployed	5%	4%	7%	3%	4%	5%	5%	4%
	Other	13%	4%	8%	6%	7%	2%	7%	9%

Demographics

 Central Ukraine		Vinnitsa	Kyiv	Cherkasy	Zhytomyr	Chernihiv	Sumy	Poltava	Kirovograd
LANGUAGE SPOKEN AT HOME	Ukrainian	68%	28%	62%	56%	13%	30%	44%	18%
	Russian	9%	34%	15%	12%	51%	17%	11%	32%
	Both, Ukrainian and Russian equally	23%	37%	23%	29%	33%	51%	44%	48%
	Both, Ukrainian and other language equally		1%	1%	2%	1%	1%		1%
	Both, Russian and other language equally					1%			
	Other								
	Difficult to answer / No answer				1%	1%	1%		1%
NATIONALITY	Ukrainian	96%	90%	96%	95%	89%	92%	95%	89%
	Russian	2%	6%	4%	3%	11%	7%	4%	8%
	Other	1%	4%		3%	1%	1%	1%	3%
	Difficult to answer / No answer	1%						1%	1%
RELIGION	Orthodox UPC KP (Kyiv Patriarchate)	56%	39%	60%	48%	33%	25%	46%	47%
	Orthodox UPC MP (Moscow Patriarchate)	19%	12%	19%	10%	30%	22%	6%	14%
	Greek Catholic	1%	1%		2%			1%	
	Catholic	2%	1%	1%	4%				
	Protestant	1%	1%	1%					2%
	Judaism								1%
	Atheist	2%	7%	4%	1%	2%	9%	3%	4%
	I believe in God, but do not belong to any religion	17%	30%	13%	30%	26%	42%	26%	16%
	Other	1%	2%			1%	0%	9%	5%
	Difficult to answer / No answer	1%	6%	3%	4%	7%	1%	8%	10%
MEMBER OF PARTIES, NGOs	None	99%	99%	95%	99%	96%	99%	94%	97%
	Member of a political party	1%		4%	1%	2%	1%	2%	2%
	Member of an NGO		1%	2%		2%		3%	1%

Demographics

 Central Ukraine		Vinnytsa	Kyiv	Cherkasy	Zhytomyr	Chernihiv	Sumy	Poltava	Kirovograd
FAMILY FINANCES	We need to save money for food	11%	8%	17%	10%	11%	17%	14%	19%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	29%	22%	28%	29%	21%	44%	40%	31%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	37%	43%	24%	52%	46%	27%	36%	35%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	20%	23%	23%	7%	19%	9%	8%	9%
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	1%	2%	5%		1%		1%	1%
	Difficult to answer	2%	1%	3%	1%	2%	2%	1%	4%

Demographics

 Southeastern Ukraine		Kharkiv	Odesa	Dnipro-petrovsk	Kherson	Zaporizhia	Mykolaiv	Mariupol	Sieviero-donetsk
SEX	Male	45%	46%	44%	44%	44%	44%	44%	45%
	Female	55%	54%	56%	57%	56%	56%	56%	55%
AGE	18-35	35%	32%	33%	32%	33%	34%	29%	30%
	36-50	26%	29%	26%	26%	25%	24%	26%	25%
	51+	39%	39%	41%	42%	42%	42%	45%	46%
EDUCATION	Primary / Non-complete secondary	3%	2%	2%	4%	2%	2%	4%	1%
	General secondary	16%	14%	11%	29%	27%	31%	19%	25%
	Vocational secondary	29%	32%	34%	35%	43%	34%	48%	43%
	Higher / Non-complete higher	51%	52%	53%	32%	28%	33%	29%	31%
SECTOR OF EMPLOYMENT	Unemployed	47%	35%	40%	45%	41%	52%	51%	51%
	Private	34%	49%	39%	39%	42%	35%	32%	29%
	State	16%	14%	20%	14%	16%	12%	15%	19%
	Public, nongovernmental	2%	2%	1%	2%			2%	
OCCUPATION	Worker	19%	20%	25%	33%	36%	22%	25%	19%
	Farmer			2%	1%				
	White collar	25%	39%	27%	17%	16%	24%	22%	15%
	Higher or medium level executive	1%	1%	1%	1%				2%
	Pensioner (not working)	28%	23%	27%	28%	28%	29%	33%	31%
	Student	6%	4%	5%	5%	4%	4%	3%	5%
	Housewife	9%	6%	5%	4%	6%	9%	11%	6%
	Unemployed	5%	3%	4%	6%	3%	8%	4%	8%
	Other	7%	5%	4%	5%	6%	4%	2%	12%

Demographics

 Southeastern Ukraine		Kharkiv	Odesa	Dnipro-petrovsk	Kherson	Zaporizhia	Mykolaiv	Mariupol	Sieviero-donetsk
LANGUAGE SPOKEN AT HOME	Ukrainian	3%	3%	10%	9%	3%	5%	1%	1%
	Russian	73%	78%	62%	61%	66%	71%	80%	82%
	Both, Ukrainian and Russian equally	21%	18%	27%	28%	31%	23%	17%	16%
	Both, Ukrainian and other language equally	3%		1%	1%			2%	
	Both, Russian and other language equally	1%	1%					1%	
NATIONALITY	Ukrainian	75%	75%	82%	90%	87%	82%	57%	53%
	Russian	21%	19%	15%	8%	12%	14%	32%	45%
	Other	2%	5%	2%	2%	1%	4%	11%	1%
	Difficult to answer / No answer	2%	1%	1%					2%
RELIGION	Orthodox UPC KP (Kyiv Patriarchate)	35%	28%	51%	55%	39%	17%	5%	6%
	Orthodox UPC MP (Moscow Patriarchate)	16%	38%	19%	18%	13%	14%	42%	47%
	Greek Catholic			1%				1%	
	Catholic		1%				1%	1%	
	Protestant	1%	1%						
	Atheist	7%	5%	5%	3%	8%	10%	11%	19%
	I believe in God, but do not belong to any religion	32%	21%	17%	16%	38%	48%	30%	22%
	Other	5%	2%	5%	1%	1%	2%	1%	1%
	Difficult to answer / No answer	3%	4%	2%	6%		9%	10%	5%
MEMBER OF PARTIES, NGOs	None	95%	99%	98%	97%	97%	99%	99%	98%
	Member of a political party	3%	1%	2%	3%	2%		1%	1%
	Member of an NGO	2%				1%	1%		1%

Demographics

 Southeastern Ukraine		Kharkiv	Odesa	Dnipro- petrovsk	Kherson	Zaporizhia	Mykolaiv	Mariupol	Sieviero- donetsk
FAMILY FINANCES	We need to save money for food	21%	10%	19%	5%	12%	19%	19%	15%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	26%	28%	30%	19%	34%	59%	29%	46%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	31%	42%	28%	59%	38%	19%	40%	26%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	16%	16%	16%	11%	14%	2%	11%	2%
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	1%	2%	4%	3%	2%			
	I can buy anything at any time			1%					
	Difficult to answer	6%	1%	2%	2%				11%

International Republican Institute
(202) 408-9450 | info@iri.org
www.IRI.org | [@IRIGlobal](https://twitter.com/IRIGlobal)

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