



Case Study: Solihull School



The Problem

Solihull School is a leading independent day school in the West Midlands, known for its commitment to excellence. Its finance team previously managed fee collection and payments through a completely manual process; every payment came in as a bank transfer that had to be manually reconciled into the school's finance system.

The team wanted to modernise this process to save time, improve security, and give parents a smoother payment experience.

From manual to modern payments

Before partnering with esenda, Solihull's finance operations relied heavily on manual reconciliation. This approach was:



TIME CONSUMING
FOR STAFF

**leaving less time for
what really matters**



PRONE TO
HUMAN ERROR

**and delayed visibility
of payments**



INCONVENIENT
FOR PARENTS

**due to limited
payment options**



...enter

esenda

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The Solution

Solihull School implemented esenda to manage card and open banking payments, as well as outbound payroll and supplier payments, completing the integration in just a couple of weeks. The platform immediately brought transactions into one place, improving visibility and waving goodbye to the need for manual intervention.

"System upgrades and security were our main drive. esenda gave us that and so much more. We updated our tech and brought all payments into one secure, integrated platform. It's safer for parents and far more efficient for our team."

-Assistant Bursar (Finance), Solihull School

Results: Faster, safer, smarter

Since partnering with esenda, Solihull School has seen:

38%
TIME SAVED.

19%
FEWER LATE PAYMENTS.

95%
PARENT UPTAKE.

**Trusted by 150+ education institutions,
processing £1.5bn each year.**

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