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Case Study: Caterham School



The Problem

Caterham School is a multi-award winning co-educational day and boarding school, known for its commitment to inspiring and challenging its pupils to be the best they can be.

Its finance team previously managed international payments through flywire, but moved to esenda+ for cost savings and its integration with their finance system, passFINANCE. The move allowed them to consolidate systems, save time reconciling transactions and improve payment collection processes.

From frustration to payment efficiency

Caterham's old payment setup didn't integrate with PASS and created unnecessary admin between finance and admissions. This approach was:



TIME CONSUMING FOR STAFF



PRONE TO HUMAN ERROR



HIGHER IN PRICE

where manual with extra steps between reconciliation was required finance and admissions

ra steps between than their costs and admissions with esenda



esenda+

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The Solution

Caterham School adopted esenda+ to manage card FX, and Open Banking payments, completing the integration in under a month. The platform streamlines payment processing, brings transactions into one place and reduces manual work for the team. The school easily creates and shares payment links; for example, for deposits, the finance team sets these up each year and passes them to admissions to send out through Open Apply. Parents have found the system simple to use, while the school benefits from cost savings, smooth onboarding, and enhanced security checks.

"Moving to esenda+ was all about efficiency and integration. It's so easy to set up and manage payment links and parents find it simple to use. It's made life much easier for our team while keeping payments secure."

-Finance Manager, Caterham School

Results: Faster, safer, smarter

Since partnering with esenda, Caterham School has seen:

46%
TIME SAVED ON
COLLECTING DEPOSITS.

50% FEWER LOGINS. 30% FASTER COLLECTIONS.

Trusted by 150+ education institutions, processing £1.5bn each year.