

Customer Story

How Emerus improved competency 19% while saving over \$200k



About the Customer

Emerus operates 42 community micro-hospitals across several states, serving more than four million patients while focusing on high-quality care and advanced technology integrations.



Challenge

Shifting clinical needs required Emerus to improve their nurses' competency scores and replace the cumbersome training process. They sought a solution that targets strengths and weaknesses with quantifiable scores while providing a customized path towards improvement through continuing education.

Solution

By selecting janeAI, Emerus was able to track each individual's assessment scores based on an internal benchmark that they set. They then developed a customized learning pathway uniquely tailored for each individual nurse using jane AI with outstanding results.

Results

Emerus saw a 19.4% improvement in competency scores while simultaneously decreasing their time-related costs by \$238,560. Both nurses and MDs report feeling more confident in their roles.

“

jane AI has dramatically increased our nurse competency scores, giving our staff more confidence in their clinical judgment. We're thrilled by the results!

Paige Hartz, Director of Clinical Education

19.4%
improvement in
competency

\$238K
annual savings in time-
related costs



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