

HealthStream®
Clinical Solutions



Building clinical competence and confidence is the cornerstone of delivering exceptional care. Whether you're looking for support in competency development, onboarding and placement, or enhancing skills and decision-making, our solutions are designed to ensure your clinical workforce receives the support they need.

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The #1 platform for healthcare workforce solutions

hStream connects everything in the HealthStream ecosystem including exclusive applications, services, content, discounts, and other benefits .

A partner in your journey

We understand the challenges you face in the healthcare industry and are here to help. Our platform is more than just a solution; it's a partner in your journey to provide exceptional care. With hStream, you'll discover three subscription packages tailored to your unique needs:

- *hStream for Learning*
- *hStream for Credentialing*
- *hStream for Scheduling*

hStream for Learning

Your hStream for Learning subscription provides access to exclusive applications, services, content, discounts, and other benefits to meet your organization's learning needs. As an hStream for Learning subscriber, you can access 13 exclusive benefits tailored specifically to the healthcare industry's unique needs.

A subscription to hStream for Learning is required to access the HealthStream Clinical applications listed below:

- Checklist
- Competency Center (HCC)
- jane AI

To learn more about hStream and its benefits, please visit HealthStream.com/hstream.



C L I N I C A L D E V E L O P M E N T

HealthStream.
Nurse Residency

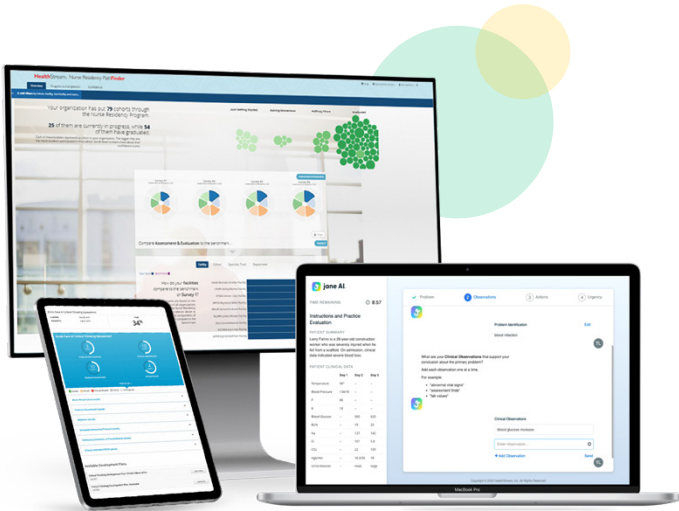
Provide a meaningful experience that supports a safe transition to practice

This program includes everything you need for accreditation and requirements right out of the box with the educational scaffolding required to progress a new nurse’s knowledge, skills, attitudes, and critical thinking.

HealthStream’s award winning Nurse Residency is a 12-month program, beginning with 12+ weeks of intensive blended learning, followed by ongoing monthly sessions with a curriculum designed to build upon what the resident RN is experiencing in clinical practice.

Features

- Onboarding with Expert Clinical Consultation
- Valid and Reliable Nurse Confidence Surveys
- Robust Data Dashboards
- Automated Reporting at the Cohort & Individual Level
- Exclusive Community of Practice
- Assess Knowledge and Clinical Judgement
- Assign Personalized Development Plans
- Leverage 2000+ CE Courses
- 40+ RN Specialty CertPrep Resources
- Access 100+ Residency-Focused Digital Checklists
- Ongoing Customer Success Support



HealthStream.
Competency Suite+



Empower personalized competency development, system-wide

The HealthStream Competency Suite+ delivers an award-winning, personalized competency development experience offering the ability to identify knowledge and clinical judgment strengths and opportunities, target development, validate skills, measure competency-based performance, and build next-level preceptors.

It’s time to save time while promoting standardization and quality care across the organization.

Features
Assess Knowledge and Clinical Judgment
Evaluate Performance-Based Competency
Quickly Identify Individual Gaps
Assign Personalized Development Plans
Report on Objective Competency Measures
Leverage 2,000+ CE Courses
40+ RN Specialty CertPrep Resources
Author and Validate Skills
Streamline Onboarding Tasks
Evaluate Skills Experience
Survey with Joint Commission Checklists
Develop Preceptors Effectively





When it comes to learning, one size doesn't fit all

Everyone's competency journey is unique.

jane ensures your nurses' time spent learning is purposeful, and your educator's time spent is meaningful by providing unbiased, personalized competency development recommendations based on each nurse's unique knowledge and ability.

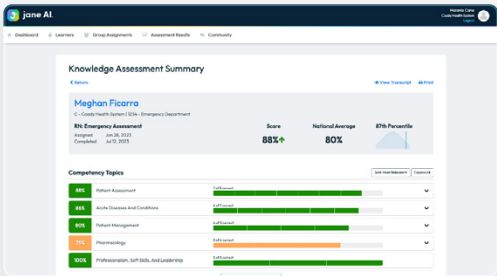
1 Assess

jane removes bias by objectively measuring an individual's competency through knowledge & clinical judgment assessments that align to the latest evidence.

Knowledge

5,000+ specialty & setting-based assessment questions aligned with 8 competency groupings.

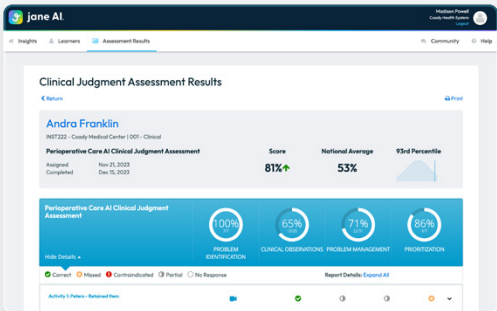
- Acute Conditions
- Chronic Conditions
- Diagnostics
- Leadership, Professionalism, and Soft Skills
- Patient Assessment
- Patient Management
- Pharmacology
- Safety and Infection Control



Clinical Judgment

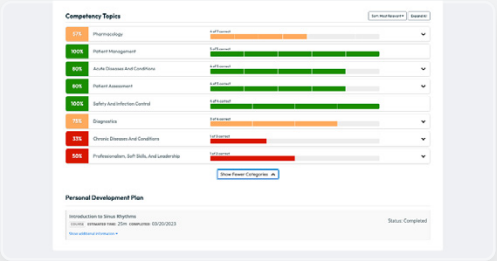
A series of clinical scenarios and videos covering signs, symptoms, and clinical data followed by an AI-based chat that evaluates:

- Problem Identification
- Clinical Observations
- Problem Management
- Prioritization



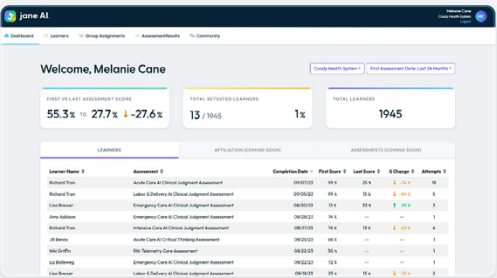
2 Develop

Following the completion of assessments, jane analyzes where there is opportunity for improvement, and curates a recommended learning plan to develop individual based on gaps in knowledge and clinical judgment.



3 Report

jane enhances the impact of your educators by offering crucial insights that inform potential areas of risk, objective selection of preceptors, and readiness to transition to new care areas.



An award-winning, patented solution

jane AI is a patented intelligence that enables 40+ clinical competency pathways tailored to specific disciplines and sub-specialties, drawing from the expertise of more than 20 professional and specialty organizations through comprehensive job analyses.

Brandon Hall Excellence in Technology Awards



Scan the QR code to learn more about jane.

HealthStream®
CE Unlimited

Empower staff with
unlimited access to CE

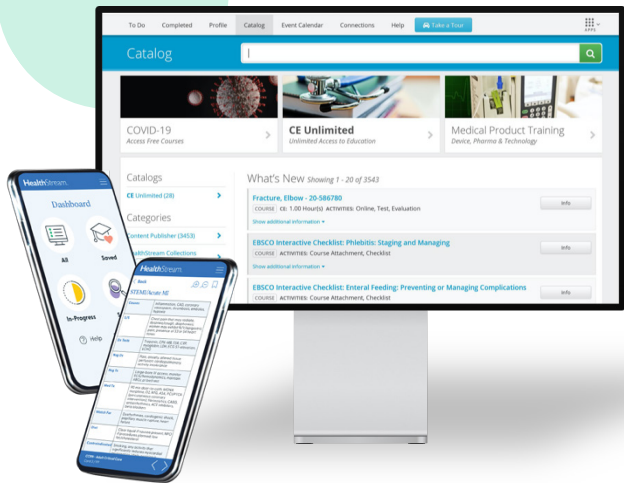
CE Unlimited enables organizations to empower clinicians to take charge of their professional development and satisfy licensure requirements by offering access to thousands of CE hours.

Including complimentary access to our CertPrep Mobile App, featuring practice tests and study cards to help learners achieve key certifications.



Program includes:

- 1,800+ multi-disciplinary CE titles
- 40+ RN Specialty CertPrep Programs
- Access to the CertPrep mobile app
- CE Tracker



HealthStream®
Checklist

Ensure consistent nursing
skills and positive patient
outcomes with Checklist

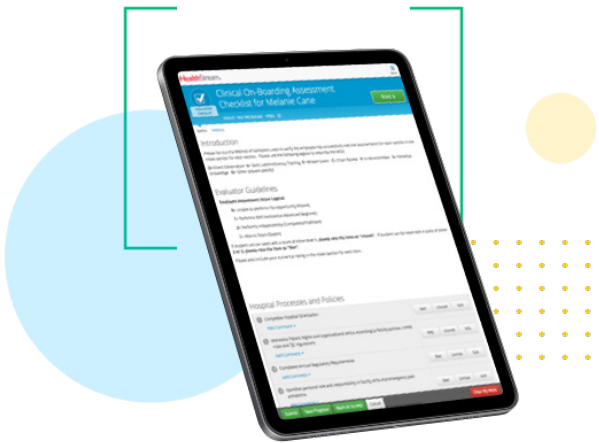
Checklist empowers you to deliver standardized processes to validate nurse competencies, prepare for audits or accreditation, and ensure compliance.

**Now integrated with The Joint Commission's
Big Book of Checklists**



Features:

- Checklist library with 100+ pre-built checklists
- Ability to assign checklists using standard HealthStream core functionality & select qualified evaluators by checklist
- Reporting tools to validate completion and transcripts for audit preparedness



HealthStream.
Preceptor Development

Empower your nurses
to become confident
preceptors

HealthStream's Preceptor Development program emphasizes the importance of communication, collaboration, and critical thinking – a foundation that ensures preceptors thrive and elevate the standards of care delivery. The comprehensive courseware is developed by content experts and built on the ideologies of Beth Ulrich's, Mastering Precepting to enhance their knowledge and leadership skills for nurses in all areas of clinical practice. Through its hybrid learning approach, Preceptor Development combines interactive learning modules, scenario-based videos, and skill checklists to provide an engaging, flexible, and productive environment for new and seasoned nurses to take the next step in leadership. Preceptor Development enables a culture where every nurse feels supported, competent, and ready to lead.



Program includes:

- 5 Expertly Curated Courses
- Resources for a Hybrid Learning Approach
- Program Facilitator Guide
- Scenario-based Video Vignettes
- Online Skills/Competency Checklists
- Talogy C.A.R.E.S Behavioral Assessment
- 4.75 Hours of Continuing Education Credit

Co-developed with 

HealthStream.
Portfolio Assistant

Simplify Magnet® data
collection and reporting

One of the more challenging tasks for those seeking or maintaining Magnet Recognition® is harnessing employee-related data to satisfy demographic data requirements for the Magnet Demographic Data Collection Tool®. Capturing the data, keeping it current, and transforming the data is simplified through HealthStream's Portfolio Assistant.



Program includes:

- Ability to assign Profile Activity to nurses for data collection
- Data collection through assignment completion reports
- Mapping functionality for internal job titles and departments to Magnet® requirements
- Data validation & reporting tools for education & certification data based on Magnet requirements

EBSCO Dynamic Health™

Speed to action. Confidence in care.

Dynamic Health is a comprehensive mobile-friendly solution to help nurses and healthcare professionals quickly access the latest evidence-based content to master skills and find answers to enhance clinical decision-making and patient outcomes. The versatile tool can be used in a variety of healthcare settings by nurses, allied health professionals, and clinical educators.

Content within Dynamic Health is derived from a systematic approach to identify, evaluate, and synthesize evidence from healthcare literature databases (including CINAHL), peer-reviewed journals, and numerous other reliable sources. EBSCO’s evidence-based methodology ensures ongoing and consistent surveillance of the latest literature to drive content updates. This process results in the highest quality evidence to guide clinical decision support, policy and procedures, and best practice.

Competency skills checklists
are integrated with
HealthStream®
Checklist

Confidence at the Point of Care

Dynamic Health is an evidence-based tool designed to provide clinical staff with fast, accurate, and actionable answers they need when they need it most – at the point of care. The solution caters to nurses’ and allied health professionals’ need for quick access to trustworthy answers, supporting clinical decisions in practice. Expertly curated content is derived from the most up-to-date, relevant, and valid research literature available. Topics such as diseases/conditions, drug information, tests and labs, care interventions, patient education, and leadership content make up the more than 2,000 evidence-based skills and decision-support resources across 50-plus nursing and allied health specialties. Personalization features allow nurses to effortlessly earn contact hours every time they use Dynamic Health to answer a clinical question.



Competency at the Point of Learning

Dynamic Health skills are seamlessly integrated into the clinical workflow to support staff development at the point of learning, through HealthStream. Strengthen onboarding programs, annual skills validation, and competency development with integrated Dynamic Health skills. Avoid practice variability with authenticated evaluators for any Dynamic Health skills checklist, with the added convenience of assigning, tracking, and reporting in a single location. Clinical staff can manage earned CEs for skills course completion, along with any externally earned CE, all in one place, the HealthStream learning platform.



Program includes:

- Available for desktop and mobile
- Content covering 2,000+ nursing and health profession skills
- Disease & Conditions Overviews
- Signs & Symptoms Guidance
- Care Intervention Guidance
- Competency Checklists
- Leadership Resources & Content
- Transcultural Care Skills
- Davis’s Drug Guide
- Patient Handouts
- Ability to earn in-context CE’s upon completion of skill content

HealthStream.
Medical Assistant
Orientation

Sharpen clinical
performance for medical
assistants

The Medical Assistant Orientation (MAO) places learners into realistic patient scenarios and serves to guide and assess their knowledge at moments when specific tasks and decisions are required. Both soft skills and technical skills are employed during any patient encounter, and the knowledge and skills gained during medical assistant training are reinforced during simulated practice. The modules include content involved with patient intake, patient vitals, medication administration, clinical lab testing, and emergency management.



Program includes:

- Use medical math calculations correctly for dosing and unit conversion (per MAO state Scope of Practice)
- Medical assistants can apply continuing education for recertification
- Over 29 new and updated competency skills and checklists to automate and improve educational initiatives
- Streamline onboarding with pre-screened, qualified evaluators selected and associated to each checklist



Promote staff mental
health awareness and
understanding

Psych Hub is the world’s most comprehensive multimedia online platform for healthcare education. The Mental Health for Practitioners and Allies library addresses a significant issue in the mental health field: the lack of extensive training in evidence-based interventions and specialized care delivery among most practitioners. To bridge this knowledge gap for practitioners, these educational materials focus on treatment approaches that have been proven to reduce symptoms efficiently and in fewer sessions, ensuring they are equipped with the most effective techniques for addressing various mental health conditions.

Content Includes:

Therapeutic Interventions

- Cognitive Behavioral Therapy (CBT)
- Dialectical Behavioral Therapy (DBT)
- Acceptance Commitment Therapy (ACT)
- Trauma-Informed Care (TIC)
- Motivational Interviewing Strategies (MI)

Symptoms

- Depression
- Anxiety
- Insomnia
- Suicide Prevention
- Trauma

Communities

- BIPOC
- LGBTQ+
- Veterans
- Latinx
- Caregivers

Mental Health Awareness (Ally) Topics

- Mental Health Fundamentals
- Substance Use
- Suicide Prevention
- Diversity And Bias
- Fostering Resilience
- Helping In A Mental Health Crisis

Ages

- Early Childhood
- School-Aged
- Adolescent
- Young Adult
- Older Adult



Demonstrate your commitment to mental wellness in the workplace by earn a Mental Health Ally Certificate for yourself and for your facility when 20% of employees earn certification to become Psych Hub Verified.



Develop your next-level clinicians with a streamlined onboarding experience

myClinicalExchange is a secure online clinical workflow application that connects students, schools, and healthcare organizations to seamlessly manage clinical rotations for nursing and clinical roles.

myClinicalExchange simplifies student clinical placement by streamlining rotation requests, compliance management, clinical progress tracking, and much more. Leveraged within more than 6,000 healthcare facilities across the U.S., myClinicalExchange helps organizations being asked to do more with less, while saving them tens of thousands of dollars a year.

myClinicalExchange is an invaluable resource for all users:

Hospitals

- Simplify clinical and nursing rotation management
- Use a single application to manage onboarding checklists across programs, departments, and units
- Ensure thorough audit responses with comprehensive reporting

Academic Institutions

- Streamline the rotation management workflow by tracking rotations in realtime
- Maintain a comprehensive master list of clinical compliance
- Automatically push students' compliance information based on clinical requirements

Students

- Online access to rotation schedule, including preceptor and instructor information
- View and update rotational compliance checklists
- Provide feedback on rotation experience to clinical sites and academic institution



R E S U S C I T A T I O N



Train to a higher standard

The American Red Cross Resuscitation Suite™ is the most flexible resuscitation solution for BLS, ALS, and PALS certification in healthcare. This adaptive, mobile-optimized solution focuses on high performance CPR while offering ease of program delivery and management.

Through HealthStream, you have the ability to choose how to deliver resuscitation training at your organization:

-  Instructor-led education & skills verification
-  Adaptive online education & instructor-led skills verification
-  Adaptive online education & skills verification with hStream certified manikins



Founded on ILCOR guidelines, Red Cross' curriculum spans beyond a cardiac focus and meets all U.S. requirements for competency verification, education, credentialing, and privileging.

Elevated learning experience

In addition to the curriculum spanning beyond a cardiac focus, this program offers personalized competency development and engaging content with realistic scenarios and purposeful debriefing.



Immediate, objective skills feedback

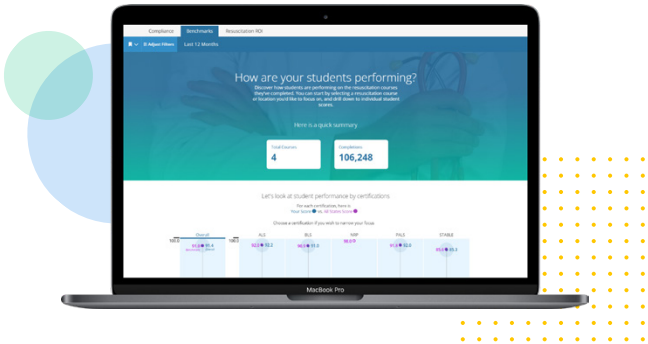
Target competency development with hStream certified manikins that provide learners with real-time feedback including compression depth and rate, recoil, hand placement, and ventilation.



Proudly integrated with **INNOSONIAN CAE**

Compliance & performance support tools

Leaders and educators have the ability to select preferred skills practice with our custom interval dial and can also easily manage program compliance, access digital certificates, and gain department-level insights with our Resuscitation Performance Dashboard.





Early Detection.
Timely intervention.

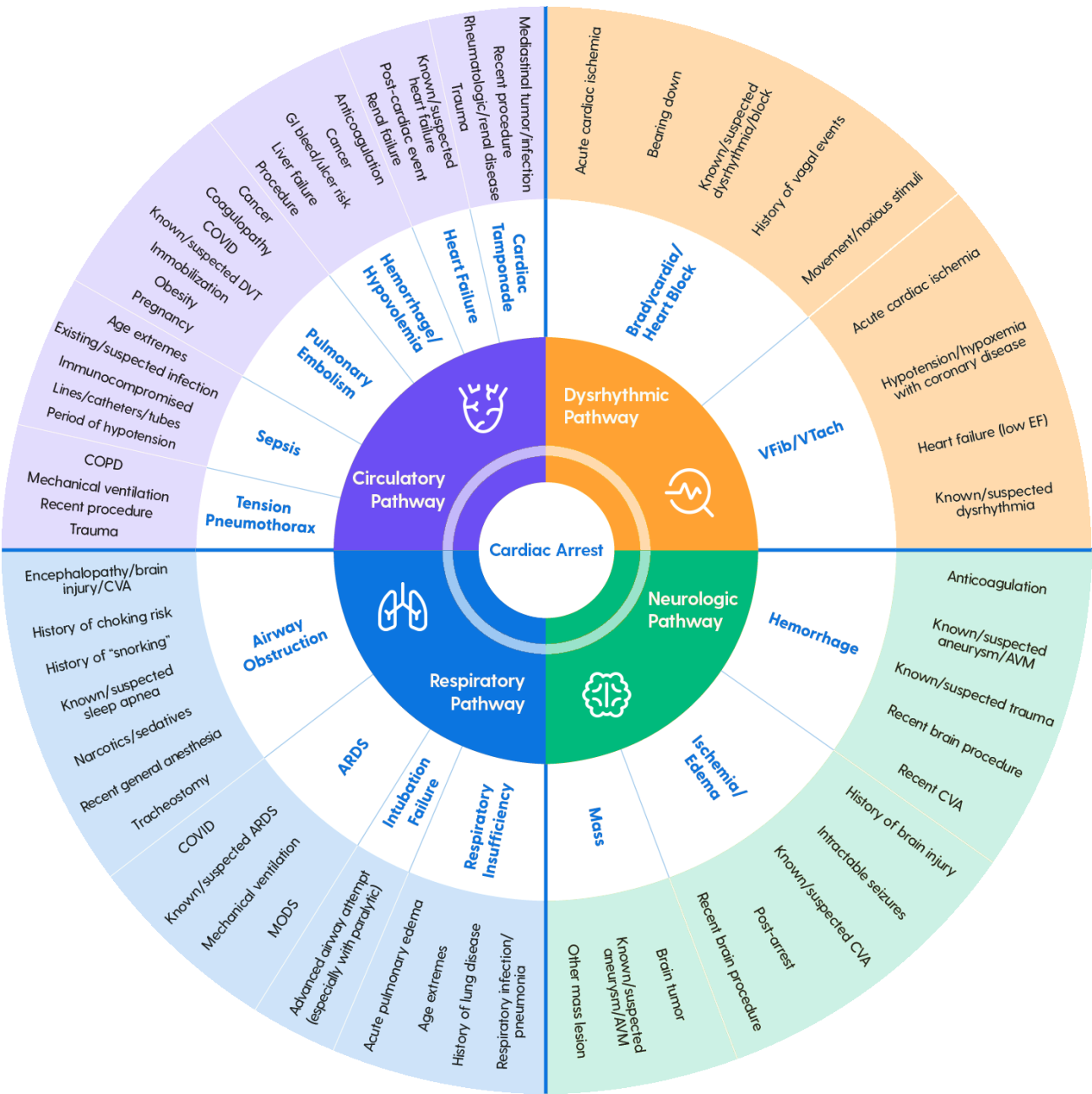
Identifying and mitigating clinical deterioration before it escalates to critical levels can often be the difference between life and death. The ART program introduces a strategy that empowers clinicians to accurately identify the signs of deterioration and when intervention is necessary. By integrating this program with your existing resuscitation efforts, you'll empower your team to act decisively and significantly reduce failure-to-rescue events, enhancing patient safety and care outcomes.



- Bridge the gap between theory and practice with custom illustrations & engaging content
- Encourage the application of knowledge through interactive on-screen simulations, designed for immersive and experiential learning
- Recognize immediate impact with implementation resources tailored to seamlessly integrate ART into your culture from day one
- Support organizational success with access to essential bedside resources, including a mobile app, and a dedicated community of practice

Promote mastery in trend recognition at all experience levels.

Founded on clinical data and research, the ART Program addresses the entire system of care and has been proven to help reduce arrest and mortality rates by exploring the four primary risk pathways in patient deterioration.



LEADERSHIP & PROFESSIONAL DEVELOPMENT

LEADERSHIP & PROFESSIONAL DEVELOPMENT



Sigma is an international community of nurses, dedicated to the advancement of knowledge, teaching, learning, and service through the cultivation of communities of practice, education, and research.

Offered programs include:

Career Progression and Development

Surviving your First Years as a Nurse Program

This program serves as a guide with practical tips and techniques not normally taught in nursing school. It focuses on successfully making the transition from student to professional nurse, minimizing legal risks, use of social media in healthcare, and other aspects of nursing that occur at and away from the bedside.

NCPD contact hours: 10

Surviving Your First Years as a Nurse Practitioner Program

This Sigma program supports nurses as they transition from registered nurses into nurse practitioners. It addresses new responsibilities, including prescriptive authority and business management considerations of billing, coding, and quality outcome measures while expressing the importance of taking the certification exam and becoming credentialed by the state and federal government. The program discusses the process of new employee onboarding and the benefits of mentor programs and fellowships as they transition into their new role. Learners will also discover ongoing resources for continuing education, networking, the importance of joining a professional organization, and work-life balance.

NCPD contact hours: 3.4

Return to Nursing: A Refresher Program

This refresher program was designed for nurses who have been out of the nursing workforce but want to return to

practice. Each course in this program features interactive knowledge checks and scenarios to allow learners to practice applying their knowledge. This program is mapped to the NCLEX-RN test plan as well as QSEN core competencies.

NCPD contact hours: 55.3

Advocacy Certificate Program

The future of nursing is informed by the lived experiences of nurses, educational preparation, and personal connection to social and professional issues that compel action. This certificate program aims to develop nurses' knowledge and skills in advocating for themselves as well as at the organizational, community, regional, or global levels.

NCPD contact hours: 4.7

Nursing Continuing Professional Development Bundle

A curated group of continuing education courses providing nursing professional development.

NCPD contact hours: 62.71

- Community Health Nursing
- Faculty Knowledge/Skills Development: A Review for Nurse Educators
- Faculty Professional Role Development Program
- Nurse Manager Certificate Program
- Technology Integration in Research
- Transformational Leadership: Delivering Excellence
- and more!

Leadership and Management

Frontline Leader Certificate Program

An important tool for succession planning, this program enhances the ability of new nurse leaders to manage patient flow, handle conflict, address concerns of patients, families, staff, or interdepartmental colleagues, and strengthen staff performance. It includes downloadable workbooks and blended learning.
NCPD contact hours: 6.1

Coaching in Nursing

Whether you are looking for a coach or looking to become a coach, this course will provide skills and knowledge to assist you. The course will facilitate collaboration and communication, encourage professional development, and improve retention and career satisfaction.
NCPD contact hours: 1.3

Nurse Manager Certificate Program

The Nurse Manager Certificate Program is a robust web-based educational tool using the latest evidence-based content. It is designed to help develop nursing management competencies necessary to function in today's fast-paced and ever-changing healthcare environment.
NCPD contact hours: 76

Healthcare Leadership Program

To ensure quality patient care in today's healthcare environment of increasing patient acuity and staff turnover, nurse leaders are asked to stay apprised of the latest in clinical practice and supervise more staff more effectively. The curriculum for this program is based on the testing blueprints of four nursing leadership/ management credentialing certifications currently available.
NCPD contact hours: 52.25

Empowerment Essentials for Leadership

This professional growth education offering includes the following noteworthy Sigma products: Transformational Leadership, Advocacy Certificate Program, Coaching in Nursing, and Leadership Succession Planning.
NCPD contact hours: 8.6

Nursing Leadership Fundamentals

This valuable professional development offering from Sigma includes the following products: Frontline Leader Certificate Program, Nurse Manager Certificate Program, and Healthcare Leadership Program.
NCPD contact hours: 134.35

ER/Trauma Clinical Specialty

Human Trafficking: Providing Meaningful Intervention

Victims of human trafficking (HT) often encounter healthcare providers (HCPs) while being trafficked, yet many HCPs lack adequate training regarding the issue. This module will provide an overview of HT, including common forms. Indicators of HT and vulnerabilities associated with HT will be reviewed. Health consequences victims may experience will be discussed in detail.
NCPD contact hours: 1.6

Sexual Assault Forensic Examiner Program

This course provides a solid foundation of knowledge for medical professionals to begin forensic nursing practice under the guidance of a qualified preceptor. Learners will be able to gather and utilize available research and best practices surrounding the medical forensic examination for patients affected by sexual assault.
NCPD contact hours: 45.3



The American Nurses Association (ANA) is the premier organization representing the interests of the nation's more than 5 million registered nurses. ANA advances the profession by fostering high standards of nursing practice, promoting a safe and ethical work environment, bolstering the health and wellness of nurses, and advocating on health care issues that affect nurses and the public. ANA is at the forefront of improving the quality of health care for all.

Certification Prep Courses

ANA's certification prep materials are developed and peer-reviewed by subject-matter experts with advanced education and certified in the specialty.

Registered Nurses – Specialty Certifications

- Medical-Surgical Nursing Certification (MEDSURG-BC™) Practice IQ – 16.6 Contact Hours
- Psychiatric-Mental Health Nursing Certification (PMH-BC™) Practice IQ – 16.6 Contact Hours
- Cardiac-Vascular Nursing Certification (CV-BC™) Practice IQ – 16.6 Contact Hours
- Gerontological Nursing Certification (GERO-BC™) Practice IQ – 16.6 Contact Hours
- Nurse Executive Certification (NE-BC®) Practice IQ – 16.6 Contact Hours
- Nurse Executive-Advanced Certification (NEA-BC®) Practice IQ – 16.6 Contact Hours



- Professional Development (NPD-BC™) – 16.6 Contact Hours
- Informatics Nursing (RN-BC®) – 16.6 Contact Hours
- Nursing Case Management (CMGT-BC™) – 16.6 Contact Hours

Well Being Courseware

- Suicide Among Nurses: What We Don’t Know Might Hurt Us (1.60 CNE)
- Violence Against Nurses: It’s NOT part of the job! (3.20 CNE)

Advanced Practice Registered Nurse (APRN)

- Family Nurse Practitioner Certification (FNP-BC™) Practice IQ – 28.0 Contact Hours
- Psychiatric-Mental Health Nurse Practitioner Certification (PMHNP-BC™) Practice IQ – 23.75 Contact Hours
- Adult-Gerontology Primary Care Nurse Practitioner Certification (AGPCNP-BC®) Practice IQ – 23 Contact Hours
- Adult-Gerontology Acute Care Nurse Practitioner Certification (AGACNP-BC®) Practice IQ – 16.6 Contact Hours

APRN Pharmacology Courses – These courses can be purchased individually or as bundles.

- APRN Pharmacology Today: Understanding Treatments of Bipolar Disorder – 6.75 Contact Hours
- APRN Pharmacology Today: Safe Prescribing of Opioids – 5.0 Pharmacology Contact Hours
- APRN Pharmacology Today: Understanding Herbal, Vitamin, and Mineral Supplements – 4.5 Pharmacology Contact Hours
- APRN Pharmacology Today: Dementia – 3.5 Pharmacology Contact Hours
- APRN Pharmacology Today: Polypharmacy Considerations – 3.6 Pharmacology Contact Hours
- APRN Pharmacology Today: Heart Failure – 4.75 Pharmacology Contact Hours
- APRN Pharmacology Today: Safe Medications Use in Older Adults with Cardiovascular Disease – 3.5 Pharmacology Contact Hours
- *APRN Pharmacology Today: Pharmacotherapy of Diabetes Mellitus – ANA releasing mid-2024
- APRN Pharmacology Bundle – Pharmacology Contact Hours achieved upon completion of all courses



With over 130 years of history in healthcare education, Chamberlain University dedicates every resource solely to setting students up for success. Today, with a College of Nursing and a College of Health Professions, a growing network of campuses, and robust online offerings, Chamberlain University continues to raise the standard of nursing and healthcare education to advance healthcare outcomes in communities across the country and around the world.

SIM110 – Principles of Simulation

This course will explore the principles and methodology of simulation as a learning technique. Participants will be introduced to the national simulation standards and regulatory requirements that support the integration of simulation. By exploring the history and trends of simulation, participants will recognize the complexity and diverse opportunities available for teaching and learning with simulation.

- CO1: Identify professional and ethical principles used in simulation facilitation and design to foster learning.
- CO2: Describe best practices used in simulation facilitation to promote learner engagement.
- CO3: Explore simulation design principles and methodologies used to develop evidence-based simulation experiences.
- CO4: Identify the key components of a strategic plan to create an effective simulation-based programs.

SIM210 – Facilitating Simulation-Based Experiences

This course will provide guidance for the development

and theoretical framework for individuals involved in the facilitation of the simulation-based experiences. It will guide the facilitator through processes to implement, assess and manage simulation-based activities utilizing simulation standards and guidelines.

- CO1: Facilitate simulation-based experiences to foster critical thinking and clinical judgment skills.
- CO2: Utilize evidence-based debriefing elements and methodologies to foster reflection and comprehension.

9 ANCC Contact Hours for each course, 18 total ANCC Contact Hours for program completion.

Team-Based Virtual Nursing

Chamberlain University’s online training course explores the essential role of virtual nursing in meeting patients’ holistic healthcare needs. Nurses and care teams gain relevant knowledge and practical tools to help them deliver efficient, effective virtual care.

- Skills Based Learning
- 4 Targeted Topics
 - Foundations of Virtual Nursing
 - Delivering Nursing Care in a Virtual Role
 - Models of Team-Based Care Using the Virtual Nurse
 - Effective Patient Care Teams

4 ANCC Contact Hours

Training Outcomes

- Examine the potential of virtual nursing to transform healthcare delivery and positively impact social determinants of health.
- Review the virtual nursing regulatory environment including patient privacy and rights.
- Identify approaches and best practices for maintaining effective virtual care and communication.
- Explore virtual care team roles and the ways such teams interact and coordinate care efforts.
- Examine proven approaches for enhancing virtual communication and fostering conflict resolution.
- Assess the nature of team dynamics and successful patient care teams.

Diversity, Equity, and Inclusion Programs

Inclusive Organizational Culture

Participants will examine the social and psychological processes in fostering a culturally inclusive work environment through compassionate, perceptive, and holistic support that promotes mutual respect, care, and success for colleagues and self.

Personal and Professional Bias

Colleagues will have an opportunity to explore varying and diverse perceptions, as well as to gather insight regarding cultural influences that impact professional practices in the workplace. They will use these insights to identify their own biases and stereotypes.

Diverse Groups and Self-Perception

Participants will explore how an appreciation for diverse groups and an understanding of one’s own perceptions impact how they view diversity, equity, and inclusion in their personal and professional lives.

Cultural Implications and Professionalism

Participants will examine the cultural aspects that affect conflict management and productive communication strategies in the workplace. They will identify how these practices impact professionalism in the workplace.

Addressing Implicit Bias

This course will address how implicit bias negatively impacts health outcomes and identify actionable steps that healthcare providers can take to mitigate and counter bias, both personally and professionally. This program meets California and Michigan training requirements for implicit bias.



HealthStream.
Quality OB

Support zero harm in
obstetrics

This program provides a concise, effective quality OB-focused learning series that ensures maximum knowledge acquisition and retention. It also includes clinical reasoning assessment through the creative use of virtual simulation.

The program also includes access to an OB-specific Control Center™ – a next generation data visualization and benchmark portal that provides rapid identification of risk areas and actionable information for critical education decisions. The ultimate goal of this program is to decrease adverse patient outcomes, through the delivery of expert maternal care.

This program adheres to guidelines from ACOG and NICHD with CEs included..



Quality OB has an expanded content library that outlines care for those who are pregnant from prenatal to delivery to postpartum to ensure the best guidelines are met surrounding high-risk safety issues. Choose from three specialized paths to best suite your facility and deliver health equity to promote optimal outcomes for new parents and their babies.



Quality OB: Complete

- Cardiovascular Disease
- Effective Communication and Event Disclosure
- Electronic Fetal Monitoring (EFM)
- Gestational Diabetes Mellitus
- Hypertension in Pregnancy
- Implicit Bias and Opioid Use Disorder in Maternal Health
- Maternal Anxiety and Depression Pregnancy Through Postpartum
- Neonatal Absence Syndrome (NAS)
- Postpartum Hemorrhage
- Sepsis- Pregnancy Through Postpartum
- Shoulder Dystocia
- Trial of Labor after Cesarean (TOLAC)

Quality OB: ED Essentials

- Cardiovascular Disease
- Gestational Diabetes Mellitus
- Hypertension in Pregnancy and Postpartum for Emergency Staff
- Implicit Bias and Opioid Use Disorder in Maternal Health
- Maternal Anxiety and Depression Pregnancy Through Postpartum
- Neonatal Absence Syndrome (NAS)
- Postpartum Hemorrhage
- Sepsis- Pregnancy Through Postpartum
- Shoulder Dystocia

Quality OB: Medical Practice Office

- Cardiovascular Disease
- Gestational Diabetes Mellitus
- Implicit Bias and Opioid Use Disorder in Maternal Health
- Maternal Anxiety and Depression Pregnancy Through Postpartum
- Neonatal Absence Syndrome (NAS)
- Sepsis- Pregnancy Through Postpartum



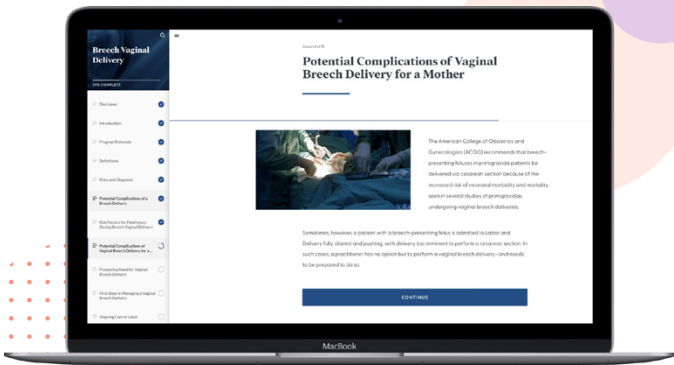
HealthStream®
OB Safety SIMS Toolkit

Prepare for high-risk pregnancies & deliveries

Reinforce the best clinical practices for the most significant obstetrical emergencies with simulations.

- Breech Vaginal Delivery
- Hypertension Emergencies (Preeclampsia & Eclampsia)
- Maternal Collapse (MI, Pulmonary Embolus, Amniotic Fluid Embolus)
- Postpartum Hemorrhage
- Shoulder Dystocia
- Umbilical Cord Prolapse

Developed in Partnership with Henry M. Lerner, M.D.
Founder of Newton-Wellesley OB-GYN



The Association of Women’s Health, Obstetric and Neonatal Nurses is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center’s Commission on Accreditation. Accredited status does not imply endorsement by AWHONN or the ANCC of any commercial products displayed or discussed in conjunction with the educational activity. AWHONN is approved by the California Board of Registered Nursing, Provider #CEP580. AWHONN is the provider of the continuing education activity and HealthStream is the joint provider.

Neonatal Orientation and Education Program (NOEP)

This comprehensive, educational program is highly effective in providing evidence-based, clinical education to neonatal nurses. NOEP mitigates neonatal risk, increases staff efficiency, and promotes optimal neonatal outcomes while saving your healthcare system time and money. With NOEP, your facility can provide consistent, expert care for high-risk and vulnerable newborns.

Perinatal Orientation and Education Program (POEP)

This quality, evidence-based learning resource provides the tools and essentials to orient your perinatal nursing staff and offer the necessary continuing education to ensure consistent, high quality care is delivered to women and newborns at your facility.

Maternal Fetal Triage Index (MFTI) Education

The MFTI Education course is essential in educating perinatal nurses about obstetric triage basics—the meaning of triage in obstetrics, the nurse’s role, and the benefits of using a systematic approach to improve the process of triage and outcomes factoring in social determinants of health, health equity, and implicit bias.

Perinatal Bereavement Certificate Program

The Perinatal Bereavement Certificate Program is a comprehensive training program designed to empower healthcare professionals with the knowledge, strategies, and sensitivity required to assist grieving parents and families through their unique birthing journey.





The Children's Hospital Association is the national voice of more than 220 children's hospitals across the country. Together, our partnership is focused on advancing child health through innovation in the quality, cost and delivery of care in hospitals and health systems.

Essentials of Neonatal Critical Care Orientation (ENCCO)

Developed in collaboration with the PLS Neonatal Advisory Committee and subject matter experts, ENCCO uniquely bridges the knowledge gap between what clinicians learn in school and what is expected of them in treating their tiny, critically ill patients. ENCCO's online didactic content enhances clinician confidence and competence in caring for the most fragile of patients.

Essentials of Pediatric Critical Care Orientation (EPCCO)

Developed in collaboration with the PICU Advisory Committee and subject matter experts, EPCCO uniquely bridges the knowledge gap between what clinicians learn in school and what is expected of them in treating their fragile, critically ill children.

Essentials of Pediatric Acute Care Orientation (EPACO)

Essentials of Pediatric Acute Care Orientation (EPACO) provides 24/7 access to the foundational clinical information and just-in-time job aids clinicians in pediatric acute care settings need to understand and care for their patient population.



10 Steps to Successful Breastfeeding

Created specifically to support the implementation of the World Health Organization (WHO) and UNICEF Baby-Friendly Hospital Initiative, this program educates your staff to reach "Baby-Friendly" status.



ALS OB

Developed in partnership with St. Luke's, the ALS OB program focuses on understanding how, when, and why to modify the standard algorithms when caring for a pregnant or newly-delivered patient. This program was written for OB clinicians by OB experts to give them the understanding they need to confidently and competently change how they provide care for this unique population.



THE **S.T.A.B.L.E.**
Program

S.T.A.B.L.E. is the most widely distributed and implemented infant pre- and post-resuscitation stabilization program worldwide. The program targets the first month of life and teaches both normal and abnormal characteristics of the newborn. Previously available only as live, instructor-led classes, HealthStream now offers the flexibility to access the program online. This means even more perinatal caregivers can be educated directly and in less time by Dr. Kris Karlsen through a standardized yet dynamic learning experience with CEs included.

This program is based on a mnemonic to optimize learning, retention, and recall of information. S.T.A.B.L.E. stands for the six assessment and care modules included in this program:

S.T.A.B.L.E. Foundations

This course was created to provide foundational maternity and neonatal information for a broad range of students, and will be particularly helpful to new staff who are onboarding to perinatal services. S.T.A.B.L.E. Foundations will help build a solid base of knowledge before staff with limited exposure to perinatal care proceed to the rest of the program.



S

Sugar

T

Temperature

A

Airway

B

Blood pressure

L

Lab work

E

Emotional support

C R I T I C A L & E M E R G E N C Y C A R E

HealthStream.
EMS Program

Promote competency
with CAPCE accredited
training for EMS staff

Provide your EMS staff with a comprehensive, CAPCE
accredited online program that includes over 70 hours of
courseware.

Program includes:

- 70+ Hours of CAPCE
approved courses
- Content available for
all five NREMT National
Components
- Online platform supports
mobile learning while
offering managers reporting
and analytics tools for
performance insights
- Content includes post-
assessments to reinforce
critical thinking and
knowledge retention



With 50,000 members worldwide, the Emergency
Nurses Association® (ENA) has proven to be an
indispensable resource to the global emergency
nursing community. ENA addresses issues relevant to
emergency care, publishes professional guidelines,
provides education for emergency nurses and issues a
peer-reviewed journal.

Courses include:

Emergency Severity Index (ESI) 2.0 - Adult & Pediatric

This program provides knowledge on application
and use of the five-level ED triage system in order to
rapidly identify patients in need of immediate attention
and employ swift decision-making skills for those
vulnerable patients.

**Geriatric Emergency Nursing Education (GENE) –
Level I**

This program provides foundational geriatric
knowledge, skills, and a systematic process needed to
effectively guide geriatric patient care and improve
outcomes.

**Geriatric Emergency Nursing Education (GENE) –
Level II**

This Level II program describes why high-risk geriatric
patients present with vague and atypical symptoms.

**Geriatric Emergency Nursing Education (GENE) –
Level III**

GENE Level III increases awareness of how language
barriers in health care and a lack of empathy may
contribute to a less than optimal experience and poor
outcomes for the geriatric patient within the ED.

Introduction to Trauma 2.0, Adult & Pediatric

This program provides the latest foundational
knowledge, skills, and systematic process needed to
increase confidence when stabilizing life threatening
trauma cases.

Healthy Coping Mechanisms (I and II)

This program identifies unique stressors in the ED and how
your nurses can utilize tools to measure personal levels
of stress, develop healthy coping strategies, and how to
effectively build a culture of resilience.

**Healthy Work Environment - What the ED Leader
Must Know**

This program explores the ways in which a healthy work
environment within the ED, can lead to more engaged
nurses, decreased burnout, lower turnover and better
patient care.

**Medication Administration Considerations for Special
Patient Populations**

This program updates the ED nurse on the common
medication administration needs such as dosing
requirements for pediatric and geriatric patients in
the ED.

Medication Administration for Experienced ED Nurse

This program ensures nurses remain informed on the
latest medication administration needs and techniques
for patients boarding in the ED and special nursing
considerations.

Triage Curriculum

ENA's Triage Curriculum consists of eight courses tailored
to provide an emergency nurse the range of foundational
knowledge needed to accurately triage patients.



The American Association of Critical-Care Nurses (AACN), a 501(c)(3) nonprofit association, is the world’s largest specialty nursing organization and an exceptional community of acute and critical care nurses offering unwavering professional and personal support in pursuit of the best possible patient care.

Courses include:

Adult CCRN/CCRN-E/CCRN-K Certification Review

The Adult CCRN/CCRN-E/CCRN-K Certification Review course helps to take the fear out of preparing for acute/critical care nursing certification. This course was designed to validate knowledge, identify areas for further study and build test-taking confidence.

Essentials of Critical Care Orientation (ECCO)

ECCO offers a structured orientation into critical care that is written to national standards. ECCO was designed as an interactive, care-based program with customized tracks for the ICU and PCU.

Essentials of ECG Dysrhythmia Monitoring

The Essentials of ECG and Dysrhythmia Monitoring course is designed to build skills and confidence in identifying cardiac rhythms, helping nurses respond promptly and appropriately for optimal patient outcomes.

Fundamental Skills for Nurse Managers (FSNM)

FSNM was developed by nurse managers for nurses new to their leadership role, considering advancement or wishing to align their managerial skills with today’s leadership demands. Designed with time efficiency in mind, FSNM features up-to-date, interactive and self-paced education that seamlessly blends into a learner’s busy schedule.

The Preceptor Challenge

The Preceptor Challenge course helps develop more successful preceptors using evidence-based research, current protocols, and interactions with virtual preceptees, allowing them to learn in a safe environment.



Provide a clinical library to address unit and organization-specific initiatives.

DigitalMed is a specialized online resource tailored for HealthStream customers, designed to enhance patient care. With over 650 courses, it covers essential topics and learning materials. DigitalMed is organized into collections, supporting clinical initiatives for Nursing and Unlicensed Assistive Personnel, making it a valuable tool for healthcare professionals.

Cardiology Collection

The cardiology collection provides clinicians with the essential knowledge and tools needed to deliver effective cardiac care. It covers a broad range of topics including cardiovascular diseases, diagnostic procedures, treatment options, and assessment strategies. With this collection, clinicians can stay up-to-date on the latest advancements in cardiology and deliver the best possible care to their patients.

Clinical Practice Collection

The clinical practice collection is a comprehensive series that covers key areas in clinical practice, including but not limited to, specimen collection, substance overdose, precepting, and triage assessments. This collection aims to provide healthcare professionals with up-to-date and evidence-based information on best practices, guidelines, and protocols to improve patient care and outcomes.

Critical Care Collection

The critical care collection includes over 80 hours of content designed to equip patient-facing teams with essential knowledge and skills required for effective care in critical situations. It

covers key areas of care, such as neurological assessments of unconscious patients, seizures, sleep alterations, and bleeding disorders, among others. With these programs, teams can confidently provide optimal care to critically ill patients and improve outcomes.

Emergency Collection

The emergency collection provides a comprehensive guide for safe emergency care including topics such as mental health emergencies, legal and ethical considerations, and trauma and neurological emergencies. This collection is a valuable resource for emergency responders, healthcare professionals, and anyone who may encounter emergencies.

Oncology Collection

The oncology collection covers a range of topics related to cancer care, from diagnosis and treatment options to palliative care and end-of-life issues. Specific topics include breast cancer, gastrointestinal cancers, childhood cancers, gynecological cancers, prostate and GU cancers, lung cancer, melanoma, and other skin cancers. The collection also includes courses on pain management, nutrition, psychosocial and emotional issues, and cultural, legal, and ethical issues in cancer care.

Patient Care Basics Collection

The Patient Care Basics collection covers a wide range of topics essential to providing quality care in healthcare settings, from measuring vital signs and specimen collection to postoperative care and special procedures. It includes courses on conversational Spanish, communication skills, and assessment of various body systems. Other important topics covered in the collection are infection control, nutrition, patient safety, and the role of certified nursing assistants.

Leadership and Communication Collection

The leadership and communication collection is a valuable resource for clinicians seeking to enhance their leadership skills and improve communication with patients and colleagues. With a focus on effective communication strategies and leadership principles, this collection provides practical guidance for clinicians seeking to build strong relationships and inspire confidence in their leadership abilities. From problem-solving to fostering teamwork, this collection offers valuable insights for clinicians seeking to excel in their roles as leaders and communicators.

Medical-Surgical Collection

The medical-surgical collection offers comprehensive programs that provide best practices for key assessments such as ears, nose, mouth, and throat, endocrine system, hypertension, and others. This collection can help

enhance your team's skills and working knowledge to provide better patient care.

Pediatrics Collection

The pediatrics collection covers a wide range of topics including physical assessment techniques for pediatric patients, assessment of specific systems such as the respiratory, musculoskeletal, and neurologic systems, and developmental stages such as birth to 12 months and growth and development of the toddler and preschooler. Additionally, the collection delves into specific conditions such as chronic respiratory conditions, neurologic trauma, and infections of the central nervous system, as well as treatments for respiratory system alterations and respiratory monitoring and therapy.

Perioperative Collection

This perioperative collection covers a broad range of topics related to the care of surgical patients, including anesthesia, infection control, patient positioning, wound healing, and environmental safety. Courses also focus on specific areas such as surgical instrumentation, malignant hyperthermia, sterilization, and aseptic technique, as well as broader topics like team building, cultural awareness, and emergency resuscitation. Overall, the collection aims to provide a comprehensive understanding of perioperative nursing care and its various aspects.

Neonatal Collection

The neonatal collection covers a range of topics related to the care of newborns, including breastfeeding and weaning, newborn assessments, hematologic diseases, psychosocial aspects, birth injuries, bottle-feeding, GI development and diseases, glucose management, hydrocephalus, seizures, respiratory monitoring and therapy, and sepsis. The collection also includes information on nutrition and developmental care, with a focus on providing developmentally appropriate care to newborns.

Obstetrics Collection

The obstetrics collection covers a wide range of topics related to the prenatal, intrapartum, and postpartum periods. Topics include physiologic and anatomic changes during the postpartum period, postpartum assessment, complications, pain control, breastfeeding and weaning, alterations of labor and birth, and nursing management of the laboring mother. Other topics covered include obstetrical and gynecological emergencies, pain management during labor, newborn assessments, maternal adaptations, postpartum care, and the psychosocial needs of the family.

Pharmacology Collection

The pharmacology collection covers a wide range of topics related to medication administration, dosage calculations, and drug therapy. It includes courses on

dosage calculation in critical care and age-specific considerations, as well as essential math for dosage calculation and accuracy and safety in dosage calculations. Additionally, the collection covers specific drug classes such as analgesics, antibiotics, and cardiovascular pharmacotherapy, as well as drug treatment for conditions like heart failure, chronic hypertension, schizophrenia, delirium, and psychosis.

Psychiatry Collection

The psychiatry collection covers various topics in psychiatric nursing such as therapeutic communication, psychosocial assessment, care of the psychiatric patient, and mental health emergencies. It also delves into specific issues including altered body image, depression, and personality clusters. Additionally, it explores the implications of age on physiological systems and offers strategies for therapeutic communication and treatment.





Provide effective, convenient CME

As a leading provider of continuing education for over 40 years, Oakstone, a division of Ebix, Inc., serves the medical community with an array of CME materials, including board reviews and journal article summaries. Oakstone content is unbiased and evidence-based with no commercial support.

Practical Reviews offers unlimited access to nearly 10,000 article summaries, compiled across 500 leading medical journals, and includes audio perspectives on how to apply medical advancements to everyday practice all in an easy to use, mobile-friendly interface. Exclusive integration with HealthStream automatically records all CME activity within HealthStream Learning, providing convenience and saving time for caregivers and the medical staff office when tracking and reporting CME.

Oakstone Publishing, LLC is:

- Accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.
- Accredited as a provider of continuing nursing education by the American Nurses Credentialing Center (ANCC) Commission on Accreditation.

- An approved provider for dentists through the Academy of General Dentistry offering PACE programs for FAGD/MAGD and an ADA CERP Recognized Provider with the American Dental Association.

Content Included:

- Anesthesiology
- Cancer Management
- Cardiology
- Critical Care Medicine
- Dermatology
- Emergency Medicine*
- Family Medicine*
- Gastroenterology
- General Surgery
- Hospital Medicine*
- Internal Medicine*
- Neurology
- Neurosurgery
- Ophthalmology
- Otolaryngology
- Pathology
- Pediatrics*
- Psychiatry*
- Radiology
- Urology*
- Oral & Maxillofacial Surgery
- Orthodontics
- Pediatric Dentistry

Continuing Education Credit

* Eligible for ANCC credit.



Ensure proper care strategies in the ICU

(CCNP) is a fully accredited course program that serves as a prerequisite by many hospitals and healthcare facilities for the nursing individual entering the Critical Care Unit. It is designed to work into a busy schedule and may be completed all at once or over a period of time.

24 Courses totaling 27 CE hours

Courseware Content:

Introduction to the Critical Care Nursing Program Pt. 1 & Pt. 2 (1 CEU)

- Cardiovascular System (5.5 CEUs)
- Anatomy & Physiology and Hemodynamics
- Patient Assessment and Diagnostic Tests
- Acute Coronary Syndrome and Heart Failure
- Heart Disease and Injury
- Case Studies and Medications

Endocrine System (2 CEUs)

- Hormones and Glands
- Diabetes

Gastrointestinal System (1 CEUs)

- GI System

Hematology (4 CEUs)

- A&P and Red Blood Cells
- White Blood Cells
- Maintaining Hemostasis and Immune Function

Multisystem Failure (2 CEUs)

- Shock

Shock Class and Treatment Neurology (5.5 CEUs)

- A&P and Neurological Assessment
- Strokes
- Brain and Spinal Cord Injuries
- Disease States and Medications

Pulmonary (5 CEUs)

- A&P and Arterial Blood Gases
- Respiratory Assessment and Airway Management
- Ventilation Modes and Chest Tubes
- Respiratory Disease States

Renal System (2 CEUs)

- A&P and Assessment of the Renal System
- Abnormalities and Treatment

HealthStream.

Surgical Orientation Program

Safety in the OR is a team effort

Ensuring patient safety and well-being during surgeries and other perioperative processes is not just a goal – it's a necessity. Traditional training methods often fall short, offering repetitive content that fails to address the competency development needed to serve the distinct needs of the broader surgical team. The HealthStream Surgical Orientation Program was designed to meet your needs with a combination of learning modalities for unique development needs while creating a symbiotic team that has a common language and procedures. With a focus on shared responsibility for safety in the OR, this comprehensive solution features competency-based content, on-screen simulations, skill validation tools, and other leader resources such as the flexibility to customize assignments and analyze learner progress and success with standardized reporting tools.

Features:

- Aligned to industry standards for surgical care
- Competency-based content that addresses development needs across Pre, Peri, and Post-Op Areas
- On-screen, team-based simulations
- Build group assignments by role
- Prebuilt checklists to validate skills
- Implementation guide offering expert recommendations for successful rollout
- Micro-certs for targeting learning

Competencies covered:

- Safety and Infection Control
- Patient Management
- Patient Assessment
- Pharmacology and Sedation
- OR Equipment and Instrumentation

Simulation Scenarios:

- Resuscitation SIMS in the OR for Adults and for Pediatric

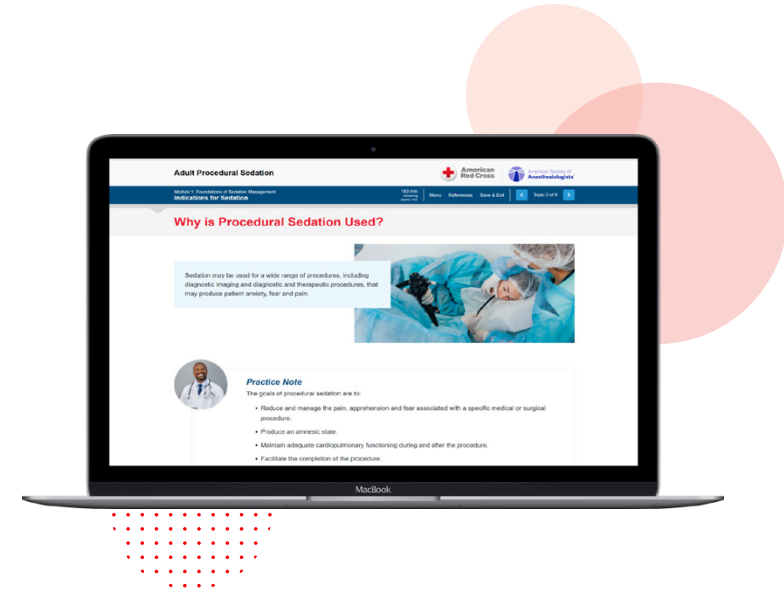
Checklists:

- Performing a Surgical Count
- Procedural Safety/Timeouts
- OR Equipment
- Surgical Hand Asepsis
- Gowning & Gloving
- Emergency Equipment in the OR



Perform moderate sedation with industry-leading expertise

The American Red Cross Sedation education, developed in collaboration with the American Society of Anesthesiologists, is designed to offer comprehensive instruction to effectively administer moderate sedation prior to, during, and after medical procedures.



Program includes:

Adult Procedural Sedation & Pediatric Procedural Sedation

- Foundations of Sedation Management
- Principles of Sedation Pharmacology
- Pre-Procedure Preparation: Patient Education and Evaluation
- Day of Procedure: Preparation and Monitoring
- Rescue
- Post-Procedure: Recovery and Discharge Management

Procedural Sedation for Adults: Up to 3.75 CE

Procedural Sedation for Pediatrics: Up to 4.75 CE



Establish safe sedation competence for all staff

Adult Minimal & Moderate Sedation

Equip clinicians to safely administer minimal and moderate sedation by cultivating standardization and consistency in sedation procedures.



Program includes:

- Foundational Knowledge: Adult Minimal Sedation
 - Overview of sedation continuum
 - Patient scenarios involving minimal sedation
 - 2.0 ANCC Contact Hours
 - 2.0 AMA PRA Category 1 Credits
- Adult Moderate Sedation:
 - Overview of key concepts
 - Pharmacology & reversal agent review
 - Case study reviewing pre-, intra-, and post-procedure scenarios with complications
 - 2.0 ANCC Contact Hours
 - 2.0 AMA PRA Category 1 Credits

We're proud to partner with some of the best in the business

Our growing partner ecosystem includes over 75 world class
organizations, dedicated to help people flourish and care thrive.



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program



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