

Dynamic tools for your organization's unique accreditation & compliance maintenance needs

Navigate Joint Commission standards with a proactive ally in improving patient care



The Joint Commission

The Joint Commission is dedicated to developing standards that help healthcare organizations achieve the highest quality of patient care. Accreditation and compliance maintenance is challenging, but it's also a hallmark of your dedication to patient care, making it well worth the effort. We're proud to support your pursuit of excellence with select content licensed from The Joint Commission integrated into our products and courseware.

Solutions that support your Joint Commission accreditation and compliance maintenance

It's time to ditch the manual processes and cumbersome tools making your processes stressful. HealthStream's solutions make requirements like tracking tasks and developing documentation simple and straightforward. We can even customize or modify to meet client-specific need.

HealthStream®

Competency Suite+



Featuring jane AI

The HealthStream Competency Suite+ delivers an award-winning, personalized competency development experience offering the ability to identify knowledge and clinical judgment, target development, validate skills, and measure competency-based performance. By objectively measuring knowledge and clinical judgment with the power of jane AI, Competency Suite optimizes performance in practice. Furthermore, Competency Suite's digital workflow tool integrates content with *The Joint Commission's Big Book of Checklists*, providing insight into the recommended and standardized procedures for accreditation preparedness, staff competence assessment, sentinel events, and many other topics.



American
Red Cross

Resuscitation Suite

The American Red Cross Resuscitation Suite™ is the most flexible resuscitation solution for BLS, ALS & PALS certification in healthcare. The Joint Commission has standards for resuscitation training that include efficient, high-quality cardiopulmonary resuscitation, evidence-based education, and the need for initial and ongoing training. The solution helps organizations meet the following standards: Standard PC.02.01.11 (revised): Resuscitative services are available throughout the hospital, Standard PC.02.01.20 (new): The hospital implements processes for post-resuscitation care, Standard PI.01.01.01 (revised): The hospital collects data to monitor its performance, Standard PI.03.01.01 (new): The hospital compiles and analyzes data. With the programs and certifications mentioned above, The American Red Cross Resuscitation Suite not only meets the standards set forth by The Joint Commission and supports its users with code cards and protocols.



Effective January 2022, The Joint Commission issued new and revised resuscitation standards for hospitals and critical access hospitals. The updated Joint Commission resuscitation standards aim to strengthen resuscitation and post-resuscitation care processes through data collection and analysis. RevitalPro and CodeBlue IQ, offered in partnership with Format Health, allows you to satisfy these updated Joint Commission resuscitation standards while optimizing team performance with real-time guidance and documentation that can be leveraged to evaluate, coach, and improve the quality of resuscitation care.

HealthStream. Quality OB

HealthStream's Quality OB program proves that with a focused, data-driven instructional program, better results can be achieved. In fact, clients using Quality OB experienced a 22% decrease in negative events from the national average. This includes many clients who have experienced zero harm events over a multiyear period after switching to Quality OB. Quality OB helps health systems meet standards mandated by The Joint Commission and the latest guidance from ACOG and AWHONN regarding training of obstetrical clinicians.

HealthStream.

OB Safety SIMS Toolkit

Obstetrical emergencies happen rarely—fortunately. But that rarity makes it difficult for clinicians to be maximally prepared in dealing with such situations when they occur. The only way to be ready for such events is to practice. The OB Safety SIMS Toolkit was strategically developed to offer frequent, simulated training, which can be practiced with minimal equipment on a Labor & Delivery unit where these serious emergencies occur. Didactic modules are based on ACOG guidelines and national best practices and address the findings from The Joint Commission R3 Report.

HealthStream.

SafetyQ

SafetyQ courses and the Joint Commission accreditation process are closely aligned with the CMS Conditions of Participation. HealthStream's SafetyQ has a learning plan dedicated specifically to providing education to clinical individuals around Joint Commission's major initiative, the National Patient Safety Goals.

HealthStream.

Policy Manager

Policy Manager's Policy Template library includes includes licensed content from The Joint Commission to add value and efficiency to your organization, featuring an online collection of sample P&P templates to meet Joint Commission accreditation requirements.

6 care settings/libraries:

- Ambulatory Care/Office-Based Surgery
- Behavioral Health Care and Human Service
- Home Care
- Hospital/Critical Access Hospital
- Laboratories
- Nursing Care Center/Assisted Living Communities.

Libraries contain dozens of templates broken down by department or area of care (i.e. Emergency Mgmt., EoC, HR).

HealthStream.

Health Equity & Belonging

HealthStream's Health Care Equity course specifically focuses on the Joint Commission's requirement to improve healthcare equity as a quality and safety priority. This module covers methods to reduce health disparity and improve healthcare equity.

The Record of Care, Treatment, and Services (RC) requirement to collect patient race and ethnicity information has been revised and will apply to the following Joint Commission-accredited programs: The Rights and Responsibilities of the Individual (RI) requirement prohibiting discrimination (Standard RI.01.01.01, EP 29) will apply to all Joint Commission-accredited ambulatory health care organizations and behavioral health care and human services organizations.



The Joint Commission announced a strategic affiliation with the National Quality Forum (NQF) on August 16, 2023, in an effort to accelerate improvements across the continuum of patient care and change the focus from competing measures to advancing key outcomes.



HealthStream's Revenue Cycle Education solution uses personalized and targeted training, interactive games, and engaging video tools to optimize reimbursement from start to finish. The 4Med Course is for Certified Healthcare Cybersecurity Professionals (CHCSP). The Joint Commission issued "Sentinel Event Alert 67: Preserving patient safety after a cyberattack" on August 15, 2023. The Alert focuses on risks associated with cyberattacks and provides recommendations on how healthcare organizations can deliver safe patient care if a cyberattack occurs. The 4Med course for Certificate of Health IT Skills Proficiency (CHITSP) and Certificate of Basic Provider Order Entry Proficiency (CBPOEP) focuses on Sentinel Event Alert 54: Safe use of health information technology and Sentinel Event Alert, Issue 42: Safely implementing health information and converging technologies.

Disclaimer: Regulatory requirements can vary across healthcare organizations. Provision of information on standards or requirements does not certify that any product provided by HealthStream wholly or partially addresses all respective guidelines, standards, and measures that affect a given organization. It is the responsibility of each organization to review the products provided to determine how the information meets their respective needs. HealthStream makes no representations or warranties that our products or content fulfills the requirements of any particular healthcare organization.