

The Joint Commission Sentinel Event #66

The outline below can serve as a reference guide to inform your organization of the Quality OB course titles and OB Safety SIMS Toolkit that are aligned to the staff training requirements in The Joint Commission Sentinel Event #66.



Encourage Access to Prenatal Care

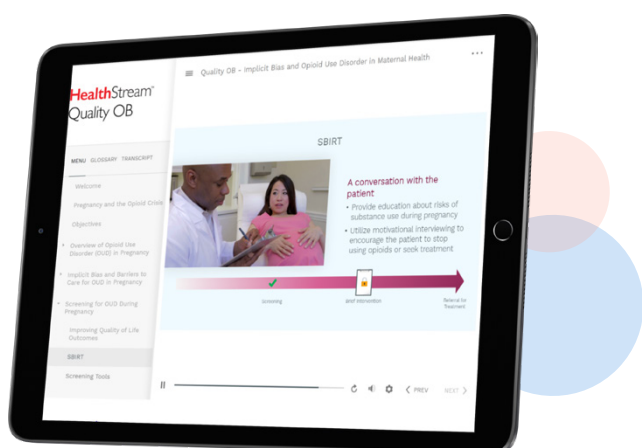
Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Improve access to prenatal care in rural areas specifically communities affected by provider shortages and health disparities	None	Action plan determined by organization
Improve efforts to reduce health disparities for people of color and those in rural communities	Education includes statistics showing pregnancy-related complications for Black and Native American women, and women in rural communities	- Quality OB Hypertension in Pregnancy course - Quality OB Hypertension MicroSim course - Quality OB Hypertension in Pregnancy and Postpartum for Emergency Staff course



During Prenatal Care, Screen Patients for Hypertension, Risk of Hemorrhage, and Other Medical and Socioeconomic Risk Factors

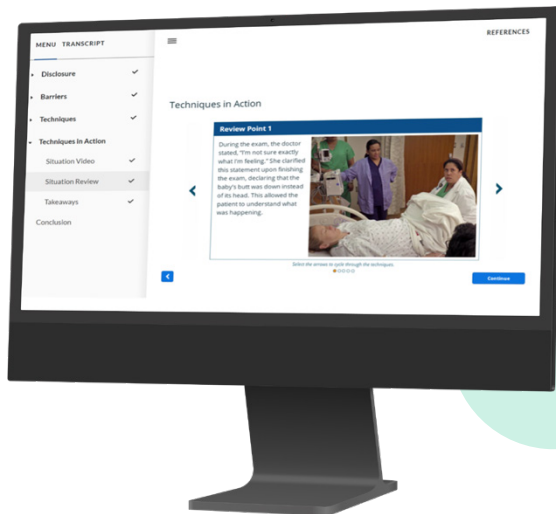
Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Incorporate Joint Commission's Health-Related Social Needs Screening Question Bank to assist organizations in selecting questions to assess health-related social needs of their patients	None	Action plan determined by organization
Identify conditions in a patient's medical history that present a higher-than-average risk of hemorrhage if not identified or treated expeditiously	- Identify the different classifications of hypertensive disorders in pregnancy - Establish diagnosis of hypertensive disorders in pregnancy - Identify appropriate management and treatment regimens given the severity of the disease - Identify prevention strategies for hypertension in pregnancy	- Quality OB Hypertension in Pregnancy course - Quality OB Hypertension in Pregnancy MicroSim course - Quality OB Hypertension in Pregnancy and Postpartum for Emergency Staff course - Quality OB Postpartum Hemorrhage course - Quality OB Postpartum Hemorrhage MicroSim course
Offer evidence-based preventive and disease management services to patients indicating risk factors	- Identify the different classifications of hypertensive disorders in pregnancy - Identify the risk factors and early warning signs of hypertensive disorders in pregnancy - Establish the diagnosis of hypertensive disorders in pregnancy - Identify appropriate management and treatment regimens given the severity of the disease - Identify prevention strategies for hypertension in pregnancy	- Quality OB Hypertension in Pregnancy course - Quality OB Hypertension in Pregnancy and Postpartum for Emergency Staff course - Quality OB Postpartum Hemorrhage course - Quality OB Postpartum Hemorrhage MicroSim course

Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Encourage patients to communicate any concerns throughout their pregnancy and to inform health care providers of their pregnancy history when they seek care to ensure correct diagnosis and comprehensive care	• Provide dialogue relating to clinician-patient communication • Define effective communication and the benefits of adverse-event disclosure • Identify barriers to effective communication and adverse-event disclosure • Identify different techniques to use for improved communication and when disclosing an adverse reaction	• Quality OB Hypertension in Pregnancy course • Quality OB Hypertension in Pregnancy and Postpartum for Emergency Staff course • Quality OB Postpartum Hemorrhage course • Quality OB Postpartum MicroSim course • Quality OB Effective Communication and Event Disclosure course • Quality OB Effective Communication and Event Disclosure MicroSim course



Provide Support and Options That Meet the Needs and Expectations of Patients, Including Those Who Wish to Deliver in a Home or Birthing Center Environment, While Managing Their Risk of Pregnancy Complications

Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Discuss delivery options with pregnant patient and support patients in receiving their preferences	None	Action plan determined by organization
Provide education and training for the interdisciplinary team to develop knowledge and skills on approaches that maximize the likelihood of a vaginal birth	- Reviews history of cesarean delivery, as well as the risks and benefits of cesarean delivery versus vaginal birth - Discusses appropriate communication techniques with patients/family and healthcare team members are discussed - Provides advantages of a TOLAC with emphasis on decreasing rates of cesarean delivery are presented	- Quality OB TOLAC course - Quality OB TOLAC MicroSim – Nurse course - Quality OB TOLAC MicroSim – Provider course



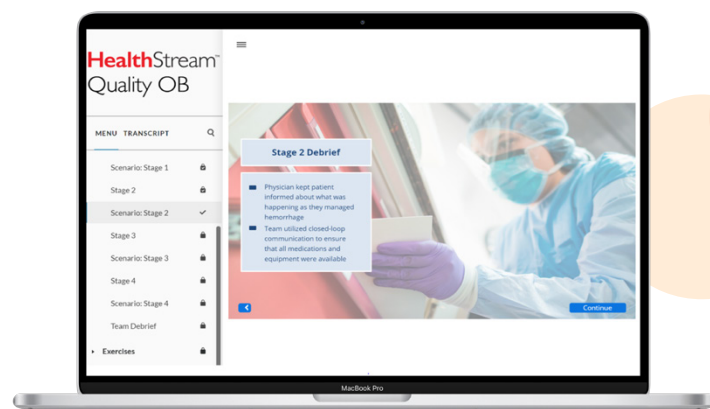
Prepare for the Possibility of Hemorrhage and Other Complications

Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Assess risk of hemorrhage and other complications upon admission and during the delivery process	- Reviews how to identify and respond appropriately to a patient with a postpartum hemorrhage (PPH) - Emphasis is placed upon timely recognition of risk factors and prevention of PPH - Learner is taught the knowledge, skills and communication techniques necessary to implement an effective management strategy	- Quality OB Postpartum Hemorrhage course - Quality OB MicroSim course
Educate the patient and family regarding signs and symptoms of postpartum hemorrhage in hospital and at home	None	Quality OB Postpartum Hemorrhage course
Conduct drills with each discipline identified in the hospital's hemorrhage response procedure and include a team debrief	Provides realistic scenarios which help develop clinician's ability to perform as high-functioning teams in emergencies which includes postpartum hemorrhage	OB Safety SIMS Toolkit
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Implement Performance Standards and Improvement Initiatives in Every Unit

Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Recognize and correct provider bias and educate staff about health care disparities and health equity issues surrounding pregnancy- related healthcare	Education includes statistics showing pregnancy-related complications for Black and Native American women, and women in rural communities	- Quality OB courses - Quality OB MicroSim courses
Improve data collection: - Transparency - Timeliness - Standardization - Stratification by risk factors	None	Action plan determined by organization
Optimize patient care through interdisciplinary teams. - Physicians - Nurses - Obstetric providers - Dieticians - Social workers	- Provides interdisciplinary case-based learning - Emphasizes early identification, decision making and effective communication	- Quality OB courses - Quality OB MicroSim courses
Emphasize the importance of noting a patient's pregnancy and delivery history any time the patient receives care. Team members who do not work in obstetrics should participate in educational activities on the importance of considering the patient's pregnancy history	None	Action plan determined by organization



Address Unconscious Biases of Health Care Providers Toward People of Color Through Universal Training

Best Practice Recommendations	Staff Training	Evidence, Standardized Practices or Policies, Processes, and Measures of Success
Complete regular unit, tiered huddles and post-event debriefs to monitor outcomes, recognize successes, and identify opportunities for process improvement	Reviews best practice communication techniques and provides post-event debrief document	- Quality OB Hypertension in Pregnancy course - Quality OB Hypertension in Pregnancy and Postpartum for Emergency Staff course - OB Safety SIMS Toolkit
Empower development of diverse formal and informal leadership	None	Action plan determined by organization
Focus on meaningful integration and engagement of diverse staff	None	Action plan determined by organization
Develop plan to increase accountability and demonstrates transparency	View data to determine learning performance and identify risk or need for remediation	Quality OB – Analytics Control Center



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