synprovis

How Synprovis can help you measurably optimise your quality management.

**The magic word is simplicity: our web-based Improve®
software takes your QM to a whole new level of flexibility.**

Focus on SMEs

On its market Synprovis web-based software has obtained great successes winning over SMEs in manufacturing, service provision and commerce for more than 15 years. We make our services and solutions affordable for our SME customers with efficiency savings and attractive cost structures.

Embodying basic values

Customer proximity and flexibility are two of our core values at Synprovis.

So even after the software is in place, we keep in close touch with the customer and take all their concerns seriously. Our annual knowledge-sharing day and our regular Improve Academy Days in Eich also help us keep abreast of our users' needs.

Being developers and vendors rolled into one makes us ultra-flexible and enables our customers to influence the development of our products directly. There are also a range of flexibility effects at product level.

Committed crew

«Our team has the in-depth expertise and the drive to find the best solution every time. At Synprovis, every software developer is also a project manager.» Working closely with our customers on an ongoing basis enables us to keep our solutions relevant to their needs.

Hubert Geisseler, proprietor and CEO
Three basic values that form a firm commitment to our customers: quality, customer proximity and flexibility.

Comprehensive QM expertise

Since we started out in 2002, we have been all about profitable quality management for SMEs. Our special Synprovis software and expertise are winning over more and more customers right across Europe.

Based around efficient troubleshooting

The Synprovis approach uses errors and mistakes as an invaluable source of knowledge for improving processes. Our special software Improve transforms every single error message into an optimisation action.

This enables us to keep our customers permanently future-proof while at the same time delivering precisely what our value proposition says: «Systematic optimisation». Take us at our word!

Our services

Synprovis provides three core services designed to maximise customer benefit:

Our software development is innovative, user-friendly and customer driven. Suggestions for features that will benefit multiple users are implemented.

Our training is targeted and much shorter than the norm, as Improve is structured identically across all modules.

Our support is customer-focused, reliable and always direct and personal – we don't use third party support providers.
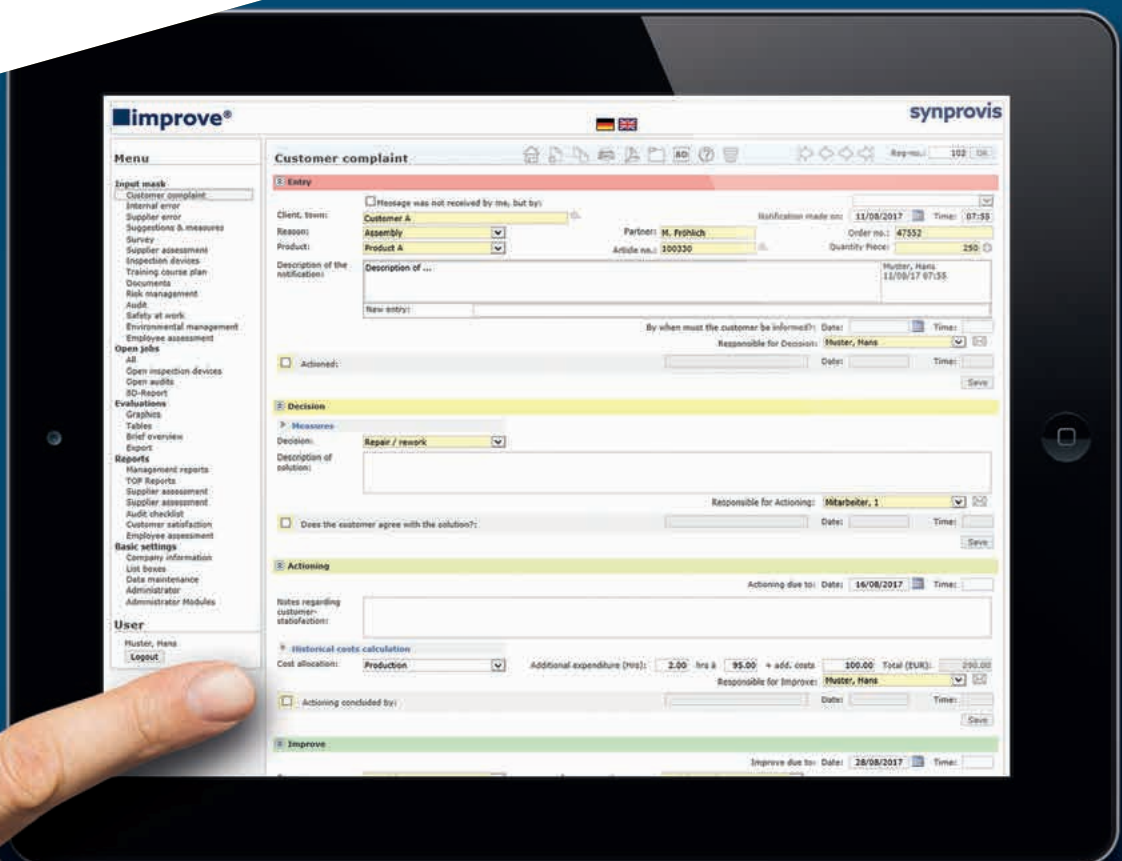
Improve simplifies your QM world

The name says it all: our aim is to enable you to optimise your business. Its unparalleled ease of use at the front end delivers seamless transparency in every aspect of your quality management.But that's not all. Improve not only optimises the quality of your processes but also helps you move your whole company forward.

Simplicity based on events

Improve is event-based. Every event, such as an error message, is processed in a structure of logging, decision-making, actioning and improving. This software structure is followed consistently throughout all modules.

This way it's not just errors but the causes of errors that are eliminated, resulting in a constant stream of optimisation measures. What's more, Improve cuts costs and is 100 % SME compatible.

Input screens are uniformly structured throughout.

A complete overview of your quality system

At present, Improve provides 18 input screens
and modules:

Basic version

Customer complaints

Internal errors

Supplier errors

Suggestions

Customer surveys

Supplier appraisals

Training course plan

Quality documents / manual

Modules

8D Report

Health and safety at work

Audit management

Digital signature

Measures / costs

Employee assessment

Inspection devices

Risk management

Languages: English, French,
German, Italian

Environmental management

Benefits that count

– One single identical user interface for all
  quality-related tasks.

– Includes the practical ERP Plus Modern QM
  Special Solution model and takes the place
  of more cumbersome Excel solutions.

– Multiclient and multilingual – ideal for
  decentralised working, with numbers,
  dates and facts quickly to hand.

– Self-explanatory customising options,
  e.g. for industry-specific features.

– Low-threshold access: readily accepted
  by staff.

– Visual: countless graphs/tables at the click
  of a button.

– Simplifies management, drastically
  minimises search times and simplifies
  reporting and audits.

improve®

Simplify and transform your entire
quality management setup
with Synprovis and our web-based
Improve software.

SWISS
MADE